

N°	Subject/Title	Reason, objective(s) and intended use of the evaluation	ABB Heading(s) concerned	Timing		Type of evaluation		Resources involved/	
				Start	End	Prospective ("P"); Retrospective ("R"); Prospective and retrospective ("P&R")	External ("E"); Internal ("I"); Internal with external support ("I&E")	Human (Man/days)	Financial (in €)
<b>I. Evaluations carried over from Year 2010</b>									
1	Final (second interim) evaluation of the CIP-PSP for ICT	Required by the legal base	09 03	1/09/2010	31/05/2011	P & R	I + E		75.000 €
2	Support to the Final (second interim) evaluation of the CIP-PSP for ICT (SMART/2010/027)	Support the work for the final evaluation of the CIP ICT-PSP: 1) The first objective is to provide the Commission and a Panel of experts with evidence for the Final Evaluation of the ICT-PSP. 2) The second objective is to support the work of the panel.	09 03	1/09/2010	31/12/2011	P & R	E		200.000 €
3	eContent Plus final evaluation	Commission Communication foreseen for adoption in Q2 2010. Current status: Blocked by CAB (double-check)							
<b>II. Evaluation plan for Year 2011 (Management Plan)</b>									
3	Interim evaluation of the Safer Internet programme (2009-2013)	Required by the legal base	09 03	1/09/2010	24/06/2011	P & R	I + E		75.000 €
4	Evaluation of ICT Event 2010	To evaluate the effectiveness and efficiency of the ICT event 2010	09 04	1/05/2010	30/11/2010	R	I	20	
5	Roaming Regulation Review	Required by the legal base.	09 05	1/06/2010	30/06/2011	P & R	I + E		tbc
<b>III. Evaluations intended to be launched in Years 2012, 2013, etc.</b>									
6	Evaluation of the Safer Internet programme (2009-2013)	Required by the legal base	09 03	1/01/2013	31/12/2013	P & R	I + E		75.000 €
7	Ex-post evaluation of the CIP-PSP for ICT	Required by the legal base	09 03	1/06/2013	31/05/2015	P & R	I + E		200.000 €
8	Ex-post evaluation of the ICT research in the 7th FP	Required by the legal base	09 04	1/06/2014	31/05/2015	P & R	I + E		75.000 €
9	Second Interim Evaluation of JTI ARTEMIS	Required by the legal base	09 04	1/06/2014	31/12/2015	P & R	I + E		75.000 €
10	Second Interim Evaluation of JTI ENIAC	Required by the legal base	09 04	1/06/2014	31/12/2015	P & R	I + E		75.000 €
11	Final Evaluation of JTI ARTEMIS	Required by the legal base	09 04	1/06/2017	31/12/2018	P & R	I + E		75.000 €
12	Final Evaluation of JTI ENIAC	Required by the legal base	09 04	1/06/2017	31/12/2018	P & R	I + E		75.000 €
	Final Evaluation of the AAL JP	Required by the legal base			Q3 2014	R	I + E		tbc
13	BEREC	Required by the legal base. Scope to be defined		Q1 or Q2 2012	Q2 2013	P & R	I + E		tbc

14	Recommendation on termination rates	Scope of assessment to be defined		Q1 or Q2 2012	5/07/1905	P & R	I + E		
15	Telecom package: Report	Scope of assessment to be defined		tbc	tbc	P & R	I + E		tbc
16	Universal Service Directive: Review	Scope of assessment to be defined			Q2 2011	P & R	I + E		
<i>Evaluations to be determined</i>									
17	Mobile Satellite MSS	Scope of assessment to be defined		Q2 2013	tbc	P & R	I + E		tbc
18	Audiovisual Media Services Directive: Bi-annual report	Scope of assessment to be defined		2011 and Q1 2013	tbc	P & R	I		tbc
19	Radio Spectrum Decision	Scope of assessment to be defined		Q4 2011	tbc	P & R	I		tbc
20	Report on the implementation, functioning and effectiveness of the .eu TLD	Scope of assessment to be defined. The purpose of the Report is to inform the European Parliament and the Council on the implementation, <b>effectiveness</b> and functioning of the .eu TLD, as provided for in Article 8 Regulation (EC) No 733/2002 of the European Parliament and of the Council of 22 April 2002 on the implementation of the .eu Top Level Domain		1/03/2011	1/06/2011	R	I		tbc
21	Commission Recommendation 2009/387/EC on the implementation of privacy and data protection principles in applications supported by radio- frequency identification:	Report due in 2012. The Recommendation says: "Within three years from the publication of this Recommendation (...) the Commission will provide a report on the implementation of this Recommendation, its effectiveness and its impact on operators and consumers, in particular as regards the measures recommended in points 9 to 14" (PIA framework, RFID signs, information security, retail sector provisions...).			Q4 2012	P & R	I + E		tbc
22	Directive 2001/29/EC of the European Parliament and of the Council on the harmonisation of certain aspects of copyright and related rights in the information society (consolidated version):	periodic review, every 3rd year				R	I		tbc
23	Commission Decision 2009/750/EC on the definition of the European Electronic Toll Service and its technical elements				Q2 2011	R	I		tbc
24	Council Decision 87/95/EEC on standardisation in the field of information technology and telecommunications (consolidated version). Amended by Council Regulation (EC) No 807/2003	periodic report, every 2nd year				R	I		tbc

