



EUROPEAN COMMISSION
Directorate General Internal Market and Services

GOVERNANCE OF THE SINGLE MARKET
Internal Market Information system (IMI)

**Statistics on the use
of the
Internal Market Information system
April 2012**

Statistics on the use of the Internal Market Information system

March 2012

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Statistics on the use of the Internal Market Information system

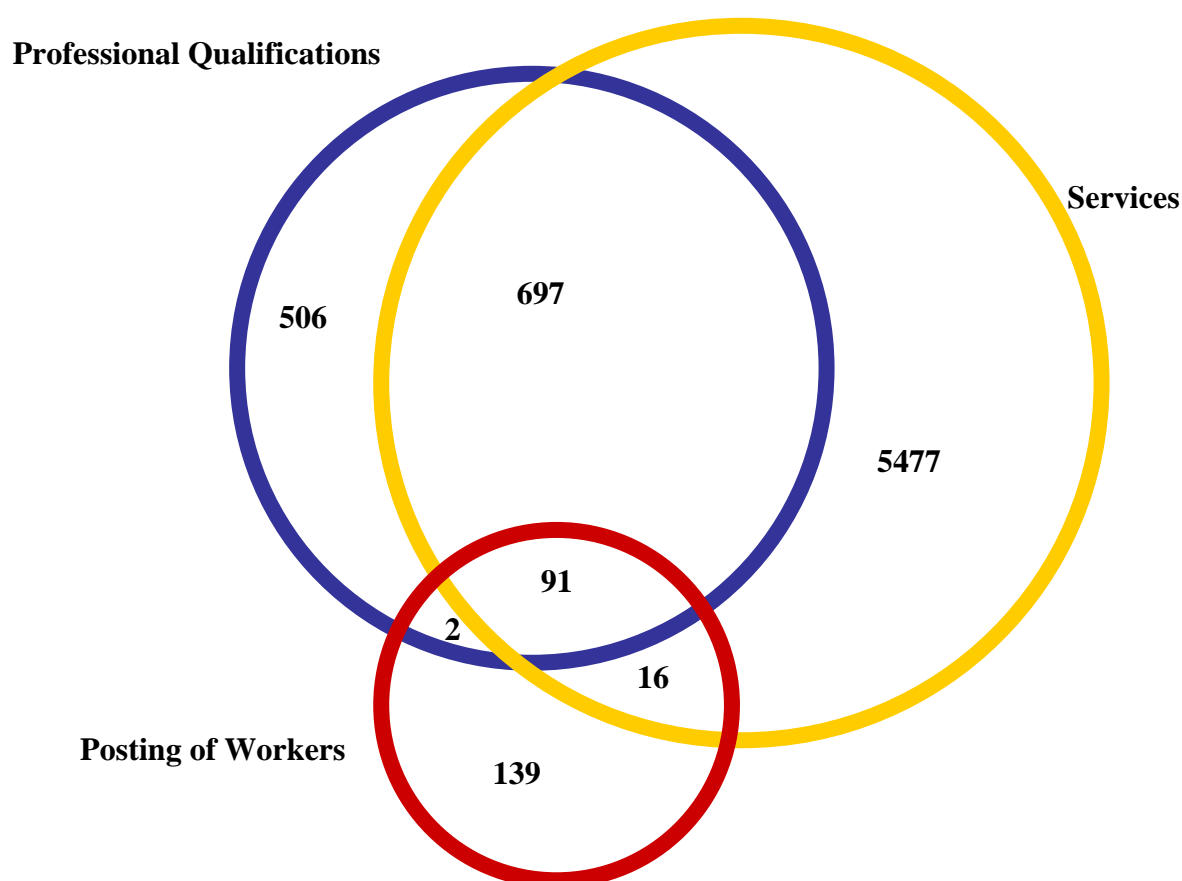
April 2012

This document presents an overview of IMI usage. The statistics in this report cover the period from 1 January to 30 April 2012 and where relevant from first quarter 2008 to 30 April 2012. These are followed by specific comments for each main point.

1. Number of authorities registered in IMI per member state and per legislative area

1.1. Distribution per legislative area

Total number of registered authorities in IMI = **6928**



- 39 authorities have been registered since the beginning of the year, mainly for Services in DE, ES, GR and PT.

1.2. Distribution per Member State and legislative area

Member State	PQ	SD	PW	Total number of authorities in IMI
AT	14	55	13	70
BE	32	87	17	97
BG	8	54	2	58
CY	20	88	5	97
CZ	15	298	4	307
DE	374	1914	18	2107
DK	23	20	2	29
EE	8	21	3	25
ES	101	903	25	924
FI	5	14	2	18
FR	229	410	9	425
GR	91	244	6	311
HU	12	74	4	77
IE	20	59	3	72
IS	8	2	1	9
IT	30	33	98	132
LI	8	7	3	9
LT	7	77	2	78
LU	5	4	2	7
LV	12	42	6	52
MT	18	30	2	37
NL	8	539	2	545
NO	8	12	2	18
PL	148	410	2	487
PT	21	260	3	270
RO	17	90	2	101
SE	12	40	2	44
SI	8	15	4	18
SK	12	64	2	69
UK	22	415	2	435
Total	1296	6281	248	6928

- Competent authorities may have access to more than one area in IMI, which is why the total number of authorities for one country is lower than the combined number of all individual areas.

