

FLASH EUROBAROMETER 106 (SPECIAL TARGETS)

« SINGLE MARKET MONITOR SURVEY »

SEPTEMBER 2001

Survey managed and organised by:
the European Commission - DG Press & Communication
(Unit B/1)

Conducted for :
THE EUROPEAN COMMISSION, Internal Market DG

Conducted by :
EOS GALLUP EUROPE

DESCRIPTION OF THE SURVEY

INTRODUCTION.

This is a European Commission « Flash Eurobarometer Special Targets », managed and organised by the DG PRESS (Unit B1).

It has been conducted by EOS GALLUP EUROPE, on behalf of the European Union, Internal Market DG.

The interviews of the Flash Eurobarometers « Special Targets » are realised by telephone, among "Targets" which are defined according to the specific objectives of each individual Survey, and the samples are drawn from nominative lists provided by Dun & Bradstreet.

POPULATION CONCERNED.

In the present case, the targets have been defined by the Internal Market DG of the European Commission as : all the European Union companies employing 10 persons or more, and belonging to one of these industrial sectors : construction, manufacturing industries, business services, and trade (hotels, restaurants and cafes excluded).

SAMPLING PROCEDURE.

Dun & Bradstreet prepared the lists of companies which were qualified to be interviewed, by drawing a sample from their European data-bases. This sampling has been made according to three criteria : Country, size of the company, and industrial sector. Within each cell defined by these criteria, the sampling has been made at random.

The total sample size has been distributed by EOS GALLUP EUROPE in agreement with the Internal Market DG of the European Commission, according to the three keys of the sampling definition : Country, size of the Company, and sector of activity. This sample distribution does not follow the actual distribution of businesses in the EU. The small countries as well as the larger businesses have been intentionally « over-sampled » in order to get significant results for each important level of analysis, i.e. :

- the 15 member states
- 3 employment sizes of the businesses : the small PME (10-49 jobs), the large PME (50-249 jobs), and the large businesses (250 jobs and more)
- 4 activity sectors : the Business Services (including Transport and Finances), the Distribution (trade activities), the Manufacturing industry, and the Construction sector(civil engineering, etc...).

Of course, during the data processing, each cell in the cross distribution of the sample has been re-weighted down or up to its real weight within the European Union. Thus the total results presented are not affected by over- and under-samplings anymore, and they are significant and representative for the total universe of the « 10 jobs and up » Enterprises of the European Union.

The person interviewed in each company is the one who has, or who would have, the responsibility of its EU business. It is the interviewer which insures the identity of this person, at the same time that he/she controls the accuracy of the enterprise characteristics, as delivered by Dun & Bradstreet, namely : the number of employed persons and the industrial sector.



QUESTIONNAIRE.

The questionnaire prepared by the Internal Market DG and EOS GALLUP EUROPE is devoted to the laws and regulations affecting the companies in the Single Market.

The questionnaire is annexed to this document, in french and english. The 15 national questionnaires, actually used during the interviews by the EOS GALLUP Institutes, form a separate document.

INTERVIEWING.

Interviews have been realized during the month of September 2001, in the fifteen Countries of the European Union, by specialized interviewers of our national Institutes, working in their Country exclusively. This total interview decentralization is allowed by the network of EOS GALLUP EUROPE Institutes, namely :

Belgium	: DIMARSO - BRUXELLES
Denmark	: GALLUP - KOBENHAVN
Germany	: EMNID - BIELEFELD
Greece	: ICAP - ATHENS
Spain	: DEMOSCOPIA - MADRID
Finland	: SUOMEN GALLUP - ESPOO
France	: SOFRES - MONTROUGE
Ireland	: IRISH MKTG SURVEYS - DUBLIN
Italy	: DOXA - MILANO
Luxembourg	: ILReS - LUXEMBOURG
Netherland	: NIPO - AMSTERDAM
Austria	: ÖSTERREICHISCHES GALLUP - VIENNA
Portugal	: METRIS - LISBOA
Sweden	: GALLUP SVENSKA - STOCKHOLM
United Kingdom	: NOP - LONDON

The interviews have been realized by telephone, with utilization of a specific software for the contacts and questionnaire management (CATI system).

SAMPLE INTERVIEWED.

We already explained why the interviews have not been proportionally allocated :

- within the European Union the small countries have been over-sampled
- within each country the large companies have been over-sampled.

Hereafter is presented the exact size of each national sample, and the consequences of re-weighting the interviews during the data-processing, in order to get representative results at each level of analysis :

1. In the first column one get the absolute and relative frequencies of the interviews as they have been conducted.
2. In the second column one get the structure of the sample when the over-sampling of the large businesses is removed in each individual country. This "redressed" sample is used to edit all the results at the National level (i.e.: tables presented in the Volume A, as described later). One will notice that the interviews frequencies in each country remained unchanged at that level : only the "sizes" structure is redressed, and the sectors are affected marginally.
3. In the third column one get the structure of the sample when the over-sampling of the small countries has been removed too. This "weighted" sample is used to edit all the results at the European Union level (i.e.: tables presented in the Volume B, as described later). Now one will notice that the interviews frequencies in each country changed considerably, but that the "Sizes" as well as the Sectors structures are only marginally affected.

	Interviews CONDUCTED		Sample REDRESSED		Sample WEIGHTEDED	
TOTAL EU 15.....	4035	100%	4035	100%	4035	100%
BELGIQUE.....	282	7%	282	7%	89	2%
DANMARK.....	247	6%	247	6%	59	1%
DEUTSCHLAND.....	401	10%	401	10%	1170	29%
ELLAS.....	150	4%	150	4%	64	2%
ESPANA.....	399	10%	399	10%	416	10%
FINLAND.....	150	4%	150	4%	42	1%
FRANCE.....	404	10%	404	10%	513	13%
IRELAND.....	150	4%	150	4%	40	1%
ITALIA.....	400	10%	400	10%	605	15%
LUXEMBOURG.....	149	4%	149	4%	9	0%
NEDERLAND.....	253	6%	253	6%	158	4%
ÖSTERREICH.....	250	6%	250	6%	104	3%
PORTUGAL.....	150	4%	150	4%	147	4%
SWEDEN.....	250	6%	250	6%	78	2%
UNITED KINGDOM.....	400	10%	400	10%	540	13%
SIZE (EMPLOYMENT)						
SME 10-49 employees.....	2272	56%	3390	84%	3426	85%
SME 50-249 employees.....	1250	31%	527	13%	493	12%
MAJORS (250 employees and more).....	513	13%	118	3%	116	3%
ACTIVITY						
Construction or civil engineering.....	290	7%	324	8%	368	9%
Production and manufacturing of goods.....	1748	43%	1637	41%	1670	41%
Trade and distribution (wholesale or retail).....	1184	29%	1311	32%	1229	30%
Transport (of goods or people).....	248	6%	231	6%	198	5%
Financial services (banking, insurance, broking).....	60	1%	40	1%	58	1%
Business services.....	505	13%	493	12%	513	13%

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c. ..	Product conformity, certification or approval	25
d. ..	Consumer protection	26
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VOLUME A

RESULTATS POUR CHAQUE PAYS

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A1. What is your title and responsibility in the company ?

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
UNWEIGHTED BASE :	4035	282	247	401	150	399	150	404	150	400	149	253	250	150	250	400
.....	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
General Management	53.50%	62.80%	44.50%	58.40%	37.80%	39.40%	62.40%	48.50%	69.30%	57.50%	58.70%	30.80%	76.00%	42.50%	70.80%	56.20%
Sales, Marketing Management	22.90%	15.70%	37.50%	18.90%	21.20%	18.40%	18.80%	28.30%	21.50%	23.90%	32.60%	42.50%	12.80%	28.60%	21.50%	23.90%
Import/Export Management	18.70%	8.40%	11.20%	16.70%	40.80%	35.60%	13.50%	17.90%	6.60%	17.90%	5.80%	15.40%	9.20%	24.20%	3.90%	16.40%
Logistics Management	4.90%	13.00%	6.70%	6.10%	0.20%	6.60%	5.30%	5.40%	2.60%	0.70%	2.90%	11.40%	2.10%	4.70%	3.90%	3.40%

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A2. How many persons are in regular employment within your company in [OUR COUNTRY] ?

[IF LESS THAN 10 PEOPLE EMPLOYED: --> STOP INTERVIEW]

[IF DK/NA --> STOP INTERVIEW]

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
UNWEIGHTED BASE :	4035	282	247	401	150	399	150	404	150	400	149	253	250	150	250	400
.....	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
10-19	32.30%	35.30%	29.00%	27.00%	36.30%	29.90%	35.00%	30.80%	35.70%	40.60%	39.50%	33.90%	43.80%	27.60%	31.10%	35.40%
20 - 29	24.20%	19.30%	27.70%	28.10%	24.10%	25.20%	20.10%	19.30%	21.60%	21.60%	14.70%	27.00%	21.10%	27.00%	18.90%	23.40%
30 - 39	16.80%	15.20%	14.50%	16.60%	17.40%	19.40%	16.60%	17.00%	14.20%	17.00%	17.20%	15.00%	10.10%	16.60%	18.90%	17.20%
40 - 49	11.60%	14.00%	11.50%	13.20%	8.20%	12.90%	9.40%	16.10%	10.60%	10.70%	8.30%	4.00%	7.70%	14.10%	14.10%	6.00%
50 - 99	6.80%	6.50%	9.90%	6.00%	8.60%	5.20%	8.10%	7.40%	8.00%	5.70%	8.90%	9.10%	7.60%	7.90%	8.00%	8.30%
100 - 249	5.50%	5.50%	4.40%	5.60%	3.90%	5.90%	6.30%	6.40%	7.10%	3.10%	8.40%	7.10%	6.70%	5.10%	5.50%	5.90%
250 and more	2.90%	4.10%	2.80%	3.50%	1.50%	1.70%	4.50%	3.00%	2.80%	1.30%	3.00%	3.90%	3.00%	1.80%	3.60%	3.90%
AVERAGE :	75.8	65.4	62.2	112.8	43.5	42.6	58.6	65.9	52.4	37.3	54.7	103.4	50.6	48.6	106.7	84.3
MEDIAN (SPLIT INTO HALVES) :	25	26	25	25	22	25	26	29	23	20	23	25	20	26	29	25
(Base : Answering).....	-4035	-282	-247	-401	-150	-399	-150	-404	-150	-400	-149	-253	-250	-150	-250	-400

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A3. Apart from [OUR COUNTRY], in how many countries of the European Union do you regularly sell products or services ?

[IF NONE: --> STOP INTERVIEW]

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
UNWEIGHTED BASE :	4035	282	247	401	150	399	150	404	150	400	149	253	250	150	250	400
.....	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
1	16.10%	19.00%	17.10%	11.70%	21.70%	25.70%	22.20%	15.60%	45.30%	14.00%	11.20%	11.90%	9.80%	27.10%	12.70%	17.40%
2	14.70%	18.80%	14.50%	12.10%	24.80%	16.80%	7.90%	15.50%	8.80%	12.80%	14.30%	16.20%	45.10%	24.90%	19.10%	9.30%
3	12.60%	14.40%	7.10%	11.20%	29.40%	13.20%	14.30%	16.50%	8.50%	12.30%	26.30%	10.70%	13.90%	17.30%	13.60%	8.90%
4	9.70%	9.30%	7.80%	8.10%	11.10%	9.70%	6.60%	11.00%	8.80%	12.60%	10.70%	6.40%	5.40%	8.50%	9.40%	11.00%
5	9.90%	6.80%	7.90%	12.90%	6.30%	6.70%	9.40%	10.40%	5.50%	9.40%	12.20%	11.80%	3.60%	9.20%	11.40%	8.30%
6	7.20%	7.20%	7.30%	7.30%	0.80%	4.00%	6.10%	6.00%	3.20%	8.80%	5.50%	8.20%	4.50%	7.10%	4.90%	10.60%
7	3.80%	4.90%	10.00%	3.00%	0.70%	4.10%	5.40%	4.80%	2.00%	3.70%	3.40%	4.40%	2.10%	0.20%	5.70%	5.00%
8	3.80%	1.90%	2.90%	6.90%	1.20%	2.20%	2.60%	1.90%	0.90%	3.30%	1.20%	4.70%	0.70%	1.60%	3.30%	2.70%
9	2.10%	0.10%	2.80%	2.80%	0.80%	1.80%	2.90%	0.70%	0.00%	1.90%	0.00%	3.10%	2.50%	0.20%	0.40%	3.00%
10	5.50%	3.50%	5.10%	7.90%	1.70%	3.20%	8.80%	5.10%	1.60%	6.10%	5.90%	7.30%	3.60%	0.00%	4.60%	3.70%
11-13	4.00%	0.80%	5.60%	5.80%	0.40%	2.50%	2.80%	3.40%	3.80%	1.80%	2.50%	8.00%	1.90%	0.90%	1.40%	5.70%
14	10.40%	13.20%	10.30%	10.20%	1.10%	9.40%	11.10%	9.00%	7.70%	13.30%	6.90%	4.30%	7.00%	3.10%	12.20%	14.40%
(dk/n.a.)	0.30%	0.00%	1.60%	0.00%	0.00%	0.90%	0.00%	0.00%	3.90%	0.10%	0.00%	2.80%	0.00%	0.00%	1.30%	0.00%
AVERAGE :	5.6	4.9	7.2	6	3	5.4	5.5	5	7.5	5.7	4.7	8.1	4	3.2	6.5	6
MEDIAN (SPLIT INTO HALVES) :	4	3	5	5	3	3	4	4	2	4	3	5	2	2	4	5
(Base : Answering).....	4035	282	247	401	150	399	150	404	150	400	149	253	250	150	250	400

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A4. On average, about what percentage of your turnover do you generate from trade with these European Union Countries ?
[IF DK/NA : ---> STOP INTERVIEW]

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
UNWEIGHTED BASE :	4035	282	247	401	150	399	150	404	150	400	149	253	250	150	250	400
.....	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
1 - 9%	28.80%	22.90%	20.70%	25.80%	35.70%	30.00%	43.40%	36.20%	32.90%	23.40%	18.80%	22.30%	28.50%	26.70%	24.50%	35.90%
10 - 19%	20.00%	19.50%	18.80%	21.90%	13.90%	21.30%	16.00%	22.10%	20.00%	20.10%	18.40%	14.90%	18.10%	14.80%	27.10%	16.50%
20 - 29%	15.40%	12.30%	10.50%	18.90%	13.40%	17.80%	13.40%	15.00%	11.80%	16.00%	8.20%	12.10%	9.60%	10.10%	13.20%	11.20%
30 - 39%	11.50%	7.00%	11.80%	14.40%	8.00%	7.10%	9.30%	9.30%	6.10%	13.90%	4.60%	7.90%	7.80%	8.70%	12.80%	12.50%
40 - 49%	6.10%	5.10%	6.50%	7.10%	6.40%	4.90%	4.60%	4.50%	3.70%	8.60%	4.00%	3.90%	4.20%	4.30%	4.60%	6.20%
50 - 59%	4.80%	9.50%	9.00%	2.80%	3.70%	4.70%	3.70%	4.00%	4.80%	5.40%	8.00%	9.60%	6.50%	3.50%	5.10%	6.70%
60 - 69%	4.30%	5.50%	5.70%	3.30%	2.40%	5.30%	2.50%	3.80%	5.70%	4.10%	3.60%	6.60%	5.00%	5.20%	3.20%	5.30%
70 - 79%	3.30%	6.90%	3.20%	2.20%	4.80%	3.00%	3.90%	1.60%	5.30%	4.00%	6.60%	7.30%	8.50%	3.30%	4.60%	3.30%
80 - 89%	2.40%	4.70%	8.30%	1.20%	0.90%	3.50%	1.50%	2.10%	2.20%	1.70%	11.00%	6.80%	4.50%	8.80%	2.10%	1.10%
90 - 99%	2.00%	4.50%	4.70%	0.80%	4.00%	1.80%	1.50%	0.90%	4.60%	1.90%	13.20%	7.40%	5.60%	5.90%	1.80%	1.00%
100%	1.40%	2.00%	1.00%	1.60%	6.90%	0.70%	0.30%	0.50%	3.00%	0.90%	3.40%	1.20%	1.60%	8.60%	1.10%	0.40%
AVERAGE PERCENTAGE :	25.5	33.6	34.2	23.4	29	24.6	20.3	20.4	28.3	26.7	43.2	37.1	32	37.7	25.4	23.3
MEDIAN (SPLIT INTO HALVES) :	20	20	30	20	20	15	10	14	15	20	30	30	20	20	16	15
(Base : Answering).....	4035	282	247	401	150	399	150	404	150	400	149	253	250	150	250	400

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A5. Is your company mainly involved in : ...
 [- Agriculture, mining, extractive industry, --> STOP INTERVIEW]
 [- Hotels/restaurants/cafes --> STOP INTERVIEW]
 [- Personal services --> STOP INTERVIEW]
 [- DK/NA --> STOP INTERVIEW]

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
UNWEIGHTED BASE :	4035	282	247	401	150	399	150	404	150	400	149	253	250	150	250	400
.....	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Construction or civil engineering	9.10%	9.40%	4.00%	13.50%	2.70%	8.90%	1.80%	6.10%	5.20%	6.20%	8.30%	6.30%	14.50%	8.10%	9.90%	7.90%
Production and manufacturing of goods	41.40%	34.40%	45.30%	36.30%	60.60%	44.50%	47.20%	40.80%	28.60%	61.50%	27.80%	36.40%	31.20%	50.20%	33.90%	29.40%
Trade and distribution (wholesale or retail)	30.40%	37.70%	34.90%	27.90%	25.60%	31.80%	29.20%	32.00%	38.80%	20.70%	36.60%	34.10%	37.30%	32.90%	35.20%	38.90%
Transport (of goods or people)	4.90%	3.20%	3.80%	2.10%	4.30%	4.90%	4.20%	9.00%	11.20%	3.20%	14.60%	7.70%	2.30%	1.90%	8.10%	9.00%
Financial services (banking, insurance, broking)	1.40%	1.00%	0.60%	3.30%	0.70%	0.60%	0.00%	0.00%	1.10%	0.10%	2.70%	1.20%	0.70%	0.00%	0.20%	1.90%
Business services	12.70%	14.20%	11.40%	16.80%	6.00%	9.30%	17.50%	12.10%	15.20%	8.30%	10.00%	14.30%	14.00%	6.90%	12.70%	13.00%

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B1. I am going to mention a number of regulatory areas. I would like to know for each one whether the requirements which they impose on your company involve expenditure and obligations that are : very important, important, normal, not important, or not important at all in order to comply with its obligations in this area ?