25	Directive 1999/5/EC of the European Parliament and of the Council on radio equipment and telecommunications terminal equipment and the mutual recognition of their conformity (consolidated version) Most recently amended by Regulation (EC) No 596/2009:	periodic report every 3rd year				R	I		tbc
26	Communication on mobilising Information and Communication Technologies to facilitate the transition to an energy-efficient, low-carbon economy COM(2009) 111 final:	comprehensive evaluation due in 2012			Q4 2012	R	I		tbc
28	Directive 2006/24/EC of the European Parliament and of the Council on the retention of data generated or processed in connection with the provision of publicly available electronic communications services or of public communications networks and amending Directive 2002/58/EC					R	I		tbc
29	Communication from the Commission "i2010 – A European Information Society for growth and employment", COM(2005) 229 final					R	I		tbc
	Communication (2009)278 on the Internet of Things	Report on the implementation of the Communication			March 2013				

### IV.I Studies

#### Continuing in 2011

30	Support for impact assessments in the development of an EU spectrum policy framework and specific spectrum policy proposals, as well as ex-ante evaluation of possible technical measures	Assessment of the impact of possible options to be put forward in a proposal for a spectrum strategy programme, as well as on specific initiatives on the digital dividend and on the collective use of spectrum; including the pros and cons of each policy option. Also, ex-ante evaluation of certain possible technical harmonisation measures.	09 02	1/01/2010	31/12/2010	P	E		270.000 €
31	Study into the impact of FP6 IST - ISTPACT	The overall purpose of the study is to enhance the understanding of the impact of Community supported research in ICT, and in particular Framework Programme 6, in view of refining the Community strategy in this field and supporting decision-making regarding ICT research and innovation policy.	09 04	1/08/2010	31/03/2012	R	E		630.000 €

32	Study on economic assessment for improving e-accessibility services and products (SMART 2009/0072)	Gather evidence, provide analysis and make prospections on very specific market segments; provide orientations for future action by authorities at European, national and local level, as well as by commercial players in relation to e-accessibility; such orientations will be informed by the results from the 1st justification mentioned.	09 04	1/12/2009	1/02/2011	P & R	E		400.000 €
33	Framework contract to provide services in support of DG INFSO evaluations in 2010-2015 (SMART/2009/42)	To provide more coherent and flexible external evidence and support to DG INFSO evaluations planned for the period 2010-2015	09	1/01/2010	31/12/2013 (renewable)	P	I + E		To be determined
34	ICT Network Impact on Structuring a Competitive ERA (SMART/2008/34)	The study will analyse network formation, structure, and performance using both quantitative and qualitative data to address the following questions: 1) What is the nature and the characteristics of ICT research networks formed through the Framework Programme and how do they compare to global networks in this area? 2) How effective are ICT research networks in involving different types of organizations compared to other global networks? In particular, how effective are the ICT research networks in involving leading national research organizations, highly dynamic and innovative SMEs, and global technology leaders? 3) What is the positioning of European organisations in the various knowlegde networks beyond their involvement in EU funded projects? 4) What is the relative contribution of different funding instruments of the FP in creating effective and long-standing collaboration? 5) Are the identified hubs working efectively as knowledge depositories and sources of information and ideas for other organisations? 6) What is the impact of research collaborations on the research orienta	09 04	1/12/2009	30/11/2011	R	E		270.050 €
35	Monitoring of ICT Communication activities - Communication channel: Press Releases and Newsroom items	A continuous monitoring of the DG's Communication activities	09	01/01/2011	31/12/2012	R	I+E	30	300.000 €
36	Support for the impact assessment in the review of the Roaming Regulation (SMART/2010/019)	The objective is to collect evidence and support the preparation of the impact assessment in the review of the Roaming Regulation	09 02	01/09/2010 [tbc]		R & P	E		80.000 €
37	Update of the economic model used for the impact assessment of the Roaming Regulation (SMART/2010/016)	To collect evidence, review and update the economic model used for the Roaming Regulations I and II.	09 02	30/10/2010	1/03/2011	R & P	E		90.000 €

