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Implementation of Regulatory Framework (I)

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COMMUNICATIONS COMMITTEE

Working Document

Subject: **Implementation of the reserved ‘116’ numbers – as of 25 May 2012**

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European Commission
Information Society and Media



INTRODUCTION

The annex to the present document gives an updated overview of the current state of play on the implementation of the numbers 116 000 (hotline for missing children), 116 006 (helplines for victims of crime), 116 111 (child helplines), 116 117 (non-emergency medical on-call services) and 116 123 (emotional support helplines) in all Member States, **as of 1 May 2012**. It is based on the information submitted by Member States in COCOM.

In summary, as of 1 May 2012:

- **116 000** is assigned to service providers in 24 Member States (AT, BE, BG, CY, CZ, DE, DK, EL, EE, ES, FR, IE, HU, IT, LU, MT, NL, PL, PT, RO, SE, SI, SK, and UK) and is functioning in 17 Member States (BE, DE, DK, EE, EL, ES, FR, HU, IT, MT, NL, PL, PT, RO, SI, SK and UK);
- **116 006** is assigned to service providers in six Member States (AT, DE, DK, FI, IE, NL); and is functioning in three Member States (DE, IE, NL);
- **116 111** is assigned to service providers in 22 Member States (BG, CY, CZ, DE, DK, EE, EL, ES¹, FI, FR, HU, IE, LT, LU, LV, NL, PL, PT, RO, SE, SK and UK) and is functioning in 19 Member States (BG, CZ, DE, DK, EE, EL, FI, HU, IE, LT, LU, LV, PL, PT, RO, SE, SI, and SK, UK);
- **116 117** is assigned to service providers in four Member States (BE, DE, EE, SE); and is functioning in one Member State (DE);
- **116 123** is assigned in 14 Member States (AT, CY, DE, EL², HU, IE³, LT, MT, NL, PL, RO, SE, SI and UK) and is functioning in nine Member States (AT, DE, HU, LT, MT, SI, PL, SE, UK).

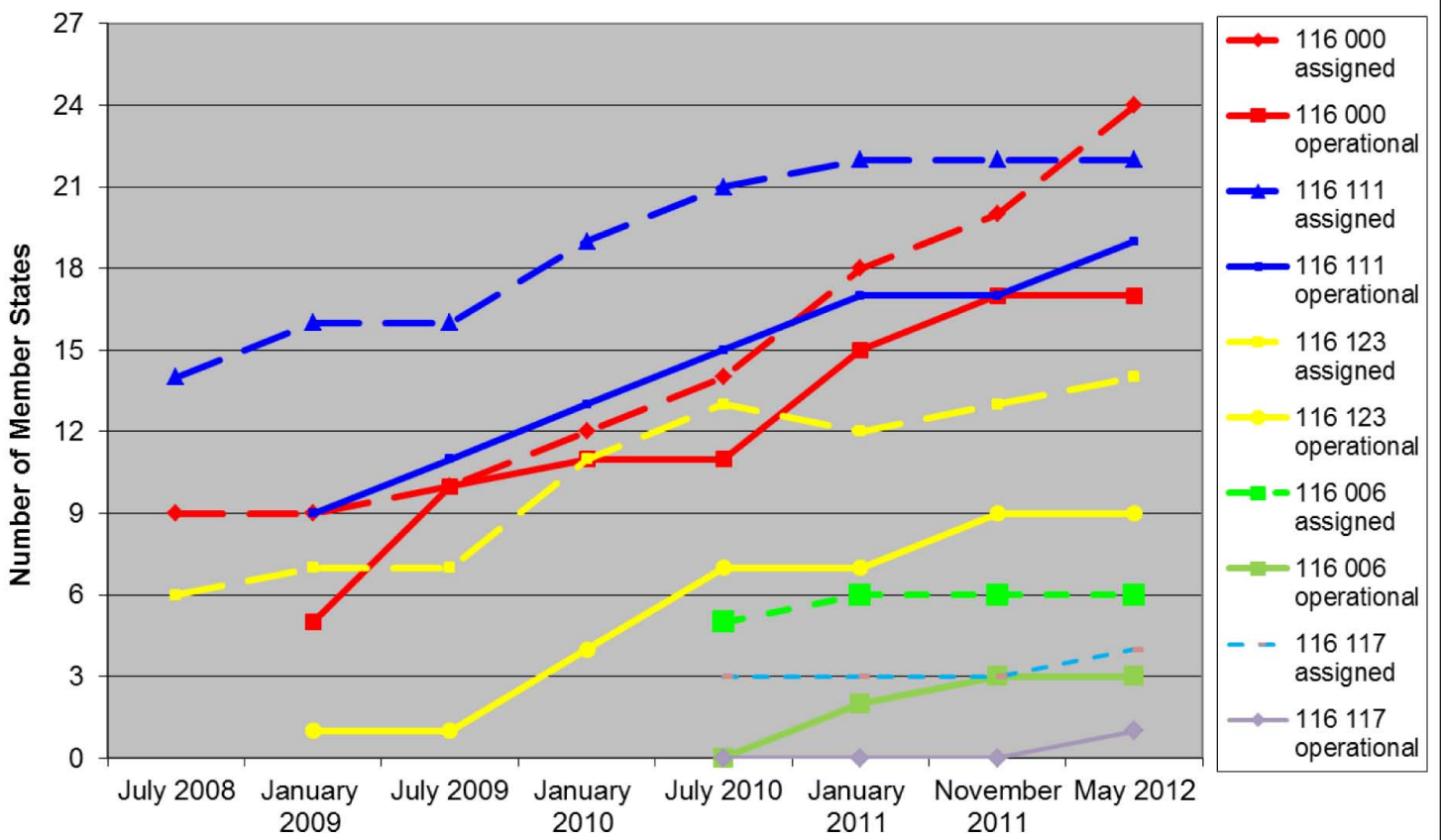
As of this round, eight Member States (BG, EL, FI, FR, HU, LV, PL, SK) did not provide an update on the implementation with regard to these numbers. In the course of the reporting period, Germany reported that the number 116117 has been rendered operational. Accordingly, Germany is the first Member State that managed to render all five 116 numbers operational. According to the reply provided by Slovenia and Luxembourg, the number 116 111 is now operational in these two countries as well.

