

RISERac

RISERac enables online requests for official address information across borders in a simple, safe and cost-effective way. The project streamlines address requests, one of the most used public administration services. RISERac builds on the success of RISER and extends the services at www.riser.eu.com to Estonia, Hungary and Poland.

Undeliverable invoices caused by incorrect customer address information can cost companies large amounts in lost revenues, thereby diminishing their ability to increase growth and employment. Locating correct customer address information across borders from one Member State to another has been more difficult in the past.

Registry Information Service on European Residents (RISERac) establishes an internet site offering official address information from population registers in Europe. Through a central web portal, RISER customers can request the desired official address information from other EU countries. RISERac extends the success of the RISER pilot in Austria, Ireland and Germany to three new Member States: Estonia, Hungary and Poland.



RISERac's objective is to extend online official address information requests to the new Member States. It seeks to increase companies' efficiencies by enhancing current services offered by public administrations. The service will be utilised mostly by businesses that need to update their customer address information.

RISERac is a "market validation project" supported by eTEN to determine if the service can be realised in legal, organisational and technical terms in addition to determining market demand. It will be sustainable in the future with a fee structure for use of the service.

The RISERac Consortium is made up of diverse companies and research facilities including:

- PSI AG (coordinator), Germany
- AS Andmevara, Estonia
- IDOM 2000, Hungary
- ARAM, Poland
- Fraunhofer FOKUS, Germany
- Independent Centre for Privacy Protection Schleswig-Holstein, Germany

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| Participating Countries | Estonia, Germany, Hungary, Poland |