38	Using network analysis to monitor and track effects resulting from changes in policy intervention and instruments (SMART12010/025)	To main objective is to extent the scope and functionality of the existing analytical tools based on network analysis, and enrich their functionalities, with a special focus being placed on monitoring network dynamics and trajectories over time. The first phase of the work will concentrate on the development of a sound theoretical framework and credible concepts to steer and guide the interpretation of the empirical 'behavioural patterns' while the second phase will consist of evaluative tasks addressing specific issues such as: (a) Identifying network hubs and their roles (a key question here is the extent to which an FP knowledge hub is really better at diffusing knowledge than capacity-building at the research level); (b) Finding ways of improving the effectiveness of knowledge hubs; (c) Gaining a better understanding of the role of leadership (technology and market); and (d) identifying and analysing time evolution - tracing trajectories.	09 04	1/11/2010	1/12/2011	R	E		150.000 €
39	Development of performance monitoring concepts and tools for ICT in the EU funded RTD (SMART/2010/028)	The work aims at preparing the monitoring of FP8 projects through state of the art impact indicators and data collection tools, improving the current set of performance indicators for ICT RTD and assessing the possibility of adding : (a) internationally accepted RD and ST performance indicators such as contributions to standards, spin-off companies, PhDs; and/or (b) indicators which could be used for the analysis of 'systemic' and 'behavioural additionality' effects, such as number of high tech organisations, collaboration links and connectivity attributes, etc. The work will also include: (i) collection of data from the FP7 ICT projects for one calendar year, (ii) the development of the conceptual and analytical framework needed for the performance assessment analyses, and iii) a pilot assessment.	09 04	1/12/2010	30/11/2011	R	E		100.000 €

40	Impact of FET Proactives Initiatives (SMART/2009/052)	The study should assess the impact of work in selected FET proactive initiatives in order to establish to what extent the funding given out by FET has resulted in technological and scientific breakthroughs, changes in the research landscape and environment, (re)structuring of scientific communities (e.g., new interdisciplinary links), and industrial use of the results (products, spin-offs, ...).	09 04	22/12/2009	21/01/2011	P + R	E		249.895 €
41	eID Compass	INFSO contributes financially to a study launched by JRC/IPTS on eID developments in the EU. It will develop an eID repository and analyse the collected data to achieve policy objectives.	09.02	1/05/2010		R	E		125.000 €
42	Feasibility study on e-IDAS	To formulate recommendations of a comprehensive policy encompassing electronic identification, authentication, and signature in order to match the requirements of the representation of the citizen in today's information society.	09 02	1/01/2011	1/08/2012	P+R	E		400.000 €
43	Development of impact measures for e-Infrastructures (SMART/2010/051)	The objective of this study is to evaluate the impact of e-Infrastructures on knowledge society. To this end the study should define different types of impact categories and develop indicators which would measure these impacts. The study should include the identification of appropriate economic and econometric models describing the ways in which e-Infrastructures impact modern economy. The study should be based on different types of information collected, based on both quantitative and qualitative data.	09 04	1/12/2010	31/12/2011 [tbc]	P & R	E		260.000 €
<i>To be launched in 2011</i>									
44	Cost-benefit analysis on the policy options concerning the use of IT security standards in public procurement - SMART 2011/003	The need to conduct an impact assessment study will be examined following a public consultation to be launched in Q4 2010.	09 02			P & R	E		150.000 €
45	Impact assessment for the revision of the e-signature directive - SMART 2011/0004	The revision of the e-signature directive 1999/93/EC has been announced as "key action #3" of the Digital Agenda for Europe and is included in CLWP 2011. An impact assessment (IA) is needed for this kind of policy initiative according to the better "regulation strategy" ( <a href="http://ec.europa.eu/governance/better_regulation/impact_en.htm">http://ec.europa.eu/governance/better_regulation/impact_en.htm</a> )	09 02			P & R	E		150.000 €