Legend:

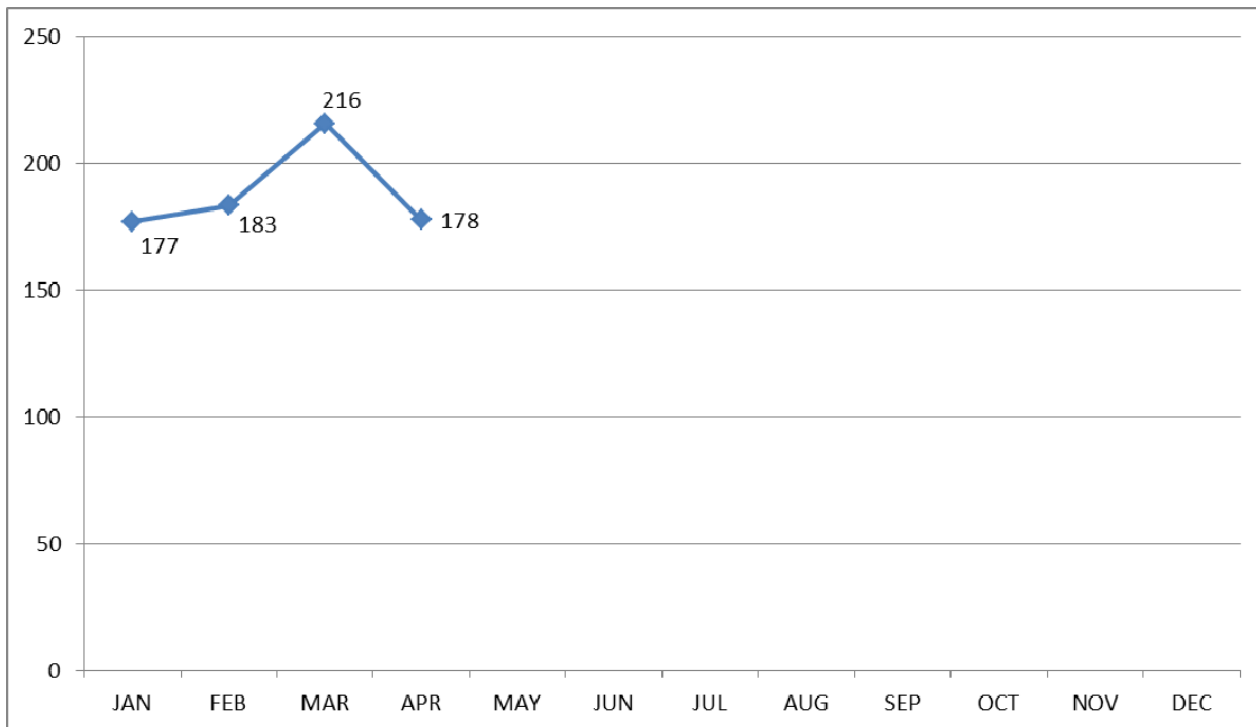
PQ – Professional Qualifications

SD – Services

PW – Posting of Workers

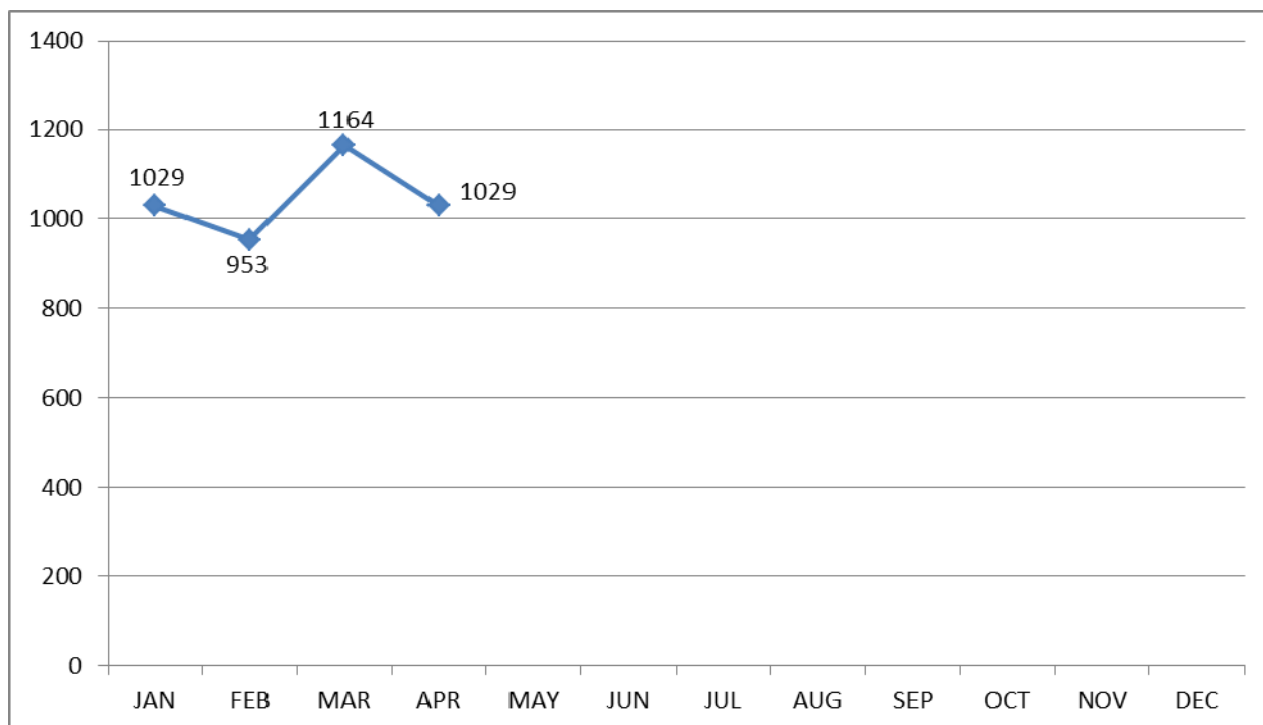
2. Number of users logged on to the system

2.1. Average number of daily users logged on to IMI per month in 2012



- After a peak in March, the average number of daily users got back to normal again in April.

