1. PROBLEMS ENCOUNTERED IN DOING BUSINESS

Do you consider the following to be a problem or not for your company when doing business in (OUR COUNTRY)?

- Tax rates
- Fast-changing legislation and policies
- Complexity of administrative procedures
- Lack of means or procedures to recover debt from others
- Access to financing, including credits
- Restrictive labour regulations
- Inadequate infrastructure in (OUR COUNTRY)
- Corruption
- Patronage and nepotism

2. THE LEVEL OF CORRUPTION

How widespread do you think the problem of corruption is in (OUR COUNTRY)?

Which of the following practices do you consider to be the most widespread in (OUR COUNTRY)?

- Favouring friends and family members in business
- Favouring friends and family members in public institutions
- Tax fraud or non-payment of VAT
- Funding political parties in exchange for public contracts or influence over policy making
- Offering a free gift or trip in exchange for a service
- Bribes
- Kickbacks
3. IRREGULARITIES IN PUBLIC PROCUREMENT

How widespread do you think the following practices are in public procurement procedures in (OUR COUNTRY)?

- Specifications tailor-made for particular companies
- Conflict of interests in the evaluation of bids
- Collusive bidding
- Unclear selection or evaluation criteria
- Involvement of bidders in the design of specifications
- Abuse of negotiated procedures
- Abuse of emergency grounds to justify use of non-competitive or fast-track procedures
- Amendments of the contract terms after conclusion of the contract

4. CORRUPTION IN PUBLIC PROCUREMENT

How widespread do you think the following practices are in (OUR COUNTRY)?

- Corruption in public procurement managed by regional or local authorities
- Corruption in public procurement managed by national authorities

5. HOW CORRUPTION IS TACKLED

Do you agree or not with the following statements…?

- People and businesses caught for petty corruption are appropriately punished in (OUR COUNTRY)
- People and businesses caught for bribing a senior official are appropriately punished in (OUR COUNTRY)