¹ Partially operational

² Partially operational

³ Partially operational

Progress in time (EU 27)



MS	Register of harmonised numbers (Art 5(4))	116000	116006	116111	116117	116123
AT	A register exists and is accessible to the public (URL: http://www.rtr.at/de/tk/sozialN).	- Assigned on 19/12/2011 to Österreichischer Rundfunk - actual use: is not yet operational	- Assigned on 25/05/2010 to Weisser Ring - actual use is not yet operational	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	- Assigned On 20/06/2008 to Österreichischer Rundfunk - actual use: is operational
BE	A register exists and is accessible to the public (URL: www.bipt.be , select “numbering”, then “databank”).	- Assigned 18.07.2007 to Child Focus - actual use : operational (number is in the list of “emergency numbers”)	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)) ; no concrete expression of interest was made to date.	- The NRA can assign the number (Art 5(1)) - a call for candidates was published in 2007 - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	- Assigned 25.02.2011 to the Federal Public Service of Health, Food Chain Safety and environment.	- The NRA can assign the number (Art 5(1)) - a call for candidates was published in 2007 - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))
BG	A register exists and is accessible to the public (http://www.crc.bg/section.php?id=536&lang=bg)	- Assigned on 02/12/2010 to Nadja Centre Foundation - actual use: is not yet operational	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)).	- Assigned on 15/05/2008 to State Agency for Child Protection - actual use: is operational on 05/11/2009	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))