2.2. Total number of distinct users logged on to IMI per month in 2012



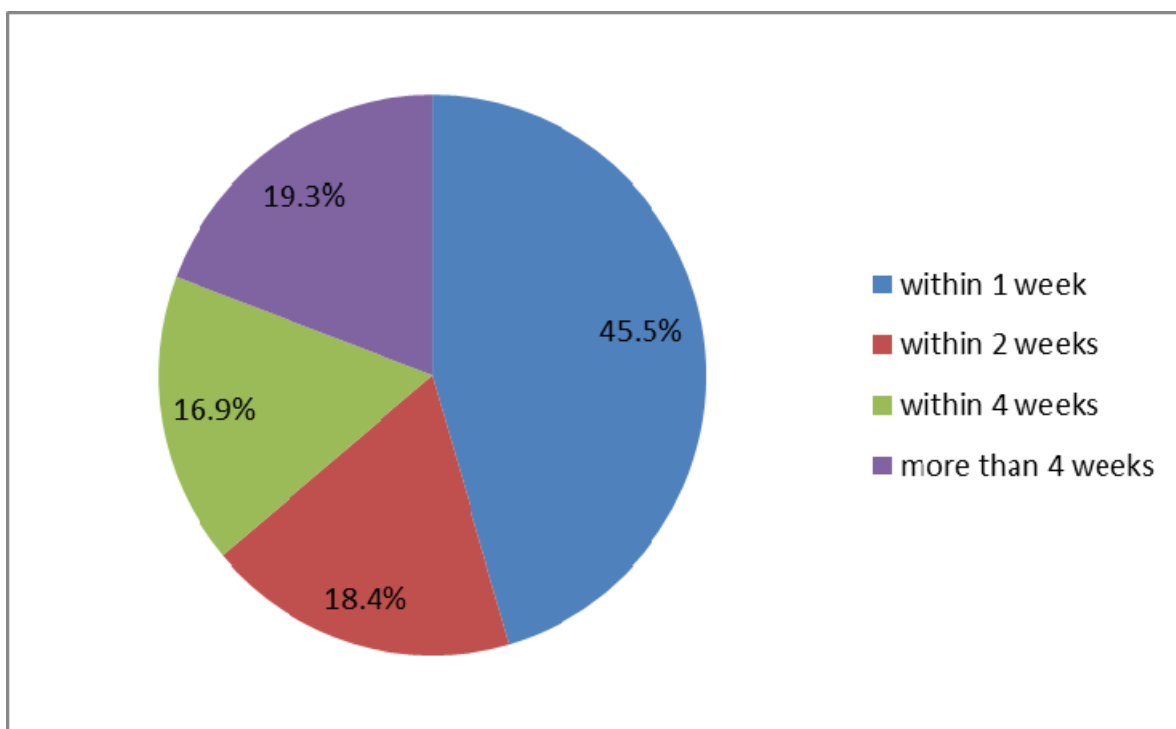
- The same happened to the total number of distinct users.

3. Response time in handling requests in 2012

3.1. Time to handle requests under the Professional Qualifications Directive in 2012

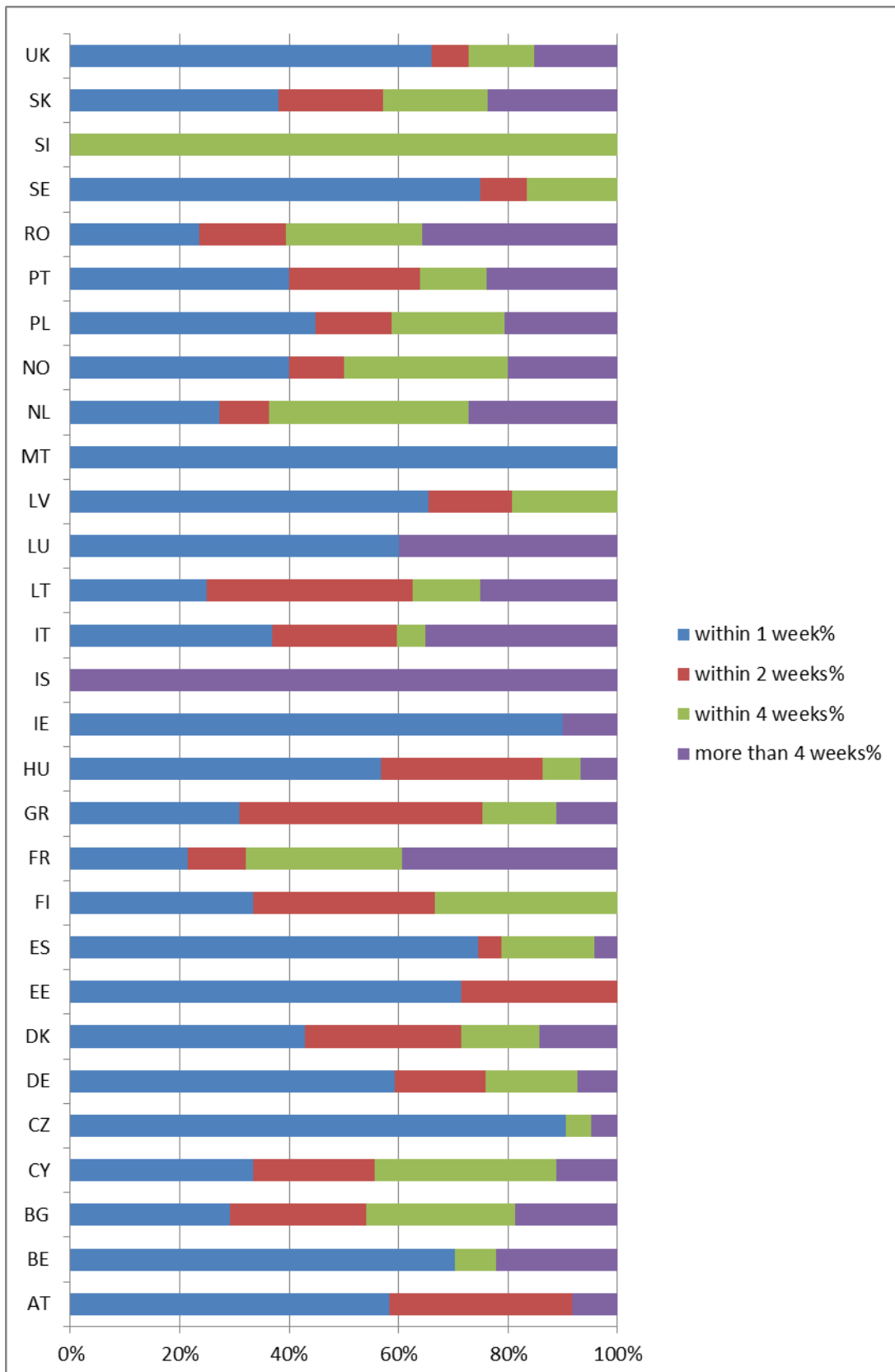
The table below shows the time it took competent authorities in all EEA countries to reply to requests for information received in IMI in the Professional Qualifications area, where IMI activity is most significant.

