Deloitte Consulting
European Interoperability Strategy Value Map

Increase European Public Service value through cross-border interoperability

Policy Objectives
- Enablement and Support
- Accountability
- Improve Information Quality
- Improve Information Utilization
- Improve Business Behavior
- Increase Business Adaptable
- Increase Throughput
- Reduce Transaction Volume
- Reduce Average and Marginal Cost of Business Interactions
- Reduce Service and Support Costs
- Reduce Service and Support Costs
- Reduce Service and Support Costs
- Reduce Service and Support Costs
- Reduce TCO of IT Infrastructure

Effectiveness
- Efficiency
- Policy Objectives
- Improve Information Quality
- Improve Information Utilization
- Improve Business Behavior
- Increase Business Adaptable
- Increase Throughput
- Reduce Transaction Volume
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Open and Aligned Policy Management
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- Political and Legal Collaboration
- Legal Cross-Border Legal Transparency
- Improve Ability to Identify and Fulfill Member State Needs
- Improve Data Consistency
- Improve Data Availability
- Improve Data Sharing
- Improve Data Security
- Improve Online Analytical Processing (OLAP)
- Improve Data Integration Support Based on Realtime Administrative Business Analytics
- Improve Data Access Quotas (demographic
- Create a Sense-and-Respond Environment
- Create Competencies for Best-of-breed Sourcing
- Enhance Customer Relationship Value
- Improve Business Process Productivity
- Improve A2A Process Productivity
- Reduce A2A Resource Requirements
- Reduce IT Management Costs
- Reduce TCO of IT Infrastructure

Increase Trust
- Improve Data Consistency
- Improve Data Availability
- Improve Data Sharing
- Improve Data Security
- Improve Online Analytical Processing (OLAP)
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Increase Latency
- Reduce Average and Marginal Cost of Business Interactions
- Reduce Service and Support Costs
- Reduce Service and Support Costs
- Reduce Service and Support Costs
- Reduce Service and Support Costs
- Reduce TCO of IT Infrastructure

Reduce Total Cost
- Reduce Total Cost
- Increase Integration Efficiencies
- Reduce IT Management Costs
- Reduce TCO of IT Infrastructure
- Reduce A2A Resource Requirements
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