CYPRUS / CHYPRE / ZYPERN

Name / Nom / Name	Location / Lieu / Ortsangabe	Competent body to receive consumer complaints / Organisme compétent pour recevoir les plaintes / Zuständige Ansprechstelle für Konsumentenbeschwerden	Date of registration / Date d'enregistrement / Registrierungsdatum	Date of implementation / Date de mise en œuvre / Anwendungsdatum
Alpha Bank	Nicosia	Customer Complaints Committee, Alpha Bank Ltd, Yiorkion Building, 1 Prodromou St., PO Box 21661, 1596 Nicosia	28.02.2006	15.04.2006
Bank of Cyprus	Nicosia	Bank of Cyprus Ltd, Direct Banking, 97 Kyrenia Avenue, Platy Aglantzias, Aglantzias, Nicosia	28.02.2006	15.04.2006
Emporiki Bank Cyprus Ltd	Nicosia	Mr. Nikos Zalokostas, Manager Marketing Division, Emporiki Bank Cyprus Ltd, Ionos 4, Encomi, 2406 Nicosia	28.02.2006	15.04.2006
Hellenic Bank	Nicosia	Internal Audit Department, Hellenic Bank Public Company Limited, Corner Limassol & Athalassa Avenue, PO Box 24747, 1394 Nicosia	28.02.2006	15.04.2006
Laiki Bank	Nicosia	Consumer Complaints Committee, The Cyprus Popular Bank Public Co Ltd., 154 Limassol Avenue, 2025 Nicosia Laiki Building, PO Box 2203, 1598 Nicosia	28.02.2006	15.04.2006
National Bank of Greece	Nicosia	National Bank of Greece (Cyprus) Ltd, Retail Sector, 15 Arch. Makarios III Avenue, PO Box 21191, 1597 Nicosia	28.02.2006	25.04.2006
Universal Bank	Nicosia	Complaints Officer, Universal Bank, Universal Tower, 85 Dighenis Akritas Avenue, PO Box 28510, 2080 Nicosia	28.02.2006	15.04.2006