IMPORTANCE (INDEXES) OF THE EXPENSES REQUIRED BY EACH REGULATORY AREA

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
EMPLOYMENT AND WORKING																
CONDITIONS.....	64	65	51	67	84	59	59	64	74	51	65	70	74	70	52	69
++ (Base answering).....	3884	278	226	385	143	371	149	390	149	396	147	250	226	146	242	386
ENVIRONMENT.....	58	61	56	58	72	57	62	52	67	48	68	69	75	68	54	61
++ (Base answering).....	3878	281	233	390	135	371	149	382	150	390	145	243	238	147	245	379
PRODUCT CONFORMITY, CERTIFICATION OR APPROVAL.....	65	54	56	71	82	64	61	61	70	52	57	73	72	71	58	71
++ (Base answering).....	3841	268	229	394	137	376	148	378	145	385	145	246	242	143	241	364
CONSUMER PROTECTION.....	50	40	42	51	80	51	51	41	63	40	46	59	66	61	34	57
++ (Base answering).....	3634	261	211	383	134	353	146	346	140	360	147	223	237	140	213	340
PAYMENT AND REFUNDING OF VAT....	61	58	58	65	75	60	69	54	70	46	64	73	73	76	50	69
++ (Base answering).....	3859	270	237	386	136	376	150	387	145	394	144	243	237	146	236	372
PROCEDURES REGARDING ALL YOUR OTHER TAXES.....	60	58	53	66	69	53	56	55	72	52	58	63	65	74	51	62
++ (Base answering).....	3794	271	227	390	137	365	149	373	145	395	143	228	232	141	223	375
ACCESS TO PUBLIC PROCUREMENT CONTRACTS.....	40	36	33	36	53	39	32	45	46	33	52	39	59	57	34	47
++ (Base answering).....	2926	227	189	357	111	241	122	277	128	180	135	198	220	80	202	259
INTELLECTUAL PROPERTY RIGHTS....	45	41	39	47	54	45	44	45	48	29	39	53	72	49	42	50
++ (Base answering).....	3324	259	207	376	116	282	133	308	138	296	141	223	219	117	204	305
COMPETITION.....	52	41	39	52	81	51	54	42	63	47	59	67	73	64	56	54
++ (Base answering).....	3824	276	222	382	139	359	148	373	145	397	148	244	245	145	244	357

(Zero = Not important at all <<... >> +100 = Very important)

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B2. Some of the constraints and obligations imposed by all this legislation may seem to you to be badly designed and involve unnecessary expenditure.

What proportion of your total compliance cost do you feel is made up of this unnecessary expenditure ?

Approximately: % of the total compliance cost

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
UNWEIGHTED BASE :	4035	282	247	401	150	399	150	404	150	400	149	253	250	150	250	400
.....	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
0%	6.80%	3.60%	11.70%	2.30%	11.00%	18.60%	14.40%	4.70%	4.10%	5.20%	4.00%	31.30%	9.00%	15.20%	9.70%	0.00%
1 - 4%	17.00%	10.70%	15.10%	17.70%	12.10%	7.10%	15.40%	17.40%	5.40%	30.30%	17.80%	13.20%	14.40%	12.10%	10.00%	14.70%
5 - 9%	13.10%	16.80%	5.80%	17.70%	9.00%	11.80%	14.50%	9.00%	8.70%	10.10%	18.40%	11.30%	26.40%	14.90%	11.30%	9.50%
10 - 19%	17.30%	21.30%	12.30%	20.60%	12.70%	17.00%	13.10%	19.20%	29.50%	14.90%	24.20%	11.60%	27.50%	5.40%	10.50%	14.60%
20 - 29%	11.20%	12.40%	11.80%	12.70%	8.60%	10.50%	9.10%	16.30%	11.10%	7.80%	13.10%	7.70%	9.50%	6.20%	4.20%	11.40%
30 - 39%	5.50%	5.60%	4.40%	6.40%	1.20%	5.30%	2.50%	7.30%	5.50%	4.60%	3.40%	2.80%	1.90%	3.10%	2.40%	6.00%
40 - 49%	1.30%	2.00%	0.50%	0.70%	2.00%	2.60%	0.00%	2.00%	3.70%	0.40%	0.90%	0.50%	0.50%	0.90%	0.70%	2.50%
50 - 59%	3.00%	4.80%	7.90%	0.70%	1.20%	6.30%	4.00%	2.30%	0.90%	3.70%	1.90%	2.60%	0.90%	4.20%	0.00%	5.30%
60 -100%	2.20%	3.10%	5.30%	2.10%	2.00%	4.30%	1.20%	1.20%	1.70%	2.40%	0.80%	0.50%	0.90%	1.10%	0.20%	2.60%
(dk/n.a.)	22.70%	19.70%	25.10%	18.90%	40.30%	16.50%	25.70%	20.60%	29.50%	20.60%	15.40%	18.40%	9.00%	36.90%	51.00%	33.30%
AVERAGE PERCENTAGE :.....	15.3	17.9	22.1	13.5	15.4	21.7	13.4	15.5	16.6	12.8	12.2	12.9	10.3	15	10.7	18.8
MEDIAN (SPLIT INTO HALVES) :....	10	10	15	10	10	15	5	10	10	5	10	10	10	5	7	10
(Base : Answering).....	2677	217	158	309	64	257	95	293	101	301	120	126	203	71	94	268

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B3. Which is in particular the regulatory area whose various constraints and obligations are the most costly for you company ?
[ONLY ONE ANSWER]

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
UNWEIGHTED BASE :	4035	282	247	401	150	399	150	404	150	400	149	253	250	150	250	400
.....	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Employment and working conditions	22.20%	29.10%	11.80%	24.40%	39.00%	8.50%	20.00%	29.60%	25.10%	9.90%	28.50%	29.10%	39.70%	27.60%	19.60%	26.20%
Environment	9.90%	25.00%	17.60%	9.50%	5.30%	8.60%	19.10%	10.90%	13.10%	6.80%	24.30%	11.30%	9.90%	12.70%	20.00%	7.70%
Product conformity, certification or approval	19.40%	11.00%	17.60%	24.00%	26.10%	17.40%	18.10%	22.80%	17.80%	13.00%	8.20%	22.70%	7.40%	7.40%	24.20%	19.90%
Consumer protection	2.20%	1.70%	0.40%	3.60%	5.90%	1.20%	0.60%	1.10%	3.00%	2.90%	2.30%	2.90%	1.10%	0.20%	2.20%	0.80%
The payment and refunding of VAT	9.60%	8.80%	25.50%	8.70%	4.50%	7.90%	9.60%	11.00%	15.20%	4.80%	16.30%	4.30%	6.80%	23.80%	6.10%	14.00%
Procedures regarding all your other taxes	8.60%	3.20%	10.80%	14.10%	5.90%	2.10%	3.10%	6.40%	3.90%	11.40%	2.80%	6.20%	7.70%	7.20%	6.40%	4.30%
Access to public procurement contracts	1.80%	2.20%	1.60%	0.90%	0.90%	2.10%	0.60%	3.80%	3.50%	3.30%	4.30%	0.90%	3.60%	1.50%	1.10%	0.20%
Intellectual property rights	2.20%	2.50%	2.10%	2.00%	0.00%	3.40%	0.00%	3.20%	3.30%	1.30%	2.10%	2.80%	1.20%	0.70%	0.30%	2.70%
Competition	2.60%	0.00%	2.60%	0.50%	6.90%	6.00%	0.40%	1.20%	3.60%	5.40%	2.30%	2.30%	6.70%	3.50%	6.10%	1.30%
(other)	4.80%	9.90%	3.90%	3.50%	1.90%	14.20%	8.10%	6.80%	5.70%	0.90%	3.10%	3.70%	5.20%	1.80%	2.70%	3.50%
(dk/n.a.)	16.60%	6.60%	6.10%	8.70%	3.60%	28.50%	20.50%	3.40%	5.70%	40.30%	5.70%	13.70%	10.60%	13.60%	11.20%	19.30%

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B4. What proportion of your total compliance cost is represented by the cost of complying with laws and regulations to do with : ... the regulatory area whose various constraints and obligations are the most costly for you company ? (AS CHOSEN IN Q.3)
Approximately: % of the total compliance cost

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
UNWEIGHTED BASE :	3468	262	234	373	142	287	121	392	141	257	142	217	221	130	220	329
.....	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
1 - 4%	13.30%	8.10%	5.00%	13.30%	5.30%	16.10%	7.30%	12.40%	5.00%	21.50%	14.80%	12.00%	17.90%	7.60%	9.10%	11.40%
5 - 9%	13.30%	8.60%	15.90%	19.20%	7.90%	12.70%	11.40%	7.30%	7.60%	16.70%	21.60%	7.40%	27.80%	4.60%	10.70%	6.80%
10 - 19%	15.20%	15.00%	7.50%	15.20%	13.40%	13.70%	15.70%	17.70%	13.80%	21.90%	15.00%	12.00%	25.40%	11.30%	9.30%	9.70%
20 - 29%	11.70%	9.40%	7.40%	14.20%	5.20%	8.30%	6.10%	11.00%	15.30%	9.10%	8.10%	7.80%	11.40%	14.90%	9.80%	13.30%
30 - 39%	6.30%	10.50%	4.90%	7.80%	5.40%	7.40%	8.20%	7.20%	4.70%	4.10%	6.70%	2.70%	2.80%	3.00%	3.00%	5.70%
40 - 49%	3.50%	7.60%	2.60%	3.40%	2.80%	1.90%	1.10%	4.20%	3.20%	3.30%	3.30%	4.60%	1.20%	3.60%	0.90%	4.40%
50 - 59%	6.00%	12.40%	7.40%	4.90%	2.20%	3.60%	11.40%	8.70%	7.00%	3.90%	5.10%	5.30%	1.60%	3.80%	7.70%	9.10%
60 - 69%	2.80%	2.30%	3.20%	2.30%	2.50%	3.30%	1.80%	2.60%	7.70%	3.20%	1.80%	5.70%	0.00%	1.50%	1.30%	3.50%
70 - 79%	2.50%	2.80%	5.70%	0.50%	1.30%	0.90%	0.70%	4.10%	2.80%	4.50%	1.50%	7.40%	0.00%	3.10%	3.20%	3.40%
80 - 89%	2.20%	3.60%	2.90%	0.80%	0.00%	2.60%	4.60%	4.20%	0.90%	0.20%	1.10%	2.10%	1.00%	0.30%	3.00%	5.20%
90 -100%	1.60%	1.70%	4.40%	0.30%	2.40%	3.00%	0.80%	2.70%	3.90%	1.80%	0.90%	4.00%	0.00%	0.00%	0.80%	2.30%
(dk/n.a.)	21.70%	17.90%	33.10%	18.10%	51.60%	26.40%	31.00%	18.00%	28.00%	9.80%	20.10%	29.10%	10.90%	46.30%	41.10%	25.20%
AVERAGE PERCENTAGE :	23.5	30.3	34	18.3	25.1	22.8	26.5	28.9	31.7	19.2	18.8	32.8	11.3	23.7	26.3	31.8
MEDIAN (SPLIT INTO HALVES) :	15	25	25	10	15	10	20	20	25	10	10	25	6	20	20	25
(Base : Answering).....	2559	216	159	301	64	207	84	306	102	228	113	153	197	69	117	243

B4. What proportion of your total compliance cost is represented by the cost of complying with laws and regulations to do with : ... the regulatory area whose various constraints and obligations are the most costly for you company ? (AS CHOSEN IN Q.3) Approximately: % of the total compliance cost (AVERAGE PERCENTAGES ONLY, FOR EACH REGULATORY AREA CHOSEN IN Q.3)

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
Employment and working conditions																
-- Average percentage.....	25.3	36.1	29.5	21.5	27.8	26.1	25.7	26.7	30.6	25.1	15.7	30.1	11.1	29.5	36.6	31.3
-- Median (split into halves)...	20	35	25	20	20	25	25	20	25	10	7	20	6	20	25	25
++ (Base answering).....	671	63	20	71	26	22	19	92	25	36	32	45	91	29	19	81
Environment																
-- Average percentage.....	25.1	31	43.4	18.1	10.3	13.7	27.8	38.2	25.5	22.4	21.9	53.2	12	28.5	25.6	27.4
-- Median (split into halves)...	15	30	40	10	10	10	20	30	20	10	15	60	10	20	10	15
++ (Base answering).....	411	58	39	41	4	32	23	33	19	27	30	21	23	9	32	20
Product conformity, certification or approval																
-- Average percentage.....	24	25.7	32.3	18.7	9.5	26.4	28.8	26.9	42.6	15.8	17	29.8	9	17.3	25.2	39
-- Median (split into halves)...	15	20	15	10	5	10	20	15	40	10	5	10	5	15	20	35
++ (Base answering).....	608	29	36	98	16	61	22	79	20	60	16	40	16	8	39	68
Consumer protection																
-- Average percentage.....	18.9	47.6	75	21.7	37.9	16.7	21.2	24.9	33.7	8.6	5.8	26.5	7.5	.	21.7	10.4
-- Median (split into halves)...	10	35	75	15	40	10	30	10	25	10	7	25	8	.	18	15
++ (Base answering).....	67	4	1	12	4	4	2	3	4	14	2	7	2	0	4	4
The payment and refunding of VAT																
-- Average percentage.....	22	24.5	31.9	9	74.4	22.6	37.2	25.4	23.9	21.9	20.5	45	19.7	17.4	16.9	30.9
-- Median (split into halves)...	10	20	25	6	100	10	50	15	10	10	10	40	6	18	15	25
++ (Base answering).....	261	21	35	18	2	14	6	34	17	19	18	11	14	10	6	36
Procedures regarding all your other taxes																
-- Average percentage.....	21	11.5	25.2	19.3	37.6	16	10	22.8	20	23.9	18.5	20.6	9.6	11.6	36.9	26.9
-- Median (split into halves)...	10	7	25	10	35	15	10	15	10	15	30	10	10	5	20	20
-- (Base answering).....	-171	-6	-13	-40	-3	-5	-1	-18	-3	-31	-2	-11	-17	-4	-5	-12
Access to public procurement contracts																
-- Average percentage.....	22	33.8	31.3	12.2	25	22.9	5	40	18.2	15	6.8	1.7	11.2	12.7	10	5
-- Median (split into halves)...	10	40	50	10	35	20	5	25	25	5	5	1	5	3	10	5
-- (Base answering).....	-62	-4	-2	-4	-2	-5	-1	-10	-2	-14	-5	-2	-7	-2	-1	-1
Intellectual property rights																
-- Average percentage.....	23.4	35	41.9	9.9	.	14.2	.	36.7	57.4	30.3	43.1	34.8	9.8	50	25	23.9
-- Median (split into halves)...	20	30	50	5	.	10	.	40	65	40	60	30	12	50	25	15
-- (Base answering).....	-76	-8	-6	-6	0	-10	0	-12	-4	-4	-2	-7	-5	-1	-1	-10
Competition																
-- Average percentage.....	15.9	.	30	2	10.1	13.3	.	48	25.7	8.9	31.3	28.4	7.1	20.8	27.5	16.5
-- Median (split into halves)...	10	.	30	2	10	10	.	30	25	10	20	15	5	20	15	20
-- (Base answering).....	-78	0	-1	-1	-6	-9	0	-3	-3	-21	-3	-3	-13	-5	-7	-3
(other)																
-- Average percentage.....	23.5	25.1	27.4	11.2	99	28.2	17.2	28.5	29.1	15.5	17.6	23.5	11.3	20	6.8	25.6
-- Median (split into halves)...	10	10	8	10	99	20	10	15	10	16	10	1	10	20	7	15
-- (Base answering).....	-154	-23	-6	-10	-1	-45	-10	-22	-5	-2	-3	-6	-9	-1	-3	-8

B5. I am going to mention some opinions which can be held on the laws and regulations relating to : ... [AREA CHOSEN IN Q.3]. For each opinion, I would like to know if you agree: - completely, to some extent, not much, or not at all ?

