

Consumers: Commissioner Kuneva unveils blueprint for future consumer policy

Speaking today at an event organised by the Lisbon Council, a Brussels-based policy think tank, Meglena Kuneva has taken stock of her tenure as European Consumer Commissioner and unveiled a vision document entitled "**A Blueprint for Consumer Policy in Europe: Making Markets Work with and for People**". Ms Kuneva's major priorities for consumer policy have included creating the Consumer Markets Scoreboard to monitor how specific markets are performing for consumers, boosting the enforcement of consumer law in partnership with a network of national enforcers, and initiating the Consumer Rights Directive, a proposal for a single set of simple EU-wide consumer rules. Some of the pillars of Kuneva's vision of the future are: further dismantling barriers to online trade, continued effective enforcement of existing consumer law, and putting in place a robust system of collective redress for consumers. Commissioner Kuneva's speech at the event was followed by a panel discussion with senior policy makers, consumer advocates and experts. The full texts of the speech and of the vision document are available at: http://ec.europa.eu/commission_barroso/kuneva/index_en.htm

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