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COMMUNICATIONS COMMITTEE

Working Document

Subject: **Implementation of the reserved '116' numbers as at 1 July 2010**

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European Commission
Information Society and Media



1. OVERVIEW OF STATE OF IMPLEMENTATION OF 116 NUMBERS

The annex to the present document gives an updated overview of the current state of play in the implementation of the numbers 116 000 (Hotline for missing children), 116 006 (helplines for victims of crime), 116 111 (Child helplines), 116 117 (non-emergency medical on-call services) and 116 123 (Emotional support helplines) in all Member States, **as of 1 July 2010**. It is based on the information submitted by Member States in COCOM.

In summary, as at 1 July 2010:

- **116 000** is assigned to service providers in 14 Member States (BE, DK, EL, ES, FR, HU, IT, MT, NL, PL, PT, RO, SK and UK) and is functioning in 11 Member States (BE, DK, EL, FR, HU, IT, NL, PL, PT, RO and SK);
- **116 006** is assigned to service providers in five Member States (AT, DE, DK, FI, IE); however, it is not yet operational in any of these Member States¹;
- **116 111** is assigned to service providers in 21 Member States (BG, CY, CZ, DE, DK, EE, EL, ES, FI, HU, IE, LT, LU, LV, NL, PL, PT, RO, SE, SK and UK) and is functioning in 15 Member States (CZ, DE, DK, EE, EL, FI, HU, IE, LT, LV, PL, PT, RO, SE and SK);
- **116 117** is assigned to service providers in three Member States (DE, EE, SE); however, it is not yet operational in any of these Member States²;
- **116 123** is assigned in 12 Member States (AT, CY, DE, EL, IE, LT, MT, NL, PL, SE, SI and UK) and is functioning in seven Member States (AT, DE, LT, MT, SI, PL, UK).

This report includes for the first time the number ‘116006’ for helplines for victims of crime and the number ‘116117’ for non-emergency medical on-call services. These numbers were reserved pursuant to the second amending [Decision 2009/884/EC](#) of 30 November 2009. Article 2 of this Decision provides that Member States shall take all necessary measures to ensure that, as from 15 April 2010, the National Regulatory Authority can assign these numbers.

Eight Member States (BE, BG, CY, CZ, FR, HU, LT, NL) did not provide any update on the implementation with regard to both numbers, and one Member State did not provide any information as regards one of them (FI for 116117). In addition, France did not report to have put in place a registry in accordance with Article 5(4) of the [Decision 2007/116/EC](#).

¹ The number should become operational in DE within 180 days from 15/06/2010

² The number should become operational in DE within 180 days from 15/06/2010

Situation as of 1 July 2010

MS	Register of harmonised numbers (Art 5(4))	116000	116006	116111	116117	116123
AT	A register exists and is accessible to the public (URL: http://www.rtr.at/de/tk/socialN).	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	- Assigned on 25/05/2010 to Weisser Ring - actual use is not yet operational	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	- Assigned On 20/06/2008 to Österreichischer Rundfunk - actual use: is operational
BE*	A register exists and is accessible to the public (URL: www.bip.t.be , select “numbering”, then “databank”).	- Assigned on 18/07/2007 to Child Focus - actual use: operational (number is in the list of “emergency numbers”)	The Member State did not provide information on the availability.	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	The Member State did not provide information on the availability.	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))

M S	Register of harmonised numbers (Art 5(4))	116000	116006	116111	116117	116123
B G *	A register exists and is accessible to the public http://www.crc.bg/files/bg/nomera116.pdf	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)) - Assignment procedure is ongoing	The Member State did not provide information on the availability.	- Assigned on 15/05/2008 to State Agency for Child Protection	The Member State did not provide information on the availability.	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))
C Y *	A register exists and is accessible to the public (URL:www.oc ecpr.org.cy).	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)) - There was no interest for the number 116000 and a call for expression of interest will be reissued.	The Member State did not provide information on the availability.	Assigned: On 21/10/2009. to the association for the prevention and handling of violence in the family - The organisation will provide the services to the public in 2010.	The Member State did not provide information on the availability.	-Assigned on 21/10/2009. to the association for the prevention and handling of violence in the family - The organisation will provide the services to the public in 2010..

