

# Internal Market Information System

## How to send a message concerning a request



# When to send a message?

- ✓ Do you want to remind an authority to answer or close a request?
- ✓ Do you want to send more information about a request?
- ✓ Do you need more information about a request?
- ✓ Do you need additional supporting documents?

You can send messages at any time prior to closure. The other authority receives an automatic e-mail informing it about the message.

# Add a message to a request 1/2

## Questions

When entering free text please indicate the language you are using in the dropdown next to the text box. If possible use a language which is understood by the Responding Authority. The Responding Authority has indicated that it understands the following languages: italiano (it)

- Questions to identify the profession
  - Identification of the profession
    - Is the profession [physiotherapist] regulated in your territory? [Link](#)
    - Does the professional activity [kinesitherapist(en) Translate to  Translate] form part of the profession [physiotherapist] in your territory?

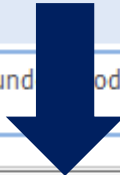
## Attachments

Attachments				<input type="button" value="Add attachment"/>
Name	Added by	Added on		
Copia del título(es) Translate into <input type="text" value="en"/> Translate	CZ - CA Doctors CZ MV mv	22/06/2012	<input type="button" value="View"/>	

## Messages

When entering free text please indicate the language you are using in the dropdown next to the text box. If possible use a language which is understood by the Responding Authority. The Responding Authority has indicated that it understands the following languages: italiano (it)

			<input type="button" value="Add Message"/>
Messages	User	Date	
No comment.			



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# Add a message to a request 2/2

Welcome Requests Search **Request**

Street and  
The Requesting Auth  
confirms

Motivation for the req

Reason(s) for sen  
req

Details related to a  
reaso

**Questions**

When entering free text  
the Responding Authorit

-

**Attachments**

Attachments

Name
------

**Messages**

When entering free text  
the Responding Authorit

**Message type**

- Preliminary or partial reply  
- to provide an answer to a particular question when it is not yet possible to answer all questions included in the request. It is recommended that you indicate the number of the question.
- Reaction to a preliminary or partial reply  
- to respond to information provided in a preliminary or partial reply message
- Request for clarification or further details  
- to ask for further information concerning an information request
- Provision of clarification or further details  
- to provide further information about a request
- Message concerning the deadline  
- to send a message about the deadline, for example, to inform the requesting authority about a delay
- Reminder to accept the request  
- to ask the responding authority to accept and reply to the request
- Reminder to close the request  
- to ask the requesting authority to close the request when an answer has been provided
- Reminder to reply to the request  
- to ask the responding authority to reply to the request which they have already accepted
- Proposal to withdraw the request  
- to ask the requesting authority to withdraw the request, for example, when a case has already been solved outside IMI
- Other  
- to add any other type of message related to this request

Enter message

en

Cancel Save

is aware of the fact that,

information from  
/administrative rules and

which is understood by

which is understood by

Add attachment

Add Message

Date
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Select the language in which you enter your message

Activity Panel

# Add a message to an attachment 1/2

Request overview | Request management | **Attachment**

**View attachment**

**Document** [Hide translations](#)

**Name** citron(en) Translate into

**File** [File -](#)

**Messages** [Hide translations](#)

When entering free text please indicate the language you are using in the dropdown next to the text box. If possible use a language which is understood by the Requesting Authority. The Requesting Authority has indicated that it understands the following languages: svenska (sv)

Messages	User	Date
<b>Other</b> dddddd(en) Translate into <input type="text" value="bg"/> <input type="button" value="Translate"/>	SE - NIMIC SE Ntraining SE	15/12/2011 10:42:28

# Add a message to an attachment 2/2

Welcome | Action list | Request

17189 Professional Qualifications 02 Questions concerning permanent Accepted Due date 30/07/2012  
From Finland - NIMIC FI establishment Send date 18/07/2012  
To Czech Republic - CA Doctors C7

Request overview | Request

**View attachment**

**Document**

Name  
File

**Messages**

When entering free text the Requesting Authority

No comment.

**Message Board**

Select one of the message types offered below, according to the nature of your message, then enter the message in the free text box provided.

Once you have saved the message, you will not be able to modify it. The other authority will be informed by email that you have added a message to the request.

Message type

- Message about the attachment  
- to add a comment or explanation about the attachment
- Preliminary or partial reply  
- to provide an answer to a question concerning the attachment when it is not yet possible to answer all questions included in the request
- Request for additional documents  
- to ask for further documents to be attached to the request
- Technical difficulty handling the attached file  
- to signal a technical problem that you encounter with an attachment, for example when a file cannot be opened
- Other  
- to add any other type of message related to this attachment

Enter message

en

Hide translations

Hide translations

which is understood by

Add Message

Date

Cancel Save

Select the language in which you enter your message

# Tips and Tricks

- ✓ As soon as you save a message, an automatic e-mail is sent to the other authority.
- ✓ The requesting authority can add messages at any time.
- ✓ The responding authority can add messages once it has accepted the request.
- ✓ The messages cannot be edited or deleted once saved.

# For more information contact your National IMI Helpdesk

[http://ec.europa.eu/internal\\_market/imi-net/imi\\_helpdesks/index.html](http://ec.europa.eu/internal_market/imi-net/imi_helpdesks/index.html)



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