

□Nb.responses  
% Total  
% Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

COUNTRIES  
PAYS

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
BELGIQUE	1030 100 100	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	441 2.7 2.7
DANMARK	0 100 0	1000 100 100	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	221 1.4 1.4
DEUTSCHLAND WEST	0 0 0	0 0 0	1014 100 100	1606 79 79	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	2893 17.7 17.7
ELLAS	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	1001 100 100	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	451 2.8 2.8
ITALIA	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	1013 100 100	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	2542 15.6 15.6
ESPANA	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	1000 100 100	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	1735 10.6 10.6
FRANCE	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	1110 100 100	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	2696 16.5 16.5
IRELAND	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	1004 100 100	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	153 0.9 0.9
NORTHERN IRELAND	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	33 2.5 2.5	67 0.4 0.4
LUXEMBOURG	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	600 100 100	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	18 0.1 0.1

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 % Total  
 % Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

COUNTRIES  
 PAYS

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
NEDERLAND	0	0	0	0	0	0	0	0	0	0	0	1001	0	0	0	0	0	660
	0	0	0	0	0	0	0	0	0	0	0	100	0	0	0	0	0	4
	0	0	0	0	0	0	0	0	0	0	0	100	0	0	0	0	0	4
PORTUGAL	0	0	0	0	0	0	0	0	0	0	0	0	0	1000	0	0	0	437
	0	0	0	0	0	0	0	0	0	0	0	0	0	100	0	0	0	2.7
	0	0	0	0	0	0	0	0	0	0	0	0	0	100	0	0	0	2.7
GREAT BRITAIN	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1283	2377
	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	97.5	14.6
	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	97.5	14.6
DEUTSCHLAND OST	0	0	0	427	1024	0	0	0	0	0	0	0	0	0	0	0	0	683
	0	0	0	21	100	0	0	0	0	0	0	0	0	0	0	0	0	4.2
	0	0	0	21	100	0	0	0	0	0	0	0	0	0	0	0	0	4.2
SUOMEN	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1022	0	0	220
	0	0	0	0	0	0	0	0	0	0	0	0	0	0	100	0	0	1.3
	0	0	0	0	0	0	0	0	0	0	0	0	0	0	100	0	0	1.3
SVERIGE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1000	0	367
	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	100	0	2.3
	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	100	0	2.3
OSTERREICH	0	0	0	0	0	0	0	0	0	0	0	0	1027	0	0	0	0	352
	0	0	0	0	0	0	0	0	0	0	0	0	100	0	0	0	0	2.2
	0	0	0	0	0	0	0	0	0	0	0	0	100	0	0	0	0	2.2
NO ANSWER	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

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 % Total  
 % Nb.responses

EUROBAROMETER 59.2 - SPRING 2003

Q.1. - What is your nationality? Please tell me the country(ies) that applies(y). (MULTIPLE ANSWERS POSSIBLE)  
 Q.1. - Quelle est votre nationalité ? Veuillez indiquer le(s) pays qui s'applique(nt). (PLUSIEURS REPONSES POSSIBLES)

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Belgium	976 94.7 94.7	2 0.2 0.2	0 0 0	0 0 0	1 0.1 0.1	0 0 0	1 0.1 0.1	2 0.2 0.2	0 0 0	0 0 0	21 3.6 3.5	5 0.5 0.5	0 0 0	1 0.1 0.1	0 0 0	0 0 0	5 0.4 0.4	441 2.7 2.7
Denmark	1 0.1 0.1	989 98.9 98.5	1 0.1 0.1	3 0.1 0.1	3 0.3 0.3	3 0.3 0.3	1 0.1 0.1	0 0 0	0 0 0	0 0 0	1 0.1 0.1	1 0.1 0.1	0 0 0	0 0 0	0 0 0	6 0.6 0.6	3 0.2 0.2	235 1.4 1.4
Germany	3 0.3 0.3	2 0.2 0.2	994 98.1 97.3	1997 98.3 97.6	1013 99 98.8	1 0.1 0.1	2 0.2 0.2	3 0.2 0.2	1 0.1 0.1	0 0 0	11 1.8 1.7	4 0.4 0.4	2 0.2 0.2	0 0 0	1 0.1 0.1	2 0.2 0.2	3 0.3 0.3	3536 21.7 21.6
Greece	2 0.2 0.2	0 0 0	2 0.2 0.2	3 0.2 0.2	0 0 0	998 99.7 99.6	3 0.3 0.3	0 0 0	0 0 0	0 0 0	1 0.1 0.1	0 0 0	0 0 0	0 0 0	0 0 0	1 0.1 0.1	0 0 0	462 2.8 2.8
Spain	4 0.4 0.4	1 0.1 0.1	1 0.1 0.1	2 0.1 0.1	0 0 0	0 0 0	991 99.1 99	5 0.5 0.5	0 0 0	0 0 0	2 0.3 0.3	1 0.1 0.1	0 0 0	0 0 0	0 0 0	4 0.4 0.4	2 0.1 0.1	1743 10.7 10.6
France	15 1.4 1.4	1 0.1 0.1	3 0.3 0.3	6 0.3 0.3	3 0.3 0.3	0 0 0	3 0.3 0.3	1095 98.7 98.3	0 0 0	0 0 0	31 5.1 5.1	2 0.2 0.2	0 0 0	0 0 0	0 0 0	1 0.1 0.1	0 0 0	2683 16.4 16.4
Ireland	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	1 0.1 0.1	996 99.2 98.8	0 0 0	2 0.4 0.4	0 0 0	0 0 0	0 0 0	0 0 0	1 0.1 0.1	7 0.5 0.5	168 1 1
Italy	17 1.7 1.7	1 0.1 0.1	11 1.1 1.1	17 0.9 0.9	0 0 0	0 0 0	0 0 0	3 0.3 0.3	2 0.2 0.2	1013 100 99.9	19 3.1 3.1	0 0 0	1 0.1 0.1	0 0 0	0 0 0	1 0.1 0.1	0 0 0	2590 15.9 15.8
Luxembourg	1 0.1 0.1	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	456 75.9 75.5	1 0.1 0.1	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	15 0.1 0.1
Netherlands	8 0.8 0.8	1 0.1 0.1	3 0.3 0.3	6 0.3 0.3	2 0.2 0.2	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	6 0.9 0.9	988 98.7 98.4	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	666 4.1 4.1

□Nb.responses  
 % Total  
 % Nb.responses

EUROBAROMETER 59.2 - SPRING 2003

Q.1. - What is your nationality? Please tell me the country(ies) that applies(y). (MULTIPLE ANSWERS POSSIBLE)  
 Q.1. - Quelle est votre nationalité ? Veuillez indiquer le(s) pays qui s'applique(nt). (PLUSIEURS REPONSES POSSIBLES)

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL EU 15	
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Portugal	2 0.2 0.2	0 0 0	2 0.2 0.2	4 0.2 0.2	0 0 0	0 0 0	1 0.1 0.1	3 0.2 0.2	0 0 0	0 0 0	52 8.7 8.7	0 0 0	0 0 0	1000 100 99.9	0 0 0	0 0 0	2 0.1 0.1	457 2.8 2.8
United Kingdom (Great Britain, Northern Ireland)	1 0.1 0.1	3 0.3 0.3	1 0.1 0.1	3 0.1 0.1	2 0.2 0.2	0 0 0	1 0.1 0.1	2 0.1 0.1	9 0.9 0.9	1 0.1 0.1	1 0.2 0.2	2 0.2 0.2	0 0 0	0 0 0	0 0 0	2 0.2 0.2	1298 98.7 98.3	2428 14.9 14.8
Austria	0 0 0	0 0 0	2 0.2 0.2	3 0.2 0.2	1 0.1 0.1	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	1017 99 98.8	0 0 0	0 0 0	0 0 0	0 0 0	355 2.2 2.2
Sweden	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	2 0.3 0.3	0 0 0	9 0.9 0.9	0 0 0	4 0.4 0.4	988 98.8 97.3	0 0 0	367 2.3 2.2
Finland	0 0 0	3 0.3 0.3	1 0.1 0.1	1 0.1 0.1	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	1018 99.6 99.5	10 1 1	0 0 0	226 1.4 1.4
Other countries	0 0 0	1 0.1 0.1	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0
DK	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.27. - a) Do you think that, as a consumer, you have a high level of protection in (OUR COUNTRY)?  
 Q.27. - a) Estimez-vous, en tant que consommateur, que vous bénéficiez d'un niveau de protection élevé en (NOTRE PAYS) ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Yes	527 51.2 56	716 71.6 78.2	555 54.7 60.5	1067 52.5 58.4	453 44.2 50.2	199 19.9 21	438 43.8 49.6	638 57.5 60.6	447 44.5 50.3	222 21.9 23.9	323 53.8 59.4	637 63.6 67.7	684 66.6 73.1	297 29.7 34	854 83.6 87.6	724 72.4 76.1	739 56.2 62.2	7909 48.5 53
No	264 25.7 28.1	171 17.1 18.7	188 18.6 20.6	417 20.5 22.8	285 27.9 31.7	662 66.2 69.9	352 35.2 39.9	249 22.4 23.6	304 30.3 34.3	536 52.9 57.8	107 17.8 19.7	163 16.3 17.3	102 9.9 10.9	522 52.2 59.6	64 6.2 6.5	133 13.3 14	312 23.7 26.2	4801 29.4 32.2
It depends	150 14.6 16	29 2.9 3.1	174 17.1 19	343 16.9 18.8	163 16 18.1	87 8.7 9.1	93 9.3 10.6	166 14.9 15.7	137 13.6 15.4	170 16.7 18.3	113 18.9 20.9	141 14.1 15	149 14.5 16	56 5.6 6.4	57 5.6 5.9	94 9.4 9.9	139 10.5 11.6	2201 13.5 14.8
DK	88 8.5	85 8.5	97 9.6	205 10.1	122 11.9	53 5.3	116 11.6	57 5.2	116 11.6	85 8.4	57 9.5	60 6	92 9	124 12.4	47 4.6	48 4.8	126 9.6	1401 8.6
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

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 % Total  
 % Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.27. - b) And, you, as a consumer in the other countries of the European Union?  
 Q.27. - b) Et, en tant que consommateur dans les autres pays de l'Union européenne ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL EU 15	
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Yes	288 27.9 38.8	147 14.7 32.8	184 18.2 27.1	367 18.1 26.9	181 17.7 26.3	305 30.5 50.7	302 30.2 55.5	252 22.7 33.9	254 25.3 45.1	132 13 23.2	161 26.8 37.1	236 23.5 41.8	287 28 38.5	257 25.7 42.5	214 20.9 36.6	115 11.5 22.8	222 16.9 32.4	3317 20.3 33.7
No	302 29.3 40.7	252 25.2 56.2	371 36.5 54.5	744 36.6 54.5	378 36.9 54.7	220 21.9 36.5	180 18 33.2	285 25.7 38.5	191 19 33.9	318 31.4 55.9	137 22.8 31.5	191 19 33.8	279 27.2 37.4	286 28.6 47.3	256 25.1 43.9	313 31.3 61.9	334 25.4 48.6	4566 28 46.4
It depends	152 14.7 20.5	50 5 11.1	125 12.4 18.4	253 12.5 18.6	131 12.8 19	77 7.7 12.8	62 6.2 11.3	204 18.4 27.6	118 11.8 21	118 11.7 20.9	136 22.7 31.4	138 13.8 24.4	179 17.4 24	62 6.2 10.2	114 11.1 19.5	78 7.8 15.4	131 10 19.1	1955 12 19.9
DK	289 28	551 55.1	334 32.9	667 32.8	333 32.6	399 39.9	456 45.6	369 33.2	441 44	445 43.9	166 27.7	437 43.7	281 27.4	395 39.5	439 42.9	494 49.4	628 47.8	6475 39.7
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.28.1. - As a consumer, do you think the Single European Market has a very positive, fairly positive, fairly negative, very negative or no effect on the price of non-food products?  
 Q.28.1. - Estimez-vous, en tant que consommateur, que le marché unique européen a un effet très positif, plutôt positif, plutôt négatif, très négatif ou n'a aucun effet en ce qui concerne le prix des produits non-alimentaires ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Very positive (5.0)	72 7 7.9	59 5.9 7.6	85 8.4 10.8	161 7.9 10.2	64 6.2 7.9	106 10.6 12.5	113 11.3 12.8	57 5.1 5.8	65 6.5 7.4	54 5.3 6.3	73 12.2 13.7	76 7.6 9.1	104 10.1 12.7	70 7 8.2	72 7.1 8.8	83 8.3 10.1	80 6.1 8.3	1169 7.2 8.7
Fairly positive(4.0)	409 39.7 44.7	437 43.7 56	431 42.5 54.6	851 41.9 53.6	405 39.5 50	305 30.5 35.9	343 34.3 39.1	412 37.1 41.8	347 34.6 39.9	347 34.3 40.4	299 49.8 55.7	496 49.6 59.3	361 35.1 44.3	409 40.9 47.6	485 47.5 59.3	454 45.4 55.3	399 30.3 41.3	6078 37.3 45.2
Fairly negative(2.0)	237 23 25.9	112 11.2 14.4	109 10.8 13.8	235 11.6 14.8	149 14.6 18.4	246 24.6 29	235 23.5 26.8	259 23.4 26.3	180 18 20.7	257 25.4 30	104 17.4 19.4	146 14.6 17.5	174 16.9 21.3	226 22.6 26.3	104 10.2 12.7	115 11.5 14	241 18.3 25	3129 19.2 23.3
Very negative (1.0)	77 7.4 8.4	21 2.1 2.7	49 4.8 6.2	89 4.4 5.6	28 2.7 3.4	134 13.4 15.7	128 12.8 14.6	84 7.6 8.6	142 14.1 16.3	99 9.8 11.5	23 3.9 4.3	14 1.4 1.7	25 2.4 3.1	84 8.4 9.8	12 1.2 1.5	24 2.4 2.9	79 6 8.2	1166 7.1 8.7
No effect (3.0)	120 11.6 13.1	151 15.1 19.3	115 11.4 14.6	251 12.4 15.8	164 16.1 20.3	59 5.9 7	59 5.9 6.8	172 15.5 17.5	136 13.6 15.7	101 10 11.8	37 6.2 6.9	104 10.3 12.4	152 14.8 18.6	70 7 8.2	145 14.2 17.7	145 14.5 17.6	166 12.6 17.2	1891 11.6 14.1
DK	116 11.3	220 22	225 22.2	445 21.9	214 20.9	151 15.1	122 12.2	126 11.3	133 13.3	154 15.2	64 10.6	164 16.4	212 20.6	140 14	204 20	179 17.9	350 26.6	2880 17.7
AVERAGE	3.18	3.51	3.5	3.48	3.41	3	3.09	3.1	3.01	3	3.55	3.57	3.42	3.18	3.61	3.56	3.17	3.22
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

