Privacy statement

Purpose and scope of personal data processing:

DG SANCO will record and further process your personal details to the extent that they are necessary for the follow-up of your contribution to the public consultation on developing a harmonised methodology for classifying and reporting consumer complaints across the European Union.
Your data will be handled in conformity with Regulation (EC) N° 45/2001 on the protection of individuals with regard to the processing of personal data by Community institutions and bodies and on the free movement of such data.

Your data are recorded and stored as long as follow-up actions are needed in the context of your contribution.

Unless you expressly request otherwise, your contributions, including your name and position in your organisation:

- will be communicated to the public, in particular through the Health and Consumer Protection web pages on Europa at:

http://ec.europa.eu/consumers/consultations/consultations_en.htm

- will be transferred to a contractor for further analysis in the context of a study on possibly developing an IT tool for classifying and reporting consumer complaints

Right of rectification & personal data controller:

Should you require further information concerning the processing of your personal data or exercise your rights (e.g. access or rectify any inaccurate or incomplete data) please contact the responsible person:

Akis Kyriacou,
European Commission,
Directorate-General for Health and Consumers,
B232 02/31,
Rue de la Loi 200,
B-1049 Brussels,
Belgium

kyriacos.kyriacou@ec.europa.eu

You have the right of recourse at any time to the European Data Protection Supervisor at edps@edps.europa.eu