These laws and regulations are : ...

AGREEMENT INDEXES (IN TOTAL, FOR ALL REGULATORY AREA)

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
Too complicated and difficult to understand.....	66	68	67	70	62	58	53	66	64	65	54	58	66	55	67	67
++ (Base answering).....	3401	262	228	370	131	278	119	391	140	257	140	206	219	128	216	316
Too detailed.....	66	64	65	76	67	51	60	65	66	58	55	62	65	60	64	65
++ (Base answering).....	3343	261	221	368	128	265	116	389	140	251	140	204	212	123	212	313
Almost impossible to comply with	52	55	54	56	47	41	37	55	49	52	45	50	53	47	51	51
++ (Base answering).....	3397	259	227	371	133	277	117	388	140	255	142	211	218	129	212	318
Contradictory with other legislation.....	49	37	38	45	57	44	29	51	48	57	51	45	58	55	48	56
++ (Base answering).....	3035	249	169	330	115	255	97	379	125	240	135	176	189	110	187	279
Applied too strictly.....	58	62	49	57	60	59	60	68	56	59	46	51	46	57	55	56
++ (Base answering).....	3353	260	222	363	130	278	117	390	137	256	139	206	208	127	210	310
Not well known and difficult to find information on.....	59	63	53	56	54	59	52	67	61	63	58	57	54	59	49	60
++ (Base answering).....	3386	261	225	369	127	281	120	391	137	257	141	209	215	127	215	311
Changed too often.....	58	63	57	61	68	47	48	59	49	57	49	56	65	58	57	58
++ (Base answering).....	3219	255	215	352	124	261	114	386	134	251	138	183	199	118	197	292
Not adapted to the developments in your sector.....	61	59	63	64	52	58	53	57	60	61	54	54	60	63	61	63
++ (Base answering).....	3298	259	219	360	122	272	113	389	135	253	139	196	200	125	208	308
Applied in a discriminatory way.	41	42	44	34	54	46	28	41	44	51	35	30	29	39	36	51
++ (Base answering).....	3235	255	213	365	112	260	111	382	134	247	137	198	204	117	202	298
Do not meet the set objectives..	55	60	53	57	54	50	57	50	53	56	53	52	57	53	57	56
++ (Base answering).....	3214	249	220	352	114	266	104	379	131	255	131	196	200	122	206	289

(Zero = Not at all agree <<... ..>> +100 = Agree completely)

FLASH 106 : INTERNAL MARKET - SEPTEMBER 2001

B5. [FOR LEGISLATION CHOSEN IN Q.3 :]

I am going to mention some opinions which can be held on the laws and

regulations relating to : ... [AREA CHOSEN IN Q.3]. For each opinion, I would like to know if you agree: - completely, to some extent, not much, or not at all ?

These laws and regulations are : ...

AGREEMENT INDEXES (IN PARTICULAR, FOR EACH REGULATORY AREA)

*** AREA : EMPLOYMENT AND WORKING CONDITIONS

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
Too complicated and difficult to understand.....	67	73	74	71	55	49	52	70	68	64	46	64	68	51	60	67
++ (Base answering).....	942	81	29	88	55	38	30	137	38	41	41	65	101	46	49	103
Too detailed.....	69	69	66	81	66	61	49	67	69	58	53	69	69	54	57	60
++ (Base answering).....	930	81	29	86	54	37	29	135	38	40	41	66	98	46	49	101
Almost impossible to comply with	57	56	59	62	43	45	27	66	57	58	46	54	58	52	52	50
++ (Base answering).....	944	80	29	88	58	38	28	136	38	41	42	67	102	46	48	103
Contradictory with other legislation.....	52	39	42	48	49	38	37	62	46	51	44	45	53	57	46	54
++ (Base answering).....	839	78	25	76	50	31	24	134	34	36	39	59	81	42	41	89
Applied too strictly.....	63	63	52	67	67	64	57	76	56	64	40	53	43	53	50	54
++ (Base answering).....	925	81	29	86	56	36	30	137	37	41	40	66	94	45	47	100
Not well known and difficult to find information on.....	60	67	57	58	50	60	39	70	66	54	45	61	50	56	44	60
++ (Base answering).....	941	81	29	87	55	37	30	137	38	41	41	66	100	46	49	104
Changed too often.....	66	71	66	66	70	58	52	74	65	63	33	62	66	64	51	60
++ (Base answering).....	897	80	27	83	53	36	29	136	37	40	40	59	98	41	45	93
Not adapted to the developments in your sector.....	67	65	70	74	53	55	59	70	63	58	56	55	60	69	63	67
++ (Base answering).....	909	80	27	86	53	34	28	137	37	41	40	62	92	45	46	101
Applied in a discriminatory way.	42	40	49	38	57	36	19	52	42	51	28	24	26	36	30	51
++ (Base answering).....	901	78	28	85	51	32	27	134	37	40	41	63	96	42	47	100
Do not meet the set objectives..	59	65	61	61	54	38	49	64	54	62	55	53	58	59	61	54
++ (Base answering).....	901	77	29	85	51	36	26	135	35	40	39	64	95	44	47	98

(Zero = Not at all agree <<... ..>> +100 = Agree completely)

FLASH 106 : INTERNAL MARKET - SEPTEMBER 2001
B5. [FOR LEGISLATION CHOSEN IN Q.3 :]

I am going to mention some opinions which can be held on the laws and regulations relating to : ... [AREA CHOSEN IN Q.3]. For each opinion, I would like to know if you agree: - completely, to some extent, not much, or not at all ?

These laws and regulations are : ...

AGREEMENT INDEXES (IN PARTICULAR, FOR EACH REGULATORY AREA)
***** AREA : ENVIRONMENT**

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
Too complicated and difficult to understand.....	62	70	60	63	66	59	59	52	59	78	57	49	63	65	68	60
++ (Base answering).....	546	73	51	52	6	44	31	40	27	31	36	29	26	17	47	36
Too detailed.....	65	58	64	77	46	53	54	54	64	71	66	49	57	68	56	67
++ (Base answering).....	538	73	50	52	6	42	30	40	26	29	36	30	25	16	48	35
Almost impossible to comply with	54	62	55	58	51	57	42	46	56	63	53	50	47	59	39	46
++ (Base answering).....	544	71	51	53	6	44	30	39	26	30	36	32	26	17	47	36
Contradictory with other legislation.....	47	30	31	42	60	59	37	45	42	56	59	57	66	43	43	52
++ (Base answering).....	490	68	35	48	4	44	26	39	23	28	35	26	24	14	45	31
Applied too strictly.....	57	58	47	62	38	63	54	55	56	58	53	47	51	56	48	52
++ (Base answering).....	542	72	50	51	6	44	30	40	26	30	36	31	26	17	48	35
Not well known and difficult to find information on.....	56	64	52	45	62	60	64	65	47	70	61	53	59	57	38	62
++ (Base answering).....	545	73	48	52	6	44	31	40	27	31	36	31	26	17	46	37
Changed too often.....	59	65	60	64	58	52	60	59	49	50	66	71	57	52	56	62
++ (Base answering).....	519	72	45	50	6	43	29	40	25	30	36	28	21	16	44	34
Not adapted to the developments in your sector.....	58	56	57	57	49	67	58	47	55	66	52	64	63	70	49	60
++ (Base answering).....	526	73	48	51	5	42	29	40	26	30	36	27	24	17	46	32
Applied in a discriminatory way.	46	51	56	41	76	57	38	37	39	59	44	34	31	60	21	55
++ (Base answering).....	523	72	47	53	5	41	29	38	25	30	34	30	23	17	47	32
Do not meet the set objectives..	54	56	56	58	59	54	67	36	52	60	50	58	57	43	53	57
++ (Base answering).....	519	68	50	50	6	42	28	39	25	31	35	27	24	17	47	30

(Zero = Not at all agree <<... ..>> +100 = Agree completely)

B5. [FOR LEGISLATION CHOSEN IN Q.3 :]

I am going to mention some opinions which can be held on the laws and regulations relating to : ... [AREA CHOSEN IN Q.3]. For each opinion, I would like to know if you agree: - completely, to some extent, not much, or not at all ?

These laws and regulations are : ...

AGREEMENT INDEXES (IN PARTICULAR, FOR EACH REGULATORY AREA)
***** AREA : PRODUCT CONFORMITY, CERTIFICATION OR APPROVAL**

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
Too complicated and difficult to understand.....	65	58	66	70	66	57	57	67	57	57	50	55	72	63	66	69
++ (Base answering).....	765	34	47	114	35	71	29	93	24	64	19	55	17	14	66	83
Too detailed.....	66	58	54	73	65	49	74	67	59	54	42	58	68	65	69	65
++ (Base answering).....	751	33	46	114	34	68	29	93	24	63	19	54	16	13	62	83
Almost impossible to comply with	50	46	46	54	55	38	38	50	40	49	45	45	47	44	43	53
++ (Base answering).....	762	34	47	114	34	73	29	92	24	64	19	53	16	14	65	84
Contradictory with other legislation.....	49	46	38	45	58	39	22	50	48	55	56	42	58	45	47	62
++ (Base answering).....	678	34	39	101	31	64	22	89	22	61	17	43	15	9	54	77
Applied too strictly.....	56	57	44	52	59	57	62	65	46	61	36	48	53	55	45	58
++ (Base answering).....	755	34	46	113	33	72	28	94	24	64	19	53	15	14	65	81
Not well known and difficult to find information on.....	61	61	52	61	55	55	56	69	57	61	54	60	56	85	55	60
++ (Base answering).....	762	34	47	114	33	73	29	93	24	64	19	54	16	14	66	82
Changed too often.....	55	58	38	58	65	44	54	56	46	51	48	47	68	64	54	58
++ (Base answering).....	715	33	45	109	32	69	27	90	22	63	17	47	14	10	58	79
Not adapted to the developments in your sector.....	56	51	56	59	51	54	49	49	54	56	58	56	47	38	56	61
++ (Base answering).....	748	32	47	110	33	72	28	93	22	64	18	52	16	13	65	83
Applied in a discriminatory way.	38	39	28	30	45	45	28	36	37	51	39	37	28	17	32	50
++ (Base answering).....	732	34	45	113	29	69	28	92	24	63	19	47	16	12	60	81
Do not meet the set objectives..	48	55	42	50	51	46	46	40	35	43	34	56	56	48	55	57
++ (Base answering).....	726	34	46	107	31	66	26	89	23	64	18	50	15	13	62	82

(Zero = Not at all agree <<... ..>> +100 = Agree completely)

B5. [FOR LEGISLATION CHOSEN IN Q.3 :]

I am going to mention some opinions which can be held on the laws and regulations relating to : ... [AREA CHOSEN IN Q.3]. For each opinion, I would like to know if you agree: - completely, to some extent, not much, or not at all ?

These laws and regulations are : ...

AGREEMENT INDEXES (IN PARTICULAR, FOR EACH REGULATORY AREA)

*** AREA : CONSUMER PROTECTION

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
Too complicated and difficult to understand.....	59	30	100	58	31	77	63	58	38	65	58	31	67	33	67	82
++ (Base answering).....	89	5	2	13	7	6	2	6	5	14	4	9	2	1	9	4
Too detailed.....	62	39	100	60	67	65	30	80	50	64	36	46	50	33	67	82
++ (Base answering).....	87	5	1	13	6	6	2	6	5	14	4	8	2	1	9	5
Almost impossible to comply with	47	30	67	46	31	33	52	69	40	46	41	46	33	33	71	64
++ (Base answering).....	90	5	2	13	7	6	2	6	5	14	4	9	2	1	9	5
Contradictory with other legislation.....	49	21	100	48	31	44	67	58	26	54	74	51	67	0	65	60
++ (Base answering).....	88	5	1	13	6	6	2	6	5	14	4	9	2	1	9	5
Applied too strictly.....	59	55	81	65	23	76	48	72	32	49	64	40	67	67	59	60
++ (Base answering).....	90	5	2	13	7	6	2	6	5	14	4	9	2	1	9	5
Not well known and difficult to find information on.....	53	24	67	51	53	47	48	60	32	68	68	18	100	33	24	64
++ (Base answering).....	89	5	2	13	6	6	2	6	5	14	4	9	2	1	9	5
Changed too often.....	54	46	62	57	47	67	70	53	49	47	43	39	100	33	57	65
++ (Base answering).....	85	5	2	13	6	4	2	6	5	14	4	8	2	1	8	5
Not adapted to the developments in your sector.....	43	27	81	41	40	65	85	35	32	45	26	22	50	67	80	52
++ (Base answering).....	90	5	2	13	7	6	2	6	5	14	4	9	2	1	9	5
Applied in a discriminatory way.	34	28	29	29	47	32	70	40	18	40	33	33	34	67	65	37
++ (Base answering).....	85	5	2	13	4	5	2	6	5	14	4	9	2	1	8	5
Do not meet the set objectives..	45	31	62	43	17	20	67	47	36	56	38	54	34	67	37	56
++ (Base answering).....	84	5	2	13	5	5	2	5	5	14	3	9	2	1	8	5

(Zero = Not at all agree <<... ..>> +100 = Agree completely)

FLASH 106 : INTERNAL MARKET - SEPTEMBER 2001

B5. [FOR LEGISLATION CHOSEN IN Q.3 :]

I am going to mention some opinions which can be held on the laws and regulations relating to : ... [AREA CHOSEN IN Q.3]. For each opinion, I would like to know if you agree: - completely, to some extent, not much, or not at all ?

These laws and regulations are : ...