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EUROBAROMETER 59.2 - SPRING 2003

Q.28.2. - As a consumer, do you think the Single European Market has a very positive, fairly positive, fairly negative, very negative or no effect on the price of food products?  
Q.28.2. - Estimez-vous, en tant que consommateur, que le marché unique européen a un effet très positif, plutôt positif, plutôt négatif, très négatif ou n'a aucun effet en ce qui concerne le prix des produits alimentaires ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Very positive (5.0)	96 9.3 10.2	80 8 9.9	103 10.2 12.4	193 9.5 11.5	70 6.9 8.2	98 9.8 11.2	114 11.4 12.8	62 5.6 6.1	67 6.7 7.5	51 5.1 6	65 10.8 12.1	59 5.9 6.8	128 12.4 14.8	76 7.6 8.7	93 9.1 10.7	92 9.2 10.8	97 7.4 9.8	1283 7.9 9.3
Fairly positive(4.0)	408 39.7 43.7	431 43.1 53.2	399 39.4 48.1	802 39.5 47.9	407 39.7 47.3	286 28.6 32.5	334 33.4 37.4	359 32.4 35.8	303 30.2 34	316 31.2 36.8	304 50.7 56.5	467 46.7 53.9	386 37.6 44.7	415 41.5 47.4	491 48 56.7	451 45.1 52.7	414 31.5 42	5774 35.4 41.9
Fairly negative(2.0)	234 22.7 25	139 13.9 17.2	168 16.5 20.2	348 17.1 20.8	199 19.4 23.1	268 26.7 30.4	249 24.9 27.8	317 28.6 31.5	200 19.9 22.4	278 27.4 32.4	117 19.5 21.7	216 21.5 24.9	195 18.9 22.5	230 23 26.3	149 14.6 17.2	141 14.1 16.5	259 19.7 26.2	3668 22.5 26.6
Very negative (1.0)	95 9.2 10.2	24 2.4 2.9	59 5.8 7.1	110 5.4 6.6	41 4 4.7	181 18.1 20.6	143 14.3 16	96 8.7 9.6	200 19.9 22.3	134 13.2 15.6	17 2.9 3.2	30 3 3.5	42 4.1 4.8	93 9.3 10.7	20 2 2.3	51 5.1 6	75 5.7 7.6	1409 8.6 10.2
No effect (3.0)	103 10 11	136 13.6 16.8	101 10 12.2	220 10.8 13.1	143 14 16.6	46 4.6 5.3	53 5.3 6	171 15.4 17	123 12.2 13.8	78 7.7 9.2	35 5.8 6.4	95 9.5 10.9	114 11.1 13.2	61 6.1 6.9	112 11 13	120 12 14	141 10.7 14.3	1661 10.2 12
DK	95 9.2	190 19	184 18.1	359 17.7	164 16.1	121 12.1	107 10.7	105 9.5	111 11	156 15.4	62 10.4	134 13.4	163 15.9	124 12.4	157 15.4	144 14.4	330 25.1	2519 15.4
AVERAGE	3.19	3.5	3.39	3.37	3.31	2.83	3.03	2.97	2.82	2.85	3.53	3.36	3.42	3.17	3.56	3.46	3.2	3.13
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
% Total  
% Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.28.3. - As a consumer, do you think the Single European Market has a very positive, fairly positive, fairly negative, very negative or no effect on the price of services?  
Q.28.3. - Estimez-vous, en tant que consommateur, que le marché unique européen a un effet très positif, plutôt positif, plutôt négatif, très négatif ou n'a aucun effet en ce qui concerne le prix des services?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Very positive (5.0)	69 6.7 7.8	26 2.6 4.1	55 5.4 7.5	111 5.5 7.4	58 5.6 7.2	108 10.7 12.6	112 11.2 12.9	63 5.6 6.7	52 5.1 5.9	53 5.2 6.7	50 8.4 9.8	54 5.4 6.8	105 10.2 13.5	81 8.1 9.7	69 6.8 8.2	64 6.4 8.3	78 6 8.4	1059 6.5 8.3
Fairly positive(4.0)	376 36.5 42.3	300 30 47.6	308 30.4 41.8	620 30.5 41.3	319 31.1 39.7	287 28.7 33.8	318 31.8 36.5	327 29.4 35	288 28.7 33.1	295 29.1 37.1	282 47 54.7	428 42.8 53.2	302 29.4 39.1	362 36.2 43.4	425 41.6 50.7	347 34.7 45.4	329 25 35.2	4961 30.4 38.7
Fairly negative(2.0)	233 22.7 26.2	105 10.5 16.7	178 17.5 24.1	361 17.8 24.1	192 18.7 23.9	258 25.8 30.3	257 25.7 29.6	281 25.3 30	194 19.3 22.3	272 26.8 34.1	115 19.1 22.2	184 18.3 22.8	183 17.8 23.7	229 22.9 27.4	163 16 19.5	149 14.9 19.5	262 19.9 28.1	3578 21.9 27.9
Very negative (1.0)	79 7.6 8.8	21 2.1 3.3	59 5.8 8	123 6 8.2	71 6.9 8.8	142 14.2 16.7	114 11.4 13.2	79 7.1 8.5	192 19.1 22	94 9.3 11.8	21 3.6 4.1	29 2.9 3.6	35 3.4 4.5	93 9.3 11.1	21 2 2.5	42 4.2 5.5	79 6 8.4	1212 7.4 9.4
No effect (3.0)	132 12.8 14.8	179 17.9 28.4	138 13.6 18.7	286 14.1 19.1	164 16 20.5	56 5.6 6.6	69 6.9 7.9	185 16.7 19.8	145 14.4 16.6	83 8.2 10.4	47 7.8 9.1	109 10.9 13.6	148 14.4 19.1	70 7 8.3	160 15.7 19.1	163 16.3 21.3	186 14.1 19.9	2015 12.4 15.7
DK	141 13.7	370 37	277 27.3	531 26.1	221 21.6	150 15	129 12.9	176 15.9	134 13.4	216 21.3	85 14.2	197 19.6	255 24.8	165 16.5	184 18	235 23.5	381 29	3489 21.4
AVERAGE	3.14	3.32	3.17	3.16	3.13	2.95	3.06	3.01	2.79	2.93	3.44	3.37	3.33	3.13	3.43	3.31	3.07	3.08
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
% Total  
% Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.28.4. - As a consumer, do you think the Single European Market has a very positive, fairly positive, fairly negative, very negative or no effect on the quality of non-food products?  
Q.28.4. - Estimez-vous, en tant que consommateur, que le marché unique européen a un effet très positif, plutôt positif, plutôt négatif, très négatif ou n'a aucun effet en ce qui concerne la qualité des produits non-alimentaires ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Very positive (5.0)	69 6.7 7.6	49 4.9 6.6	68 6.7 8.7	132 6.5 8.5	60 5.9 7.5	110 11 13.4	122 12.2 14.1	59 5.4 6.2	81 8 9.4	67 6.6 8.2	62 10.3 11.6	54 5.4 6.5	96 9.3 11.8	79 7.9 9.3	47 4.6 5.8	65 6.5 8.1	87 6.6 9.2	1160 7.1 8.8
Fairly positive(4.0)	476 46.2 53	404 40.4 54.1	370 36.5 48	741 36.5 47.5	371 36.2 46	368 36.8 44.8	449 44.9 51.7	419 37.7 43.3	402 40 46.6	431 42.6 52.8	313 52.2 59.3	487 48.6 58.5	299 29.1 36.9	414 41.4 48.9	413 40.5 51.2	415 41.5 51.3	417 31.7 43.9	6332 38.8 48.2
Fairly negative(2.0)	142 13.8 15.8	107 10.7 14.3	170 16.7 22	340 16.7 21.8	172 16.8 21.4	195 19.5 23.7	129 12.9 14.8	208 18.7 21.5	129 12.9 15	154 15.2 18.8	73 12.2 13.8	134 13.4 16.1	168 16.3 20.7	199 19.9 23.5	166 16.2 20.5	141 14.1 17.4	207 15.7 21.8	2611 16 19.9
Very negative (1.0)	30 2.9 3.4	16 1.6 2.2	33 3.2 4.3	64 3.2 4.1	28 2.8 3.5	68 6.8 8.3	31 3.1 3.6	57 5.1 5.9	71 7.1 8.2	52 5.1 6.3	9 1.5 1.7	12 1.2 1.4	38 3.7 4.6	86 8.6 10.2	12 1.1 1.4	40 4 5	65 4.9 6.8	689 4.2 5.2
No effect (3.0)	181 17.6 20.2	169 16.9 22.7	132 13 17	281 13.8 18	175 17.1 21.7	81 8.1 9.8	138 13.8 15.8	223 20.1 23.1	179 17.8 20.8	113 11.2 13.9	71 11.9 13.5	145 14.5 17.4	210 20.5 26	69 6.9 8.1	170 16.6 21	147 14.7 18.2	174 13.2 18.3	2349 14.4 17.9
DK	132 12.8	255 25.5	242 23.9	474 23.3	217 21.2	179 17.9	131 13.1	144 13	142 14.1	196 19.3	71 11.9	169 16.9	217 21.1	153 15.3	214 20.9	192 19.2	366 27.8	3171 19.4
AVERAGE	3.46	3.49	3.35	3.34	3.32	3.31	3.58	3.22	3.34	3.38	3.65	3.53	3.31	3.24	3.39	3.4	3.27	3.35
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.28.5. - As a consumer, do you think the Single European Market has a very positive, fairly positive, fairly negative, very negative or no effect on the quality of services?  
 Q.28.5. - Estimez-vous, en tant que consommateur, que le marché unique européen a un effet très positif, plutôt positif, plutôt négatif, très négatif ou n'a aucun effet en ce qui concerne la qualité des services ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Very positive (5.0)	65 6.3 7.5	27 2.7 4.4	44 4.4 6.1	91 4.5 6.2	51 5 6.6	122 12.2 14.7	122 12.2 14.2	65 5.9 7	65 6.4 7.6	56 5.5 7.1	63 10.4 12.3	53 5.3 6.7	85 8.3 11.3	77 7.7 9.3	51 5 6.2	52 5.2 7	78 5.9 8.5	1044 6.4 8.3
Fairly positive(4.0)	448 43.5 51.3	292 29.2 48.4	324 32 45.1	660 32.5 45.1	353 34.4 45.4	357 35.7 42.8	457 45.7 53.3	365 32.9 39.5	405 40.3 47.3	418 41.2 53.3	289 48.2 56.8	459 45.8 57.2	276 26.9 36.7	407 40.7 48.8	441 43.1 53.7	375 37.5 50.7	379 28.8 41.4	5887 36.1 46.7
Fairly negative(2.0)	128 12.4 14.6	82 8.2 13.5	152 15 21.2	309 15.2 21.1	163 15.9 21	198 19.8 23.8	121 12.1 14.1	202 18.2 21.8	119 11.8 13.9	146 14.4 18.6	81 13.4 15.8	114 11.4 14.2	142 13.9 18.9	189 18.9 22.7	123 12.1 15	123 12.3 16.6	198 15 21.6	2438 14.9 19.4
Very negative (1.0)	28 2.7 3.2	13 1.3 2.2	42 4.1 5.8	81 4 5.5	35 3.4 4.5	65 6.5 7.8	21 2.1 2.5	46 4.1 5	65 6.5 7.6	38 3.7 4.8	12 2 2.3	16 1.6 2	29 2.8 3.8	82 8.2 9.8	14 1.4 1.7	25 2.5 3.4	65 4.9 7.1	630 3.9 5
No effect (3.0)	204 19.9 23.4	190 19 31.5	156 15.4 21.8	321 15.8 21.9	175 17.1 22.5	91 9.1 10.9	136 13.6 15.9	247 22.2 26.7	202 20.1 23.6	127 12.6 16.2	65 10.8 12.8	160 16 19.9	221 21.5 29.3	78 7.8 9.4	193 18.8 23.4	164 16.4 22.2	195 14.8 21.4	2601 15.9 20.6
DK	156 15.2	396 39.6	295 29.1	570 28.1	248 24.2	167 16.7	142 14.2	185 16.7	149 14.8	229 22.6	91 15.1	199 19.9	275 26.7	166 16.6	200 19.6	261 26.1	401 30.5	3714 22.8
