

eTEN: Deploying Trans-European Services for All

Projects

eTEN supports services and solutions that ensure an inclusive digital society and strengthen the European social model. The programme addresses these objectives through its specific eInclusion theme; focusing on services accessible to the particular needs of disadvantaged groups and less favoured areas, the promotion of independent living and of participation of all segments of the European population in the Knowledge Based Society. In addition, the principles of an inclusive information society should be considered in all the services that eTEN supports. Through financial grants and the exchange of good practices, the programme assists these services in overcoming obstacles to market implementation.

Digital Literacy & Competences

We promote the use of ICT to assist learners acquire competencies and capabilities to improve their employability as well as personal fulfilment and social interaction, by integrating ICT into education and training systems.



ICT & Cultural Diversity

Some of our projects have demonstrated that ICT can reinforce Europe's cultural diversity by making our heritage and cultural creations available to a wider number of citizens.

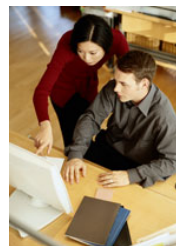


Digital Divide: ICT & Geographic Inclusion

Wide broadband coverage in Europe is crucial for fostering growth and jobs in Europe. The take-up and diffusion of ICT is also essential for the promotion of inclusion.

Inclusive eGovernment

Our objective is to realise seamless and inclusive eGovernment, enabling administrations, citizens, social partners, businesses, and other public sector bodies in the EU to interact with ease and efficiency.



ICT for the Aging Society

We support a wide range of projects, promoting independent living and quality of life for the elderly and sick people. One of the key priorities identified by the i2010 initiative addresses the needs of the ageing society.



ICT & eAccessibility

The focus on inclusion, including accessibility for e-services has been increased and strengthened for our projects.



eTEN supports a variety of projects addressing aspects of eInclusion. Examples include:

eParticipate

eParticipate provides an easy to use and cost-effective online multimedia video service that allows citizens to participate in their local democratic meetings and events with the possibility of direct citizen feedback.



eParticipate

Participating Countries: Ireland, Slovakia, Spain, UK

e-POLL

e-POLL provides a robust system for electronic voting including a mobile polling equipment that enables participation in the democratic process and a service that is accessible to all citizens.



Participating Countries: France, Italy, UK

e-Values

e-Values provides a talking library service to be used on portable devices on the move, targeted to the blind and visually impaired.



e-VALUES

Participating Countries: Italy, Spain

Health Service 24

HealthService24 offers a viable mobile health care service permitting healthcare professionals to remotely monitor patients enabling patients to be fully mobile.



Participating Countries: Cyprus, Netherlands, Spain, Sweden

Projects

KLAB

KLAB is an integrated eLearning service to develop high-order skills such as project management, team-working, business planning for SME managers.



Participating Countries: Belgium, Cyprus, France, Greece, Ireland, UK

MCC

MCC focus is to optimise the organisation of the Medical Care Continuity Service on European scale, involving and benefiting from the call centre's know-how and ICTs such as tele-assistance for terminally ill oncological patients in need of "holistic care".



Participating Countries: Belgium, France, Italy, Poland

MobilAlarm

MobilAlarm is an innovative, location-independent, trans-European alarm service, which enables older people, chronically ill and other persons at risk to initiate an alarm call when in need.



Participating Countries: Germany, Spain, UK

Park Service

ParkService offers telematic services supporting people with Parkinson's disease living at home. This unique service breaks new ground in the treatment of the disease and its associated social exclusion.



Participating Countries: Germany, Greece, Italy, UK

About eTEN

The eTEN Community programme (2000-2006) supports the deployment of public-interest e-services across Member States.

It covers the following areas of e-services:

- eGovernment
- eHealth
- eInclusion
- eLearning
- Trust and Confidence
- Services for SMEs

eTEN is a key instrument to achieve the i2010 policy goals through e-services that positively impact the daily life of citizens and businesses. For more information on i2010, please visit http://ec.europa.eu/information_society/eeurope/i2010/index_en.htm.

Beyond 2006, work will continue under the ICT Policy Support Programme. This new programme will build on and extend the experience gained so far and will provide support to common-interest large-scale-pilots. These projects will continue to enable inclusion for citizens, administrations and small businesses, which is crucial in realising the information and knowledge society.



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Inclusion

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eInclusion



eTEN | A Community Programme Deploying
Trans-European e-Services for All



European Commission