January 2012 - April 2012	From status "request sent" to "request answered"		Cumulated
	Number of requests	%	%
within 1 week	406	45.5%	45.5%
within 2 weeks	164	18.4%	63.8%
within 4 weeks	151	16.9%	80.7%
more than 4 weeks	172	19.3%	100.0%
Sum:	893	100.0%	



- Up to April, almost 46 % of the requests in the Professional Qualifications area were answered within 1 week.
- Another 18 % of the requests for information received a reply within 2 weeks.
- It takes more than 4 weeks to give a reply to a request for information in the PQ area in 1 out of 5 cases.

3.1.1. Distribution per Member State

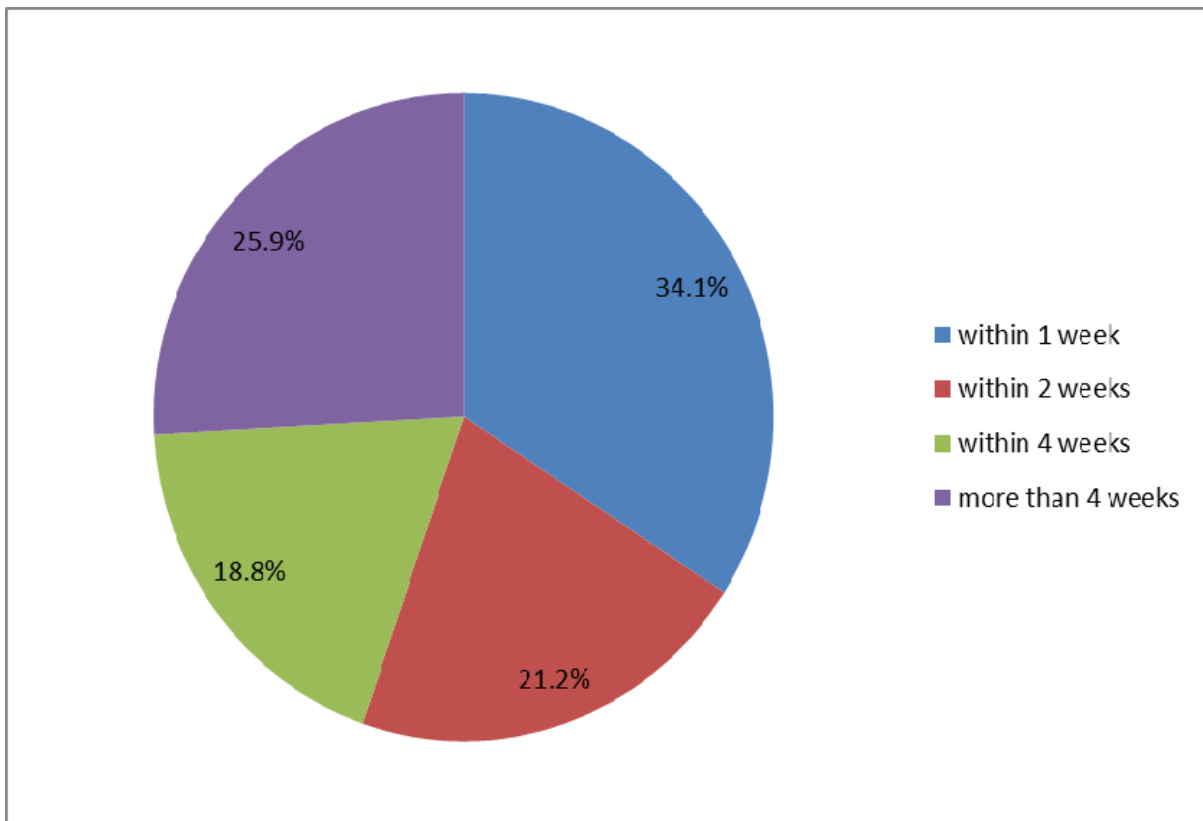


- Very good response time in AT, CZ, EE, HU, IE, LV, MT and SE.
- IS and LU took longer than 4 weeks to reply in (more) than 40 % of received cases.
- LI did not receive any PQ requests in the first quarter of this year.

