European Interoperability Strategy

Interview Guideline

Introduction:
This excel sheet is composed out of four tabs, containing the questions of the interview:
* Politics and law
* Information exchange
* Processes and organisation
* Service offerings
These four tabs are aligned with the layers of the EIS Target Operating Model.

For each layer of the EIS Target operating model, the interview wants to get insights into:
* The current status
* The challenges
* The opportunities for the IDABC to support Member States

All question tabs are divided into four categories, one category per service granularity:
* EU cross-country
* EU cross-sector
* Country-specific
* Country- and sector-specific
Each category contains the same questions, but tailored to the service granularity it represents.

Interview guideline:
Before the interview takes place, this guideline is sent to the Member State for preparation purpose.
During the interview, the 'Politics and laws' tab needs to be completely filled in (resulting in 12 questions to be answered).
For the other tabs, the most (one or two) relevant 'service granularities' must be selected for further discussion, based on the experience and insights of the Member State (resulting in 9 questions to be answered, per service granularity category).
If any time is left, other service granularities can be discussed as well even if no complete information is available (put N/A if no information is available, to indicate a question is discussed).

Summary on how the results will be used:
The answers on the selected questions will be summarized as bullet points, containing the key messages.
These messages will be combined with results of other Member State interviews and workshops, in order to come to:
* A concrete set of IDABC objectives related to interoperability (based on the Member States current status)
* A concrete IDABC problem statement related to interoperability (based on the Member States challenges)
* A concrete IDABC vision statement related to interoperability (based on the Member States opportunities)
Because political and legal issues play a defining role in this context, information at all service granularity levels is needed. Insights in the other layers of the Target Operating Model are more based on 'best practices' and the promotion of 'local' and/or 'sector' practices to a EU level. This explains why the interview is restricted to insights in the most relevant service granularity categories due to time restrictions. Abstraction and generalisation will be used to draw these conclusions.

Politics and law	EU cross-country services	EU cross-sector services	Country-specific services	Country- and sector-specific services
	. What are the political priorities for IOP for EU cross-country services in Country X? . What are the legal issues for EU cross-country	. What are the political priorities for IOP for EU cross-sector services in Country X? . What are the legal issues for EU cross-sector	. What are the political priorities for IOP for Country-specific services in Country X? . What are the legal issues for country-specific	. What are the political priorities for IOP for Country- and sector-specific services? . What are the legal issues for Country- and sector-
	. What are the main political and legal needs and challenges for IOP in the field of EU cross-	. What are the main political and legal needs and challenges for IOP in the field of EU cross-sector	. What are the main political and legal needs and challenges for IOP in the field of EU Country-	. What are the main political and legal needs and challenges for IOP in the field of EU Country- and
	IDABC . How does IDABC contribute to IOP within MS (added value) for EU cross-country political and legal arrangements? . What are the most relevant agreements, initiatives and projects which best serve the purpose of IOP in your MS and in the EU? . What is currently missing in the IDABC	IDABC . How does IDABC contribute to IOP within MS (added value) for EU cross-sector political and legal arrangements? . What are the most relevant agreements, initiatives and projects which best serve the purpose of IOP in your MS and in the EU? . What is currently missing in the IDABC	IDABC . How does IDABC contribute to IOP within MS (added value) for Country-specific political and legal arrangements? . What are the most relevant agreements, initiatives and projects which best serve the purpose of IOP in your MS and in the EU? . What is currently missing in the IDABC	IDABC . How does IDABC contribute to IOP within MS (added value) for Country- and sector-specific political and legal arrangements? . What are the most relevant agreements, initiatives and projects which best serve the purpose of IOP in your MS and in the EU? . What is currently missing in the IDABC Programme

Country X

Infomation exchange	EU cross-country services	EU cross-sector services	Country-specific services	Country- and sector-specific services
	. What information is focused on while realizing IOP EU cross-country services in Country X? . Which EU cross-country "data exchange and semantics" agreements are involved?	. What information is focused on while realizing IOP EU cross-sector services in Country X? . Which EU cross-sector "data exchange and semantics" agreements are involved?	. What information is focused on while realizing IOP country-specific services in Country X? . Which country-specific "data exchange and semantics" agreements are involved?	. What information is focused on while realizing IOP country- and sector-specific services in Country X? . Which country- and sector-specific "data exchange and semantics" agreements are involved?
	. What are the main needs and challenges to develop more effective EU cross-country "data exchange and semantics" agreements?	. What are the main needs and challenges to develop more effective EU cross-sector "data exchange and semantics" agreements?	. What are the main needs and challenges to develop more effective Country-specific "data exchange and semantics" agreements?	. What are the main needs and challenges to develop more effective Country- and sector-specific "data exchange and semantics" agreements?
	IDABC . How does IDABC contribute to EU cross-country "data exchange and semantics" IOP within MS (added value)? . What are the most relevant agreements, initiatives and projects which best serve the purpose of information exchange IOP in Country X and in the EU? . What is currently missing in the IDABC Programme in that respect?	IDABC . How does IDABC contribute to EU cross-sector "data exchange and semantics" IOP within MS (added value)? . What are the most relevant agreements, initiatives and projects which best serve the purpose of information exchange IOP in Country X and in the EU? . What is currently missing in the IDABC Programme in that respect?	IDABC . How does IDABC contribute to Country-specific "data exchange and semantics"IOP within MS (added value)? . What are the most relevant agreements, initiatives and projects which best serve the purpose of information exchange IOP in Country X and in the EU? . What is currently missing in the IDABC Programme in that respect?	IDABC . How does IDABC contribute to Country- and sector-specific "data exchange and semantics"IOP within MS (added value)? . What are the most relevant agreements, initiatives and projects which best serve the purpose of information exchange IOP in Country X and in the EU? . What is currently missing in the IDABC Programme in that respect?

