



MEMBERS

(AT 22 FEBRUARY 2010)

APED (Associação Portuguesa de Empresas de Distribuição)

Asda Wal*Mart

Auchan

C&A

Carrefour Group

CEC (Confederación Española de Comercio)

Colruyt

ConfCommercio

Delhaize Group

El Corte Inglés

EuroCommerce

Euro Coop

European Retail Round Table (ERRT)

FCD (Fédération des Entreprises du Commerce et de la Distribution)

IKEA

Inditex

Kaufland

Kingfisher

Leroy Merlin Spain

Lidl

Marks & Spencer Group

[Mercadona](#)

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[Quelle](#)

[REWE Group](#)

[Royal Ahold](#)

[Tesco](#)

The MAP
(as at 22 October 2009)

	<u>What we sell</u>	<u>How we sell</u>	<u>Communications</u>
	<i>includes actions aimed at selling lower impact, better performing products and services</i>	<i>includes actions aimed at limiting environmental impacts from retailer distribution activities (stores, distribution centres, transport of goods) and actions taken by the retailer / supply chain, towards lower environmental impact production</i>	<i>includes actions aimed at informing and influencing the consumer to make better choices and decisions in consuming, owning and using more sustainable products and services</i>
EuroCommerce / ERRT			Response to the call for a voluntary European code of conduct for retailers, as proposed by the December 2008 Environment Council.

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	<i>What we sell</i>	<i>How we sell</i>	<i>Communications</i>
APED	<p>Raising consumer awareness on the need to reuse carrier bags, by renovating APED's "green bag".</p> <p><u>Target:</u> March 2010.</p> <hr/>	<p>Promoting energy efficiency applied to lighting, in order to reduce energy consumption in its member companies' stores, by:</p> <ul style="list-style-type: none"> • Promoting the replacement of halogen lamps by LED • Promoting the replacement of CFL by LED lamps in refrigerating appliances <p><u>Target:</u> December 2011</p> <hr/> <p>Promoting continuous improvement in the sector's environmental performance:</p> <ul style="list-style-type: none"> • Elaboration of a guide-book with environmental best practices applied to the retail sector <p><u>Target:</u> March 2010</p> <ul style="list-style-type: none"> • Encourage correct solid waste management in stores <p><u>Target:</u> July 2010</p>	

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	What we sell	How we sell	Communications
Asda Wal*Mart	<p><u>Target:</u> Sell only 100% sustainable fish by end 2010.</p> <hr/> <p><u>Target:</u> Reduce food packaging by 30% by end 2009 versus 2005 and develop a future optimisation strategy based around carbon. Deliver a new 'scorecard' to help suppliers use more sustainable packaging by end 2009</p> <hr/> <p><u>Target:</u> End the sale of filament light bulbs by end 2010.</p> <hr/> <p><u>Target:</u> Map embedded water hotspots to identify savings in 2010 onwards</p> <hr/> <p><u>Target:</u> Consumer electronics will use 25% less energy by end 2010 versus 2007</p> <hr/> <p><u>Target:</u> Create chain of custody for products using timber by 2011.</p>	<p>Sustainable stores: <u>Target:</u></p> <ul style="list-style-type: none"> • <i>New stores will consume 30% less energy by end 2009 over 2005 base levels.</i> • <i>Existing stores will consume 20% less energy by end 2009 over 2005 base levels.</i> <hr/> <p>Sustainable depots: <u>Target:</u></p> <ul style="list-style-type: none"> • <i>Reduce emissions in existing buildings by 15% by end 2009 versus 2008.</i> • <i>Reduce emissions in new buildings by 10% by end 2009 versus 2008.</i> <hr/> <p>Responsible usage of water:</p> <ul style="list-style-type: none"> • <i>Reduce water usage in all depots by 10% by end 2009 versus 2008</i> • <i>Reduce water usage in all stores by 5% by end 2009 versus 2008</i> <hr/> <p>Sustainable distribution: <u>Target:</u> Fleet transport will reduce CO₂ emissions by 40% by end 2009 over 2005 base levels.</p> <hr/> <p><u>Target:</u> Reduce carrier bags environmental impact by 50% by Easter 2009</p>	<p>Use the Asda free magazine - the UK's widest read free magazine - to discuss how to live a sustainable lifestyle in every monthly edition.</p> <hr/> <p>Create an environmental ambassador in every store, depot and office unit to champion the move towards sustainability.</p> <hr/> <p>Create a dedicated website platform discussing direct carbon emissions.</p>

		<hr/> <p><i>Target: Send zero store waste to landfill by end 2010 for store operations</i></p> <p><i>Target: Zero waste to landfill by end 2010 for all store construction waste</i></p>	
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Auchan		<p>Deeply involved in waste treatment so as to reduce the environmental footprint of its stores, Auchan works to implement innovative solutions. In 2008, 62,5% of the 182,000t. of waste produced by the stores in France have been recycled.</p> <p>Further, 15 stores in the North of France have started to develop <u>methanization of fermentescible waste</u> with Auchan's partner Vanheede.</p> <p>In a year, 2,000t. of waste were methanized. 75% of the energy produced is then used by the Belgian network (which represents the annual consumption of 3,200 households) and 25% is used on the site. The aim is now to continue the experiment and to draw conclusions from this pilot project in terms of feasibility and efficiency.</p>	<p>Deeply involved in the promotion of CFL bulbs, Auchan has supported the French initiative « Grenelle de l'Environnement », and even anticipated its calendar since the company decided to stop selling more-than-75-Watt incandescent light bulbs by the end of 2008 (when the Grenelle had set the deadline by September 2009).</p> <p>To continue this environmental action, Auchan has developed a <u>specific marking</u> and commits itself to implement it in its 116 stores in France by the end of 2009. Therefore, customers will be informed directly in the stores about the energy saving brought by LFC bulbs.</p>

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C&A	<p><u>Eco Labelling</u></p> <ul style="list-style-type: none"> • Change of our garment labelling in the first half of 2008 • Encourage customers to reduce reliance on tumble drying wherever possible. • Suggest to wash one-click-down in order to decrease energy consumption, e.g. 40° - 30°C. 	<p><u>Future Service Packaging</u> From March 2008 our main corporate carrier bags has been changed into recycled materials. Approx. 170 million bags have been changed in 2008.</p> <hr/> <p><u>Bio Cotton Bags</u></p> <ul style="list-style-type: none"> • As from March 2008 we launched and sell a corporate Bio Cotton bag, to encourage our customers to reduce their usage of plastic bags • Profits from this bag are sent to 'organic cotton' - farming projects in developing countries. <hr/> <p><u>Reduced CO₂ Emissions</u> A significant share of our stores, EHO and DCs will be powered by green energy:</p> <ul style="list-style-type: none"> • 60% (m²) by 2008 • 70% (m²) by 2010 <p>The switch to renewable energy within stores, EHO and DCs saved more than 70,000 tons of CO₂ in 2008. <i>Target: savings of more than 100,000 tons of CO₂ for 2010.</i></p> <hr/> <p><u>Advanced Eco-friendly Lighting Systems</u> Installation of an environmentally friendly lighting system in approx. 200 stores in 2008.</p>	

