

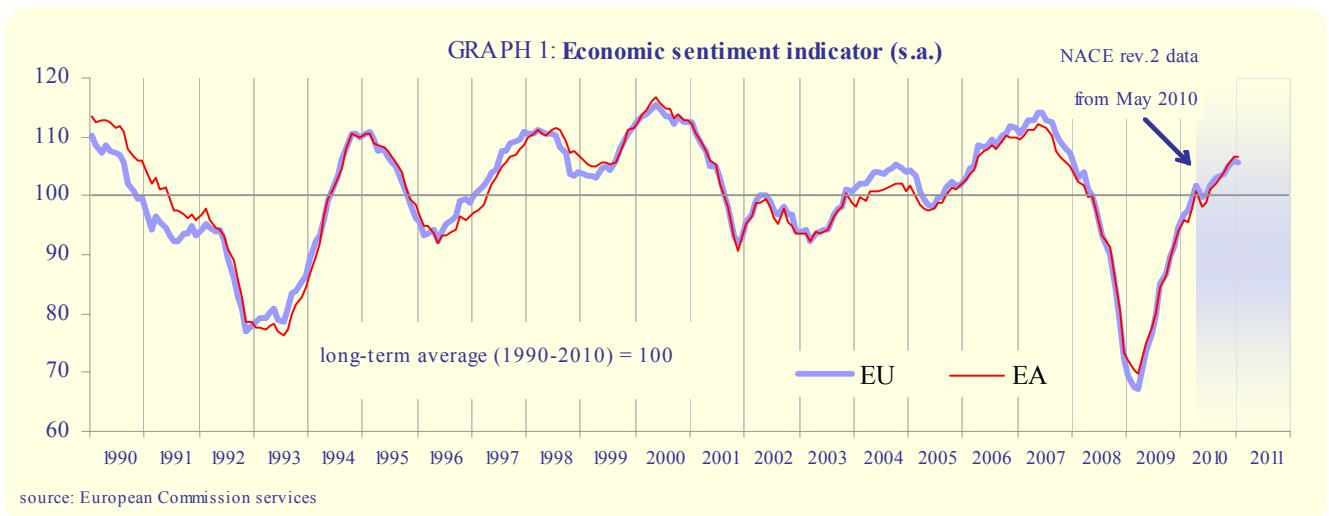
EUROPEAN COMMISSION
DIRECTORATE-GENERAL FOR ECONOMIC AND FINANCIAL AFFAIRS



BUSINESS AND CONSUMER SURVEY RESULTS
January 2011

Important notice: since May 2010 business surveys data are classified in accordance with an updated version of the Nomenclature of Economic Activities (NACE rev. 2) causing a potential break in series at this date

Upcoming releases of Business and Consumer Survey results – Flash CCI: 17 February, ESI: 24 February 2011
ec.europa.eu/economy_finance/bcs



Economic sentiment broadly unchanged in both the EU and the euro area

In January 2011, the *Economic Sentiment Indicator* (ESI) remained broadly unchanged, at 105.8 in the EU and 106.5 in the euro area. After 7 months of uninterrupted improvement, the indicator stands well above its long term average.