Country X

Processes and organisation	EU cross-country services	EU cross-sector services	Country-specific services	Country- and sector-specific services
	. To what extend is IOP taken into account in EU cross-country service development processes in Country X? . Which stakeholders are involved during EU cross-country IOP developments? . Which EU cross-country "processes and organisation" agreements are involved?	. To what extend is IOP taken into account in EU cross-sector service development processes in Country X? . Which stakeholders are involved during EU cross-sector IOP developments? . Which EU cross-sector "processes and organisation" agreements are involved?	. To what extend is IOP taken into account in Country-specific service development processes in Country X? . Which stakeholders are involved during Country-specific IOP developments? . Which Country-specific "processes and organisation" agreements are involved?	. To what extend is IOP taken into account in Country- and sector-specific service development processes in Country X? . Which stakeholders are involved during Country- and sector-specific IOP developments? . Which Country- and sector-specific "processes and organisation" agreements are involved?
	. What are the main needs and challenges when defining EU cross-country "process and organisation" agreements?	. What are the main needs and challenges when defining EU cross-sector "process and organisation" agreements?	. What are the main needs and challenges when defining country-specific "process and organisation" agreements?	. What are the main needs and challenges when defining country- and sector-specific "process and organisation" agreements?
	IDABC . How does IDABC contribute to processes and organisation IOP within MS (addded value) for EU cross-country processes and organisation? . What are the most relevant agreements, initiatives and projects which best serve the purpose of IOP in your MS and in the EU? . What is currently missing in the IDABC Programme in that respect?	IDABC . How does IDABC contribute to processes and organisation IOP within MS (added value) for EU cross-sector processes and organisation? . What are the most relevant agreements, initiatives and projects which best serve the purpose of IOP in your MS and in the EU? . What is currently missing in the IDABC	IDABC . How does IDABC contribute to processes and organisation IOP within MS (added value) for Country-specific processes and organisation? . What are the most relevant agreements, initiatives and projects which best serve the purpose of IOP in your MS and in the EU? . What is currently missing in the IDABC	IDABC . How does IDABC contribute to processes and organisation IOP within MS (added value) for Country- and sector-specific processes and organisation? . What are the most relevant agreements, initiatives and projects which best serve the purpose of IOP in your MS and in the EU? . What is currently missing in the IDABC Programme

Country X				
Service offerings	**EU cross-country services**	**EU cross-sector services**	**Country-specific services**	**Country- and sector-specific services**
	. What EU cross-country IOP service features influence current service offerings in Country X? . What EU cross-country technical agreements are involved? . Do these features and technologies have an impact on budgets?	. What EU cross-sector IOP service features influence current service offerings in Country X? . What EU cross-sector technical agreements are involved? . Do these features and technologies have an impact on budgets?	. What country-specific IOP service features influence current service offerings in Country X? . What country-specific technical agreements are involved? . Do these features and technologies have an impact on budgets?	. What country- and sector-specific IOP service features influence current service offerings in Country X? . What country- and sector-specific sector technical agreements are involved? . Do these features and technologies have an impact on budgets?
	. What are the main needs and challenges when defining EU cross-country "service features and service technology" agreements?	. What are the main needs and challenges when defining EU cross-sector "service features and service technology" agreements?	. What are the main needs and challenges when defining country-specific "service features and service technology" agreements?	. What are the main needs and challenges when defining country- and sector-specific "service features and service technology" agreements?
	IDABC . How does IDABC contribute to service offerings IOP within MS (added value) for EU cross-country services? . What are the most relevant agreements, initiatives and projects which best serve the purpose of IOP in your MS and in the EU? . What is currently missing in the IDABC Programme in that respect?	IDABC . How does IDABC contribute to service offerings IOP within MS (added value) for EU cross-sector services? . What are the most relevant agreements, initiatives and projects which best serve the purpose of IOP in your MS and in the EU? . What is currently missing in the IDABC Programme in that respect?	IDABC . How does IDABC contribute to service offerings IOP within MS (added value) for Country-specific services? . What are the most relevant agreements, initiatives and projects which best serve the purpose of IOP in your MS and in the EU? . What is currently missing in the IDABC Programme in that respect?	IDABC . How does IDABC contribute to service offerings IOP within MS (added value) for Country- and sector-specific services? . What are the most relevant agreements, initiatives and projects which best serve the purpose of IOP in your MS and in the EU? . What is currently missing in the IDABC Programme in that respect?

			Country X			
E U R O P E A N	I N T E R O P E R A B I L I T Y	S T R A T E G Y	. What are the key success factors of IOP, in Country X and accross the EU?	. What are the IOP best practices to be promoted, based on Country X's and cross-border IOP achievements?	. What is missing in the current EIF? . What are the musts of the coming EIS?	. What sector (i.e. eID, customs, health) would you rather see developed as a pilot for IOP in the EU?