AGREEMENT INDEXES (IN PARTICULAR, FOR EACH REGULATORY AREA)

*** AREA : THE PAYMENT AND REFUNDING OF VAT

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
Too complicated and difficult to understand.....	58	67	63	57	57	56	50	52	71	46	60	65	67	57	82	66
++ (Base answering).....	359	23	53	26	5	25	11	39	21	24	22	11	15	28	12	44
Too detailed.....	67	71	68	72	59	54	64	60	80	60	54	79	75	68	76	71
++ (Base answering).....	348	23	52	26	4	24	9	39	21	23	22	10	14	26	12	43
Almost impossible to comply with	42	48	47	38	28	36	41	40	51	30	27	57	58	43	73	52
++ (Base answering).....	362	23	53	26	4	26	11	39	21	23	22	12	15	30	12	45
Contradictory with other legislation.....	47	43	34	42	78	55	16	30	63	53	48	63	84	60	59	54
++ (Base answering).....	313	22	36	23	3	24	8	38	19	23	22	9	13	25	11	37
Applied too strictly.....	59	65	53	52	81	55	63	66	70	61	53	68	48	63	75	60
++ (Base answering).....	358	22	53	25	5	26	11	38	20	24	21	11	15	30	12	45
Not well known and difficult to find information on.....	54	66	46	51	33	52	34	54	65	45	71	58	46	60	75	60
++ (Base answering).....	355	23	53	26	4	27	11	39	19	24	22	12	14	29	12	40
Changed too often.....	53	64	58	58	79	41	14	42	56	61	45	37	66	58	62	52
++ (Base answering).....	344	22	53	25	4	25	11	38	20	24	22	9	12	29	11	39
Not adapted to the developments in your sector.....	56	62	59	47	85	61	56	53	73	66	62	52	75	63	56	58
++ (Base answering).....	347	23	52	25	2	25	11	39	20	23	22	11	13	29	10	42
Applied in a discriminatory way.	39	44	38	35	55	60	26	26	63	36	30	21	41	31	66	50
++ (Base answering).....	332	22	48	25	3	25	9	38	19	24	21	11	14	26	11	36
Do not meet the set objectives..	53	63	50	49	97	65	72	46	58	54	64	71	54	53	77	55
++ (Base answering).....	325	21	48	25	3	22	10	37	19	24	19	12	12	28	11	34

(Zero = Not at all agree <<... ..>> +100 = Agree completely)

FLASH 106 : INTERNAL MARKET - SEPTEMBER 2001
B5. [FOR LEGISLATION CHOSEN IN Q.3 :]

I am going to mention some opinions which can be held on the laws and regulations relating to : ... [AREA CHOSEN IN Q.3]. For each opinion, I would like to know if you agree: - completely, to some extent, not much, or not at all ?

These laws and regulations are : ...

AGREEMENT INDEXES (IN PARTICULAR, FOR EACH REGULATORY AREA)
***** AREA : PROCEDURES REGARDING ALL YOUR OTHER TAXES**

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
Too complicated and difficult to understand.....	80	83	84	86	79	67	43	73	71	80	77	69	76	45	76	69
++ (Base answering).....	233	8	23	50	8	7	4	22	5	35	3	15	17	9	14	13
Too detailed.....	72	66	84	81	79	67	60	70	71	60	47	67	65	29	78	67
++ (Base answering).....	232	8	21	50	9	7	4	22	5	35	3	15	17	8	14	14
Almost impossible to comply with	56	62	76	55	61	54	39	60	56	54	42	55	64	27	75	52
++ (Base answering).....	231	8	24	50	9	7	4	22	5	35	3	15	16	8	13	12
Contradictory with other legislation.....	51	37	39	46	81	56	9	56	68	62	47	45	63	46	72	48
++ (Base answering).....	206	8	17	45	8	6	4	22	3	33	3	13	15	8	10	11
Applied too strictly.....	59	55	57	55	46	64	40	60	69	65	31	57	52	57	80	66
++ (Base answering).....	225	8	21	48	8	7	4	22	4	35	3	15	17	8	12	13
Not well known and difficult to find information on.....	62	75	73	57	61	75	36	74	61	69	79	50	73	39	64	66
++ (Base answering).....	229	8	24	50	8	6	4	22	4	35	3	15	16	8	14	12
Changed too often.....	67	80	84	68	72	58	67	51	33	77	58	71	79	51	81	54
++ (Base answering).....	219	8	22	47	8	7	4	22	4	33	3	12	16	8	13	12
Not adapted to the developments in your sector.....	69	50	77	73	46	66	12	60	36	69	33	61	62	36	89	72
++ (Base answering).....	224	8	23	48	8	7	4	20	4	33	3	14	16	8	14	14
Applied in a discriminatory way.	46	36	61	37	37	64	18	48	33	60	23	42	38	46	60	63
++ (Base answering).....	219	8	22	49	6	7	4	22	4	30	3	15	15	8	12	14
Do not meet the set objectives..	60	60	59	63	47	74	42	47	52	64	21	38	63	57	43	58
++ (Base answering).....	215	8	22	47	7	6	4	21	4	34	3	13	16	8	13	9

(Zero = Not at all agree <<...>> +100 = Agree completely)

B5. [FOR LEGISLATION CHOSEN IN Q.3 :]

I am going to mention some opinions which can be held on the laws and regulations relating to : ... [AREA CHOSEN IN Q.3]. For each opinion, I would like to know if you agree: - completely, to some extent, not much, or not at all ?

These laws and regulations are : ...

AGREEMENT INDEXES (IN PARTICULAR, FOR EACH REGULATORY AREA)
***** AREA : ACCESS TO PUBLIC PROCUREMENT CONTRACTS**

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
Too complicated and difficult to understand.....	66	70	63	94	87	48	67	73	67	56	60	37	45	85	0	87
++ (Base answering).....	77	6	3	4	2	6	1	12	4	18	5	3	8	2	1	2
Too detailed.....	60	80	90	87	87	18	100	61	58	54	47	32	57	85	67	87
++ (Base answering).....	77	6	3	4	2	6	1	12	4	18	5	3	8	2	1	2
Almost impossible to comply with	54	79	81	56	33	37	67	58	33	54	47	10	45	85	67	74
++ (Base answering).....	78	6	3	4	2	7	1	12	4	18	5	3	8	2	1	2
Contradictory with other legislation.....	52	49	51	38	60	53	33	41	40	67	67	0	50	85	67	54
++ (Base answering).....	68	4	3	3	2	5	1	12	4	15	5	2	7	2	1	2
Applied too strictly.....	66	72	67	33	87	76	100	72	59	72	40	68	39	85	67	87
++ (Base answering).....	77	6	2	4	2	7	1	12	4	18	5	3	8	2	1	2
Not well known and difficult to find information on.....	61	51	58	51	20	49	33	66	84	73	53	32	27	85	0	87
++ (Base answering).....	78	6	2	4	2	8	1	12	4	18	5	3	8	2	1	2
Changed too often.....	45	65	17	36	47	36	33	51	24	44	47	67	51	67	0	54
++ (Base answering).....	74	5	2	4	2	7	1	12	4	17	5	2	8	2	1	2
Not adapted to the developments in your sector.....	68	60	90	80	47	72	67	59	43	72	53	56	62	85	67	87
++ (Base answering).....	78	6	3	4	2	7	1	12	4	18	5	3	8	2	1	2
Applied in a discriminatory way.	49	57	90	26	80	89	33	47	42	48	53	35	31	85	67	33
++ (Base answering).....	76	6	3	4	2	5	1	12	4	18	5	3	8	2	1	2
Do not meet the set objectives..	68	64	81	97	67	69	67	60	93	60	50	5	78	85	100	33
++ (Base answering).....	74	4	3	4	1	8	1	12	4	18	4	3	7	2	1	2

(Zero = Not at all agree <<... ..>> +100 = Agree completely)

B5. [FOR LEGISLATION CHOSEN IN Q.3 :]

I am going to mention some opinions which can be held on the laws and regulations relating to : ... [AREA CHOSEN IN Q.3]. For each opinion, I would like to know if you agree: - completely, to some extent, not much, or not at all ?

These laws and regulations are : ...

AGREEMENT INDEXES (IN PARTICULAR, FOR EACH REGULATORY AREA)
***** AREA : INTELLECTUAL PROPERTY RIGHTS**

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
Too complicated and difficult to understand.....	66	50	68	60	.	82	.	72	68	52	53	66	61	33	38	64
++ (Base answering).....	93	9	7	7	0	13	0	15	4	5	3	6	5	1	2	16
Too detailed.....	55	44	54	56	.	64	.	63	60	22	60	65	34	33	79	56
++ (Base answering).....	89	9	6	7	0	12	0	15	4	5	3	6	4	1	2	15
Almost impossible to comply with	48	25	56	60	.	40	.	50	43	36	74	53	28	33	12	47
++ (Base answering).....	89	9	5	7	0	12	0	15	4	5	3	6	5	1	2	15
Contradictory with other legislation.....	53	26	42	64	.	30	.	54	46	57	33	46	61	33	38	61
++ (Base answering).....	81	9	5	7	0	12	0	14	3	5	2	4	4	1	2	13
Applied too strictly.....	43	54	33	30	.	58	.	57	51	34	47	48	40	33	0	41
++ (Base answering).....	89	9	7	7	0	12	0	15	4	5	3	5	4	1	2	15
Not well known and difficult to find information on.....	60	68	54	57	.	53	.	70	92	63	53	68	76	33	38	53
++ (Base answering).....	92	9	7	7	0	13	0	15	4	5	3	6	5	1	2	15
Changed too often.....	40	39	33	36	.	46	.	36	34	33	33	62	40	33	38	50
++ (Base answering).....	85	9	7	6	0	10	0	15	4	5	3	5	3	1	2	15
Not adapted to the developments in your sector.....	57	61	58	64	.	53	.	48	49	47	47	52	79	33	79	68
++ (Base answering).....	91	9	7	7	0	13	0	15	4	5	3	5	5	1	2	15
Applied in a discriminatory way.	27	33	30	8	.	20	.	35	42	43	20	39	36	33	0	43
++ (Base answering).....	89	9	7	7	0	11	0	15	4	5	3	6	4	1	2	15
Do not meet the set objectives..	56	61	55	78	.	44	.	39	51	46	68	36	67	33	79	61
++ (Base answering).....	91	9	7	7	0	13	0	15	4	5	3	6	4	1	2	15

(Zero = Not at all agree <<... ..>> +100 = Agree completely)

FLASH 106 : INTERNAL MARKET - SEPTEMBER 2001

B5. [FOR LEGISLATION CHOSEN IN Q.3 :]

I am going to mention some opinions which can be held on the laws and regulations relating to : ... [AREA CHOSEN IN Q.3]. For each opinion, I would like to know if you agree: - completely, to some extent, not much, or not at all ?

These laws and regulations are : ...

AGREEMENT INDEXES (IN PARTICULAR, FOR EACH REGULATORY AREA)

***** AREA : COMPETITION**

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
Too complicated and difficult to understand.....	63	.	77	72	87	63	100	56	44	58	50	51	63	51	88	67
++ (Base answering).....	114	0	5	3	10	16	1	4	5	23	3	5	17	8	10	4
Too detailed.....	59	.	60	72	81	44	67	68	29	60	66	39	57	78	65	69
++ (Base answering).....	112	0	5	3	10	13	1	4	6	22	4	5	17	8	10	4
Almost impossible to comply with	52	.	47	89	55	42	67	68	40	54	51	25	37	50	66	56
++ (Base answering).....	114	0	5	3	10	15	1	4	6	23	4	5	17	8	9	4
Contradictory with other legislation.....	51	.	100	33	76	45	.	23	36	61	33	31	44	72	56	35
++ (Base answering).....	100	0	1	2	9	14	0	3	5	23	4	3	17	7	8	4
Applied too strictly.....	48	.	40	56	65	52	.	68	46	38	54	44	45	55	79	33
++ (Base answering).....	111	0	5	3	10	16	0	4	6	23	4	5	17	7	8	3
Not well known and difficult to find information on.....	68	.	72	61	76	67	100	89	59	74	73	81	50	69	61	46
++ (Base answering).....	115	0	5	3	10	16	1	4	5	23	4	5	17	8	10	4
Changed too often.....	53	.	60	78	84	42	.	43	26	43	48	31	66	71	90	67
++ (Base answering).....	105	0	4	3	10	11	0	4	6	23	4	4	16	8	9	3
Not adapted to the developments in your sector.....	66	.	90	84	79	76	.	54	86	57	64	25	60	88	82	59
++ (Base answering).....	107	0	3	3	9	15	0	4	6	23	4	5	15	7	9	4
Applied in a discriminatory way.	49	.	60	44	48	55	.	33	50	58	50	13	20	55	53	46
++ (Base answering).....	104	0	3	3	9	14	0	4	5	22	3	5	16	7	9	4
Do not meet the set objectives..	57	.	46	61	70	62	.	24	78	62	82	32	44	62	54	59
++ (Base answering).....	108	0	5	3	8	15	0	4	5	23	4	5	16	7	9	4

(Zero = Not at all agree <<... ..>> +100 = Agree completely)

FLASH 106 : INTERNAL MARKET - SEPTEMBER 2001_
B5. [FOR LEGISLATION CHOSEN IN Q.3 :]

I am going to mention some opinions which can be held on the laws and regulations relating to : ... [AREA CHOSEN IN Q.3]. For each opinion, I would like to know if you agree: - completely, to some extent, not much, or not at all ?

These laws and regulations are : ...

AGREEMENT INDEXES (IN PARTICULAR, FOR EACH REGULATORY AREA)
***** AREA : (OTHER REGULATORY AREA)**

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
		EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden
Too complicated and difficult to understand.....	67	64	62	74	75	57	35	77	74	100	45	50	56	42	48	80
++ (Base answering).....	183	23	8	13	3	52	10	23	7	2	4	8	11	2	6	11
Too detailed.....	64	73	54	74	67	45	66	76	89	34	40	72	62	42	82	76
++ (Base answering).....	179	23	8	13	3	50	11	23	7	2	3	7	11	2	5	11
Almost impossible to comply with	49	53	32	61	54	35	43	58	41	67	48	52	53	12	34	45
++ (Base answering).....	183	23	8	13	3	49	11	23	7	2	4	9	11	2	6	12
Contradictory with other legislation.....	40	35	43	30	84	35	27	55	48	50	38	25	58	67	22	48
++ (Base answering).....	172	21	7	12	2	49	10	22	7	2	4	8	11	1	6	10
Applied too strictly.....	56	69	35	44	75	55	79	72	67	84	47	49	44	42	73	46
++ (Base answering).....	181	23	7	13	3	52	11	22	7	2	4	8	10	2	6	11
Not well known and difficult to find information on.....	55	51	23	36	68	64	72	60	62	67	62	54	61	0	39	66
++ (Base answering).....	180	22	8	13	3	51	11	23	7	2	4	8	11	1	6	10
Changed too often.....	50	42	40	53	75	46	35	60	22	67	74	39	58	0	26	54
++ (Base answering).....	176	21	8	12	3	49	11	23	7	2	4	9	9	2	6	10
Not adapted to the developments in your sector.....	57	66	71	76	6	49	47	50	62	50	48	55	54	42	50	55
++ (Base answering).....	178	23	7	13	3	51	10	23	7	2	4	8	9	2	6	10
Applied in a discriminatory way.	35	28	25	37	87	34	28	38	58	0	22	31	23	0	28	45
++ (Base answering).....	174	21	8	13	3	51	11	21	7	1	4	9	10	1	5	9
Do not meet the set objectives..	54	65	64	68	84	45	55	56	68	50	68	42	47	0	52	59
++ (Base answering).....	171	23	8	11	2	53	7	22	7	2	3	7	9	1	6	10

(Zero = Not at all agree <<... ..>> +100 = Agree completely)

FLASH 106 : INTERNAL MARKET - SEPTEMBER 2001
B6. [FOR LEGISLATION CHOSEN IN Q.3 :]

In your case, can it be said that the laws and regulations relating to :
 ... [AREA CHOSEN IN Q.3] have the following negative consequences for your
 activities, and if so, is this impact significant or marginal ?

IMPACT INDEXES OF THE NEGATIVE CONSEQUENCES (ALL REGULATORY AREA TOGETHER)

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
Reduce your turnover.....	44	40	42	55	45	37	26	44	41	34	43	40	44	46	36	36
++ (Base answering).....	3420	260	232	369	132	284	118	391	140	254	142	216	213	130	214	325
Increase costs unnecessarily....	67	68	71	78	53	55	60	64	61	63	70	78	67	63	63	60
++ (Base answering).....	3429	262	233	370	132	283	121	392	140	257	141	216	214	130	214	324
Distort competition.....	50	46	50	63	51	40	26	52	44	41	46	44	48	48	43	38
++ (Base answering).....	3387	258	229	365	131	281	118	392	139	249	140	211	212	129	215	318
Restrict your growth potential..	48	47	50	58	42	39	27	51	41	40	40	44	42	47	42	40
++ (Base answering).....	3423	261	233	370	133	281	120	392	139	257	141	216	210	129	216	325
Discourage your innovation efforts.....	41	39	38	48	42	34	22	39	30	40	36	35	33	42	33	37
++ (Base answering).....	3428	262	233	370	131	282	121	389	140	257	141	216	214	130	216	326
Require non-productive investments.....	55	62	63	62	44	51	38	46	56	59	53	60	49	57	47	47
++ (Base answering).....	3400	262	232	367	122	283	119	390	139	257	140	215	211	130	211	322

(Zero = Not a consequence <<... >> +100 = Of significant impact)

B6. [FOR LEGISLATION CHOSEN IN Q.3 :]

In your case, can it be said that the laws and regulations relating to :
 ... [AREA CHOSEN IN Q.3] have the following negative consequences for your
 activities, and if so, is this impact significant or marginal ?

