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Room K (Bordiau Hall, ground floor), 17/06/2011 (09:30-13:00)

This workshop aims to raise awareness about the EU's pilots for developing cross border public services and to identify critical factors for their full scale deployment. The Digital Agenda for Europe states that by 2015 key cross border public services shall be available on-line in order to reinforce the Digital Single Market.

The EU e-Government Action Plan asks Member States to agree by end 2011 on a preliminary list of such services. Following a live demonstration of ongoing EU pilots on e-Procurement and the Services Directive, high-level panel and audience discussions will focus on the needs, demand and cost-benefits of cross border services to deliver innovation in the Single market.

The outcome of the workshop will provide an important input to the process of drawing up the mentioned list of key cross border public services. It will provide an initial indication of which services are needed and should be made available on-line. The outcome of the workshop will serve as a key building block for other stages of this process throughout 2011.

The topics addressed by this workshop are directly linked to the following actions of the Digital Agenda for Europe: [action 84](#) [1], [action 87](#) [2], [action 89](#) [3], [action 90](#) [4], [action 91](#) [5].

ICT and the Internal market: eGovernment as a driver for innovation

9.30 Opening by Dr Mechthild Rohen, Head of Unit ICT for Government and Public Services DG INFSO, European Commission

Session 1: Breaking down digital barriers

Moderator: Andrew Stott, UK Government Advisor on Open Data and eGovernment

- eProcurement sans frontieres: The case of PEPPOL

Bo Strömberg, Swedish Financial Management Authority

Klaus Vilstrup Pedersen, Deputy Project Director at PEPPOL

- eProcurement in the Commission: The case of e-Prior

Angelo Tosetti, European Commission DG Informatics

- Cross border business mobility made easy: The case of SPOCS

Dinand Tinholt, Vicepresident, Global EU Lead at Capgemini Consulting

Wendy Carrara, Senior EU Policy Advisor at Capgemini Consulting

- Coordinating National Social Security systems: The case of EESSI

Jakie Morin, European Commission, DG Employment and Social Affairs

- Enabling a greener single market

Hugo de Groof, European Commission DG Environment

Q&A

11.00 Coffee break

11.15 Session 2: Defining the cross-border on-line services of the future: Views from stakeholders

Panel discussion chaired by Minister Vincent Van Quickenborne

Ben Butters - EU Policy Director Eurochambres

Joep Brouwers, Programme Director at Brainport Eindhoven

Declan Deasy, Director - European Commission

Margus Sarapuu – Secretary of State Justice Ministry Estonia

13.00 End

Workshop links and documents

- [Coordinating National Social Security systems: The case of EESSI](#) [6] (361 KB)
- [Cross border mobility made easy: The case of SPOCS](#) [7] (3 MB)
- [Discussion forum: What would you like to discuss at the workshop?](#) [8]
- [Enabling a greener single market](#) [9] (2 MB)
- [Workshop Blog: Which eGovernment services would you like to see available?](#) [10]
- [eProcurement in the EC: The case of ePrior](#) [11] (3 MB)
- [eProcurement sans frontieres: The case of PEPPOL](#) [12] (3 MB)

Workshop results

- [Plenary report from workshop 21](#) [13] (50 KB)
 [Comments](#) [14]
- [Video report from workshop 21](#) [15]
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- [Workshop report 21. ICT for the Single market eGovernment driving innovation](#) [17] (294 KB)
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Session organiser: Juan ARREGUI MC GULLION (European Commission, Belgium)

Workshop hashtag

[#daa1legov](#) [19]

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Links

- [1] <https://ec.europa.eu/digital-agenda/en/pillar-vii-ict-enabled-benefits-eu-society/action-84-support-sea-less-cross-border-e-government>
- [2] <https://ec.europa.eu/digital-agenda/en/pillar-vii-ict-enabled-benefits-eu-society/action-87-issue-white-paper-inter-connecting-e>
- [3] <https://ec.europa.eu/digital-agenda/en/pillar-vii-ict-enabled-benefits-eu-society/action-89-member-states-make-e-government-services-fully>
- [4] <https://ec.europa.eu/digital-agenda/en/pillar-vii-ict-enabled-benefits-eu-society/action-90-points-single-contact-should-function-fully>
- [5] <https://ec.europa.eu/digital-agenda/en/pillar-vii-ict-enabled-benefits-eu-society/action-91-member-states-agree-common-list-key-cross>
- [6] <https://ec.europa.eu/digital-agenda/sites/digital-agenda/files/Digital1.pptx>
- [7] https://ec.europa.eu/digital-agenda/sites/digital-agenda/files/2011-06-17_DAA_.ppt
- [8] <http://daa.uservoice.com/forums/117291-ict-for-the-single-market-e-government-driving-in>
- [9] https://ec.europa.eu/digital-agenda/sites/digital-agenda/files/Digital_assembly_environment.ppt
- [10] <https://ec.europa.eu/digital-agenda/en/blog/which-egovernment-services-would-you-like-to-see-available>
- [11] https://ec.europa.eu/digital-agenda/sites/digital-agenda/files/20110617_e-PRIOR_Digital_Agenda.ppt
- [12] <https://ec.europa.eu/digital-agenda/sites/digital-agenda/files/PEPPOL.pptx>
- [13] https://ec.europa.eu/digital-agenda/sites/digital-agenda/files/WS21_0.pdf
- [14] http://ec.europa.eu/information_society/events/cf/daa11/item-display.cfm?id=6930#commentwrap
- [15] <http://www.youtube.com/digitalagendaeu#p/u/7/OfNbfJju9XQ>
- [16] http://ec.europa.eu/information_society/events/cf/daa11/item-display.cfm?id=6901#commentwrap
- [17] https://ec.europa.eu/digital-agenda/sites/digital-agenda/files/21_0.pdf
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