AVERAGE	3.45	3.39	3.24	3.25	3.29	3.33	3.63	3.22	3.33	3.39	3.61	3.52	3.33	3.25	3.48	3.41	3.23	3.34
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
% Total  
% Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.28.6. - As a consumer, do you think the Single European Market has a very positive, fairly positive, fairly negative, very negative or no effect on the choice of non-food products?  
Q.28.6. - Estimez-vous, en tant que consommateur, que le marché unique européen a un effet très positif, plutôt positif, plutôt négatif, très négatif ou n'a aucun effet en ce qui concerne le choix des produits non-alimentaires ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Very positive (5.0)	148 14.3 16.2	93 9.3 11.8	139 13.7 17.7	270 13.3 17.2	122 11.9 15.1	110 11 13.7	143 14.3 16.9	86 7.8 8.9	112 11.1 12.8	71 7 8.9	89 14.8 16.8	102 10.1 11.9	169 16.5 20.7	93 9.3 11.2	113 11 13.8	147 14.7 17.8	136 10.3 14.2	1761 10.8 13.4
Fairly positive(4.0)	483 46.9 53	479 47.9 60.9	407 40.1 52	818 40.3 52	419 41 51.8	391 39.1 49	460 46 54.2	468 42.1 48.3	440 43.8 50.3	419 41.3 52.9	334 55.7 63.3	574 57.4 67.2	395 38.5 48.3	448 44.8 53.7	503 49.2 61.5	485 48.5 58.8	412 31.3 43	6751 41.4 51.5
Fairly negative(2.0)	85 8.2 9.3	56 5.6 7.1	106 10.4 13.6	210 10.3 13.3	101 9.9 12.5	157 15.7 19.7	105 10.5 12.4	162 14.6 16.7	112 11.1 12.8	132 13 16.7	48 8 9.1	62 6.1 7.2	89 8.6 10.9	154 15.4 18.4	74 7.2 9	70 7 8.5	184 14 19.2	1937 11.9 14.8
Very negative (1.0)	28 2.7 3.1	13 1.3 1.7	24 2.3 3	45 2.2 2.9	19 1.8 2.3	62 6.2 7.7	20 2 2.3	51 4.6 5.3	63 6.3 7.2	40 4 5.1	5 0.8 0.9	10 1 1.1	21 2 2.6	62 6.2 7.5	8 0.8 1	21 2.1 2.6	58 4.4 6.1	550 3.4 4.2
No effect (3.0)	167 16.2 18.3	146 14.6 18.5	107 10.5 13.6	231 11.4 14.7	149 14.6 18.4	79 7.9 9.9	120 12 14.2	201 18.1 20.8	147 14.7 16.8	130 12.8 16.4	52 8.7 9.9	108 10.8 12.6	144 14 17.5	77 7.7 9.2	120 11.7 14.6	101 10.1 12.2	167 12.7 17.5	2117 13 16.1
DK	119 11.6	213 21.3	233 23	458 22.5	213 20.8	202 20.2	152 15.2	142 12.8	130 12.9	221 21.8	72 12	146 14.6	209 20.3	166 16.6	204 20	175 17.5	359 27.3	3197 19.6
AVERAGE	3.7	3.74	3.68	3.67	3.65	3.41	3.71	3.39	3.49	3.44	3.86	3.81	3.74	3.43	3.78	3.81	3.4	3.55
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
% Total  
% Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.28.7. - As a consumer, do you think the Single European Market has a very positive, fairly positive, fairly negative, very negative or no effect on the choice of food products?  
Q.28.7. - Estimez-vous, en tant que consommateur, que le marché unique européen a un effet très positif, plutôt positif, plutôt négatif, très négatif ou n'a aucun effet en ce qui concerne le choix des produits alimentaires ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Very positive (5.0)	170 16.5 18.3	134 13.4 16.5	203 20 24.2	398 19.6 23.6	185 18.1 21.3	126 12.6 15.4	149 14.9 17.7	88 7.9 8.9	121 12 13.6	80 7.9 9.8	97 16.2 18.3	94 9.4 10.7	212 20.6 24.9	87 8.7 10.3	145 14.2 17	186 18.6 21.8	163 12.4 16.6	2132 13.1 15.7
Fairly positive(4.0)	504 48.9 54.4	485 48.5 59.7	443 43.7 53.1	894 44 53	463 45.2 53	386 38.6 47.2	448 44.8 53	474 42.7 48	491 48.9 55.4	431 42.5 52.7	337 56.1 63.4	634 63.3 71.6	402 39.1 47.3	449 44.9 53.3	516 50.5 60.5	488 48.8 57.1	480 36.5 48.8	7098 43.5 52.4
Fairly negative(2.0)	75 7.3 8.1	52 5.2 6.4	73 7.2 8.7	144 7.1 8.5	68 6.6 7.7	162 16.2 19.8	105 10.5 12.4	167 15.1 16.9	85 8.5 9.6	134 13.3 16.4	44 7.3 8.2	56 5.6 6.3	91 8.9 10.7	174 17.4 20.7	59 5.8 6.9	71 7.1 8.3	153 11.6 15.5	1775 10.9 13.1
Very negative (1.0)	25 2.5 2.7	13 1.3 1.6	21 2.1 2.5	40 2 2.4	17 1.6 1.9	70 6.9 8.5	23 2.3 2.7	49 4.4 4.9	58 5.8 6.5	50 4.9 6.1	5 0.8 0.9	6 0.6 0.6	24 2.3 2.8	58 5.8 6.9	16 1.6 1.9	28 2.8 3.3	50 3.8 5.1	552 3.4 4.1
No effect (3.0)	152 14.8 16.4	128 12.8 15.8	96 9.4 11.5	210 10.3 12.5	140 13.7 16.1	75 7.4 9.1	120 12 14.2	210 18.9 21.2	132 13.2 14.9	123 12.1 15	49 8.2 9.2	95 9.5 10.8	121 11.7 14.2	74 7.4 8.8	116 11.4 13.7	81 8.1 9.5	139 10.5 14.1	1990 12.2 14.7
DK	103 10	187 18.7	179 17.6	346 17	152 14.8	182 18.2	155 15.5	122 11	117 11.6	195 19.2	69 11.5	116 11.6	178 17.3	157 15.7	169 16.6	145 14.5	331 25.2	2765 17
AVERAGE	3.78	3.83	3.88	3.87	3.84	3.41	3.71	3.39	3.6	3.44	3.9	3.85	3.81	3.39	3.84	3.86	3.56	3.63
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.28.8. - As a consumer, do you think the Single European Market has a very positive, fairly positive, fairly negative, very negative or no effect on the choice of services?  
 Q.28.8. - Estimez-vous, en tant que consommateur, que le marché unique européen a un effet très positif, plutôt positif, plutôt négatif, très négatif ou n'a aucun effet en ce qui concerne le choix des services ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Very positive (5.0)	124 12 13.9	41 4.1 7	88 8.7 12.1	181 8.9 12.2	101 9.9 12.8	114 11.4 14.3	125 12.5 15	68 6.1 7.3	79 7.9 9.3	76 7.5 10	85 14.2 16.5	68 6.8 8.5	126 12.2 16.6	83 8.3 10.3	94 9.2 11.6	99 9.9 13.2	98 7.5 10.7	1381 8.5 11
Fairly positive(4.0)	464 45 52.2	304 30.4 51.8	367 36.2 50.4	752 37 50.8	413 40.3 52	374 37.4 47	457 45.7 54.7	409 36.9 44.2	433 43.1 51	396 39.1 52.4	328 54.7 63.4	544 54.3 67.8	357 34.7 47.1	443 44.3 54.7	473 46.3 58.4	416 41.6 55.3	388 29.5 42.3	6263 38.4 50.1
Fairly negative(2.0)	87 8.4 9.7	61 6.1 10.4	111 10.9 15.2	211 10.4 14.3	87 8.5 10.9	158 15.8 19.8	98 9.8 11.8	177 15.9 19.1	88 8.8 10.4	119 11.7 15.8	51 8.5 9.9	65 6.5 8.1	84 8.2 11.1	152 15.2 18.8	67 6.6 8.3	73 7.3 9.7	192 14.6 20.9	1945 11.9 15.5
Very negative (1.0)	29 2.8 3.3	9 0.9 1.5	23 2.3 3.2	47 2.3 3.2	23 2.2 2.9	69 6.9 8.6	19 1.9 2.3	45 4 4.8	57 5.7 6.7	42 4.2 5.6	5 0.9 1	9 0.9 1.1	22 2.2 3	51 5.1 6.2	8 0.8 0.9	23 2.3 3.1	55 4.2 6	532 3.3 4.3
No effect (3.0)	186 18 20.9	171 17.1 29.2	138 13.6 19	289 14.2 19.5	170 16.6 21.4	82 8.2 10.3	136 13.6 16.2	227 20.5 24.6	193 19.2 22.7	122 12.1 16.2	48 7.9 9.2	116 11.6 14.5	169 16.5 22.3	80 8 9.9	168 16.5 20.8	140 14 18.7	185 14 20.1	2387 14.6 19.1
DK	142 13.7	413 41.3	287 28.3	551 27.1	231 22.5	204 20.4	164 16.4	185 16.6	154 15.4	258 25.5	83 13.8	199 19.9	270 26.2	190 19	212 20.7	248 24.8	397 30.2	3806 23.3
AVERAGE	3.64	3.53	3.53	3.55	3.61	3.39	3.68	3.3	3.46	3.46	3.84	3.74	3.63	3.44	3.71	3.66	3.31	3.48
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.respondents

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Q.29. - Over the last 12 months, have you bought or ordered products or services for private use from shops or sellers located in another European Union country, or not?  
 Q.29. - Au cours des 12 derniers mois, avez-vous acheté ou commandé des produits ou des services pour un usage privé à des magasins ou vendeurs localisés dans un autre pays de l'Union européenne ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Yes	204 19.8 20.1	281 28.1 28.3	187 18.4 19	360 17.7 18.2	153 15 15.4	67 6.7 6.7	26 2.6 2.7	92 8.3 8.3	147 14.7 15	50 4.9 5	291 48.5 48.8	310 31 31.7	209 20.4 20.7	62 6.2 6.2	126 12.3 12.4	236 23.6 23.8	194 14.8 15	2018 12.4 12.6
No	813 79 79.9	713 71.3 71.7	799 78.8 81	1616 79.5 81.8	843 82.4 84.6	932 93.1 93.3	957 95.7 97.3	1011 91.1 91.7	838 83.4 85	950 93.8 95	305 50.9 51.2	669 66.8 68.3	800 77.9 79.3	933 93.3 93.8	889 86.9 87.6	757 75.7 76.2	1106 84 85	14049 86.1 87.4
DK	12 1.2	6 0.6	28 2.8	56 2.8	28 2.7	2 0.2	17 1.7	7 0.6	19 1.9	13 1.3	4 0.6	22 2.2	18 1.7	6 0.6	7 0.7	7 0.7	16 1.2	246 1.5
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
% Total  
% Nb.responses

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Q.30. - a) How did you buy or order them? (MULTIPLE ANSWERS POSSIBLE)

- 1.On a trip or trips primarily for shopping purposes
  - 2.On holiday or on a business trip, excluding items such as travel, accommodation, meals, leisure activities
  - 3.On the Internet
  - 4.By mail order, catalogue, telephone sales
  - 5.From a sales representative located in another European Union country, who came to visit you at home or your place of work
- Q.30. - a) Comment les avez-vous achetés ou commandés ? (PLUSIEURS REPONSES POSSIBLES)

TARGET : IF "YES", CODE 1 IN Q.29.