IMPACT INDEXES OF THE NEGATIVE CONSEQUENCES (FOR EACH REGULATORY AREA)
***** AREA : EMPLOYMENT AND WORKING CONDITIONS**

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
Reduce your turnover.....	49	54	29	60	50	39	55	56	40	31	41	40	53	48	44	35
++ (Base answering).....	946	80	30	87	55	37	31	137	38	41	42	68	100	46	50	104
Increase costs unnecessarily....	71	72	73	83	58	38	74	76	52	66	65	77	67	61	69	58
++ (Base answering).....	946	81	30	88	54	37	31	137	38	41	41	69	100	46	48	105
Distort competition.....	59	60	60	78	50	43	41	73	34	38	43	44	48	46	44	36
++ (Base answering).....	940	79	31	88	54	36	30	137	38	40	41	68	102	45	48	103
Restrict your growth potential..	56	58	53	70	43	39	54	70	33	39	47	45	46	45	48	41
++ (Base answering).....	947	81	31	87	55	37	31	137	37	41	41	69	101	45	49	105
Discourage your innovation efforts.....	45	53	34	54	42	35	36	50	29	35	39	41	35	35	41	36
++ (Base answering).....	948	81	31	88	53	37	31	137	37	41	41	69	102	46	48	106
Require non-productive investments.....	56	66	77	65	48	52	25	52	52	63	45	60	45	53	43	45
++ (Base answering).....	932	81	31	86	46	37	29	136	37	41	41	69	101	46	48	103

__(Zero = Not a consequence <<... ..>> +100 = Of significant impact)

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FLASH 106 : INTERNAL MARKET - SEPTEMBER 2001
B6. [FOR LEGISLATION CHOSEN IN Q.3 :]

In your case, can it be said that the laws and regulations relating to :
 ... [AREA CHOSEN IN Q.3] have the following negative consequences for your
 activities, and if so, is this impact significant or marginal ?

IMPACT INDEXES OF THE NEGATIVE CONSEQUENCES (FOR EACH REGULATORY AREA)
***** AREA : ENVIRONMENT**

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
Reduce your turnover.....	43	33	46	63	52	31	11	33	46	29	51	44	40	44	35	40
++ (Base answering).....	547	73	51	53	6	43	31	40	26	30	36	32	26	17	46	37
Increase costs unnecessarily....	69	70	74	82	78	55	50	61	65	63	74	80	71	70	64	60
++ (Base answering).....	547	73	51	52	6	44	31	40	26	31	36	31	25	17	48	36
Distort competition.....	47	43	60	66	55	24	21	40	41	32	54	38	53	63	43	36
++ (Base answering).....	543	71	51	52	6	42	30	40	27	31	36	32	24	17	48	36
Restrict your growth potential..	47	45	57	59	71	27	11	41	45	46	43	60	42	42	36	45
++ (Base answering).....	549	72	51	53	6	43	30	40	27	31	36	32	26	17	48	37
Discourage your innovation efforts.....	37	36	33	42	45	31	11	26	34	59	43	35	23	36	29	35
++ (Base answering).....	550	73	51	52	6	43	31	40	27	31	36	32	26	17	48	37
Require non+productive investments.....	61	65	67	66	56	49	48	51	69	74	69	76	50	73	56	47
++ (Base answering).....	549	73	50	53	6	44	31	40	27	31	36	31	26	17	48	36

(Zero = Not a consequence <<... ..>> +100 = Of significant impact)

B6. [FOR LEGISLATION CHOSEN IN Q.3 :]

In your case, can it be said that the laws and regulations relating to :
 ... [AREA CHOSEN IN Q.3] have the following negative consequences for your
 activities, and if so, is this impact significant or marginal ?

IMPACT INDEXES OF THE NEGATIVE CONSEQUENCES (FOR EACH REGULATORY AREA)

*** AREA : PRODUCT CONFORMITY, CERTIFICATION OR APPROVAL

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
Reduce your turnover.....	44	36	36	56	30	36	12	43	27	26	48	41	26	34	25	45
++ (Base answering).....	764	33	48	114	36	74	27	93	24	63	19	56	15	14	65	83
Increase costs unnecessarily....	66	69	59	76	33	63	52	57	49	61	69	78	64	58	54	62
++ (Base answering).....	769	34	48	115	36	73	29	94	24	64	19	56	15	14	64	84
Distort competition.....	47	37	39	59	31	37	30	43	39	39	44	48	47	45	34	42
++ (Base answering).....	759	34	47	112	35	73	29	94	23	62	18	54	15	14	66	83
Restrict your growth potential..	46	39	44	56	22	40	11	46	37	31	17	50	44	31	33	43
++ (Base answering).....	766	34	48	114	36	73	29	94	23	64	19	55	15	14	66	82
Discourage your innovation efforts.....	44	30	37	56	32	45	19	39	21	36	24	39	26	38	24	38
++ (Base answering).....	771	34	48	115	36	74	29	93	24	64	19	56	15	14	66	84
Require non+productive investments.....	57	60	56	65	31	59	36	48	55	55	67	57	52	69	44	51
++ (Base answering).....	760	34	48	112	35	74	29	93	24	64	18	55	14	14	62	84

(Zero = Not a consequence <<... >> +100 = Of significant impact)

FLASH 106 : INTERNAL MARKET - SEPTEMBER 2001_
B6. [FOR LEGISLATION CHOSEN IN Q.3 :]

In your case, can it be said that the laws and regulations relating to :
 ... [AREA CHOSEN IN Q.3] have the following negative consequences for your
 activities, and if so, is this impact significant or marginal ?

IMPACT INDEXES OF THE NEGATIVE CONSEQUENCES (FOR EACH REGULATORY AREA)
***** AREA : CONSUMER PROTECTION**

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
Reduce your turnover.....	46	18	100	54	30	18	56	54	36	44	0	41	25	50	44	33
++ (Base answering).....	90	5	2	13	7	6	2	6	5	14	4	9	2	1	9	5
Increase costs unnecessarily....	68	51	100	74	42	65	78	60	46	64	95	79	50	0	50	79
++ (Base answering).....	91	5	2	13	8	6	2	6	5	14	4	9	2	1	9	5
Distort competition.....	57	9	43	73	34	48	22	53	33	39	19	70	25	0	44	50
++ (Base answering).....	90	5	2	13	8	6	2	6	5	14	4	9	2	1	9	4
Restrict your growth potential..	46	37	72	51	23	48	28	57	23	36	8	55	50	0	55	46
++ (Base answering).....	91	5	2	13	8	6	2	6	5	14	4	9	2	1	9	5
Discourage your innovation efforts.....	35	9	72	35	23	33	28	55	26	29	8	26	75	0	42	64
++ (Base answering).....	89	5	2	13	8	6	2	5	5	14	4	9	2	1	9	4
Require non+productive investments.....	46	60	72	42	23	49	78	55	69	40	19	86	100	50	43	50
++ (Base answering).....	89	5	2	13	8	6	2	6	5	14	4	9	2	1	8	4

(Zero = Not a consequence <<... >> +100 = Of significant impact)

B6. [FOR LEGISLATION CHOSEN IN Q.3 :]

In your case, can it be said that the laws and regulations relating to :
 ... [AREA CHOSEN IN Q.3] have the following negative consequences for your
 activities, and if so, is this impact significant or marginal ?

IMPACT INDEXES OF THE NEGATIVE CONSEQUENCES (FOR EACH REGULATORY AREA)

*** AREA : THE PAYMENT AND REFUNDING OF VAT

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
Reduce your turnover.....	34	33	32	33	61	33	31	38	54	32	40	48	38	48	18	24
++ (Base answering).....	365	23	53	26	4	27	10	39	21	24	22	12	15	30	12	47
Increase costs unnecessarily....	59	61	68	62	61	48	68	59	73	51	62	78	67	64	51	53
++ (Base answering).....	365	23	54	26	4	26	11	39	21	24	22	12	15	30	12	46
Distort competition.....	38	48	38	36	79	33	3	43	59	45	41	24	53	43	36	33
++ (Base answering).....	357	23	52	26	4	27	11	39	21	21	22	10	15	30	12	44
Restrict your growth potential..	36	44	38	30	61	33	28	40	50	32	32	26	29	56	22	33
++ (Base answering).....	365	23	54	26	4	27	11	39	21	24	22	12	14	30	11	47
Discourage your innovation efforts.....	29	38	37	24	50	16	23	29	35	22	28	24	32	51	21	32
++ (Base answering).....	362	23	54	26	4	26	11	38	21	24	22	11	14	30	12	46
Require non+productive investments.....	42	52	60	44	58	34	44	31	64	41	55	62	50	58	33	35
++ (Base answering).....	362	23	54	26	4	25	11	39	21	24	22	12	13	30	12	46

(Zero = Not a consequence <<... ..>> +100 = Of significant impact)

FLASH 106 : INTERNAL MARKET - SEPTEMBER 2001_

B6. [FOR LEGISLATION CHOSEN IN Q.3 :]

In your case, can it be said that the laws and regulations relating to :
 ... [AREA CHOSEN IN Q.3] have the following negative consequences for your
 activities, and if so, is this impact significant or marginal ?

IMPACT INDEXES OF THE NEGATIVE CONSEQUENCES (FOR EACH REGULATORY AREA)

*** AREA : PROCEDURES REGARDING ALL YOUR OTHER TAXES

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED															
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom	
Reduce your turnover.....	50	37	72	54	40	48	5	41	50	47	53	52	40	40	61	49	
-- (Base answering).....	235	8	24	49	9	7	4	22	5	35	3	15	16	9	14	15	
Increase costs unnecessarily....	76	45	80	76	45	76	32	67	73	80	84	93	73	74	72	82	
-- (Base answering).....	236	8	24	49	9	7	4	22	5	35	3	15	17	9	15	14	
Distort competition.....	54	27	65	58	78	48	4	52	35	47	69	59	37	58	58	52	
-- (Base answering).....	232	8	23	48	9	7	4	22	5	34	3	14	16	9	15	15	
Restrict your growth potential..	58	19	67	62	56	76	19	44	26	57	69	33	53	64	70	59	
-- (Base answering).....	235	8	24	50	9	7	4	22	5	35	3	15	14	9	15	15	
Discourage your innovation efforts.....	44	30	53	42	71	29	14	39	10	47	37	16	52	68	61	50	
-- (Base answering).....	237	8	24	49	9	7	4	22	5	35	3	15	17	9	15	15	
Require non-productive investments.....	59	43	71	56	39	76	19	53	34	70	37	58	60	50	60	69	
-- (Base answering).....	237	8	24	50	9	7	4	22	5	35	3	15	16	9	15	15	

(Zero = Not a consequence <<... >> +100 = Of significant impact)

B6. [FOR LEGISLATION CHOSEN IN Q.3 :]

In your case, can it be said that the laws and regulations relating to :
 ... [AREA CHOSEN IN Q.3] have the following negative consequences for your
 activities, and if so, is this impact significant or marginal ?

IMPACT INDEXES OF THE NEGATIVE CONSEQUENCES (FOR EACH REGULATORY AREA)

***** AREA : ACCESS TO PUBLIC PROCUREMENT CONTRACTS**

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
Reduce your turnover.....	47	79	71	75	50	72	100	42	37	24	40	32	50	78	0	20
++ (Base answering).....	79	6	3	4	2	8	1	12	4	18	5	3	8	2	1	2
Increase costs unnecessarily....	63	83	85	55	50	47	50	68	76	57	70	100	83	78	50	50
++ (Base answering).....	79	6	3	4	2	8	1	12	4	18	5	3	8	2	1	2
Distort competition.....	54	50	85	50	70	52	100	54	75	50	40	42	75	78	0	20
++ (Base answering).....	78	6	3	4	2	8	1	12	4	17	5	3	8	2	1	2
Restrict your growth potential..	46	69	85	76	80	17	100	49	51	30	30	68	60	78	0	20
++ (Base answering).....	79	6	3	4	2	8	1	12	4	18	5	3	8	2	1	2
Discourage your innovation efforts.....	44	63	56	61	100	17	100	48	25	44	20	53	39	22	0	50
++ (Base answering).....	79	6	3	4	2	8	1	12	4	18	5	3	8	2	1	2
Require non+productive investments.....	57	65	71	71	50	27	50	67	51	56	40	92	54	22	0	80
++ (Base answering).....	78	6	3	4	2	8	1	12	3	18	5	3	8	2	1	2

(Zero = Not a consequence <<... >> +100 = Of significant impact)

FLASH 106 : INTERNAL MARKET - SEPTEMBER 2001_
B6. [FOR LEGISLATION CHOSEN IN Q.3 :]

In your case, can it be said that the laws and regulations relating to :
 ... [AREA CHOSEN IN Q.3] have the following negative consequences for your
 activities, and if so, is this impact significant or marginal ?

IMPACT INDEXES OF THE NEGATIVE CONSEQUENCES (FOR EACH REGULATORY AREA)
***** AREA : INTELLECTUAL PROPERTY RIGHTS**

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
Reduce your turnover.....	38	44	44	52	.	35	.	28	52	21	20	28	45	50	0	35
++ (Base answering).....	93	9	7	7	0	13	0	15	4	5	3	7	5	1	1	16
Increase costs unnecessarily....	60	62	87	85	.	48	.	46	64	34	82	74	65	50	50	56
++ (Base answering).....	93	9	7	7	0	13	0	15	4	5	3	7	5	1	1	16
Distort competition.....	35	38	54	50	.	24	.	29	52	21	20	49	50	50	0	27
++ (Base answering).....	92	9	7	7	0	13	0	15	4	5	3	7	4	1	1	16
Restrict your growth potential..	33	42	48	34	.	40	.	30	52	20	59	14	50	50	0	33
++ (Base answering).....	92	9	7	7	0	13	0	15	4	5	3	7	4	1	1	16
Discourage your innovation efforts.....	39	13	31	53	.	27	.	32	64	38	82	44	67	50	0	32
++ (Base answering).....	92	9	7	7	0	13	0	15	4	5	3	7	4	1	1	16
Require non-productive investments.....	54	41	54	83	.	40	.	40	88	38	41	40	73	50	50	46
++ (Base answering).....	92	9	6	7	0	13	0	15	4	5	3	7	5	1	1	16

(Zero = Not a consequence <<... >> +100 = Of significant impact)

B6. [FOR LEGISLATION CHOSEN IN Q.3 :]
 In your case, can it be said that the laws and regulations relating to :
 ... [AREA CHOSEN IN Q.3] have the following negative consequences for your
 activities, and if so, is this impact significant or marginal ?
 IMPACT INDEXES OF THE NEGATIVE CONSEQUENCES (FOR EACH REGULATORY AREA)

*** AREA : COMPETITION

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
Reduce your turnover.....	49	.	47	66	76	55	0	33	56	51	31	31	29	43	48	38
++ (Base answering).....	117	0	6	3	10	16	1	4	6	23	4	5	17	8	10	4
Increase costs unnecessarily....	60	.	65	100	82	67	100	48	69	51	91	50	44	28	81	65
++ (Base answering).....	117	0	6	3	10	16	1	4	6	23	4	5	17	8	10	4
Distort competition.....	53	.	61	100	89	70	.	33	43	46	91	31	29	31	55	38
++ (Base answering).....	115	0	6	3	10	16	0	4	6	23	4	5	17	8	9	4
Restrict your growth potential..	45	.	61	66	59	54	0	65	69	35	91	31	26	31	62	35
++ (Base answering).....	116	0	5	3	10	16	1	4	6	23	4	5	17	8	10	4
Discourage your innovation efforts.....	43	.	28	92	47	48	0	31	32	40	53	9	15	32	59	50
++ (Base answering).....	117	0	6	3	10	16	1	4	6	23	4	5	17	8	10	4
Require non+productive investments.....	50	.	42	92	65	55	50	17	35	46	53	31	42	66	55	38
++ (Base answering).....	116	0	6	3	9	16	1	4	6	23	4	5	17	8	10	4

(Zero = Not a consequence <<... >> +100 = Of significant impact)

FLASH 106 : INTERNAL MARKET - SEPTEMBER 2001_
B6. [FOR LEGISLATION CHOSEN IN Q.3 :]

In your case, can it be said that the laws and regulations relating to :
 ... [AREA CHOSEN IN Q.3] have the following negative consequences for your
 activities, and if so, is this impact significant or marginal ?

