Awareness of the 116xyz numbers

In 2007, the European Commission has launched an initiative that requires the Member States of the EU to implement free of charge telephone hotlines and help-lines for services of social value. These free telephone services have a six-digit number range starting with 116 and are the following: 116 000 is a hotline for missing children / 116 006 is a helpline for victims of crime / 116 111 is a child helpline / 116 123 is an emotional support helpline/ 116 117 is a helpline for medical on-call service in non-emergency situations.

QB2. Have you ever heard of this initiative?

