

Annex I

116000

116 000– Progress Report			
Issue Date	04/03/2008	Member State	AT
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
An amendment to the Austrian numbering plan (Kommunikationsparameter-, Entgelt- und Mehrwertsteuerordnung – KEM-V) implementing the number range 116 in general and the number 116 000 for a hotline for missing children in special in Austria, was published at 30. August and came into force on 31. August 2007 as required by the EC Decision.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
Together with the announcement of the amendment to the numbering ordinance (on the website of RTR (http://www.rtr.at/kem-v) and the federal gazette [BGBl II Nr. 219/2007]) also two press releases were published (http://www.rtr.at/de/pr/PInfo30082007 and Amtsblatt Wiener Zeitung) and all information on 116 was made public at our website (http://www.rtr.at/de/tk/socialN).			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
At the time RTR receives an application for 116 000 an information will be published on our website and all other interested parties will be invited to file an application too. For a period of one month after this announcement all application will be treated equally (like they were filed at the same date). If there are more than one applicant after this period of time fulfilling the conditions for the assignment of the number a decision will be reached by lot.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
Since 31. August 2007 interested persons can apply for the assignment of 116 000.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
For the time being we do not have any information on this.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
For the time being we do not have any information on this.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
For the time being we do not have any information on this.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Rundfunk und Telekom Regulierungs-GmbH (RTR-GmbH) Austrian Regulatory Authority for Broadcasting and Telecommunications Mariahilfer Straße 77-79, 1060 Wien, Austria tel: +43 1 58058 0 fax: +43 1 58058 9393 mailto:numbering@rtr.at http://www.rtr.at/			

116 – Progress Report			
Issue date	01/10/2007	Member State	BE
Question 1			
What measures have been taken (e.g. general procedures published in OJ, national numbering plan modified, etc)? Is there a general assignment procedure established for the numbers 116XYZ? Please describe.			
The Decision 2007/116/EC has been transposed in Belgian law via the adoption of a new Royal Decree (RD) on the administration of the national numbering space and the assignment and withdrawal of rights of use for numbers of 27 April 2007 (publication in OJ 28 June 2007). More specifically article 60 of this RD stipulates that the number range which starts with 116 will be used for harmonised European applications or services. A reference to the Decision 2007/116/EC is made in the report to the RD (see article 60).			
Question 2			
Please indicate how and when you have made (are going to make) known that the number 116000 is available. Please give the reference (e.g. URL, OJ number, etc).			
In the numbering database which can be found on the website of the BIPT (http://www.bipt.be/ShowDoc.aspx?levelID=161&objectID=504&lang=nl) all numbers which are available for reservation are mentioned.			
Question 3			
How will 116000 be assigned?			
<i>The assignment followed the normal procedure as foreseen in the RD. This means that an application must be filed according to article 10 of the RD.</i>			
Question 4			
When will the procedure be launched?			
A formal application was filed by Child Focus on 23rd July 2007 and as the application fulfilled all the criteria of the RD the number 116000 was subsequently reserved for Child Focus on 20 th August 2007.			
Question 5			
When do you expect the number being assigned to an organisation?			
According to the RD Child Focus must put the number in service 1 year after the reservation at the latest (it is possible to apply two times for a one year extension of the reservation). Otherwise the number will be withdrawn.			
Question 6			
Have organisations already expressed their interest in providing the service?			
Only Child Focus			
Question 7			
When do you expect the number being operational (calls routed to 116000, service provided)			
We have no further information on this.			

116 000– Progress Report			
Issue date	14/03/2008	Member State	BU
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
After public consultations procedure, the National Numbering Plan was modified (State Gazette issue 72 of 4 September 2007). A draft <i>Ordinance on rules of allocation and the procedures of primary and secondary assignment for use, reservation and withdrawal of numbers, addresses and names</i> is currently under approval process.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
The numbering range beginning with '116' for harmonized numbers for harmonized services of social value is available since the National Numbering Plan has been promulgated in State Gazette (issue 72 of 4 September 2007).			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
We have envisaged a specific stipulation for 116xyz in our draft <i>Ordinance on Rules of allocation and the procedures of primary and secondary assignment for use, reservation and withdrawal of numbers, addresses and names</i> (under approval process). Allocation of numbers is admitted to the competent organizations, not only to the operators. The NRA will decide case by case.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
After Ordinance Approval			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Not yet			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Few months after the number assignment. It depends on the agreements between the assignee organization and the chosen operator to implement the service.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Communications Regulation Commission 6 Gurko Str. BG-Sofia 1000 Website: www.crc.bg ; info@crc.bg			

116 000– Progress Report			
Issue date	07/03/2008	Member State	CZ
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
The national Numbering Plan was modified in a way that number 116XYZ can be assigned the same way as any other number and in accordance with the Decision 2007/116/EC.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
The number 116000 has been available since the 1 st of July 2007 when it was published in the national Numbering Plans of networks and services of electronic communications (see www.aspi.cz ; Legislation of Number 117/2007 Sb.). http://www.ctu.cz/main.php?pageid=2&page_content_id=4548 http://www.ctu.cz/main.php?pageid=45&PHPSESSID=0014b89ad200b81820001ed57c591841			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
It has been assigned according to the Act n. 127 of 22 February 2005 on Electronic Communications and on Amendment to Certain Related Acts			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Czech telecommunication office assigned "116 111" number for Telefonica O2 Czech republic and the service provider is "Safety Line Association"			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Yes			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
The time depends on the agreement between the service provider content and the access provider.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
http://www.ctu.cz/main.php?pageid=45&PHPSESSID=0014b89ad200b81820001ed57c591841			

116 000– Progress Report			
Issue date	27/04/2008	Member State	CY
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>The range beginning with “116” has been reserved in the national numbering plan for harmonised numbers of harmonised European services of social value. Further more the national numbering plan has been modified to specifically address 116XXX individual numbers. The latest modification to the numbering plan of the Republic of Cyprus that addresses among other issues the 116XXX number range, is included in the OCECPR Order “P.I. 437/2007” in the form of secondary legislation.</p> <p>There is not a general procedure established specifically for the assignment of 116XYZ numbers. General assignment procedures as well as terms and conditions of use for all number categories in general are included in the Authorisation and Numbering Orders, respectively.</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
<p>As stated above numbers 116000, 116111, 116123 etc are included in the latest amendment of the Numbering Order,, in the form of the amending OCECPR Order “P.I. 437/2007” which was published in the Official Journal in the third quarter of 2007. The amending Order is available online at the following URL, http://www.ocecpr.org.cy/media/documents/Legislation/EC_Order_NumberingAmend_GR_K_DP437-2007_9-11-2007_PH.doc</p>			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
<p>The numbers will be assign following the set procedures of the OCECPR in cooperation with the competent authority on social services policies which is the Ministry of Labour and Social Insurance. Currently the Cyprus NRA has been consulting on the assignment processes and provision of the service with the Social Welfare Services of the Ministry of Labour and Social Insurance as the competent authority. No final decision has been taken yet since governmental elections proceedings have intervened during the last few months.</p>			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
Once the consultations mentioned above completed the procedure will be launched.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Expected within 2008.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
No official interest expressed yet apart from the consultations with the Social Services of the Ministry of Labour.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Estimated time for calls routing and service provision: first semester 2008.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
<p>Interested organisations can express their interest at the OCECPR using the following contact info:</p> <p>Telephone: 00357-22693000 Fax: 00357-22693070 Postal Address: Helioupoleos 12, 1101 Nicosia, P.O.Box 24412, 1704 Nicosia, Cyprus E-mail Address: Info@ocecpr.org.cy</p>			

116 000– Progress Report			
Issue date	24/04/2008	Member State	DE
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>On August 29th, 2007 the Rules of Assignment for 116 numbers were published in the Official Gazette of Bundesnetzagentur and on its internet site.</p> <p>After that interested parties were invited to comment on the intended assignment procedure for the number 116 000 (hotline for missing children). As Bundesnetzagentur did not receive any comments, a call for tender was published on October 31st, 2007 in the Official Gazette and the internet site. Interested parties were invited to send their applications until January 7th, 2008. After the expiry of the deadline one institution has indicated that it is interested in an assignment. Therefore, a new call for tender was published on January 30th, 2008 in both the Official Gazette and the internet site. Interested parties were invited to send their applications until April 3rd, 2008.</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
<p>This information was made known after the Rules of Assignment for 116 xyz came into operation on August 29th, 2007 and can be found here: http://www.bundesnetzagentur.de/enid/3399b642ef8d322014e1674acfc7d9f5,0/ssss6xyz/Liste der zur Verfuegung stehenden Nummern fuer HDSW 3y5.html</p>			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
<p>First, Bundesnetzagentur started a public consultation on the planed criteria of assignment. Now, a call for tender was started which all interested persons, organizations, companies etc. can take part in it.</p>			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
<p>The public consultation was launched on September 26th, 2007. Comments on the criteria of assignment were handed until October 17th, 2007. A first call for tender for the number 116 000 was published on October 31st, 2007 and a second call for tender was published on January 30th, 2008.</p>			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
<p>Bundesnetzagentur allows applications to be sent in within nine weeks after the call for tender started. Afterwards the applications have to be evaluated. Depending on the amount and the content of the applications the number could be assigned six weeks later.</p>			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
<p>Yes, one organisation but it informed Bundesnetzagentur that it would not apply for 116000 because financing the service could not be guaranteed.</p>			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
<p>According to the Rules of Assignment for 116 xyz numbers the service must be operational and calls routed to a 116 xyz number within 180 days after the assignment of the number.</p>			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
<p>Applications should be sent to Bundesnetzagentur, Germany http://www.bundesnetzagentur.de/media/archive/12522.pdf</p>			

116 000– Progress Report			
Issue date	12/03/08	Member State	DK
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
In Denmark we modified the national numbering plan so it now includes 116 numbers. We have a general allocation procedure for all numbers in the 116xyz numbering range. You can find further information on the allocation procedures below.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
It was announced on the National IT and Telecom Agency's (NITA's) website the 27 th of August 2007 that it was now possible to apply for the number 116 000. This is a link to the announcement: http://www.itst.dk/wimdoc.asp?page=nyhed&objno=224693186 This is a link to more information on NITA's website about the allocation of 116 000: http://itst.dk/static/lt%20og%20tele/Nummerforhold/Offentlig%20annoncering%20om%20at%20der%20kan%20søges%20om%20116000.DOC			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
As far as the procedure of allocating 116-numbers is concerned, the set-up in Denmark is as follows. The approach to the national assignment of 116-numbers is based on a "draw/lottery approach". When a number has been reserved for a particular type of service, NITA will invite applications for that number. If only one applicant for a specific number fulfils the criteria laid down in the annex to the decision, that applicant will be allocated the number. However, if two or more applicants fulfil the criteria, then a draw will decide which applicant gets the number allocated.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
The procedure has already been launched as NITA implemented the Commissions decision in the Executive Order on the Overall Danish Numbering Plan the 20th of June 2007.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
The number 116 000 was allocated to TDC A/S on the 3rd of October 2007. The organisation Thora Center is going to use the number for a hotline for missing children.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
As above-mentioned, Thora Center applied for the number 116 000 via TDC. Thora Center is a humanitarian organisation and the center mainly works with missing and sexually exploited children. Thora Center is also a member of the organization "Missing Children Europe".			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
NITA has no information on when to expect the number 116 000 to be operational but NITA is informed that TDC and Thora Center are working on a solution.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
For further information about 116 numbers it is possible to contact Maria Schmidt Jensen on e-mail msj@itst.dk .			

116 000– Progress Report			
Issue date	10/03/2008	Member State	EE
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
The conditions attached to using HESC numbers, listed in the Commissions decision, have been added to the decree of the Minister of Economic Affairs and Communications “Estonian Numbering Plan”. Also, it has been made legally possible to hand out 116 numbers. We’ve updated our webpage with relevant information about HESC numbers, consisting of the Commission decision with the Annex and a list of currently available numbers with detailed information about their requirements and purpose. Furthermore, we plan to update it regularly. We’ve compiled an extra information enquiry form to go with the number booking application, so we could pinpoint the most capable organisation for filling the criteria and purpose of 116 HESC numbers. HESC number assignment procedure does not breach the boundaries of any other number assignment procedure.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
We updated our webpage on 14.09.2007 and added the Commission decision, plus the list of available numbers, which includes detailed description of the service and its requirements.			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
After receiving an application form for the 116000 number, we send the applicant an extra information enquiry form, with questions about the usage of the number and organisation background. The service, must meet the requirements of the Commission decision, we consider these requirements as “Knock-Out” criteria. In case of several applications we will determine the most suitable organisation for fulfilling the 116 HESC purpose. All things considered, when our NRA reaches a pleasing decision, the number will be assigned to the organisation.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
Our NRA is in stand by mode, ready to process any application from an organisation willing to offer the service.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Until now there has been no interest in providing the service, so it’s hard to make any prognosis.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
No they have not			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Again, this is difficult to expect, because we have had no interest what-so-ever in booking the HESC number.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Estonian Technical Surveillance Authority - numbering Department Tehnilise Järelevalve Amet Sõle 23A, 10614 Tallinn, Estonia Phone: +372 667 2000 Fax: +372 667 2001 E-mail: info@tja.ee			


116 000– Progress Report			
Issue date	12/03/2008	Member State	EL
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
According to EETT's Decision No 441/121 regarding the regulation for the assignment of National Numbering Plan's (NNP) numbering resources that was published in the Official Government Gazette (No 1260/B/23 July 2007), the numbers 116XYZ have been introduced in the Greek Numbering Plan according to the relevant EC Decisions. According to the EETT's Decision the numbers 116XYZ are assigned in a first-come-first-served basis after the submission of a properly completed application to EETT. The assignment procedure remains the same with all the other numbers.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
The availability for the assignment of the short code 116000 has been announced in the official Government Gazette, volume num. 1260/B/23 July 2007 (article 10, part E, paragr. 2.d of the regulation for the assignment of NNP's numbering resources, see question 1)			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
The sort code 116000 has been assigned in a first-com-first-served basis. The first applicant that met the requirements got the number.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
The procedure has already been launched (see above)			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
It has already been assigned to a non profit organisation named Child's Smile.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Yes, there is one organization that has already applied to EETT for the assignment of the short code 116000, named "the smile of children.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
It was expected to be operated until the end of 2007 – beginning of 2008. We hope at the very near future			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Contact details can be found on our NRA's website www.eett.gr 60 Kifissias Avenue, 151 25 Maroussi, Athens, Greece Tel. +30 210 615 1000 fax. +30 210 610 5049 e-mail info@eett.gr			

116 000– Progress Report			
Issue date	12/03/2008	Member State	ES (informal translation)
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>116000 is available in Spain. The designation must be done by the competent public authorities in this matter. For such a reason, the Directorate-General of Telecommunications and for the Information Society informed officially of this initiative the Directorate-General of the Family and Infancy (Ministry of Work and Social Affairs) dated 10 December 2007. Likewise, an announcement on the Web page was published of the Secretary of State of Telecommunications and for the Society of the Information. The URL is the following one: http://www.mityc.es/Telecomunicaciones/Secciones/Numeracion/DelInteres/</p> <p>The general procedure for the assignment of any 116 number is in the following link to the Official journal of the State (published on 8 November 2007): http://www.boe.es/boe/dias/2007/11/08/pdfs/A46042-46043.pdf</p> <p>Until now has been received no application to provide in Spain the service.</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
<p>The availability of the number was presented in the Official journal of State (8 November 2007) and on the web page of the Secretary of State of Telecommunications (8 November 2007). See answer to question 1.</p>			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
At the request of the competent public authorities in the matter. See answer to question 1.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
<p>116000 can be requested from the coming into force of the COMMISSION Decision of 15 February 2007 (2007/116/EC) because the national telephone numbering plan, from its publication on 30 December 2004, already considered the reservation of range 11 for harmonised European services.</p> <p>However, in order to favour a greater public knowledge of the possibility of these numbers, and to clarify the criteria to follow, the publications mentioned above were made.</p> <p>See answer to question 1.</p>			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Until now has been received no application to provide in Spain the service. See answer to question 1.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
No.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Not known. See previous answers.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
<p>Secretaría de Estado de Telecomunicaciones y para la Sociedad de la Información C/ Capitán Haya, 41 28071 Madrid numeracion@mityc.es</p>			

