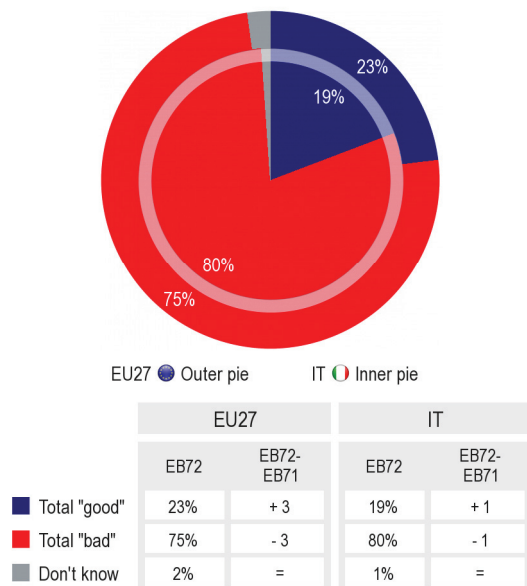


1. LIFE IN THE EUROPEAN UNION

QA2.1. How would you judge the current situation in each of the following?

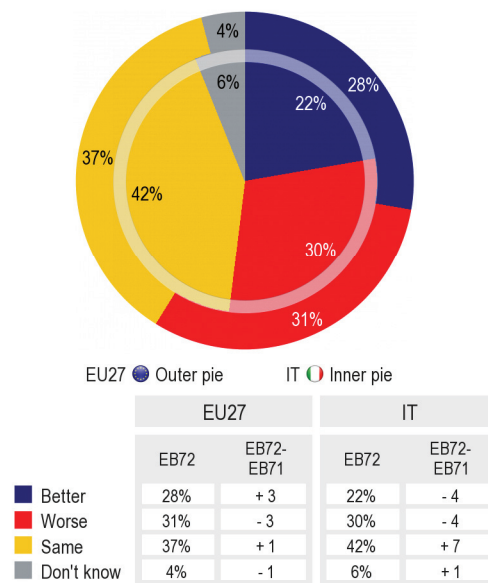
The situation of the (NATIONALITY) economy



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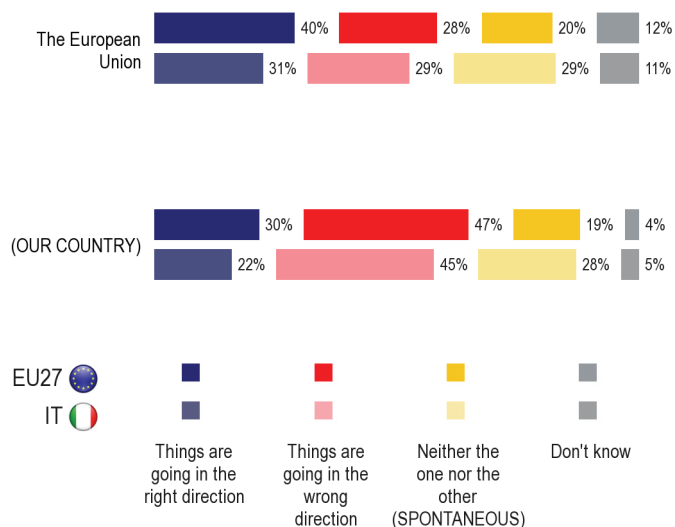
QA4.2. What are your expectations for the next 12 months: will the next 12 months be better, worse or the same, when it comes to...?

The economic situation in (OUR COUNTRY)

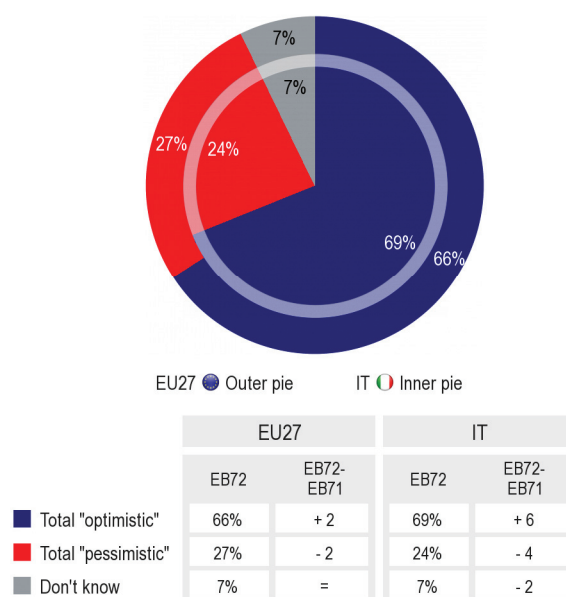


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QA9. At the present time, would you say that, in general, things are going in the right direction or in the wrong direction, in...?



QA25. Would you say that you are very optimistic, fairly optimistic, fairly pessimistic or very pessimistic about the future of the European Union?