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	204	281	187	360	153	67	26	92	147	50	291	310	209	62	126	236	194	2018
1	94	114	72	131	39	22	11	44	34	16	153	126	85	20	25	49	69	756
	45.9	40.5	38.6	36.3	25.6	33.7	43.3	48.1	23.4	31.5	52.7	40.6	40.8	32.2	20	20.7	35.5	37.5
	36.4	29.1	32.2	30.3	21.7	33.1	38.6	34.9	16.1	24	31.3	30.8	25.4	31.8	15.8	17.2	24.8	28.8
2	106	144	103	200	89	12	13	40	96	30	145	182	120	19	50	140	114	1093
	51.8	51.1	55	55.6	58.2	17.7	50.1	44.1	65	60.1	49.8	58.5	57.5	31	39.5	59.3	58.4	54.2
	41.1	36.7	45.8	46.5	49.4	17.4	44.6	31.9	44.8	45.9	29.6	44.4	35.7	30.6	31.2	49.2	40.8	41.6
3	29	110	31	56	18	11	2	26	37	10	86	69	58	8	46	71	64	464
	14	39	16.4	15.5	11.6	16.9	7.3	28.1	25.1	20.4	29.5	22.3	27.7	12.8	36.7	30.2	32.8	23
	11.1	28	13.6	13	9.9	16.6	6.5	20.4	17.3	15.6	17.5	16.9	17.2	12.7	28.9	25.1	22.9	17.7
4	17	16	11	28	27	13	1	11	27	9	80	23	62	7	34	16	17	209
	8.4	5.7	5.8	7.9	17.4	19	4.1	12.1	18.6	19.1	27.5	7.3	29.9	11.5	26.9	6.8	8.9	10.4
	6.6	4.1	4.8	6.6	14.8	18.7	3.6	8.8	12.8	14.6	16.3	5.6	18.6	11.4	21.2	5.7	6.2	8
5	7	6	5	8	3	10	1	5	13	0	20	7	7	7	5	4	10	71
	3.4	2.3	2.4	2.3	1.7	14.5	3.4	5.5	8.8	0	6.8	2.3	3.3	10.9	3.7	1.6	5.2	3.5
	2.7	1.6	2	1.9	1.4	14.2	3	4	6.1	0	4.1	1.8	2.1	10.8	2.9	1.4	3.6	2.7
DK	5	2	3	8	5	0	1	0	6	0	6	2	4	2	0	4	5	33
	2.6	0.6	1.9	2.1	3.2	0	4	0	4.2	0	2	0.7	1.7	2.8	0	1.8	2.5	1.6
	2.1	0.4	1.5	1.8	2.7	0	3.6	0	2.9	0	1.2	0.5	1.1	2.8	0	1.5	1.7	1.2
NO ANSWER	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

□Nb.responses  
 % Total  
 % Nb.respondents

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Q.30. - b) 1. What was the approximate total value of what you bought or ordered?

On a trip or trips primarily for shopping purposes

Q.30. - b) 1. Quel était approximativement le montant total de vos achats ?

Lors d'un(de) voyage(s) effectué(s) surtout en vue de faire des achats

TARGET : IF "BOUGHT OR ORDERED ON A TRIP OR TRIPS PRIMARILY FOR SHOPPING PURPOSES",CODE 1 IN Q.30.a.

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	94	114	72	131	39	22	11	44	34	16	153	126	85	20	25	49	69	756
Less than 50 euro	21 22.2 23.4	5 4.6 4.7	12 16.1 16.1	22 16.9 17	9 22.6 23.2	0 0 0	4 30.8 30.8	11 24.5 26	3 8.5 11.4	2 12.6 15.1	10 6.4 7.6	44 35.1 36.1	12 13.6 14.2	0 0 0	4 14.4 14.9	7 13.8 13.8	16 23.7 24.1	154 20.4 21
From 50 to 99 euro	34 36.7 38.7	28 24.2 24.5	26 36.2 36.2	47 36.1 36.2	14 35.2 36.1	4 19.2 19.2	2 19.3 19.3	19 44 46.6	8 23.3 31.3	4 26.2 31.3	23 15.1 18	25 19.5 20.1	26 30 31.3	8 38.4 38.4	1 4.3 4.5	7 14.2 14.2	11 16.4 16.7	222 29.3 30.3
From 100 to 199 euro	18 18.8 19.8	29 25.1 25.5	21 28.6 28.6	36 27.7 27.8	8 21.2 21.7	7 31.6 31.6	3 25.7 25.7	2 5.4 5.7	7 20.2 27.1	7 44.9 53.7	30 19.9 23.6	25 19.9 20.5	19 22.6 23.7	8 38.7 38.7	7 29 30.2	17 34.7 34.7	19 27.4 27.8	181 24 24.8
200 euro or more	16 17.2 18.1	51 44.6 45.3	14 19 19	25 18.9 19	7 18.4 18.9	11 49.2 49.2	3 24.3 24.3	9 20.5 21.7	8 22.5 30.2	0 0 0	66 42.8 50.8	28 22.6 23.3	25 29.5 30.8	5 22.9 22.9	12 48.5 50.4	18 37.3 37.3	21 31 31.4	175 23.2 23.9
DK	5 5.2	2 1.5	0 0	0 0.3	1 2.6	0 0	0 0	2 5.6	9 25.5	3 16.2	24 15.8	4 3	4 4.3	0 0	1 3.8	0 0	1 1.4	23 3.1
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
% Total  
% Nb.respondents

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Q.30. - b) 2. What was the approximate total value of what you bought or ordered?

On holiday or on a business trip, excluding items such as travel, accommodation, meals, leisure activities

Q.30. - b) 2. Quel était approximativement le montant total de vos achats ?

En vacances ou lors d'un voyage d'affaires excepté les achats comme frais de déplacement, logement, repas, loisirs

TARGET : IF "BOUGHT OR ORDERED ON HOLIDAY OR ON A BUSINESS TRIP", CODE 2 IN Q.30.a

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	106	144	103	200	89	12	13	40	96	30	145	182	120	19	50	140	114	1093
Less than 50 euro	15 14.5 14.9	28 19.2 19.8	18 17.7 18.6	36 18.1 19	18 20.2 20.8	2 16.1 18.4	2 12.3 13.4	7 16.8 18	14 14.5 15.2	7 24.7 27.1	7 4.8 6.3	47 25.7 26.3	12 10 10.2	4 21.5 21.5	11 22 22.4	24 17.2 18.4	22 19.3 19.9	206 18.9 19.7
From 50 to 99 euro	33 30.8 31.7	23 15.7 16.2	23 21.9 23	48 23.9 25	29 32.8 33.7	1 10.6 12.1	5 37.3 40.4	12 30.4 32.6	25 25.9 27.3	9 28.7 31.5	17 11.5 14.9	45 24.9 25.5	31 25.7 26.2	1 4.7 4.7	10 20.4 20.7	30 21.3 22.8	27 23.5 24.2	271 24.8 26
From 100 to 199 euro	26 24.5 25.2	23 16.3 16.8	24 23.7 24.9	48 24 25.1	23 25.5 26.2	3 23.7 27.1	2 13.1 14.2	12 29.2 31.3	24 25.1 26.4	11 37.8 41.5	25 17 22	30 16.7 17.1	34 28.2 28.8	4 23.1 23.1	13 25.2 25.7	35 24.7 26.5	30 26.8 27.6	272 24.9 26.1
200 euro or more	29 27.4 28.2	66 45.6 47.1	33 31.9 33.5	59 29.5 30.8	17 18.8 19.3	4 37.1 42.4	4 29.4 32	7 16.9 18.1	28 29.4 31	0 0 0	64 44.1 56.9	55 30.4 31.1	41 34 34.8	10 50.7 50.7	15 30.6 31.1	42 30.1 32.3	31 27.3 28.2	294 26.9 28.2
DK	3 2.7	5 3.3	5 4.9	9 4.5	2 2.7	1 12.5	1 7.8	3 6.6	5 5.2	3 8.8	33 22.6	4 2.3	3 2.1	0 0	1 1.8	9 6.7	4 3.2	49 4.5
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.respondents

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Q.30. - b) 3. What was the approximate total value of what you bought or ordered?

On the Internet

Q.30. - b) 3. Quel était approximativement le montant total de vos achats ?

Sur Internet

TARGET : IF "BOUGHT OR ORDERED ON THE INTERNET, CODE 3 IN Q.30.a.

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	29	110	31	56	18	11	2	26	37	10	86	69	58	8	46	71	64	464
Less than 50 euro	9 31.3 32.5	24 21.8 22	4 13.1 14.1	6 11.3 12.1	0 0 0	0 0 0	0 0 0	10 37.1 39.6	10 26.8 29.9	3 28.3 30.8	7 8 9.6	25 36.4 37.8	8 13.3 13.7	3 32.2 35.7	7 15 15.6	11 15.8 15.8	14 21.3 22.4	104 22.4 23.5
From 50 to 99 euro	6 20.4 21.1	32 29.3 29.6	11 35 37.8	22 39.7 42.5	13 70.5 70.5	3 30.3 30.3	0 0 0	8 29.1 31.1	6 16.3 18.2	3 30.1 32.7	13 15.6 18.6	21 29.9 31	18 30.5 31.2	1 13.8 15.3	15 32 33.3	16 22.9 22.9	16 24.6 25.8	136 29.2 30.8
From 100 to 199 euro	1 2.7 2.8	14 12.9 13.1	11 36.3 39.2	18 32.9 35.2	2 10.9 10.9	4 38.4 38.4	2 100 100	5 17.6 18.8	6 17 19	2 21 22.8	13 14.7 17.6	10 14.1 14.6	17 29.9 30.7	0 0 0	9 20.4 21.2	15 21.1 21.1	10 15.8 16.7	98 21.2 22.2
200 euro or more	12 42 43.5	39 35.1 35.4	3 8.2 8.9	5 9.6 10.3	3 18.6 18.6	4 31.4 31.4	0 0 0	3 9.9 10.5	11 29.5 32.9	1 12.6 13.7	39 45.4 54.2	11 16 16.6	14 23.9 24.5	4 44.2 49	13 28.7 29.9	29 40.3 40.3	21 33.4 35.1	103 22.3 23.4
DK	1 3.6	1 0.9	2 7.4	4 6.4	0 0	0 0	0 0	2 6.4	4 10.5	1 7.9	14 16.2	2 3.6	1 2.4	1 9.8	2 3.9	0 0	3 4.9	23 4.9
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.respondents

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Q.30. - b) 4. What was the approximate total value of what you bought or ordered?

By mail order, catalogue, telephone sales

Q.30. - b) 4. Quel était approximativement le montant total de vos achats ?

Ventes par correspondance, sur catalogues, par téléphone

TARGET : IF "BOUGHT OR ORDERED BY MAIL ORDER, CATALOGUE, TELEPHONE SALES, CODE 4 IN Q.30.a.