MS	Register of harmonised numbers (Art 5(4))	116000	116006	116111	116117	116123
CZ*	A register exists and is accessible to the public http://www.ctu.eu/main.php?pageid=311&PHPSESSID=82c5f77a429dc003fd7ba2ba802c19c3	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	The Member State did not provide information on the availability.	Assigned on 24/04/2008 to Telefonica O2 (Safety Line Association Sdružení Linka Bezpečí) - actual use: is operational on 10/06/2008	The Member State did not provide information on the availability.	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))
DE	A register exists and is accessible to the public (URL: http://www.bundesnetzagentur.de/cln_1931/DE/Sachgebiete/Telekommunikation/RegulierungTelekommunikation/Nummernverwaltung/116xyz/HDSWZ/ugeteilteNrn_Basepage.html)	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	- Assigned on 15 June 2010 to Weisser Ring e.V. - actual use: will be operational within 180 days after assignment	- Assigned on 2 June 2008 to Nummer gegen Kummer e.V. - actual use: is operational since 5 th December 2008	- Assigned on 15 June 2010 to Kassenärztliche Bundesvereinigung - actual use: will be operational within 180 days after assignment	- Assigned on 6 August 2008 to Katholische Bundesarbeitsgemeinschaft für Ehe-, Familien- und Lebensberatung, Telefonseelsorge und Offene Tür e.V. - actual use: is operational since 4 th May 2009

M S	Register of harmonised numbers (Art 5(4))	116000	116006	116111	116117	116123
D K	A register exists and is accessible to the public (http://www.itst.dk/nummerforhold/nummerforhold/nummerlister-1)	- Assigned on 03/10/2007 to TDC (Thora Center) - actual use: is operational since 5/02/09	- Assigned on 18/06/2010 to Telenor (Offerrådgivningen i Danmark) - actual use: not yet operational., but conditioned to be operational within 18 months from assignment date.	- Assigned on 16/04/2008 to TDC (Børns Vilkår) - actual use: is operational since 15/01/09	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)) - The preliminary closing date for applications for this number was 12/05/2010. NITA has not received any applications for the number.	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)) NITA has not received any applications for the number.
E E	A register exists and is accessible to the public (http://www.tja.ee/index.php?id=10759).	- The NRA can assign the number (Art 5(1)) - The number is available for the provision of the service and applications may be submitted (Art 5(3))	The NRA can assign the number (Art 5(1)) - The number is available for the provision of the service and applications may be submitted (Art 5(3))	- Assigned on 09/06/2008 to Arstlik Perenõuandla LLC - actual use: operational since 01/01/2009	- Assigned on 10/06/2010 to Arstlik Perenõuandla LLC - actual use: will be operational as of 01.01.2011	- The NRA can assign the number (Art 5(1)) - The number is available for the provision of the service and applications may be submitted (Art 5(3))

M S	Register of harmonised numbers (Art 5(4))	116000	116006	116111	116117	116123
E L	A register exists and is accessible to the public (http://www.eet.t.gr).	- Assigned on 11/09/2007 to "the smile of the child" - actual use: is operational since 10/2008	The NRA can assign the number (Art 5(1)) - The number is available for the provision of the service and applications may be submitted (Art 5(3))	- Assigned on 21/03/2008 to ΕΨΥΠΙΕ ("Society of Psychosocial Education of children and Youth") - actual use: operational since December 2009.	The NRA can assign the number (Art 5(1)) - The number is available for the provision of the service and applications may be submitted (Art 5(3)).	- Assigned on 15/07/2010 to the non-profit organisation named "Γραμμή Ζωής" ("Grammi Zois") - actual use: not yet operational.