<p>C&A</p>		<p><i>Target: During 2008/09 over 150,000 lights will be changed.</i></p> <hr/> <p><u>Euro 5 standard</u> <i>Target: By 2010 more than 90% of all European deliveries will comply with the latest and most stringent fuel efficiency and environmentally friendly standard known as 'Euro 5'.</i> <i>Further reductions:</i></p> <ul style="list-style-type: none"> • <i>Harmful particles by 80%</i> • <i>Gases (NO_x) by 60%</i> • <i>Reduced emission of air shipments: target of 10% reduction in 2008 (saving: 5,000 tons of CO₂).</i> <hr/> <p><u>Environmentally Friendly Stores</u> Significant energy savings due to</p> <ul style="list-style-type: none"> • Better insulation • Improved ventilation • More efficient lighting system • Photovoltaic • In total, almost 50% CO₂ reduction. <p>Due to the switch to renewable energies no CO₂ emission</p> <ul style="list-style-type: none"> • <i>Total result: at least CO₂ neutral.</i> 	
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Carrefour	<p>Carrefour is committed to promoting sustainable consumption and to meeting growing consumer demand for responsible products.</p> <p>In order to facilitate consumer identification of responsible products the Group created in 2006 the “Carrefour Agir” product range which includes Carrefour Agir Ecoplanete – a range of environmentally friendlier products such as EU eco labelled products, energy saving light bulbs, FSC and MSC certified products – and Carrefour Agir Bio – organic products. Carrefour, the leading retailer of organic products in France, aims to increase its already large range of own-brand certified organic products in Europe in 2009.</p> <p>The Group is committed to preserving marine resources through the selling of MSC products and other sustainably sourced fish products. Carrefour aims to expand its range of MSC labelled products in 2009. Furthermore Carrefour has stopped selling bluefin tuna in Europe.</p> <p>Carrefour will phase out incandescent light bulbs (greater than or equal to 75W) in 2009 in France.</p> <p>Carrefour is committed to improving the</p>	<p>Carrefour is committed to reducing the environmental impact of its business, notably with a commitment to reduce energy consumption per sq.m. of sales area by 20% by 2020 (based on 2004 baseline consumption). Environmental impacts of Group activities are evaluated through studies such as life cycle analyses and through regular metrics. Our key performance indicators, which are audited by external auditors, are published annually in our Sustainability Report.</p> <p>The Group is committed to limiting the impact of paper consumption for commercial publications. As well as privileging low paper weights, Carrefour is increasing the use of fibres from certified sustainable forest management and/or recycled sources with a target for Europe of 100% by the end of 2010.</p> <p>The Group is committed to reducing the number of throwaway checkout bags by raising consumer awareness and deploying actions to promote the use of reusable carrier bags. Carrefour has already stopped the use of disposable checkout bags in its hypermarkets in France and in all its formats in Belgium and Poland.</p> <p>Carrefour promotes efficiency and alternative forms of transport upstream, as</p>	<p>Carrefour is committed to informing and raising consumer awareness on environmental issues and sustainable consumption. The Group will continue to participate actively in the 5th June - UN World Environment Day. In stores and at head offices events are organised to raise customer and staff awareness on different environmental issues such as waste recycling.</p> <p>Carrefour will also continue to participate to other local awareness raising campaigns in the different markets where it is present. For example Sustainability week in France.</p> <p>The Group is committed to promoting organic products, FSC and MSC certified products, sustainably sourced fished products, EU and national eco-labelled products and other lines of products which can contribute to sustainable consumption. To do this Carrefour will continue to develop various techniques and media, including in-store animation, shelf-stoppers, posters, catalogues, publicity campaigns as well as information on its internet sites.</p> <p>Carrefour is active in providing information and raising awareness on energy efficiency such as the promotion of energy saving light bulbs, ‘A’ rated white goods and renewable electricity. Carrefour mobilises its stores across Europe in partnership with the Commission to promote energy efficiency during the European Sustainable Energy Week.</p>

<p>Carrefour</p>	<p>environmental performance of its own-brand products. The Group raises suppliers' awareness on issues such as energy efficiency, climate change, palm oil and soy sourcing, marine resource preservation and sustainable forestry. Furthermore Carrefour is helping its small and medium sized company suppliers in improving their environmental performance. The Group has developed an environmental auto-evaluation tool for its suppliers in France. Carrefour is committed to deploying this tool to suppliers of private label products in other European countries in 2010.</p>	<p>well as tracking CO₂ emissions from the downstream transport of goods from its warehouses to its stores. The Group is committed to limiting CO₂ emissions through various techniques including the optimisation of truck filling and delivery rounds and through backhauling.</p> <p>In France, in 2009, Carrefour aims to increase the use of river transport to 45% of total imported goods delivered to its warehouses for hypermarkets.</p>	
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	<i>What we sell</i>	<i>How we sell</i>	<i>Communications</i>
CEC	<p>Promote the sales of plants requiring low levels of water hence applying sustainability criteria.</p> <p><i>Target: by 2012, 60% of all plants sold should require little water.</i> (Barcelona Region)</p>	<p>Obtain that companies know the environmental impacts of the construction materials used when renovating and decorating.</p> <p><i>Target: by 2012, 50% of all companies make efforts to know about the environmental impacts of construction materials and take these into consideration for future renovations.</i> (Barcelona Region)</p> <hr/> <p>Promote the use of loading/unloading zones for the supply of goods.</p> <p><i>Target: by 2012, 80% of all commerce companies use these zones for the loading/unloading of goods, hence facilitating efficiency of mobility.</i> (Barcelona Region)</p> <hr/> <p>Encourage staff to go to work by means of public transport, cycling or by foot.</p> <p><i>Target: by 2012, obtain a 15% reduction in the number of employees that use private transport to go to work in shopping centres.</i> (Barcelona Region)</p>	

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Colruyt	<p>Systematically improve ecological aspects of assortment (products and packaging) in cooperation with suppliers and other stakeholders.</p> <p>Target: <i>By the end of 2009, we will expand our offer of AA+ labelled white goods.</i></p> <p><i>In 2010, we will start an action on the promotion of seasonal products.</i></p> <p><i>By 2010, we will have 6 separate supermarkets, named Bio-planet, where we sell only bio-products and ecological nonfood products.</i></p> <p><i>It is our objective to sell only concentrated liquid washing products in our shops to save water and reduce transport (by 2011).</i></p> <p><i>By 2011, end of sale of filament light bulbs.</i></p> <p><i>By 2011, all self-imported full wooden garden furniture will be FSC or equivalent labelled.</i></p>	<p><u>Supermarkets</u></p> <ul style="list-style-type: none"> • No selling bags available in our shops; • Closed refrigerators and cooling areas instead of cooling furniture; • Eco-design; • Simple lay-out. <p>Target: Continue to design more eco-efficient buildings and shops.</p> <hr/> <p><u>Transport and mobility</u></p> <p>Central delivering system instead of individual deliveries to save kilometres.</p> <p>Target: <i>We invested already in a hybrid truck and will work on soundless delivery processes in supermarkets.</i></p> <p><i>We started with the implementation of Euro V engines before it became mandatory. By 2013, all our trucks will comply with the Euro V norm.</i></p> <p><i>By 2010, 1800 people will be part of our bike- to- work program.</i></p> <p><i>By 2010, each employee can follow an eco-drive course; for company car owners, it's a must.</i></p>	<p>Inform our two million customers about the sustainability initiatives we take.</p> <p>Thematic reports on energy policy and societal projects available.</p> <p>Target: <i>In 2009, we will make a thematic report on our actions regarding sustainable mobility.</i></p> <p><i>By 2010, all brochures, catalogues, cash receipts and customer communication will be printed on FSC or equivalent labelled paper.</i></p> <p><i>Customers are systematically informed about new actions we undertake on energy efficiency and how to use products in a sustainable way.</i></p> <p><i>In 2010 we will strengthen and renew our Greenline engagement, which started in 1990.</i></p>

Colruyt

Less energy, more eco-efficiency and green energy

We communicate more customer-focused to save paper.

Target:

By 2010, we will systematically monitor energy use in all our buildings in order to save energy.

By 2010, we will make a CO² balance according to the GHG protocol.

By 2011 all electricity-energy (100%) will be own green production (sun, wind, biomass).

Waste collection and management

We collect all waste centrally. We have two own recycling units for all waste. We will keep on maximising our recycling efforts (carton, plastics). Organic waste is used for bio-methanisation.

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ConfCommercio			<p>Information campaign on energy issues addressed to our members (federations of big and small retailers).</p> <p>The information material is based on the results of several studies led by our associations in collaboration with research centres (e.g. Università la Sapienza, Roma).</p>