116 000– Progress Report			
Issue date	12/03/08	Member State	ES
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>El número 116000 está disponible en España para su atribución al servicio “línea directa para casos de niños desaparecidos”. La atribución debe hacerse a instancias de las autoridades públicas competentes en esta materia. Por tal motivo, la Dirección General de Telecomunicaciones y para la Sociedad de la Información informó oficialmente de esta iniciativa a la Dirección General de las Familia y la Infancia (Ministerio de Trabajo y Asuntos Sociales) con fecha 10 de diciembre de 2007.</p> <p>Asimismo, se publicó un anuncio en la página Web de la Secretaría de Estado de Telecomunicaciones y para la Sociedad de la Información. La dirección es la siguiente: http://www.mityc.es/Telecomunicaciones/Secciones/Numeracion/DeInteres/</p> <p>El procedimiento general para la atribución de cualquier número del rango 116 se encuentra en el siguiente enlace del Boletín Oficial del Estado (publicado el 8 de noviembre de 2007): http://www.boe.es/boe/dias/2007/11/08/pdfs/A46042-46043.pdf</p> <p>Hasta la fecha no se ha recibido ninguna candidatura para prestar en España el servicio “línea directa para casos de niños desaparecidos”.</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc)</i>			
La disponibilidad del número se dio a conocer en el Boletín Oficial del Estado (8 de noviembre de 2007) y página Web de la Secretaría de Estado de Telecomunicaciones (8 de noviembre de 2007). Ver respuesta a pregunta 1.			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
A instancias de las autoridades públicas competentes en la materia. Ver respuesta a pregunta 1.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
<p>La atribución del número 116000 puede ser solicitada desde la entrada en vigor de la DECISIÓN DE LA COMISIÓN de 15 de febrero de 2007 relativa a la reserva del rango de numeración nacional que comienza por «116» como números armonizados para los servicios armonizados de valor social (2007/116/CE). Ello es así porque el Plan nacional de numeración telefónica, desde su publicación el 30 de diciembre de 2004, ya contemplaba la reserva del rango 11 para servicios armonizados europeos.</p> <p>No obstante, con objeto de favorecer un mayor conocimiento público de la posibilidad de atribución de estos números, y para clarificar los criterios a seguir, se realizaron las publicaciones mencionadas. Ver respuesta a pregunta 1</p>			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Se desconoce si existe alguna entidad interesada en prestar el servicio. Hasta la fecha, no se ha recibido ninguna candidatura para prestar en España el servicio “línea directa para casos de niños desaparecidos”. Ver respuesta a pregunta 1.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
No.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Se desconoce. Ver respuestas anteriores.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			

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116 000– Progress Report			
Issue date	18/02/2008	Member State	FI
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
General procedures (=numbering regulation including updated national numbering plan) was published officially on 24.7.2007. Practical measures for the implementation of the 116-number series were completed with telecom operators by 1.9.2007.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
The numbers 116000, 116111 and 116123 were published for assignment on 2.11.2007 with a letter to interested parties and with a press release. http://www.ficora.fi/index/palvelut/palvelutaiheittain/numerointi/numerotyyppitjaalueet/palvelunumerot/116palvelunumerot.html			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
Normal procedure defined in the numbering regulation.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
2003			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
FICORA has not received any applications for the number 116000.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
No			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
N.A.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
kirjaamo@ficora.fi , www.ficora.fi			

116 000– Progress Report			
Issue date	09/04/2008	Member State	FR (informal translation)
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>The ARCEP decision of 20 February 2007 (Decision ARCEP n° 2007-0180), amending the decision 02-1179 of 19 December 2002, draws up the list of the emergency numbers having to be routed free of charge by the electronic communication operators authorised under article L.33- 1 of the code of the post and of the electronic communications. This decision was approved by the Minister for industry by Decree of 2 March 2008 published in the JORF on 20 March 2008.</p> <p>The ministry in charge of the family and the ministry of Justice have gathered all the actors concerned within a Working Party: the Ministry of Interior, of "outré mer" and territorial collectivities, the "foundation pour l'enfance", the national service of helpline for childhood in danger (SNATED) and the national Institute of aid to the victims and of mediation (INAVEM).</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
<p>Ideas and discussions are under way with a view to putting in adequacy the telephone platform "SOS missing Children (0810.012 014) ", currently non continuous and paying service at the local call price, in adequacy with the European decision on 29 October 2007 (freephone and accessibility 24h/24). The notice of the setup of the number 116000 will intervene dice the end of this process.</p>			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
<p>Three non-ministerial partners have been contacted for the setting up of the mechanism 116000: the "Fondation pour l'Enfance", the public joint venture (GIP) Childhood in Danger, and the INAVEM. Discussions are currently under way with the actors concerned. The number of " SOS Enfants Disparus" is not stopped during the procedure of setting up 116000.</p>			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
<p>The number 116000 will be associated with an organisation since the attribution decision will have been taken. " SOS Enfants Disparus" will then be put at the standards of ARCEP Decision arising from the Commission Decision.</p>			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
<p>The organisations managing the existing telephone platforms have expressed their interest in 116000 to the Ministries concerned. This involves respectively:</p> <ol style="list-style-type: none"> 1. The INAVEM responsible for the national number of aid for the victims  which is 08 842 846 37 accessible at the local call price, 7/7, from 9h to 21h and which enables any victim to be listened to and directed to professionals specialised in the victims' rights; 2. The Fondation pour l'Enfance which is responsible for the coordination of all the activities of the mechanism "SOS Enfants Disparus" in link with INAVEM. 			

Also to note that the GIP Enfance en Danger via the platform of SNATED ensures in particular the reception and the treatment of the calls arriving to 119 Enfance en Danger, number available 24 h/24..7 days/7 and free. This structure could be mobilised, regarding the reception mission of the 116 000. The current discussions between the various partners and the public authorities concerned incorporate this dimension.

Question 7


When do you expect the number to be operational (calls routed to the number, service provided)

During 2008

Question 8

What are the contact details that organisations can use to express their interest?

Ministry of justice, Office of aid to the victims and of the associative policy;
Ministry of the Labour, of the social relations, of the family and of solidarity (interministerial Delegation to the family, Directorate-General for social action)

116 000– Progress Report			
Issue date	09/04/2008	Member State	FR
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>La décision de l'Autorité de régulation des communications électroniques et des postes en date du 20 février 2007 (Décision ARCEP n° 2007-0180), modifiant la décision 02-1179 du 19 décembre 2002, établit la liste des numéros d'urgence devant être gratuitement réacheminés par les opérateurs de communications électroniques autorisés au titre de l'article L.33-1 du code des postes et des communications électroniques. Cette décision a été homologuée par le Ministre de l'industrie par Arrêté du 2 mars 2008 publié au JORF le 20 mars 2008.</p> <p>Le ministère en charge de la famille et le ministère de la Justice ont par ailleurs réuni l'ensemble des acteurs concernés au sein d'un groupe de travail: le ministère de l'intérieur, de l'outre mer et des collectivités territoriales, la Fondation pour l'Enfance, le Service national d'accueil téléphonique pour l'enfance en danger (SNATED) et l'Institut national d'aide aux victimes et de médiation (INAVEM).</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
Des réflexions et discussions sont en cours en vue de mettre en adéquation la plate-forme téléphonique « SOS Enfants disparus (0810 012 014) », service actuellement payant au prix d'un appel local et non continu, en adéquation avec la décision européenne en date du 29 octobre 2007 (gratuité et accessibilité 24h/24). L'annonce de la mise en place du numéro 116000 interviendra dès la fin de ce processus.			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
Trois partenaires non-ministériels ont été contactés pour la mise en place du dispositif 116000: la Fondation pour l'enfance, le groupement d'intérêt public (GIP) Enfance en Danger, et l'INAVEM. Une concertation est actuellement en cours avec les acteurs concernés. Le numéro de « SOS Enfants disparus » n'est pas interrompu durant la procédure de mise en place du 116000.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Le numéro 116000 sera associé à une organisation dès lors que la décision d'attribution aura été prise. « SOS Enfants disparus » sera alors mis aux normes de la décision de l'ARCEP découlant de la décision de la Commission.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Les organisations gérant les plateformes téléphoniques existantes ont exprimé leur intérêt pour le 116 000 auprès des Ministères concernés. Il s'agit respectivement de :			
<ol style="list-style-type: none"> 3. L'INAVEM responsable du numéro national d'aide aux victimes  soit, le 08 842 846 37 accessible au prix d'un appel local, 7 jours sur 7, de 9h à 21h et qui permet à toute victime d'être écoutée et orientée auprès de professionnels spécialisés dans les droits des victimes ; 4. La Fondation pour l'Enfance qui est responsable de la coordination de l'ensemble des activités du dispositif « SOS Enfants Disparus » en lien avec L'INAVEM. 			
A noter également que le GIP Enfance en Danger via la plate-forme du SNATED assure notamment l'accueil et le traitement des appels arrivant sur le 119 Enfance en Danger,			

numéro disponible 24 h / 24, 7 jours / 7 et gratuit. Cette structure pourrait être mobilisée, quant à la mission d'accueil du 116 000. Les discussions en cours entre les différents partenaires et les pouvoirs publics concernés intègrent cette dimension.

Question 7

When do you expect the number to be operational (calls routed to the number, service provided)

Courant 2008

Question 8

What are the contact details that organisations can use to express their interest?

Ministère de la justice, Bureau de l'aide aux victimes et de la politique associative ;
Ministère du travail, des relations sociales, de la famille et de la solidarité (Délégation interministérielle à la famille, Direction générale de l'action sociale)

116 000– Progress Report			
Issue date	04/03/2008	Member State	HU
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>The amendments (published in Official Gazette of Hungary number 114,115/2007) of</p> <ul style="list-style-type: none"> - national numbering plan (Government Decree 164 of 2005) - licensing procedures (Government Decree 184 of 2005) - and the connected regulation on fees (Ministerial Decree 11 of 2005) <p>have provided the technical conditions that since 31st of August the National Communications Authority (NCA) can assign the 116XYZ numbers.</p> <p>There is a general assignment procedure for the numbers 116XYZ. The numbers are registered as the other identifiers in the national numbering plan.</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
<p>The list of accessible numbers in the numbering range beginning with 116 shall be/ have already been published via NCA's website.</p> <p>http://www.nhh.hu/?id=menu&mid=774&lang=hu</p>			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
There is a general assignment procedure based on Government Decree 184 of 2005.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
The National Communications Authority (NCA) can assign the 116XYZ numbers since 31 st of August 2007.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
A civil organization "Kék Vonal" Hungarian Child Crisis Foundation applied for the 116-000, the decision on assignment entered into force on 21 st February 2008.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
See question 5.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
The actual date of launching and providing service in connection with the number depends on the civil organization "Kék Vonal" Hungarian Child Crisis Foundation.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
NCA Department of Identifier Regulation & Management numbering@nhh.hu			

116 000– Progress Report			
Issue date	14/02/2008	Member State	IE
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>The number range 116xyz has been reserved in the Irish National Numbering Plan. An Information Notice was published on July 24th 2007 (ComReg Document 07/47) providing details on 116 including information on assignment and usage conditions. General and application information is available in the numbering, naming & addressing section of ComReg website. Also see ComReg Documents 08/02 and 08/03 for specifics.</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
<p>Published On ComReg Website: http://www.comreg.ie/fileupload/publications/ComReg0747.pdf http://www.comreg.ie/fileupload/publications/ComReg0802.pdf http://www.comreg.ie/fileupload/publications/ComReg0803.pdf Information available on ComReg website at: http://www.comreg.ie/licensing_and_services/eu_harmonised_shortcodes.552.491.html An advertisement, inviting applications for 116000, was published in the following daily papers on August 28th 2007 The Irish Times (www.ireland.com) The Irish Independent (www.independent.ie) The Irish Examiner (www.examiner.ie)</p>			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
The specific details of the allocation procedure are defined in ComReg Documents 08/02 and 08/03.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
We are ready to receive applications since 31st August 2007.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Tentatively by end of June 2008.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Yes.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Tentatively by end of 2008			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
<p>Applications are invited through the normal channels for numbering applications: Numbering Applications Commission for Communications Regulation, Abbey Court, Irish Life Centre, Lower Abbey Street, Dublin 1. Telephone : +353 1 8049766 Fax number: +353 1 8049665 E-mail: numapps@comreg.ie</p>			

116 000– Progress Report			
Issue date	04/04/2008	Member State	IT
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
Following the general principle of our Communication Act, the numbering plan is going to be modified in order to foresee that the 116 numbers are available for services in accordance to Decision 2007/116/EC and Decision 2007/698/EC under the responsibility of the competent Ministry. The number 116000 has already been reserved for the use under the responsibility of Ministry of Interiors.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
The new numbering plan will be adopted and published soon. We have made known that the number is available with a direct contact with the competent Ministry (Ministry of Interiors).			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
There has been a direct communication to the Ministry of Interiors.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
First contacts with Ministry of Interiors in September 2006			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Already done: assigned to the Ministry, which could provide the service by himself or through a deputed organisation			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Ongoing procedure under the responsibility of Ministry of Interiors - No specific information			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Ongoing procedure under the responsibility of Ministry of Interiors - No specific information			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Ongoing procedure under the responsibility of Ministry of Interiors - No specific information			

116 000– Progress Report			
Issue date	11/02/2008	Member State	LT
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
On 30 July 2007, we modified the National Numbering Plan and the Rules for the Allocation and Use of Telephone Numbers with provisions that the assignment of 116 number series is based on a public tender and that number 116000 is available.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
There was a public consultation announced on our web-site (http://www.rrt.lt/index.php?-576015883 from 11 June till 9 July 2007), and press release was issued by NRA on 19 September 2007 (http://www.rrt.lt/go.php/lit/Rezervuoti_telefono_ryσιο_numeriai_socia/528/1).			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
The number will be assigned by joint commission of the public tender, which shall include representatives of the Ministry of Social Security and Labour, Ministry of the Interior, Ministry of Transport and Communications and other national public authorities.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
Anticipated in March 2008.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
After the public tender is finished.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Not yet.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Within one month after the number is assigned.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Secretary of the joint commission of the public tender: Mr. Rytis Valanciauskas, tel. +370 5 210 5628, e-mail: rvalanciauskas@rrt.lt).			

116 000– Progress Report			
Issue date	23/04/2008	Member State	LU
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
Decision 07/104/ILR dated 18/01/2007 regarding the reselection of the range '116'. The assignment procedure is laid down in the general rules for assignment of number. No specific procedure has been defined yet.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
The operators have been invited on 12 th July 2007 for a round table on the subject of implementation of future services for numbers of the range 116xyz. A register of available numbers as decided by the Commission is published on the Internet site of the ILR (www.ilr.lu under section Télécom\Numérotation\Registre public des numéros '116')			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
Numbers of the range '116xyz' will be assigned directly to the applicants if any.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
The procedure is described in the 'Règlement 08/127/ILR dated 18/03/2008 which is published on the Internet site of the ILR and in the national Official Journal (Mémorial A49 du 17 avril 2008) together with the Public Register of available numbers.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
The number is available and can be assigned			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Not yet			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
See 5 & 6			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Institut Luxembourgeois de Régulation 45, Allée Scheffer L-2922 Luxembourg Tél. : 45 88 45 – 1 Fax : 45 88 45 88 Email : info@ilr.lu			

116 – Progress Report			
Issue date	03/10/2007.	Member State	LV
Question 1			
What measures have been taken (e.g. general procedures published in OJ, national numbering plan modified, etc)? Is there a general assignment procedure established for the numbers 116XYZ? Please describe.			
The general procedures will be published in the National numbering plan. Assignment procedure for numbers 116XYZ is the same as set in the Electronic communication law.			
Question 2			
Please indicate how and when you have made (are going to make) known that the number 116000 is available. Please give the reference (e.g. URL, OJ number, etc).			
Ministry of Transport will publish information about 116000 (and the following numbers) availability in the Latvian newspaper "Latvijas Vestnesis" when the National numbering plan will be approved by the Cabinet of Ministers. There are several press releases in July and August 2007 issued by Ministry of Transport about number 116000.			
Question 3			
How will 116000 be assigned?			
Public utilities commission (Latvian NRA) assigns number on application basis from the undertaking.			
Question 4			
When will the procedure be launched?			
The procedure for 116000 will be launched when the National numbering plan will be approved by the Cabinet of Ministers.			
Question 5			
When do you expect the number being assigned to an organisation?			
Number will be assigned to the undertaking, which establishes agreement with organisation for provision of these services.			
Question 6			
Have organisations already expressed their interest in providing the service?			
Ministry of Transport has received expression of interests form Latvian Society "Latvian centre of lost and sexually exploited children".			
Question 7			
When do you expect the number being operational (calls routed to 116000, service provided)			
The date could be set only by service provider.			