IMPACT INDEXES OF THE NEGATIVE CONSEQUENCES (FOR EACH REGULATORY AREA)
***** AREA : (OTHER REGULATORY AREA)**

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
Reduce your turnover.....	32	24	45	47	62	31	14	24	32	0	48	19	26	63	57	21
++ (Base answering).....	184	23	8	13	3	53	11	23	7	1	4	9	9	2	6	12
Increase costs unnecessarily....	63	64	74	92	81	50	72	49	76	75	64	58	72	63	70	54
++ (Base answering).....	186	23	8	13	3	53	11	23	7	2	4	9	10	2	6	12
Distort competition.....	46	37	39	71	81	40	26	42	63	50	14	24	58	0	69	27
++ (Base answering).....	181	23	7	12	3	53	11	23	6	2	4	9	9	2	6	11
Restrict your growth potential..	41	37	52	58	81	40	36	36	34	50	34	20	18	0	48	28
++ (Base answering).....	183	23	8	13	3	51	11	23	7	2	4	9	9	2	6	12
Discourage your innovation efforts.....	37	23	39	59	62	30	21	30	34	50	34	24	24	0	14	37
++ (Base answering).....	183	23	7	13	3	52	11	23	7	2	4	9	9	2	6	12
Require non-productive investments.....	52	63	58	76	81	51	43	24	35	100	28	29	53	0	44	50
++ (Base answering).....	185	23	8	13	3	53	11	23	7	2	4	9	9	2	6	12

(Zero = Not a consequence <<... >> +100 = Of significant impact)

FLASH 106 : INTERNAL MARKET - SEPTEMBER 2001
C. THE OVERALL BODY OF LAWS AND REGULATIONS IN OUR COUNTRY
C1. In your opinion, are the laws and regulations that apply to your sector : ...

- well adapted to market realities and technical advances,
- relatively well adapted but with some less satisfactory aspects,
- not well adapted and somewhat out of date, or
- completely out of date ?

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
UNWEIGHTED BASE :	4035	282	247	401	150	399	150	404	150	400	149	253	250	150	250	400
.....	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
well adapted to market realities and technical advances	10.30%	7.20%	7.60%	5.70%	7.90%	20.90%	1.20%	6.90%	9.10%	12.20%	15.60%	11.20%	5.90%	17.90%	6.20%	14.10%
relatively well adapted but some less satisfactory aspects	49.30%	50.20%	62.50%	46.10%	47.60%	44.70%	64.90%	47.50%	62.80%	53.30%	48.30%	58.20%	53.00%	35.30%	60.40%	52.30%
not well adapted and somewhat out of date	31.20%	33.70%	19.60%	37.40%	34.30%	24.90%	34.00%	36.00%	20.80%	31.20%	31.70%	20.00%	30.60%	32.00%	25.90%	23.10%
completely out of date	5.40%	5.30%	4.80%	6.30%	7.50%	5.00%	0.00%	7.70%	3.80%	3.10%	4.10%	3.20%	6.40%	6.10%	2.20%	5.10%
(dk/n.a.)	3.80%	3.60%	5.50%	4.50%	2.80%	4.50%	0.00%	1.90%	3.50%	0.20%	0.20%	7.40%	4.20%	8.70%	5.30%	5.40%
ADAPTATION INDEX (0 <- +100) :...	56	54	59	51	53	62	56	52	60	58	59	61	54	57	58	60
(Base : Answering).....	3876	273	237	385	142	380	150	396	146	396	148	235	239	140	232	377

FLASH 106 : INTERNAL MARKET - SEPTEMBER 2001

C2. If all these laws and regulations were better designed, more appropriate and better applied, this could allow you to develop your business and reduce your expenses. Overall, how much could improvements in legislation allow your company to save, every year, as a percentage of your current turnover ?
Approximately: % of the current turnover

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
UNWEIGHTED BASE :	4035	282	247	401	150	399	150	404	150	400	149	253	250	150	250	400
.....	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
0%	7.30%	4.80%	9.70%	9.70%	6.50%	9.10%	17.80%	4.10%	2.80%	5.30%	12.30%	20.30%	8.90%	13.90%	7.00%	0.00%
1 + 4%	20.10%	22.90%	18.10%	15.90%	6.20%	13.40%	26.60%	27.80%	16.80%	36.30%	19.00%	14.50%	12.40%	5.70%	15.40%	17.60%
5 + 9%	16.90%	21.10%	15.40%	20.90%	11.00%	12.60%	14.60%	16.80%	17.20%	14.50%	28.10%	15.70%	23.70%	8.30%	15.00%	16.50%
10 + 14%	14.10%	19.80%	13.60%	12.10%	4.70%	13.70%	11.30%	17.60%	16.90%	13.30%	14.00%	14.80%	23.70%	8.70%	11.40%	15.90%
15 + 19%	5.40%	5.30%	1.10%	7.80%	4.30%	6.10%	0.50%	6.30%	7.60%	3.50%	7.10%	2.70%	3.60%	5.30%	2.70%	3.60%
20 + 29%	8.50%	7.90%	6.90%	8.20%	13.40%	13.10%	5.50%	8.90%	8.70%	6.50%	11.40%	8.30%	10.20%	15.20%	1.40%	6.40%
30 + 39%	2.40%	2.60%	1.50%	3.20%	3.30%	1.70%	0.80%	3.10%	2.10%	1.80%	0.00%	2.80%	2.40%	5.80%	1.00%	0.70%
40 + 49%	0.80%	0.00%	0.70%	0.70%	1.90%	0.80%	0.00%	0.30%	1.00%	0.90%	0.00%	0.60%	0.00%	1.10%	0.00%	1.20%
50 + 59%	0.80%	0.50%	0.80%	0.70%	1.20%	0.90%	0.00%	0.80%	0.00%	0.50%	0.00%	0.70%	1.00%	2.50%	0.00%	0.90%
60 +100%	0.70%	0.00%	1.10%	0.10%	4.20%	1.80%	0.00%	0.40%	3.10%	0.50%	0.00%	0.40%	0.00%	0.90%	1.40%	1.20%
(dk/n.a.)	23.10%	15.30%	31.10%	20.60%	43.40%	26.90%	22.80%	13.90%	23.80%	17.00%	8.10%	19.20%	14.00%	32.60%	44.60%	36.20%
AVERAGE PERCENTAGE :	9.5	8.2	9.3	9.1	18.6	11.9	5.1	8.9	12.2	7.4	7.6	8.3	9.1	14.5	8	10.7
MEDIAN (SPLIT INTO HALVES) :	5	5	5	5	10	10	3	5	10	4	5	5	7	10	5	5
(Base : Answering).....	3019	237	172	309	72	287	111	341	112	334	134	198	214	103	133	262

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C3. As far as your relations with national government authorities are concerned, do you agree : completely, to some extent, not much, or not at all that: ... ?

RELATIONS WITH OUR OWN NATIONAL AUTHORITIES : AGREEMENT INDEXES

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
EASY TO FIND HELP WITH APPLICATION OF LEGISLATION.....	42	40	41	39	48	50	49	41	46	34	51	55	58	52	40	42
++ (Base answering).....	3742	272	212	382	137	375	133	401	138	384	145	239	226	145	212	341
REQUESTS FOR ADVICE ARE MET WITHIN A REASONABLE TIME.....	52	50	56	49	50	57	65	47	61	45	56	63	67	52	65	56
++ (Base answering).....	3615	269	186	370	138	364	117	397	137	392	144	205	223	141	207	325
GOOD JUDGEMENT & SENSE OF PROPORT. WHEN APPLYING LEGISLATION.....	46	45	51	46	44	53	50	43	59	41	58	49	60	54	52	41
++ (Base answering).....	3739	273	219	379	137	364	139	396	143	382	141	225	221	137	221	362
PROBLEMS WITH EXPORTS IN EU EASILY INVESTIGATED AND SOLVED.	54	43	57	56	57	64	66	50	62	44	53	58	62	59	57	50
++ (Base answering).....	3406	218	201	378	128	338	124	352	114	382	129	206	201	115	214	306
LAWS AND REGULATIONS AFFECTING YOUR CY. ARE BEING SIMPLIFIED..	38	40	20	33	49	53	45	35	42	40	36	35	43	48	32	39
++ (Base answering).....	3651	267	196	382	137	352	127	393	139	394	142	228	213	131	192	358

(Zero = Not at all agree <<... ..>> +100 = Agree completely)

FLASH 106 : INTERNAL MARKET - SEPTEMBER 2001_
D. BUSINESS ACTIVITIES IN THE EUROPEAN UNION

D1. Apart from [OUR COUNTRY], what are in order your three most important markets in the European Union, starting with the most important one for your company ?
[THE MOST IMPORTANT MARKET]

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
UNWEIGHTED BASE :	4035	282	247	401	150	399	150	404	150	400	149	253	250	150	250	400
.....	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Belgium	7.00%	0.00%	3.00%	3.20%	3.40%	5.00%	2.00%	22.10%	0.50%	4.50%	38.60%	29.80%	1.00%	1.40%	1.10%	4.10%
Denmark	2.20%	0.20%	0.00%	3.30%	4.40%	0.70%	1.70%	0.00%	0.00%	0.90%	2.10%	1.70%	0.50%	1.40%	21.50%	3.00%
Germany	21.10%	15.50%	40.40%	0.00%	36.60%	19.30%	26.90%	28.40%	11.20%	37.70%	31.50%	38.50%	77.20%	14.10%	26.80%	25.10%
Greece	1.40%	1.00%	0.20%	1.00%	0.00%	1.60%	2.00%	0.00%	0.00%	3.90%	0.00%	0.60%	1.50%	0.40%	0.50%	1.30%
Spain	7.20%	1.70%	2.40%	3.40%	2.20%	0.00%	0.40%	15.10%	2.70%	10.00%	0.00%	2.00%	0.00%	41.30%	2.20%	7.90%
FIN	1.20%	0.10%	1.00%	1.70%	1.80%	0.40%	0.00%	0.00%	0.00%	0.10%	0.00%	0.20%	0.40%	0.00%	22.10%	1.30%
F	19.00%	31.10%	4.40%	25.30%	3.10%	25.70%	3.20%	0.00%	3.70%	27.70%	21.00%	8.40%	1.60%	23.60%	5.50%	19.20%
IRL	2.70%	0.10%	0.50%	0.40%	2.90%	0.40%	0.00%	0.00%	0.00%	0.50%	0.00%	0.50%	0.00%	0.00%	0.00%	18.10%
Italy	8.30%	2.70%	2.20%	12.30%	16.70%	8.10%	0.20%	15.00%	2.70%	0.00%	2.20%	3.10%	10.30%	3.90%	0.90%	7.60%
L	1.10%	11.70%	0.50%	1.20%	1.00%	0.00%	0.00%	3.20%	0.00%	0.00%	0.00%	0.50%	0.00%	1.10%	0.00%	0.10%
Netherland	7.70%	27.40%	1.70%	14.20%	9.50%	1.70%	7.10%	2.20%	3.00%	3.90%	1.90%	0.00%	2.80%	5.90%	4.20%	9.60%
Austria	6.10%	0.20%	0.00%	19.20%	1.20%	0.10%	1.20%	0.80%	1.90%	2.20%	0.00%	1.20%	0.00%	0.00%	1.70%	0.10%
P	4.10%	0.70%	0.00%	1.00%	0.00%	28.00%	0.00%	2.90%	0.00%	1.50%	0.00%	1.20%	0.00%	0.00%	0.30%	1.90%
SW	2.20%	1.10%	33.30%	2.40%	1.90%	0.70%	46.20%	1.00%	0.80%	0.90%	0.00%	0.30%	0.00%	0.30%	0.00%	0.70%
UK	8.30%	5.50%	9.70%	10.40%	15.30%	8.20%	8.80%	9.30%	71.50%	6.20%	2.80%	12.00%	1.80%	6.40%	13.30%	0.00%
(none, n.a.)	0.50%	1.10%	0.90%	1.10%	0.00%	0.10%	0.30%	0.00%	2.10%	0.00%	0.00%	0.00%	2.90%	0.00%	0.00%	0.00%

D1. Apart from [OUR COUNTRY], what are in order your three most important
markets in the European Union, starting with the most important one for
your company ?
[THE SECOND MOST IMPORTANT MARKET]

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
UNWEIGHTED BASE :	4035	282	247	401	150	399	150	404	150	400	149	253	250	150	250	400
.....	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Belgium	6.70%	0.00%	1.00%	8.40%	1.50%	2.50%	1.20%	12.90%	1.10%	2.60%	25.10%	19.30%	3.60%	1.40%	2.60%	6.60%
Denmark	2.30%	0.30%	0.00%	2.40%	1.20%	2.30%	9.60%	0.80%	1.90%	0.50%	0.00%	4.40%	2.80%	2.80%	17.80%	2.50%
Germany	10.90%	17.60%	20.60%	0.00%	13.20%	12.50%	25.60%	12.90%	13.40%	17.20%	21.80%	21.00%	8.30%	4.80%	20.40%	18.20%
Greece	1.70%	0.00%	0.00%	1.20%	0.00%	2.70%	0.00%	1.60%	1.30%	3.40%	0.00%	1.00%	0.90%	1.10%	0.80%	1.40%
Spain	8.40%	3.10%	2.70%	8.10%	3.60%	0.00%	0.00%	13.50%	5.10%	14.50%	3.40%	3.80%	4.30%	15.90%	1.70%	7.50%
FIN	1.30%	0.10%	5.40%	1.10%	3.00%	0.10%	0.00%	0.40%	0.00%	0.60%	0.00%	1.60%	2.10%	0.00%	15.10%	2.10%
F	15.40%	26.70%	6.40%	14.60%	10.20%	19.10%	9.80%	0.00%	15.50%	24.90%	27.00%	12.80%	13.40%	19.50%	8.60%	19.10%
IRL	0.60%	0.20%	1.40%	0.00%	1.90%	0.60%	0.60%	0.70%	0.00%	0.30%	0.00%	1.30%	1.10%	0.30%	0.00%	2.10%
Italy	8.80%	3.00%	2.20%	12.30%	10.10%	9.00%	2.20%	15.00%	6.90%	0.00%	2.10%	3.00%	18.40%	2.50%	6.80%	9.20%
L	1.50%	5.50%	0.00%	2.10%	1.20%	1.00%	0.60%	2.60%	0.00%	0.50%	0.00%	3.50%	0.90%	0.90%	0.00%	0.20%
Netherland	6.80%	19.80%	8.60%	10.70%	8.50%	2.90%	2.40%	5.70%	5.20%	2.00%	6.90%	0.00%	5.20%	5.10%	3.90%	9.00%
Austria	4.20%	0.00%	1.30%	9.70%	4.40%	0.50%	0.80%	2.20%	0.00%	4.40%	0.00%	3.20%	0.00%	1.60%	0.00%	1.00%
P	2.50%	1.20%	0.00%	1.50%	0.70%	9.50%	2.30%	3.70%	0.00%	2.00%	0.00%	1.60%	0.60%	0.00%	0.80%	1.10%
SW	2.30%	0.00%	21.60%	1.70%	3.30%	0.90%	7.90%	1.80%	0.20%	1.40%	0.00%	1.60%	1.70%	4.30%	0.00%	4.30%
UK	8.60%	4.80%	10.80%	10.20%	14.00%	9.50%	13.60%	10.90%	9.10%	9.20%	1.90%	10.20%	4.00%	12.70%	9.00%	0.00%
(none, n.a.)	18.10%	17.50%	17.80%	15.90%	23.30%	26.80%	23.40%	15.20%	40.30%	16.60%	11.80%	11.90%	32.70%	27.10%	12.40%	15.70%

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D1. Apart from [OUR COUNTRY], what are in order your three most important markets in the European Union, starting with the most important one for your company ?
[THE THIRD MOST IMPORTANT MARKET]