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Delhaize Group	<p><u>Environmentally friendly product packaging:</u></p> <ul style="list-style-type: none"> Delhaize Belgium won the 2007 <i>Bioplastics Award</i>. It served over 20 million items in biodegradable packaging, reducing its use of hydrocarbon plastics by 180 tons. Delhaize Belgium moved to recycled cardboard trays for fruits in 2008 Delhaize Belgium trained its buyers for more environmentally friendly packaging in 2008 <p><i>Target: To increase number of biodegradable packed products in Belgium and to launch this initiative in other European Delhaize Group operating companies as well.</i></p> <p><u>Organic products:</u></p> <ul style="list-style-type: none"> We are local market leaders for retail sales of organic products and we will continue to develop the organic product range as a point of differentiation of our assortment. In 2007, 3% of Delhaize Belgium products were certified organic products. <hr/> <p><u>Local and seasonal sourcing:</u></p> <ul style="list-style-type: none"> We develop strong partnerships with local suppliers to promote local economy and to answer our 	<p><u>Carbon footprint:</u> Delhaize Group will use carbon footprint measurement of its operations to increase our knowledge and define best ways of reducing our environmental impact <i>Target 2009: 1st measures available and development of an action plan.</i></p> <hr/> <p><u>Energy efficient stores:</u></p> <ul style="list-style-type: none"> Delhaize Belgium is testing doors on fresh departments sales displays, estimated to result in a 30% reduction in energy consumption <p><i>Target: Energy efficiency measures on store level to decrease overall energy consumption with 35% by 2020.</i></p> <hr/> <p><u>Renewable energy:</u></p> <ul style="list-style-type: none"> All Belgian operations run for 100% on renewable green energy from water powered energy plants in the Alps. Delhaize Belgium is the largest user of renewable energy in Belgium. Solar power projects in different operating companies. <hr/> <p><u>Ozone-depleting refrigerants:</u> Delhaize Belgium is exploring innovative refrigeration system designs and operating practices.</p>	<p><u>CR Reporting:</u> Publication of Delhaize Groups 1st stand-alone Corporate Responsibility Report in September 2008 presenting “planet” as a central theme and “energy conservation” as a distinct priority in the Group’s CR approach and strategy. <i>Commitment to publish a CR Report on an annual basis, 2nd CR Report to be published in September 09.</i></p> <p><u>Encouraging responsible behaviour:</u></p> <ul style="list-style-type: none"> Alfa-Beta has recycling facilities at 28 of its stores, enabling customers to recycle seven different materials, from glass and paper to white metals and batteries Belgium has the highest recycling rate in Europe, over 90%.

<p>Delhaize Group</p>	<p>customers need for local products, resulting in an efficient food miles score for our supply chain.</p> <ul style="list-style-type: none"> ▪ We promote the produce sales of fruits and vegetables in season. 65% of Delhaize Belgium and Alfa-Beta's suppliers are local. <hr/> <p><u>Light bulbs:</u> Target: For Belgium, end of incandescent light bulb sales by the end of 2010</p>	<hr/> <p><u>Efficient distribution:</u> Delhaize Belgium: Strong optimization of distribution system by combined store deliveries and backhauling for return trips that decreased our road miles covered by 2 million kilometres in 2007.</p> <p><u>Alternatives to non re-usable carrier bags:</u></p> <ul style="list-style-type: none"> ▪ Ban of all plastic non reusable carrier bags at check-outs in our Belgian supermarkets and strong promotion of reusable alternatives. Number of non-reusable carrier bags per store transaction decreased by 17% in Delhaize Belgium between 2006 and 2007. Alfa-Beta introduced biodegradable bags and launched reusable bags. 	
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El Corte Inglés	<p>To promote the sale of high ecological value supermarket products. Target: <i>During 2009 the operative pilot Ecological Shop must be working on some store.</i></p> <hr/> <p>Substitution of the cardboard baskets used at the Supply Platform of Fresh Products by reusable and folding plastic baskets (this will help their return logistics as well), integrated in a pool. Target: <i>In 2008, to overcome the reduction of 1,000 Tm/year of cardboard in the supply procedures of our providers, from the integration in the pool.</i></p> <hr/> <p>Replacement of home delivery cardboard boxes by returnable packagings. This means a saving of 35 kg. every 100 deliveries. Target: <i>During 2008, use of returnable packaging in 90 % of our stores.</i></p> <p>BEFORE:</p>	<p>To implement the use of solar energy in new shops. Target: <i>We will implement photovoltaic solar energy systems in every new shop (2008, Albacete: solar façade; Opencor Valencia: solar roof; Murcia; Tarragona y Xanadú (Madrid) extension).</i></p> <hr/> <p>To promote general systems improvement, and focusing energy efficiency and emissions reduction, we will:</p> <ul style="list-style-type: none"> - Replace conventional bulbs by low consumption bulbs. - Replace conventional transformers by electronic transformers. - Change permanent lighting in low transited areas by automatic movement sensor switches. - Progressive implementation of LED (Christmas set up, etc.) <p>To take advantage of free-cooling system for air conditioning (refrigeration with exterior air in take) and improving insulation of buildings (special attention of UV filtering protection over glass façades).</p> <p>Target: <i>Promote energy efficiency as a principle favouring a relevant electric consumption reduction per year and m².</i></p>	<p>Practical advices that may help consumers to reduce the impact of climate change, aimed at mounting a campaign for energy efficiency. Target: <i>Cooperation with IDEA (Spanish Institute for Energy Efficiency and Diversification) throughout 2008 and 2009, to raise awareness among both employees and clients regarding the need to save energy.</i></p> <hr/> <p><u>Communication to clients:</u></p> <ul style="list-style-type: none"> • Energy-saving advice printed in place-mats at Cafeterias and Restaurants. • Messages regarding energy-saving measures printed on front or back of bags used in the Departments of Electronic Equipments. • Specific spaces on front or back of organic or bio-degradable bags used in the Departments of Electronic Equipments (large and small household appliances, telephones, computers, hardware, automobile equipments...) for advice on energy efficiency. • Widespread diffusion of energy-saving guidelines among our clients through our website. • Talks on preservation of the environment to our clients during the various consumers' symposiums held in cooperation with IDEA. Courses can include promotional actions such as giving away high luminaire efficiency and energy saving light-bulbs as

El Corte Inglés



AFTER



Cardboard boxes made from 100% recycling material, coming mainly from retired waste from our stores. With this aim the last layer of virgin paper covering the boxes will be removed.

The 4,500 Tm of recovered paper used for the manufacturing of the boxes that El Corte Inglés consumes, are equivalent to the volume of an average bull-fighting arena, and if they were not used with this aim, they would end at a dump.

Target:

In 2008, 100 % of cardboard boxes used by El Corte Inglés will meet these conditions.

Reduction of single use bags by means of:

- Training for sellers and information and awareness actions for customers.

To extend the use of A/V communications such as video conferences in order to diminish short journeys between company shops and offices.

Target: To cut off transportation emissions from non essential journeys.

well as giving out printed guide books on energy-saving measures.

- Talks on preservation of the environment during visits to schools, also in cooperation with IDEA.
- Widespread diffusion of information on efficient conduction, through our website.

Communication to employees:

Guide book on energy-saving advices for our employees, through our companies' intranet or SIE (corporate information systems).

- Educational courses and actions for employees, particularly sales clerks so that they themselves may help raise environmental awareness among customers.
- Direct training of personnel in charge of maintenance of facilities.
- Guidelines towards energy-saving purposes, drawn specifically for executive officers and managing directors.
- Devising and diffusion of "Rules for correct switching on and switching off" in order to adjust consumption to real needs.

Cooperation with CICLOPLAST (Spanish Plastic Manufacturers Federation) in the campaign for reusing and recycling of bags, in order to increase percentage of recycled items coming from yellow container-banks (for light-weight containers). At times travelling stands have been organized to conduct opinion polls among users and to help raise awareness, while giving gifts and free items related to the campaign motif.

El Corte Inglés

With the aim of reducing the indiscriminate use of bags, messages will be created and spread by different channels.

- Implementation of bio-degradable 100% compostable bags (at the end of their lifespan they can be transformed into fertilizer).
- Creation of part numbers for reusable bags to be sold to customers, offered for specific consumption actions or delivered in promo activities.

Target:

In the two-year period 2008-2009:

To implement bio-degradable bags in the following areas:

- Express lines in El Corte Inglés Supermarket, and Hypermarket food area. Initially in Catalonia.
- Wedding Integral Service.
- Electronics Dept. (Big and domestic appliances, telephone services, computering, ironmonger's, automotion...)
- Use in events where we have a collaboration or sponsorship relationship (Expo 2008 Zaragoza, Rock in Rio).

To implement, for general use in every store Dept, different types of reusable bags:

- A little folding one that the customers can have on. The bags will include a reuse message.
- A little non folding one, also for the

This year we can cooperate offering our employees wider training on this matter.

Target:

Help increase recycling rate (10% at present) in Spain.

Increase recovery rate of RAEE (WEEE, waste electronic and electrical equipment) in each store, cooperating with all kinds of SIG (GIS) such as Ecotic, Ambilamp, Tragamóvil.

Target:

- ***To start a pilot-campaign in 2008 together with AMBILAMP aimed at recovering lamps, affected by the WEEE regulation, placing containers in visible collecting points.***
- ***To place specific collecting points for out-of-order mobile phones in Commercial Centres, collaborating with Red Cross initiative of "Tragamovil".***

**El Corte
Inglés**

shop area. They will also include a reuse message.

- A big one, to be used mainly as transport bag within de Supermarket area.
- Exclusive design reusable bags for events (Rock in Rio, Indian Week,...)