46	Review and Inventory of Spectrum Use in the EU - SMART 2011/0016	Spectrum is a scarce resource, but more and more wireless services need access in order to support important Union policy objectives. The need for a review and inventory of existing and future spectrum use was clearly accepted at the Spectrum Summit and in the RSPG Opinion in order to identify available spectrum but also to improve the efficiency of current use. A detailed investigation of actual spectrum use and future needs, as foreseen in the proposed Radio Spectrum Policy Programme, will require expertise and resources that go beyond what is available in B4.	09 02			P & R	E		400.000 €
47	Analysing the Impact of Collective Use of Spectrum (CUS)- SMART 2011/0017	In accordance with the proposals in the RSPG and the plans outlined in the CWP, an impact assessment is necessary to accompany the Communication on Collective Use of Spectrum.	09 02			P & R	E		75.000 €
48	Analysing the Impact of a Commission Decision on the 2 GHz band - SMART 2011/0018	The Commission has received the final response to a CEPT Mandate regarding the introduction of technology and service neutrality (WAPECS) into the frequency bands currently used for UMTS (the 2 GHz band). Although CEPT has shown that it is technically feasible to introduce the WAPECS concept into these bands, there are issues related to the effects on existing rights of use (UMTS licenses) and to the economic impact of opening this frequency band to more flexible use which need to be studied in further detail.	09 02			P & R	E		60.000 €
49	Investigate options for effective stakeholder consultation and stakeholder management for the DAE - SMART 2011/0021	The Digital Agenda with its seven pillars and 100 actions will need effective consultation of stakeholders and skills to manage diverse groups of stakeholders.	09 03			P & R	E		250.000 €

50	DAE Action 17 # EU online trustmarks – building digital confidence in Europe - SMART 2011/0022	For consumers it is not easy to know where the online service is really based and thus, to be sure that EU guarantees apply. This situation is detrimental to consumers' confidence and trust in online services. Although there is a number of well-established national trusted labels for electronic commerce, consumers cannot often take advantage of these schemes in cross-border transactions. The multiplication of unfamiliar uncertified trustmarks on the internet, the lack of control and the easiness in counterfeiting them is very likely to mislead and confuse consumers to the detriment of their confidence.	09 03			P & R	E		150.000 €
51	Design of an evaluation framework for the implementation of the Digital Agenda - SMART 2011/0023	Part of the DAE Agenda	09 03			P & R	E		300.000 €
52	Prospective insights on R&D in ICT part 2 - PREDICT 2 - SMART 2011/0025	PREDICT 2 will continue the core monitoring done under PREDICT. This concerns the investments in ICT R&D. This data is important to report on the impact of actions taken under the DAE.	09 04			P & R	E		450.000 €
53	Analysis of publications and patents of ICT research in FP7 - SMART 2011/0039	The legal base of FP7 explicitly mandates the Commission to "continually and systematically monitor the implementation of the Framework Programme". Publications and patents are well established indicators of research outputs used by international organisations (OECD) as well as national funding organisations in Europe and developed countries (US, Japan, etc.). This provides a good basis to assess the effectiveness and efficiency of EC-funding. This study takes also into account the recommendations issued by DG INFSO internal audit concerning the evaluation activities of DG INFSO.	09 04			P & R	E		150.000 €

54	Review of European and International Best Practice in Control Systems of Publicly Funded Research - SMART 2011/0040	One of the recommendations of the recent FP7-ICT Interim Evaluation Report (the Bravo Report) has been to reduce the administrative burden of the Framework Programme in order to make it more attractive to European and international participants. In response to this recommendation (DG INFSO Action Plan 2010), DG INFSO has committed itself to review its research funding control systems and to undertake a fact finding exercise to learn from best practice at national level and globally. This initiative is also in line with the recent Commission Communication on Simplification (COM(2010) 187) and the Communication on Controls (COM(2010) 261). The results of this study will contribute to the evidence-base for the discussion on concrete instruments and implementation mechanisms for FP8.	09 04			P & R	E		100.000 €
55	NON FP participation by Innovative SMEs - Reason and Steps Forward	The FP7-ICT interim evaluation indicated as an essential conclusions that the FP does not, for various reasons, attract to a sufficient degree the most innovative SME or industries in Europe. An external study focusing on non-participants would permit to clarify the reasons for their choices but also to suggest ways forward for the new ICT-FP8 to remedy the situation.	09 04			P & R	E		150.000 €
56	Indicators for Digital Competence - SMART 2011/0032	To develop meaningful indicators to measure Digital Competences, as foreseen by the relevant DAE key action.	09 04			P & R	E		200000
57	Study on the monitoring of the implementation of the RFID Recommendation in the EU Member States -SMART 2011/0047	Based on the results of a first study, to be completed at the end of 2010 through a Framework Contract of DG ENTR, this study will allow to analyse and assess over time the progress made in the implementation of the RFID Recommendation and help the Commission prepare the report which it is expected to provide after three years of implementation, i.e. end of 2012. It is expected to cover all EU Member States and all key economic sectors and RFID applications.	09 04			P & R	E		500000