116 000– Progress Report			
Issue date	05/03/2008	Member State	MT
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>The numbering range for the 116 XYZ services has been reserved in Malta's numbering plan. This is reflected in the allocation table on the MCA website. (http://www.mca.org.mt/infocentre/openarticle.asp?id=682&pref=3).</p> <p>A general assignment process applicable to all 116 XYZ numbers has been drawn up and subsequently approved by Cabinet due to the fact that this will involve various government entities. This process envisaged the selection of a 'lead Ministry' for each 116 XXX number. Governmental entities that already provide a comparable service to the one that is being offered would be given the right of first preference in order to facilitate the process. If this is not the case and the entity is not in a position to offer the service in question under the conditions set, the Lead Ministry would have to issue a call for expression of interest and adjudicate the service accordingly. The entity chosen will then have to apply with the Malta Communications Authority (MCA) for the use of such number.</p> <p>In the case of the 116 000 the Ministry for Justice and Home Affairs, that is also responsible for the 112 Emergency Services, has been identified as the lead Ministry to lead this initiative.</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
This will be made known once the process is fully implemented. Responsibility for communications will be devolved to lead ministries and/or service providers depending on the nature of the service.			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
It will be assigned as per the procedure described in (1) above.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
The procedure has been launched in December 2007.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Though an organisation has already shown an interest in providing the service in question, this will depend on whether it will be able to fulfill the conditions set.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
A public entity has already shown an interest to provide the service in question.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
If the interested entity is assigned the said service we are not envisaging any potential difficulties in making this number operational. However, further discussions with operators still need to take place.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
<p>Details will be issued on the Malta Communications Authority (http://www.mca.org.mt) and the lead Ministry's website in the case that there would need to be a call for expression of interest.</p> <p>MCA, Valletta Waterfront, Pinto Wharf, Valletta, FRN1913 Tel: +356 21 336 840 Fax: +356 21 336 846 Email: info@mca.org.mt</p>			

116 000– Progress Report			
Issue date	07/03/2008	Member State:	NL
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
We have modified our national numbering plan. OPTA, the telecom regulator in the Netherlands, will assign the number to the organisation that fulfils the conditions requested. The number can be assigned to more than one organisation. In this case, they will have to cooperate to use the number together. If problems arise, OPTA may intervene.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
Message on our website www.nummers.ez.nl Email to organisations that might be interested in 116000 (in earlier stage 2 times a press release and e-mails to a number of relevant organisations)			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
Same procedure as described under question 1.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
There is no real launch; from the moment the number has been available, organisations can apply.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
OPTA has assigned 116000 to the only organisation that has applied for the number until now (Foundation International Child Abductions) but it is possible that more organisations will apply in the future.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Several organisations are working together to explore the possibilities of providing the service			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
We don't know at this stage			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
OPTA, Muzenstraat 41, Den Haag, +31-(0)70 315 35 00 http://www.opta.nl/			

116 000– Progress Report			
Issue date	12/03/2008	Member State	NO
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
Public hearing is scheduled to take place during March, April and May 2008 The range is not assigned and therefore available for 116 services			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
We will notify those relevant in public hearing and provide information on www.npt.no			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
To be decided upon after public hearing			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
To be decided upon after public hearing			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
October 08			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
No			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
End of 08, if applicants applies			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Norwegian Post and Telecommunications Authority tel: +47 22 82 46 00 Fax : + 47 22 82 46 40 www.npt.no			

116 000– Progress Report			
Issue date	12/03/2008	Member State	PL
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
Numbering Plan has been modified. Procedure of assignment has been published on the NRA website.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
At the beginning of September 2007 via the NRA website (http://www.uke.gov.pl/uke/index.jsp?news_cat_id=135&news_id=2391&layout=3&page=text&place=Lead01)			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
Registered operators/providers, acting as representatives of verified organisations, can apply to the NRA for allocation of 116000. Then the NRA assigns 116000 according to national administrative rules.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
As soon as a letter of interest from a verified organisations is sent to the NRA.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Expected time is about 2 weeks from the moment of formal application.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Not yet, we expect it in the near future.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Approximately in the second half of the year.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Via the NRA website and e-mails http://www.uke.gov.pl Urząd Komunikacji Elektronicznej Ul. Kasprzaka 18/20 01-211 Warszawa Polska e-mail: uke@uke.gov.pl			

116 000– Progress Report			
Issue date	13/03/2008	Member State	PT
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>By determination of 5 September 2007, it was approved the procedures for allocation of rights of use for numbers of numbering range "116" as well as the conditions for allocation and use attached to these numbers. The NNP was modified to accommodate harmonised services of social value on range "116" and the designation of each number "116xxx" in the NNP for the respective service, according to Decision 2007/116/EC, of 15 February 2007, which is published at the following link:</p> <p>http://www.anacom.pt/template31.jsp?categoryId=252286</p> <p>The detailed procedures description and conditions attached to the right of use 116 numbers are published at:</p> <p>http://www.anacom.pt/streaming/numb_rag116.pdf?categoryId=35027&contentId=521867&fileId=ATTACHED_FILE</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
<p>The 116000 number was made known via website news published on 23rd of March 2007, which referred the public consultation launched by the EC to identify potential 116 services. The number 116000 was also reserved in the NNP at 5/09/07. Please find information at:</p> <p>http://www.anacom.pt/template20.jsp?categoryId=239123&contentId=467748</p> <p>The ICP-ANACOM newsletter SPECTRU n° 72 of April 2007 mentioned the referred consultation and 116000 as the first reserved number for Hotline of missing children service.</p>			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
<p>The rights for use 116000 number was allocated following the allocation procedures defined and publish on our website at:</p> <p>http://www.anacom.pt/streaming/numb_rag116.pdf?categoryId=35027&contentId=521867&fileId=ATTACHED_FILE</p>			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
The procedure for 116xxx allocation was put in place after his publication at 5/09/2007.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
The 116000 number was already allocated at 12/09/2007 on the basis of a qualifying document issued by the Ministry of Internal Affairs to a Portuguese organization (Instituto de Apoio à Criança), who nowadays provides a missing children SOS service under a NNP short code.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Yes, only one organization expressed his intention to provide 116000 missing children service since the EC Decision was published.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
No information is yet available. According the existing numbering rules, the resources assigned should be activated within six months counting from the date of their assignment, after which the ICP-ANACOM may require a justification, on penalty of recovering these resources.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
As stated in the procedures the interested organizations should contact (or made a			

numbering request) to ICP-ANACOM

<http://www.anacom.pt/>

Av. José Malhoa, 12

1099-017 Lisboa (Lisbon), Portugal

Freephone (access from Portugal only): 800 206 665

Phone: + 351 21721 1000 Fax: + 351 21721 1001

Normally the first contact point is the attendance services who forward the organization according the subject (e.g.: Numbering, Authorization) to the Department who deals with the issue.

116 000– Progress Report			
Issue date	05/03/2008	Member State:	RO
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>In order to implement the provisions of the Commission Decision of 15 February 2007 on reserving the national numbering range beginning with “116” for harmonized numbers for harmonized services of social value, certain measures have been taken. Therefore, by ANRCTI’s president Decision no. 2.895/2007, published in the Official Journal of Romania no. 608 as 4th September 2007, a new National Numbering Plan providing explicitly the 116(xyz) short numbers for harmonized services of social value (including the 116000 hotline number for missing children) has been adopted.</p> <p>Also, a draft decision containing a general assignment procedure for 116(xyz) short numbers is currently under a public consultation procedure. The consultation will end on March 13. The draft is available (in Romanian) at http://www.anrcti.ro/DesktopModules/Interogation/DownloadFile.aspx?intSurveyID=256&intSurveyFilledInstancesID=792602.</p> <p>After the adoption, the procedure will be published in the Official Journal of Romania and made available on ANRCTI’s website.</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
<p>According to the draft procedure, the opening for allocation of an 116(xyz) number will be published on ANRCTI’s website, establishing also the service which can be provided using that number, the specific conditions attached to the right of use, the date when ANRCTI will start receiving requests for the allocation of that number and the table score for the evaluation of requests (for the first phase of allocation).</p>			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
<p>The allocation procedure is detailed within the general procedure mentioned in the answer to the Question no. 1.</p>			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
<p>It is envisaged that the general procedure will enter into force within Q2/2008.</p>			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
<p>The available 116(xyz) numbers will be assigned in Q2/2008, following an application fulfilling the requirements of the general procedure. According to Romanian legislation, any numbering resource listed in the National Numbering Plan will be assigned only to the authorized electronic communications service provider. So, the 116(xyz) will be allocated to the electronic communications service provider which will assign the number to an entity who will provide effectively the content service. However, according to the draft procedure, when ANRCTI will allocate the number, the entity that will provide the service will be already known, because the request for the number has to contain information about that entity and details on how the entity intends to provide the service, in order to fulfil the conditions stated in the annex to the Decision 2007/116/CE. Also, the electronic communications service provider will be obliged to assign the number to the entity identified in the request.</p>			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
<p>Until now, one organisation has already expressed its interest in providing the <i>hotline for missing children</i> service. This organisation is currently providing a similar service using a freephone number.</p>			
Question 7			

When do you expect the number to be operational (calls routed to the number, service provided)

According to the draft procedure, the 116(xyz) numbers should be operational within 6 months (180 days) after they were allocated to the operator. Also, the operator has to notify ANRCTI in 30 days after the activation of the number.

Question 8

What are the contact details that organisations can use to express their interest?

The interested operators can submit any application by registered mail, directly to ANRCTI Headquarter, in Bucharest, Libertatii 14 Boulevard, 5th district, or by mail at the same address.

<http://www.anrc.ro/>

116 000– Progress Report			
Issue date	28/02/2008	Member State	SE
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
The Commission Decision 2007/116/EC and 2007/698/EC have been implemented in the Swedish national numbering plan via a decision on 7 December 2007. Along with the decision of 7 December 2007 PTS (the NRA) issued a one page document stating more concrete how the assignment procedures would be used regarding numbers from the 116-range.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
Information that it was/is possible to submit applications regarding the three numbers 116 000, 116 111 and 116 123 for the respective services was made publicly available shortly after the 7 December 2007. The information was published on the website of PTS (http://www.pts.se/Nyheter/nyhet.asp?ItemId=7445) and on the website of the Government (http://www.regeringen.se/sb/d/7176/fromdepartment/107/page/9). Furthermore, emails regarding information on this have been sent to operators, other public authorities, the municipalities and the country councils of Sweden.			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
The number has not been assigned. No organisation in Sweden has applied for the number yet.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
See the answer to the questions 1 and 2.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
The number is available for assignment. When it will be assigned depends on if and when an organisation in Sweden wishes to offer the service, and then applies for the number.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
No, so far there has not been an expressed interest.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
It depends on when an organisation has applied for, and been assigned, the number and when the organisation has come to an agreement with its operator regarding call routing etc.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Contact details and information on how to apply for the number can be found on the following website http://www.pts.se/sv/Nyheter/Telefoni/2007/Hjalpsokande-barn---nytt-telefonnummer2/			

116 000– Progress Report			
Issue date	05/03/2008	Member State	SI
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
With enforcement of changes in general act concerning numbering plan numbering range 116xxx was reserved for harmonised services of social value (published in Official Gazette Nr 79, 31 August 2007 and on the Agency web site: www.apek.si).			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
Because Agency (Post and Electronic Communications Agency of the Republic of Slovenia) expected that interest in particular number 116000 could exceed the availability (only one number) public call was published with the intention to acquire opinions of interested parties. In the public call the 30 day time period was laid down for the acquisition of opinions of interested parties. In the prescribed time period there was no interest for the assignment of the number 116000. Public calls for this number have been published so far twice: for the first time 1 October 2007 on Agency web site: www.apek.si and for the second time in Official Gazette Nr 112, 7 December 2007 and on the Agency web site.			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
The number will be assigned on the basis of the procedure prescribed in the Electronic Communications Act (Official Gazette no. 13/07 – Official consolidated version - ECA) by a decision of the Agency with or without a prior public tender, depending on the interest expressed in a public call. Relevant articles of ECA are in particular: 38 (obtaining opinions of interested parties), 61 (procedure for issuing decisions on the assignments) and 62 (issuing decisions on the assignment of numbering resources on the basis of the general administrative procedure).			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
In next months Agency is planning to repeat again a public call procedure. According to the provision of article 38 of ECA if the Agency considers that interest in particular numbers could exceed the availability, it shall publish a public call to obtain the opinions of interested parties concerning the conditions of use of such number. Agency shall always be obliged to publish such public calls whenever it receives from party with an interest in the specific numbers an initiative for public tender. Notwithstanding this Agency is obliged to publish public calls at least once in three years.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
It is impossible to predict when and to which organisation – depending on the interest.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
No			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
In next months Agency is planning to repeat public call procedure. Then the assessment on time of implementation will be possible.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Post and Electronic Communications Agency of the Republic of Slovenia Stegne 7, POB 418, SI-1001 Ljubljana, Slovenia http://www.apek.si/			

116 000– Progress Report			
Issue date	12/3/2008	Member State	SK
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
National numbering plan has been modified, the number range 116xxx has been allocated to the European harmonised services, our Electronic Communications Act has been modified concerning the common assignment procedure.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
The information concerning whole 116 range was published on 19 the September 2007 on our web site: http://www.teleoff.gov.sk/sk/Cislovanie/stanovisko116.html			
The information concerning availability of the number 116000 was published on our web site together with the above mentioned information.			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
The number will be assigned according to common assigning procedure stipulated in Electronic Communications Act, in cooperation with relevant Ministries, who are competent for content of such particular service (e.g. The agenda of Ministry of Interior contains missing people in general)			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
The procedure was launched after receiving the legitimate application of our mobile operator Orange Slovakia in January 2008.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
According to the progression of mutual communication among above mentioned Ministries and applicant, we assume that the number can be assigned in late March or early next month. For the number 116000 we have only one applicant - mobile operator Orange Slovakia, so the number will be assigned to them.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Above mentioned applicant requires the number on behalf of Slovak Children Foundation so we can assume that they are interested in provision of the harmonised service in mutual cooperation.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
We can only suppose <u>June 2008</u> .			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Address of the Telecommunications Office : Technical regulation department - Number management division Telekomunikačný úrad Slovenskej republiky, 810 06 Bratislava, Továrenská 7, tel. 0257881500 http://www.teleoff.gov.sk/en/Numbering/index.html			

116 000, 116 111 and 116123¹ – Progress Report			
Issue date	07/04/2008	Member State	UK
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
Ofcom plans to consult on the general procedures for allocation of 116 numbers during the coming months. The consultation will include proposals to modify the National Telephone Numbering Plan to include 116 numbers reserved by the Commission, general conditions of use and specific restrictions to ensure pan European harmonisation. The consultation will also propose a modification to the Numbering General Conditions to ensure observance of the charging arrangements.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
The availability of the 116 numbers will be brought to the attention of interested parties in the following ways: - through the consultation process; - information on a section of Ofcom's website dedicated to 116 numbers; - promotion of 116 numbers at the time the statement is published; and - a targeted stakeholder engagement programme.			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
The assignment process has yet to be determined through consultation.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
Following the outcome of the consultation process later this year.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
We expect to be in a position to assign 116 numbers before the end of 2008.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Yes for all three 116 numbers			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Difficult to predict but hoped early-mid 2009			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
numbering.applications@ofcom.org.uk			
or Elizabeth Greenberg at elizabeth.greenberg@ofcom.org.uk . Telephone number: 00 44 20 7783 4163			

¹ Ofcom is consulting on the allocation and charging arrangements for the whole 116 range and therefore the state of implementation is at the same stage for 116000, 116111 and 116123.