In any case, they will be quality articles, of better mechanical characteristics than the current single use bags.

Target: As a result, it will help us to reach, by 2009, a reduction in general consumption of plastic bags of more than 30%.

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Euro Coop		Actively encourage its members to carry out all necessary actions to significantly reduce the carbon emissions derived from their activities.	Inform and motivate their workers and consumer-members to reduce their own carbon footprint.
Euro Coop/ ANCC- Coop Italia	<p><u>Actions on Coop packaging</u></p> <p>With the aim of preventing the production of waste, Coop Italy has two main strategies in place:</p> <ul style="list-style-type: none"> ▶ The so-called “3R”, (“risparmio, riutilizzo and riciclo”) which stands for saving material at the production stage, re-use of bottles and containers thanks to bulk products and use of recycled materials in line with the European legislation on packaging and waste. Since 2000 Coop Italy monitors the savings in terms of materials used. ▶ The indication on the label of the disposal of the packaging to promote the sorted waste collection among consumers <hr/> <p><u>Eco-friendly products</u></p> <p>Coop Italy launched in 2009 a new line called “vivi verde” which includes more than 400 products to facilitate their identification:</p> <ul style="list-style-type: none"> ▶ Food products from organic farming 	<p><u>Punti vendita efficienti dal punto di vista energetico</u></p> <ul style="list-style-type: none"> ▶ 184 shops with “Greenlight” certification, saving 117 million kWh in the 2001-2007 period and avoiding the emission in the atmosphere of 65.000 tonnes of CO2 in the same period; furthermore, 90% of light signs installed in 2008 use the LED technology. ▶ One point of sale has the EMAS certification. ▶ Since the 90s, 15 shops have been built using district heating. ▶ New “green” logistic centre for non-food products; the roof has a photovoltaic plant of 2895 kW producing 3,200,000 kWh a year; the centre has a series of eco-friendly solutions and is the biggest in Italy. ▶ 20 shops with dimmered plants ▶ 8 shops, 2 parking areas and 36 shop signs using LED technology ▶ 50 photovoltaic plants in shops, offices and goods distribution centres with power capacity of 12,000 kW ▶ 142 shops in 2008 had condensing boilers; in 2009 other 22 shops adopted the same system <p><u>Targets for 2010:</u></p> <ul style="list-style-type: none"> ▶ The shops with dimmered plants will be 4 ▶ 7 shops, 2 parking areas and all new shops will use LED technology 	<p><u>Information and consumer education</u></p> <ul style="list-style-type: none"> ▶ Consumer magazine ▶ Freephone service ▶ Website <p><u>Information package:</u></p> <ul style="list-style-type: none"> ▶ CSR report ▶ Leaflets ▶ Teaching material for schools ▶ Special training for members of some co-operatives <p>“Save Energy” campaign, educational initiative for a virtual community of 2500 Coop consumer members’ families statistically representing the National society</p>

- ▶ Non food, ecological products produced following the sustainability criteria. Also the Ecolabelled products are included in the line

Environmental projects

For Coop Italy the safeguard of natural resources is particularly important. All the ecological products have the FSC label per paper products or the Friends of the Sea or the Dolphin Safe certifications on fish and tuna products.

Shopping bags

With the objective of eliminating the disposable plastic bags, Coop Italy proposes many other solutions: reusable bags in different materials (cotton, jute, bags produced using Fair Trade coffee bags...) and biodegradable plastic bags that can be also used for the separated waste collection at home.

- ▶ **One new shop will have district heating**
 - ▶ **In more than 20 shops fridges and freezers will have doors for a total amount of 100**
 - ▶ **30 shop will have condensing boilers installed**
 - ▶ **2 shops will have frequency regulators to optimize consumption**
-

Use of renewable energy

- ▶ Photovoltaic panels: the first plant dates back 2003, now there are more than 26 plants producing 5,300,000 kWh every year.
- ▶ In 18 shops solar panel are used for the production of hot water (for a minimum of 50% of the total consumption)

Targets for 2010:

- ▶ **Other 12 shops will have solar panels installed for the production of hot water (minimum of 50% of the total consumption)**
 - ▶ **Installation of other 30 photovoltaic plants with power capacity of 6,500 kW**
-

Efficient distribution

- ▶ Since 2004, Coop Italy is rationalizing the goods transport by optimizing the supply and guarantying full loaded vehicles.
-

		<p>“Coop for Kyoto” Project</p> <p>Initiative that foresees the voluntary compliance from coop brand suppliers to the Kyoto objectives for the reduction of CO2 emissions and to other actions for the reduction of energy consumption.</p>	
<p>Euro-Coop/Coop Norway</p>	<p><u>Environmentally friendly product packaging:</u></p> <ul style="list-style-type: none"> ▶ Show through labelling on each product how to correctly dispose of packaging; ▶ Deposit schemes for beverage packaging. <hr/> <p><u>Products from organic farming:</u></p> <ul style="list-style-type: none"> ▶ Members’ discount on organic fruits and vegetables. <hr/> <p><u>Shopping bags:</u></p> <ul style="list-style-type: none"> ▶ Use of degradable bags and “bags for life”. <hr/> <p><u>Energy-efficient products:</u></p> <ul style="list-style-type: none"> ▶ Eco-labelled, own-brand low-energy light bulbs. ▶ Members’ discount on low-energy light bulbs. <hr/> <p><u>Local and seasonal sourcing:</u></p>	<p><u>Efficient distribution:</u></p> <p>Target:</p> <ul style="list-style-type: none"> ▶ Increase distribution during nights and times of day with less traffic, in order to reduce traffic jams and local emissions. <hr/> <p><u>Eco-efficiency in buildings:</u></p> <p>Target:</p> <ul style="list-style-type: none"> ▶ Swan-label every new outlet; ▶ Install energy monitoring and management equipment in outlets; ▶ Continuously replace inefficient lightning-equipment with low-energy lightning equipment in stores. <hr/> <p><u>Ozone-depleting refrigerants:</u></p> <p>Target:</p> <ul style="list-style-type: none"> ▶ Introduce CO2-based refrigeration appliances to substitute refrigeration based on ozone-layer depleting substances. <hr/> <p><u>Waste management</u></p> <p>Target:</p>	<p><u>Information and education to consumers:</u></p> <ul style="list-style-type: none"> ▶ Engaged in a governmental initiative on climate change. <hr/> <p><u>CSR Reporting:</u></p> <p>Coop Norway’s first GRI-report for the fiscal year 2009.</p>

		<ul style="list-style-type: none"> ▶ Develop model for increased recycling and improved waste management practices in DCs and outlets. <p><u>Carbon footprint:</u></p> <ul style="list-style-type: none"> • Participation in Coop Trading project on carbon footprint. 	
<p>Euro-Coop/The Co-operative Group</p>	<p><u>Environmentally friendly product packaging:</u></p> <ul style="list-style-type: none"> ▶ The Co-operative Group has been a signatory to the Courtauld Commitment since 2005, which seeks to design-out packaging waste growth and deliver absolute reductions in packaging waste. <p><u>Target:</u></p> <ul style="list-style-type: none"> ▶ The Group has signed an agreement with 500 own-brand suppliers to reduce own-brand packaging 15% by 2010. (based on 2006 levels) ▶ The Co-operative Food is expected to meet its 15% packaging reduction target by the end of 2009; a year ahead of schedule <p><u>Shopping bags:</u></p> <ul style="list-style-type: none"> ▶ The Co-operative Group uses a wide range of “bags for life” and is currently piloting the use of 	<p><u>Energy efficient stores:</u></p> <p><u>Target:</u></p> <ul style="list-style-type: none"> ▶ Reduce greenhouse gas emissions from refrigeration 20% by 2011 (based on 2007 levels). <p><u>Renewable energy:</u></p> <ul style="list-style-type: none"> ▶ 98% of energy supplied from renewable sources; ▶ Negotiation of contracts to supply green energy to 22 independent co-operative organisations; ▶ Investment in wind farm developments and on-site generation schemes (New Mills). <p><u>Efficient distribution:</u></p> <p><u>Target:</u></p> <ul style="list-style-type: none"> ▶ Reduce CO2 emissions from the distribution fleet 15% by 2013 (based on 2005 levels) <hr/> <p><u>Waste management</u></p>	<p><u>Information and education to consumers:</u></p> <ul style="list-style-type: none"> ▶ Campaign for a feed-in tariff in the UK; ▶ Engagement with local school children and education on environmental issues through the “Solar for schools project”. ▶ Working in partnership with Stop Climate Chaos to deliver a climate change outreach initiative to our members ▶ Deliver 40 ‘Love Food, Hate Waste’ events during 2009 to support a reduction in household food waste. <hr/> <p><u>CSR Reporting:</u></p> <ul style="list-style-type: none"> ➤ The Co-operative Group

compostable bags in some areas.

