



EUROPEAN COMMISSION

Internal Market and Services DG

FINANCIAL INSTITUTIONS

Retail issues, consumer policy and payment systems

Brussels, 4 May 2009

Workshop

Consumer testing of a possible new format and content for the ESIS

Agenda

Venue: Conference Centre Albert Borschette; Room 4A
Rue Froissart 36, BE-1040 Brussels

Date: 13 May 2009

Time: 10.00–17.00

1. Welcome
2. Presentation of the results of the consumer testing Phase 1
3. Floor discussion
4. Presentation of the ESIS variants to be used in Phase 2
5. Floor discussion
6. Conclusion

Please note that no interpretation will be available during the workshop