MS	Register of harmonised numbers (Art 5(4))	116000	116006	116111	116117	116123
CY*	A register exists and is accessible to the public (URL:www.ocepr.org.cy).	- Assigned, jointly to the organisations: Association for the Prevention and Handling of Violence in the Family and Hope For Children” UNCRC Policy Center. The operation of the service will start as of 1 st May 2012	The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)). - -The NRA is in consultation with the Ministry of Justice and Public Order for the assignment of the number, for the provision of the service.	Assigned: On 21/10/2009. to the association for the prevention and handling of violence in the family - The organisation will provide full functionality of the service as of 1 st May 2012.	The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)). - -The NRA is in consultation with the Minister of Health and other stakeholders for the assignment of the number, for the provision of the service.	-Assigned on 21/10/2009. to the association for the prevention and handling of violence in the family - The organisation will provide full functionality of the service as of 1 st May 2012.
CZ	Registers exist and are accessible to the public http://www.ctu.eu/main.php?pageid=311&PHPSESSID=82c5f77a429dc003fd7ba2ba802c19c3 http://www.mpo.cz/zprava68048.html	Assigned on 16/11/2011 to Missing Children Czech Republic o.s. The number is not yet operational.	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	Assigned on 24/04/2008 to Telefonica O2 (Safety Line Association Sdružení Linka Bezpečí) - actual use: is operational on 10/06/2008	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))
DE	A register exists and is accessible to the public URL: http://www.bundesnetzagentur.de/cln_1931/DE/Sachgebiete/Telekommunikation/Regulierung/Telekommunikation/Nummernverwaltung/116xyz/HDSWZugeteilteNrn_Basepage.html	- Assigned on 16 March 2011 to “Initiative Vermisste Kinder” - actual use: is operational since 17 August 2011	- Assigned on 15 June 2010 to “Weisser Ring e.V.” - actual use: is operational since 10 September 2010	- Assigned on 2 June 2008 to “Nummer gegen Kummer e.V.” - actual use: is operational since 5 December 2008	- Assigned on 15 June 2010 to „Kassenärztliche Bundesvereinigung“ - actual use: is operational since 16 April 2012	- Assigned on 6 August 2008 to „Katholische Bundesarbeitsgemeinschaft für Ehe-, Familien- und Lebensberatung, Telefonseelsorge und Offene Tür e.V.“ - actual use: is operational since 4 May 2009

MS	Register of harmonised numbers (Art 5(4))	116000	116006	116111	116117	116123
DK	<p>A register exists and is accessible to the public http://itst.dk/filer/filer-nummer/nummerlister/Nummerliste116.xls</p> <p>NB: At present, the website is under construction.</p>	<p>- Assigned on 03/10/2007 to TDC (Thora Center)</p> <p>- actual use: is operational since 5/02/09</p>	<p>- Assigned on 18/06/2010 to Telenor (Offerrådgivningen i Danmark)</p> <p>- Transferred to TDC on 18 May 2011</p> <p>- actual use: not yet operational.,</p> <p>. At present, the Danish Business Authority is in contact with Offerrådgivning i Danmark for the purpose of making the service operational.</p>	<p>- Assigned on 16/04/2008 to TDC (Børns Vilkår)</p> <p>- actual use: is operational since 15/01/09</p>	<p>- The NRA can assign the number (Art 5(1))</p> <p>- It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))</p> <p>- <i>The preliminary closing date for applications for this number was 12/05/2010.</i></p> <p><i>NITA has not received any applications for the number.</i></p>	<p>- The NRA can assign the number (Art 5(1))</p> <p>- It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))</p> <p><i>NITA has not received any applications for the number.</i></p>
EE	<p>A register exists and is accessible to the public (http://www.tja.ee/index.php?id=13109).</p>	<p>- Assigned on 07/12/2010 to the Ministry of Social Affairs</p> <p>- actual use: operational since 01/01/2011</p>	<p>The NRA can assign the number (Art 5(1))</p> <p>- The number is available for the provision of the service and applications may be submitted (Art 5(3))</p>	<p>- Assigned on 01/01/2011 to the Ministry of Social Affairs</p> <p>[From 09/06/2008 to 31/12/2010 was assigned to Arstlik Perenõuandla LLC]</p> <p>- actual use: operational since 01/01/2009</p>	<p>- Assigned on 10/06/2010 to Arstlik Perenõuandla LLC</p> <p>- actual use: not yet operational.</p>	<p>- The NRA can assign the number (Art 5(1))</p> <p>- The number is available for the provision of the service and applications may be submitted (Art 5(3))</p>