Target:

- ▶ **Reducing the number of free single use carriers 50% by May 2009 and aiming for a 70% reduction in 2010.**

Energy-efficient products:

Target:

- ▶ **Commitment made in 2007 to stock white goods A or above**
- ▶ **Phase out the sale of tungsten incandescent light bulbs in the Co-operative Food's stores by 2010**

Products from organic farming:

- During 2008, the range of organic products offered within The Co-operative Food decreased (from 782 to 713), whilst sales increased by 15% to £30.1m

Local and seasonal sourcing:

- The Co-operative Food has a Local Sourcing team that meets and works alongside small local suppliers and food agencies to source local produce. The Co-operative is one of the UK's largest farmers and grows and

Target:

- ▶ **Less than 50% of total waste to landfill by 2013**

Eco-efficiency in buildings:

Target:

- ▶ **Reduce energy consumption of buildings 20% by 2010 and 25% by 2012 (based on 2006 levels)**

Carbon footprint:

- In 2008, a project was initiated to develop a new software tool (known as the 'Ready-Reckoner'), in partnership with Manchester University, which will allow the carbon footprints of products to be investigated more quickly and easily than a full PAS 2050 analysis. The tool aims to contribute significantly to The Co-operative Food's sustainable sourcing policies, by enabling quick, accurate decision-making around the climate change impacts of food and non-food products. This will enable The Co-operative Food to take action to reduce greenhouse gas emissions within its supply chain, by readily identifying the key carbon hotspots, and take informed positions on climate change campaigning.

Ozone-depleting refrigerants:

All new standalone refrigeration units to run on hydrocarbons.

produces a sustainability report which provides a "warts and all" account of the Co-operative Group's economic, social and environmental performance. It is prepared in accordance with the Global Reporting Initiative's G3 Sustainability Reporting Guidelines.

- An online version of the report can be found at:

www.cooperative.coop/sustainabilityreport

	sells a range of products in the 'Grown by us' range		
Euro Coop/ S Group	<p><u>Environmentally friendly product packaging:</u></p> <ul style="list-style-type: none"> ▶ Deposit schemes for beverage packaging. <hr/> <p><u>Products from organic farming:</u></p> <ul style="list-style-type: none"> ▶ In grocery trade over 200 different product titles in chain's range of organic products ▶ Organic breakfast (Radisson Blu hotels), breakfast includes at least eight organic products. The staff at the hotel can tell about the history of organic products and the organic range on offer. <hr/> <p><u>Shopping bags:</u></p> <ul style="list-style-type: none"> ▶ In 2008 the S Group grocery trade sold 133 million shopping bags ▶ paper shopping bags ▶ plastic shopping bags (60 % of raw material is recycled plastic) ▶ durable cotton shopping bags ▶ durable plastic bags ▶ biodegradable shopping bags <hr/> <p><u>Energy-efficient products:</u></p> <ul style="list-style-type: none"> ▶ 300,000 energy saving light bulbs 	<p><u>Efficient distribution:</u></p> <ul style="list-style-type: none"> ▶ In 2008, Inex Partners audited transport companies for the first time. One of the focal points of the audits related to the environment was finding out the fuel consumption data and mileage data of Inex's deliveries. Inex has created tools for the systematic collection of consumption data and the calculation of carbon dioxide emissions. In future, carbon dioxide emissions of all transports included in Inex's contract management will be annually reviewed by means of the calculations. <hr/> <p><u>Eco-efficiency in buildings:</u></p> <ul style="list-style-type: none"> ▶ SOK invested during 1995-2006 in heat recovery systems as well as in new electrical technologies (e.g. night covers for cold units, low-energy lightening, heat pumps etc.) In the outlets in which these new systems were installed, SOK was able to save up to 60% in heating and 25% in electricity in comparison to outlets in which they were not. <hr/> <p><u>Ozone-depleting refrigerants:</u></p> <ul style="list-style-type: none"> ▶ Carbon dioxide based refrigeration appliances: Sale grocery store at Lintuvaara (full) and S-market 	<p><u>Information and education to consumers:</u></p> <ul style="list-style-type: none"> ▶ SOK issues a monthly magazine, which is distributed, to 1.8 million consumer-members. Through such publications as well as through its internet website (www.yhteishyva.fi), it provides a lot of information about how to minimise energy consumption and which products, available in its outlets, can serve to this purpose; ▶ SOK participates in the "Peloton" project. The initiative is aimed to reduce energy consumption needs of the Finnish population and to translate its existing positive environmental attitudes into daily

	<p>(CFL) were sold in S Group outlets in 2008.</p> <p><u>Local and seasonal sourcing:</u></p>	<p>grocery store at Söderkulla (partly)</p> <ul style="list-style-type: none"> ▶ Ammonia based refrigeration appliances at Kilo logistic centre <hr/> <p><u>Waste management</u></p> <ul style="list-style-type: none"> ▶ S Group's grocery trade's losses in waste reduced in 2008 by one million kilos compared to 2007 ▶ During 2007 and 2008 grocery trade's waste losses have decreased by 25 percent <p>Target:</p> <ul style="list-style-type: none"> ▶ minimising of food product loss in grocery stores by discount actions and optimized purchase orders <hr/> <p><u>Carbon footprint:</u></p> <p>Footprint project (2009-2011)</p>	<p>actions. The project is led by "Demos Finland", i.e. Finland's only independent think tank, and financed by Sitra, the Finnish Innovation Fund.</p> <hr/> <p><u>CSR Reporting:</u></p> <ul style="list-style-type: none"> ▶ Annual S Group's Responsibility Review
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	What we sell	How we sell	Communications
FCD	<p>Decrease market share of incandescent light bulbs (70-75% by end 2008):</p> <ul style="list-style-type: none"> • 60-65% by end 2009, • 40-45% by end 2010 <p>Goal: end 2010 : decrease of 50 % of the energy consumption of light bulbs sold in comparison with 2007</p> <p>Target: Phase out incandescent light bulbs:</p> <ul style="list-style-type: none"> • 30 June 2009: D, E, F and G categories ≥ 100 W • 31 December 2009: E, F and G categories ≥ 75 W, • 30 June 2010: E, F and G categories ≥ 60 W • 31 August 2011: E, F and G categories ≥ 40 W • 31 December 2012: E, F and G categories ≥ 25 W <p>Increase market share of CFLs (A & B):</p> <ul style="list-style-type: none"> * 25 % by end 2009 * 35 % by end 2010 <hr/> <p>In 2009 and 2010, together with the French environment agency ADEME and the French food industry association (ANIA – Association Nationale des Industries Alimentaires) and with the participation of concerned suppliers, conduct a test to measure the main environmental impacts of 300 main food and non food products using a common methodology:</p>	<p>Target: In shops: increase space dedicated for energy saving light bulbs: 75 % end 2009</p> <hr/> <p>Generalize the carbon assessments to better know and control the carbon emissions from stores on the basis of the experimentations already carried out. Identify the main sources of carbon emissions, indicators and most efficient reduction tools. Publish an implementation guide, including good practices and a specific methods of self-evaluation, for stores of more than 1500 m²</p> <hr/> <p>Improve the energy efficiency of stores by determining end of 2009 indicators and standard values</p>	<p>In 2009, together with the French environment agency ADEME, consumer communication about benefits of energy saving light bulbs (decrease of energy consumption, preservation of environment): in shops, on websites, specific leaflets, etc.</p> <p>Together with national recycling organism Récyclum, consumer communication about recycling of light bulbs</p> <p>Till end 2009, together with energy provider Electricité de France (EDF), nationwide promotion (important price reductions) of 10 millions of energy saving light bulbs in 2009.</p> <hr/> <p>Together with French environment agency ADEME, organise nationwide communication campaigns in 2009 on eco-labelled products (in store and out store communication)</p>

FCD

Target: Double the number of products bearing the French or European eco-label put on the market within 3 years (till end 2011)

Target: Increase yearly the market share of organic products by at least 15% (total sale food products)

Target: In 2009, further reduce the production of packaging waste by at least 10% by common actions with manufacturers on a selection of fast moving consumer goods.