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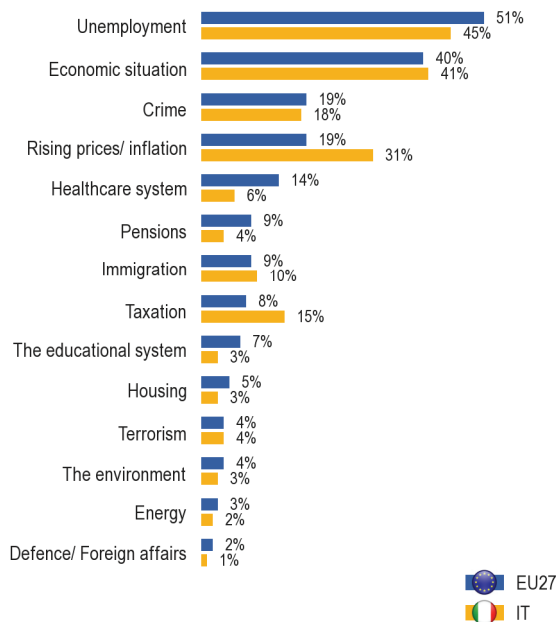
THE KEY INDICATORS RESULTS FOR ITALY



2. MAIN CONCERNS

Main concerns facing country

QA5. What do you think are the two most important issues facing (OUR COUNTRY) at the moment?



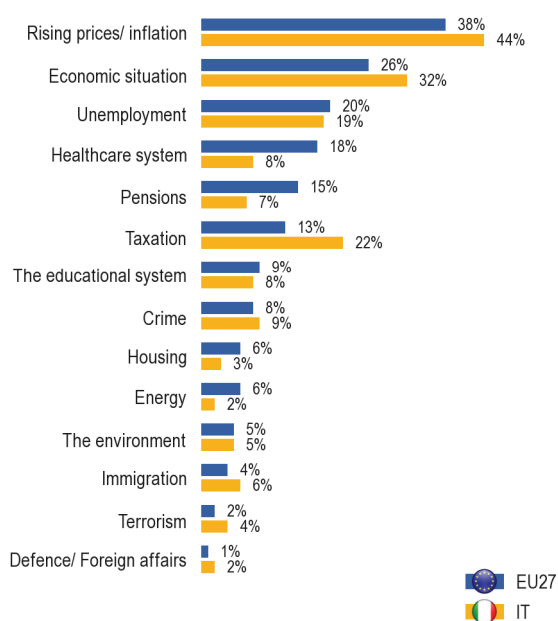
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QA5. What do you think are the two most important issues facing (OUR COUNTRY) at the moment?

	EU27		IT	
	EB72	EB72-EB71	EB72	EB72-EB71
Unemployment	51%	+ 2	45%	+ 5
Economic situation	40%	- 2	41%	- 3
Crime	19%	+ 3	18%	+ 2
Rising prices/ inflation	19%	- 2	31%	+ 1
Healthcare system	14%	=	6%	=
Pensions	9%	=	4%	- 2
Immigration	9%	=	10%	- 4
Taxation	8%	+ 1	15%	+ 2
The educational system	7%	=	3%	=
Housing	5%	=	3%	- 1
Terrorism	4%	- 1	4%	=
The environment	4%	- 1	3%	=
Energy	3%	+ 1	2%	=
Defence/ Foreign affairs	2%	+ 1	1%	- 1

Main personal concerns

QA6. And personally, what are the two most important issues you are facing at the moment?



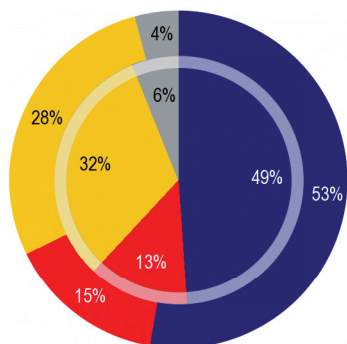
Evolution Autumn 2009 / Spring 2009

QA6. And personally, what are the two most important issues you are facing at the moment?

	EU27		IT	
	EB72	EB72-EB71	EB72	EB72-EB71
Rising prices/ inflation	38%	=	44%	- 2
Economic situation	26%	=	32%	=
Unemployment	20%	- 1	19%	- 2
Healthcare system	18%	+ 1	8%	+ 1
Pensions	15%	=	7%	- 2
Taxation	13%	+ 2	22%	+ 2
The educational system	9%	=	8%	+ 3
Crime	8%	=	9%	- 1
Housing	6%	=	3%	+ 1
Energy	6%	+ 3	2%	=
The environment	5%	=	5%	+ 2
Immigration	4%	=	6%	- 1
Terrorism	2%	=	4%	=
Defence/ Foreign affairs	1%	=	2%	+ 1

3. THE EU AND ITS CITIZENS

QA7. Generally speaking, do you think that (OUR COUNTRY)'s membership of the European Union is...?

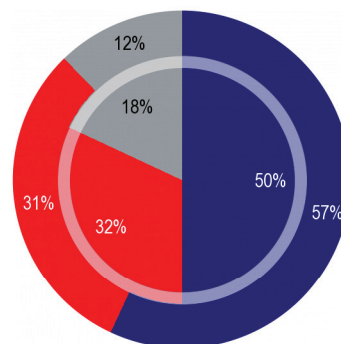


EU27  Outer pie IT  Inner pie

	EU27		IT	
	EB72	EB72-EB71	EB72	EB72-EB71
A good thing	53%	=	49%	+ 1
A bad thing	15%	=	13%	- 3
Neither good nor bad	28%	=	32%	+ 2
Don't know	4%	=	6%	=

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QA8. Taking everything into account, would you say that (OUR COUNTRY) has on balance benefited or not from being a member of the European Union?

