

Net neutrality

- Today's debate reflects commercial tensions as the internet continues to mature
- There is no disagreement in Europe about fundamental user rights
- Many European operators (and European media and music companies) need to find new commercial models to sustain their internet activities
- We will create value by expanding choice and offering users different types of internet access (and services) which they (or someone else) is prepared to pay for.
- Europe should positively encourage innovation provided:
 - users can find the right service for their needs
 - good 'best efforts' internet access continues
- EU law already gives European regulators the tools to ensure this and history to date shows that industry itself has good reasons to respect neutrality