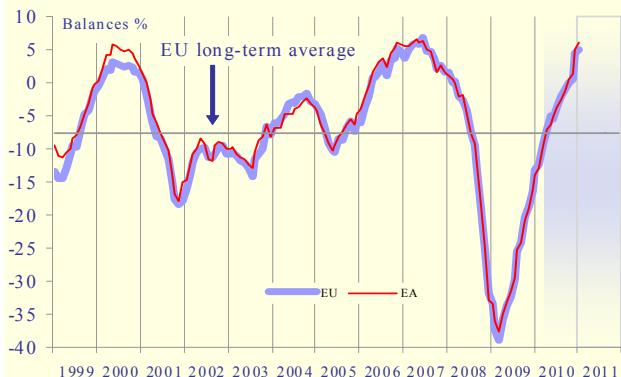
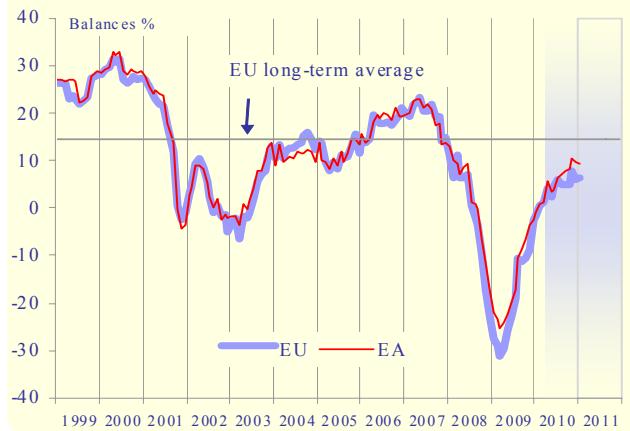
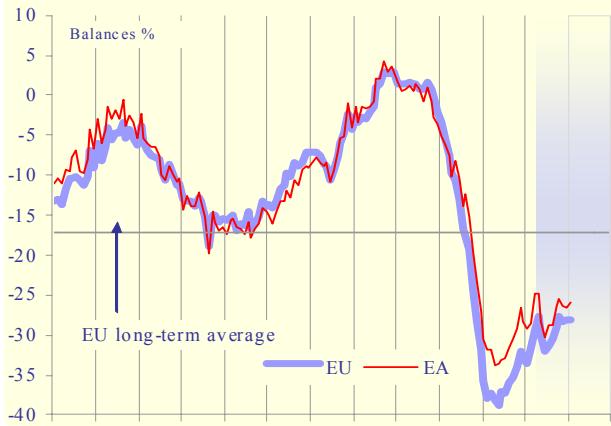
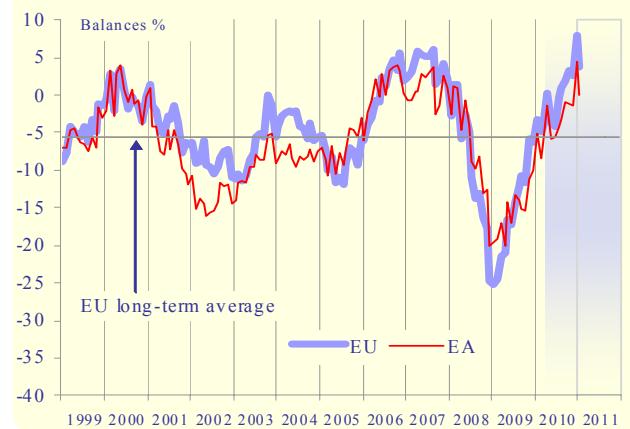
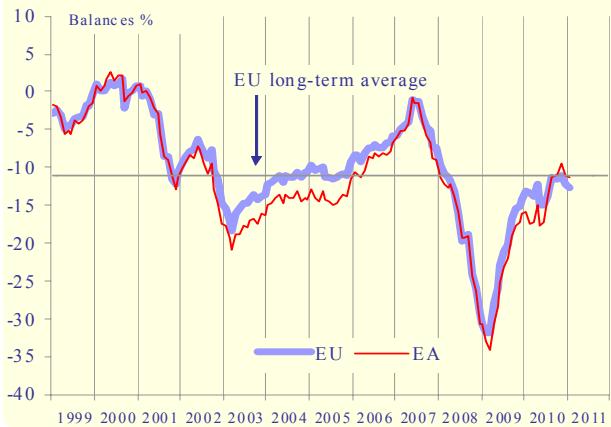
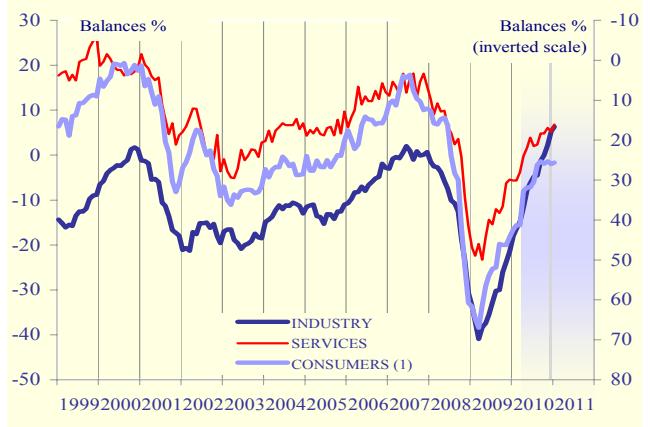
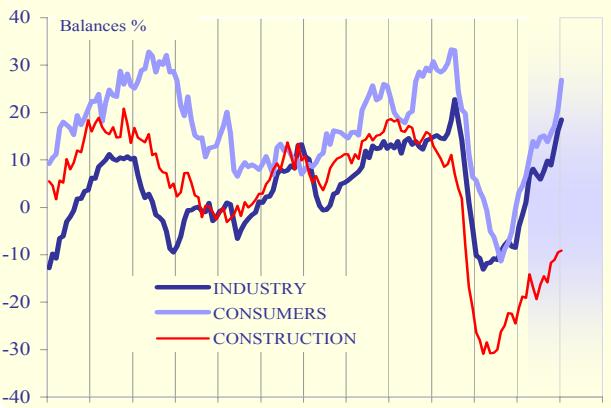
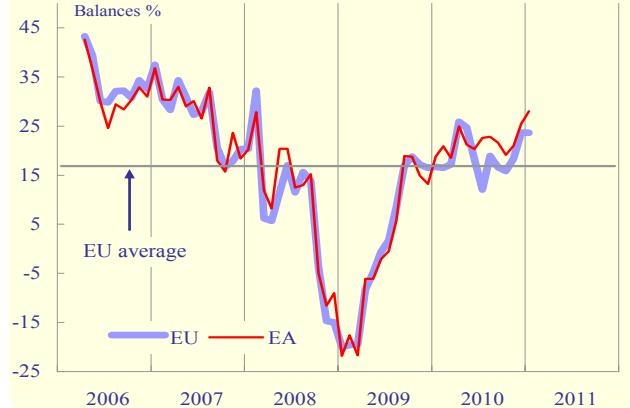
A majority of Member States reported either an improvement or a stabilisation in sentiment. Among the seven largest Member States, the *Netherlands* (+2.5 points) reported the most significant increase, followed by *France* (+0.8). *Italy* and *Spain* remained broadly unchanged. The *UK* (-1.2), *Poland* (-1.6) and *Germany* (-1.7) reported a significant worsening in sentiment. In *Germany*, *France*, the *Netherlands* and the *UK*, the ESI is above its long-term average.