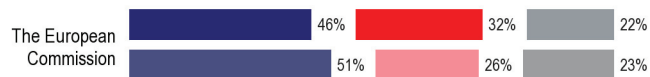
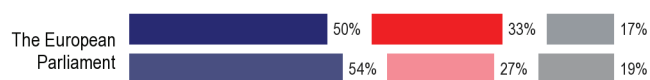


EU27  Outer pie IT  Inner pie

	EU27		IT	
	EB72	EB72-EB71	EB72	EB72-EB71
Benefited	57%	+ 1	50%	+ 3
Not benefited	31%	=	32%	- 1
Don't know	12%	- 1	18%	- 2

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QA14. For each of the following European bodies, please tell me if you tend to trust it or tend not to trust it.

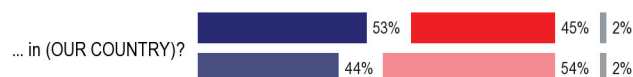


EU27  

IT  

Tend to trust Tend not to trust Don't know

QA18ab. On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with the way democracy works...



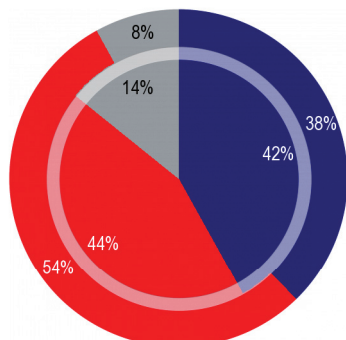
EU27  

IT  




Total "satisfied" Total "not satisfied" Don't know

4. OTHER TOPICS

QC1. Some analysts say that the impact of the economic crisis on the job market has already reached its peak and things will recover little by little. Others, on the contrary, say that the worst is still to come. Which of the two statements is closer to your opinion?



EU27  Outer pie IT  Inner pie

 The impact of the crisis on jobs has already reached its peak
 The worst is still to come
 Don't know

EU27		IT	
EB72	EB72-EB71.2	EB72	EB72-EB71.2
38%	+ 10	42%	+ 7
54%	- 7	44%	- 5
8%	- 3	14%	- 2

Evolution 05-06/2009 - 10-11/2009

QC1. Some analysts say that the impact of the economic crisis on the job market has already reached its peak and things will recover little by little. Others, on the contrary, say that the worst is still to come. Which of the two statements is closer to your opinion?

Answer: The impact of the crisis on jobs has already reached its peak

 EU27

 IT

TOTAL	38%	42%
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Education (End of)

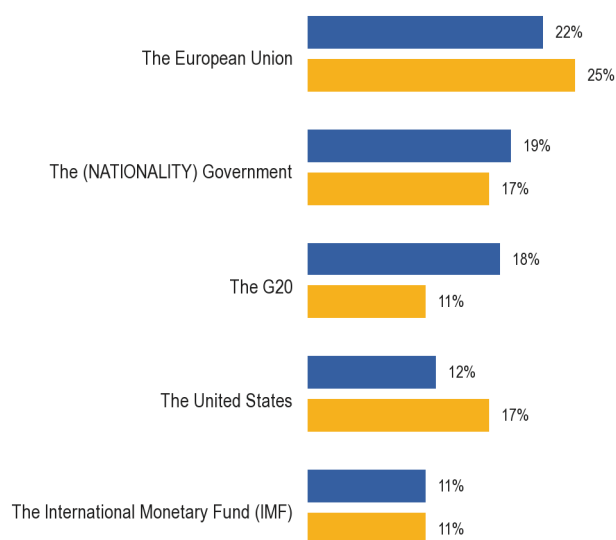
15-	29%	34%
16-19	37%	44%
20+	46%	51%
Still studying	45%	44%

Difficulties paying bills

Most of the time	25%	25%
From time to time	34%	41%
Almost never	43%	51%

Socio-demographic breakdown

QC3. In your opinion, which of the following is best able to take effective actions against the effects of the financial and economic crisis?



 EU27
 IT

QB3. For each of the following statements, please tell me whether you totally agree, tend to agree, tend to disagree or totally disagree.

The European Union enables European citizens to better benefit from the positive effects of globalisation (SPLIT B)

Response	EU27	IT
Total "agree"	55%	28%
Total "disagree"	53%	30%
Don't know	17%	17%

The European Union helps to protect European citizens from the negative effects of globalisation (SPLIT A)

Response	EU27	IT
Total "agree"	46%	37%
Total "disagree"	50%	35%
Don't know	17%	15%

Each of the items was asked to half of the respondents (SPLIT A/ SPLIT B)

EU27 
IT 

 Total "agree"
 Total "disagree"
 Don't know

THE KEY INDICATORS
RESULTS FOR ITALY