In partnership with packaging manufacturers, encourage the use of recycled materials in packaging (especially for retailer branded products), ***reach 75% of recycled materials for glass and cardboard paper*** (targets to be defined for metal and plastic)

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	What we sell	How we sell	Communications
IKEA	<p>The long term goal for IKEA is to source all wood from forests certified as responsibly managed.</p> <p><i>Target: to have 35% of our wood raw material for solid wood products from IKEA Preferred Sources by end of Financial Year 2012.</i></p> <hr/> <p>Sustainable Cotton Projects have been started in Pakistan and India by IKEA and WWF to introduce how cotton can be cultivated in a more environmentally-friendly and healthy manner.</p> <p><i>Target: for Financial Year 2015 is that 100% of cotton used in IKEA products shall come from farmers applying better management practices. All cotton used in IKEA products will be traceable for 100% throughout the whole supply chain.</i></p> <hr/> <p>Our aim is to use materials, surface treatments and production techniques with the lowest possible emissions.</p> <p><i>Target: By September 2009 IKEA products shall be comprised of 75% renewable material.</i></p>	<p><i>Long term direction: to use 100% renewable energy for electricity and heating and reduce energy consumption for the whole of IKEA with 25% in relative terms e.g. kWh/m3 sold (base FY 05).</i></p> <hr/> <p>IKEA stores and distribution centres recycle large quantities of material which save resources and can additionally result in considerable savings.</p> <p><i>Target: 90% of waste sorted for recycling and/or energy recovery at stores and warehouses.</i></p> <hr/> <p>IKEA products are mainly transported by road, but we are working to find sustainable transport solutions such as rail and sea transport.</p> <p><i>Target: To reduce carbon dioxide emissions with 12% per transported m3/per kilometer between 2006 and 2010.</i></p> <hr/> <p>IKEA wants to make it easier for customers and co-workers alike to leave their cars at home and instead use public transport to travel to and from the store. A joint IKEA-WWF project has therefore been started. Pilot countries will be the United Kingdom, China and the United States. IKEA is also</p>	<p>To promote energy saving light bulbs through different national campaigns and initiatives.</p>

IKEA		already today promoting the usage of public transport or IKEA shuttles at nearly all IKEA stores. <i>Target: To have 15% of the customers traveling to IKEA stores by public transportation by September 2009.</i>	
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	<i>What we sell</i>	<i>How we sell</i>	<i>Communications</i>
<p>Inditex</p>		<p>Using renewable energies and energy efficiency plans at all our industrial facilities.</p> <hr/> <p>Reducing greenhouse gases emissions of the transport fleet by incorporating the use of biodiesel. Training plan in efficient driving for professional drivers.</p> <hr/> <p>Developing model of eco-efficient store. Sustainability of containers and packaging and waste management.</p> <hr/> <p><i>Target: By 2010, 50% of the power supply at logistics centres and headquarters of the store formats should come from renewable energies and co-generation plants.</i></p> <hr/> <p><i>Target: Reduction by 20% of the CO₂ emissions associated with road transport by 2010 (in Tn of CO₂/Km. travelled), 2005 being the reference year.</i></p> <hr/> <p><i>Target: Reduction by 20% of electrical power consumption in all stores built as of 2009.</i></p>	<p>Information provided in corporate annual report, on corporate web page and press releases.</p> <hr/> <p>Environmental training of all employees via welcome manuals, on site and/or on-line courses, corporate magazine, etc.</p>

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<p>Kaufland</p>	<p><u>Regional Products</u> Regional products currently have a proportion of about 30% of the food assortment in Germany. Amongst others this contributes to climate protection due to short routes of transport.</p> <p><i>Target: To extend the percentage of regional products continuously in the following years.</i></p> <hr/> <p><u>Sustainable Paper Products</u> Today 100% of the paper-based private brand articles for household and paper hygiene are either certified for sustainable forestry or made of recycling material.</p>	<p><u>Efficient Logistic</u> Kaufland optimized the flow of goods between producers and its central warehouses. Instead of individual deliveries to the warehouses the freight is picked up locally by Kaufland. A high level of capacity and intelligent itineraries save about 25% of required truck loads.</p> <p><i>Target: A four-fold increase of incoming goods handled with this efficient procurement logistics by 2013.</i></p> <hr/> <p><u>Test of Renewables in Pilot Market</u> A pilot market has been planned to develop standards and to test new technologies and renewable energy sources for new and rebuilt premises, e.g. in the field of heating/cooling systems and lighting. This aims to identify the most economic and ecological measures that help to reduce CO₂ emissions and to save energy.</p>	<p><u>Sustainable Fishery</u> Launch of communication campaign via internet, customer newspaper and in-store leaflets in 2008 aiming to sensitize the customers to the importance of sustainable fishery. Installation of in-store labels marking fish products from fish stocks currently not in danger.</p> <hr/>
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	What we sell	How we sell	Communications
Kingfisher	<p><u>Sustainable Timber</u> Target: By 2010/11 75% of timber volume sold to be proven as 'certified, well managed or recycled' (according to Kingfisher's Timber Policy Standard).</p> <p>In 2007/8, 71% of our timber volume sold was proven as certified, well managed or recycled.</p> <hr/> <p><u>Eco Products</u> Target: Measure the number of eco products in our ranges in 2008/09 and aim to improve this by providing increased choice and information.</p> <hr/> <p>Guidelines on the definition of an Eco - product and an Eco-products checklist is provided to operating companies including energy using products.</p> <p>As part of its commitment to One Planet Living B&Q UK launched its One Planet Home range in October 2008. This includes over 2,000 products.</p> <p>Castorama France stocks over 4,000 eco products which represents 11% of the company's total sales.</p> <hr/>	<p><u>Store Energy Efficiency</u> Target: Achieve a 10% reduction in store energy consumption per m² of total sales area by 2011/12 against the 2006/07 baseline.</p> <p>There has been a 7% improvement in store energy efficiency in 2007/08.</p> <p><u>CO₂ Emissions</u> Target: Reduce CO₂ emissions per £ million retail sales by 10% by 2012/13 against the 2006/07 baseline.</p> <p>In 2007/08 Kingfisher worked with the UK government organisation, Carbon Trust, to measure its carbon footprint.</p> <p>B&Q UK was one of 12 organisations in the UK to achieve the Carbon Trust Standard by reducing its carbon footprint year on year.</p> <p><u>Eco Stores</u> B&Q UK's new store in New Malden, Surrey, has been designed as a landmark eco store. Its integrated wind turbine is one of the largest to be installed on any building in the UK.</p> <p>Castorama France in 2008 unveiled its first ever fully operational eco store in Cormeilles, northern France, with more than 2,000 m₂ of solar panels</p>	<p><u>Marketing Eco Products</u> In 2008 Castorama France launched a marketing campaign La Maison Eco (Eco House). Eco-displays have been introduced in key product areas and energy saving workshops are run in-store for customers.</p> <p>B&Q China's 'Better Home' marketing campaign aims to promote products which have environmental and health benefits. A 'Better Home' logo is shown on products.</p> <p>B&Q UK runs an Energy Efficiency Campaign in store each year to promote energy saving products to consumers. An Eco Footprint Calculator is available on their website.</p> <p><u>Responsible Marketing</u> A Policy Standard and Guidelines have been provided to operating companies to help them understand the issues of CR related marketing activities, the business expectations for responsible marketing practice and ways to apply these to the benefit to the business and its stakeholders including customers.</p>