3.2. Time to handle requests under the Services Directive in 2012

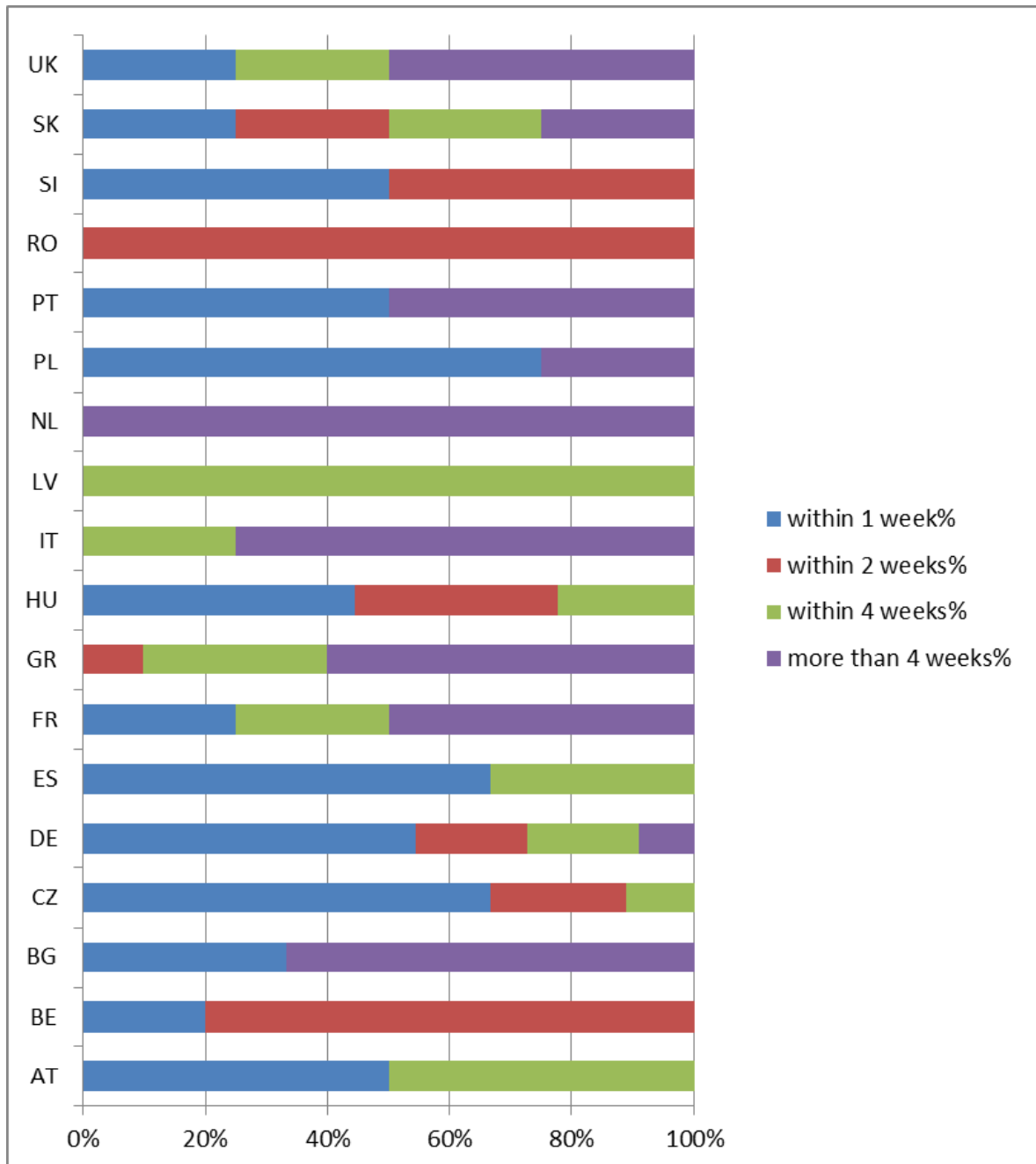
The table below shows how much time it took competent authorities in all EEA countries to reply to requests for information received in IMI in the Services legislative area, where low usage of IMI remains a general issue.

January 2012 - April 2012	From status "request sent" to "request answered"		Cumulated
	Number of requests	%	%
within 1 week	29	34.1%	34.1%
within 2 weeks	18	21.2%	55.3%
within 4 weeks	16	18.8%	74.1%
more than 4 weeks	22	25.9%	100.0%
Sum:	85	100.0%	



- In 2012, up to April, 34 % of the requests in the Services area were answered within 1 week and more than half of all requests within 2 weeks.
- It takes more than 4 weeks to give a reply to a request for information in the Services area in 1 out of 4 cases.

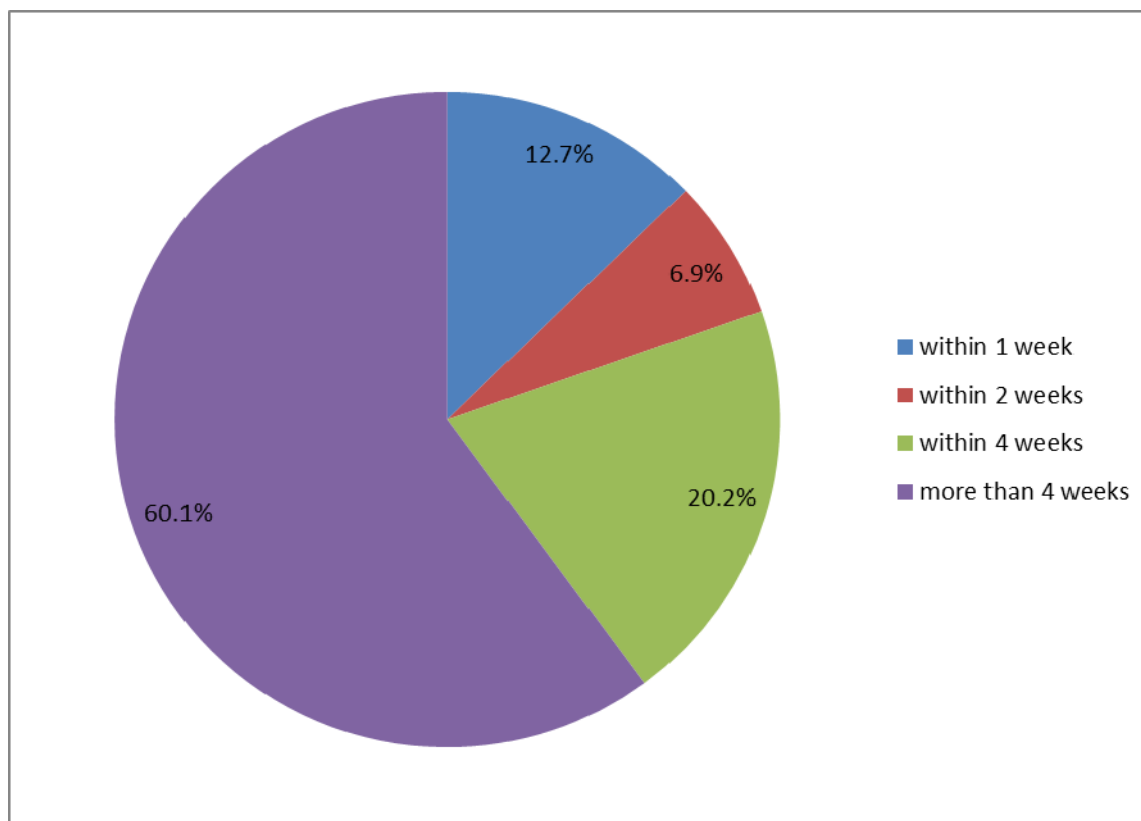
3.2.1. Distribution per Member State



- Good response time in BE, CZ, RO and SI.
- BG, FR, GR, IT, NL, PT and UK took longer than 4 weeks to reply to more than 40 % of their requests.