Further information

Association that has proposed the file:

Missing children Europe <http://www.missingchildreneurope.eu/>

Received letters of intent for 116000:

- BE: Child focus <http://www.childfocus.be>
- DK: thora Center <http://www.thoracenter.dk>
- EL: "The smile of the child" <http://www.hamogelo.gr>
- FR: Fondation pour l'enfance <http://www.fondation-enfance.org>
- PL: Fundacja Itaka <http://www.itaka.org.pl>
- PT: Instituto de Apoio à Criança <http://www.iacrianca.pt>

Annex II

116111

116 111– Progress Report			
Issue Date	04/03/2008	Member State	AT
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
An amendment to the Austrian numbering plan (Kommunikationsparameter-, Entgelt- und Mehrwertsteuerordnung – KEM-V) implementing the number 116 111 and 116 123 in Austria, was published at 28. February and came into force on 29. February 2008 as required by the EC Decision.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
Together with the announcement of the amendment to the numbering ordinance (on the website of RTR (http://www.rtr.at/kem-v) and the federal gazette [BGBl II Nr. 77/2008]) also a press release was published (Amtsblatt Wiener Zeitung on the 28 th of February) and all information on the number range 116 was made public at our website (http://www.rtr.at/de/tk/socialN).			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
At the time RTR receives an application for 116 111 an information will be published on our website and all other interested parties will be invited to file an application too. For a period of one month after this announcement all application will be treated equally (like they were filed at the same date). If there are more than one applicant after this period of time fulfilling the conditions for the assignment of the number a decision will be reached by lot.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
Since 29. February 2008 interested persons can apply for the assignment of 116 111.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
For the time being we do not have any information on this.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
For the time being we do not have any information on this.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
For the time being we do not have any information on this.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Rundfunk und Telekom Regulierungs-GmbH (RTR-GmbH) Austrian Regulatory Authority for Broadcasting and Telecommunications Mariahilfer Straße 77-79, 1060 Wien, Austria tel: +43 1 58058 0 fax: +43 1 58058 9393 mailto:numbering@rtr.at http://www.rtr.at			

116 111 – Progress Report			
Issue date	24/04/2008	Member State	BE
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
The Decision 2007/116/EC has been transposed in Belgian law via the adoption of a new Royal Decree (RD) on the administration of the national numbering space and the assignment and withdrawal of rights of use for numbers of 27 April 2007 (publication in OJ 28 June 2007). More specifically article 60 of this RD stipulates that the number range which starts with 116 will be used for harmonised European applications or services. A reference to the Decision 2007/116/EC is made in the report to the RD (see article 60).			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
On 12 December 2007, BIPT announced that 116111 and 116123 were available and that the assignment conditions are to be consulted on BIPT web site: http://www.bipt.be/ShowDoc.aspx?objectID=2597			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
The assignment followed the normal procedure as foreseen in the RD. This means that an application must be filed according to article 10 of the RD.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
Not known.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Not known			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
no			
Question 7			
<i>What are the contact details that organisations can use to express their interest?</i>			
Numbering			
Tel : + 32 2 226 87 59 (NL - EN), Tel : + 32 2 226 88 74 (FR)			
Fax : + 32 2 226 88 41, E-mail : numbering@bipt.be			

116 111– Progress Report			
Issue date	14/03/2008	Member State	BU
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
After public consultations procedure, the National Numbering Plan was modified (State Gazette issue 72 of 4 September 2007). A draft <i>Ordinance on rules of allocation and the procedures of primary and secondary assignment for use, reservation and withdrawal of numbers, addresses and names</i> is currently under approval process.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
The numbering range beginning with '116' for harmonized numbers for harmonized services of social value is available since the National Numbering Plan has been promulgated in State Gazette (issue 72 of 4 September 2007).			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
We have envisaged a specific stipulation for 116xyz in our draft <i>Ordinance on Rules of allocation and the procedures of primary and secondary assignment for use, reservation and withdrawal of numbers, addresses and names</i> (under approval process). Allocation of numbers is admitted to the competent organizations, not only to the operators. The NRA will decide case by case.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
After Ordinance Approval			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
After Ordinance approval. The State Agency for Child Protection			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Yes – The State Agency for Child Protection			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Next few months after number assignment. It depends on the agreements between the assignee organization and the chosen operator to implement the service.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
http://www.sacp.government.bg/index_bg.htm			
http://www.sacp.government.bg/index_en.htm			

116 111– Progress Report			
Issue date	07/03/2008	Member State	CZ
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
The national Numbering Plan was modified in a way that number 116XYZ can be assigned the same way as any other number and in accordance with the Decision 2007/116/EC.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
The number 116111 has been available since the 1 st of July 2007 when it was published in the national Numbering Plans of networks and services of electronic communications (see www.aspi.cz ; Legislation of Number 117/2007 Sb.). http://www.ctu.cz/main.php?pageid=2&page_content_id=4548 http://www.ctu.cz/main.php?pageid=45&PHPSESSID=0014b89ad200b81820001ed57c591841			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
It will be assigned according to the Act n. 127 of 22 February 2005 on Electronic Communications and on Amendment to Certain Related Acts			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
Pending			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Pending			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Yes			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
The time depends on the agreement between the service provider of the content and the access provider.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
http://www.ctu.cz/main.php?pageid=45&PHPSESSID=0014b89ad200b81820001ed57c591841			

116 111– Progress Report			
Issue date	27/04/2008	Member State	CY
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>The range beginning with “116” has been reserved in the national numbering plan for harmonised numbers of harmonised European services of social value. Further more the national numbering plan has been modified to specifically address 116XXX individual numbers. The latest modification to the numbering plan of the Republic of Cyprus that addresses among other issues the 116XXX number range, is included in the OCECPR Order “P.I. 437/2007” in the form of secondary legislation.</p> <p>There is not a general procedure established specifically for the assignment of 116XYZ numbers. General assignment procedures as well as terms and conditions of use for all number categories in general are included in the Authorisation and Numbering Orders, respectively.</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
<p>As stated above numbers 116000, 116111, 116123 etc are included in the latest amendment of the Numbering Order,, in the form of the amending OCECPR Order “P.I. 437/2007” which was published in the Official Journal in the third quarter of 2007. The amending Order is available online at the following URL, http://www.ocecpr.org.cy/media/documents/Legislation/EC_Order_NumberingAmend_GR_K_DP437-2007_9-11-2007_PH.doc</p>			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
<p>The numbers will be assign following the set procedures of the OCECPR in cooperation with the competent authority on social services policies which is the Ministry of Labour and Social Insurance. Currently the Cyprus NRA has been consulting on the assignment processes and provision of the service with the Social Welfare Services of the Ministry of Labour and Social Insurance as the competent authority. No final decision has been taken yet since governmental elections proceedings have intervened during the last few months.</p>			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
Once the consultations mentioned above completed the procedure will be launched.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Expected within 2008.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
No official interest expressed yet apart from the consultations with the Social Services of the Ministry of Labour.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Estimated time for calls routing and service provision: first semester 2008.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
<p>Interested organisations can express their interest at the OCECPR using the following contact info: Telephone: 00357-22693000 Fax: 00357-22693070 Postal Address: Helioupoleos 12, 1101 Nicosia, P.O.Box 24412, 1704 Nicosia, Cyprus E-mail Address: Info@ocecpr.org.cy</p>			

116 111– Progress Report			
Issue date	24/04/2008	Member State	DE
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>On August 29th, 2007 the Rules of Assignment for 116 numbers were published in the Official Gazette of Bundesnetzagentur and on its internet site.</p> <p>After that interested parties were invited to comment on the intended assignment procedure for the number 116 111 (for child helplines) until December 31st, 2007. The assignment procedure was published on November 28th, 2007 in both the Official Gazette and the internet site. After the expiry of the deadline a call for tender was published on January 30th, 2008 in both the Official Gazette and the internet site, too. Interested parties were invited to send their applications until April 3rd, 2008.</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
<p>This information was made known after the Rules of Assignment for 116 xyz came into operation on August 29th, 2007 and can be found here: http://www.bundesnetzagentur.de/enid/3399b642ef8d322014e1674acfc7d9f5,0/ssss6xyz/List_e_der_zur_Verfuegung_stehenden_Nummern_fuer_HDSW_3y5.html</p>			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
<p>First, Bundesnetzagentur started a public consultation on the planed criteria of assignment. Now, a call for tender was started which all interested persons, organizations, companies etc. can take part in it.</p>			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
<p>The public consultation was launched on November 28th, 2007. Comments on the criteria of assignment were handed until December 31st, 2007. A call for tender for the number 116 111 was published on January 30th, 2008. There was a second call for tender because Bundesnetzagentur had received a comment that stated that the criteria set up for the evaluation of applications should be changed (contacting 116111 via fax is not a KO criterion anymore). Applications under the new conditions can now be handled in until 8 May 2008.</p>			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
<p>Bundesnetzagentur allows applications to be sent in within nine weeks after the call for tender started. Afterwards the applications have to be evaluated. Depending on the amount and the content of the applications the number could be assigned six weeks later.</p>			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Yes, one organisation.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
<p>According to the Rules of Assignment for 116 xyz numbers the service must be operational and calls routed to a 116 xyz number within 180 days after the assignment of the number.</p>			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
<p>Applications should be sent to Bundesnetzagentur, Germany http://www.bundesnetzagentur.de/media/archive/12523.pdf</p>			

116 111– Progress Report			
Issue date	24/04/2008	Member State	DK
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
In Denmark we modified the national numbering plan so it now includes 116 numbers. We have a general allocation procedure for all numbers in the 116xyz numbering range. You can find further information on the allocation procedures below.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
It was announced on the National IT and Telecom Agency's (NITA's) website the 13 th of February 2008 that it was now possible to apply for the number 116 111. This is a link to the announcement: http://www.itst.dk/nyheder/nyhedsarkiv/2008/annoncering-af-numrene-116-111-og-116-123 This is a link to more information on NITA's website about the allocation of 116 111 and 116 123: http://www.itst.dk/nummerforhold-og-domaener/nummerforhold/116-serien-til-tjenester-af-samfundsmessig-betydning/offentlig-annoncering-af-numrene-116-111-og-116-123			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
As far as the procedure of allocating 116 numbers is concerned, the set-up in Denmark is as follows. The approach to the national assignment of 116 numbers is based on a "draw/lottery approach". When a number has been reserved for a particular type of service, NITA will invite applications for that number. If only one applicant for a specific number fulfils the criteria laid down in the annex to the decision, that applicant will be allocated the number. However, if two or more applicants fulfil the criteria, then a draw will decide which applicant gets the number allocated.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
The procedure has already been launched as NITA implemented the Commissions decision in the Executive Order on the Overall Danish Numbering Plan the 20th of June 2007.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Denmark assigned 116111 to TDC ("Boerns vilkaar")			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Only one organisation has expressed interest in the number 116 111, which is the organisation "Boerns vilkaar".			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
NITA has no information on when to expect the number 116 111 to be operational.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
For further information about 116 numbers it is possible to contact Maria Schmidt Jensen on e-mail msj@itst.dk .			

116 111– Progress Report			
Issue date	10/03/2008	Member State	EE
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
The conditions attached to using HESC numbers, listed in the Commissions decision, have been added to the decree of the Minister of Economic Affairs and Communications “Estonian Numbering Plan”. Also, it has been made legally possible to hand out 116 numbers. We’ve updated our webpage with relevant information about HESC numbers, consisting of the Commission decision with the Annex and a list of currently available numbers with detailed information about their requirements and purpose. Furthermore, we plan to update it regularly. We’ve compiled an extra information enquiry form to go with the number booking application, so we could pinpoint the most capable organisation for filling the criteria and purpose of 116 HESC numbers. HESC number assignment procedure does not breach the boundaries of any other number assignment procedure.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
We updated our webpage and added the Commission decision, plus the list of available numbers, which includes detailed description of the service and its requirements.			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
After receiving an application form for the 116111 number, we send the applicant an extra information enquiry form, with questions about the usage of the number and organisation background. The service, must meet the requirements of the Commission decision, we consider these requirements as “Knock-Out” criteria. In case of several applications we will determine the most suitable organisation for fulfilling the 116 HESC purpose. All things considered, when our NRA reaches a pleasing decision, the number will be assigned to the organisation.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
Our NRA is in stand by mode, ready to process any application from an organisation willing to offer the service.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Until now there has been no application in providing the service, so it’s hard to make any prognosis.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
1 prospect.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Again, this is difficult to expect, because we have had no interest what-so-ever in booking the HESC number.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Estonian Technical Surveillance Authority - numbering Department Tehnilise Järelevalve Amet Sõle 23A, 10614 Tallinn, Estonia Phone: +372 667 2000 Fax: +372 667 2001 E-mail: info@tja.ee			

116 111– Progress Report			
Issue date	12/03/2008	Member State	EL
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
According to EETT's Decision No 441/121 regarding the regulation for the assignment of National Numbering Plan's (NNP) numbering resources that was published in the Official Government Gazette (No 1260/B/23 July 2007), the numbers 116XYZ have been introduced in the Greek Numbering Plan according to the relevant EC Decisions. According to the EETT's Decision the numbers 116XYZ are assigned in a first-come-first-served basis after the submission of a properly completed application to EETT. The assignment procedure remains the same with all the other numbers.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, OJ publication, etc).</i>			
The availability for the assignment of all the 116XYZ numbers has been announced in the official Government Gazette, volume num. 1260/B/23 July 2007 (article 10, part E, paragr. 2.d of the regulation for the assignment of NNP's numbering resources, according to every relevant EC decision			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
The number is assigned in a first-com-first-served basis. The first applicant that meet the requirements gets the number.			
Question 4			
<i>When has the procedure been (will it b)e launched?</i>			
The procedure has already been launched			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
It is expected to be assigned in a few days time (maybe weeks) to a non profit organisation named ΕΨΥΠΕ.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Yes.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
It depends on the previous answer as well as on the specific organization and provider. We believe within a few months time			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Contact details can be found on our NRA's website www.eett.gr 60 Kifissias Avenue, 151 25 Maroussi, Athens, Greece Tel. +30 210 615 1000 fax. +30 210 610 5049 e-mail info@eett.gr			

116 111– Progress Report			
Issue date	12/03/2008	Member State	ES (informal translation)
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>Number 116111 is available in Spain. The requests will contain a descriptive proposal of service to provide, the identifying data of the interested organisation and the resources which it is had for the provision. The requests that are received until 30 April 2008 will be submitted to the consideration of the competent Ministries, who will report on the suitability of the received proposals and the qualification of their applicants. In the case of existing several qualified applicants that aspire to provide service, a competitive or comparative selection procedure will be called. An announcement in this regard on the Web page has been published of the Secretary of State of Telecommunications and for the Information Society. The URL is the following one: http://www.mityc.es/Telecomunicaciones/Secciones/Numeracion/DelInteres/ The general procedure for the assignment of any 116 is available in the Official journal of the State (published on 8 November 2007): http://www.boe.es/boe/dias/2007/11/08/pdfs/A46042-46043.pdf Until now, no application has been received to provide the service in Spain.</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
The availability of the number has been presented on the Web page Web of the Secretary of State of Telecommunications (from 12 March 2008). See answer to question 1.			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
The number will be attributed after evaluation by the competent public authorities. In case there are several qualified candidates a competitive or comparative procedure will be called from 30 April 2008. See answer to question 1.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
116111 can be requested since the coming into force of the Commission DECISION of 29 October 2007 that amends the Decision 2007/116/EC (2007/698/EC) because the national telephone numbering Plan, since its publication on 30 December 2004, already considered the reservation of range 11 for harmonised European services. However, in order to favour a greater public knowledge of the possibility of these numbers, as well as to clarify the criteria to follow, the publications mentioned above were made. See answer to question 1.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
See answer to question 1.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
No.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Until now, no application has been received to provide the service in Spain. See answer to question 1			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Secretaría de Estado de Telecomunicaciones y para la Sociedad de la Información C/ Capitán Haya, 41 28071 Madrid numeracion@mityc.es			

116 111– Progress Report			
Issue date	12/03/2008	Member State	ES
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>El número 116111 está disponible en España para su atribución al servicio “línea de ayuda a la infancia”. Las solicitudes contendrán una propuesta descriptiva del servicio a prestar, los datos identificativos de la organización interesada y los medios con los que se cuenta para la prestación.</p> <p>Las solicitudes que se reciban hasta el día <u>30 de abril de 2008</u> se someterán a la consideración de los Ministerios con competencias en el objeto del servicio, quienes informarán sobre la idoneidad de las propuestas recibidas y la cualificación de sus solicitantes. En el caso de existir varios solicitantes cualificados que aspiren a prestar el servicio, se convocará un procedimiento de selección competitiva o comparativa.</p> <p>Se ha publicado un anuncio al respecto en la página Web de la Secretaría de Estado de Telecomunicaciones y para la Sociedad de la Información. La dirección es la siguiente: http://www.mityc.es/Telecomunicaciones/Secciones/Numeracion/DelInteres/</p> <p>El procedimiento general para la atribución de cualquier número del rango 116 se encuentra en el siguiente enlace del Boletín Oficial del Estado (publicado el 8 de noviembre de 2007): http://www.boe.es/boe/dias/2007/11/08/pdfs/A46042-46043.pdf</p> <p>Hasta la fecha, no se ha recibido ninguna candidatura para prestar en España el servicio “línea de ayuda a la infancia”.</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
La disponibilidad del número se ha dado a conocer en la página Web de la Secretaría de Estado de Telecomunicaciones (desde el 12 de marzo de 2008). Ver respuesta a pregunta 1.			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
El número se atribuirá a solicitud de los interesados y tras su valoración por las autoridades públicas competentes. En caso de que existan varios candidatos cualificados se convocará un procedimiento competitivo o comparativo a partir del 30 de abril de 2008. Ver respuesta a pregunta 1.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
<p>La atribución del número 116111 puede ser solicitada desde la entrada en vigor de la DECISIÓN DE LA COMISIÓN de 29 de octubre de 2007 que modifica la Decisión 2007/116/CE en lo que se refiere a la introducción de números reservados adicionales que comiencen por «116» (2007/698/CE). Ello es así porque el Plan nacional de numeración telefónica, desde su publicación el 30 de diciembre de 2004, ya contemplaba la reserva del rango 11 para servicios armonizados europeos.</p> <p>No obstante, con objeto de favorecer un mayor conocimiento público de la posibilidad de atribución de estos números, así como para clarificar los criterios a seguir, se realizaron las publicaciones mencionadas. Ver respuesta a pregunta 1.</p>			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
El número se atribuirá a solicitud de los interesados, a partir del 30 de abril de 2008. Ver respuesta a pregunta 1.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
No.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			

Se desconoce si existe alguna entidad interesada en prestar el servicio.
Hasta la fecha, no se ha recibido ninguna candidatura para prestar en España el servicio.
Ver respuesta a pregunta 1.