58	Social economic potential of PSI re-use - SMART 2011/0051	In the framework of the "Digital Agenda for Europe"; the re-use of PSI has been highlighted as a key driver to develop content markets in Europe, and has been included within the Digital Single Market Pillar. The review of the PSI Directive which is foreseen for 2012 has been considered within this pillar as a key action. Given the speed at which changes occur in the digital environment, new and very different types of re-users and re-uses are emerging. For example the applications (apps) market is flourishing and/or similarly the location based service industry is growing at phenomenal pace. In this context it would be necessary to have an updated overview of the PSI re-use market. In addition many public sector bodies are beginning to implement new re-use policies to cope with these emerging trends, and are for example implementing open data catalogues and portals of PSI. These new deployment strategies should be monitored in order to assess their efficiency. Previous studies of a similar nature were undertaken in 2006.	09 03			P & R	E		200000
59	Feasibility and impact of extending AAA platforms and services such as the ones used in GÉANT and EGI to include authorisation and authentication to use data/information resources (papers, catalogues, etc)- FIAAA-4-ERA - SMART 2011/0056	As a result (recommendation) of the High-Level Group on Scientific Data, there is a need to study the feasibility and impact of extending AAA platforms and services such as the ones used in GÉANT and EGI to include authorisation and authentication to use data/information resources (papers, catalogues, etc). The targets are the research and education communities, information service providers (datacentres, libraries) and e-Infrastructure/technology providers.	09 05			P & R	E		150000

60	IPv6, monitoring the deployment for Europe in the worldwide context - SMART 2011/0059	The depletion of IPv4 addresses is foreseen for 2011. The study needs to build on the results of a current on IPv6 of which will be available in December 2010. The year 2011 is critical in terms of depletion of IPv4 addresses. Therefore, new activities need to be planned to raise awareness of the fast depletion of IPv4 addresses. Given that IPv6 may become a major political issue in the beginning of 2011, DGINFSO needs the facts and figures in order to address the issue.	09 04			P & R	E		400000
61	Comparaison of European and non-European regional clusters in KETs: case of semiconductors - SMART 2011/0061	The study would support a set of initiatives to increase in competitiveness of European clusters in this field. Contribute to INFSO participation in 'Innovation Union' , the KET exercise and to the DA actions 50-51-53-55-56.	09 04			P & R	E		150000
62	The impact of ICT R&D in the large scale deployment of the electric vehicle - SMART 2011/0065	Today's conventional vehicles are equipped with lots of ICT, components and systems, i.e. sensors, actuators and controllers. Their full electrification means the replacement of two main blocks, i.e. the energy storage system and the engine, along with the employment of further complex ICT systems for the management of the energy and information flows inside and outside the vehicle. Seizing the full benefits of the EV for Europe's environment and economy requires early deployment at a large scale. Here, ICT and smart systems will develop their full potential as they can compensate for the high cost, low energy density, and restricted lifetime of traction batteries. The paradigm shift of electric mobility however can only take place by the close cooperation and strong commitment of the European industry (automotive, energy, utilities and electronics), the public authorities (EU, Member States, Regions) and the consumers. Dedicated lighthouse projects pointing out the enabling role of ICT for electric mobility can be expected to significantly accelerate a coherent	09 04			P & R	E		200000