Sentiment in *industry*, which increased by 1.1 points in the euro area and by 0.6 point in the EU, continued to contribute positively to the overall results. The gain in confidence in this sector reflects sizeable improvements in *order books*, while managers were more cautious about their *production expectations*. *Stocks of finished goods* remained at a very low level by historical standards. In addition, managers in industry were upbeat about their *export order books* and *past production trends*. The quarterly manufacturing survey (also released this month) indicates a continuous upwards trend in capacity utilisation. Capacity utilisation now stands at about 80% in both the EU and the euro area, approaching its long term average (81%).

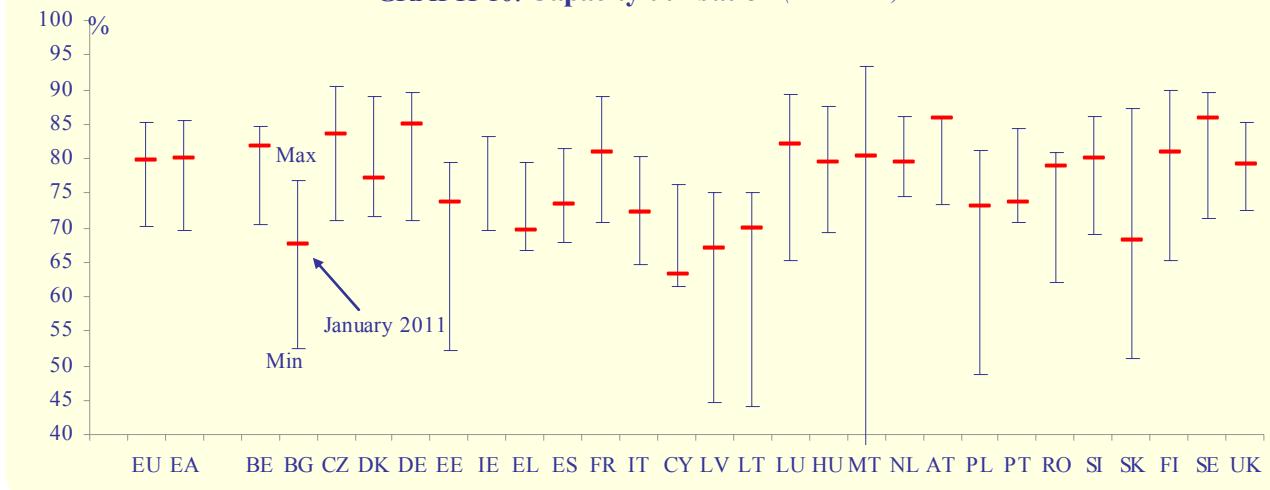
Confidence among *consumers* declined slightly in the EU (-0.5) and remained stable in the euro area. In both regions, a slight easing of consumer's *unemployment fears* was counterbalanced by a worsening of their assessment of the *general economic situation* and deterioration in their *financial situation*. Sentiment in *construction* increased moderately in the euro area (+0.5) and remained broadly stable in the EU. The indicator stands at very low levels in both regions. Confidence in *services* remained flat in both regions. Sentiment in the *retail* sector weakened substantially in both the EU (-4.2) and the euro area (-4.4), after the significant gain registered in December.

