



TAIEX OFFICE

**Technical Assistance Information Exchange
Office
DG Enlargement
European Commission**

in co-operation with

***DG Internal Market and DG Justice and Home Affairs,
European Commission
VISA International
Europay/Mastercard International
American Express***

***Preventing Fraud and Counterfeiting of non-
cash Payments in the European Union and the
Candidate Countries for EU Accession***

**10-11 December 2001
TULIP INN BRUSSELS BOULEVARD
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10 December 2001

10.00 - 10.20 **Introduction**
Mr Jean Claude Thébault, Director, Financial Institutions, Directorate General Internal Market, European Commission

Working Sessions

(Chairperson: Mr Udo Olaf Bader, Head of Unit "Retail issues and payment systems", DG Internal Market, European Commission)

Session 1: The Nature and Extent of the Problem

10.20 - 10.50 **Background of the Payment Card Industry**
Mr Steve Vanhinsbergh, Senior Management, Fraud Management, VISA EU

10.50 - 11.20 **Types of Payment Instruments, Cards and Card Features, Types of Transaction**
Mr Walter Hansen, Head of Fraud Operations, Europay International

11.20 - 11.45 **Coffee Break**

11.45 - 12.15 **Fraud Types and Behaviour of Fraudsters. The impact of Fraud on the Payment Systems Industry in the Member States and the Candidate Countries**
Mr Brian Bayliss, Risk Manager, Mastercard

12.15 - 12.45 **The Involvement of Organised Crime**
Mr Mart Van Scheijen, Director Security for North and Eastern Europe, American Express

12.45 - 13.00 **Discussion**

13.00 - 14.30 **Lunch**

Session 2: Preventive Measures adopted by the Industry

14.30 - 15.00 **The current Security Measures in Place: an Overview of Systems used by Banks and Schemes**
Mr Jim Devlin, Risk Manager, VISA CEMEA

15.00 - 15.20 **Tactical Initiatives: short term Actions being undertaken**
Mr Steve Vanhinsbergh, Senior Management, Fraud Management, VISA EU

15.20 - 15.45 **Coffee Break**

15.45 - 16.05 **Smart Card Roll Out**
Mr Walter Hansen, Head of Fraud Operations, Europay International

16.05 - 16.25 **Biometrics**
Mr Brian Bayliss, Risk Manager, Mastercard

16.25 - 16.45 **E-commerce related security measures**
Mr Jim Devlin, Risk Manager, VISA CEMEA

16.45 - 17.00 **Discussion**

11 December 2001

Session 3: Measures adopted by Public Authorities

- 09.15 - 09.45 **EU Initiatives to prevent financial crime: a Member State perspective**
Mr Erik Wennerstrom, Director, Ministry of Justice of Sweden
- 09.45 - 10.15 **EU efforts to combat money laundering**
Mr Alan Beverly, Principal Administrator, Directorate General Internal Market, European Commission
- 10.15 - 10.45 **Organised payment card fraud**
Mr Andrew Brown, National Criminal Intelligence Service (NCIS), United Kingdom
- 10.45 - 11.15 **Coffee Break**
- 11.15 - 11.45 **The Police experience: investigation issues and the need to strengthen law enforcement training**
Mr Kieran Page, Detective Inspector, National Crime Squad, United Kingdom
- 11.45 - 12.15 **Interpol and the cards industry – global partnerships to deliver local solutions**
Mr John Newton, Crime Intelligence Officer, Financial and High-Tech Crime Sub-Directorate, Interpol
- 12.15 - 12.45 **The Responsibilities and Initiatives of Europol**
Mr Emanuele Luciani, Officer, Europol
- 12.45 - 13.00 Discussion
- 13.00 - 14.30 **Lunch**

Session 4: The Framework for Action of the European Commission and the role of interested Parties to prevent Fraud

- 14.30 - 15.00 **The EU Council Framework Decision**
Ms Yolanda Gallego, Administrator, Directorate General Justice and Home Affairs, European Commission
- 15.00 - 15.30 **The new French legislation implementing the EU Framework Decision**
Ms Catherine Chambon, Commissaire Principal, French Ministry of Interior
- 15.30 - 15.45 Discussion
- 15.45 - 16.15 **Coffee Break**
- 16.15 - 16.40 **Preventive Measures - the Fraud Prevention Action Plan**
Mr Sebastiano Tiné, Administrator, Directorate General Internal Market, European Commission
- 16.40 - 17.05 **Impact of Fraud on Retailers in the Member States**
Mr John McGowan, Executive Director, Advisory Forum for Retail Credit Card Transactions (AFRECT)
- 17.05 - 17.20 Discussion
- 17.20 - 17.30 Conclusions and Closing of the Seminar

***This seminar is being organised with the support of the
Technical Assistance Information Exchange Office
of the European Commission***

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