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
UNWEIGHTED BASE :	4035	282	247	401	150	399	150	404	150	400	149	253	250	150	250	400
.....	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Belgium	6.40%	0.00%	3.40%	7.10%	4.00%	4.70%	1.50%	10.50%	1.90%	4.10%	12.60%	10.20%	4.60%	3.80%	1.40%	7.70%
Denmark	3.20%	1.30%	0.00%	4.90%	5.60%	1.50%	1.80%	1.70%	0.90%	1.60%	0.90%	2.50%	4.00%	5.30%	5.50%	4.00%
Germany	6.60%	13.40%	7.10%	0.00%	4.60%	5.40%	10.50%	12.80%	7.50%	7.90%	18.70%	11.70%	4.00%	8.30%	12.00%	10.50%
Greece	2.10%	0.50%	0.60%	1.30%	0.00%	2.50%	0.00%	0.90%	0.00%	6.30%	0.00%	2.30%	0.50%	1.10%	0.00%	2.20%
Spain	8.00%	6.70%	2.90%	4.60%	4.30%	0.00%	3.20%	16.00%	6.00%	17.30%	2.30%	3.30%	2.00%	6.60%	6.40%	8.60%
FIN	1.10%	0.10%	4.50%	0.60%	1.20%	0.40%	0.00%	0.70%	0.20%	0.90%	0.00%	1.90%	2.00%	3.30%	3.40%	2.00%
F	8.00%	14.10%	7.20%	8.00%	6.40%	8.90%	12.60%	0.00%	10.30%	9.10%	22.40%	12.50%	8.40%	5.70%	2.40%	12.50%
IRL	0.60%	0.00%	0.70%	0.00%	1.40%	0.80%	0.00%	0.20%	0.00%	0.10%	0.00%	2.60%	0.90%	1.40%	0.50%	2.00%
Italy	6.90%	5.90%	6.00%	8.70%	3.00%	9.10%	9.50%	9.00%	4.60%	0.00%	5.40%	5.30%	11.20%	1.30%	5.40%	9.10%
L	1.40%	5.40%	0.00%	2.10%	0.20%	0.60%	0.00%	2.40%	0.30%	0.50%	0.00%	2.40%	0.50%	3.40%	0.00%	0.40%
Netherland	6.30%	9.90%	11.10%	9.40%	0.90%	4.40%	4.40%	3.50%	5.80%	4.90%	6.90%	0.00%	4.80%	3.70%	7.30%	7.60%
Austria	4.20%	0.50%	1.50%	10.60%	4.10%	0.50%	3.70%	1.40%	0.00%	2.70%	0.90%	1.40%	0.00%	1.10%	4.40%	1.40%
P	2.50%	1.70%	0.90%	2.00%	0.20%	6.10%	2.60%	1.20%	1.90%	5.10%	0.90%	1.30%	0.40%	0.00%	0.00%	1.10%
SW	2.40%	0.90%	7.70%	3.50%	4.40%	0.90%	8.80%	0.60%	1.70%	1.00%	0.00%	2.00%	2.10%	1.50%	0.00%	4.00%
UK	7.10%	8.30%	11.20%	6.30%	6.10%	10.70%	6.30%	10.00%	4.30%	9.30%	3.80%	12.70%	4.20%	1.60%	14.80%	0.00%
(none, n.a.)	33.10%	31.30%	35.50%	30.80%	53.50%	43.50%	35.10%	29.00%	54.60%	29.30%	25.30%	28.10%	50.50%	52.00%	36.40%	26.80%

FLASH 106 : INTERNAL MARKET - SEPTEMBER 2001

D1. Apart from [OUR COUNTRY], what are in order your three most important markets in the European Union, starting with the most important one for your company ?
[THE MOST IMPORTANT MARKETS, UP TO THE THIRD]

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
UNWEIGHTED BASE :	4035	282	247	401	150	399	150	404	150	400	149	253	250	150	250	400
.....	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Belgium	20.00%	0.00%	7.30%	18.70%	9.00%	12.20%	4.60%	45.50%	3.50%	11.30%	76.20%	59.20%	9.20%	6.60%	5.10%	18.40%
Denmark	7.70%	1.80%	0.00%	10.70%	11.20%	4.50%	13.10%	2.60%	2.80%	3.00%	3.00%	8.60%	7.20%	9.50%	44.80%	9.60%
Germany	38.60%	46.50%	68.10%	0.00%	54.40%	37.20%	63.10%	54.10%	32.10%	62.70%	72.00%	71.20%	89.50%	27.20%	59.10%	53.80%
Greece	5.20%	1.50%	0.70%	3.60%	0.00%	6.70%	2.00%	2.60%	1.30%	13.60%	0.00%	3.90%	2.90%	2.70%	1.30%	5.00%
Spain	23.60%	11.50%	8.00%	16.20%	10.10%	0.00%	3.50%	44.60%	13.90%	41.80%	5.70%	9.10%	6.30%	63.90%	10.40%	24.00%
FIN	3.60%	0.40%	10.80%	3.40%	5.90%	0.90%	0.00%	1.10%	0.20%	1.50%	0.00%	3.70%	4.40%	3.30%	40.70%	5.40%
F	42.40%	72.00%	18.00%	47.90%	19.70%	53.80%	25.60%	0.00%	29.60%	61.70%	70.40%	33.70%	23.40%	48.80%	16.50%	50.80%
IRL	4.00%	0.30%	2.60%	0.40%	6.20%	1.90%	0.60%	0.90%	0.00%	0.90%	0.00%	4.40%	1.90%	1.70%	0.50%	22.20%
Italy	24.00%	11.70%	10.30%	33.30%	29.80%	26.20%	12.00%	39.00%	14.20%	0.00%	9.70%	11.30%	39.90%	7.70%	13.10%	25.90%
L	4.00%	22.60%	0.50%	5.30%	2.40%	1.60%	0.60%	8.20%	0.30%	0.90%	0.00%	6.30%	1.40%	5.40%	0.00%	0.70%
Netherland	20.80%	57.20%	21.40%	34.30%	18.90%	9.10%	13.90%	11.50%	13.90%	10.70%	15.70%	0.00%	12.80%	14.70%	15.50%	26.20%
Austria	14.60%	0.60%	2.80%	39.40%	9.70%	1.10%	5.70%	4.40%	1.90%	9.30%	0.90%	5.70%	0.00%	2.70%	6.20%	2.50%
P	9.00%	3.70%	0.90%	4.50%	0.80%	43.50%	4.90%	7.90%	1.90%	8.60%	0.90%	4.10%	1.00%	0.00%	1.00%	4.00%
SW	6.90%	1.90%	62.60%	7.70%	9.60%	2.50%	62.90%	3.40%	2.70%	3.40%	0.00%	3.80%	3.80%	6.00%	0.00%	9.00%
UK	23.90%	18.60%	31.70%	26.80%	35.50%	28.40%	28.70%	30.10%	84.90%	24.80%	8.50%	35.00%	10.00%	20.60%	37.10%	0.00%
(none, n.a.)	0.50%	1.10%	0.90%	1.10%	0.00%	0.10%	0.30%	0.00%	2.10%	0.00%	0.00%	0.00%	2.90%	0.00%	0.00%	0.00%

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D2. In which of the countries that you just mentioned, do you have a permanent establishment (subsidiary, offices, ...) ?

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
UNWEIGHTED BASE :	4015	279	245	397	150	398	149	404	147	400	149	253	244	150	250	400
.....	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Belgium	4.00%	0.00%	1.70%	2.50%	0.50%	1.10%	0.60%	5.70%	1.30%	0.70%	16.80%	15.40%	1.90%	0.20%	2.10%	11.50%
Denmark	1.30%	0.80%	0.00%	0.50%	0.60%	0.00%	2.00%	0.80%	1.00%	0.00%	0.90%	1.40%	0.30%	0.30%	18.70%	4.30%
Germany	9.10%	10.00%	14.10%	0.00%	5.40%	7.00%	18.60%	9.90%	5.80%	2.30%	15.00%	16.00%	25.00%	3.40%	29.50%	29.80%
Greece	0.70%	0.00%	0.10%	0.50%	0.00%	1.00%	0.00%	0.00%	0.00%	0.10%	0.00%	0.40%	2.00%	0.20%	0.30%	2.80%
Spain	5.10%	3.20%	2.30%	3.60%	0.00%	0.00%	0.60%	7.40%	1.90%	3.60%	2.90%	4.30%	0.40%	10.80%	6.80%	13.10%
FIN	0.90%	0.10%	2.00%	0.10%	1.20%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.60%	0.00%	0.20%	20.30%	3.10%
F	9.80%	19.00%	4.20%	11.70%	1.80%	4.80%	7.60%	0.00%	4.30%	4.00%	16.40%	8.60%	2.90%	5.90%	8.20%	28.80%
IRL	2.00%	0.30%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.70%	0.60%	0.00%	0.00%	14.40%
Italy	5.80%	1.50%	1.20%	6.70%	1.30%	4.10%	2.40%	6.60%	5.00%	0.00%	5.10%	2.80%	6.90%	0.70%	6.60%	15.00%
L	0.30%	2.40%	0.00%	0.10%	0.90%	0.00%	0.00%	0.60%	0.30%	0.00%	0.00%	0.90%	0.10%	0.00%	0.00%	0.70%
Netherland	5.10%	12.80%	2.40%	6.50%	1.10%	1.20%	1.80%	1.60%	2.40%	0.50%	1.50%	0.00%	2.20%	1.50%	5.90%	16.40%
Austria	1.90%	0.00%	0.00%	5.60%	0.90%	0.10%	0.00%	0.00%	0.00%	0.60%	0.90%	0.40%	0.00%	0.00%	1.70%	1.00%
P	1.20%	1.30%	0.20%	0.30%	0.00%	5.20%	2.30%	2.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.80%	2.00%
SW	1.90%	0.50%	16.80%	2.00%	0.00%	0.30%	15.80%	0.80%	1.80%	0.00%	0.00%	0.20%	0.30%	0.30%	0.00%	5.10%
UK	6.00%	3.80%	9.30%	9.00%	2.20%	4.50%	8.10%	7.90%	29.20%	2.40%	3.70%	11.30%	3.50%	2.20%	18.90%	0.00%
(none, n.a.)	71.30%	66.40%	67.80%	72.80%	88.50%	80.90%	69.90%	73.00%	63.80%	90.50%	54.90%	62.90%	64.90%	83.30%	42.80%	42.10%

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D3a-c. [IN THE MOST IMPORTANT MARKETS, UP TO THE THIRD :]
 When you consider the requirements and obligations imposed on your exports to or sales within this country in particular, would you say that they are : very easy, fairly easy, difficult, or very difficult for your company to comply with ?

COMPLIANCE DIFFICULTY INDEXES IN EACH IMPORTANT MARKET

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
BELGIUM.....	28	.	27	31	20	25	25	28	31	25	30	27	33	23	24	25
++ (Base answering).....	763	0	10	71	16	46	8	178	8	49	110	143	21	11	12	80
DENMARK.....	28	28	.	31	7	32	19	29	33	32	29	16	30	19	35	23
++ (Base answering).....	327	8	0	38	15	18	24	9	3	11	4	20	16	15	108	38
GERMANY.....	28	32	32	.	19	29	33	28	34	25	34	30	28	31	39	29
++ (Base answering).....	2060	137	134	0	79	170	94	231	54	262	109	175	206	46	139	224
GREECE.....	31	11	33	45	.	27	0	37	22	27	.	36	22	31	38	22
++ (Base answering).....	138	3	3	11	0	24	1	10	2	45	0	9	6	3	4	17
SPAIN.....	29	25	32	37	13	.	33	26	30	25	33	27	39	31	42	29
++ (Base answering).....	744	31	19	73	14	0	4	172	21	161	10	24	17	80	23	95
FIN	21	23	28	9	19	20	.	44	33	32	.	17	38	19	33	12
++ (Base answering).....	189	3	17	11	8	4	0	4	1	8	0	10	9	5	91	18
F	32	31	33	36	20	30	47	.	34	28	39	31	31	26	46	30
++ (Base answering).....	1650	200	51	212	32	231	39	0	47	266	108	84	55	71	42	212
IRL	27	14	36	33	16	23	33	47	.	30	.	21	56	6	67	26
++ (Base answering).....	125	2	4	1	8	8	1	3	0	4	0	10	4	2	1	77
ITALY.....	32	31	33	37	15	30	34	26	41	.	40	33	39	36	50	30
++ (Base answering).....	856	33	28	133	43	125	20	165	21	0	14	32	97	10	28	107
L	24	16	.	25	0	33	100	24	0	33	.	29	4	21	.	38
++ (Base answering).....	137	56	0	18	3	4	1	26	1	2	0	13	3	6	0	4
NETHERLAND.....	26	25	28	28	12	33	17	29	24	22	28	.	27	24	39	24
++ (Base answering).....	784	153	48	142	27	44	23	48	23	41	23	0	32	27	43	110
AUSTRIA.....	31	59	33	31	14	23	32	36	17	26	33	28	.	33	36	35
++ (Base answering).....	286	2	5	158	14	5	9	18	2	34	1	12	0	5	10	11
P	26	33	9	31	6	25	37	23	33	21	33	25	38	.	53	34
++ (Base answering).....	297	9	3	15	2	159	4	37	2	30	1	10	4	0	4	17
SW	28	41	26	34	9	24	19	30	19	37	.	29	48	22	.	22
++ (Base answering).....	365	7	99	32	14	9	98	13	4	16	0	11	10	9	0	43
UK	33	34	28	39	16	31	26	30	28	33	32	27	23	37	33	.
++ (Base answering).....	1104	63	83	117	54	125	42	138	121	116	13	91	26	28	87	0

(Zero = Very easy <<... ..>> +100 = Very difficult to comply with)

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D4. Besides the European Union, what is your most important export market ?

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
UNWEIGHTED BASE :	4035	282	247	401	150	399	150	404	150	400	149	253	250	150	250	400
.....	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
United-States	16.80%	12.30%	13.70%	17.90%	11.30%	8.80%	18.20%	13.50%	19.00%	17.50%	9.10%	12.40%	12.00%	13.70%	16.10%	27.60%
Canada	1.80%	1.30%	0.10%	1.40%	0.20%	0.70%	1.20%	2.80%	0.00%	2.40%	0.40%	2.70%	2.60%	2.90%	0.10%	1.80%
South America	4.70%	1.20%	1.20%	1.70%	0.20%	24.70%	2.00%	2.40%	1.70%	5.90%	0.40%	2.50%	0.90%	0.90%	1.00%	1.40%
Switzerland	10.10%	5.10%	3.20%	20.10%	1.70%	2.20%	1.20%	10.50%	0.40%	9.70%	9.10%	4.60%	15.00%	2.90%	0.70%	2.70%
Norway	2.90%	1.50%	39.60%	1.10%	0.90%	0.90%	13.40%	1.80%	0.00%	0.10%	1.00%	1.40%	0.00%	3.80%	46.60%	3.10%
Russia	2.20%	0.70%	2.50%	2.90%	7.20%	2.70%	11.20%	0.50%	1.70%	2.30%	1.00%	2.60%	2.40%	0.00%	1.60%	1.60%
Central and Eastern Europe	9.30%	7.80%	6.20%	11.80%	13.00%	4.80%	7.30%	5.40%	11.70%	13.40%	11.90%	7.70%	16.80%	1.50%	12.20%	7.00%
Africa	7.00%	6.40%	0.20%	4.20%	2.60%	10.80%	0.00%	14.30%	2.10%	6.70%	4.70%	5.30%	0.00%	19.00%	1.20%	4.90%
Japan	3.30%	2.60%	0.70%	1.90%	0.00%	2.90%	2.20%	5.00%	3.30%	7.60%	0.40%	2.70%	0.60%	0.00%	2.20%	2.90%
China	1.80%	2.20%	0.50%	1.00%	0.70%	2.70%	4.70%	1.90%	1.70%	2.30%	0.00%	2.70%	1.10%	1.10%	0.70%	2.50%
Asia (not including Japan and China)	7.80%	4.00%	3.80%	8.90%	12.50%	6.10%	6.60%	5.00%	5.30%	9.60%	3.80%	8.30%	3.40%	6.50%	2.10%	10.30%
(other)	5.00%	3.10%	10.30%	3.10%	24.80%	2.30%	18.30%	4.20%	0.00%	2.90%	6.80%	7.80%	2.10%	1.90%	2.70%	11.70%
(Does not export outside the European Union)	24.90%	50.90%	16.20%	20.40%	24.70%	29.60%	13.60%	32.30%	53.00%	19.10%	51.20%	34.80%	14.80%	44.40%	11.60%	21.40%
(dk/n.a.)	2.50%	1.00%	2.00%	3.80%	0.40%	0.60%	0.00%	0.40%	0.00%	0.60%	0.20%	4.40%	28.10%	1.50%	1.10%	1.10%

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D5. Generally speaking, when you compare the regulatory problems encountered in this country with those you have encountered within the Internal European Market, would you say that the Internal European Market is : much easier, easier, the same, more difficult, or much more difficult for your company than this external market ?