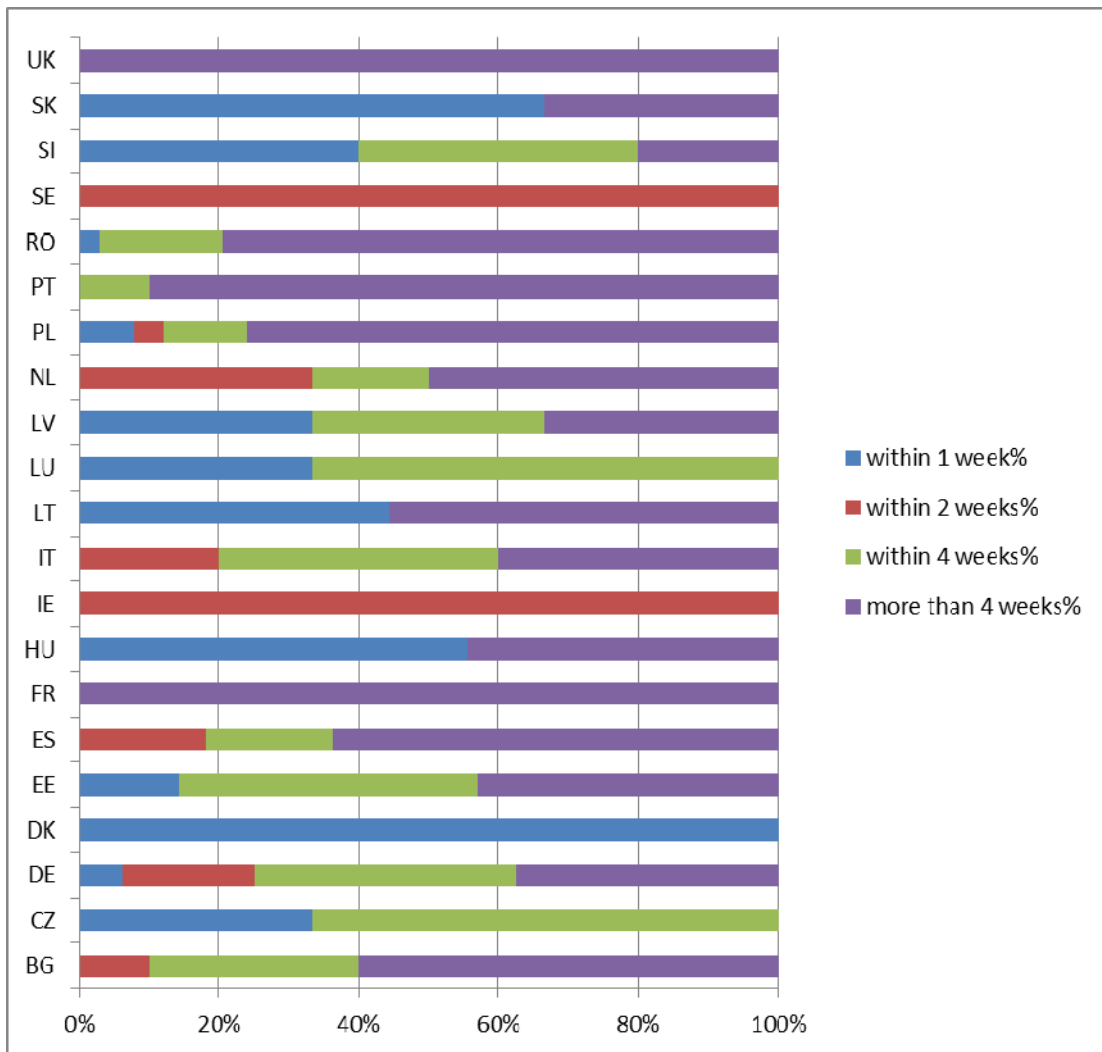
3.3. Time to handle requests under the Posting of Workers Directive in 2012

January 2012 - April 2012	From status "request sent" to "request answered"		Cumulated
	Number of requests	%	%
within 1 week	22	12.7%	12.7%
within 2 weeks	12	6.9%	19.7%
within 4 weeks	35	20.2%	39.9%
more than 4 weeks	104	60.1%	100.0%
Sum:	173	100.0%	



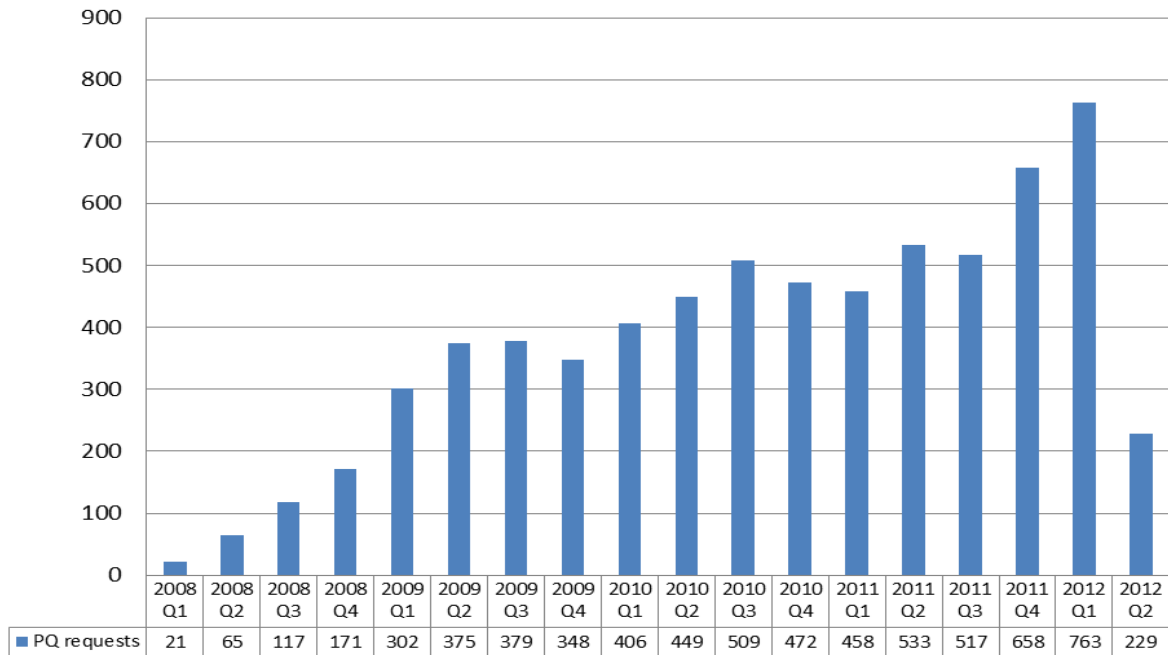
- In the Posting of Workers legislative area, experience so far has shown that requests tend to contain a large number of questions and that there often is a need for on-site inspections. This may explain why most exchanges take longer than in other areas. However, almost 20 % of the requests received an answer within 2 weeks.

