

## **A- Broadband**

### **1. Total DSL Coverage as % population (2008)**

	Country	DSL coverage
1	France	100,0%
1	Denmark	100,0%
1	Luxembourg	100,0%
4	Belgium	99,9%
5	United Kingdom	99,8%
6	Malta	99,0%
6	The Netherlands	99,0%
8	Sweden	97,9%
9	Germany	96,6%
10	Finland	95,7%
11	Italy	95,3%
12	Portugal	95%
13	Estonia	93,9%
14	Hungary	93,7%
15	Cyprus	93,2%
16	Spain	93%
17	Austria	92,2%
18	Slovenia	92,2%
19	Czech Republic	92%
20	Ireland	90,5%
21	Lithuania	88,4%
22	Greece	88%
23	Latvia	88%
24	Slovakia	77,9%
25	Poland	69,6%
26	Romania	67,6%
27	Bulgaria	Not available

### **2. DSL Coverage in rural areas as % total population (2008)**

	Country	DSL coverage rural areas
1	France	100%
1	Denmark	100%
1	Luxembourg	100%
4	Belgium	99,6%
5	United Kingdom	99,4%
6	The Netherlands	99%
7	Sweden	90%
7	Finland	90%
9	Germany	89,7%
9	Spain	89,7%
11	Hungary	87,4%
12	Portugal	86%
13	Czech Republic	85%
14	Slovenia	82,6%

15	Italy	82%
16	Austria	81,8%
17	Estonia	80%
18	Ireland	77%
19	Lithuania	68,5%
20	Latvia	68%
21	Greece	55%
22	Slovakia	43,5%
23	Poland	42,5%
24	Romania	34%
25	Bulgaria	20%
26	Cyprus	12%
27	Malta	Not applicable

### 3. % households with an broadband connection (2008)

	Country	% households
1	Denmark	74%
2	The Netherlands	74%
3	Sweden	71%
4	Finland	66%
5	United Kingdom	62%
6	Luxembourg	61%
7	Belgium	60%
8	France	57%
9	Malta	55%
10	Germany	55%
11	Austria	54%
12	Estonia	54%
13	Slovenia	50%
14	Spain	45%
15	Ireland	43%
16	Lithuania	43%
17	Hungary	42%
18	Latvia	40%
19	Portugal	39%
20	Poland	38%
21	Czech Republic	36%
22	Slovakia	35%
23	Cyprus	33%
24	Italy	31%
25	Greece	22%
26	Bulgaria	21%
27	Romania	13%

### 4. % enterprises with a fixed broadband access (2008)

	Country	% enterprises
1	France	92%
2	Spain	92%

<b>3</b>	Finland	92%
<b>4</b>	Belgium	91%
<b>5</b>	Sweden	89%
<b>6</b>	Malta	89%
<b>7</b>	Estonia	88%
<b>8</b>	United Kingdom	87%
<b>9</b>	Luxembourg	87%
<b>10</b>	The Netherlands	86%
<b>11</b>	Slovenia	84%
<b>12</b>	Germany	84%
<b>13</b>	Ireland	83%
<b>14</b>	Italy	81%
<b>15</b>	Portugal	81%
<b>16</b>	Denmark	80%
<b>17</b>	Czech Republic	79%
<b>18</b>	Slovakia	79%
<b>19</b>	Cyprus	79%
<b>20</b>	Austria	76%
<b>21</b>	Hungary	72%
<b>22</b>	Greece	71%
<b>23</b>	Latvia	62%
<b>24</b>	Bulgaria	62%
<b>25</b>	Poland	59%
<b>26</b>	Lithuania	56%
<b>27</b>	Romania	44%

