

GREECE / GRECE / GRIECHENLAND

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Name / Nom / Name	Location / Lieu / Ortsangabe	Body competent to receive consumer complaints / Organisme compétent pour recevoir les plaintes / Zuständige Ansprechstelle für Konsumentenbeschwerden	Date of Registration / Date d'enregistrement / Registrierungsdatum	Date of Implementation / Date de mise en œuvre / Anwendungsdatum
ABN AMRO BANK NV - Greece	Athens	Aspasia Drakou - General Banking Manager - 330 Thisseos Avenue - 17675 Kallithea	05.09.01	30.06.02
Agricultural Bank of Greece	Athens	Agricultural Bank of Greece - Communication Sub-Division - Customer Service Centre - 19, Edward Lo Street - 10564 Athens	04.09.01	04.09.02
Alpha Bank A.E.	Athens	Banking Ombudsman - 12-14 Karageorgi Servias Street - 10562 Athens	05.09.01	06.09.02
Aspis Mortgage Bank	Athens	Banking Ombudsman - 12-14 Karageorgi Servias Street - 10562 Athens	04.09.01	04.11.02
Bank of Attica	Athens	Banking Ombudsman - 12-14 Karageorgi Servias Street - 10562 Athens	04.09.01	30.08.02
Bank of Cyprus Ltd	Athens	Banking Ombudsman - 12-14 Karageorgi Servias Street - 10562 Athens	03.09.01	30.09.02
Citibank N.A.	Athens	Banking Ombudsman - 12-14 Karageorgi Servias Street - 10562 Athens	04.09.01	04.09.02
Commercial Bank of Greece	Athens	Commercial Bank of Greece - Corporate Consumer Banking Group - Complaints Service - 11, Sophocleous Street 10235 Athens	10.08.01	10.08.02
EFG Eurobank	Athens	Banking Ombudsman - 12-14 Karageorgi Servias Street - 10562 Athens	04.09.01	04.09.02
Egnatia Bank	Thessaloniki	Mr. Constantine Machaliotis - Operations & Customer Service - Sector of Consumer Credit Department - 147, Eleftheriou Venizelou Street - 17672 Kalithea	04.09.01	28.02.02
General Bank of Greece	Athens	Banking Ombudsman - 12-14 Karageorgi Servias Street - 10562 Athens	05.09.01	05.09.02
General Hellenic Bank	Athens	Banking Ombudsman - 12-14 Karageorgi Servias Street - 10562 Athens	05.09.01	05.09.02
Greek Postal Savings Bank	Athens	Greek Postal Savings Bank	13.03.01	31.12.01
HSBC Bank Plc	Athens	Thanos Stefanides - Manager - Compliance Organisation and Internal Controls - Area Compliance Officer - HSBC Bank plc - 1A Sekeri Street - 10671 Athens	13.07.01	30.09.02
ING Bank N.V.	Kallithea	Customer Services Department - ING Bank N.V. - 198 Sygrou Avenue - 17671 Kallithea	05.09.01	05.09.02
Laiki Bank	Athens	16 Panepistimiou street, 10672 Athens	05.09.01	05.09.02
National Bank of Greece	Athens	Banking Ombudsman 12-14 - Karagiorgi Servias Street - 10562 Athens	03.09.01	03.09.02
Novabank S.A.	Athens	Customer Care Center - 182 Syngrou Avenue - 17671 Athens	08.08.01	07.08.02
Omega Bank S.A.	Athens	Omega Bank S.A. - 8, Dragatsaniou Street - 10559 Athens	05.09.01	05.09.02
Piraeus Bank	Athens	Mr. P. Kounas - Piraeus Bank - 20 Amalias Street - 10557 Athens	05.09.01	05.09.02
Probank	Athens	Banking Ombudsman, 12-14 Karagiorgi Servias Street, 105 62 Athens	09.10.02	15.11.02