Managers in industry signalled a significant increase in their *selling price expectations*, while households also reported a rise in their assessment of *past and future price trends*.

Confidence in *financial services* – not included in the ESI – improved significantly in the euro area (+2.5), and remained unchanged in the EU.

GRAPH 2: Industrial confidence indicator**GRAPH 3: Services confidence indicator****GRAPH 4: Construction confidence indicator****GRAPH 5: Retail trade confidence indicator****GRAPH 6: Consumer confidence indicator****GRAPH 7: Employment and unemployment in the EU****GRAPH 8: Price expectations in the EU****GRAPH 9: Financial services confidence indicator**

GRAPH 10: Capacity utilisation (since 1990)



GRAPH 11: Capacity utilisation

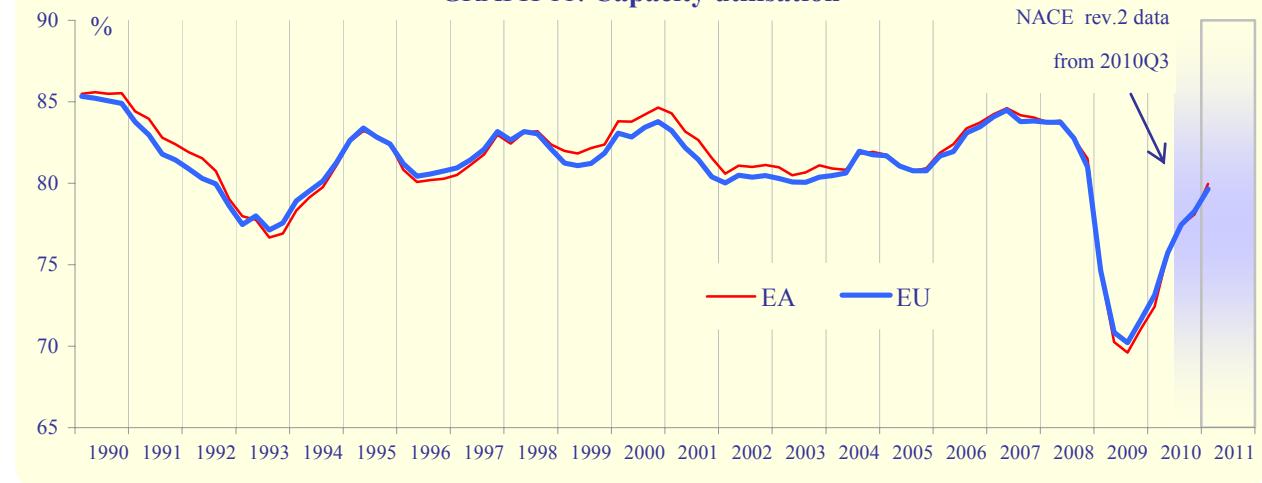


TABLE 2j: Structure of industrial investment in industry as a whole
 (Breakdown of industrialists' views of the type of investment)^(a)