## **B- Internet Usage**

### **5. % pop. who are regular internet users (using the internet at least once a week) (2008)**

	Country	% pop
1	Sweden	83%
2	The Netherlands	83%
3	Denmark	80%
4	Finland	78%
5	Luxembourg	77%
6	United Kingdom	70%
7	Germany	68%
8	Belgium	66%
9	Austria	66%
10	France	63%
11	Slovakia	62%
12	Estonia	62%
13	Ireland	57%
14	Latvia	57%
15	Hungary	56%
16	Slovenia	52%
17	Czech Republic	51%
18	Lithuania	50%
19	Spain	49%
20	Malta	46%
21	Poland	44%
22	Portugal	38%
23	Italy	37%
24	Cyprus	35%
25	Bulgaria	33%
26	Greece	33%
27	Romania	26%

### **6. % pop. who are frequent internet users (using the internet every day or almost every day) (2008)**

	Country	% pop
1	Denmark	71%
2	Sweden	69%
3	The Netherlands	67%
4	Finland	66%
5	Luxembourg	65%
6	United Kingdom	53%
7	Belgium	51%
8	Germany	51%
9	Austria	48%
10	France	47%
11	Estonia	45%
12	Slovakia	44%

13	Hungary	43%
14	Latvia	42%
15	Slovenia	40%
16	Ireland	39%
17	Lithuania	38%
18	Malta	36%
19	Italy	35%
20	Spain	34%
21	Poland	32%
22	Czech Republic	30%
23	Portugal	29%
24	Cyprus	24%
25	Greece	23%
26	Bulgaria	23%
27	Romania	15%

### 7. % pop. downloading/listening/watching music and/or films (2008)

	Country	% pop
1	The Netherlands	46%
2	Luxembourg	42%
3	France	38%
4	Denmark	36%
5	Finland	34%
6	United Kingdom	34%
7	Sweden	34%
8	Latvia	33%
9	Lithuania	32%
10	Spain	31%
11	Hungary	30%
12	Germany	29%
13	Malta	29%
14	Slovenia	29%
15	Slovakia	28%
16	Estonia	25%
17	Belgium	23%
18	Poland	21%
19	Bulgaria	21%
20	Austria	20%
21	Ireland	19%
22	Czech Republic	19%
23	Greece	19%
24	Portugal	19%
25	Cyprus	16%
26	Romania	16%
27	Italy	15%

## **C- eGovernment**

### **8. % of population using eGovernment services for returning filled in forms in the last three months (2008)**

	Country	% pop
1	The Netherlands	32%
2	Denmark	27%
3	Sweden	26%
4	France	25%
5	Estonia	24%
6	Ireland	18%
7	Finland	18%
8	Luxembourg	16%
9	Austria	14%
10	Lithuania	13%
11	Portugal	13%
12	United Kingdom	12%
13	Slovakia	12%
14	Hungary	11%
15	Germany	10%
16	Spain	9%
17	Slovenia	7%
18	Malta	7%
19	Cyprus	6%
20	Latvia	6%
21	Belgium	5%
22	Italy	5%
23	Poland	5%
24	Czech Republic	4%
25	Greece	4%
26	Bulgaria	3%
27	Romania	3%

### **9. % of enterprises using eGovernment services for returning filled in forms (2008)**

	Country	% pop
1	Finland	81%
2	The Netherlands	75%
3	Lithuania	75%
4	Slovenia	69%
5	Ireland	68%
6	Portugal	68%
7	France	67%
8	Denmark	65%
9	Greece	62%
10	Estonia	62%
11	Poland	60%

<b>12</b>	Austria	59%
<b>13</b>	Sweden	58%
<b>14</b>	Slovakia	51%
<b>15</b>	United Kingdom	51%
<b>16</b>	Hungary	50%
<b>17</b>	Belgium	49%
<b>18</b>	Malta	46%
<b>19</b>	Spain	45%
<b>20</b>	Germany	45%
<b>21</b>	Bulgaria	43%
<b>22</b>	Italy	42%
<b>23</b>	Luxembourg	41%
<b>24</b>	Latvia	39%
<b>25</b>	Czech Republic	35%
<b>26</b>	Romania	23%
<b>27</b>	Cyprus	18%