M S	Register of harmonised numbers (Art 5(4))	116000	116006	116111	116117	116123
E S	<p>Assignations are accessible to the public. They are available in the following URL:</p> <p>http://www.mityc.es/telecomunicaciones/es-ES/Servicios/Numeracion/armonizados/Paginas/rango116.aspx</p>	<p>The number has been assigned to the Spanish NGO “<i>Fundación ANAR</i>”</p>	<p>Allocation procedure is in progress. The availability of the number has been made known to the public through the following ministry web page:</p> <p>http://www.mityc.es/telecomunicaciones/es-ES/Servicios/Numeracion/anuncios/publiannoncios/Paginas/Atribucion1160061176123.aspx.</p> <p>Interested organisations to provide the service can submit their applications until the 30th of September 2010.</p>	<p>The number has been assigned to the Spanish Regional Governments (Autonomous Communities). Some of them will provide the service through the NGO “<i>Fundación ANAR</i>”</p>	<p>Allocation procedure is in progress. The availability of the number has been made known to the public through the following ministry web page:</p> <p>http://www.mityc.es/telecomunicaciones/es-ES/Servicios/Numeracion/anuncios/publiannoncios/Paginas/Atribucion1160061176123.aspx.</p> <p>Interested organisations to provide the service can submit their applications until the 30th of September 2010.</p>	<p>A new allocation procedure is in progress (the previous procedure finished without candidates being identified).</p> <p>The availability of the number has been made known to the public through the following ministry web page:</p> <p>http://www.mityc.es/telecomunicaciones/es-ES/Servicios/Numeracion/anuncios/publiannoncios/Paginas/Atribucion1160061176123.aspx.</p> <p>Interested organisations to provide the service can submit their applications until the 30th of September 2010.</p>

M S	Register of harmonised numbers (Art 5(4))	116000	116006	116111	116117	116123
FI	A register exists and is accessible to the public at: http://www.ficora.fi/index/palvelut/palvelutaiheittain/numerointi/numerotyypitjaluuet/palvelunumerot/116palvelunumerot.html	- The NRA can assign the numbers (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)):	- Assigned on 25/2/2010 to Suomen Settlementiliitto r.y. - actual use: The operational date is yet to be decided.	- Assigned on 13/12/2007 to Mannerheim League for Child Welfare - actual use: The number is in operational use	The Member State did not provide information on the availability.	- The number was assigned in 2008 but the assignee waived the number in 2010 - It has been made known that the number is again available for the provision of the service and that applications may be submitted (Art 5(3)):
FR *	A register does not exist.	- assigned on 25/05/2009 To INAVEM Fédération Nationale d'Aide aux Victimes - actual use: operational	The Member State did not provide information on the availability.	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)). One candidature is currently under examination.	The Member State did not provide information on the availability.	- The NRA can assign the number (Art 5(1)) - It has not been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)).

MS	Register of harmonised numbers (Art 5(4))	116000	116006	116111	116117	116123
HU*	A register exists and is accessible to the public (URL: http://webold.nh.hu/aga/rovid/rovidParamsAction.do).	- Assigned on 21/02/2008 to Kék Vonal - actual use: operational since 01/06/2008	The Member State did not provide information on the availability.	- Assigned on 11/02/2008 to Magyar Telekom (Kék Vonal) - actual use: operational	The Member State did not provide information on the availability.	- The NRA can assign the number (Art 5(1))
IE	A register exists and is accessible to the public at (http://www.comreg.ie/licensing_and_services/eu_harmonised_shortcodes.52.491.html).	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	-Assigned on 10 June 2010 to Crime Victims Helpline -No precise in service date available at present	- Assigned on 19/06/2008 to Irish Society for the Protection of Cruelty to Children - actual use: is operational since April 2009.	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	Assigned on 09/01/2008 to The Samaritans - no precise in-service date available at present – a pilot project is planned by The Samaritans in 2010 with full service planned for 2011.

M S	Register of harmonised numbers (Art 5(4))	116000	116006	116111	116117	116123
IT	<p>The list of harmonised numbers and their utilization is contained in the National Numbering Plan - deliberation n. 26/08/CIR (in Italian - URL: http://www.agcom.it)</p>	<p>Assigned on 24/01/2008 to Ministry of interiors - actual use: 116000 is operational and The service is provided by Telefono Azzurro</p>	<p>- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)). - AGCOM is currently updating the NNP, which will include, inter alia, also number 116006.</p>	<p>- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)) - The number is already listed within the NNP adopted on July '08</p>	<p>- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)). - AGCOM is currently updating the NNP, which will include, inter alia, also number 116117.</p>	<p>- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)) - The number is already listed within the NNP adopted on July '08</p>
L T*	<p>A register exists and is accessible to the public. (URL: http://www.rrt.lt/index.php?-364064224) The assignment of 116 number series is based on a public tender.</p>	<p>- The NRA can assign the number (Art 5(1)) It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)). The first tender was promulgated to the public in October 2008, no any application was received. The next one is announced in December 2009.</p>	<p>The Member State did not provide information on the availability.</p>	<p>- Assigned on 14/05/2009 to State Child Rights Protection and Adoption Service under the Ministry of Social Security and Labour - actual use: is operational since September 2009</p>	<p>The Member State did not provide information on the availability.</p>	<p>Assigned on 28/04/2009 to Lithuanian Association of Telephone Emergency Services - actual use: is operational since September 2009</p>

