

Usage of Information and Communication Technologies in 2007

Nearly half of EU27 enterprises outsource ICT functions

Two thirds have a website

In the **EU27**, 94% of enterprises¹ had access to the internet in January 2007, compared with 92% in 2006, and 77% had a broadband connection, compared with 73% in 2006. This data² come from **Eurostat, the Statistical Office of the European Communities**, and forms part of the results of a community survey conducted at the beginning of 2007 on Information and Communication Technologies (ICT) in enterprises in the **EU27** Member States, **Norway** and **Iceland**. Besides the indicators presented, the survey also covers e-commerce, e-government and e-skills.

Proportion of enterprises with internet access highest in Finland

In 2007 in the **EU27**, the highest proportions of enterprises with internet access were recorded in **Finland** (99%), **Slovakia** (98%), **Belgium, Denmark, Austria** (all 97%) and the **Netherlands** (97% in 2006). The percentage was less than 90% in only six Member States: **Romania** (58% in 2006), **Bulgaria** (75%), **Latvia** and **Hungary** (both 86%), **Cyprus** (88%) and **Lithuania** (89%).

The proportion of enterprises with a broadband connection in 2007 was also highest in **Finland** (91%), followed by **Spain** (90%), **Malta** (89%) and **Sweden** (87%). In **Romania** (31% in 2006), **Lithuania** and **Poland** (both 53%), **Latvia** (57%) and **Greece** (58% in 2006) less than 60% of enterprises had a broadband connection.

Outsourcing of ICT functions most common in Denmark

Nearly half of enterprises in the **EU27** (44%) used external suppliers to fully or partly perform ICT functions during 2006. The highest shares of enterprises with outsourced ICT functions were found in **Denmark** (76%), **Finland** (70%) and **Cyprus** (66%), and the lowest in **Hungary** (20%), **Lithuania** (21%) and **Bulgaria** (22%).

In 2007, 65% of **EU27** enterprises had a website: 92% of large enterprises (250 or more persons employed), 82% of medium sized enterprises (50-249 persons) and 61% of small enterprises (10-49 persons). In **Sweden** (85%), **Denmark** (84%) and **Finland** (81%) more than 80% of the enterprises had a website. The lowest shares of enterprises with a website were found in **Romania** (24% in 2006), **Bulgaria** (31%) and **Latvia** (39%).

Usage of ICT by enterprises in 2007 (%)

	Internet access	Broadband connection	Partially or fully outsourced ICT functions in 2006**	Website/ Homepage**
EU27*	94	77	44	65
Belgium	97	86	61	72
Bulgaria	75	61	22	31
Czech Rep.	95	77	33	71
Denmark	97	80	76	84
Germany	95	80	65	78
Estonia	94	78	52	62
Ireland	94	66	47	66
Greece***	94	58	:	60
Spain	94	90	31	49
France	:	:	:	:
Italy	94	76	25	57
Cyprus	88	69	66	47
Latvia	86	57	29	39
Lithuania	89	53	21	48
Luxembourg	94	81	41	63
Hungary	86	70	20	47
Malta****	95	89	61	57
Netherlands***	97	82	:	79
Austria	97	72	30	78
Poland	92	53	46	53
Portugal	90	76	42	42
Romania***	58	31	:	24
Slovenia	96	79	64	67
Slovakia	98	76	60	70
Finland	99	91	70	81
Sweden	95	87	58	85
United Kingdom	93	78	42	75
Iceland***	99	95	:	75
Norway	95	85	73	72

* EU27 includes Member States for which data for that year are available.

** Were any ICT functions requiring ICT/IT specialists performed by external suppliers (fully or partly), during 2006?
Did your enterprise have a website/home page during January 2007?

*** 2006 data

**** Provisional data

: Data not available

1. The survey covered **enterprises** with at least 10 persons employed. The reference period was January 2007, or for certain questions the year 2006. Activities covered were manufacturing, construction, distributive trades, hotels and accommodation, transport and communication, real estate, renting and business activities, motion picture and video activities, radio and television activities.
2. **Eurostat**, Data in Focus 25/2007 "**Internet usage by enterprises 2007**". The publication can be downloaded for free in PDF format from the Eurostat website. The full set of data can be found on the Eurostat website and in the dedicated section: Science and Technology / Information society / Data.

Issued by: **Eurostat Press Office**

Tim ALLEN

Johan WULLT

Tel: +352-4301-33 444

eurostat-pressoffice@ec.europa.eu

For further information on data:

Albrecht WIRTHMANN

Tel: +352-4301-33 728

albrecht.wirthmann@ec.europa.eu

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