<p>Kingfisher</p>	<p><u>Chemicals</u> <i>Target: All operating companies to have ongoing programmes to engage with suppliers over the use of chemicals of concern identified on Chemical Action List by 2010/11.</i></p> <p>All operating companies have developed chemical action plans.</p> <p>Kingfisher measures the level of Volatile Organic Compounds (VOCs) in own brand paint ranges. The average VOC content fell by 18% in 2007/08/</p> <p>The average VOC content in B&Q paint ranges has fallen by 52% over the past ten years (from 191g/litre in 1996 to 91 g/litre in 2007).</p>	<p><u>Store Waste</u> <i>Target: Achieve a 25% reduction in tonnes of store waste disposed per £ of retail sales by 2011/12 against the 2006/07 baseline.</i></p> <p>There has been an 11% reduction in tonnes of store waste disposed per £ of retail sales in 2007/08.</p>	
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	What we sell	How we sell	Communications
<p>Leroy Merlin, Spain</p>	<p>We are associated with WWF since February 2007 to increase FSC certified wood products sales. Target: Currently we have 1,325 FSC/PEFC certified timber products (we have been audited by WWF in January 09). We will increase FSC/PEFC certified timber products in every range of products.</p> <hr/> <p>Increase energy efficient product sales (lamps, air conditioning,) Target: Currently we have 833 saving energy products. We will increase "A" categories for domestic appliances.</p> <p>Increase renewable energies sales such as solar collectors, wind collectors and other products. Currently we have 158 renewable energy products.</p> <hr/> <p>Increase efficient watering systems sales to save water consumption. Currently we have 278 efficient watering system products.</p> <hr/> <p>Increase free from chemical compounds product sales & products promoting recycling or products to clean up home air. Currently we have 168 products in this category of sustainable development.</p>	<p><u>Green Shop</u> (first opened in October 2008):</p> <ul style="list-style-type: none"> - Improve the isolation for enclosures. - Replace the current neon lights by leds. - Collection of rain water. - High-frequency battery-charger for handling gear. - Efficient automatic lighting & air conditioning system. - Thermal solar energy & solar photovoltaic electricity. <p>Target: Currently we have opened already 2 shops in Rivas (Madrid) and Gandia (Valencia). We will open the third by 2009 in the north of the country. Shops from LM in Spain built by ourselves will include the above described sustainable development measures.</p> <p><u>Logistic Chain:</u> Product Transport from our warehouse to the shops. Optimization loading of lorries and maritime containers are saving waste of energy.</p>	<p>Product labelling and communication actions for consumers to explain wood certification. Target: By the end of March 09 all shopping centres will display information about FSC/PEFC schemes. All timber certified products will be labelled.</p> <div data-bbox="1503 528 1868 1023" style="border: 1px solid black; padding: 5px;">  </div> <p>Certification schemes for timber products will be explained in training sessions about wood floorings to our sales people during 2009.</p> <hr/> <p>Communication Plan for consumers to explain how our products help them to engage themselves with sustainability (similar to "iddée" created by Leroy Merlin France). Target: Every category of sustainable</p>

Leroy
Merlin,
Spain

Decrease packaging or increase biodegradable packaging. We were audited by ECOEMBES (GREEN DOT) in December 2008 having a positive input from them to evaluate whether we comply with our packaging reduction plan according to European directive.

- We are developing a new range of plastic wardrobes with the help of a reference partner in the area of green packaging, to improve the packaging in terms of environmental impacts.

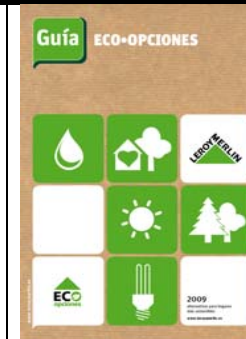
- We will sell in the near future reusable and biodegradable plastic bags to encourage our customers to stop using disposable plastic bags.

development product will have by the end of March 09 information about how the product will help them to save energy or water or reduce pollution.



Every shop will have "Leroy Merlin" guide for sustainable development during 2009. It will also be made available on the internet.

Leroy
Merlin,
Spain



All employees have been informed by e-mail and meetings are having place in our shops to explain them our current range of sustainable development products.

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	<i>What we sell</i>	<i>How we sell</i>	<i>Communications</i>
Lidl	<p><u>Ecofriendly Shopping Bag</u> Since 03/2008 our main shopping bag consists of recycling material. Today, this shopping bag is available in 16 European countries. <i>Target: we expect an annual reduction of CO₂ of 8.800 tons.</i></p> <hr/> <p><u>"Öko-TEX Standard 100"</u> We sell skin-tight textiles under the label "Öko-TEX Standard 100". <i>Target: 100% implementation during 2009.</i></p>	<p><u>Energy-saving Freezing Cabinets</u> Since 10/2006 we started to use environmentally friendly freezing cabinets in our new shops with significant energy saving through an electronic speed-controlled compressor, automatic defrosting and the usage of a natural refrigerant.</p> <hr/> <p><u>Heat Recovery System</u> The heat recovery system from our refrigeration plants has been successfully implemented since 2003 in more than 15 Regional Distribution Centres throughout Germany. All RDC's across Europe under construction are currently built and all new RDCs in the future will be built with the heat recovery system. On average, every RDC achieves a saving of ca. 100 tons of CO₂ emissions per year.</p>	<p><u>„Blauer Engel“</u> We sell a variety of products under the label of "Blauer Engel". In 2009 this will be accompanied by a communication campaign via internet and print media to raise the customer's awareness of environmentally friendly products.</p>

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	What we sell	How we sell	Communications
Marks & Spencer	<p><u>Target:</u> We will use recycled plastic (e.g. used bottles) to make polyester, rather than using oil. We will make ranges of men's, women's and children's polyester fleeces from recycled plastic.</p> <hr/> <p><u>Target:</u> By 2012 we will make sure that all wood we use is Forest Stewardship Council certified (or where FSC is not available, an equivalent independent standard) or is recycled.</p> <hr/> <p><u>Target:</u> We will ensure all the fish we sell is Marine Stewardship Council certified (or where MSC is not available another equivalent independent standard).</p> <hr/> <p><u>Target:</u> We will triple our sales of organic food in the UK and Ireland by 2012.</p> <hr/>	<p><u>Target:</u> We aim to make all our UK and Ireland operations (stores, offices, warehouses) carbon neutral by 2012.</p> <hr/> <p><u>Target:</u> Working with the Carbon Trust we will identify carbon "hotspots" in the food supply chain and set targets to reduce CO₂ emissions.</p> <hr/> <p><u>Target:</u> We aim to ensure that M&S operations in the UK and Ireland will send no waste to landfill by 2012. In addition we will send no waste to landfill from M&S store construction programmes.</p> <hr/> <p><u>Target:</u> We will reduce the weight of non-glass packaging by 25% by 2012.</p> <hr/> <p>We have launched a Supplier Exchange to drive best practice, stimulate innovation and help suppliers secure funds to develop more sustainable production techniques.</p> <hr/> <p><u>Target:</u> We will reduce our store and office mains water usage by 20% by 2012.</p> <hr/>	<p>We have worked with the Climate Group on a major educational campaign to encourage people to wash clothes at 30 degrees to cut energy use and CO₂ emissions. 70% of all our clothing products now carry a "wash at 30" label.</p> <hr/> <p>M&S and Oxfam have joined forces to launch the M&S and Oxfam Clothes Exchange to encourage consumers to recycle old clothing.</p> <hr/> <p>We continue to charge 5p for food carrier bags in all UK stores, and all profit will be donated to a national environmental charity. This has resulted in a 75% reduction since 2006/7.</p> <hr/> <p>We are launching campaigns with the WWF and National Federation of Women's Institute - to help our customers and employees understand their carbon footprint and how to reduce it.</p> <hr/>

**Marks &
Spencer**

Target: We will source or generate 100% 'green' electricity for M&S stores, offices and distribution centres in the UK and Ireland by 2012. On energy efficiency, we will reduce the amount of energy we use in our stores by 25% per sq foot of floor space.

Target: We are converting delivery fleets to cleaner EURO IV and V standard engines.

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	<i>What we sell</i>	<i>How we sell</i>	<i>Communications</i>
Mercadona	<p>To sell cellulose products (supplier SCA) from well-managed forests, certified by Adena. <i>Target: 100% of the products by 2009.</i></p> <hr/> <p>Concentrated conditioner for clothes. Saving of 70% in the store and transport of the product. <i>Target: 100% of the products by 2009.</i></p>	<p>Eco-efficient store project: more than 20 measures to reduce electrical consumption in stores (efficient lighting system, improvement of isolation, more efficient heating/cooling system and insulation measures). <i>Target: 310 Eco-efficient stores in 2009, to increase step by step in all the new and the refurbished stores.</i></p> <p>To re-use the heat produced by the air conditioning to acclimatise our stores. <i>Target: 45% of the stores in 2009, to introduce it step by step in all the new and the refurbished stores.</i></p> <hr/> <p>Urban transport: silent unloading system by night of heavy trucks. Means an important reduction in sound pollution, CO₂ emissions and traffic congestion. The company has received a special award from Barcelona Town Council. <i>Target: 203 cities in Spain by 2008 and to continue to introduce it in collaboration with more Town Councils during the following years.</i></p> <hr/> <p>Sustainable Transport Project to optimise our logistic system (to avoid empty trucks on the road, suppliers factories close to the warehouses, inverse logistic system from stores to warehouses, folding and reusable</p>	<p>Special report of our Environmental Policy and Actions in our Annual Report.</p>

<p>Mercadona</p>		<p>boxes, less and bigger trucks, to increase the intermodal transport of goods by train/ship).</p> <p>In 2008, a reduction of 78 million kms (reduction of 78.000 CO₂ tons emission), 50% of the boxes were folding boxes and 290,000 tons of goods transported by train/ship (equal to 20,000 cars less on the road per year)</p> <p><i>Target: In 2009 to continue to develop this system and to increase a 5% the intermodal transport.</i></p> <hr/> <p>To recover and recycle all the carton, plastic and porexpan - <i>plastic boxes that are used to transport fish</i> - wastes generated in supermarkets and warehouses.</p> <p><i>Target: 100% by 2009.</i></p>	
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	<i>What we sell</i>	<i>How we sell</i>	<i>Communications</i>
Mercator		Implementation of ISO 14001 in all shops in Slovenia by the end of 2009.	