Question 8

What are the contact details that organisations can use to express their interest?

Secretaría de Estado de Telecomunicaciones y para la Sociedad de la Información

C/ Capitán Haya, 41

28071 Madrid

numeracion@mityc.es

116 111– Progress Report			
Issue date	18/2/2008	Member State	FI
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
General procedures (=numbering regulation including updated national numbering plan) was published officially on 24.7.2007. Practical measures for the implementation of the 116-number series were completed with telecom operators by 1.9.2007.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL,publication, etc).</i>			
The numbers 116000, 116111 and 116123 were published for assignment on 2.11.2007 with a letter to interested parties and with a press release. http://www.ficora.fi/index/palvelut/palvelutaiheittain/numerointi/numerotyyppitjaalueet/palvelunumerot/116palvelunumerot.html			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
Normal procedure defined in the numbering regulation.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
2003			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
The number 116111 was assigned to the applicant (the Mannerheim League for Child Welfare) on 13.12.2007.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
See point 5.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Within 1 year as stated in the numbering decision.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
kirjaamo@ficora.fi , www.ficora.fi			

116 111– Progress Report			
Issue date	09/04/2008	Member State	FR (informal translation)
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
The whole serie of "116 XYZ" has been reserved in France, 116111 is therefore not subject to a specific reservation.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL,publication, etc).</i>			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
It could be allocated to an operator, on request, in accordance with the decision n° 07-01780 of the ARCEP.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
It could be allocated to an operator, on request, in accordance with the decision n° 07-01780 of the ARCEP.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			

116 111– Progress Report			
Issue date	09/04/2008	Member State	FR
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
La série entière « 116 XYZ » a été réservée en France, 116111 ne fait donc pas l'objet d'une réservation spécifique.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
Il pourra être attribué à un opérateur, sur demande, conformément à la décision n° 07-01780 de l'ARCEP.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
Il pourra être attribué à un opérateur, sur demande, conformément à la décision n° 07-01780 de l'ARCEP.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			

116 111– Progress Report			
Issue date:	04/03/2008	Member State	HU
Question 1			
What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.			
<p>The amendments (published in Official Gazette of Hungary number 114,115/2007) of</p> <ul style="list-style-type: none"> - national numbering plan (Government Decree 164 of 2005) - licensing procedures (Government Decree 184 of 2005) - and the connected regulation on fees (Ministerial Decree 11 of 2005) <p>have provided the technical conditions that since 31st of August the National Communications Authority (NCA) can assign the 116XYZ numbers.</p> <p>There is a general assignment procedure for the numbers 116XYZ. The numbers are registered as the other identifiers in the national numbering plan.</p>			
Question 2			
Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).			
The list of accessible numbers in the numbering range beginning with 116 shall be/ have already been published via NCA's website. http://www.nhh.hu/?id=menu&mid=774&lang=hu			
Question 3			
How has the number been (will it be) assigned?			
There is a general assignment procedure based on Government Decree 184 of 2005.			
Question 4			
When has the procedure been (will it be) launched?			
The National Communications Authority (NCA) can assign the 116XYZ numbers since 31 st of August 2007.			
Question 5			
When do you expect the number to be assigned to an organisation? Which one?			
A civil organization "Kék Vonal" Hungarian Child Crisis Foundation applied for the 116-111, the decision on assignment entered into force on 21 st February 2008.			
Question 6			
Have organisations already expressed their interest in providing the service?			
See question 5.			
Question 7			
When do you expect the number to be operational (calls routed to the number, service provided)			
The actual date of launching and providing service in connection with the number depends on the civil organization "Kék Vonal" Hungarian Child Crisis Foundation.			
Question 8			
What are the contact details that organisations can use to express their interest?			
NCA Department of Identifier Regulation & Management numbering@nhh.hu .			

116 111– Progress Report			
Issue date	14/2/2007	Member State	IE
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>The number range 116xyz has been reserved in the Irish National Numbering Plan. An Information Notice was published on July 24th 2007 (ComReg Document 07/47) providing details on 116 including information on assignment and usage conditions. General and application information is available in the numbering, naming & addressing section of ComReg website. Also see ComReg Documents 08/02 and 08/03 for specifics.</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
<p>Published On ComReg Website: http://www.comreg.ie/fileupload/publications/ComReg0747.pdf http://www.comreg.ie/fileupload/publications/ComReg0802.pdf http://www.comreg.ie/fileupload/publications/ComReg0803.pdf Information available on ComReg website at: http://www.comreg.ie/licensing_and_services/eu_harmonised_shortcode.552.491.html An advertisement, inviting applications for 116111, was published in the following daily papers on Monday 19th November 2007. The Irish Times (www.ireland.com) The Irish Independent (www.independent.ie) The Irish Examiner (www.examiner.ie)</p>			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
The specific details of the allocation procedure are defined in ComReg Documents 08/02 and 08/03.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
We have been ready to receive applications since Monday 19 th November 2007.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Tentatively by end of April 2008.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Yes			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Tentatively by end of 2008.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
<p>Applications are invited through the normal channels for numbering applications: Numbering Applications Commission for Communications Regulation, Abbey Court, Irish Life Centre, Lower Abbey Street, Dublin 1. Telephone : +353 1 8049766 Fax number: +353 1 8049665 E-mail: numapps@comreg.ie</p>			

116 111– Progress Report			
Issue date	04/04/2008	Member State	IT
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
Following the general principle of our Communication Act, the numbering plan is going to be modified in order to foresee that the 116 numbers are available for services in accordance to Decision 2007/116/EC and Decision 2007/698/EC under the responsibility of the competent Ministry.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
The new numbering plan will be adopted and published soon. Involved parties will be duly informed			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
On the basis of the new numbering plan, the assignment will be done by means of a communication to the competent Ministry			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
The number 116111 can be assigned as soon as the competent Ministry shows its interest			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Our procedure foresees that AGCOM makes the number available to the competent Ministry and this one is responsible for the effective realization of the service			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
NO			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Not known			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Not known			

116 111– Progress Report			
Issue date	11/02/2008	Member State	LT
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
On 25 January 2008, we modified the National Numbering Plan, made number 116111 available and added the provisions on the purpose and use conditions of the number.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
The public consultation was announced on our web-site (http://www.rrt.lt/index.php?-576015883 from 3 December till 31 December 2007), and press release is going to be issued by NRA in February 2008.			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
The number will be assigned by joint commission of the public tender, which shall include representatives of the Ministry of Social Security and Labour, Ministry of the Interior, Ministry of Transport and Communications and other national public authorities.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
Anticipated in March 2008.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
After the public tender is finished.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Not yet.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Within one month after the number is assigned.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Secretary of the joint commission of the public tender: Mr. Rytis Valanciauskas, tel. +370 5 210 5628, e-mail: rvalanciauskas@rrt.lt .			

116 111– Progress Report			
Issue date	23/04/2008	Member State	LU
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
Decision 07/104/ILR dated 18/01/2007 regarding the reselection of the range '116'. The assignment procedure is laid down in the general rules for assignment of number. No specific procedure has been defined yet.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
The operators have been invited on 12 th July 2007 for a round table on the subject of implementation of future services for numbers of the range 116xyz. A register of available numbers as decided by the Commission is published on the Internet site of the ILR (www.ilr.lu under section Télécom\Numérotation\Registre public des numéros '116')			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
Numbers of the range '116xyz' will be assigned directly to the applicants if any.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
The procedure is described in the 'Règlement 08/127/ILR dated 18/03/2008 which is published on the Internet site of the ILR and in the national Official Journal (Mémorial A49 du 17 avril 2008) together with the Public Register of available numbers.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
The number is available and can be assigned			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Yes (Child Helpline International)			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
See 5 & 6			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Institut Luxembourgeois de Régulation 45, Allée Scheffer L-2922 Luxembourg Tél. : 45 88 45 – 1 Fax : 45 88 45 88 Email : info@ilr.lu			

116 111– Progress Report			
Issue date	05/03/2008	Member State	MT
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>The numbering range for the 116 XYZ services has been reserved in Malta's numbering plan. This is reflected in the allocation table on the MCA website. (http://www.mca.org.mt/infocentre/openarticle.asp?id=682&pref=3). A general assignment process applicable to all 116 XYZ numbers has been drawn up and subsequently approved by Cabinet due to the fact that this will involve various government entities. This process envisaged the selection of a 'lead Ministry' for each 116 XXX number. Governmental entities that already provide a comparable service to the one that is being offered would be given the right of first preference in order to facilitate the process. If this is not the case and the entity is not in a position to offer the service in question under the conditions set, the Lead Ministry would have to issue a call for expression of interest and adjudicate the service accordingly. The entity chosen will then have to apply with the Malta Communications Authority (MCA) for the use of such number.</p> <p>In the case of the 116 111 the Ministry for the Family and Social Solidarity, that is responsible for social policy in Malta, has been identified as the lead Ministry to lead this initiative.</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
This will be made known once the process is fully implemented. Responsibility for communications will be devolved to lead ministry and/or service providers depending on the nature of the service.			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
It will be assigned as per the procedure described in (1) above.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
The procedure has been launched in December 2007.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
This will depend on whether any organisation will show interest in this service and whether it will be able to fulfil all the conditions set.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
At this stage governmental entities that offer a comparable a similar service have not yet been contacted. If there is no interested public entity a call for expression will then have to be issued by the Lead Ministry.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
This will depend upon any entity showing an interest in providing the service. If this will be the case and the service is assigned to this entity, we are not envisaging any potential difficulties in making this number operational. However, further discussions with operators still need to take place.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Details will be issued on the Malta Communications Authority (www.mca.org.mt Valletta Waterfront, Pinto Wharf, Valletta, FRN1913, Tel: +356 21 336 840, Fax: +356 21 336 846; Email: info@mca.org.mt) and the lead Ministry's website in the case that there would need to be a call for expression of interest.			

116 111– Progress Report			
Issue date	07/03/2008	Member State:	NL
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
We have modified our national numbering plan.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
Message on our website www.nummers.ez.nl			
Email to organisations that might be interested in 116111			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
Same as for 116000			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
Same as for 116000			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Not clear at this moment			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Yes			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
We don't know at this stage			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
OPTA, Muzenstraat 41, Den Haag, +31-(0)70 315 35 00			
http://www.opta.nl/			

116 111– Progress Report			
Issue date	12/03/2008	Member State	NO
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
Public hearing is scheduled to take place during March, April and May 2008 The range is not assigned and therefore available for 116 services			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
We will notify those relevant in public hearing and provide information on www.npt.no			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
To be decided upon after public hearing			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
To be decided upon after public hearing			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
October 08, if applicants applies			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
No			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
By the end of 2008, if applicants applies			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Norwegian Post and Telecommunications Authority tel: +47 22 82 46 00 Fax : + 47 22 82 46 40 www.npt.no			

116 111– Progress Report			
Issue date	12/03/2008	Member State	PL
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
Numbering Plan is currently being modified. Procedure of assignment has been published on the NRA website.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
Before the end of the year 2007 via the NRA website (http://www.uke.gov.pl/uke/index.jsp?place=Lead05&news_cat_id=140&news_id=2569&layout=1&page=text)			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
Registered operators/providers, as representative of verified organisations, can apply to the NRA for allocation of 116111. Then NRA assigns 116111 according to national administrative rules.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
After publishing conditions of assignment, when verified organisations will send a letter of interest to the NRA.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Expected time is about 2 weeks since formal application.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Not yet, we expect it in the near future.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
It is difficult to foresee, approx. in the second half of the year.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Via the NRA website and e-mails http://www.uke.gov.pl Urząd Komunikacji Elektronicznej Ul. Kasprzaka 18/20 01-211 Warszawa Polska e-mail: uke@uke.gov.pl			

116 111– Progress Report			
Issue date	13/03/2008	Member State	PT
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>By determination of 5 September 2007, it was approved the procedures for allocation of rights of use for numbers of numbering range "116" as well as the conditions for allocation and use attached to these numbers. The NNP was modified to accommodate harmonised services of social value on range "116" and the designation of each number "116xxx" in the NNP for the respective service, according to Decision 2007/116/EC, of 15 February 2007, which is published at the following link: http://www.anacom.pt/template31.jsp?categoryId=252286</p> <p>The detailed procedures description and conditions attached to the right of use 116 numbers are published at: http://www.anacom.pt/streaming/numb_rag116.pdf?categoryId=35027&contentId=521867&fileId=ATTACHED_FILE</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
<p>The 116111 number was made known via website news published on 15 of November 2007, which refers the Decision of 29 October 2007 which amends Decision 2007/116/EC of 15 February 2007 and reserves new 116 numbers for the provision of harmonised services of social value. The 116111 number was reserved in the NNP at 30/11/07. Please find information at: http://www.anacom.pt/template20.jsp?categoryId=259282&contentId=535794</p>			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
<p>The rights for use 116111 number was already allocated at 11/01/08 following the allocation procedures defined and publish on our website at: http://www.anacom.pt/streaming/numb_rag116.pdf?categoryId=35027&contentId=521867&fileId=ATTACHED_FILE</p>			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
The procedure for 116xxx allocation was put in place after his publication at 5/09/2007.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
<p>The number 116111 was allocated at 11/01/2008 to Instituto de Apoio à Criança a Portuguese organization that already have the rights of use of 116000 number on the basis of a qualifying document issued by the Ministry of Internal Affairs to a Portuguese organization (Instituto de Apoio à Criança), who nowadays provides a missing children SOS service under a NNP short code.</p>			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Please see the previous answer.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
No information available			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
<p>As stated in the procedures the interested organizations should contact (or made a numbering request) to ICP-ANACOM http://www.anacom.pt/ Av. José Malhoa, 12 1099-017 Lisboa (Lisbon), Portugal Freephone (access from Portugal only): 800 206 665</p>			

Phone: + 351 21721 1000 Fax: + 351 21721 1001

Normally the first contact point is the attendance services who forward the organization according the subject (e.g.: Numbering, Authorization) to the Department who deals with the issue.

116 111– Progress Report			
Issue date	05/03/2008	Member State:	RO
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>In order to implement the provisions of the Commission Decision of 15 February 2007 on reserving the national numbering range beginning with “116” for harmonized numbers for harmonized services of social value, certain measures have been taken. Therefore, by ANRCTI’s president Decision no. 2.895/2007, published in the Official Journal of Romania no. 608 as 4th September 2007, a new National Numbering Plan providing explicitly the 116(xyz) short numbers for harmonized services of social value (including the 116000 hotline number for missing children) has been adopted.</p> <p>Also, a draft decision containing a general assignment procedure for 116(xyz) short numbers is currently under a public consultation procedure. The consultation will end on March 13. The draft is available (in Romanian) at http://www.anrcti.ro/DesktopModules/Interogation/DownloadFile.aspx?intSurveyID=256&intSurveyFilledInstancesID=792602.</p> <p>After the adoption, the procedure will be published in the Official Journal of Romania and made available on ANRCTI’s website.</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL,publication, etc).</i>			
<p>According to the draft procedure, the opening for allocation of an 116(xyz) number will be published on ANRCTI’s website, establishing also the service which can be provided using that number, the specific conditions attached to the right of use, the date when ANRCTI will start receiving requests for the allocation of that number and the table score for the evaluation of requests (for the first phase of allocation).</p>			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
<p>The allocation procedure is detailed within the general procedure mentioned in the answer to the Question no. 1.</p>			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
<p>It is envisaged that the general procedure will enter into force within Q2/2008.</p>			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
<p>The available 116(xyz) numbers will be assigned in Q2/2008, following an application fulfilling the requirements of the general procedure. According to Romanian legislation, any numbering resource listed in the National Numbering Plan will be assigned only to the authorized electronic communications service provider. So, the 116(xyz) will be allocated to the electronic communications service provider which will assign the number to an entity who will provide effectively the content service. However, according to the draft procedure, when ANRCTI will allocate the number, the entity that will provide the service will be already known, because the request for the number has to contain information about that entity and details on how the entity intends to provide the service, in order to fulfil the conditions stated in the annex to the Decision 2007/116/CE. Also, the electronic communications service provider will be obliged to assign the number to the entity identified in the request.</p>			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
<p>Until now, one organisation has already expressed its interest in providing the <i>child helplines</i> service. This organisation is currently providing a similar service using a freephone number.</p>			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			

According to the draft procedure, the 116(xyz) numbers should be operational within 6 months (180 days) after they were allocated to the operator. Also, the operator has to notify ANRCTI in 30 days after the activation of the number.

