

STAKEHOLDERS' CONFERENCE
ON THE REVISION OF THE PACKAGE TRAVEL DIRECTIVE (PTD)
05 June 2012 (14:30 – 18.00)

Charlemagne, room Jenk, — Rue de la Loi 170 – 1049 Brussels

DRAFT AGENDA

[All proposed speakers subject to confirmation]

14.00 - 14.30 Registration and reception

14.30 - 14.40 Welcome - Purpose and objectives of the conference

By Director Mrs Paraskevi MICHOU, Directorate A, DG JUSTICE

14:40 - 14:50 Presentation of the initial findings of the behavioural study "Package Travel Label" by TNS (external contractor)

14.50 – 15.00 Q&A

15.00 - 15.55 Discussions on key issues related to the PTD revision

15:00 – 15.35 Definitions and scope of the Directive

- Which dynamic packages should be covered? (Introduction by *ECTAA*)
- Need to distinguish between the "holiday maker" and the "business traveller"? (Introduction by *GBTA*)

15:35 – 16:25 Rights and obligations for the traveller before departure

- Binding prices vs. price revision (Introduction by TUI Travel)
- Is there a need for a limited withdrawal right for the traveller? (Introduction by *BEUC*)
- Should the traveller have a right to terminate the contract if there is a force majeure situation at the place of destination before departure? (Introduction by *ECCG* Subgroup on package travel)

16:25 – 16.40 Coffee break

16:40 – 17.50 Discussions on key issues related to the PTD revision

16:40 – 17:10 Rights for the traveller after departure

- Is there a need for introducing limitation to the duty to provide "alternative arrangements" in force majeure situations? (Introduction by *DRV*)
- If the consumer is in difficulty what kind of "prompt assistance" is needed? (Introduction by *ECC Belgium*)

17:10 – 17:35 Liability, in particular the question who shall be responsible and whether to distinguish between different types of travel packages

- Who should be liable for the proper performance of the contract? (Introduction by *PEOPIL*)

17:35 – 17:50 Approximation of national laws

- Should a degree of flexibility for Member States be maintained? (Introduction by *UEAPME*)

17.50 – 18.00 Closing remarks