M S	Register of harmonised numbers (Art 5(4))	116000	116006	116111	116117	116123
L U	A register exists and is accessible to the public (URL: http://www.ilr.public.lu/communications_electroniques/numero_public_116_1209.pdf)	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)): publication in the Official Journal (Mémorial A49 du 17.04.2008)	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)): publication in the Official Journal (Mémorial B82 du 1.10.2010)	- Assigned on 6/10/2009 to Caritas-Jeunes et Familles a.s.b.l. ‘Kannerjugendtelefon’ The number is not yet operational, the service is accessible under the former number ‘12345’	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)): publication in the Official Journal (Mémorial B82 du 1.10.2010)	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)): publication in the Official Journal (Mémorial A49 du 17.04.2008)
L V	A register exists and is accessible to the public (URL: http://www.vesnesis.lv/index.php?menu=doc&id=208809)	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	- Assigned on 12/12/2008 to Lattelecom (service provided by The State Inspectorate for Protection of Children’s Right). - Actual use: is operational since March 2009	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))

M S	Register of harmonised numbers (Art 5(4))	116000	116006	116111	116117	116123
M T	A register exists and is accessible to the public http://www.mca.org.mt/infocentre/openarticle.asp?WsAppId=590&id=1258&pin=podfk5465g4v6e5r4g6	Provision of the service has been assigned to the Malta Police Force. The service is currently being set up.	Malta has issued an internal call for service take-up. The closing date for this call is 15 July 2010.	Malta has issued an internal call for service take-up. The closing date for this call is 15 July 2010.	Malta has issued an internal call for service take-up. The closing date for this call is 15 July 2010.	This number has assigned to <i>Agenzija Appogg</i> in May 2010 and the number is already in service .
N L*	A register exists and is accessible to the public (URL:www.opta.nl).	- Assigned on 23/10/2007 to Stichting De Ombudsman (Centrum Internationale Kinderontvoering) - actual use: is operational since September 2008	The Member State did not provide information on the availability.	- Assigned for reservation on 10/07/2008 to Maatschappelijk Ondernemers Groep (Landelijk bureau Kindertelefoon) - actual use: will be operational within 3 years after assignment	The Member State did not provide information on the availability.	Assigned on 29/04/2008 to SOS Telefonische Hulpdiensten and Assigned on 29/05/2008 to Stichting Korrelatie - actual use: will be operational within one year after assignment

MS	Register of harmonised numbers (Art 5(4))	116000	116006	116111	116117	116123
PL	A register exists (URL: http://www.uke.gov.pl/uke/index.jsp?place=Lead24&news_category_id=277&news_id=3791&layout=9&page=text).	Assigned on 23/01/2009 to Telekomunikacja Polska S.A. for the purposes of a hotline for missing children to be provided in cooperation with ITAKA - Centre for Missing People - actual use: operational	- The NRA can assign the number (Art 5(1))	Assigned on 04/08/2008 to Polkomtel S.A. (in cooperation with Nobody's Children Foundation – Fundacja Dzieci Niczyje) - actual use: operational	- The NRA can assign the number (Art 5(1))	Assigned on 30/03/2009 to Netia S.A. (in cooperation with Institute of Health's Psychology – Instytut Psychologii Zdrowia) - actual use: operational