Question 8

What are the contact details that organisations can use to express their interest?

The interested operators can submit any application by registered mail, directly to ANRCTI Headquarter, in Bucharest, Libertatii 14 Boulevard, 5th district, or by mail at the same address.

www.anrc.ro

116 111– Progress Report			
Issue date	28/02/2008	Member State	SE
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
The Commission Decision 2007/116/EC and 2007/698/EC have been implemented in the Swedish national numbering plan via a decision on 7 December 2007. Along with the decision of 7 December 2007 PTS (the NRA) issued a one page document stating more concrete how the assignment procedures would be used regarding numbers from the 116-range.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
Information that it was/is possible to submit applications regarding the three numbers 116 000, 116 111 and 116 123 for the respective services was made publicly available shortly after the 7 December 2007. The information was published on the website of PTS (http://www.pts.se/Nyheter/nyhet.asp?ItemId=7445) and on the website of the Government (http://www.regeringen.se/sb/d/7176/fromdepartment/107/page/9). Furthermore, emails regarding information on this have been sent to operators, other public authorities, the municipalities and the country councils of Sweden.			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
On 24 January 2008 PTS decided to assign the number 116 111 to the organisation BRIS (Children's Rights in Society). BRIS must make use of the number within twelve months from that date. BRIS already since many years operates a children's helpline in Sweden, using a freephone number from the Swedish numbering plan.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
See the answer to the questions 1 and 2.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
It has already been assigned, see the answer to question 3.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Yes, and the number has already been assigned, see the answer to the questions 3 and 5.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
BRIS must make use of the number within twelve months from the 24 January 2008, the date of the decision, see the answer to question 3.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
The contact details and information on how to apply for the number can be found on the following website http://www.pts.se/Nyheter/nyhet.asp?ItemId=7445 . However, in the case of 116 111 the number is already assigned.			

116 111– Progress Report			
Issue date	05/03/2008	Member State	SI
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
With enforcement of changes in general act concerning numbering plan numbering range 116xxx was reserved for harmonised services of social value (published in Official Gazette Nr 79, 31 August 2007 and on the Agency web site: www.apek.si).			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
Because Agency (Post and Electronic Communications Agency of the Republic of Slovenia) expected that interest in particular number 116111 could exceed the availability (only one number) public call was published with the intention to acquire opinions of interested parties. In the public call the 30 day time period was laid down for the acquisition of opinions of interested parties. In the prescribed time period there was no interest for the assignment of the number 116111. Public call was published in Official Gazette Nr 112, 7 December 2007 and on the Agency web site: www.apek.si			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
The number will be assigned on the basis of the procedure prescribed in the Electronic Communications Act (Official Gazette no. 13/07 – Official consolidated version - ECA) by a decision of the Agency with or without a prior public tender, depending on the interest expressed in a public call. Relevant articles of ECA are in particular: 38 (obtaining opinions of interested parties), 61 (procedure for issuing decisions on the assignments) and 62 (issuing decisions on the assignment of numbering resources on the basis of the general administrative procedure).			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
In next months Agency is planning to repeat again a public call procedure. According to the provision of article 38 of ECA if the Agency considers that interest in particular numbers could exceed the availability; it shall publish a public call to obtain the opinions of interested parties concerning the conditions of use of such number. Agency shall always be obliged to publish such public calls whenever it receives from party with an interest in the specific numbers an initiative for public tender. Notwithstanding this Agency is obliged to publish public calls at least once in three years.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
It is impossible to predict when and to which organisation – depending on the interest.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
No.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
In next months Agency is planning to repeat public call procedure. Then the assessment on time of implementation will be possible.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Post and Electronic Communications Agency of the Republic of Slovenia Stegne 7, POB 418, SI-1001 Ljubljana, Slovenia www.apek.si			

116 111– Progress Report			
Issue date	12/3/2008	Member State	SK
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
National numbering plan has been modified, the number range 116xxx has been allocated to the European harmonised services, our Electronic Communications Act has been modified concerning the common assignment procedure.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
The information concerning whole 116 range was published on 19 the September 2007 on our web site: http://www.teleoff.gov.sk/sk/Cislovanie/stanovisko116.html			
The information concerning availability of the number 116111 was published on our web site after the amendment of the EC Decision was published in OJ (November 2007).			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
The number will be assigned according to common assigning procedure stipulated in Electronic Communications Act, in cooperation with relevant Ministries, who are competent for content of such particular service (e.g. The agenda of Ministry of Interior contains missing people in general)			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
The procedure was launched after receiving the legitimate application of our mobile operator Orange Slovakia in January 2008.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
According to the progression of mutual communication among above mentioned Ministries and applicant, we assume that the number can be assigned in late March or early next month. For the number 116111 we have only one applicant - mobile operator Orange Slovakia, so the number will be assigned to them.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Above mentioned applicant requires the number on behalf of Slovak Children Foundation so we can assume that they are interested in provision of the harmonised service in cooperation with the operator.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
We can only suppose June 2008.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Address of the Telecommunications Office : Technical regulation department - Number management division Telekomunikačný úrad Slovenskej republiky, 810 06 Bratislava, Továrenská 7, tel. 0257881500 http://www.teleoff.gov.sk/en/Numbering/index.html			

116 000, 116 111 and 116123² – Progress Report			
Issue date	07/04/2008	Member State	UK
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
Ofcom plans to consult on the general procedures for allocation of 116 numbers during the coming months. The consultation will include proposals to modify the National Telephone Numbering Plan to include 116 numbers reserved by the Commission, general conditions of use and specific restrictions to ensure pan European harmonisation. The consultation will also propose a modification to the Numbering General Conditions to ensure observance of the charging arrangements.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
The availability of the 116 numbers will be brought to the attention of interested parties in the following ways: - through the consultation process; - information on a section of Ofcom's website dedicated to 116 numbers; - promotion of 116 numbers at the time the statement is published; and - a targeted stakeholder engagement programme.			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
The assignment process has yet to be determined through consultation.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
Following the outcome of the consultation process later this year.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
We expect to be in a position to assign 116 numbers before the end of 2008.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Yes for all three 116 numbers			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Difficult to predict but hoped early-mid 2009			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
numbering.applications@ofcom.org.uk			
or Elizabeth Greenberg at elizabeth.greenberg@ofcom.org.uk . Telephone number: 00 44 20 7783 4163			

² Ofcom is consulting on the allocation and charging arrangements for the whole 116 range and therefore the state of implementation is at the same stage for 116000, 116111 and 116123.

Further information

Association that has proposed the file:

Child Helpline International <http://www.childhelplineinternational.org/>

The letters of intent have been received from:

- AT: 147 "Rat auf Draht" <http://rataufdraht.orf.at>
- CZ: "Safety line" www.linkabezpeci.cz
- DE: "Nummer Gegen Kummer e.V." <http://www.nummergegenkummer.de/>
- EE: "Lapsemure" <http://www.lapsemure.ee>
- EL: "Helpline-Connection" <http://www.epsype.gr/>
- ES: "Telefono Anar" <http://www.anar.com>
- IT: "Telefono Azzurro" <http://www.azzurro.it/>
- LU: "12345 Kanner-Jugendtelefon" <http://12345kjt.lu>
- PT: "SOS Crianca" <http://www.iacrianca.pt>
- RO: "Linia Verde Pentru Protectia Copilului" <http://www.telefonulcopilului.ro>
- SK: "Linka dtskej istory pri SV Unicef" <http://www.unicef.sk/ldi>
- SE: „BRIS“ <http://www.bris.se>

They are available at:

http://ec.europa.eu/information_society/policy/ecommm/library/public_consult/116/index_en.htm

Annex III

116123

116 123– Progress Report			
Issue date	04/03/2008	Member State	AT
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
An amendment to the Austrian numbering plan (Kommunikationsparameter-, Entgelt- und Mehrwertsteuerordnung – KEM-V) implementing the number 116 111 and 116 123 in Austria, was published at 28. February and came into force on 29. February 2008 as required by the EC Decision.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
Together with the announcement of the amendment to the numbering ordinance (on the website of RTR (http://www.rtr.at/kem-v) and the federal gazette [BGBl II Nr. 77/2008]) also a press release was published (Amtsblatt Wiener Zeitung on the 28 th of February) and all information on the number range 116 was made public at our website (http://www.rtr.at/de/tk/socialN).			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
At the time RTR receives an application for 116 123 an information will be published on our website and all other interested parties will be invited to file an application too. For a period of one month after this announcement all application will be treated equally (like they were filed at the same date). If there are more than one applicant after this period of time fulfilling the conditions for the assignment of the number a decision will be reached by lot.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
Since 29. February 2008 interested persons can apply for the assignment of 116 123.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
For the time being we do not have any information on this.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
For the time being we do not have any information on this.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
For the time being we do not have any information on this.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Rundfunk und Telekom Regulierungs-GmbH (RTR-GmbH) Austrian Regulatory Authority for Broadcasting and Telecommunications Mariahilfer Straße 77-79, 1060 Wien, Austria tel: +43 1 58058 0 fax: +43 1 58058 9393 mailto:numbering@rtr.at http://www.rtr.at/			

116 123 – Progress Report			
Issue date	24/04/2008	Member State	BE
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
The Decision 2007/116/EC has been transposed in Belgian law via the adoption of a new Royal Decree (RD) on the administration of the national numbering space and the assignment and withdrawal of rights of use for numbers of 27 April 2007 (publication in OJ 28 June 2007). More specifically article 60 of this RD stipulates that the number range which starts with 116 will be used for harmonised European applications or services. A reference to the Decision 2007/116/EC is made in the report to the RD (see article 60).			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
On 12 December 2007, BIPT announced that 116111 and 116123 were available and that the assignment conditions are to be consulted on BIPT web site: http://www.bipt.be/ShowDoc.aspx?objectID=2597			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
The assignment followed the normal procedure as foreseen in the RD. This means that an application must be filed according to article 10 of the RD.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
Not known.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Not known			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
no			
Question 7			
<i>What are the contact details that organisations can use to express their interest?</i>			
Numbering			
Tel : + 32 2 226 87 59 (NL - EN), Tel : + 32 2 226 88 74 (FR)			
Fax : + 32 2 226 88 41, E-mail : numbering@bipt.be			

116 123 – Progress Report			
Issue date	14/03/2008	Member State	BU
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
After public consultations procedure, the National Numbering Plan was modified (State Gazette issue 72 of 4 September 2007). A draft <i>Ordinance on rules of allocation and the procedures of primary and secondary assignment for use, reservation and withdrawal of numbers, addresses and names</i> is currently under approval process.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
The numbering range beginning with '116' for harmonized numbers for harmonized services of social value is available since the National Numbering Plan has been promulgated in State Gazette (issue 72 of 4 September 2007).			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
We have envisaged a specific stipulation for 116xyz in our draft <i>Ordinance on Rules of allocation and the procedures of primary and secondary assignment for use, reservation and withdrawal of numbers, addresses and names</i> (under approval process). Allocation of numbers is admitted to the competent organizations, not only to the operators. The NRA will decide case by case.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
After Ordinance Approval			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Not yet			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Few months after the number assignment. It depends on the agreements between the assignee organization and the chosen operator to implement the service.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Communications Regulation Commission 6 Gurko Str. BG-Sofia 1000 Website: www.crc.bg ; info@crc.bg			

116 123– Progress Report			
Issue date	07/03/2008	Member State	CZ
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
The national Numbering Plan was modified in a way that number 116XYZ can be assigned the same way as any other number and in accordance with the Decision 2007/116/EC.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, OJ publication, etc).</i>			
The number 116123 has been available since 1 st July 2007 when it was published in the national Numbering Plans of networks and services of electronic communications (see www.aspi.cz ; Legislation of Number 117/2007 Sb.). http://www.ctu.cz/main.php?pageid=2&page_content_id=4548 http://www.ctu.cz/main.php?pageid=45&PHPSESSID=0014b89ad200b81820001ed57c591841			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
It will be assigned according to the Act n. 127 of 22 February 2005 on Electronic Communications and on Amendment to Certain Related Acts			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
The procedure will be launched at the time of a submission.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
See answer 6			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
No			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
The time depends on an agreement between the content of the services provider and the access provider.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
http://www.ctu.cz/main.php?pageid=45&PHPSESSID=0014b89ad200b81820001ed57c591841			

116 123– Progress Report			
Issue date	27/04/2008	Member State	CY
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>The range beginning with “116” has been reserved in the national numbering plan for harmonised numbers of harmonised European services of social value. Further more the national numbering plan has been modified to specifically address 116XXX individual numbers. The latest modification to the numbering plan of the Republic of Cyprus that addresses among other issues the 116XXX number range, is included in the OCECPR Order “P.I. 437/2007” in the form of secondary legislation.</p> <p>There is not a general procedure established specifically for the assignment of 116XYZ numbers. General assignment procedures as well as terms and conditions of use for all number categories in general are included in the Authorisation and Numbering Orders, respectively.</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, OJ publication, etc).</i>			
<p>As stated above numbers 116000, 116111, 116123 etc are included in the latest amendment of the Numbering Order,, in the form of the amending OCECPR Order “P.I. 437/2007” which was published in the Official Journal in the third quarter of 2007. The amending Order is available online at the following URL, http://www.ocecpr.org.cy/media/documents/Legislation/EC_Order_NumberingAmend_GR_K_DP437-2007_9-11-2007_PH.doc</p>			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
<p>The numbers will be assign following the set procedures of the OCECPR in cooperation with the competent authority on social services policies which is the Ministry of Labour and Social Insurance. Currently the Cyprus NRA has been consulting on the assignment processes and provision of the service with the Social Welfare Services of the Ministry of Labour and Social Insurance as the competent authority. No final decision has been taken yet since governmental elections proceedings have intervened during the last few months.</p>			
Question 4			
<i>When has the procedure been (will it b)e launched?</i>			
Once the consultations mentioned above completed the procedure will be launched.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Expected within 2008.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Only one organisation expressed interest apart from the consultations with the Social Services of the Ministry of Labour.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Estimated time for calls routing and service provision: first semester 2008.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
<p>Interested organisations can express their interest at the OCECPR using the following contact info:</p> <p>Telephone: 00357-22693000 Fax: 00357-22693070</p> <p>Postal Address: Helioupoleos 12, 1101 Nicosia, P.O.Box 24412, 1704 Nicosia, Cyprus</p> <p>E-mail Address: Info@ocecpr.org.cy</p>			

116 123– Progress Report			
Issue date	05/03/2008	Member State	DE
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>On August 29th, 2007 the Rules of Assignment for 116 numbers were published in the Official Gazette of Bundesnetzagentur as well on its internet site.</p> <p>After that interested parties were invited to comment on the intended assignment procedure for the number 116 123 (emotional support helpline) until December 31st, 2007. The assignment procedure was published on November 28th, 2007 in both the Official Gazette and the internet site. One short comment was received. After the expiry of the deadline a call for tender was published on January 30th, 2008 in both the Official Gazette and the internet site, too. Interested parties were invited to send their applications until April 3rd, 2008.</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, OJ publication, etc).</i>			
<p>This information was made known after the Rules of Assignment for 116 xyz came into operation on August 29th, 2007 and can be found here: http://www.bundesnetzagentur.de/enid/3399b642ef8d322014e1674acfc7d9f5,0/ssss6xyz/List_e_der_zur_Verfuegung_stehenden_Nummern_fuer_HDSW_3y5.html</p>			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
<p>First, Bundesnetzagentur started a public consultation on the planed criteria of assignment. Now, a call for tender was started which all interested persons, organizations, companies etc. can take part in it.</p>			
Question 4			
<i>When has the procedure been (will it b)e launched?</i>			
<p>The public consultation was launched on November 28th, 2007. Comments on the criteria of assignment were handed until December 31st, 2007. A call for tender for the number 116 123 was published on January 30th, 2007. applications could be handled in until 3 April 2008. Bundesnetzagentur has received one application and currently examines if the minimum criteira for the assignment of the number are fulfilled.</p>			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
<p>Bundesnetzagentur allows applications to be sent in within nine weeks after the call for tender started. Afterwards the applications have to be evaluated. Depending on the amount and the content of the applications the number could be assigned six weeks later.</p>			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
<p>Yes, one organisation.</p>			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
<p>According to the Rules of Assignment for 116 xyz numbers the service must be operational and calls routed to a 116 xyz number within 180 days after the assignment of the number.</p>			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
<p>Applications should be sent to Bundesnetzagentur, Germany http://www.bundesnetzagentur.de/media/archive/12524.pdf</p>			

116 123– Progress Report			
Issue date	12/03/2008	Member State	DK
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
In Denmark we modified the national numbering plan so it now includes 116 numbers. We have a general allocation procedure for all numbers in the 116xyz numbering range. You can find further information on the allocation procedures below.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, OJ publication, etc).</i>			
It was announced on the National IT and Telecom Agency's (NITA's) website the 13 th of February 2008 that it was now possible to apply for the number 116 123. This is a link to the announcement: http://www.itst.dk/nyheder/nyhedsarkiv/2008/annoncering-af-numrene-116-111-og-116-123 This is a link to more information on NITA's website about the allocation of 116 111 and 116 123: http://www.itst.dk/nummerforhold-og-domaener/nummerforhold/116-serien-til-tjenester-af-samfundsmessig-betydning/offentlig-annoncering-af-numrene-116-111-og-116-123			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
As far as the procedure of allocating 116 numbers is concerned, the set-up in Denmark is as follows. The approach to the national assignment of 116 numbers is based on a "draw/lottery approach". When a number has been reserved for a particular type of service, NITA will invite applications for that number. If only one applicant for a specific number fulfils the criteria laid down in the annex to the decision, that applicant will be allocated the number. However, if two or more applicants fulfil the criteria, then a draw will decide which applicant gets the number allocated.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
The procedure has already been launched as NITA implemented the Commissions decision in the Executive Order on the Overall Danish Numbering Plan the 20th of June 2007.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Applications for the number 116 123 can be sent to NITA no later than the 1 st of April 2008. NITA will subsequently consider the received applications.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
No organisations have expressed interest in providing the service on the number 116 123.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
NITA has no information on when to expect the number 116 123 to be operational.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
For further information about 116 numbers it is possible to contact Maria Schmidt Jensen on e-mail msj@itst.dk .			