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EL	A register exists and is accessible to the public (http://www.eett.gr).	- Assigned on 11/09/2007 to "the smile of the child" - actual use: is operational since 10/2008	The NRA can assign the number (Art 5(1)) - The number is available for the provision of the service and applications may be submitted (Art 5(3))	- Assigned on 21/03/2008 to ΕΨΥΠΕ ("Society of Psychosocial Education of children and Youth") - actual use: operational since December 2009.	The NRA can assign the number (Art 5(1)) - The number is available for the provision of the service and applications may be submitted (Art 5(3)).	- Assigned on 15/07/2010 to the non-profit organisation named "Γραμμή Ζωής" ("Grammi Zois") - actual use: operational since beginning of 2011 but the provision of the services is not full implemented yet.
ES	Assignations are accessible to the public. They are available in the following URL: http://www.minetur.gob.es/TELECOMUNICACIONES/SERVICIOS/NUMERACION/ARMONIZADOS/Paginas/rango116.aspx	The number has been assigned to the Spanish NGO "Fundación ANAR". The number is operational since 15/09/2010.	The availability of the number was made known to the public through the Ministry web page. <i>So far it has not received any demonstration of interest to provide the service.</i>	The number was assigned to the Spanish Regional Governments. Some of them provide the service through the NGO "Fundación ANAR". The number is operational in 18 Regions (Autonomous Communities) out of 19.	The availability of the number was made known to the public through the ministry web page. <i>So far it has not received any demonstration of interest to provide the service.</i>	The availability of the number was made known to the public through the ministry web page. <i>So far it has not received any demonstration of interest to provide the service.</i>
FI	A register exists and is accessible to the public at: http://www.ficora.fi/index/palvelut/palvelutaiheittain/numerointi/numerotyypitjaalueet/palvelunumerot/116palvelunumerot.html	- The NRA can assign the numbers (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3));	- Assigned on 25/2/2010 to Suomen Settlementiliitto r.y. - actual use: The operational date is yet to be decided.	- Assigned on 13/12/2007 to Mannerheim League for Child Welfare - actual use: The number is in operational use	It has been made known to the public that the number is available for the provision of the service and that applications may be submitted (Art 5(3)).	- The number was assigned in 2008 but the assignee waived the number in 2010 - It has been made known that the number is again available for the provision of the service and that applications may be submitted (Art 5(3));

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FR	A register exists and is accessible to the public at : http://www.arcep.fr/index.php?id=8146 and http://www.arcep.fr/index.php?id=8146#c15526	- Assigned on 25/05/2009 to INAVEM Fédération Nationale d'Aide aux Victimes and Fondation pour l'enfance (FPE) - actual use: operational - the number is accessible from foreign mobile phones (subject to the update of mobile operators roaming agreements)	- The NRA can assign the number (Art 5(1))	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)). - Assigned: One candidature has been accepted by the State's secretary to family : the number should be handled by the SNATED (service national d'accueil téléphonique de l'enfance en danger)	- The NRA can assign the number (Art 5(1))	- The NRA can assign the number (Art 5(1)) - It has not been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)).
HU	A register exists and is accessible to the public (URL: http://webold.nhh.hu/aga/rovid/rovidParamsAction.do).	- Assigned on 21/02/2008 to Magyar Telekom Nyrt. (Kék Vonal) - actual use: operational since 01/06/2008	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	- Assigned on 21/02/2008 to Magyar Telekom Nyrt. (Kék Vonal) - actual use: operational	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	- Assigned on 10/05/2011 to Magyar Telekom Nyrt. and on 12/05/2011 to Invitel Zrt. - actual use: operational
IE	A register exists and is accessible to the public at (www.comreg.ie/116).	- Assigned on 31/01/2012 to Irish Society for the Protection of Cruelty to Children – An operational service is expected by Q4 2012.	-Assigned on 10/6/2010 to Crime Victims Helpline - Operational since October 2010.	- Assigned on 19/06/2008 to Irish Society for the Protection of Cruelty to Children - Operational since April 2009.	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	Assigned on 09/01/2008 to The Samaritans – a pilot project is ongoing with a fully operational service expected by end of Q4 2012.

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IT	<p>The list of harmonised numbers and their utilization is already contained in the National Numbering Plan - deliberation n. 52/12/CIR (in Italian - URL: http://www.agcom.it) and its amendments.</p>	<p>Assigned on 24/01/2008 to Ministry of interiors - actual use: 116000 is operational and The service is provided by Telefono Azzurro</p>	<p>- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)).</p>	<p>- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))</p>	<p>- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)).</p>	<p>- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))</p>
LT	<p>A register exists and is accessible to the public. (URL: http://www.rtt.lt/lt/verslu/i/istekliai/numerai/suderi/ntu-socialiniu-paslaugu-dmh8.html) The assignment procedure of 116 number series is based on a public tender.</p>	<p>- The NRA can assign the number (Art 5(1)) It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)). Three tenders (in September 2008, in December 2010 and in March 2011) were promulgated to the public, no any application was received. The fourth tender will be announced to the public in May 2012.</p>	<p>The NRA can assign the number (Art 5(1)) It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)). Two tenders (in September 2010 and in October 2011) were promulgated to the public, no application was received. The next tender will be announced in early 2013.</p>	<p>- Assigned on 14/05/2009 to State Child Rights Protection and Adoption Service under the Ministry of Social Security and Labour - actual use: is operational since September 2009</p>	<p>The NRA can assign the number (Art 5(1)) It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)). Two tenders (in September 2010 and in October 2011) were promulgated to the public, no application was received. The next tender will be announced in early 2013.</p>	<p>Assigned on 28/04/2009 to Lithuanian Association of Telephone Emergency Services - actual use: is operational since September 2009</p>