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	17	16	11	28	27	13	1	11	27	9	80	23	62	7	34	16	17	209
Less than 50 euro	4 23.3 23.3	3 20.8 21.9	0 0 0	3 12.2 12.3	8 30.9 32.1	2 17.8 17.8	1 100 100	1 12.8 13.9	3 10.2 12.9	1 12.9 12.9	12 15.1 17.1	8 35.5 35.5	7 11.2 11.7	1 20.6 20.6	8 24.2 26.8	4 23.4 23.4	3 15.2 17.4	35 16.5 17.3
From 50 to 99 euro	3 18.8 18.8	2 14.2 14.9	2 17 17	4 14.9 15.2	3 11.8 12.2	2 13.2 13.2	0 0 0	6 50.5 54.8	8 27.9 35.4	2 25.1 25.1	11 14.3 16.1	8 35.8 35.8	16 26.1 27.2	3 45.2 45.2	7 22.1 24.4	5 32.8 32.8	3 17.1 19.5	53 25.1 26.3
From 100 to 199 euro	6 34.6 34.6	2 14.8 15.6	4 36.8 36.8	11 39.3 39.9	12 43.2 44.9	2 19 19	0 0 0	1 6.1 6.6	4 15.6 19.8	5 48.5 48.5	14 17.2 19.4	2 10.2 10.2	29 46.9 48.9	2 34.2 34.2	12 33.9 37.5	6 35 35	2 12.2 13.9	59 28 29.3
200 euro or more	4 23.3 23.3	7 45.3 47.6	5 46.2 46.2	9 32.1 32.6	3 10.4 10.8	6 50 50	0 0 0	3 22.8 24.7	7 25.1 31.9	1 13.5 13.5	33 41.9 47.4	4 18.4 18.4	7 11.8 12.2	0 0 0	3 10.3 11.3	1 8.8 8.8	7 43.2 49.2	54 25.9 27.1
DK	0 0	1 4.8	0 0	0 1.5	1 3.7	0 0	0 0	1 7.9	6 21.3	0 0	9 11.5	0 0	2 4	0 0	3 9.6	0 0	2 12.3	10 4.6
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.respondents

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Q.30. - b) 5. What was the approximate total value of what you bought or ordered?

From a sales representative located in another European Union country, who came to visit you at home or your place of work

Q.30. - b) 5. Quel était approximativement le montant total de vos achats ?

Un représentant de commerce localisé dans un autre pays de l'Union européenne qui est venu vous voir chez vous ou sur votre lieu de travail

TARGET : IF "BOUGHT OR ORDERED FROM A SALES REPRESENTATIVE LOCATED IN ANOTHER EUROPEAN UNION COUNTRY", CODE 5 IN Q.30.a.

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	7	6	5	8	3	10	1	5	13	0	20	7	7	7	5	4	10	71
Less than 50 euro	4 58.5 66.5	0 0 0	0 0 0	0 0 0	0 0 0	2 21.2 21.2	0 0 0	2 38.8 47	0 0 0	0 0 0	0 0 0	1 11.7 11.7	3 44 54.8	0 0 0	0 0 0	0 0 0	1 6.9 10.3	10 14.5 18.1
From 50 to 99 euro	1 15.9 18	0 0 0	1 28.7 38.3	2 25 32	0 0 0	3 30.7 30.7	0 0 0	0 0 0	1 7.2 11.5	0 0 0	0 0 0	2 23.3 23.3	1 8.9 11.1	0 0 0	0 0 0	2 58.8 58.8	4 41.8 62.5	16 22 27.5
From 100 to 199 euro	1 13.6 15.4	1 16.7 22	1 21.7 29	2 23.2 29.7	1 33.3 33.3	1 9.9 9.9	0 0 0	1 26.1 31.6	2 15.1 24.2	0 0 0	4 17.9 25.3	1 10.7 10.7	1 15.3 19.1	1 20.1 22.7	0 0 0	0 0 0	0 0 0	9 13.4 16.7
200 euro or more	0 0 0	4 59.2 78	1 24.5 32.7	2 29.9 38.3	2 66.7 66.7	4 38.2 38.2	1 100 100	1 17.7 21.4	5 40.2 64.3	0 0 0	11 52.9 74.7	4 54.3 54.3	1 12.1 15	5 68.4 77.3	5 100 100	2 41.2 41.2	2 18.2 27.2	21 30.3 37.8
DK	1 12.1	2 24.1	1 25.1	2 21.9	0 0	0 0	0 0	1 17.4	5 37.6	0 0	6 29.2	0 0	1 19.7	1 11.4	0 0	0 0	3 33.1	14 19.7
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.responses

EUROBAROMETER 59.2 - SPRING 2003

Q.31. - a) In the last 12 months, have you seen or heard advertising or information coming from shops or sellers located in another European Union country in any of these ways?  
 (MULTIPLE ANSWERS POSSIBLE)  
 Q.31. - a) Au cours des 12 derniers mois, avez-vous vu ou entendu de la publicité ou des informations venant de magasins ou de vendeurs localisés dans un autre pays de l'Union européenne ? (SI OUI) De quelle manière ? (PLUSIEURS REPONSES POSSIBLES)

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
1.No, I have not seen or heard advertising or information	644 62.5 45.7	253 25.3 13.1	553 54.5 35.6	1159 57 37.5	681 66.5 45.3	850 84.9 80.4	772 77.2 66.9	829 74.7 62	615 61.2 42.7	723 71.4 58.7	114 18.9 5.8	487 48 32.3	493 48 31.3	817 81.7 73.1	542 53 35.4	440 44 23.7	911 69.3 52.3	10830 66.4 49.6
2.Yes, by e-mail	61 6 4.4	240 24 12.5	105 10.4 6.8	200 9.8 6.5	79 7.7 5.2	19 1.9 1.8	43 4.3 3.7	34 3 2.5	96 9.6 6.7	58 5.8 4.7	110 18.4 5.7	105 10.5 7	77 7.5 4.9	12 1.2 1.1	147 14.4 9.6	202 20.2 10.9	130 9.9 7.5	1211 7.4 5.5
3.Yes, by post, personally addressed to you	53 5.2 3.8	99 9.9 5.1	102 10 6.6	203 10 6.6	99 9.7 6.6	3 0.3 0.3	11 1.1 0.9	35 3.1 2.6	74 7.4 5.2	29 2.8 2.3	199 33.1 10.2	31 3.1 2	72 7 4.6	15 1.5 1.3	67 6.5 4.4	110 11 5.9	72 5.4 4.1	835 5.1 3.8
4.Yes, through leaflets left in your post box	99 9.6 7	328 32.8 17	122 12.1 7.9	242 11.9 7.8	115 11.3 7.7	7 0.7 0.7	27 2.7 2.4	60 5.4 4.5	66 6.5 4.5	27 2.7 2.2	332 55.3 17	118 11.8 7.8	133 13 8.5	20 2 1.8	87 8.5 5.7	144 14.4 7.8	52 4 3	1125 6.9 5.2
5.Yes, by telephone	18 1.8 1.3	6 0.6 0.3	72 7.1 4.6	131 6.4 4.2	42 4.1 2.8	1 0.1 0.1	13 1.3 1.1	12 1.1 0.9	42 4.2 2.9	12 1.2 1	70 11.6 3.6	6 0.6 0.4	25 2.4 1.6	7 0.7 0.7	22 2.2 1.5	17 1.7 0.9	25 1.9 1.4	406 2.5 1.9
6.Yes, on the Internet	93 9 6.6	283 28.3 14.7	136 13.4 8.7	254 12.5 8.2	94 9.2 6.3	43 4.3 4.1	69 6.9 5.9	69 6.2 5.2	116 11.6 8.1	101 10 8.2	122 20.4 6.3	179 17.8 11.8	105 10.2 6.6	29 2.9 2.6	203 19.8 13.2	298 29.8 16.1	164 12.5 9.4	1756 10.8 8
7.Yes, on television	215 20.8 15.3	394 39.4 20.4	192 19 12.4	382 18.8 12.4	186 18.2 12.4	70 7 6.6	119 11.9 10.3	136 12.2 10.1	206 20.5 14.3	121 11.9 9.8	384 64 19.7	251 25.1 16.6	299 29.2 19	102 10.2 9.1	216 21.2 14.1	343 34.3 18.5	141 10.7 8.1	2513 15.4 11.5
8.Yes, on the radio	59 5.7 4.2	43 4.3 2.2	36 3.5 2.3	71 3.5 2.3	35 3.5 2.4	7 0.7 0.7	11 1.1 1	23 2.1 1.7	27 2.6 1.8	22 2.2 1.8	273 45.5 14	51 5.1 3.4	96 9.3 6.1	15 1.5 1.3	18 1.8 1.2	33 3.3 1.8	29 2.2 1.7	452 2.8 2.1
9.Yes, in newspapers or magazines	112 10.9 8	259 25.9 13.4	152 15 9.8	292 14.4 9.5	122 11.9 8.1	21 2.1 1.9	53 5.3 4.6	81 7.3 6	107 10.6 7.4	87 8.6 7	327 54.5 16.8	169 16.8 11.2	186 18.1 11.8	40 4 3.5	169 16.5 11	235 23.5 12.6	139 10.6 8	1735 10.6 7.9

□Nb.responses  
% Total  
% Nb.responses

EUROBAROMETER 59.2 - SPRING 2003

Q.31. - a) In the last 12 months, have you seen or heard advertising or information coming from shops or sellers located in another European Union country in any of these ways?

(MULTIPLE ANSWERS POSSIBLE)

Q.31. - a) Au cours des 12 derniers mois, avez-vous vu ou entendu de la publicité ou des informations venant de magasins ou de vendeurs localisés dans un autre pays de l'Union européenne ? (SI OUI) De quelle manière ? (PLUSIEURS REPONSES POSSIBLES)

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Yes, other way	20 1.9 1.4	7 0.7 0.3	13 1.3 0.9	28 1.4 0.9	16 1.6 1.1	3 0.3 0.3	6 0.6 0.5	15 1.4 1.2	11 1.1 0.8	8 0.8 0.7	10 1.7 0.5	15 1.5 1	14 1.4 0.9	5 0.5 0.5	7 0.7 0.4	9 0.9 0.5	19 1.4 1.1	187 1.1 0.9
DK	34 3.3 2.4	16 1.6 0.8	71 7 4.6	126 6.2 4.1	33 3.2 2.2	32 3.2 3.1	31 3.1 2.6	44 3.9 3.3	81 8 5.6	44 4.3 3.6	9 1.6 0.5	98 9.8 6.5	75 7.3 4.8	56 5.6 5	52 5.1 3.4	24 2.4 1.3	61 4.6 3.5	786 4.8 3.6
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.31. - b) 2. Was it requested or not? (by e-mail)  
 Q.31. - b) 2. Etait-ce à votre demande ou pas ? (par e-mail)

TARGET : IF "HAVE SEEN OR HEARD ADVERTISING BY E-MAIL", CODE 2 IN Q.31.a.

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	61	240	105	200	79	19	43	34	96	58	110	105	77	12	147	202	130	1211
Requested	13 21.1 21.5	48 19.8 20.3	8 7.5 8.3	19 9.6 10.6	16 20.1 21.8	11 56.3 56.3	8 18 18.9	6 16.7 19	17 17.6 26.6	12 21.1 22.2	25 22.2 23.7	27 25.8 25.9	22 29.1 29.1	6 52.2 52.2	18 12.3 13.2	21 10.5 11.6	21 16 16.6	194 16 17.2
Not requested	47 77.2 78.5	187 77.7 79.7	87 82.2 91.7	161 80.6 89.4	57 72 78.2	8 43.7 43.7	33 77.2 81.1	24 71.4 81	47 48.6 73.4	43 74 77.8	79 71.4 76.3	78 73.7 74.1	54 70.9 70.9	6 47.8 47.8	118 80.6 86.8	162 80.2 88.4	105 80.2 83.4	936 77.3 82.8
DK	1 1.6	6 2.5	11 10.3	20 9.9	6 7.8	0 0	2 4.8	4 11.9	32 33.8	3 4.9	7 6.3	1 0.5	0 0	0 0	10 7.1	19 9.2	5 3.8	81 6.7
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.31. - b) 3. Was it requested or not? (by post, personally addressed to you)  
 Q.31. - b) 3. Etait-ce à votre demande ou pas ? (dans la boîte aux lettres, vous étant personnellement adressé)

TARGET : IF "HAVE SEEN OR HEARD ADVERTISING BY POST", CODE 3 IN Q.31.a.

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	53	99	102	203	99	3	11	35	74	29	199	31	72	15	67	110	72	835
Requested	7 12.4 12.9	25 25.7 25.9	10 10.1 11.3	23 11.3 12.4	16 15.9 16.4	1 27.8 27.8	1 8.1 8.1	3 7.8 8.4	8 10.7 16.2	8 28.5 29.1	34 17 18.2	8 26 26	11 15.7 15.9	3 19.6 19.6	10 14.6 15.1	10 8.6 9.6	13 18.8 19.9	121 14.4 15.5
Not requested	45 83.9 87.1	73 73.3 74.1	81 79.3 88.7	161 79.6 87.6	80 80.7 83.6	2 72.2 72.2	10 91.9 91.9	30 85.8 91.6	41 55.3 83.8	20 69.3 70.9	152 76.6 81.8	23 74 74	60 83.1 84.1	12 80.4 80.4	55 82 84.9	90 81.6 90.4	54 75.6 80.1	657 78.7 84.5
DK	2 3.7	1 1	11 10.6	18 9.1	3 3.4	0 0	0 0	2 6.4	25 34	1 2.2	13 6.3	0 0	1 1.2	0 0	2 3.4	11 9.8	4 5.6	57 6.9
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.31. - b) 4. Was it requested or not? (through leaflets left in your post box)  
 Q.31. - b) 4. Etait-ce à votre demande ou pas ? (dans les dépliants mis dans la boîte aux lettres)

TARGET : IF "HAVE SEEN OR HEARD ADVERTISING THROUGH LEAFLETS", CODE 4 IN Q.31.a.

