Patient Safety in the EU: 2014

What is the issue?

🌟 Types of adverse events

Healthcare-associated infections (HAI):
- are directly responsible for 37,000 deaths/year
- contribute to a further 110,000 deaths/year
- cost hospitals over €5.4 billion/year

<table>
<thead>
<tr>
<th>Medication-related errors</th>
<th>Surgical errors</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical device failures</td>
<td>Errors in diagnosis</td>
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</table>

Failure to act on the results of tests

🌟 Patients think they can be harmed

EU citizens who think that patients could be harmed by hospital care: 53%

- 57%-100%
- 50%-56%
- 0%-49%

🌟 91% of stakeholders think patient safety is an issue

What is the EU response?

🌟 2009 EU Council Recommendation on patient safety

2014 state of implementation

<table>
<thead>
<tr>
<th>Member States’ action*</th>
<th>According to Stakeholders</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>17% YES FULLY</td>
</tr>
<tr>
<td></td>
<td>58% YES PARTIALLY</td>
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<tr>
<td></td>
<td>6% NO</td>
</tr>
<tr>
<td></td>
<td>19% DON’T KNOW</td>
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</tbody>
</table>

* According to Stakeholders
Impact of the Recommendation

According to Member States it has:

- Increased awareness at
  - Political level: 21/28*
  - Healthcare setting level: 20/28*

- Triggered concrete action: 16/28*

According to Stakeholders it has

- Improved patient safety: 65% agreed, 35% say to certain extent

Areas to improve

Education and training of healthcare workers

Patients...**

...experiencing an adverse event...

27%

- 30% - 100%
- 25% - 29%
- 0% - 24%

...reporting it...

46%

- 50% - 100%
- 43% - 49%
- 0% - 42%

Patient empowerment

Patients...**

...receiving information on risks of HAI

EU average

- Yes: 39%
- No: 50%
- Don't know: 11%