	Replacement			Extension			Rationalisation			Other factors		
	2009	2010	2011	2009	2010	2011	2009	2010	2011	2009	2010	2011
EU	32	:	:	26	:	:	27	:	:	18	:	:
EA	31	:	:	25	:	:	25	:	:	19	:	:
BE	30	41	36	34	35	31	13	13	11	10	9	11
BG	18	20	17	50	41	27	22	29	47	10	10	9
CZ	71	75	75	15	16	16	13	7	9	1	2	0
DK	34	35	33	29	28	27	24	18	21	13	19	19
DE	36	28	26	32	37	39	20	24	25	12	12	10
EE	30	18	19	36	18	29	44	20	28	25	11	17
IE	:	:	:	:	:	:	:	:	:	:	:	:
EL	20	21	27	38	45	39	30	19	20	12	15	14
ES	15	36	37	23	19	15	41	26	24	21	20	24
FR	27	28	28	16	27	27	23	22	23	35	22	22
IT	37	49	37	24	19	16	27	18	26	11	15	20
CY	58	50	54	57	51	48	57	65	70	29	39	36
LV	40	43	41	34	36	29	27	26	28	24	27	26
LT	34	:	:	32	:	:	38	:	:	43	:	:
LU	84	83	82	33	33	24	64	66	58	49	51	51
HU	47	58	63	28	39	43	11	12	16	24	27	27
NL	42	38	40	34	32	34	15	14	16	9	17	10
AT	41	82	82	14	37	43	28	61	63	16	35	40
PL	28	32	31	28	22	23	28	28	28	16	19	19
PT	28	25	27	34	28	28	27	32	32	11	14	13
RO	27	27	25	20	19	21	20	18	21	33	36	33
SI	32	32	31	26	26	25	24	22	24	19	20	20
SK	16	17	16	24	27	25	28	30	32	32	26	27
FI	38	46	45	25	21	24	23	21	21	14	12	10
SE	53	81	67	69	82	83	62	71	60	35	31	26
UK	33	41	38	21	36	38	31	5	7	15	18	18

(a) % of respondents that choose this category as the most relevant. More than one category can be chosen, therefore the sum of the 4 categories may be greater than 100.

Source : European Commission investment surveys.

