

*Letter dated :*  
17 July 2003-10-24

*From :*  
German Federal Ministry of Justice  
D-11015 Berlin

*To :*  
Internal Market DG  
European Commission

**Subject : Memorandum of understanding on a cross-border out-of-court complaints network for financial services in the European Economic Area (FIN-Net);**

**Registration of the dispute settlement body of the regional building societies (Schlichtungsstelle der Landesbausparkassen) for inclusion in FIN-Net**

Ref. : I A 4 – 9340/17 – 13 1064/2003 (please quote in reply)

Dear Sir/Madam,

The Federal Ministry of Justice hereby registers the dispute settlement body of the regional building societies (Schlichtungsstelle der Landesbausparkassen) for inclusion in FIN-Net. In light of the checks we have carried out, we have determined that the rules of procedure of the body are in line with Commission Recommendation 98/257/EC on the principles applicable to the bodies responsible for out-of-court settlement of consumer disputes.

The name and details of this body are as follows :

Schlichtungsstelle der Landesbausparkassen  
Postfach 74 48  
D-48040 Münster  
Tel: +49 1803 000 863  
Fax : +49 1803 000 864  
On-line information : [www.lbs.de](http://www.lbs.de)

Yours faithfully,

Signed :

pp. Mirow