

CONFERENCE

"TOWARDS A FAIRER AND MORE EFFICIENT RETAIL SECTOR IN 2020"

27 October 2010

Venue
Conference Centre Albert Borschette – Room OA

Chaired by Guido Berardis
Director, Internal Market and Services, European Commission

Agenda

- 8:30-9:00 *Registration and Coffee*
- 9:30-9:45 *Welcome by Michel Barnier, Commissioner for Internal Market and Services, European Commission*
- 9:45-10:00 *Opening speech by Jonathan Faull, Director General of Internal Market and Services, European Commission*
- 10:00-10:15 *Keynote speech by Ms Anna Maria Corazza-Bildt, Member of the European Parliament*

10:15-11:45 Session 1: Accessibility to affordable retail services

Access to different retail outlets and development of e-commerce. Commercial property and urban planning.

- *Opening remarks by Jean Bergevin, Head of Unit, Internal Market and Services, European Commission*
- *Michel Pazoumian, General Delegate, Federation for urbanism and development of specialised retail, France*
- *Tara Buckley, Director General, Retail Grocery Dairy & Allied Trades Association, Ireland*
- *Rodrigo Gouveia, Secretary general, EURO COOP aisbl*
- *Discussion*

11:45-12:45 Session 2: Towards more sustainable retail solutions

Role of retail in consumers' sustainable choices. Convergence of the multitude of quality and ethical schemes. Carbon footprint and lifecycle approach. Access to commercial communications and impartial information.

- *Opening remarks by Jean Bergevin, Head of Unit, Internal Market and Services, European Commission*
- *Monique Goyens, Director General, BEUC, the European Consumer's Organisation*
- *Hervé Gomichon, Quality Director, Carrefour Group, France*
- *Sergi Corbalán, Coordinator, Fair Trade Advocacy Office*

- *Discussion*

12:45-14:15 *Buffet Lunch*

14:15-15:45 Session 3: Contractual practices in B2B relationships

Alleged unfair practices and their impact on sustainability and innovation. Regulatory and non-regulatory models seeking to address these issues.

- *Opening remarks by Jean Bergevin, Head of Unit, Internal Market and Services, European Commission*
- *Alain Galaski, Director General, AIM, European Brands Association*
- *Xavier Durieu, Secretary General, Eurocommerce*
- *Stefan Krawczyk, Senior Director and Counsel Government Relations Europe, eBay EU Liaison Office*
- *Madi Sharma, Member of the European Economic and Social Committee*
- *Discussion*

15:45-16:45 Session 4: Social challenges the retail sector is facing

Importance of the retail sector for the EU employment. Working conditions. Skills needs.

- *Opening remarks by Jean-François Lebrun, Head of Unit, DG Employment, Social Affairs and Equal Opportunities, European Commission*
- *Jørgen Hoppe, President of Uni Europa Commerce, President of HK Handel*
- *Caroline McCarthy-Stout, Government Affairs Manager, Kingfisher plc*
- *Discussion*

16:45-17:00 *Conclusions*