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112 Actions

Only 51% of EU citizens are aware that the European emergency number 112 can be used across the EU in case of emergency. The European Commission takes specific actions to increase this awareness. Share this

Awareness-raising campaigns

[2014](#) [2] Press release and Letter of Vicepresident Neelie Kroes to 112 National Authorities

[2013 campaign](#) [3] with tour operators and travel agents.

[2012 campaign](#) [4] with transport companies.

The latest [E-communications household survey](#) [5] shows how much people know about 112 across the EU.

Specific [information and games](#) [6] for children.

[112 promotional items](#) [7] such as logos and leaflets are available for download.

February 11 is the European 112 Day. On this day, different awareness and networking activities are organised throughout the EU in order to promote the existence and use of Europe's single emergency number.

Monitoring the implementation of 112

The latest [Implementation report](#) [8] shows how Member States have implemented the emergency number 112.

Previous Reports

- [2013 Implementation of the European emergency number 112](#) [9] – Results of the sixth data-gathering round
- [2012 Implementation of the European emergency number 112](#) [10] – Results of the fifth data-

gathering round

- [2011 Implementation of the European emergency number 112](#) [11] – Results of the fourth data-gathering round

Supporting 112 projects

The European Commission, as part of its research activities, is financing different projects related to the European emergency number 112, such as:

- A pan-European in-vehicle eCall which, in case of car crashes, calls 112;
- Project [Reach 112](#) [12] looks at alternative ways of communication to traditional voice telephony (such as real-time text conversation), which will improve access to emergency services for people with hearing or speech impairments or people with serious injuries;
- a [project](#) [13] run by the World Health Organisation (WHO), which assessed Emergency Medical Services' (EMS) systems.

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[1] <http://ec.europa.eu/digital-agenda/sites/digital-agenda/files/ActionsLA.png>

[2] <https://ec.europa.eu/digital-agenda/en/news/european-travellers-face-risks-abroad-%E2%80%93-half-unaware-they-can-call-%E2%80%93-112-emergencies-all-eu>

[3] <https://ec.europa.eu/digital-agenda/en/2013-promotional-campaign>

[4] <https://ec.europa.eu/digital-agenda/companies-participating-112-promotional-campaign>

[5] <http://ec.europa.eu/digital-agenda/en/news/awareness-single-european-emergency-service-number-112>

[6] <https://ec.europa.eu/digital-agenda/kids-corner>

[7] <https://ec.europa.eu/digital-agenda/en/112-promotional-material>

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<http://ec.europa.eu/digital-agenda/en/news/implementation-european-emergency-number-112-%E2%80%93-results-seventh-data-gathering-round>

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<http://ec.europa.eu/digital-agenda/en/news/implementation-european-emergency-number-112-%E2%80%93-results-sixth-data-gathering-round>

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<http://ec.europa.eu/digital-agenda/en/news/implementation-european-emergency-number-112-%E2%80%93-results-fifth-data-gathering-round>

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<http://ec.europa.eu/digital-agenda/en/news/implementation-european-emergency-number-112-%E2%80%93-results-fourth-data-gathering-round>

[12] <http://www.reach112.eu/>

[13] <https://ec.europa.eu/digital-agenda/sites/digital-agenda/files/WHO.pdf>

[14] <http://ec.europa.eu/digital-agenda/en/tags/112>

[15] <http://ec.europa.eu/digital-agenda/en/tags/emergency-number>