TABLE 3: (continued) Monthly survey of services (s.a.)^{(a)(b)}

	Since 1990 (*)												2010					
	Min.		Ave.		Max.		(##)											
	Value	Date	Value	Date	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan		
SELLING-PRICE EXPECTATIONS (Question 6)	EU	-11.9	04-09	3.2	13.3	11-07	-3.3	-3.3	-2.7	0.1	1.3	-0.4	1.6	1.4	2.2	2.8	3.0	5.3
	EA	-9.0	04-09	3.1	13.0	06-08	-3.3	-1.3	-0.7	0.1	1.4	1.4	2.6	2.8	4.6	4.4	6.6	6.2
	BE	-13.0	11-09	7.3	28.8	07-08	-2.0	4.7	4.8	4.5	2.5	7.8	4.2	7.3	11.8	11.0	13.3	21.6
	BG	-26.4	11-06	-2.7	21.7	07-04	-12.4	-6.5	-3.6	-4.1	-9.8	-7.1	-3.9	-5.9	-3.6	-4.2	-10.1	-11.2
	CZ	-5.8	12-09	5.5	21.3	01-04	0.3	-0.6	-2.5	-1.0	2.9	4.2	1.4	1.2	2.3	0.2	0.2	5.5
	DK	4.1	03-09	13.2	22.8	02-08	7.5	12.0	13.8	13.9	10.1	11.3	11.9	7.2	8.8	9.7	8.4	14.1
	DE	-10.6	04-03	4.2	22.0	12-10	2.2	3.5	6.0	9.0	8.1	11.2	7.2	12.8	13.6	22.0	17.1	
	EE	-31.5	03-09	8.7	26.4	09-05	-6.7	-4.0	0.7	6.2	6.0	2.6	2.2	4.8	9.3	9.7	10.8	20.4
	IE	-11.2	05-05	8.0	31.6	01-08	:	:	:	:	:	:	:	:	:	:	:	:
	EL	-24.6	06-10	6.0	24.4	06-06	-9.5	-9.0	-16.9	-20.4	-24.6	-23.3	-21.6	-9.7	-8.2	-17.2	-14.4	-21.6
	ES	-17.1	01-10	9.2	22.4	06-08	-4.9	-0.2	0.0	-5.3	7.4	3.2	0.8	-0.9	-7.0	-10.8	-13.6	-6.9
	FR	-21.2	07-09	-2.4	4.1	06-08	-9.5	-8.7	-7.5	-6.6	-5.7	-7.7	-5.3	-3.9	-1.8	-0.1	1.6	0.8
	IT	-19.3	12-08	0.3	17.2	01-07	-4.4	-2.9	-6.8	-6.0	-1.7	-2.7	-0.3	1.6	2.1	0.8	-5.3	-3.6
	CY	-17.0	10-09	7.6	73.4	06-03	-3.3	-16.6	-8.5	-9.8	-12.3	-8.9	-6.0	0.4	5.2	5.3	1.9	10.8
	LV	-29.6	12-09	11.3	34.5	11-07	-22.0	-16.0	-9.5	-9.6	-7.0	-3.5	-3.8	-7.9	-4.1	-3.1	-4.0	-2.5
	LT	-24.6	06-09	0.5	21.0	08-06	-15.5	-8.1	-3.9	-5.3	-1.8	1.0	-0.2	-0.7	3.8	-3.1	-6.4	-6.7
	HU	-7.6	02-09	8.2	30.7	09-06	-5.5	-6.7	-1.3	1.9	2.4	-2.1	2.3	4.3	4.9	1.6	-3.4	-4.7
	NL	-6.1	08-09	11.2	32.9	10-06	3.7	5.3	7.7	8.1	8.0	10.2	7.0	8.8	6.6	6.3	8.1	13.2
	AT	-6.0	07-09	7.7	23.1	07-08	-3.2	2.6	5.7	7.4	6.9	8.7	11.7	10.7	13.3	7.5	16.0	12.8
	PL	-7.2	04-04	2.3	20.8	07-08	-2.1	-1.8	-2.7	-0.3	-0.5	-0.9	1.1	1.5	1.7	2.6	2.3	4.2
	PT	-12.9	11-03	0.5	12.0	11-05	-3.0	0.9	-2.8	-5.5	-1.9	-4.0	-3.9	1.9	3.0	0.0	-1.4	4.3
	RO	-9.6	02-10	19.6	49.3	04-04	-9.6	-6.5	-4.4	-4.7	-4.4	9.4	7.0	11.7	4.1	7.8	6.5	4.4
	SI	-18.9	09-09	4.7	21.5	01-08	-11.5	-4.8	-4.6	-1.5	-4.6	-4.8	-5.1	-4.4	-5.0	2.5	3.1	2.5
	SK	-17.0	12-10	11.5	43.9	11-03	-8.6	-5.6	-3.7	-9.9	-8.5	4.5	-8.1	-2.5	-11.5	-12.7	-17.0	-14.4
	FI	-33.3	09-03	5.9	35.9	06-07	1.8	-2.1	12.0	14.1	7.9	16.4	13.0	14.9	24.2	31.0	34.4	28.6
	SE	-17.0	04-09	10.1	32.4	11-07	5.3	9.7	11.0	13.5	12.2	17.0	14.8	17.7	19.4	25.3	29.4	22.5
	UK	-26.7	02-09	0.6	26.1	03-07	-4.9	-13.7	-12.8	-2.3	-1.5	-11.2	-4.9	-7.1	-10.8	-7.6	-15.7	-1.8

(##) Following the change to NACE2 data classification in May 2010, caution should be exercised for comparisons with earlier data.

(a) The indicator is the arithmetic average of the balances (%) for the questions on business situation and recent and expected evolution of demand.

(b) With effect from May 2008, a number of partner institutes in the programme have changed; this may cause a break in some series. Details of the changes are available on the BCS website.

TABLE 4b (continued): Quarterly survey of consumers

(Data collected in January, April, July and October each year.)