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	99	328	122	242	115	7	27	60	66	27	332	118	133	20	87	144	52	1125
Requested	3	4	4	7	1	3	2	1	4	2	5	6	6	3	5	10	4	48
	3.2	1.3	3.6	3	0.6	45	9	1.8	6.2	5.6	1.5	5.1	4.3	12.7	5.9	6.7	7.9	4.2
	3.3	1.3	4	3.3	0.7	45	9.8	1.9	9.9	6	1.6	5.1	4.4	16	6.5	7.2	8.5	4.5
Not requested	92	321	107	215	111	4	23	54	37	24	314	112	124	13	75	125	44	1002
	93.5	97.9	87.1	89	96.5	55	83.3	90.2	56.5	88.3	94.5	94.9	93.5	66.9	85.9	86.4	85	89.1
	96.7	98.7	96	96.7	99.3	55	90.2	98.1	90.1	94	98.4	94.9	95.6	84	93.5	92.8	91.5	95.5
DK	3	3	11	19	3	0	2	5	24	2	13	0	3	4	7	10	4	75
	3.3	0.8	9.3	8	2.9	0	7.7	8	37.3	6.1	3.9	0	2.2	20.4	8.2	7	7.1	6.7
NO ANSWER	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

□Nb.responses  
 % Total  
 % Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.31. - b) 5. Was it requested or not? (by telephone)  
 Q.31. - b) 5. Etait-ce à votre demande ou pas ? (par téléphone)

TARGET : IF "HAVE SEEN OR HEARD ADVERTISING BY TELEPHONE", CODE 5 IN Q.31.a.

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	18	6	72	131	42	1	13	12	42	12	70	6	25	7	22	17	25	406
Requested	4	0	2	4	1	0	3	1	4	4	6	1	4	1	2	0	2	35
	24.2	0	3	3	2.7	0	20.2	9	9.4	33.7	8.7	16	15.5	19.8	7.9	0	9.4	8.5
	25.7	0	3.5	3.4	3.1	0	21.7	10.2	20.6	33.7	9.9	17.7	16.2	49.1	9.2	0	11	9.8
Not requested	13	5	60	109	35	1	9	9	15	8	55	4	20	1	17	16	19	320
	69.8	83.5	83.6	83.7	84.4	100	72.7	78.7	36.4	66.3	79	74.3	80.5	20.5	77.9	92.2	75.6	78.8
	74.3	100	96.5	96.6	96.9	100	78.3	89.8	79.4	66.3	90.1	82.3	83.8	50.9	90.8	100	89	90.2
DK	1	1	10	17	5	0	1	1	23	0	9	1	1	4	3	1	4	51
	6	16.5	13.4	13.3	12.8	0	7.1	12.3	54.2	0	12.3	9.8	3.9	59.7	14.2	7.8	15.1	12.6
NO ANSWER	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

□Nb.responses  
 % Total  
 % Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.31. - b) 6. Was it requested or not? (on the Internet)  
 Q.31. - b) 6. Etait-ce à votre demande ou pas ? (sur Internet)

TARGET : IF "HAVE SEEN OR HEARD ADVERTISING ON THE INTERNET", CODE 6 IN Q.31.a.

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	93	283	136	254	94	43	69	69	116	101	122	179	105	29	203	298	164	1756
Requested	22 24.2 25.3	55 19.4 19.8	25 18.7 20.4	48 18.8 20.5	19 19.8 20.9	23 53.1 53.1	9 13.8 14.6	22 31.8 33.4	31 26.4 42.2	23 22.9 23.9	24 19.6 21.8	58 32.3 32.5	30 28.7 29	3 12.2 12.2	13 6.6 7.1	22 7.3 7.9	30 18.5 19.6	367 20.9 22.2
Not requested	66 71.4 74.7	222 78.4 80.2	98 72.7 79.6	185 73 79.5	70 74.6 79.1	20 46.9 46.9	55 80.7 85.4	44 63.3 66.6	42 36.1 57.8	73 72.7 76.1	86 70.4 78.2	120 67.1 67.5	74 70.4 71	25 87.8 87.8	175 86.6 92.9	256 85.8 92.1	124 75.8 80.4	1287 73.3 77.8
DK	4 4.4	6 2.3	12 8.7	21 8.2	5 5.6	0 0	4 5.5	3 4.9	43 37.4	4 4.4	12 10	1 0.5	1 0.9	0 0	14 6.8	20 6.8	9 5.7	102 5.8
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
% Total  
% Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.31. - b) 7. Was it requested or not? (on television)  
Q.31. - b) 7. Etait-ce à votre demande ou pas ? (à la télévision)

TARGET : IF "HAVE SEEN OR HEARD ADVERTISING ON TELEVISION", CODE 7 IN Q.31.a.

