Statement for Nokia

Commitments – CEO Coalition to make the Internet a Better Place for Children

In December 2011, following an invitation from Vice-President Kroes of the European Commission, Nokia agreed to join the "CEO Coalition to make the Internet a Better Place for Children". Since the Coalition's Statement of Purpose was published, we have worked with the other Coalition members to achieve solid progress on 5 Actions.

Over the last 12 months, the Coalition has extensively discussed and analysed the 5 Actions. In the course of this work, and in consultation with a number of players in civic society, Coalition members have identified best practices to recommend to the broader ICT Industry, as well as delivering positive outcomes in their own organisations. Based on these recommendations, Nokia is pleased to be able to make the following declarations and commitments:

Action 1 Simple and robust reporting tools for users

- Nokia has established reporting tools and report handling processes for relevant online services, such as Nokia Store for applications and for any Here / Maps services where it is possible to create user generated content.
- In 2013, Nokia will explore options for further improvement of our reporting tools, such as refining the existing reporting categories.

Action 2 Age appropriate privacy settings

- Nokia does not design or market its products or services for children. The minimum age to use our services is 13, and we encourage parents to register on behalf of any children under 13 years of age. For minors over 13 years of age, registration is subject to legal competence under local law.
- In 2013, Nokia will continue the deployment of parental controls in selected devices. Our commitment to developing privacy friendly choices for all consumers, regardless of age, will also continue.

Action 3 Wider Use of Content Classification

- Nokia uses in-house content moderation to ensure the quality of apps in the Nokia Store, and has investigated alternatives for implementation of content classification.
- During 2013, Nokia will launch a content classification scheme for the Nokia Store, based on developer self-rating. We will continue our proven practice of in-house content moderation and extend that to verify submitted self-ratings. Apps for Nokia Lumia devices are available from Microsoft's Windows Phone Store, for which Microsoft is continuing to implement content classification begun with game ratings.

Action 4 Wider Availability and use of parental controls

- Nokia has been actively participating in work for Action 4 and our first parental controls were introduced in Nokia Lumia devices with Windows Phone 8, as well as the Nokia 206.
- As Nokia uses a number of software platforms across its product range, further
 development of parental controls and their timing may vary between those platforms.
 In the case of our Nokia Lumia devices, Microsoft is driving the development of
 parental controls for the Windows Phone platform.

Action 5 Effective takedown of child abuse material

- Nokia receives notices of child abuse material mainly from consumers through a
 "report abuse" option. Cases are promptly reported to the National Center for Missing
 & Exploited Children (NCMEC), which takes care of authority reporting.
- Consistent with the extent to which Nokia offers online services for storing and sharing user generated content, we will continue the approach outlined above. For Microsoft services accessible through Nokia Lumia devices, we rely on Microsoft to handle takedown of child abuse materials, this includes for example, materials uploaded to SkyDrive.