## **D- eBusiness**

### **10. % of enterprises using applications for integrating internal business processes (all enterprises) (2008)**

	Country	% pop
<b>1</b>	The Netherlands	72%
<b>2</b>	Ireland	62%
<b>3</b>	Austria	59%
<b>4</b>	Belgium	58%
<b>5</b>	Malta	58%
<b>6</b>	Denmark	57%
<b>7</b>	Portugal	53%
<b>8</b>	Italy	49%
<b>9</b>	Czech Republic	49%
<b>10</b>	Finland	49%
<b>11</b>	Luxembourg	49%
<b>12</b>	Slovenia	47%
<b>13</b>	Sweden	47%
<b>14</b>	France	46%
<b>15</b>	Cyprus	46%
<b>16</b>	Slovakia	45%
<b>17</b>	Greece	42%
<b>18</b>	Estonia	42%
<b>19</b>	Spain	40%
<b>20</b>	Latvia	36%
<b>21</b>	Bulgaria	35%
<b>22</b>	Germany	33%
<b>23</b>	Romania	28%
<b>24</b>	United Kingdom	27%
<b>25</b>	Hungary	27%
<b>26</b>	Poland	24%
<b>27</b>	Lithuania	23%



## **E- ICT sector and skills**

### **11. ICT sector share of total GDP (2006)**

	Country	ICT share
1	Finland	8,2%
2	Sweden	6,9%
3	United Kingdom	6,9%
4	Hungary	6,4%
5	Denmark	5,1%
6	Belgium	5,0%
7	Slovakia	4,7%
8	Estonia	4,7%
9	Germany	4,7%
10	France	4,4%
11	Austria	4,4%
12	Italy	4,0%
13	Spain	3,8%
14	Romania	3,6%
15	Bulgaria	Not available
16	Cyprus	Not available
17	Czech Republic	Not available
18	Greece	Not available
19	Ireland	Not available
20	Latvia	Not available
21	Lithuania	Not available
22	Luxembourg	Not available
23	Malta	Not available
24	The Netherlands	Not available
25	Poland	Not available
26	Portugal	Not available
27	Slovenia	Not available

### **12. % of persons employed with ICT user skills (2008)**

	Country	% pop
1	Luxembourg	29,1%
2	United Kingdom	25,2%
3	Lithuania	23,4%
4	Denmark	22,8%
5	Malta	22,4%
6	Latvia	21,3%
7	Hungary	20,9%
8	Sweden	20,0%
9	Finland	20,0%
10	The Netherlands	20,0%
11	Slovenia	19,6%
12	Italy	19,4%
13	Ireland	19,2%
14	Estonia	18,9%
15	Cyprus	18,9%

16	Belgium	18,8%
17	Germany	18,3%
18	Czech Republic	18,3%
19	France	17,8%
20	Austria	17,5%
21	Spain	16,0%
22	Slovakia	15,9%
23	Poland	15,4%
24	Greece	12,9%
25	Bulgaria	12,1%
26	Portugal	11,8%
27	Romania	9,8%

### 13. % of persons employed with ICT specialist skills (2008)

	Country	% pop
1	Sweden	5,0%
2	Luxembourg	5,0%
3	Czech Republic	4,8%
4	Denmark	4,4%
5	Finland	4,1%
6	The Netherlands	4,0%
7	Malta	3,4%
8	Slovakia	3,2%
9	Germany	3,1%
10	United Kingdom	3,1%
11	Cyprus	3,1%
12	Austria	3,1%
13	Estonia	2,9%
14	Hungary	2,9%
15	Poland	2,9%
16	Spain	2,9%
17	Slovenia	2,9%
18	France	2,8%
19	Italy	2,7%
20	Latvia	2,7%
21	Portugal	2,7%
22	Bulgaria	2,6%
23	Romania	2,5%
24	Ireland	2,3%
25	Belgium	2,3%
26	Greece	2,0%
27	Lithuania	1,9%