63	Analysis of the needs for cross-border services and assessment of the organisational, legal, technical and semantic barriers - SMART 2011/0074	The eGovernment Ministerial Declaration of November 2009, the Digital Agenda for Europe and the Action Plan on eGovernment (to be adopted in 2010) emphasize the importance of cross-border public services based on well defined needs. In order to identify the needs and barriers for such cross-border services to reinforce the Single Market, a study needs to be launched. This study is specifically mentioned as an action for 2011 in the eGovernment Action Plan and is included in the CIP ICT PSP Work Programme 2011.	09 03			P & R	E		500000
64	e-accessibility measurement - SMART 2011/0070	Development and implementation of EU e-accessibility policy and legislation largely relies on comparative measurement of political and market developments in the Member States. More specifically, there are international and EU commitments and obligations on e-accessibility that must be monitored, e.g. in the UN Convention on the rights of persons with disabilities and in the Digital Agenda for Europe (see DAE actions on web accessibility, telecoms legislation and audiovisual legislation).	09 01			P & R	E		1000000
65	Benchmarking of national safer internet policies and actions	The Commission will order a benchmarking of safer internet policies and actions across Europe including defining indicators, analysing the actions run at national level and the resources used for these activities and their breakdown between the Commission, Member States, the private sector and the voluntary sector. The work will involve collecting information from all actors at national level.	09.02.02						475000
66	Assessment of the different models of supply and charging for public sector information (SMART 2010/0046).			1/12/2010	Q4 2011	P & R	E		90000
67	Assessing the impact of the digitisation of cultural heritage in the EU (SMART 2010/0048)			1/12/2010	Q4 2011	P & R	E		90000
68	EuroBarometer Survey on Internet services used by consumers - SMART 2011/0001 - DC	A Euro Barometer survey, targeting different end-user categories, according to Member State, age, sex, income, education, etc.	09.06.03			P & R	E		400000
69	Monitoring regulatory and market developments for electronic communications and information society services in certain	The objective of the study is to provide a monitoring tool for assessing progress in some European Neighbourhood countries on	09.02.01			P & R	E		480000
70	RFID and the recycling industry (SMART 2010/0042)	This study will assess the difficulties of recycling tags and the benefits and nuisances that the presence of RFID tags can have on		1/02/2011	41121	P & R	E		600000

## IV.II Impact Assessments / Staff Working Papers

### Continuing in 2011

71	Framework contract support to Impact Assessments in 2008-2010 (SMART/2007/0035)	To provide more coherent and flexible external evidence collection and impact analysis for policy initiatives in 2008-2009 and more efficient public procurement external services.	09	1/12/2008	30/11/2011 (renewable for 3 more times)	P	I + E		0 €
72	Impact Assessment for eCall	[tbc]		1/04/2010	31/01/2011	P	I		

### To be launched in 2011-2012

73	Report on the state of developments of roaming services in the EU and potential legislative proposal	CWP / 2010 / Annex II			Q2 2011	P & R	I + E		
74	Communication on Web Accessibility				Q2 2011	P & R	I		
75	Review of the Directive on reuse of public sector information 2003/98/EC	CWP / 2010 / Annex II			Q4 2011	P & R	I		
76	Framework for Electronic identity (eID) and authentication	CWP / 2010 / Annex II			Q4 2011	P & R	I		
77	Impact assessment of next phase of Safer Internet programme (2013-xxx)	CWP item		Q1 2011	Q1 2012	P & R	I + E		
78	Impact assessment of an EU governance strategy for the future deployment of the Internet of Things	CWP item		Q1 2011	Q1 2012	P	I + E		

### 2011 activities to be determined

79	eHealth Action Plan – make eHealth real- for patients, professionals and the economy	CWP / 2010 / Annex II			Q4 2011	P & R	I		
80	Technical implementing measures for personal data breach notifications in the electronic communications sector				Q2 2011	P & R	I		
81	Measures to implement Europe-wide numbering range for business services				Q2 2011	P & R	I		
82	IT Security standards in public procurement	CWP / 2010 / Annex II			Q2 2011	P & R	I		
83	Communication on the results of the public consultation on the role of the universal service in electronic communication	CWP / 2010 / Annex II			Q2 2011	P & R	I		

## IV.III Monitoring activities

### Continuing in 2010

84	Monitoring of the IST-RTD implementation in 2009, including of evaluation of proposals	A continuous systematic monitoring of the IST RTD is required by the legal basis	09 04	01/01/2011	31/12/2011	continuous	I + E		30.000 €
85	Monitoring of the ICT-PSP implementation in 2009, including of evaluation of proposals	A continuous systematic monitoring of the IST RTD is required by the legal basis	09 03	01/01/2011	31/12/2011	continuous	I + E		13.000 €
86	Monitoring of ICT Communication activities - Communication channels: Web	A continuous systematic monitoring of the DG's Communication activities	09	01/01/2011	31/12/2011	continuous	I	30	
87	Monitoring of the the CIP ICT performance (Observatory) - Phase C	A continuous systematic monitoring of the CIP-ICT effects	09 03	01/01/2011	31/12/2011	continuous	I + E		200.000 €