

**eTEN is a European Community Programme which supports the deployment of trans-European e-services in the public interest. Projects can apply for grants within these themes:**

## eGovernment

**eTEN** supports the use of electronic services provided by or for public administrations at all levels; services which facilitate citizen participation in democratic processes; as well as services which support government process transformation.

## eHealth

**eTEN** supports the use of patient-centred services and citizen services that provide high quality healthcare: electronic services to promote health and help prevent illness, improved access to care, increased quality and cost-efficiency of healthcare delivery and services to support patient mobility and demographic change.

## eInclusion

**eTEN** supports the provision of public services and solutions that bridge the "digital divide" and strengthen the European social model. eInclusion projects help citizens overcome socio-economic, physical, educational, geographic, age, language, cultural, gender or other barriers; and to avoid new forms of "digital exclusion".

## eLearning

**eTEN** supports lifelong learning services and services that improve the inclusion of groups who would otherwise be excluded because of their location, gender, age, disability etc; services to assist learners acquire key skills and improve their employability; systematic support for learners and managers of learning processes services; integrating ICT into education and training systems.

## Trust and Confidence

**eTEN** supports services contributing to raising the level of trust and confidence in the information society and the e-economy by reducing the risks for citizens and businesses related to the misuse of resources and data through the internet, in order to remove obstacles preventing their full participation in the Information Society.

## Services for SMEs

**eTEN** supports services that facilitate the full participation of SMEs in the e-economy and, in particular, their interaction with their working environment (in terms of actors, services, new working methodologies, regulatory requirements, etc.)