3.3.1. Distribution per Member State



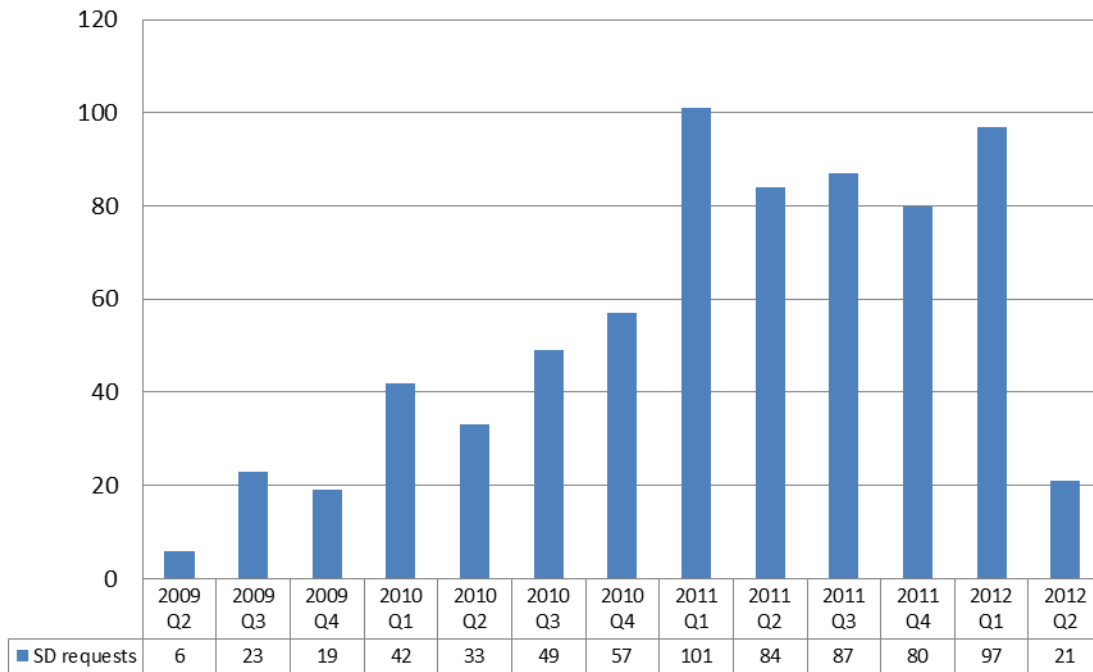
4. Number of requests handled in IMI

4.1. Number of requests under the Professional Qualifications Directive from Q1/2008 until Q1/2012



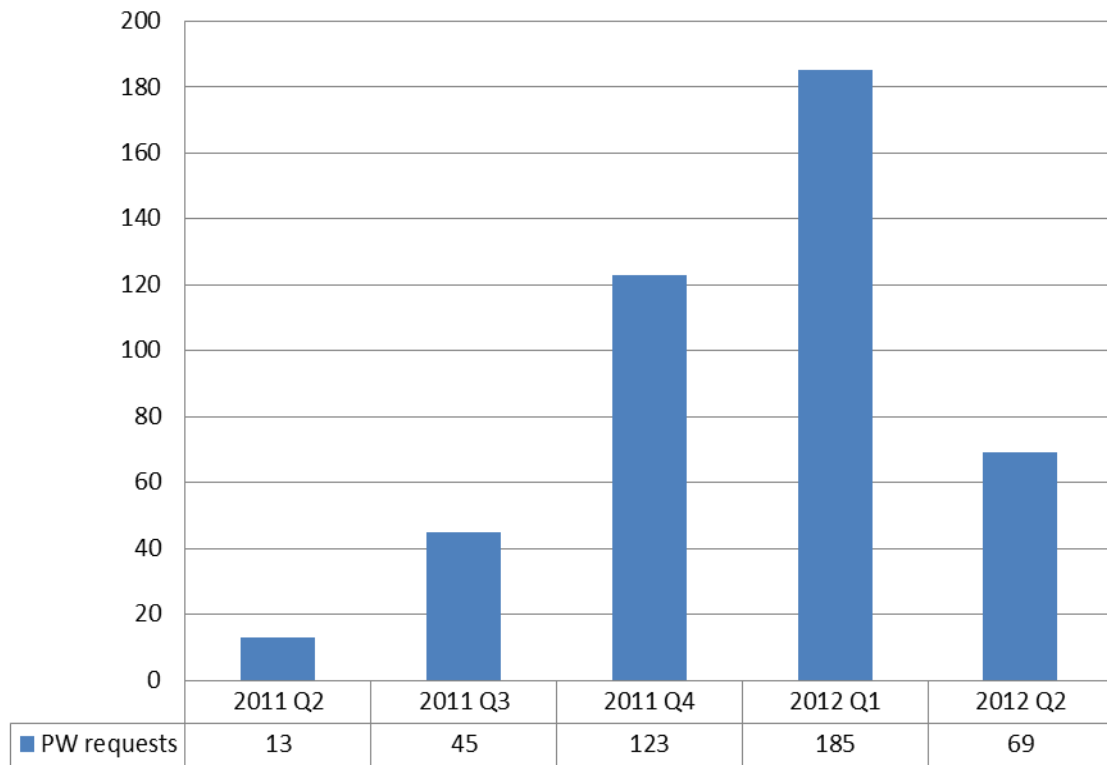
- The number of PQ requests keeps growing steadily.

