



## SOCIAL VILLAGE

*Single European Access to Social Welfare for Disadvantaged Citizens in Mobility*

**Social Village aims at providing European Social Districts with a unique gateway. It wants to promote an easier, direct access to social e-services for the citizens who need them (elderly people, disabled, immigrants) and a cross-border co-operation between the welfare workers and their customers, in order to satisfy their increasing mobility needs in tourism, jobs, healthcare and social integration. It is a project of market validation of *Lamiacittà Servizi Soci@li*.**

Elderly and disabled citizens travel for various reasons (study, vacation, business, health) and they may require social services in the country of destination which are often available yet of difficult access. Also, immigrants may need to move within Europe and they can experience difficulties due to their limited knowledge of the language, different immigration rules, etc.

The Social Village project aims at validating 3 groups of services:

- **Services for elderly and disabled in mobility**
- **Services for immigration assistance**
- **Services for job matching between social workers and citizens with disabilities**

These services will be supplied through the creation of interconnected hubs in Local Administrations that can host advanced web technology and supply services to their local Social District. The infrastructure is based on modules developed by means of **Microsoft tools** and tested in Mantova District and validated in Lombardy region (Italy).

**Social Village will create an internet map of the social services available in the various countries, thus giving disadvantaged people the possibility to acquire all the information they need in a clear and simple way. Social Village will also enable them to book these services in advance, via Internet, with the help of social operators.**

### Project Objectives

- To improve the capacity for **inclusive cross-border services for mobile people in need**;
- Allow easier cross-border cooperation and communication among social workers and improve the **management of social assistance** in the context of **local networks**.
- Set up **Pilots** in 3 Public Authorities (Spain, Greece and Italy) and run **services** in Pilots, data collected for deployment plan of cross-border services
- Provide back-end services to the local Social Districts as well as Social workers' training.
- Provide multi-channel information to final users
- Define a reliable business and investment plan, also considering barriers and overcoming solutions.

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| <b>EU Funding</b>              | 549.865 €   |
| <b>Duration</b>                | 5/2007 – 11/2008  |
| <b>Website</b>                 | <a href="http://www.socialvillage.eu">http://www.socialvillage.eu</a>   |
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| <b>Participating Countries</b> | Greece, Italy, Spain  |