



Cloud Select Industry Group
Seventh meeting of the Subgroup on Service Level Agreements

18 June 2014

European Commission, Avenue de Beaulieu 33, room 0/58 1160 Brussels

Agenda

9:30-12:30

- 9:30-9:35** **Welcome by the Commission**
- 9:35-9:45** **Presentation of the principles for the development of Service Level Agreement Standards for Cloud Computing**
- Nicolas Schifano, Microsoft
- 9:45-10:05** Q/A
- 10:05-10:15** **Presentation of the Cloud SLA Vocabulary section**
- Arthur van der Wees, Arthur`s Legal
- 10:15-10:35** Q/A
- 10:35-10:45** **Presentation of the Security Service Level Objectives Overview section**
- Jesus Luna / Danielle Catteddu, Cloud Security Alliance
- 10:45-11:05** Q/A
- 11:05-11:15** **Presentation of the Data Management Service Level Objectives Overview section**
- Jesus Luna / Danielle Catteddu, Cloud Security Alliance
- 11:15-11:35** Q/A
- 11:35- 11:45** **Presentation of the Performance Service Level Objectives Overview**
- Mike Edwards, IBM
- 11:45-12:05** Q/A

- 12:05-12:15** **Presentation of the Personal Data Protection Service Level Objectives Overview**
- Stefano Tagliabue, Telecomitalia
- 12:15-12:35** Q/A
- 12:35-12:45** **Wrap up and closing**