4.2. Number of requests under the Services Directive from Q2/2009 until Q2/2012



- Number of SD requests remains low

4.3. Number of requests under the Posting of Workers Directive from Q2/2011 to Q2/2012



- Since the start of the pilot project in May 2011, the number of requests keeps growing quickly and the first 4 months of 2012 seem to confirm the trend.

5. Total number of requests sent / received from January to April 2012 per Member State

5.1. Total number of requests sent/received for Professional Qualifications January - April 2012 per Member State

Member State sending requests	Number of requests sent	%
UK	338	34.1%
GR	91	9.2%
SE	85	8.6%
NL	75	7.6%
DE	64	6.5%
FI	49	4.9%
IT	42	4.2%
IE	36	3.6%
DK	26	2.6%
BE	24	2.4%
ES	22	2.2%
FR	19	1.9%
CY	14	1.4%
CZ	14	1.4%
AT	13	1.3%
NO	13	1.3%
PL	13	1.3%
RO	10	1.0%
MT	9	0.9%
PT	8	0.8%
HU	7	0.7%
SI	7	0.7%
SK	5	0.5%
BG	4	0.4%
LU	2	0.2%
LV	2	0.2%
EE	0	0.0%
IS	0	0.0%
LI	0	0.0%
LT	0	0.0%
Total:	992	100.0%

Member State receiving requests	Number of requests received	%
RO	147	14.8%
PL	109	11.0%
GR	90	9.1%
IT	72	7.3%
DE	60	6.0%
UK	60	6.0%
ES	55	5.5%
BG	52	5.2%
HU	49	4.9%
FR	39	3.9%
BE	30	3.0%
LV	28	2.8%
PT	27	2.7%
SK	24	2.4%
CZ	23	2.3%
LT	21	2.1%
SE	17	1.7%
AT	14	1.4%
NL	12	1.2%
IE	11	1.1%
CY	10	1.0%
NO	10	1.0%
FI	8	0.8%
EE	7	0.7%
DK	6	0.6%
SI	6	0.6%
LU	3	0.3%
MT	2	0.2%
IS	0	0.0%
LI	0	0.0%
Total:	992	100.0%

- The top 5 sender countries in the first quarter in 2012 where: UK, GR, SE, NL and DE.
- RO, PL, GR, IT and DE are receiving most requests in the same period 2012, cumulating nearly 50 % of all requests.

5.2. Total number of requests sent / received Services Directive
January - April 2012 per Member State

Member State sending requests	Number of requests sent	%
DE	50	42.4%
AT	22	18.6%
BG	9	7.6%
CY	6	5.1%
CZ	6	5.1%
LT	5	4.2%
PL	4	3.4%
IT	3	2.5%
SE	3	2.5%
ES	2	1.7%
HU	2	1.7%
LU	2	1.7%
PT	2	1.7%
MT	1	0.8%
SI	1	0.8%
BE	0	0.0%
DK	0	0.0%
EE	0	0.0%
FI	0	0.0%
FR	0	0.0%
GR	0	0.0%
IE	0	0.0%
IS	0	0.0%
LI	0	0.0%
LV	0	0.0%
NL	0	0.0%
NO	0	0.0%
RO	0	0.0%
SK	0	0.0%
UK	0	0.0%
Total:	118	100.0%

Member State receiving requests	Number of requests received	%
DE	16	13.6%
PL	15	12.7%
CZ	14	11.9%
UK	12	10.2%
FR	11	9.3%
HU	11	9.3%
GR	7	5.9%
BE	5	4.2%
RO	5	4.2%
SI	4	3.4%
SK	4	3.4%
ES	3	2.5%
NL	3	2.5%
AT	2	1.7%
BG	2	1.7%
IT	2	1.7%
LV	1	0.8%
PT	1	0.8%
CY	0	0.0%
DK	0	0.0%
EE	0	0.0%
FI	0	0.0%
IE	0	0.0%
IS	0	0.0%
LI	0	0.0%
LT	0	0.0%
LU	0	0.0%
MT	0	0.0%
NO	0	0.0%
SE	0	0.0%
Total:	118	100.0%

- DE continues sending most SD requests.
- DE, PL, CZ, FR, HU and UK received 65 % of SD requests in IMI.

5.3. Total number of requests sent / received Posting of Workers Directive January - April 2012 per Member State

Member State sending requests	Number of requests sent	%
BE	79	31.1%
FR	75	29.5%
IT	39	15.4%
AT	24	9.4%
DK	9	3.5%
FI	7	2.8%
ES	4	1.6%
NL	4	1.6%
NO	4	1.6%
LV	2	0.8%
RO	2	0.8%
BG	1	0.4%
DE	1	0.4%
LT	1	0.4%
LU	1	0.4%
SI	1	0.4%
CY	0	0.0%
CZ	0	0.0%
EE	0	0.0%
GR	0	0.0%
HU	0	0.0%
IE	0	0.0%
IS	0	0.0%
LI	0	0.0%
MT	0	0.0%
PL	0	0.0%
PT	0	0.0%
SE	0	0.0%
SK	0	0.0%
UK	0	0.0%
Total:	254	100.0%

Member State receiving requests	Number of requests received	%
PL	41	16.1%
RO	41	16.1%
SI	25	9.8%
PT	19	7.5%
DE	18	7.1%
SK	16	6.3%
ES	15	5.9%
BG	13	5.1%
HU	12	4.7%
EE	10	3.9%
IT	9	3.5%
LT	9	3.5%
NL	6	2.4%
LU	4	1.6%
UK	4	1.6%
CZ	3	1.2%
CY	2	0.8%
FR	2	0.8%
LV	2	0.8%
DK	1	0.4%
IE	1	0.4%
SE	1	0.4%
AT	0	0.0%
BE	0	0.0%
FI	0	0.0%
GR	0	0.0%
IS	0	0.0%
LI	0	0.0%
MT	0	0.0%
NO	0	0.0%
Total:	254	100.0%

- In the first 4 months of 2012 BE, FR and IT sent more than 75 % of PW requests.
- RO and PL received more than 30 % of all requests.