

## **Safer Internet Forum 2011:**

### **Template for reporting from the Forum sessions: INHOPE Workshop**

**Session heading:** *“National and International co-operation on how to fight child abuse online”*

#### **Who were present at the session (what kind of actors)?**

- INHOPE member hotlines & Board members (x2)
- European commission
- Interpol – Michael Moran (international law enforcement representative)
- NCMEC – Michelle Collins (best practice case study)
- Dutch police – Erik Verstraten (national law enforcement)
- Bundeskriminalamt – Christian Hoppe (national law enforcement)
- Advokatredt – Ola Kristian Hoff (Notice & takedown study review)
- Audience made up of various attendees from SIF 2011

#### **The issue(s): Overview of the issues that were discussed:**

The workshop focused on and demonstrated the process of INHOPE Hotlines working with industry and law enforcement partners in combating the distribution and proliferation of child sexual abuse material on the internet.

When this meeting was planned initially the expected outcome was that participants would see and learn from what has been achieved and how these processes can be replicated and adapted in other countries. This could then act as a roadmap for the implementation of similar processes in other countries with ultimate objective that Child Sexual Abuse Material is taken down as rapidly as possible.

There were 3 case studies presented each of which demonstrated the different Notice and Takedown regimes and the procedures used internally within domestic / national borders . The presenters were:-

- Netherlands - Melpunt Kinderporno (Maaïke Pekalharig) & Dutch police (Erik Verstraten)
- Germany – ECO, Jugendschutz, FSM & German law enforcement (BKA)
- United states – National Centre for Missing & Exploited Children

Each of the presentations identified the necessity for close cooperation between Hotlines, Law Enforcement & industry

Other the elements mentioned earlier there were issues discussed including:-

- Agreements in place between Hotlines and Law Enforcement which demonstrated the fact that it can be extremely difficult for Law Enforcement to formally (on paper) state the level of cooperation and trust that they share with Hotlines. This “trust” is demonstrated through actions, day to day activity and communications rather than written documentation which is often near impossible to get.
- Need for identification of pinch points slowing Notice & Takedown nationally

- The need for Industry to report to Hotlines – that it is not just a one way street

There was no discussion on emerging trends as the main thrust was on procedure and practices and what could be learned from other Hotline experiences to improve the Notice & Takedown process in each country

There was also a presentation by Ola Kristian Hof regarding the report that he had compiled in regard to Notice & Takedown (which has not been published yet). He did not go into details but summarised the principles and main finding in a spoken presentation. His main point that in respect of NTD in cumulative terms that NTD performance is improving dramatically but that everyone needs to continue to work toward its full implementation even taking into account the domestic legal issues faced by Hotlines.

Michael Moran from Interpol gave a presentation on the International dimension. He reaffirmed all of the issues discussed previously but also focused on the importance of victim identification to 1. Rescue victims 2. Arrest abusers 3. Choke off the supply of new CSAM. This last point was important and most content is already known and is just reposted. PhotoDNA and similar initiatives may be able to have an impact of that but unless the root source is tackled the problem will continue. He advised that all police chiefs in Europe have agreed that there will be one officer in each country with the specific task of victim ID – and that all hotlines should ensure that the role is appointed and functioning in each state. If not pressure should be brought to bear on the political establishment to ensure this happens. It will aid Hotlines in their objectives in the long term.

No other issues were discussed due to time constraints.

**For every issue:**

- **Who are the actors in this field?** Eg. Industry, Members states, schools, youth, NGOs, international actors etc
  - o INHOPE Hotlines,
  - o National & International Law Enforcement –
  - o Content Service Providers ISP's
  - o National Governments
- **Challenges and opportunities:**
- What were the challenges and opportunities discussed?
  - o Improved Notice & Takedown procedures
- **Are there other challenges that you can identify that you felt should have been discussed or that were mentioned but not discussed?**
  - o Industry reporting to Hotlines

- **Examples of best practice and related evidence and success factors**
  - o Presentations from Meldpunt, Germany & NCMEC
  
- **Recommendations: Who should do what about which challenges and who can contribute to enhancing the opportunities?**
  - o Explained earlier
  
- **Who have a responsibility to act (Commission, industry, Member States, schools, youth, NGOs...) What should be the future and enhanced roles of these actors?**
  - o Industry, Government (& EC) , Law enforcement & INHOPE all responsible
  
- **What are suggested actions in these areas (whether stakeholder-related or not).**  
**Policy-related or concrete actions**
  - o Improved dialogue between all
  
- **Who suggested which actions?**
  - o All
  
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- **Degree of consensus on the issue and on the recommendations suggested**
  - o Very positive from all