

## **Appendix V : Examples of some indicators used in Germany in the Index Verbraucherschutzindex**

### **Executive**

- A02 Is there basically one ministry responsible for consumer policy?
- A04 Is there a cooperation between ministries with regard to consumer policy issues?
- A13 How much was the financial support for non-governmental consumer organizations in 2008?

### **Legislature**

- B02 Is there basically one parliamentary committee in charge of legislative proposals in the field of consumer protection?
- B06 How many parliamentary groups have a spokesperson for consumer policy?

### **Inspection authorities**

- C01 Public relation work done by the authorities for calibration and measurement (Internet, annual report).
- C02 Number of companies monitored/controlled in a year in relation to the population.
- C07 Is there an annual report on food analysis and -control?
- C08 Number of companies that have been controlled by the food inspection authority in relation to the number of registered companies.
- C13 Is there an annual report on product safety?
- C14 Number of products controlled in a year in relation to the population.

### **Consumer Organizations**

- D03 Human resources of consumer organizations (in 2008).
- D06 Geographic accessibility of advisory office(s).
- D09 Number of consumers receiving advice (in 2008).