



## CONSUMER REDRESS – Romania

### 1. Alternative Dispute Resolution (ADR)

Romania has two public ADR schemes: the National Authority for Consumer Protection which handles individual consumer disputes and the National Authority for Management and Regulation in Communications of Romania (ANCOM) which solves claims in the electronic communication sector. Gaps have been identified in particular in the financial services, transport and tourism, postal services, and energy sectors.

### 2. Court proceedings for small claims

Romania has a simplified small claims procedure for claims under RON 100.000 (€23.278) for property matters. First instance judgments in civil and commercial matters cannot be appealed for claims below RON 100.000 (€23.278).

Regulation n° 861/2007 establishing a European Small Claims Procedure<sup>1</sup> provides a simplified court procedure for cross border claims under €2,000. The courts of law are competent to deal with the Small Claims Regulation.

### 3. Injunctions – Directive n° 98/27 on injunctions for the protection of consumers' interests<sup>2</sup>

The National Authority for Consumer Protection and designated public bodies may have direct injunction powers. The decisions of the public bodies can be published.

### 4. Compensatory collective redress

No mechanism of compensatory collective redress exists in Romania.

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<sup>1</sup> Regulation n° 861/2007/EC of the European Parliament and of the Council of 11 July 2007 establishing a European Small Claims Procedure, OJ L 199, 31 July 2007, p 1-22

<sup>2</sup> Directive n°98/27/EC of the European Parliament and of the Council of 19 May 1998 on injunctions for the protection of consumers' interests, OJ L166, 11 June 1998, p 51-55