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LU	A register exists and is accessible to the public (URL: http://www.ilr.public.lu/c/ommunications_electroniques/numerotation/Registre_public_116.pdf)	- Assigned on 18/05/2011 to ONE – Office National de l’Enfance The number is not yet operational.	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)): publication in the Official Journal (Mémorial B82 du 1.10.2010)	- Assigned on 6/10/2009 to Caritas-Jeunes et Familles a.s.b.l. ‘Kannerjugendtelefon’ The number is operational.	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)): publication in the Official Journal (Mémorial B82 du 1.10.2010)	The number is requested to be assigned. The assignment procedure is not yet completed.
LV	A register exists and is accessible to the public (URL: http://www.vestnesis.lv/index.php?menu=doc&id=208809)	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	- Assigned on 12/12/2008 to Lattelecom (service provided by The State Inspectorate for Protection of Children’s Right). - Actual use: is operational since March 2009	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))
MT	A register exists and is accessible to the public: http://www.mca.org.mt/sites/default/files/articles/HESC_Register116_Numbers_201009.pdf	Provision of the service has been assigned to the Malta Police Force. The service is fully operational since December 2010.	The NRA can assign the number (Article 5(1)) It has been made known that the number is available for the provision of the service and that applications may be submitted.	The Foundation for Social Welfare Services has shown interest in operating this number. Final discussions are currently underway. It is expected that the service will be operational by the end of 2012. (The number has not been assigned as yet.)	The NRA can assign the number (Article 5(1)) It has been made known that the number is available for the provision of the service and that applications may be submitted.	This number has been assigned to <i>Agenzija Appogg</i> in May 2010 and the number is has been operational since 2010. ÷

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NL	A register exists and is accessible to the public (URL:www.opta.nl).	- Assigned on 23/10/2007 to Stichting De Ombudsman (Centrum Internationale Kinderontvoering) - Actual use: is operational since September 2008	- Assigned on 25/6/2010 to Stichting Slachtofferhulp Nederland - Actual use: operational	- Assigned on 08/07/2011 to Bureau Jeugdzorg - Actual use: not yet operational	- The NRA can assign the number (Art 5(1))	- Assigned on 29/05/2008 to Stichting Korrelatie - Actual use: not yet operational
PL	A register exists (URL: http://www.uke.gov.pl/uk/index.jsp?place=Lead24&news_cat_id=277&news_id=3791&layout=9&page=text).	Assigned on 23/01/2009 to Telekomunikacja Polska S.A. for the purposes of a hotline for missing children to be provided in cooperation with ITAKA - Centre for Missing People - actual use: operational	- The NRA can assign the number (Art 5(1))	Assigned on 04/08/2008 to Polkomtel S.A. (in cooperation with Nobody's Children Foundation – Fundacja Dzieci Niczyje) - actual use: operational	- The NRA can assign the number (Art 5(1))	Assigned on 30/03/2009 to Netia S.A. (in cooperation with Institute of Health's Psychology – Instytut Psychologii Zdrowia) - actual use: operational

