

Public Workshop
organised in the context of the public consultation
on universal service principles in e-communications

30 March 2010

De Gasperi Room, Charlemagne Building, rue le la Loi 170, Brussels

Agenda

- 09h00 – 09h30 Registration and coffee
- 09h30 – 09h45 **Opening remarks by the Chairman, Peter Rodford, Head of Unit, Policy Development, DG Information Society and Media**
- Background to the review of universal service principles
 - Objectives of the public consultation / workshop
- 09h45 – 10h15 **First session: Setting the scene**
- Current concept and principles of universal service
 - *Petri Koistinen, Policy Development, DG Information Society and Media*
 - Universal service implementation in the Member States
 - *Miriam Mendioroz, Implementation of the Regulatory Framework, DG Information Society and Media*
 - *Bogdan Dospinescu, End-User Working Group of BEREC, Office of the Body of European Regulators for Electronic Communications*
- 10h15 – 10h45 **Second session: Universal service and broadband policies**
- Provisions in the 2002 regulatory framework and Commission's recent assessment of scope of universal service (Communication of September 2008)
 - *Petri Koistinen, Policy Development, DG Information Society and Media*
 - Broadband strategy in the context of Europe 2020
 - *Frank Mather, Lisbon strategy and i2010, DG Information Society and Media*
- 10h45 – 11h00 Break
- 11h00 – 12h30 **Third session: Broadband availability**
- EU instruments for supporting broadband roll-out
 - State aid rules on broadband deployment - *Annette Kliemann, States Aids, DG Competition*
 - Cohesion policy: support to broadband investment - *John Walsh, Thematic coordination, innovation, DG Regional Policy*

- National plans for supporting broadband roll-out
 - **Frédérique Delaugerre**, *Responsable du Bureau Règlementation nationale et communautaire, Service des Technologies, de l'Information et des Communications, Ministère de l'Economie, de l'Industrie et de l'Emploi, France*
 - **Nigel Hickson**, *Head of Global ICT policy, Department of Business, Innovation and Skills, United Kingdom*
- Broadband in 'new' Member States
 - **Michał Iwaszko**, *Department of Telecommunications, Ministry of Infrastructure, Poland*
 - **Cristian Stanciu**, *ANCOM, The National Authority for Management and Regulation in Communications, Romania*
- Industry viewpoint
 - The viewpoint of network operators - **Michael Bartholomew**, *Director, ETNO, European Telecommunications Network Operators' Association*
 - The viewpoint of new entrants - **Victoria Hanley-Emilsson**, *Public Affairs, ECTA, European Competitive Telecommunication Association*
 - The viewpoint of mobile operators – **Martin Whitehead**, *Director, GSMA Europe*
 - The viewpoint of satellite operators – **Stefano Agnelli**, *Coordinator of Space Policy, ESOA, European Satellite Operators Association*

12h30 – 14h00

Lunch (not provided)

14h00 – 15h00

Fourth session: Broadband affordability and accessibility

- Broadband trends and take-up in the EU; the new rules of the 2009 Telecom Package concerning users' rights, e-accessibility
 - **Petri Koistinen**, *Policy Development, DG Information Society*
- Why some households are not taking up broadband?
 - Eurobarometer household surveys - **Christian Micas**, *Policy Development, DG Information Society and Media*
- Consumer viewpoint
 - **Levi Nietvelt**, *Economic Officer, BEUC, the European Consumers' Organisation*
 - **Chiara Giovannini**, *Programme Manager, ANEC, the European Association for the Co-ordination of Consumer Representation in Standardisation*
- Disability viewpoint

- *Nadège Riche, Policy Officer, European Disability Forum*

15h00 - 15h15 Break

15h15 – 16h00 **Fifth session: National flexibility and coordination at EU level**

- 2002 provisions on flexibility and recital in the 2009 Telecom Package
 - *Petri Koistinen, Policy Development, DG Information Society and Media*
- Discussion

16h00 – 16h50 **Sixth session: Financing**

- Current provisions on financing and situation in the Member States
 - *Petri Koistinen, Policy Development, DG Information Society and Media*
- Preliminary findings of an ongoing study commissioned by DG Information Society and Media
 - *Tine Debusschere, Director, Van Dijk Management Consultants*

16h50 **Concluding remarks by the Chairman**