

This notice in TED website: <http://ted.europa.eu/udl?uri=TED:NOTICE:210137-2010:TEXT:EN:HTML>

B-Brussels: benchlearning study on the economic and social impact of e-inclusion policies (SMART 2010/0078)

2010/S 137-210137

Contract notice

Section I: Contracting authority

I.1) Name, addresses and contact point(s):

European Commission, Information Society and Media DG, Unit H3: e-Inclusion, attention: Mr Paul Timmers, Head of Unit, avenue du Bourget 1-3, BU31 01/66, 1049Brussels, BELGIUM. Tel. +32 22990245. Fax +32 22951300. E-mail: info-h3@ec.europa.eu

Internet address(es):

General address of the contracting authority: <http://ec.europa.eu/einclusion>

Address of the buyer profile:

http://ec.europa.eu/information_society/newsroom/cf/news.cfm?item_type=fo&item_subtype=tenders

Further information can be obtained at:

As in abovementioned contact point(s).

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained at:

As in abovementioned contact point(s).

Tenders or requests to participate must be sent to:

As in abovementioned contact point(s).

I.2) Type of the contracting authority and main activity or activities:

European institution/agency or international organisation.

Other: Information society and media.

The contracting authority is purchasing on behalf of other contracting authorities: no.

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract by the contracting authority:

Benchlearning study on the economic and social impact of e-inclusion policies (SMART 2010/0078).

II.1.2) Type of contract and location of works, place of delivery or of performance:

Services.

Service category: No 11.

Main place of performance: Contractor's premises.

II.1.3) The notice involves:

A public contract.

II.1.5) Short description of the contract or purchase(s):

The objective of the e-inclusion benchlearning study is to review and analyse practices in relation to public policy actions, undertaken by public administrations, agencies or other actors making use of ICT to support and empower vulnerable socio-demographic groups.

II.1.6) Common procurement vocabulary (CPV):

73200000.

II.1.7) **Contract covered by the Government Procurement Agreement (GPA):**

Yes.

II.1.8) **Division into lots:**

No.

II.1.9) **Variants will be accepted:**

No.

II.2) **Quantity or scope of the contract**

II.2.1) **Total quantity or scope:**

Maximum value 250 000 EUR.

II.2.2) **Options:**

No.

II.3) **Duration of the contract or time limit for completion:**

Duration in months: 17 (from the award of the contract).

Section III: Legal, economic, financial and technical information

III.1) **Conditions relating to the contract**

III.1.1) **Deposits and guarantees required:**

As indicated in the tender specifications and model contract.

III.1.2) **Main financing conditions and payment arrangements and/or reference to the relevant provisions regulating them:**

As indicated in the tender specifications and model contract.

III.1.3) **Legal form to be taken by the grouping of economic operators to whom the contract is to be awarded:**

As indicated in the tender specifications and model contract.

III.1.4) **Other particular conditions to which the performance of the contract is subject:**

No.

III.2) **Conditions for participation**

III.2.1) **Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers:**

Information and formalities necessary for evaluating if requirements are met:
as indicated in the tender specifications.

III.2.2) **Economic and financial capacity:**

Information and formalities necessary for evaluating if requirements are met:
as indicated in the tender specifications.

Minimum level(s) of standards possibly required:
as indicated in the tender specifications.

III.2.3) **Technical capacity:**

Information and formalities necessary for evaluating if requirements are met:
as indicated in the tender specifications.

Minimum level(s) of standards possibly required:
as indicated in the tender specifications.

III.2.4) **Reserved contracts:**

No.

III.3) Conditions specific to services contracts

III.3.1) Execution of the service is reserved to a particular profession:

No.

III.3.2) Legal entities should indicate the names and professional qualifications of the staff responsible for the execution of the service:

Yes.

Section IV: Procedure

IV.1) Type of procedure

IV.1.1) Type of procedure:

Open.

IV.2) Award criteria

IV.2.1) Award criteria:

The most economically advantageous tender in terms of the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document.

IV.2.2) An electronic auction will be used:

No.

IV.3) Administrative information

IV.3.1) File reference number attributed by the contracting authority:

SMART 2010/0078.

IV.3.2) Previous publication(s) concerning the same contract:

Prior information notice:

Notice number in OJ: [2009/S 247-353250](#) of 23.12.2009.

IV.3.3) Conditions for obtaining specifications and additional documents or descriptive document:

Time limit for receipt of requests for documents or for accessing documents: 18.8.2010.

IV.3.4) Time limit for receipt of tenders or requests to participate:

25.8.2010 (16:00).

IV.3.6) Language(s) in which tenders or requests to participate may be drawn up:

Bulgarian, Czech, Danish, Dutch, English, Estonian, Finnish, French, German, Greek, Hungarian, Irish, Italian, Latvian, Lithuanian, Maltese, Polish, Portuguese, Romanian, Slovak, Slovenian, Spanish and Swedish.

IV.3.7) Minimum time frame during which the tenderer must maintain the tender:

Duration in months: 9 (from the date stated for receipt of tender).

IV.3.8) Conditions for opening tenders:

Date: 15.9.2010 (14:00).

Place: Information Society and Media DG, avenue de Beaulieu 31 (room 0/84), 1160 Brussels, BELGIUM.

Persons authorised to be present at the opening of tenders: yes.

1 authorised representative of each tenderer may attend the opening of tenders. Tenderers who wish to attend the opening session have to inform Mr Jan Komarek by e-mail (info-h3@ec.europa.eu), fax (+32 22951300) or letter at least 24h in advance.

Section VI: Complementary information

VI.1) This is a recurrent procurement:

No.

VI.2) Contract related to a project and/or programme financed by EU funds:

Yes.

Reference to project(s) and/or programme(s): CIP ICT-PSP 2010 work programme.

VI.3) **Additional information**

VI.4) **Procedures for appeal**

VI.4.1) **Body responsible for appeal procedures:**

General Court of the Court of Justice of the European Union, rue du Fort Niedergrünwald, 2925 Luxembourg, LUXEMBOURG. Tel. +352 4303-1. Fax +352 4303-2100. E-mail: GeneralCourt.Registry@curia.europa.eu
Internet: <http://curia.europa.eu>

VI.4.2) **Lodging of appeals:**

Precise information on deadline(s) for lodging appeals:

Within 2 months of the notification to the plaintiff, or, in absence thereof, of the day on which it came to the knowledge. A complaint to the European Ombudsman does not have as an effect either to suspend this period or to open a new period for lodging appeals.

VI.4.3) **Service from which information about the lodging of appeals may be obtained:**

European Commission, Information Society and Media DG, Unit H3: e-Inclusion, avenue du Bourget 1-3 (BU31 office 01/66), 1049 Brussels, BELGIUM. Tel. +32 22990245. Fax +32 22951300. E-mail: info-h3@ec.europa.eu
Internet: <http://ec.europa.eu/einclusion>

VI.5) **Date of dispatch of this notice:**

5.7.2010.