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PT	A register exists and is accessible to the public (URL: http://www.anacom.pt/redirect.jsp?contentId=534695&languageId=1 and also at http://www.anacom.pt/redirect.jsp?categoryId=279035) – Range “1” of National Numbering Plan (NNP).	Assigned on 12/09/2007 to Instituto de Apoio à Criança - actual use: operational on 12/09/07	The NRA can assign the number (Art 5(1)) according the existing allocation procedures since it was Reserved on 30/11/09 at NNP; It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)) http://www.anacom.pt/redirect.jsp?contentId=996515&languageId=1	Assigned on 11/01/2008 to Instituto de Apoio à Criança - actual use: operational on 11/01/08	The NRA can assign the number (Art 5(1)) according the existing allocation procedures since it was Reserved on 30/11/09 at NNP; It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)) http://www.anacom.pt/redirect.jsp?contentId=996515&languageId=1	The NRA can assign the number (Art 5(1)) according the existing allocation procedures since it was Reserved on 30/10/07 at NNP; It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)) http://www.anacom.pt/redirect.jsp?contentId=534695&languageId=1 and http://www.anacom.pt/redirect.jsp?contentId=996515&languageId=1
RO	A register of the assigned numbering resources exist and is available at the following link http://www.ancom.org.ro/resurse-de-numerotatie_218	Assigned on 30/07/2008 to Romtelecom (end-user: The Romanian Center for Missing and Sexually Exploited children) - actual use: is operational	The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	Assigned on 30/07/2008 to Romtelecom (end-user: The Child Helpline - Asociatia Telefonul Copilului) - actual use: is operational	The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	Assigned on 08/02/2012 to Trans Tel Services (end-user: The Directorate- General for Social Assistance of Bucharest Municipality in partnership with the Center for prevention of child and adolescent suicide attempts - Psychiatric Hospital "Prof. Dr. A. Obregia") - is not yet operational

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SE	A register exists and is accessible to the public via an e-service http://e-tjanster.pts.se/telefoni/nummertjanster/	Assigned on 26/04/2012 to SOS Alarm - not yet in operation	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	Assigned on 24/01/2008 to BRIS (Children's rights in Society) - actual use: 116111 is operational since 13/02/09.	Assigned on 18/05/2010 to Inera - not yet in operation	Assigned on 24/01/2008 to Church of Sweden - actual use: 116123 is operational since 7 February 2011.
SI	General numbering register exists and is accessible to the public at. http://www.apek.si/sl/stevilski_prostor_register or at http://www.apek.si/en/number_blocks_register	Assigned on 15/04/2011 to Association of Police Officers of Slovenia and on 05/08/2011 the right to use number 116000 was transferred to Zavod 116 - actual use: is operational since the beginning of June 2011 and is reachable from most largest fixed and mobile networks.	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)) During the last public call in June 2011 the Agency did not receive any applications for the number 116006. Within first half of this year (2012) the Agency is planning to repeat a public call procedure.	Assigned on 02/08/2011 to Zveza prijateljev mladine Slovenije - actual use: is operational since the beginning of April 2012 and is reachable from most largest fixed and mobile networks.	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3)) During the last public call in June 2011 the Agency did not receive any applications for the number 116117. Within first half of this year (2012) the Agency is planning to repeat a public call procedure.	Assigned on 21/02/2008 to Zveza slov. Drustev svet za telef. Pomoc v stiski-STS - actual use: is operational since the beginning of June 2009 and is reachable from most largest fixed and mobile networks.
SK	A register exists and is accessible to the public (http://www.teleoff.gov.sk).	Assigned on 20/06/2008 to Orange SK (Slovak Board of UNICEF) - actual use: is operational	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	Assigned on 20/06/2008 to Orange SK (Slovak Board of UNICEF) - actual use: is operational	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))	- The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service and that applications may be submitted (Art 5(3))

MS	Register of harmonised numbers (Art 5(4))	116000	116006	116111	116117	116123
UK	A register exists and is accessible to the public http://stakeholders.ofcom.gov.uk/telecoms/numbering/guidance-tele-no/116-euro-numbers	- Assigned on 17/05/2010 to 'Missing People' - actual use: is operational .	The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service (Art 5(3)). - Assignment process ongoing.	- Assigned on 18/12/2009 to the National Society for the Prevention of Cruelty to Children ('the NSPCC') - actual use: is operational .	The NRA can assign the number (Art 5(1)) - It has been made known that the number is available for the provision of the service (Art 5(3)). - Assignment process ongoing.	-Assigned on 16/12/2008 to Samaritans - actual use: is operational
NO		The NRA can assign the number (Art 5(1))	The NRA can assign the number (Art 5(1))	- Assigned on 27 April 2009 to the Municipality of Kristiansand.	- Assigned on 15 December 2010 to Norwegian Directorate of Health.	- Assigned on 26 May 2009 to Mental Helse.