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	<i>What we sell</i>	<i>How we sell</i>	<i>Communications</i>
Metro Group	Supporting suppliers in Vietnam and China by implementing GlobalGAP standard for controlled pesticides use.	Reduction of the specific CO2 emissions per m2 of selling space: <i>Target: from 406 kg/m2 in 2006 to 345 kg/m2 by 2015.</i> Reduction of the specific energy consumption per m2 of selling space: <i>Target: by 3.5% by 2009 from 446 kWh/m2 in 2007 to 430 kWh/m2 in 2009.</i>	Clearly showing the power consumption of all TV sets under standard operation and standby mode on the price labels in our Media Markt and Saturn markets in Germany.

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	What we sell	How we sell	Communications
Quelle	<p>To sell only energy-saving washing machines, dishwashers, refrigerators and freezers. Target: By 2009, 100% of all offered appliances with energy efficiency A or better. 50% of all refrigerators and freezers with energy efficiency A+ and 20% with A++.</p> <hr/> <p>To sell only textiles without harmful substances. Target: By 2011, 100% of all offered textiles with Öko-Tex Standard 100; 50% of all offered upholstered furniture of our brand "casamaxx" with Öko-Tex Standard 100.</p> <hr/> <p>To sell only energy-saving TV sets. Target: By 2009, 100% of all offered TV sets with stand-by consumption less than 1 watt.</p> <hr/> <p>To sell predominantly low-emission furniture. Target: By 2009, 80% of all offered bedroom cabinets with eco label "Blauer Engel".</p>	<p>Rollout of the Primondo sustainable management systems for all service and business units of Primondo GmbH in 2009.</p> <hr/> <p>To increase the recycling rate of our waste. Target: Recycling rate of 97% by 2009.</p> <hr/> <p>To reduce CO₂ emissions. Target: By 2009, a 35% reduction of CO₂ emissions of consumption of electricity and heating on base of the consumption of 2003.</p>	<p>To establish an environmental portal on internet (www.quelle.de) with eco shops for textiles, electrical equipment, furniture and hardware, with environmental information and advisory service for customers by the end of 2008.</p> <hr/> <p>Special sales promotion for environmentally improved goods as leading promotion subject in the main catalogue autumn/winter 2008/2009.</p> <hr/> <p>Continuous offering of energy advice to our customers by telephone and with home visits in co-operation with the Öko-Institut e.V..</p> <hr/> <p>Continuous information of customers by re-launch of quelle.com/umwelt + Quelle eco brochure from February 2009</p> <hr/> <p>To publish Primondo sustainability guidelines + Primondo sustainability reporting including a Quelle specific part in April 2009</p>

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	<i>What we sell</i>	<i>How we sell</i>	<i>Communications</i>
REWE Group		<p>To develop and implement a technical energy management system to increase energy efficiency and to reduce emissions in approximately 3,000 REWE supermarkets.</p> <p>REWE Group aims to make the energy consumption patterns of its markets transparent by comparing the actual consumption data with benchmark profiles.</p> <p>At the same time, an internet based assessment and correction system will be implemented which will guarantee the well-functioning of buildings and technical devices. If necessary, "energy checks" will be undertaken in the markets and measures to increase the energy efficiency will be proposed and implemented.</p>	

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	What we sell	How we sell	Communications
Royal Ahold	<p><i>ICA – a food retail and wholesale group, headquartered in Stockholm, Sweden in which Ahold has a 60% interest – measures the climate impact of more products.</i></p> <p>In 2008, ICA in 2008 expanded its program to measure the climate impact of dozens of its corporate brand products. The company is analyzing the emissions of CO₂ and other greenhouse gases of each of the products throughout their lifecycle, in an attempt to understand how different types of products affect the planet. This information is being used to make decisions that will reduce our impact as a company.</p> <hr/> <p><i>Albert praised for green packaging</i></p> <p>In February 2008, Ahold's Czech subsidiary Albert was recognized by the Czech environmental organization Arnika for replacing PVC packaging with greener materials. Working closely with Arnika, Albert has replaced PVC with polyethylene in all fresh red meat products sold under the AH Quality brand. Arnika's comments came after a survey of 11 food retail chains in the Czech Republic, carried out as part of the organization's anti-PVC campaign.</p>	<p><i>New technology creates significant energy savings for Albert Heijn</i></p> <p>New technology in its new stores reduced energy consumption at Ahold's Dutch subsidiary Albert Heijn by 15–20% for every meter of refrigerated space, when compared with conventional stores. Innovations include LED (Light Emitting Diodes) lighting on all store exteriors and inside many stores as well. There are also motion sensors that automatically turn lighting off and lighting systems that adjust intensity according to differing needs at various times of day. Albert Heijn has also run pilots with several energy-saving systems. These include reusing heat generated by refrigeration units to heat stores.</p> <hr/> <p>In 2007, Albert Heijn tested a new type of "whisper" delivery truck for its stores in a project aimed at reducing noise pollution, particularly in inner-city neighbourhoods where supermarket deliveries can sometimes be disruptive. The feedback after the early morning tests was extremely positive. Making deliveries outside of rush hours also resulted in a decrease of driving time of up to 60%, meaning less diesel fuel was burned. That in turn meant lower CO₂ emissions.</p> <p><i>Target: Albert Heijn intends to make all deliveries to its stores using whisper trucks by 2010.</i></p>	<p>ICA is working to educate consumers on what they can do to reduce their impact on the climate and the environment. As part of this, ICA has created a special website (www.ica.se/klimat) to inform consumers about the environmental impact of wasting food.</p> <hr/>

Royal Ahold

Introducing solar powered supermarkets

The introduction of solar power at Stop & Shop and ICA is helping each of the supermarket companies reduce their CO₂ footprints. Stop & Shop installed a system of solar panels at a store in Connecticut. Consisting of 1,320 individual solar panels capable of generating 175 watts each, the installation went live at the start of January 2009. Solar power will provide approximately 9% of the store's electrical consumption. At its Maxi store in Västerås, Sweden, ICA installed 300 square meters of solar panels. They will provide an estimated 25-50 megawatt hours of electricity per year. The ICA project will be evaluated at the end of 2009, and has the potential to be expanded to the one million square meters of roof that ICA has available.

ICA offsets air travel emissions

Starting in 2008 ICA began taking steps to neutralize the CO₂ impact of all business air travel. For every flight taken by employees travelling for work, ICA will contribute money to projects to reduce or neutralize carbon emissions. ICA has partnered with carbon offset company Tricorona in Sweden to identify CO₂ neutralization projects to support. The company supports a wind power mill in Northern China that contributes to reducing carbon dioxide emissions by 98,000 tons every year.

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	<i>What we sell</i>	<i>How we sell</i>	<i>Communications</i>
Tesco	<p>To launch a Greener Living product range of energy efficient and environmentally friendly products.</p> <hr/> <p>To reduce the amount of product packaging (branded and own brand) in our stores.</p> <hr/> <p>To increase sales of energy saving light bulbs by increasing their affordability and access.</p>	<p>To increase energy efficiency across our business.</p> <p><i>Target:</i></p> <ul style="list-style-type: none"> - <i>To halve average energy use in our UK buildings between 2000 and 2010</i> - <i>To halve the emissions from our existing stores and distribution centres worldwide by 2020.</i> <hr/> <p>To develop energy efficient stores across Europe as part of the work we are doing to reduce our carbon footprint.</p>	<p>To develop commonly understood and universally accepted carbon label for products and understand consumer reaction to the labels.</p> <hr/> <p>To support our carbon labelling trial and build on the recent re-launch of our Greener Living website with a consumer guide to carbon aimed at increasing consumer carbon literacy.</p> <hr/> <p>Work with the University of Manchester to build the Sustainable Consumption Institute into a world-class research centre looking at ways to make it easier for people to lead greener, lower carbon lives.</p>

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