M S	Register of harmonised numbers (Art 5(4))	116000	116006	116111	116117	116123
P T	<p>A register exists and is accessible to the public (URL: http://www.anacom.pt/render.jsp?contentId=534695&languageId=1 and also at http://www.anacom.pt/render.jsp?categoryId=279035) – Range “1” of National Numbering Plan (NNP).</p>	<p>Assigned on 12/09/2007 to Instituto de Apoio à Criança - actual use: operational on 12/09/07</p>	<p>The NRA can assign the number (Art 5(1)) according the existing allocation procedures since it was Reserved on 30/11/09 at NNP;</p> <p>It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))</p> <p>http://www.anacom.pt/render.jsp?contentId=996515&languageId=1</p>	<p>Assigned on 11/01/2008 to Instituto de Apoio à Criança - actual use: operational on 11/01/08</p>	<p>The NRA can assign the number (Art 5(1)) according the existing allocation procedures since it was Reserved on 30/11/09 at NNP;</p> <p>It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))</p> <p>http://www.anacom.pt/render.jsp?contentId=996515&languageId=1</p>	<p>The NRA can assign the number (Art 5(1)) according the existing allocation procedures since it was Reserved on 30/10/07 at NNP;</p> <p>It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))</p> <p>http://www.anacom.pt/render.jsp?contentId=534695&languageId=1 and http://www.anacom.pt/render.jsp?contentId=996515&languageId=1</p>

M S	Register of harmonised numbers (Art 5(4))	116000	116006	116111	116117	116123
R O	A register of the assigned numbering resources exist and is available at the following link http://www.anrcti.ro/DesktopDefault.aspx?tabid=1507	Assigned on 30/07/2008 to Rometelecom (the Romanian Center for Missing and Sexually Exploited children) - actual use: is operational	The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	Assigned on 30/07/2008 to Rometelecom (The Child Helpline - Asociatia Telefonul Copilului) - actual use: is operational	The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))
S E	A register exists and is accessible to the public at http://www.pts.se/upload/Ovrigt/Tele/Nummerfragor/bilaga-2b.pdf	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	Assigned on 24/01/2008 to BRIS (Children's rights in Society) - actual use: 116111 is operational since 13/02/09.	Assigned on 18/05/2010 to Inera - not yet in operation	Assigned on 24/01/2008 to Church of Sweden - actual use: will be operational on 1 September 2010.

MS	Register of harmonised numbers (Art 5(4))	116000	116006	116111	116117	116123
SI	<p>General numbering register exists and is accessible to the public at http://www.apek.si/sl/stevilski_prostor_regist_er or at http://www.apek.si/en/number_blocks_registe_r</p>	<p>During the last public call in June 2010 the Agency (NRA) received a positive answer from the Association of Police Officers of Slovenia). The Agency shall issue a decision on the assignment after the reception of a requested supplementation to this application.</p> <p>Actual use: it is expected that the number will be in use by the end of this year.</p>	<p>- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))</p> <p>During the last public call in June 2010 the Agency did not receive any applications for the number 116006.</p> <p>Before the end of the year 2010 the Agency is planning to repeat a public call procedure.</p>	<p>- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))</p> <p>During the last public call in June 2010 the Agency did not receive any applications for the number 116111.</p> <p>Before the end of the year 2010 the Agency is planning to repeat a public call procedure.</p>	<p>During the last public call in June 2010 Agency received a positive answer from University Clinical Center, Rescue Station. Agency shall issue a decision on the assignment after the reception of a requested supplementation to this application.</p> <p>Actual use: it is expected that the number will be in use by the end of this year.</p>	<p>Assigned on 21/02/2008 to Zveza slov. Drustev svet za telef. Pomoc v stiski-STS</p> <p>- actual use: is operational since the beginning of June 2009 and is reachable from most largest fixed and mobile networks.</p>
SK	<p>A register exists and is accessible to the public (http://www.teleoff.gov.sk).</p>	<p>Assigned on 20/06/2008 to Orange SK (Slovak Board of UNICEF)</p> <p>- actual use: is operational</p>	<p>- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))</p>	<p>Assigned on 20/06/2008 to Orange SK (Slovak Board of UNICEF)</p> <p>- actual use: is operational</p>	<p>- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))</p>	<p>- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))</p>

MS	Register of harmonised numbers (Art 5(4))	116000	116006	116111	116117	116123
UK	A register exists and is accessible to the public http://stakeholders.ofcom.org.uk/telecoms/numbering/guidance-tele-no/116-euro-numbers	- Assigned on 17/05/2010 to 'Missing People' - actual use: not yet operational.	The NRA can assign the number (Art 5(1))* - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))* * from end July 2010	- Assigned on 18/12/2009 to the National Society for the Prevention of Cruelty to Children ('the NSPCC') - actual use: not yet operational.	The NRA can assign the number (Art 5(1))* - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))* * from end July 2010	-Assigned on 16/12/2008 to the Samaritans - actual use: is operational

* The Member State concerned did not provide the required information