Intention to carry out home improvements over the next 12 months (s.a.)^(a)

(Question 15)

	Since 1990 (*)				2009				2010				2011	
	Min.		Ave.	Max.		II		III	IV	I	II	III	IV	I
	Value	Date	Value	Date										
EU	-66.7	IV-96	-59.6	-52.9	III-07	-58.6	-57.7	-58.7	-56.8	-57.5	-58.6	-57.1	-60.1	
EA	-67.6	III-93	-62.4	-57.0	III-00	-63.3	-61.3	-62.6	-59.7	-60.8	-62.0	-60.7	-62.4	
BE	-65.2	III-97	-51.1	-31.8	III-01	-51.2	-43.1	-45.9	-47.7	-46.4	-50.1	-46.5	-48.4	
BG	-86.2	I-02	-70.0	-55.9	III-08	-64.0	-62.7	-67.4	-64.7	-71.5	-67.3	-67.7	-67.8	
CZ	-50.6	III-01	-33.0	-18.4	I-07	-37.7	-35.8	-41.0	-37.9	-44.4	-33.3	-34.3	-41.9	
DK	-86.7	I-90	-64.5	-26.1	I-00	-58.8	-61.9	-63.8	-68.5	-60.7	-58.8	-57.7	-60.1	
DE	-60.2	III-93	-53.0	-45.5	I-90	-54.2	-51.8	-51.2	-48.3	-50.7	-51.6	-49.9	-49.6	
EE	-68.4	IV-92	-42.6	-12.2	II-06	-59.6	-63.4	-62.2	-56.7	-48.2	-47.2	-45.8	-44.2	
IE	-81.0	II-90	-65.7	-49.5	I-06	-58.2	-57.7	-60.8	-55.7	-54.0	-51.5	-56.2	-59.5	
EL	-84.4	II-06	-70.2	-43.6	IV-95	-67.2	-66.4	-64.3	-61.1	-76.3	-71.4	-79.8	-80.7	
ES	-88.5	III-10	-75.0	-60.7	IV-90	-83.9	-81.1	-84.7	-82.0	-84.8	-88.5	-87.6	-85.9	
FR	-78.8	IV-95	-68.1	-52.4	III-07	-59.4	-58.0	-61.7	-55.9	-56.7	-56.4	-54.5	-57.0	
IT	-88.0	IV-06	-73.5	-59.0	III-98	-84.8	-81.5	-83.4	-84.1	-82.0	-83.1	-81.3	-86.4	
CY	-73.1	III-06	-62.1	-45.6	III-01	-62.3	-63.0	-67.6	-64.0	-69.9	-63.6	-68.3	-70.9	
LV	-77.0	IV-95	-51.4	-9.6	I-02	-41.4	-51.7	-62.8	-54.1	-56.6	-50.7	-51.4	-54.7	
LT	-81.6	I-10	-62.8	-52.3	I-07	-78.2	-77.4	-75.7	-81.6	-77.9	-77.4	-76.3	-74.0	
LU	-45.1	I-03	-33.3	-21.8	II-04	-27.1	-40.1	-33.7	-39.9	-33.3	-36.7	-29.3	-30.0	
HU	-85.7	I-10	-65.7	-22.8	III-00	-84.0	-80.4	-81.2	-85.7	-85.3	-83.8	-78.7	-82.5	
MT	-70.9	III-06	-63.2	-53.9	IV-09	-60.5	-63.1	-53.9	-57.9	-58.2	-56.4	-62.4	-62.0	
NL	-59.3	II-96	-47.5	-35.2	IV-00	-44.3	-46.9	-52.1	-43.0	-39.2	-45.6	-44.7	-48.8	
AT	-50.4	III-02	-35.1	-20.9	II-06	-26.6	-27.9	-21.9	-23.3	-25.3	-28.7	-27.3	-27.6	
PL	-48.0	III-03	-38.4	-30.1	II-04	-42.3	-37.8	-37.4	-42.4	-42.1	-33.9	-42.0	-45.4	
PT	-82.9	IV-08	-66.0	-45.4	I-98	-82.2	-81.9	-77.2	-72.6	-76.8	-72.6	-79.5	-78.5	
RO	-68.2	III-10	-50.2	-39.9	I-07	-56.0	-58.8	-59.7	-60.2	-62.7	-68.2	-64.9	-63.8	
SI	-58.0	III-10	-34.1	-16.4	III-07	-49.6	-48.2	-53.6	-47.6	-47.0	-58.0	-54.6	-51.4	
SK	-63.2	III-04	-54.9	-46.2	III-07	-58.8	-56.9	-60.3	-55.9	-57.5	-54.6	-55.6	-58.3	
FI	-72.4	III-98	-59.6	-45.2	IV-10	-48.6	-50.4	-48.4	-49.6	-50.7	-50.7	-45.2	-52.2	
SE	-46.9	II-96	-26.7	-11.6	IV-09	-21.4	-21.1	-11.6	-21.5	-19.3	-15.2	-17.3	-13.4	
UK	-74.1	III-96	-53.4	-35.0	I-04	-49.0	-51.7	-52.8	-51.5	-51.6	-54.9	-50.7	-59.7	