116 123– Progress Report			
Issue date	10/03/2008	Member State	EE
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
The conditions attached to using HESC numbers, listed in the Commissions decision, have been added to the decree of the Minister of Economic Affairs and Communications “Estonian Numbering Plan”. Also, it has been made legally possible to hand out 116 numbers. We’ve updated our webpage with relevant information about HESC numbers, consisting of the Commission decision with the Annex and a list of currently available numbers with detailed information about their requirements and purpose. Furthermore, we plan to update it regularly. We’ve compiled an extra information enquiry form to go with the number booking application, so we could pinpoint the most capable organisation for filling the criteria and purpose of 116 HESC numbers. HESC number assignment procedure does not breach the boundaries of any other number assignment procedure.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, OJ publication, etc).</i>			
We updated our webpage and added the Commission decision, plus the list of available numbers, which includes detailed description of the service and its requirements.			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
After receiving an application form for the 116123 number, we send the applicant an extra information enquiry form, with questions about the usage of the number and organisation background. The service, must meet the requirements of the Commission decision, we consider these requirements as “Knock-Out” criteria. In case of several applications we will determine the most suitable organisation for fulfilling the 116 HESC purpose. All things considered, when our NRA reaches a pleasing decision, the number will be assigned to the organisation.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
Our NRA is in stand by mode, ready to process any application from an organisation willing to offer the service.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Until now there has been no interest in providing the service, so it’s hard to make any prognosis.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
No they have not.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Again, this is difficult to expect, because we have had no interest what-so-ever in booking the HESC number.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Estonian Technical Surveillance Authority - numbering Department Tehnilise Järelevalve Amet Sõle 23A, 10614 Tallinn, Estonia Phone: +372 667 2000 Fax: +372 667 2001 E-mail: info@tja.ee			

116 123– Progress Report			
Issue date	12/03/2008	Member State	EL
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
According to EETT's Decision No 441/121 regarding the regulation for the assignment of National Numbering Plan's (NNP) numbering resources that was published in the Official Government Gazette (No 1260/B/23 July 2007), the numbers 116XYZ have been introduced in the Greek Numbering Plan according to the relevant EC Decisions. According to the EETT's Decision the numbers 116XYZ are assigned in a first-come-first-served basis after the submission of a properly completed application to EETT. The assignment procedure remains the same with all the other numbers.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, OJ publication, etc).</i>			
The availability for the assignment of all the 116XYZ numbers has been announced in the official Government Gazette, volume num. 1260/B/23 July 2007 (article 10, part E, paragr. 2.d of the regulation for the assignment of NNP's numbering resources, according to every relevant EC decision			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
The number is assigned in a first-com-first-served basis. The first applicant that meet the requirements gets the number.			
Question 4			
<i>When has the procedure been (will it b)e launched?</i>			
The procedure has already been launched			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
-			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
No.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
-			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Contact details can be found on our NRA's website www.eett.gr 60 Kifissias Avenue, 151 25 Maroussi, Athens, Greece Tel. +30 210 615 1000 fax. +30 210 610 5049 e-mail info@eett.gr			

116 123– Progress Report			
Issue date	12/03/2008	Member State	ES (Informal translation)
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>The number 116123 is available in Spain. The requests will contain a descriptive proposal of service to provide, the identifying data of the interested organisation and the resources which it has for the provision.</p> <p>The requests that are received until <u>30 April 2008</u> will be submitted to the consideration of the competent ministries, who will report on the suitability of the received proposals and the qualification of their applicants. In the case of several qualified applicants that aspire to provide service, a competitive or comparative selection procedure will be called.</p> <p>An announcement in this regard has been published on the web page of the Secretary of State of Telecommunications and for the Information Society. The URL is the following one: http://www.mityc.es/Telecomunicaciones/Secciones/Numeracion/DelInteres/</p> <p>The general procedure for the function of any 116 number is in the following link to the Official journal of the State (published on 8 November 2007): http://www.boe.es/boe/dias/2007/11/08/pdfs/A46042-46043.pdf</p> <p>The organisations interested in providing the service can tell it through postal mail to the General Assistant directorship of Operators and Information technologies. _; or in the via electronic mail to numeracion@mityc.es</p> <p>Until now, no application has been received, although a preliminary demonstration of interest by a non profit-making organisation exists. This organisation, however, has shown her preoccupation about some of the conditions that service must meet, in particular, the gratuity of the calls.</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, OJ publication, etc).</i>			
See answer to question 1.			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
See answer to question 1.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
<p>116123 can be requested since the coming into force of the Commission DECISION of 29 October 2007 that amends the Decision 2007/116/EC (2007/698/EC) because the national telephone numbering Plan, since its publication on 30 December 2004, already considered the reservation of range 11 for harmonised European services.</p> <p>However, in order to favour a greater public knowledge of the possibility of these numbers, as well as to clarify the criteria to follow, the publications mentioned above were made. See answer to question 1.</p>			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
The number will be attributed from <u>30 April 2008</u> . See answer to question 1.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
a preliminary demonstration of interest by a non profit-making organisation exists. This organisation, however, has shown her preoccupation about some of the conditions that service must meet, in particular, the gratuity of the calls.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Not known. See previous answers.			
Question 8			

<i>What are the contact details that organisations can use to express their interest?</i>
Secretaría de Estado de Telecomunicaciones y para la Sociedad de la Información C/ Capitán Haya, 41 28071 Madrid numeracion@mityc.es

116 123– Progress Report			
Issue date	12/03/2008	Member State	ES
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>El número 116123 está disponible en España para su atribución al servicio “línea de apoyo emocional”. Las solicitudes contendrán una propuesta descriptiva del servicio a prestar, los datos identificativos de la organización interesada y los medios con los que se cuenta para la prestación.</p> <p>Las solicitudes que se reciban hasta el día <u>30 de abril de 2008</u> se someterán a la consideración de los ministerios con competencias en el contenido del servicio, quienes informarán sobre la idoneidad de las propuestas recibidas y la cualificación de sus solicitantes. En el caso de existir varios solicitantes cualificados que aspiren a prestar el servicio, se convocará un procedimiento de selección competitiva o comparativa.</p> <p>Se ha publicado un anuncio al respecto en la página Web de la Secretaría de Estado de Telecomunicaciones y para la Sociedad de la Información. La dirección es la siguiente: http://www.mityc.es/Telecomunicaciones/Secciones/Numeracion/DelInteres/</p> <p>El procedimiento general para la atribución de cualquier número del rango 116 se encuentra en el siguiente enlace del Boletín Oficial del Estado (publicado el 8 de noviembre de 2007): http://www.boe.es/boe/dias/2007/11/08/pdfs/A46042-46043.pdf</p> <p>Las organizaciones interesadas en prestar el servicio pueden comunicarlo mediante correo postal a la Subdirección General de Operadores y Tecnologías de la Información.; o bien en la dirección de correo electrónico numeracion@mityc.es</p> <p>Hasta la fecha, no se ha recibido formalmente ninguna candidatura para prestar en España el servicio “línea de apoyo emocional”, aunque sí existe una manifestación preliminar de interés por parte de una organización sin ánimo de lucro. Esta entidad, no obstante, ha mostrado su preocupación por algunas de las condiciones que debe cumplir el servicio, en particular, la gratuidad de las llamadas.</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, OJ publication, etc).</i>			
En la página Web de la Secretaría de Estado de Telecomunicaciones (desde el 12 de marzo de 2008). Ver respuesta a pregunta 1.			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
El número se atribuirá a solicitud de los interesados y tras su valoración por las autoridades públicas competentes. En caso de que existan varios candidatos cualificados se convocará un procedimiento competitivo o comparativo a partir del <u>30 de abril de 2008</u> . Ver respuesta a pregunta 1.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
La atribución del número 116123 puede ser solicitada desde la entrada en vigor de la DECISIÓN DE LA COMISIÓN de 29 de octubre de 2007 que modifica la Decisión 2007/116/CE en lo que se refiere a la introducción de números reservados adicionales que comiencen por «116» (2007/698/CE). Ello es así porque el Plan nacional de numeración telefónica, desde su publicación el 30 de diciembre de 2004, ya contemplaba la reserva del rango 11 para servicios armonizados europeos. <p>No obstante, con objeto de favorecer un mayor conocimiento público de la posibilidad de</p>			

atribución de estos números, así como para clarificar los criterios a seguir, se realizaron las publicaciones mencionadas. Ver respuesta a pregunta 1.

Question 5

When do you expect the number to be assigned to an organisation? Which one?

El número se atribuirá a solicitud de los interesados, a partir del 30 de abril de 2008. Ver respuesta a pregunta 1.

Question 6

Have organisations already expressed their interest in providing the service?

Existe una manifestación preliminar de interés por parte de una organización sin ánimo de lucro. Esta entidad, no obstante, ha mostrado su preocupación por algunas de las condiciones que debe cumplir el servicio, en particular, la gratuidad de las llamadas.

Question 7

When do you expect the number to be operational (calls routed to the number, service provided)

Se desconoce si finalmente alguna entidad solicitará la atribución del número. Ver respuesta a pregunta 1.

Question 8

What are the contact details that organisations can use to express their interest?

Secretaría de Estado de Telecomunicaciones y para la Sociedad de la Información
C/ Capitán Haya, 41
28071 Madrid
numeracion@mityc.es

116 123– Progress Report			
Issue date	18/2/2008	Member State	FI
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
General procedures (=numbering regulation including updated national numbering plan) was published officially on 24.7.2007. Practical measures for the implementation of the 116-number series were completed with telecom operators by 1.9.2007.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, OJ publication, etc).</i>			
The numbers 116000, 116111 and 116123 were published for assignment on 2.11.2007 with a letter to interested parties and with a press release. http://www.ficora.fi/index/palvelut/palvelutaiheittain/numerointi/numerotyyppitjaalueet/palvelunumerot/116palvelunumerot.html			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
Normal procedure defined in the numbering regulation.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
2003			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
The number 116123 was assigned to the applicant (The Evangelical Lutheran Church of Finland) on 7.2.2008.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
See point 5.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Within 1 year as stated in the numbering decision.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
kirjaamo@ficora.fi , www.ficora.fi			

116 123– Progress Report			
Issue date	09/04/2008	Member State	FR (informal translation)
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
The whole serie of "116 XYZ" has been reserved in France, 116123 is therefore not subject to a specific reservation.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL,publication, etc).</i>			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
It could be allocated to an operator, on request, in accordance with the decision n° 07-01780 of the ARCEP.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
It could be allocated to an operator, on request, in accordance with the decision n° 07-01780 of the ARCEP.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			

116 123– Progress Report			
Issue date	09/04/2008	Member State	FR
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
La série entière « 116 XYZ » a été réservée en France, 116123 ne fait donc pas l'objet d'une réservation spécifique.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
116123 pourra être attribué à un opérateur, sur demande, conformément à la décision n° 07-01780 de l'ARCEP.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
116123 pourra être attribué à un opérateur, sur demande, conformément à la décision n° 07-01780 de l'ARCEP.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			

116 123– Progress Report			
Issue date	04/03/2008	Member State	HU
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>The amendments (published in Official Gazette of Hungary number 114,115/2007) of</p> <ul style="list-style-type: none"> - national numbering plan (Government Decree 164 of 2005) - licensing procedures (Government Decree 184 of 2005) - and the connected regulation on fees (Ministerial Decree 11 of 2005) <p>have provided the technical conditions that since 31st of August the National Communications Authority (NCA) can assign the 116XYZ numbers.</p> <p>There is a general assignment procedure for the numbers 116XYZ. The numbers are registered as the other identifiers in the national numbering plan.</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, OJ publication, etc).</i>			
<p>The list of accessible numbers in the numbering range beginning with 116 shall be/ have already been published via NCA's website.</p> <p>http://www.nhh.hu/?id=menu&mid=774&lang=hu</p>			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
There is a general assignment procedure based on Government Decree 184 of 2005.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
The National Communications Authority (NCA) can assign the 116XYZ numbers since 31 st of August 2007.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
So far no organisations express their interest.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
See question 5.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
See question 5.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
NCA Department of Identifier Regulation & Management numbering@nhh.hu .			

116 123– Progress Report			
Issue date	14/02/2007	Member State	IE
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>The number range 116xyz has been reserved in the Irish National Numbering Plan. An Information Notice was published on July 24th 2007 (ComReg Document 07/47) providing details on 116 including information on assignment and usage conditions. General and application information is available in the numbering, naming & addressing section of ComReg website. Also see ComReg Documents 08/02 and 08/03 for specifics.</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, OJ publication, etc).</i>			
<p>Published On ComReg Website: http://www.comreg.ie/_fileupload/publications/ComReg0747.pdf http://www.comreg.ie/_fileupload/publications/ComReg0802.pdf http://www.comreg.ie/_fileupload/publications/ComReg0803.pdf Information available on ComReg website at: http://www.comreg.ie/licensing_and_services/eu_harmonised_shortcodes.552.491.html An advertisement, inviting applications for 116123, was published in the following daily papers on Monday 19th November 2007. The Irish Times (www.ireland.com) The Irish Independent (www.independent.ie) The Irish Examiner (www.examiner.ie)</p>			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
The specific details of the allocation procedure are defined in ComReg Documents 08/02 and 08/03.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
We have been ready to receive applications since Monday 19 th November 2007.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
116123 has been assigned to The Samaritans.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Yes			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Mid 2008.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
<p>Applications are invited through the normal channels for numbering applications: Numbering Applications Commission for Communications Regulation, Abbey Court, Irish Life Centre, Lower Abbey Street, Dublin 1. Telephone : +353 1 8049766 Fax number: +353 1 8049665 E-mail: numapps@comreg.ie</p>			

116 123– Progress Report			
Issue date	04/04/2008	Member State	IT
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
Following the general principle of our Communication Act, the numbering plan is going to be modified in order to foresee that the 116 numbers are available for services in accordance to Decision 2007/116/EC and Decision 2007/698/EC under the responsibility of the competent Ministry.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
The new numbering plan will be adopted and published soon. Involved parties will be duly informed.			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
On the basis of the new numbering plan, the assignment will be done by means of a communication to the competent Ministry			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
The number 116123 can be assigned as soon as the competent Ministry shows its interest,			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Our procedure foresees that AGCOM makes the number available to the competent Ministry and this one is responsible for the effective realization of the service			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
NO			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Not known			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Not known			

116 123– Progress Report			
Issue date	11/02/2008	Member State	LT
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
On 25 January 2008, we modified the National Numbering Plan, made number 116123 available and added the provisions on the purpose and use conditions of the number.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, OJ publication, etc).</i>			
The public consultation was announced on our web-site (http://www.rrt.lt/index.php?-576015883 from 3 December till 31 December 2007), and press release is going to be issued by NRA in February 2008.			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
The number will be assigned by joint commission of the public tender, which shall include representatives of the Ministry of Social Security and Labour, Ministry of the Interior, Ministry of Transport and Communications and other national public authorities.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
Anticipated in March 2008.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
After the public tender is finished.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Not yet.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Within one month after the number is assigned.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Secretary of the joint commission of the public tender: Mr. Rytis Valanciauskas, tel. +370 5 210 5628, e-mail: rvalanciauskas@rrt.lt).			

