

## Which areas are covered by IMI?



Professional qualifications  
2005/36/EC



Services  
2006/123/EC



Posting of workers  
96/71/EC



Cash-in-transit  
1214/2011



SOLVIT  
2013/461/EU



Patients' rights  
2011/24/EU



E-commerce  
2000/31/EC



Train driving licences  
2014/89/EU



Public procurement  
2014/24/EU & 2014/25/EU



European  
Commission

## Internal Market Information System (IMI)



Interested in finding out more?

Visit our website:

[ec.europa.eu/imi-net](http://ec.europa.eu/imi-net)



Are you responsible for an area covered by IMI? Enquire about registering with your National IMI Coordinator (NIMIC) whose contact details can be found on the IMI website.

Better communication between authorities  
Better service for citizens and businesses

An introduction for public authorities

IMI has received support from ISA, the European Commission's programme for interoperability solutions for European public administrations.  
[ec.europa.eu/isa](http://ec.europa.eu/isa)

## What is IMI?



- IMI is a multilingual online IT tool.

It facilitates the exchange of information between public administrations across Europe involved in the practical implementation of EU law.

- IMI allows authorities to:

- ✓ identify counterparts in another EU country;
- ✓ ask each other questions;
- ✓ overcome language barriers through pre-translated sets of questions & answers and forms;
- ✓ notify each other of developments;
- ✓ store and share information.

- IMI connects around 13,000 users in more than 7,000 public authorities.

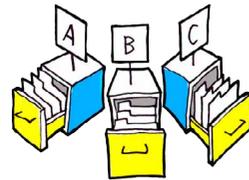
## How does it work in practice?



### Information requests

Allow an authority in one country to send a question or request for information to a counterpart in another, e.g. on a professional's qualifications or work experience.

An authority in the UK needs further information about a Hungarian architect's qualifications. It selects the relevant questions displayed in English. The Hungarian authority receives the request with the questions and reply options shown in Hungarian, but its reply will be displayed to the UK authority in English.



### Repositories or directories

Allow authorities to maintain and consult structured information such as the database of Cash-in-transit licences or the Directory of registers available to all IMI authorities.

Eurozone authorities can check whether a company transporting euro cash across borders has the required licence.



### Notifications and alerts

Allow authorities to inform each other about new measures, restrictions, risks or events (eg. new types of diplomas for architects).

Member States notify the Commission and other Member States of any new requirements imposed on service providers.

## What are the benefits of IMI?



- IMI is accessible over the Internet, no special software being required.
- It is secure and data protection friendly:
  - ✓ only registered public authorities have access;
  - ✓ authorities can only access information that directly concerns them;
  - ✓ greater data protection is offered than with other communication channels such as e-mail or telephone;
  - ✓ additional measures to protect personal data are automatically applied.
- National IMI Coordinators offer training and support.
- IMI reduces costs to citizens, caused by administrative delays.
- Authorities can track the progress of their requests in IMI and reminders are sent automatically.
- it is flexible and can accommodate different national administrative structures (eg. centralised, decentralised).