

IRELAND / IRLANDE / IRLAND

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Name / Nom / Name	Location / Lieu / Ortsangabe	Body competent to receive consumer complaints / Organisme compétent pour recevoir les plaintes / Zuständige Ansprechstelle für Konsumentenbeschwerden	Date of Registration / Date d'enregistrement / Registrierungsdatum	Date of Implementation / Date de mise en œuvre / Anwendungsdatum
ACCBank plc	Dublin	The Ombudsman for Credit Institutions - 8 Adelaide Court - Adelaide Road - Dublin 2.	22.10.01	01.09.02
Allied Irish Banks plc	Dublin	The Ombudsman for Credit Institutions - 8 Adelaide Court - Adelaide Road - Dublin 2.	20.10.01	17.10.02
Bank of Ireland Mortgages	Dublin	The Ombudsman for Credit Institutions - 8 Adelaide Court - Adelaide Road - Dublin 2	05.09.01	05.09.02
EBS Building Society	Dublin	The Ombudsman for Credit Institutions - 8 Adelaide Court - Adelaide Road - Dublin 2	05.09.01	05.09.02
First Active plc	Dublin	The Ombudsman for Credit Institutions - 8 Adelaide Court - Adelaide Road - Dublin 2	05.09.01	05.09.02
ICS Building Society	Dublin	The Ombudsman for Credit Institutions - 8 Adelaide Court - Adelaide Road - Dublin 2	05.09.01	05.09.02
IIB Homeloans Ltd.	Dublin	The Ombudsman for Credit Institutions - 8 Adelaide Court - Adelaide Road - Dublin 2	05.09.01	05.09.02
Irish Life & Permanent plc	Dublin	The Ombudsman for Credit Institutions - 8 Adelaide Court - Adelaide Road - Dublin 2	05.09.01	05.09.02
Irish Nationwide Building Society	Dublin	The Ombudsman for Credit Institutions - 8 Adelaide Court - Adelaide Road - Dublin 2	05.09.01	05.09.02
National Irish Bank Limited	Dublin	The Ombudsman for Credit Institutions - 8 Adelaide Court - Adelaide Road - Dublin 2	05.09.01	05.09.02
TSB Bank	Dublin	The Ombudsman for Credit Institutions - 8 Adelaide Court - Adelaide Road - Dublin 2	05.09.01	05.09.02
Ulster Bank Limited	Dublin	Regional General Manager Ulster Bank Ltd	25.07.01	30.09.02