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	215	394	192	382	186	70	119	136	206	121	384	251	299	102	216	343	141	2513
Requested	6 2.9 3.2	2 0.5 0.5	4 1.8 2	8 2.1 2.3	6 3 3.4	10 14.3 14.3	1 0.7 0.7	6 4.3 5	7 3.4 4.9	9 7.2 7.8	4 1 1.1	4 1.7 1.7	11 3.6 3.8	4 4.1 4.5	2 0.9 1.1	3 0.9 1	4 2.6 3.2	77 3.1 3.4
Not requested	190 88.7 96.8	381 96.7 99.5	169 87.9 98	335 87.6 97.7	161 86.5 96.6	60 85.7 85.7	115 96.7 99.3	110 81.5 95	135 65.4 95.1	103 85 92.2	352 91.7 98.9	241 95.9 98.3	275 91.9 96.2	90 87.8 95.5	185 85.3 98.9	314 91.5 99	111 78.5 96.8	2193 87.3 96.6
DK	18 8.3	11 2.8	20 10.3	39 10.3	19 10.5	0 0	3 2.6	19 14.1	64 31.2	9 7.8	28 7.2	6 2.4	14 4.5	8 8.1	30 13.8	26 7.6	27 18.9	243 9.7
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.32. - Has the introduction of euro notes and coins made you more interested in buying from shops or sellers located in another European Union country, or not?  
 Q.32. - L'introduction des billets et des pièces en euro a-t-elle augmenté votre intérêt d'acheter à des magasins ou des vendeurs localisés dans un autre pays de l'Union européenne ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Yes	185 17.9 18.5	103 10.3 10.5	188 18.5 19.4	358 17.6 18.4	145 14.2 14.7	113 11.3 11.5	93 9.3 9.6	109 9.8 10.3	270 26.9 29.1	141 13.9 15	199 33.2 35.4	441 44 46.9	453 44.1 47.7	151 15.1 15.4	173 16.9 17.3	113 11.3 11.8	109 8.3 8.7	2406 14.8 15.5
No	815 79.1 81.5	882 88.2 89.5	782 77.1 80.6	1589 78.2 81.6	842 82.2 85.3	872 87.1 88.5	876 87.6 90.4	947 85.3 89.7	660 65.7 70.9	800 79 85	364 60.6 64.6	499 49.9 53.1	497 48.4 52.3	830 83 84.6	825 80.7 82.7	850 85 88.2	1134 86.2 91.3	13129 80.5 84.5
DK	31 3	14 1.4	44 4.3	85 4.2	37 3.6	16 1.6	30 3	53 4.8	74 7.3	72 7.1	37 6.2	61 6.1	76 7.4	19 1.9	25 2.4	37 3.7	73 5.5	777 4.8
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
% Total  
% Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.33. - a) Do you think that the safety of non-food products is guaranteed or not in (OUR COUNTRY)?  
Q.33. - a) Estimez-vous que la sécurité des produits non-alimentaires est garantie en (NOTRE PAYS) ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Yes	638 62 69.1	615 61.5 71.2	585 57.7 69.1	1128 55.5 66.9	485 47.4 58.6	265 26.4 29.8	613 61.3 69.7	760 68.4 72.8	526 52.4 60.4	397 39.2 46.4	378 63 68.6	608 60.7 69	631 61.5 69.1	410 41 47.8	690 67.5 78.1	552 55.2 62.1	715 54.3 61.9	8991 55.1 63.2
No	163 15.8 17.6	218 21.8 25.2	178 17.5 21	375 18.4 22.2	223 21.8 26.9	532 53.1 60	176 17.6 20.1	149 13.4 14.3	203 20.2 23.3	283 28 33.1	87 14.5 15.8	180 18 20.4	142 13.9 15.6	386 38.6 45	124 12.2 14.1	249 24.9 28	312 23.7 27	3459 21.2 24.3
It depends	123 12 13.4	31 3.1 3.5	83 8.2 9.9	182 9 10.8	120 11.7 14.5	91 9.1 10.2	89 8.9 10.2	135 12.2 13	142 14.1 16.3	175 17.3 20.5	86 14.4 15.7	93 9.3 10.5	140 13.6 15.3	62 6.2 7.2	69 6.8 7.8	89 8.9 10	128 9.7 11.1	1786 11 12.5
DK	106 10.3	137 13.7	168 16.6	347 17.1	195 19.1	114 11.4	121 12.1	66 6	134 13.3	158 15.6	49 8.1	121 12.1	114 11.1	142 14.2	139 13.6	111 11.1	161 12.3	2076 12.7
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.33. - b) And in the other countries of the European Union?  
 Q.33. - b) Et dans les autres pays de l'Union européenne ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Yes	403 39.1 53.6	240 24 45.3	234 23 35.3	456 22.4 34.6	207 20.2 32.1	317 31.7 56.4	428 42.8 70.5	363 32.7 46	337 33.6 53.7	283 27.9 49.7	200 33.3 42.5	274 27.4 46.5	367 35.7 48.5	359 35.9 59.1	271 26.5 44	127 12.7 22	272 20.7 36.3	4640 28.4 45.6
No	199 19.3 26.4	247 24.7 46.7	304 30 45.9	603 29.7 45.8	292 28.5 45.2	162 16.2 28.8	119 11.9 19.6	230 20.7 29.2	155 15.4 24.7	184 18.2 32.3	116 19.4 24.7	210 20.9 35.6	209 20.4 27.7	191 19.1 31.5	229 22.4 37.2	362 36.2 62.6	359 27.3 48	3673 22.5 36.1
It depends	150 14.6 20	42 4.2 8	124 12.3 18.8	258 12.7 19.6	146 14.3 22.7	83 8.3 14.8	60 6 9.9	196 17.7 24.8	136 13.5 21.6	102 10.1 18	154 25.6 32.7	106 10.6 17.9	180 17.5 23.7	58 5.8 9.5	116 11.3 18.8	89 8.9 15.3	118 8.9 15.7	1859 11.4 18.3
DK	278 27	472 47.2	352 34.7	715 35.2	379 37	438 43.8	393 39.3	320 28.9	377 37.5	443 43.8	130 21.7	411 41.1	271 26.4	392 39.2	407 39.8	422 42.2	567 43.1	6141 37.6
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.34. - a) Do you think that the safety of services offered to consumers is guaranteed or not in (OUR COUNTRY)?  
 Q.34. - a) Estimez-vous que la sécurité des services offerts aux consommateurs est garantie en (NOTRE PAYS) ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Yes	587 57 65.9	566 56.6 72.1	541 53.3 63.7	1057 52 62.6	483 47.1 58.5	222 22.2 24.4	563 56.3 65.4	696 62.7 68.3	469 46.7 55.4	318 31.4 38.5	326 54.4 62.7	544 54.3 62.9	661 64.4 74.7	358 35.8 44.2	807 79 85.1	486 48.6 56.8	663 50.4 59.7	8214 50.4 59
No	160 15.5 18	186 18.6 23.7	225 22.1 26.4	451 22.2 26.7	229 22.3 27.7	587 58.7 64.7	199 19.9 23.2	176 15.9 17.3	234 23.3 27.7	324 31.9 39.2	90 15 17.3	221 22.1 25.5	87 8.5 9.8	403 40.3 49.8	88 8.6 9.2	261 26.1 30.5	319 24.3 28.7	3850 23.6 27.6
It depends	144 13.9 16.1	33 3.3 4.2	84 8.3 9.9	180 8.9 10.7	113 11 13.7	99 9.9 10.9	98 9.8 11.4	147 13.2 14.4	143 14.3 16.9	185 18.2 22.4	104 17.4 20	100 10 11.6	137 13.3 15.5	48 4.8 6	53 5.2 5.6	109 10.9 12.7	129 9.8 11.6	1868 11.4 13.4
DK	140 13.6	215 21.5	165 16.2	344 16.9	200 19.5	93 9.3	139 13.9	91 8.2	158 15.7	187 18.5	79 13.2	137 13.7	142 13.8	191 19.1	74 7.3	144 14.4	204 15.5	2381 14.6
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.34. - b) And in the other countries of the European Union?  
 Q.34. - b) Et dans les autres pays de l'Union européenne ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Yes	334 32.5 48.8	161 16.1 39.5	189 18.6 30.5	366 18 30	162 15.8 28.2	319 31.9 57.1	395 39.5 69.4	310 27.9 41.5	293 29.2 52.2	244 24 45.7	147 24.6 34.5	219 21.9 40.7	327 31.8 46.5	326 32.6 59.7	247 24.1 43.2	91 9.1 17.8	224 17 34	3969 24.3 42.3
No	186 18.1 27.2	208 20.8 51	312 30.8 50.4	618 30.4 50.7	298 29.1 51.9	154 15.4 27.5	115 11.5 20.3	232 20.9 31.1	139 13.8 24.7	173 17.1 32.5	126 21 29.5	212 21.2 39.5	177 17.2 25.2	176 17.6 32.3	201 19.7 35.2	341 34.1 66.6	321 24.4 48.9	3550 21.8 37.8
It depends	165 16 24.1	39 3.9 9.5	118 11.7 19.1	235 11.6 19.3	114 11.2 19.9	86 8.6 15.3	59 5.9 10.3	205 18.5 27.5	130 12.9 23.1	116 11.4 21.8	154 25.7 36	106 10.6 19.8	199 19.3 28.3	44 4.4 8.1	124 12.1 21.6	80 8 15.6	112 8.5 17.1	1869 11.5 19.9
DK	345 33.5	592 59.2	395 38.9	812 40	450 44	442 44.1	431 43.1	363 32.7	442 44.1	480 47.4	173 28.8	464 46.3	325 31.6	453 45.3	450 44.1	487 48.7	658 50	6925 42.5
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
% Total  
% Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.35. - a) Do you think that the legislation on consumer protection is applied in practice or not in (OUR COUNTRY)?  
Q.35. - a) Estimez-vous que la législation sur la protection des consommateurs est bien appliquée en (NOTRE PAYS) ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Yes	535 52 60.6	762 76.2 87.2	573 56.5 65.9	1098 54 63.9	458 44.7 55.8	152 15.2 17.2	418 41.8 53.6	617 55.6 60.6	440 43.8 56	193 19.1 24.6	308 51.3 64.2	544 54.4 67.6	683 66.5 76	287 28.7 35.7	785 76.8 83.2	627 62.7 71.5	711 54.1 68.5	7628 46.8 56.2
No	205 19.9 23.2	85 8.5 9.7	160 15.8 18.5	338 16.6 19.7	201 19.6 24.5	646 64.6 73.3	274 27.4 35.1	261 23.5 25.6	235 23.4 29.9	455 44.9 57.8	100 16.7 20.9	158 15.7 19.6	80 7.8 8.9	463 46.3 57.6	79 7.8 8.4	151 15.1 17.3	228 17.4 22	4110 25.2 30.3
It depends	143 13.9 16.2	27 2.7 3.1	136 13.4 15.6	283 13.9 16.5	162 15.9 19.8	84 8.4 9.5	88 8.8 11.3	140 12.6 13.8	110 11 14.1	139 13.7 17.6	71 11.9 14.9	103 10.3 12.8	136 13.3 15.2	53 5.3 6.6	80 7.8 8.4	98 9.8 11.2	99 7.5 9.5	1836 11.3 13.5
DK	147 14.2	126 12.6	145 14.3	314 15.5	203 19.8	119 11.9	220 22	92 8.3	220 21.9	226 22.3	120 20.1	196 19.5	128 12.5	196 19.6	78 7.6	124 12.4	277 21.1	2739 16.8
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.35. - b) And in the other countries of the European Union?  
 Q.35. - b) Et dans les autres pays de l'Union européenne ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Yes	257 24.9 40.7	203 20.3 55.8	172 17 30.5	338 16.6 30.3	157 15.3 29.8	329 32.9 62.1	312 31.2 62	220 19.9 32.9	267 26.6 55.2	160 15.8 34.4	114 19 34.1	205 20.5 44.9	250 24.3 44.7	270 27 52.9	203 19.8 42	87 8.7 22.6	221 16.8 41.1	3246 19.9 39.3
No	207 20.1 32.8	120 12 32.9	263 25.9 46.6	513 25.2 46.1	233 22.7 44.1	134 13.4 25.4	133 13.3 26.5	244 22 36.5	116 11.6 24.1	212 20.9 45.6	103 17.2 30.9	161 16.1 35.2	141 13.8 25.3	195 19.5 38.2	162 15.9 33.6	242 24.2 63.1	239 18.1 44.4	3263 20 39.5
It depends	167 16.2 26.5	41 4.1 11.4	129 12.8 22.9	262 12.9 23.6	138 13.5 26.1	66 6.6 12.5	58 5.8 11.5	204 18.4 30.6	100 10 20.7	93 9.1 19.9	117 19.5 34.9	91 9.1 19.9	168 16.3 30	46 4.6 9	118 11.5 24.4	55 5.5 14.4	78 5.9 14.5	1748 10.7 21.2
DK	399 38.8	635 63.5	450 44.4	919 45.2	497 48.5	471 47	497 49.7	441 39.7	520 51.8	549 54.2	266 44.3	544 54.4	468 45.6	489 48.9	540 52.8	616 61.6	778 59.1	8056 49.4
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
% Total  
% Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.36. - a) Do you think that, as a consumer, you have a high level of protection or not when you buy something on the Internet from a seller/company located in (OUR COUNTRY)?  
Q.36. - a) Estimez-vous, en tant que consommateur, que vous bénéficiez d'un niveau de protection élevé quand vous achetez par Internet auprès d'un vendeur / d'une entreprise établi(e) en (NOTRE PAYS) ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL EU 15	
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Yes	195 18.9 24.8	348 34.8 49.6	248 24.5 34	472 23.2 32.6	189 18.5 26.8	78 7.8 11.7	185 18.5 31.3	279 25.2 31	271 27 40.3	107 10.6 14.4	123 20.5 26.1	222 22.2 31	332 32.3 41.1	177 17.7 27.1	442 43.3 54.9	270 27 35.7	416 31.6 43.6	3647 22.4 30.9
No	375 36.4 47.7	271 27.1 38.5	327 32.3 44.8	647 31.8 44.6	309 30.2 43.7	416 41.5 61.9	279 27.9 47.4	348 31.4 38.7	229 22.8 34.1	394 38.9 52.9	129 21.6 27.5	350 34.9 48.8	245 23.9 30.4	295 29.5 45.2	197 19.3 24.5	303 30.3 40.1	357 27.1 37.5	5166 31.7 43.8
It depends	66 6.4 8.4	40 4 5.7	117 11.5 16	244 12 16.8	141 13.7 19.9	50 5 7.5	49 4.9 8.4	108 9.7 12	104 10.4 15.5	79 7.8 10.6	73 12.2 15.6	60 6 8.3	129 12.6 16	27 2.7 4.1	61 5.9 7.5	79 7.9 10.5	137 10.4 14.4	1444 8.9 12.2
Not applicable	151 14.6 19.2	44 4.4 6.2	38 3.7 5.2	88 4.3 6.1	68 6.6 9.6	127 12.7 18.9	76 7.6 12.9	165 14.8 18.3	68 6.7 10.1	165 16.3 22.2	145 24.2 30.9	85 8.5 11.9	100 9.8 12.4	154 15.4 23.6	106 10.3 13.1	104 10.4 13.8	43 3.3 4.5	1544 9.5 13.1
DK	244 23.7	297 29.7	284 28	582 28.6	317 31	330 33	410 41	209 18.9	332 33	267 26.4	129 21.5	285 28.4	220 21.5	348 34.8	217 21.2	244 24.4	363 27.6	4511 27.7
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.36. - b) And, from a seller/company located in another country of the European Union?  
 Q.36. - b) Et, auprès d'un vendeur / d'une entreprise établi(e) dans un autre pays de l'Union européenne ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Yes	103 10 14.5	123 12.3 24	62 6.1 10.2	124 6.1 10.3	63 6.2 10.9	108 10.8 21	139 13.9 30.1	123 11.1 16	177 17.6 33.2	67 6.6 11	87 14.5 19.5	96 9.6 16.5	192 18.7 27	147 14.7 30.7	98 9.6 16.4	66 6.6 10.7	147 11.2 22.8	1585 9.7 16.8
No	371 36 52.5	303 30.3 59.4	392 38.6 64.7	754 37.1 62.8	322 31.5 55.5	247 24.7 47.8	217 21.7 47.2	357 32.2 46.5	176 17.6 33.1	311 30.7 51.3	136 22.6 30.4	335 33.5 57.5	280 27.2 39.3	161 16.1 33.7	318 31.1 53.2	370 37 60.1	316 24 49	4902 30 52
It depends	74 7.1 10.4	36 3.6 7.1	106 10.4 17.5	214 10.5 17.8	112 10.9 19.2	39 3.9 7.5	41 4.1 9	120 10.8 15.6	101 10.1 19	70 6.9 11.5	91 15.2 20.5	74 7.4 12.7	149 14.5 20.9	31 3.1 6.4	63 6.1 10.5	66 6.6 10.7	123 9.3 19.1	1368 8.4 14.5
Not applicable	160 15.6 22.6	48 4.8 9.5	46 4.6 7.7	108 5.3 9	83 8.1 14.4	123 12.3 23.7	63 6.3 13.7	169 15.2 22	78 7.8 14.6	159 15.7 26.2	132 22 29.6	78 7.8 13.3	91 8.9 12.8	139 13.9 29.1	119 11.6 19.9	114 11.4 18.5	59 4.5 9.2	1576 9.7 16.7
DK	322 31.3	490 49	409 40.3	832 40.9	444 43.4	484 48.3	540 54	342 30.8	471 46.9	407 40.2	154 25.7	418 41.8	315 30.6	523 52.3	425 41.6	384 38.4	670 51	6882 42.2
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.37. - a) Do you think you can have access to ways to settle disputes or not when you buy products or services in (OUR COUNTRY)?  
 Q.37. - a) Pensez-vous avoir accès à des possibilités de résoudre les litiges lorsque vous achetez des produits ou des services en (NOTRE PAYS) ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Yes	498 48.4 62.4	744 74.4 85.7	620 61.1 76.5	1219 60 75.7	571 55.7 72.4	270 27 32.6	437 43.7 63.4	654 58.9 66.7	507 50.5 65	262 25.8 37.2	327 54.5 65.4	670 66.9 78.8	600 58.4 68.6	308 30.8 40.7	795 77.8 88	786 78.6 84.4	773 58.7 74.6	8414 51.6 65.4
No	208 20.2 26.1	107 10.7 12.3	113 11.2 14	233 11.5 14.5	128 12.5 16.2	460 46 55.6	183 18.3 26.6	188 16.9 19.2	164 16.3 21	338 33.4 48.1	105 17.5 21	111 11.1 13	96 9.4 11	409 40.9 54.1	44 4.3 4.9	83 8.3 8.9	181 13.8 17.5	3041 18.6 23.6
It depends	92 9 11.6	17 1.7 2	77 7.6 9.5	159 7.8 9.9	89 8.7 11.3	98 9.8 11.8	69 6.9 10.1	139 12.5 14.1	109 10.9 14	103 10.2 14.7	68 11.3 13.6	69 6.9 8.1	179 17.4 20.4	39 3.9 5.2	64 6.3 7.1	62 6.2 6.7	82 6.2 7.9	1412 8.7 11
DK	231 22.5	132 13.2	204 20.2	422 20.8	236 23	173 17.3	311 31.1	129 11.7	224 22.3	310 30.6	100 16.7	151 15.1	152 14.8	244 24.4	119 11.7	69 6.9	280 21.3	3446 21.1
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□ Nb.responses  
 % Total  
 % Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.37. - b) And in the other countries of the European Union?  
 Q.37. - b) Et dans les autres pays de l'Union européenne ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Yes	195 18.9 32.6	175 17.5 43.3	176 17.4 32.1	324 15.9 29.9	108 10.6 21	279 27.9 54.2	274 27.4 59.5	206 18.5 29.8	233 23.2 48.1	126 12.4 27.7	126 20.9 31.9	172 17.2 42.2	242 23.6 36.8	240 24 48.8	178 17.4 37.2	185 18.5 32.8	181 13.8 34.4	2896 17.8 35.4
No	280 27.2 46.9	191 19.1 47.1	245 24.2 44.8	516 25.4 47.7	305 29.8 59.2	168 16.8 32.7	155 15.5 33.7	309 27.9 44.8	146 14.5 30.1	254 25 55.9	157 26.1 39.8	162 16.2 39.9	227 22.1 34.5	219 21.9 44.5	200 19.6 41.8	302 30.2 53.6	268 20.4 51	3758 23 45.9
It depends	123 11.9 20.5	39 3.9 9.5	126 12.5 23.1	242 11.9 22.4	102 10 19.8	67 6.7 13.1	31 3.1 6.8	176 15.8 25.5	105 10.5 21.8	75 7.4 16.4	111 18.5 28.3	73 7.3 17.9	189 18.4 28.7	33 3.3 6.8	101 9.8 21	77 7.7 13.7	77 5.9 14.6	1528 9.4 18.7
DK	433 42	595 59.5	466 46	950 46.8	509 49.7	487 48.6	540 54	419 37.7	520 51.7	559 55.2	206 34.4	594 59.3	369 36	508 50.8	543 53.1	437 43.7	789 60	8131 49.8
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.38. - Are you aware of ways to settle disputes between consumers and suppliers of products or services other than going to Court?