116 123– Progress Report			
Issue date	23/04/2008	Member State	LU
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
Decision 07/104/ILR dated 18/01/2007 regarding the reselection of the range '116'. The assignment procedure is laid down in the general rules for assignment of number. No specific procedure has been defined yet.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, OJ publication, etc).</i>			
The operators have been invited on 12 th July 2007 for a round table on the subject of implementation of future services for numbers of the range 116xyz. A register of available numbers as decided by the Commission is published on the Internet site of the ILR (www.ilr.lu under section Télécom\Numérotation\Registre public des numéros '116')			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
Numbers of the range '116xyz' will be assigned directly to the applicants if any.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
The procedure is described in the 'Règlement 08/127/ILR dated 18/03/2008 which is published on the Internet site of the ILR and in the national Official Journal (Mémorial A49 du 17 avril 2008) together with the Public Register of available numbers.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
The number is available and can be assigned			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Not yet			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
See 5 & 6			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Institut Luxembourgeois de Régulation 45, Allée Scheffer L-2922 Luxembourg Tél. : 45 88 45 – 1 Fax : 45 88 45 88 Email : info@ilr.lu			

116 123– Progress Report			
Issue date	05/03/2008	Member State	MT
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>The numbering range for the 116 XYZ services has been reserved in Malta's numbering plan. This is reflected in the allocation table on the MCA website. (http://www.mca.org.mt/infocentre/openarticle.asp?id=682&pref=3). A general assignment process applicable to all 116 XYZ numbers has been drawn up and subsequently approved by Cabinet due to the fact that this will involve various government entities. This process envisaged the selection of a 'lead Ministry' for each 116 XXX number. Governmental entities that already provide a comparable service to the one that is being offered would be given the right of first preference in order to facilitate the process. If this is not the case and the entity is not in a position to offer the service in question under the conditions set, the Lead Ministry would have to issue a call for expression of interest and adjudicate the service accordingly. The entity chosen will then have to apply with the Malta Communications Authority (MCA) for the use of such number.</p> <p>In the case of the 116 123 the Ministry for the Family and Social Solidarity, that is responsible for social policy in Malta, has been chosen as the lead Ministry to lead this initiative.</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, OJ publication, etc).</i>			
This will be made known once the process is fully implemented. Responsibility for communications will be devolved to lead ministry and/or service providers depending on the nature of the service.			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
It will be assigned as per the procedure described in (1) above.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
The procedure has been launched in December 2007.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
This will depend on whether any organisation will show interest in this service and whether it will be able to fulfil all the conditions set.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
At this stage governmental entities that offer a comparable a similar service have not yet been contacted. If there is no interested public entity a call for expression will then have to be issued by the Lead Ministry.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
This will depend upon any entity showing an interest in providing the service. If this will be the case and the service is assigned to this entity, we are not envisaging any potential difficulties in making this number operational. However, further discussions with operators still need to take place.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Details will be issued on the Malta Communications Authority (www.mca.org.mt Valletta Waterfront, Pinto Wharf, Valletta, FRN1913, Tel: +356 21 336 840, Fax: +356 21 336 846; Email: info@mca.org.mt) and the lead Ministry's website in the case that there would need to be a call for expression of interest.			

116 123– Progress Report			
Issue date	07/03/2008	Member State:	NL
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
We have modified our national numbering plan.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, OJ publication, etc).</i>			
Message on our website www.nummers.ez.nl			
Email to organisations that might be interested in 116123			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
Same as for 116000			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
Same as for 116000			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Not clear at this moment			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Yes, the national child help line			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
We don't know at this stage			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
OPTA, Muzenstraat 41, Den Haag, +31-(0)70 315 35 00 www.opta.nl			

116 123– Progress Report			
Issue date	12/03/2008	Member State	NO
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
Public hearing is scheduled to take place during March, April and May 2008 The range is not assigned and therefore available for 116 services			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, OJ publication, etc).</i>			
We will notify those relevant in public hearing and provide information on www.npt.no			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
To be decided upon after public hearing			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
To be decided upon after public hearing			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
October 08, if applicants applies			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
No			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
By the end of 2008, if applicants applies			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Norwegian Post and Telecommunications Authority tel: +47 22 82 46 00 Fax : + 47 22 82 46 40 www.npt.no			

116 123– Progress Report			
Issue date	12/03/2008	Member State	PL
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
Numbering Plan is currently being modified. Procedure of assignment has been published on the NRA website.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
Before the end of the year 2007 via NRA website (http://www.uke.gov.pl/uke/index.jsp?place=Lead05&news_cat_id=140&news_id=2569&layout=1&page=text)			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
Registered operators/providers, as representative of verified organisations, can apply to the NRA for allocation of 116123. Then NRA assigns 116123 according to national administrative rules.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
After publishing conditions of assignment, when verified organisations will send a letter of interest to the NRA.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
Expected time is about 2 weeks since formal application.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Not yet, we expect it in the near future.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
It is difficult to foresee, approx. in the second half of the year.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Via the NRA website and e-mails http://www.uke.gov.pl Urząd Komunikacji Elektronicznej Ul. Kasprzaka 18/20 01-211 Warszawa Polska e-mail: uke@uke.gov.pl			

116 123– Progress Report			
Issue date	13/03/2008	Member State	PT
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>By determination of 5 September 2007, it was approved the procedures for allocation of rights of use for numbers of numbering range "116" as well as the conditions for allocation and use attached to these numbers. The NNP was modified to accommodate harmonised services of social value on range "116" and the designation of each number "116xxx" in the NNP for the respective service, according to Decision 2007/116/EC, of 15 February 2007, which is published at the following link: http://www.anacom.pt/template31.jsp?categoryId=252286 The detailed procedures description and conditions attached to the right of use 116 numbers are published at: http://www.anacom.pt/streaming/numb_rag116.pdf?categoryId=35027&contentId=521867&fileId=ATTACHED_FILE</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, OJ publication, etc).</i>			
<p>The 116123 number was reserved at 30/10/07 in the NNP and it has made know via website news published at 15 of November 2007, which refers the Decision of 29 October 2007 which amends Decision 2007/116/EC of 15 February 2007 and reserves new 116 numbers for the provision of harmonised services of social value. Please find it at: http://www.anacom.pt/template20.jsp?categoryId=259282&contentId=535794</p>			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
<p>The rights for use 116123 number was reserved and will be allocated following the allocation procedures defined and publish on our website at: http://www.anacom.pt/streaming/numb_rag116.pdf?categoryId=35027&contentId=521867&fileId=ATTACHED_FILE</p>			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
<p>The procedure for 116xxx allocation was already put in place after his publication at 5/09/2007.</p>			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
No information available.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
<p>The 116123 will be assigned after the applicant fulfils the allocation conditions for rights of use "116" numbers. Only one organization requested few clarifications regarding the procedures and service provision.</p>			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
No information available.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
<p>As stated in the procedures the interested organizations should contact (or made a numbering request) to ICP-ANACOM. Normally the first contact point is the attendance services who forward the organization according the subject (e.g.: Numbering, Authorization) to the Department who deals with the issue.</p>			

116 123– Progress Report			
Issue date	05/03/2008	Member State:	RO
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
<p>In order to implement the provisions of the Commission Decision of 15 February 2007 on reserving the national numbering range beginning with “116” for harmonized numbers for harmonized services of social value, certain measures have been taken. Therefore, by ANRCTI’s president Decision no. 2.895/2007, published in the Official Journal of Romania no. 608 as 4th September 2007, a new National Numbering Plan providing explicitly the 116(xyz) short numbers for harmonized services of social value (including the 116000 hotline number for missing children) has been adopted.</p> <p>Also, a draft decision containing a general assignment procedure for 116(xyz) short numbers is currently under a public consultation procedure. The consultation will end on March 13. The draft is available (in Romanian) at http://www.anrcti.ro/DesktopModules/Interogation/DownloadFile.aspx?intSurveyID=256&intSurveyFilledInstancesID=792602.</p> <p>After the adoption, the procedure will be published in the Official Journal of Romania and made available on ANRCTI’s website.</p>			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL,publication, etc).</i>			
<p>According to the draft procedure, the opening for allocation of an 116(xyz) number will be published on ANRCTI’s website, establishing also the service which can be provided using that number, the specific conditions attached to the right of use, the date when ANRCTI will start receiving requests for the allocation of that number and the table score for the evaluation of requests (for the first phase of allocation).</p>			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
<p>The allocation procedure is detailed within the general procedure mentioned in the answer to the Question no. 1.</p>			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
<p>It is envisaged that the general procedure will enter into force within Q2/2008.</p>			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
<p>The available 116(xyz) numbers will be assigned in Q2/2008, following an application fulfilling the requirements of the general procedure. According to Romanian legislation, any numbering resource listed in the National Numbering Plan will be assigned only to the authorized electronic communications service provider. So, the 116(xyz) will be allocated to the electronic communications service provider which will assign the number to an entity who will provide effectively the content service. However, according to the draft procedure, when ANRCTI will allocate the number, the entity that will provide the service will be already known, because the request for the number has to contain information about that entity and details on how the entity intends to provide the service, in order to fulfil the conditions stated in the annex to the Decision 2007/116/CE. Also, the electronic communications service provider will be obliged to assign the number to the entity identified in the request.</p>			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
<p>Until now, no organization expressed interest in providing the <i>emotional support helplines</i> service.</p>			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			

According to the draft procedure, the 116(xyz) numbers should be operational within 6 months (180 days) after they were allocated to the operator. Also, the operator has to notify ANRCTI in 30 days after the activation of the number.

Question 8

What are the contact details that organisations can use to express their interest?

The interested operators can submit any application by registered mail, directly to ANRCTI Headquarter, in Bucharest, Libertatii 14 Boulevard, 5th district, or by mail at the same address.

116 123– Progress Report			
Issue date	28/02/2008	Member State	SE
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
The Commission Decision 2007/116/EC and 2007/698/EC have been implemented in the Swedish national numbering plan via a decision on 7 December 2007. Along with the decision of 7 December 2007 PTS (the NRA) issued a one page document stating more concrete how the assignment procedures would be used regarding numbers from the 116-range.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, OJ publication, etc).</i>			
Information that it was/is possible to submit applications regarding the three numbers 116 000, 116 111 and 116 123 for the respective services was made publicly available shortly after the 7 December 2007. The information was published on the website of PTS (http://www.pts.se/Nyheter/nyhet.asp?ItemId=7445) and on the website of the Government (http://www.regeringen.se/sb/d/7176/fromdepartment/107/page/9). Furthermore, emails regarding information on this have been sent to operators, other public authorities, the municipalities and the country councils of Sweden.			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
On 24 January 2008 PTS decided to assign the number 116 123 to the Church of Sweden. The Church of Sweden must make use of the number within twelve months from that date.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
See the answer to the questions 1 and 2.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
It has already been assigned, see the answer to question 3.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Yes, and the number has already been assigned, see the answer to the questions 3 and 5.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
The Church of Sweden must make use of the number within twelve months from the 24 January 2008, the date of the decision, see the answer to question 3.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
The contact details and information on how to apply for the number can be found on the following website http://www.pts.se/Nyheter/nyhet.asp?ItemId=7445 . However, in the case of 116 123 the number is already assigned.			

116 123– Progress Report			
Issue date	05/03/2008	Member State	SI
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
With enforcement of changes in general act concerning numbering plan numbering range 116xxx was reserved for harmonised services of social value (published in Official Gazette Nr 79, 31 August 2007 and on the Agency web site: www.apek.si).			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, OJ publication, etc).</i>			
Because Agency (Post and Electronic Communications Agency of the Republic of Slovenia) expected that interest in particular number 116123 could exceed the availability (only one number) public call was published with the intention to acquire opinions of interested parties. In the public call the 30 day time period was laid down for the acquisition of opinions of interested parties. In the prescribed time period one organisation “Zveza slovenskih društev svetovalcev za telefonsko pomoč v stiski-STŠ” showed interest for the assignment of the number 116123. Public call was published in Official Gazette Nr 112, 7 December 2007 and on the Agency web site: www.apek.si			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
Agency determined on the basis of the response of interested parties to the public call (only one interested party) that no public tender is needed prior to the issuing an administrative decision on the assignment of the number 116123. Consequently Agency issued on 21February 2008 a decision on the assignment of the number 116123 on the basis of general administrative procedure to association “Zveza slovenskih društev svetovalcev za telefonsko pomoč v stiski-STŠ”. This association is member of International Federation of Telephonic Emergency Services			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
- see answer to question 3			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
-already assigned - see answer to question 3			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
- see answer to question 2			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
- in next few months			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Post and Electronic Communications Agency of the Republic of Slovenia Stegne 7, POB 418, SI-1001 Ljubljana, Slovenia			

116 123– Progress Report			
Issue date	12/3/2008	Member State	SK
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
National numbering plan has been modified, the number range 116xxx has been allocated to the European harmonised services, our Electronic Communications Act has been modified concerning the common assignment procedure.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, OJ publication, etc).</i>			
The information concerning whole 116 range was published on 19 the September 2007 on our web site: http://www.teleoff.gov.sk/sk/Cislovanie/stanovisko116.html			
The information concerning availability of the number 116111 was published on our web site after the amendment of the EC Decision was published in OJ (November 2007).			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
The number will be assigned according to common assigning procedure stipulated in Electronic Communications Act, in cooperation with relevant Ministries, who are competent for content of such particular service (e.g. The agenda of Ministry of Interior contains missing people in general)			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
The procedure will be launched after receiving a legitimate application.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
We can hardly assume the time of assigning 116123 because until now we have not received any request concerning this number.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Not yet.			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
No real assumption.			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
Address of the Telecommunications Office : Telekomunikačný úrad Slovenskej republiky, 810 06 Bratislava, Továrenská 7, tel. 0257881500			

116 000, 116 111 and 116123³ – Progress Report			
Issue date	07/04/2008	Member State	UK
Question 1			
<i>What measures have been taken (e.g. general procedures published officially, national numbering plan modified, etc)? Please describe.</i>			
Ofcom plans to consult on the general procedures for allocation of 116 numbers during the coming months. The consultation will include proposals to modify the National Telephone Numbering Plan to include 116 numbers reserved by the Commission, general conditions of use and specific restrictions to ensure pan European harmonisation. The consultation will also propose a modification to the Numbering General Conditions to ensure observance of the charging arrangements.			
Question 2			
<i>Please indicate how and when you have made (will make) known that the number is available. Please give precise references (URL, publication, etc).</i>			
The availability of the 116 numbers will be brought to the attention of interested parties in the following ways: - through the consultation process; - information on a section of Ofcom's website dedicated to 116 numbers; - promotion of 116 numbers at the time the statement is published; and - a targeted stakeholder engagement programme.			
Question 3			
<i>How has the number been (will it be) assigned?</i>			
The assignment process has yet to be determined through consultation.			
Question 4			
<i>When has the procedure been (will it be) launched?</i>			
Following the outcome of the consultation process later this year.			
Question 5			
<i>When do you expect the number to be assigned to an organisation? Which one?</i>			
We expect to be in a position to assign 116 numbers before the end of 2008.			
Question 6			
<i>Have organisations already expressed their interest in providing the service?</i>			
Yes for all three 116 numbers			
Question 7			
<i>When do you expect the number to be operational (calls routed to the number, service provided)</i>			
Difficult to predict but hoped early-mid 2009			
Question 8			
<i>What are the contact details that organisations can use to express their interest?</i>			
numbering.applications@ofcom.org.uk			
or Elizabeth Greenberg at elizabeth.greenberg@ofcom.org.uk . Telephone number: 00 44 20 7783 4163			

³ Ofcom is consulting on the allocation and charging arrangements for the whole 116 range and therefore the state of implementation is at the same stage for 116000, 116111 and 116123.

Further information

Association that has proposed the file:
IFOTES <http://www.ifotes.org>

The letters have been received from:

- BE: Télé-Accueil-Tele-Onthaal - Telefonhilfe
- DE: TefefonSeelsorge
- ES:Asociacion Internacional del Teléfono de la Esperanza
- FI: Palveleva puhelin
- FR: S.O.S. Amitié
- HU: Magyar Lelki Elsosegeli Telefonszolgálatok szövetsége
- IT: Telefono Amico Italia – Samaritans onlus
- NL: SOS telefonische hulpdienst
- PT: Escutar
- SE: TES Sweden
- SI: TES Slovenia

The letters are available at:

http://ec.europa.eu/information_society/policy/ecommm/library/public_consult/116/index_en.htm