(a) Balances: i.e., differences between the percentages of respondents giving positive and negative replies.

TABLE 7: Monthly survey of financial services sector ^{(a)(n)}

		Since 04/2006						2010											
		Min. Value		Ave. Date		Max. Value Date		Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan
		EU	-20.0	01-09	17.0	43.3	04-06	16.5	17.2	25.9	24.7	18.3	12.1	18.9	16.6	15.8	18.4	23.7	23.6
FINANCIAL SERVICES CONFIDENCE INDICATOR	EA	-21.8	01-09	17.5	42.6	04-06	20.9	18.5	24.9	21.2	20.3	22.6	22.8	21.6	19.1	21.0	25.5	28.0	
ASSESSMENT OF BUSINESS SITUATION OVER THE PAST 3 MONTHS ^(c)	EU	-31.6	02-09	12.9	38.6	04-06	16.5	12.3	25.6	22.3	10.3	8.0	12.6	16.4	9.7	18.7	21.6	24.3	
ASSESSMENT OF BUSINESS SITUATION OVER THE PAST 3 MONTHS ^(c)	EA	-30.1	03-09	13.7	39.6	04-06	21.8	14.2	22.3	16.0	10.2	17.5	18.6	23.5	15.2	18.2	24.7	31.8	
EVOLUTION OF DEMAND OVER THE PAST 3 MONTHS ^(c)	EU	-24.9	03-09	14.5	41.6	04-06	12.8	14.8	19.7	23.3	17.4	13.5	14.0	10.2	11.3	17.4	22.5	21.8	
EVOLUTION OF DEMAND EXPECTED OVER THE NEXT 3 MONTHS ^(c)	EU	-18.2	01-09	23.5	49.5	04-06	20.2	24.5	32.4	28.5	27.3	14.9	30.0	23.4	26.4	19.3	27.0	24.8	
EVOLUTION OF DEMAND EXPECTED OVER THE NEXT 3 MONTHS ^(c)	EA	-19.9	01-09	23.9	47.8	04-06	24.1	26.0	33.9	28.8	29.2	27.1	31.1	29.1	30.3	24.1	25.8	24.3	
EVOLUTION OF EMPLOYMENT OVER THE PAST 3 MONTHS	EU	-11.2	02-09	8.9	23.3	01-07	4.4	5.2	8.6	10.6	-1.6	7.7	4.6	9.5	14.9	10.6	6.1	7.7	
EVOLUTION OF EMPLOYMENT OVER THE PAST 3 MONTHS	EA	-10.9	02-09	10.5	25.7	09-08	8.4	9.3	6.2	5.7	-1.8	7.3	6.0	7.9	12.4	10.7	9.2	9.4	
EVOLUTION OF EMPLOYMENT EXPECTED OVER THE NEXT 3 MONTHS	EU	-11.8	01-09	10.7	30.0	04-06	9.0	12.1	8.6	5.6	5.8	8.1	8.8	7.5	0.6	6.0	12.7	6.9	
EVOLUTION OF EMPLOYMENT EXPECTED OVER THE NEXT 3 MONTHS	EA	-11.6	01-09	11.1	29.5	04-06	9.0	12.3	6.2	2.6	4.4	9.7	7.3	9.3	2.0	8.7	11.2	8.9	

(a) The confidence indicator is the arithmetic average of the balances (%) for the questions on business situation and past and expected evolution of demand.

(n) Data are not seasonally adjusted.

(c) Component of the confidence indicator.