By this, I mean mediation, conciliation and arbitration.

Q.38. - Connaissez-vous l'existence de moyens de résolution de litiges, entre les consommateurs et les fournisseurs de produits ou de services, autres que les tribunaux ?

J'entends par là la médiation, la conciliation et l'arbitrage.

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Yes	323 31.3 33.7	556 55.6 59.6	365 36 44.2	714 35.1 43	328 32 38.7	331 33.1 35.4	203 20.3 21.6	435 39.1 41.2	399 39.7 45.8	312 30.8 35.3	220 36.6 42.3	722 72.1 79.4	493 48 60.6	243 24.3 26.2	419 41 45.7	545 54.5 60.9	591 44.9 49.7	6067 37.2 41.7
No	636 61.7 66.3	377 37.7 40.4	461 45.5 55.8	947 46.6 57	519 50.7 61.3	605 60.4 64.6	736 73.6 78.4	619 55.8 58.8	473 47.1 54.2	572 56.5 64.7	300 50 57.7	187 18.7 20.6	321 31.2 39.4	684 68.4 73.8	499 48.8 54.3	350 35 39.1	599 45.5 50.3	8469 51.9 58.3
DK	72 7	67 6.7	188 18.5	371 18.3	177 17.3	65 6.5	61 6.1	56 5.1	132 13.2	128 12.7	81 13.4	92 9.2	213 20.7	73 7.3	104 10.2	105 10.5	126 9.6	1776 10.9
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.39. - a) Do you think you know enough about your rights, as a consumer, under (NATIONALITY) laws?  
 Q.39. - a) En tant que consommateur, estimez-vous connaître suffisamment vos droits, tels qu'établis par les lois (NATIONALITE) ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL EU 15	
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Yes	206 20 21.3	393 39.3 41	304 30 32.9	563 27.7 30.3	195 19 20.7	237 23.7 25	205 20.5 23.1	323 29.1 30.3	307 30.6 33	265 26.1 29.3	175 29.2 30.7	361 36 39	330 32.1 37.9	209 20.9 24	478 46.8 48.2	437 43.7 44.7	487 37 39	4744 29.1 31.5
No	760 73.8 78.7	566 56.6 59	621 61.3 67.1	1295 63.7 69.7	747 72.9 79.3	710 71 75	681 68.1 76.9	742 66.8 69.7	622 61.9 67	639 63.1 70.7	395 65.8 69.3	563 56.2 61	540 52.6 62.1	664 66.4 76	514 50.3 51.8	540 54 55.3	761 57.9 61	10304 63.2 68.5
DK	64 6.2	42 4.2	89 8.7	175 8.6	83 8.1	54 5.4	115 11.5	45 4.1	75 7.5	109 10.8	30 5	77 7.7	157 15.3	126 12.6	29 2.9	22 2.2	67 5.1	1264 7.8
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.39. - b) And, as a consumer, under European laws?

Q.39. - b) Et, en tant que consommateur, les droits tels qu'établis par le droit européen ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL EU 15	
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Yes	74 7.2 7.9	56 5.6 6.7	31 3.1 3.6	64 3.1 3.6	34 3.3 3.8	114 11.4 13.4	94 9.4 12	97 8.8 9.7	134 13.4 16.1	67 6.6 8.9	71 11.8 13.2	109 10.9 13.6	179 17.5 21.8	105 10.5 14	47 4.6 5.3	30 3 3.7	83 6.3 7.9	1152 7.1 8.5
No	865 84 92.1	774 77.4 93.3	838 82.6 96.4	1689 83.1 96.4	869 84.9 96.2	738 73.8 86.6	694 69.4 88	908 81.8 90.3	697 69.4 83.9	685 67.7 91.1	468 78.1 86.8	693 69.3 86.4	643 62.6 78.2	640 64 86	826 80.8 94.7	799 79.9 96.3	967 73.5 92.1	12320 75.5 91.5
DK	91 8.9	170 17	145 14.3	280 13.8	121 11.8	149 14.8	212 21.2	105 9.4	173 17.2	261 25.7	61 10.1	199 19.8	204 19.9	255 25.5	150 14.6	170 17	265 20.2	2842 17.4
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.respondents

EUROBAROMETER 59.2 - SPRING 2003

Q.40. - a) Do you think that consumer associations have enough involvement in or should be more involved in formulating consumer protection policy in (OUR COUNTRY)?  
 Q.40. - a) Estimez-vous que les associations de consommateurs sont suffisamment associées ou devraient être davantage associées à l'élaboration de la politique de protection des consommateurs en (NOTRE PAYS) ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL EU 15	
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Enough involved	219 21.3 25.7	309 30.9 40.6	232 22.8 28.4	435 21.4 26.8	165 16.1 20.6	37 3.7 4.2	143 14.3 18.9	270 24.3 30	182 18.2 22.7	196 19.3 23.5	125 20.8 26.5	331 33.1 39.4	270 26.3 36.2	382 38.2 50.3	278 27.2 38.1	265 26.5 32.3	323 24.6 34	3611 22.1 28
More involved	635 61.6 74.3	452 45.2 59.4	584 57.6 71.6	1190 58.6 73.2	636 62.1 79.4	838 83.7 95.8	614 61.4 81.1	629 56.7 70	621 61.8 77.3	637 62.9 76.5	347 57.8 73.5	509 50.9 60.6	477 46.5 63.8	377 37.7 49.7	453 44.3 61.9	557 55.7 67.7	628 47.7 66	9272 56.8 72
DK	176 17.1	239 23.9	198 19.6	407 20	223 21.8	127 12.6	243 24.3	211 19	201 20	180 17.7	129 21.4	161 16.1	279 27.2	241 24.1	291 28.5	177 17.7	364 27.7	3430 21
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.respondents

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Q.40. - b) And, in the other countries of the European Union?  
 Q.40. - b) Et dans les autres pays de l'Union européenne ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Enough involved	119 11.5 15.7	82 8.2 19.2	70 6.9 11	134 6.6 10.4	55 5.3 8.4	115 11.5 16.4	100 10 18	98 8.9 14.5	108 10.7 18	103 10.1 17.8	83 13.9 21.5	125 12.4 23.4	157 15.3 27.6	304 30.4 58.5	63 6.2 15.5	46 4.6 9.2	159 12.1 24.1	1642 10.1 17.4
More involved	637 61.8 84.3	346 34.6 80.8	572 56.4 89	1155 56.8 89.6	599 58.5 91.6	588 58.7 83.6	456 45.6 82	580 52.3 85.5	491 48.9 82	475 46.8 82.2	303 50.5 78.5	409 40.8 76.6	412 40.2 72.4	216 21.6 41.5	343 33.5 84.5	450 45 90.8	501 38.1 75.9	7796 47.8 82.6
DK	275 26.7	572 57.2	372 36.7	743 36.6	371 36.2	298 29.8	444 44.4	431 38.9	405 40.4	436 43	214 35.6	468 46.7	457 44.5	480 48	616 60.3	505 50.5	655 49.8	6875 42.1
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
% Total  
% Nb.respondents

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Q.41. - Other than in consumer policy, do you think that your rights, as a consumer, are sufficiently taken into account in European policies such as agricultural policy, transport policy, energy policy, telecommunication policy or competition policy?

Q.41. - En tant que consommateur, pensez-vous que vos intérêts sont suffisamment pris en compte dans les politiques européennes autres que la politique des consommateurs, par exemple dans les politiques de l'agriculture, des transports, de l'énergie, des télécommunications ou de la concurrence ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Yes	146 14.2 18	248 24.8 39	156 15.4 22.8	298 14.6 21.7	122 11.9 17.6	112 11.1 14	121 12.1 15.7	149 13.4 16.3	218 21.8 31.2	124 12.2 17.9	71 11.8 12.2	294 29.4 41	187 18.2 25.3	139 13.9 17.6	213 20.9 28.9	90 9 15.3	199 15.2 24.9	2380 14.6 20.5
No	533 51.8 65.6	330 33 52.1	404 39.9 59	825 40.6 60.1	443 43.3 64	585 58.4 73.5	562 56.2 72.9	585 52.7 64	352 35.1 50.3	405 40 58.4	278 46.4 47.8	334 33.4 46.6	321 31.2 43.3	561 56.1 71	410 40.2 55.6	435 43.5 73.7	522 39.7 65.3	7282 44.6 62.7
It depends	133 12.9 16.4	56 5.6 8.9	125 12.3 18.2	251 12.3 18.2	128 12.5 18.4	99 9.9 12.4	88 8.8 11.4	181 16.3 19.8	130 12.9 18.5	164 16.2 23.7	233 38.8 40	88 8.8 12.3	233 22.6 31.4	90 9 11.4	115 11.2 15.5	65 6.5 11	78 6 9.8	1956 12 16.8
DK	218 21.1	366 36.6	329 32.5	659 32.4	332 32.4	206 20.5	228 22.8	195 17.6	304 30.2	320 31.6	18 2.9	285 28.4	286 27.9	210 21	284 27.7	410 41	516 39.2	4696 28.8
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

□Nb.responses  
 % Total  
 % Nb.respondents

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Q.42. - In the last 3 years, have you bought any financial services from a firm located in another country of the European Union, or not?  
 Q.42. - Au cours des 3 dernières années, avez-vous acheté des services financiers à une société située dans un autre pays de l'Union européenne ?

	B	DK	D WEST	D TOTAL	D OST	GR	E	F	IRL	I	L	NL	A	P	FIN	S	UK TOTAL	EU 15
TOTAL weight.	1030	1000	1014	2032	1024	1001	1000	1110	1004	1013	600	1001	1027	1000	1022	1000	1316	16313
Yes	39 3.8 3.9	31 3.1 3.1	11 1.1 1.1	22 1.1 1.1	11 1.1 1.1	5 0.5 0.5	21 2.1 2.1	38 3.4 3.5	29 2.9 3	15 1.5 1.5	51 8.4 8.7	74 7.4 7.5	52 5.1 5.1	4 0.4 0.4	28 2.8 2.8	58 5.8 5.9	32 2.4 2.5	392 2.4 2.4
No	968 94 96.1	963 96.3 96.9	988 97.5 98.9	1978 97.4 98.9	992 96.9 98.9	995 99.4 99.5	967 96.7 97.9	1059 95.4 96.5	949 94.5 97	984 97.2 98.5	535 89.1 91.3	909 90.8 92.5	963 93.8 94.9	981 98.1 99.6	985 96.4 97.2	921 92.1 94.1	1250 95.1 97.5	15668 96 97.6
DK	23 2.2	6 0.6	15 1.5	32 1.6	20 2	2 0.2	12 1.2	13 1.2	26 2.6	13 1.3	15 2.4	18 1.8	11 1.1	15 1.5	8 0.8	21 2.1	33 2.5	253 1.6
NO ANSWER	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0