

Dear Neelie Kroes,

As a developer & xmpp/VoIP programmer I will go directly the last question, **4.6 Any other issues**

As SMTP/POP (email protocols) had displaced big companies like national Postal services some years ago, forcing this companies to compete with shipping companies like DHL, fedex, usps;
right now PSTN providers (telecom companies) are threatened by a similar issue, His main product (phone numbers calling service) became obsolete for a new IETF protocol -> XMPP / Voice & video over IP.

[XMPP](#) is a free patent/open source protocol adopted by the IETF, to free chat (instant messaging), send files, place voice and video calls.

This protocol is available in many softwares and one year ago reach the first mobile with NATIVE XMPP support (n900 Nokia)

Think about how easy is to remember email accounts in comparison with address, postal codes, slow delivery, and so on.

Use the same analogy for phone numbers. How hard is to remember each colleague phone number, mobil number and so on. And how easy is to remember just one email account, and start calling people by email accounts.

Tax incomes are also threatened. Voice & Video over Internet will reduce incomings to telecom companies and governments.

If we look how much each person spend monthly in gas/oil/petroleum, how many people is involved in extracting, transporting, procesing and delivery this black gold, and how much we spend monthly, you will discover that mobile services interchange nothing, everything is abstract, and still people spend more money on mobiles than in black gold.

I mean, I born in south america, I traveled around china, mexico, all over europe and I saw that people spend more in mobiles than in petroleum and in mobiles service, still there is nothing to interchange, its all abstract.

The way to perpetrate his business over time is to filter or prioritize traffic, giving VoIP the lowest priority over p2p or the same at least.

This packet prioritization or filtering is dangerous for our future. Nothing will be the same.

I follow your news online and deserve my highest respect.

Best regards.

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