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
UNWEIGHTED BASE :	2935	155	209	322	119	294	130	287	78	334	71	155	151	86	224	320
.....	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
much easier	30.10%	33.50%	25.20%	30.90%	44.90%	42.80%	35.30%	32.50%	35.00%	20.20%	30.40%	25.10%	34.40%	35.20%	24.60%	27.30%
easier	30.80%	29.20%	21.90%	35.40%	19.30%	27.40%	32.20%	25.60%	30.80%	36.10%	23.60%	31.90%	27.80%	32.00%	24.30%	24.70%
the same	23.90%	19.10%	37.70%	18.70%	26.30%	18.00%	24.60%	28.70%	17.10%	27.70%	24.30%	25.80%	26.50%	14.40%	30.60%	29.50%
more difficult	10.70%	12.20%	10.20%	11.70%	4.10%	7.00%	5.30%	11.10%	4.20%	12.60%	14.50%	10.90%	5.90%	6.70%	11.60%	11.20%
much more difficult	3.40%	3.80%	2.60%	2.40%	2.10%	4.00%	1.70%	2.20%	9.50%	3.30%	7.10%	2.90%	0.00%	3.90%	3.70%	6.50%
(dk/n.a.)	1.10%	2.20%	2.40%	0.70%	3.30%	0.80%	0.90%	0.00%	3.30%	0.00%	0.00%	3.50%	5.40%	7.80%	5.20%	0.80%
INTERNAL EU MARKET DIFFICULTY																
INDEX (-100 <> +100) :	-37	-39	-29	-41	-52	-49	-47	-38	-40	-29	-28	-34	-48	-48	-29	-28
(Base : Answering).....	2873	152	204	318	113	290	127	287	76	333	71	149	144	80	212	317

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D5. Generally speaking, when you compare the regulatory problems encountered in this country with those you have encountered within the Internal European Market, would you say that the Internal European Market is : much easier, easier, the same, more difficult, or much more difficult for your company than this external market ?
EU MARKET DIFFICULTY (INDEXES), COMPARED WITH EACH EXTERNAL MARKET MENTIONED

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
United-States.....	-31	-13	-27	-28	-71	-57	-64	-34	-32	-24	-6	-47	-51	-53	-12	-25
++ (Base answering).....	676	37	44	77	16	48	23	53	37	82	16	31	35	19	47	111
Canada.....	-22	-49	0	-6	0	-57	25	-16	.	-22	-50	-1	-43	-15	-100	-48
++ (Base answering).....	60	4	1	5	1	5	2	11	0	7	1	5	6	5	1	6
South America.....	-43	-89	-7	-66	-100	-45	-100	-42	-50	-14	-100	-71	-100	-50	-75	-70
++ (Base answering).....	160	4	4	5	1	93	1	10	2	24	1	6	1	1	2	5
Switzerland.....	-40	-63	31	-41	-55	-48	-50	-43	25	-32	-5	-56	-28	-60	-50	-47
++ (Base answering).....	271	16	8	72	3	9	2	43	2	36	15	13	35	6	3	8
Norway.....	-19	-13	-33	12	-100	-23	-16	-20	.	0	-100	-33	.	-20	-33	9
++ (Base answering).....	252	6	84	4	2	3	23	5	0	1	1	3	0	7	101	12
Russia.....	-65	16	-44	-68	-81	-66	-84	-81	-100	-43	50	-47	-48	.	-100	-81
++ (Base answering).....	106	5	5	17	8	10	21	6	1	8	1	6	5	0	6	7
Central and Eastern Europe.....	-43	-71	-69	-45	-49	-61	-31	-44	-50	-37	-31	-40	-61	-64	-17	-28
++ (Base answering).....	383	22	18	53	21	27	9	25	15	54	18	20	44	4	22	31
Africa.....	-53	-43	0	-63	-71	-54	.	-54	5	-51	-89	-13	.	-70	1	-33
++ (Base answering).....	231	19	1	12	5	42	0	62	3	26	5	14	0	24	4	14
Japan.....	-21	16	13	-39	.	-22	-14	-36	-30	-8	-50	-23	-100	.	-20	-15
++ (Base answering).....	122	6	2	13	0	11	5	21	6	21	1	8	2	0	8	18
China.....	-28	-23	-100	-75	-100	-58	-80	-2	-73	15	.	-32	0	100	-45	-32
++ (Base answering).....	81	8	1	6	1	9	6	8	2	13	0	5	5	1	5	11
Asia (not including Japan and China).....	-37	-58	-6	-42	-28	-46	-22	-25	-53	-39	27	-31	-53	-34	-54	-30
++ (Base answering).....	296	16	12	41	16	25	9	28	8	50	4	19	8	10	6	44
(other).....	-30	-52	-18	-47	-44	-43	-42	-17	.	-32	-65	-8	-72	-32	-32	-21
++ (Base answering).....	235	9	24	13	39	8	26	15	0	11	8	19	3	3	7	50

(-100 = Much easier <<... ..>> +100 = Much more difficult in the EU Market)

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D6. In recent years, are there countries in the EU where you have significantly reduced or stopped your sales because for your company, the laws and regulations there were too discouraging or unacceptable ?
 [NUMBER OF EU COUNTRIES WHERE SALES HAVE BEEN REDUCED OR STOPPED]

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
	4035	282	247	401	150	399	150	404	150	400	149	253	250	150	250	400
UNWEIGHTED BASE :	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
.....																
none	93.40%	92.50%	89.20%	93.50%	96.10%	92.30%	95.00%	91.30%	93.30%	97.10%	92.10%	93.70%	85.10%	95.60%	95.90%	92.70%
1	5.30%	5.70%	9.20%	4.40%	3.90%	7.40%	5.00%	7.50%	6.10%	2.30%	7.70%	5.00%	11.50%	3.50%	4.10%	6.10%
2	1.00%	1.80%	1.20%	1.70%	0.00%	0.30%	0.00%	0.80%	0.00%	0.50%	0.00%	1.10%	2.80%	0.90%	0.00%	0.50%
3	0.30%	0.00%	0.50%	0.50%	0.00%	0.00%	0.00%	0.40%	0.60%	0.00%	0.20%	0.10%	0.50%	0.00%	0.00%	0.40%
4	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.10%
5	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.10%
6 and more	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.10%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
AVERAGE NUMBER OF COUNTRIES :...	0.08	0.09	0.13	0.09	0.04	0.08	0.05	0.12	0.08	0.03	0.08	0.08	0.19	0.05	0.04	0.09
(Base : Answering).....	4035	282	247	401	150	399	150	404	150	400	149	253	250	150	250	400

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D6. In recent years, are there countries in the EU where you have significantly reduced or stopped your sales because for your company, the laws and regulations there were too discouraging or unacceptable ?
 [EU COUNTRIES WHERE SALES HAVE BEEN REDUCED OR STOPPED]

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
UNWEIGHTED BASE :	4035	282	247	401	150	399	150	404	150	400	149	253	250	150	250	400
.....	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Belgium	0.30%	0.40%	0.00%	0.10%	0.00%	0.80%	0.00%	0.40%	1.50%	0.00%	2.10%	0.00%	1.10%	0.00%	0.20%	0.70%
Denmark	0.30%	1.10%	0.00%	0.60%	0.00%	0.00%	0.60%	0.10%	0.00%	0.10%	0.00%	0.10%	2.00%	0.00%	0.00%	0.00%
Germany	1.60%	3.20%	3.60%	0.00%	1.40%	1.00%	0.90%	3.40%	1.40%	1.10%	1.10%	2.60%	7.40%	1.20%	0.10%	2.50%
Greece	0.30%	0.00%	0.70%	0.70%	0.00%	0.10%	0.00%	0.10%	0.00%	0.10%	0.00%	0.00%	0.40%	0.00%	0.00%	0.70%
Spain	0.70%	0.60%	0.60%	1.00%	1.20%	0.00%	0.00%	1.00%	0.00%	0.10%	0.40%	0.00%	1.50%	1.40%	0.00%	0.70%
FIN	0.10%	0.20%	0.00%	0.10%	0.00%	0.00%	0.00%	0.10%	0.00%	0.00%	0.00%	0.10%	0.00%	0.00%	0.50%	0.00%
F	1.60%	0.90%	1.20%	1.20%	0.00%	3.50%	3.00%	0.10%	2.30%	1.20%	2.00%	2.20%	3.10%	0.30%	1.60%	2.90%
IRL	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.10%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Italy	1.10%	0.20%	0.80%	2.20%	0.20%	1.20%	0.60%	1.00%	0.00%	0.00%	0.90%	0.90%	2.20%	0.00%	0.00%	0.60%
L	0.10%	0.00%	0.00%	0.10%	0.00%	0.00%	0.00%	0.90%	0.00%	0.00%	0.00%	0.00%	0.20%	0.00%	0.00%	0.00%
Netherland	0.50%	0.60%	1.20%	0.40%	0.00%	0.00%	0.00%	1.00%	1.00%	0.50%	1.00%	0.00%	0.00%	0.70%	0.00%	0.70%
Austria	0.60%	0.00%	0.00%	1.50%	0.00%	0.00%	0.00%	0.40%	0.00%	0.40%	0.00%	0.60%	0.00%	0.00%	1.20%	0.10%
P	0.10%	0.00%	0.60%	0.00%	0.00%	0.50%	0.00%	0.40%	0.00%	0.00%	0.00%	0.50%	0.00%	0.00%	0.50%	0.00%
SW	0.30%	0.10%	3.00%	0.60%	0.00%	0.00%	0.00%	0.10%	0.00%	0.00%	0.90%	0.50%	0.50%	0.00%	0.00%	0.40%
UK	0.70%	2.10%	1.20%	0.50%	1.20%	0.90%	0.00%	2.20%	1.70%	0.00%	0.00%	0.00%	0.40%	1.80%	0.00%	0.00%
(none, n.a.)	93.40%	92.50%	89.20%	93.50%	96.10%	92.30%	95.00%	91.30%	93.30%	97.10%	92.10%	93.70%	85.10%	95.60%	95.90%	92.70%

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E. YOUR OPINIONS ON THE PREPARATION OF LAWS AND REGULATIONS

E1. Do you pay attention to legislative and regulatory developments which can have an impact on your company or your business sector ? :

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
UNWEIGHTED BASE :	4035	282	247	401	150	399	150	404	150	400	149	253	250	150	250	400
.....	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Yes	77.80%	76.40%	72.60%	79.10%	89.90%	68.50%	47.10%	77.40%	81.50%	83.30%	93.10%	59.20%	79.40%	78.30%	79.00%	82.50%
No	21.60%	23.00%	27.40%	20.90%	9.40%	29.70%	52.90%	22.60%	18.30%	16.70%	6.90%	38.30%	15.20%	21.70%	20.30%	17.00%
(dk/n.a.)	0.50%	0.60%	0.00%	0.00%	0.70%	1.90%	0.00%	0.00%	0.20%	0.00%	0.00%	2.50%	5.30%	0.00%	0.70%	0.50%

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[IF YES :]

E2. When legislation is being prepared, do you feel that you are able to express your opinion : often, sometimes, rarely, or never ?

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
UNWEIGHTED BASE :	3138	218	183	317	137	275	82	320	123	337	139	153	205	116	199	334
.....	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
often	5.90%	4.20%	11.10%	5.10%	14.60%	7.00%	5.60%	3.90%	4.10%	3.50%	9.40%	6.90%	9.10%	8.60%	6.90%	8.50%
sometimes	11.90%	10.60%	15.60%	9.00%	20.90%	6.90%	19.90%	11.00%	16.60%	10.60%	17.90%	19.10%	20.70%	22.80%	11.90%	15.70%
rarely	30.90%	35.90%	27.60%	33.80%	32.20%	37.60%	34.80%	33.30%	35.90%	20.30%	22.90%	34.70%	30.40%	17.00%	30.10%	32.50%
never	50.10%	47.90%	39.40%	52.00%	30.50%	45.80%	37.70%	51.80%	37.20%	65.50%	49.90%	32.50%	36.30%	50.80%	43.00%	42.10%
(dk/n.a.)	1.20%	1.40%	6.40%	0.20%	1.80%	2.60%	2.10%	0.00%	6.10%	0.10%	0.00%	6.80%	3.50%	0.90%	8.10%	1.20%
ABILITY INDEX (0 <> +100) :.....	24	23	33	22	40	25	31	22	29	17	29	33	34	30	27	30
(Base : Answering).....	3068	215	174	315	132	269	80	320	115	336	139	144	198	115	186	330

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E3. During this preparatory work, how would you wish to be consulted or to express your opinion ? Would it be : ...

- directly, for example by replying to a questionnaire defining the impact on your company
- indirectly via your professional organisations, or
- would participation not interest you ?

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
UNWEIGHTED BASE :	3138	218	183	317	137	275	82	320	123	337	139	153	205	116	199	334
.....	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
directly	46.20%	42.20%	42.00%	47.20%	30.20%	45.80%	46.70%	46.50%	57.70%	35.60%	56.20%	43.50%	46.30%	65.50%	40.30%	54.70%
indirectly	47.30%	54.40%	48.10%	46.20%	46.30%	45.90%	49.40%	50.50%	38.50%	61.10%	40.10%	50.70%	39.00%	26.30%	52.90%	37.50%
not interested	5.50%	2.80%	6.60%	6.50%	19.80%	5.10%	0.50%	2.70%	3.80%	3.30%	2.90%	3.60%	6.10%	6.10%	4.20%	7.80%
(dk/n.a.)	0.90%	0.70%	3.30%	0.10%	3.80%	3.20%	3.40%	0.30%	0.00%	0.00%	0.90%	2.20%	8.60%	2.10%	2.60%	0.00%

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[TO ALL]

E4. To ensure a market operates properly, one may prefer codes of conduct, adopted on a voluntary basis, or legislation which is imposed on everyone.

For your sector, which of the following opinions do you agree with most ? :

...

	TOTAL	COUNTRY WHERE THE INTERVIEWS HAVE BEEN CONDUCTED														
	EU 15	Belgium	Denmark	Germany	Greece	Spain	Finland	France	Ireland	Italy	Luxembourg	Netherlands	Austria	Portugal	Sweden	United Kingdom
UNWEIGHTED BASE :	4035	282	247	401	150	399	150	404	150	400	149	253	250	150	250	400
.....	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
a voluntary code of conduct is always more effective	9.90%	10.10%	27.90%	10.30%	11.00%	10.90%	1.80%	8.70%	8.40%	3.50%	19.70%	10.20%	26.30%	19.60%	3.90%	9.60%
a voluntary code of conduct is often more effective	25.90%	30.30%	35.90%	37.20%	11.20%	16.20%	12.90%	33.10%	22.70%	13.10%	21.60%	25.00%	20.70%	5.70%	24.00%	24.30%
legislation is often more effective	31.40%	41.00%	15.50%	32.70%	35.90%	38.80%	20.60%	34.30%	28.90%	27.60%	30.20%	34.80%	14.90%	15.10%	44.30%	29.80%
legislation is always more effective	21.00%	11.10%	9.60%	16.10%	13.90%	22.20%	5.30%	20.20%	24.90%	34.60%	18.50%	21.10%	7.10%	25.90%	21.30%	21.90%
(both solutions are comparable, it depends, ...)	8.60%	4.40%	7.10%	0.40%	18.00%	6.60%	57.60%	1.40%	13.00%	20.70%	7.90%	3.20%	20.90%	28.20%	3.90%	11.20%
(dk/n.a.)	3.40%	3.10%	4.00%	3.30%	9.90%	5.30%	1.80%	2.40%	2.10%	0.50%	2.10%	5.80%	10.10%	5.40%	2.50%	3.20%
PREFERENCE FOR LEGISLATION INDEX																
(0 <> 100) :.....	57	53	35	52	58	62	54	56	60	69	52	58	38	56	64	58
(Base : Answering).....	3879	275	238	389	135	378	147	396	147	399	146	239	225	142	237	386