

Appendix VI : Divisions of the tasks in the area of Consumer Protection in Germany

Functions/ Institutions	Consumer oriented NGOs	Private Testing Organisations	Institutes Universities	Ministry	Governmental Control Authorities
Advocacy	x				
Information and Advice	x	x ³		x ³	
Enforcement and redress ¹					
Enforcement	x ²				x
Research	x		x		
Comparative Tests		x			

1 There is no institution for individual **redress** in Germany. Consumers have to take individual legal action or address an ADR.

2 Only if there is an infringement of collective interests.

3 Only information.