

# Safer Internet SK SIC: Safer internet centre with hotline and helpline

## Slovak Safer Internet Centre

The Slovak Safer Internet Centre includes an awareness centre, a helpline and a hotline.

The main tasks of the Awareness Centre are to:

- devise inventive, attention-grabbing and informative awareness campaigns;
- establish and maintain formal or informal partnerships and promote dialogue and exchange of information with key players and actions in their country on to safer use of the Internet and other online technologies;
- actively cooperate with other centres in the INSAFE European network by exchanging information about best practice
- coordinate Safer Internet Day activities in Slovakia.

The main tasks of the Hotline are to:

- receive information from the public relating to illegal content;
- actively inform users of the hotline's remit and how to contact it;
- deal rapidly with complaints received;
- take part in cross-border discussions and exchange of best practice with other INHOPE hotlines, and with other stakeholders.

The main tasks of the Helpline are to:

- answer online questions and telephone calls from children and parents related to their use of online technologies, in particular in relation to harmful contact (grooming), harmful conduct (cyber bullying), harmful content and uncomfortable or scary experiences of using online technologies;
- actively inform the users of the helpline's remit and how to contact it;
- draw up safety tips after consulting stakeholders and researchers;
- give input to awareness raising strategies developed by the awareness centre.

### Project ID card

- Funded under: [Safer Internet 2009-2013 Programme](#)
- Area: 1.1 + 2.1 + 2.3 - Safer Internet centre with hotline and helpline
- Total cost: €0.51m
- EU contribution: €0.38m
- Project reference: SI-2010-SIC-1231002
- Execution: From 01/05/2011 to 31/12/2012
- Project status: Closed
- Contract type: Safer Internet 2009-2013 Programme IN Integrated Network

### Links

- [Awareness centre website](#)
- [Hotline website](#)

## Contact information

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## Participants

Coordinator: OBCIANSKE ZDRUZENIE ESLOVENSKO, SLOVAK REPUBLIC

### Participating partners:

Organisation	Country
OBCIANSKE ZDRUZENIE ESLOVENSKO	SLOVAK REPUBLIC
ZDRUZENIE ANIMACNY ATELIER DETI A MLADZEZE	SLOVAK REPUBLIC
SLOVENSKY VYBOR PRE UNICEF	SLOVAK REPUBLIC

Last update: 17/07/2012

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