Safer Internet FR SIC: Safer Internet France : Awareness campaign, Helpline, Hotline

Safer Internet Centre in France

The Délegation aux Usages de l'Internet supervises the orientations of the project.

AFA operates the hotline AFA POINT DE CONTACT (**www.pointdecontact.net**)

The hotline will allow Internet users in France to report illegal material and activities, deal rapidly with complaints received by forwarding them for action to the appropriate body, exchange specific information on identified illegal contents with other members in the network, co-operate with key stakeholders including Law enforcement and raise awareness about the Hotline's existence and activities.

e-Enfance operates the helpline NET ECOUTE (www.netecoute.fr) **0820 200 000**

The helpline targets young internet users as well as their parents and education professionals. they can ask question or to report any type of issue related to the use of the Internet, mobile phones or video games.

Tralalere operates the awareness centre INTERNET SANS CRAINTE (**www.internetsanscrainte.fr**)

The Awareness Centre will deploy the new teenagers program 2025 Ex Machina , launch a comprehensive program on mobile phones and develop training actions, grasp and raise awareness on emerging e-safety issues. The Awareness Centre also coordinates Safer Internet Day events in France.

The Safer Internet Centre will, at a unified level:

- Advertise on each partner website on the services delivered by the other actions lines (awareness, hotline, helpline)

- Further develop the structured method of dialogue initiated with the relevant actors within the Advisory Board

- Increase the visibility of the hotline, the helpline, the awareness campaign and the European network to key players and Internet users

- Support the International network of Hotlines Inhope and participate to Insafe initiatives

Project ID card

- Funded under: Safer Internet 2009-2013 Programme
- Area: 1.1 + 2.1 + 2.3 - Safer Internet centre with hotline and helpline
- Total cost: €1.55m
- EU contribution: €1.13m
- Project reference: SI-2009-SIC-123927
- Execution: From 01/01/2011 to 30/06/2012
- Project status: Closed
- Contract type: Safer Internet 2009-2013 Programme IN Integrated Network

Links

- Internet sans crainte
- AFA point de contact (hotline)

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Participating partners:

Organisation	Country
TRALALERE	FRANCE
MINISTERE DE L'ENSEIGNEMENT SUPERIEUR ET DE LA RECHERCHE	FRANCE
E-ENFANCE	FRANCE
ASSOCIATION DES FOURNISSEURS D'ACCES ET DES SERVICES INTERNET	FRANCE

Last update: 07/02/2012

See this factsheet online:
http://ec.europa.eu/information_society/apps/projects/factsheet/index.cfm?project_ref=SI-2009-SIC-123927