

#### 4.1

##### FEELING INFORMED ABOUT THE EUROPEAN UNION (%, by country)

Question :

All things considered, how well informed do you feel you are about the European Union, its policies, its institutions ? (READ OUT)

| EB 47.1         | EU15 | B   | DK | D    |     |      | GR  | E   | F   | IRL |
|-----------------|------|-----|----|------|-----|------|-----|-----|-----|-----|
|                 |      |     |    | WEST |     | EAST |     |     |     |     |
| Very well       | 2    | 2   | 4  | 2    | 2   | 1    | 1   | 1   | 4   | 3   |
| Quite well      | 20   | 25  | 31 | 24   | 23  | 19   | 15  | 21  | 17  | 22  |
| Not very well   | 50   | 44  | 55 | 53   | 54  | 57   | 51  | 47  | 52  | 40  |
| Not at all well | 26   | 28  | 8  | 20   | 20  | 20   | 30  | 28  | 27  | 34  |
| Don't know      | 2    | 1   | 1  | 2    | 2   | 2    | 3   | 4   | 1   | 2   |
| Total           | 100  | 100 | 99 | 101  | 101 | 99   | 100 | 101 | 101 | 101 |

#### 4.2

##### FEELING INFORMED ABOUT THE EUROPEAN UNION (%, by demographics)

Question :

All things considered, how well informed do you feel you are about the European Union, its policies, its institutions ? (READ OUT)

| EB 47.1         | TOTAL | SEX  |        | AGE     |         |         |      | TERMINAL EDUCATION AGE |         |      |                | INCOME |      |      |      |
|-----------------|-------|------|--------|---------|---------|---------|------|------------------------|---------|------|----------------|--------|------|------|------|
|                 |       | Male | Female | 15 - 24 | 25 - 39 | 40 - 54 | 55 + | Less than 16 years     | 16 - 19 | 20 + | Still studying | --     | -    | +    | ++   |
| n=              | 15900 | 7680 | 8220   | 2747    | 4494    | 3681    | 4978 | 4792                   | 6514    | 3240 | 1354           | 2818   | 2757 | 3065 | 2990 |
| Very well       | 2     | 2    | 1      | 2       | 2       | 2       | 2    | 1                      | 2       | 4    | 2              | 2      | 2    | 1    | 3    |
| Quite well      | 20    | 25   | 16     | 19      | 21      | 21      | 20   | 15                     | 20      | 28   | 22             | 17     | 19   | 20   | 26   |
| Not very well   | 50    | 49   | 50     | 48      | 52      | 52      | 47   | 47                     | 50      | 52   | 51             | 45     | 52   | 54   | 51   |
| Not at all well | 26    | 22   | 30     | 30      | 24      | 24      | 29   | 35                     | 27      | 15   | 23             | 35     | 26   | 23   | 19   |
| Don't know      | 2     | 1    | 2      | 2       | 2       | 1       | 2    | 3                      | 2       | 1    | 2              | 2      | 1    | 2    | 1    |
| Total           | 100   | 99   | 99     | 101     | 101     | 100     | 100  | 101                    | 101     | 100  | 100            | 101    | 100  | 100  | 100  |

#### 4.1

### SENTIMENT D'ETRE INFORME SUR L'UNION EUROPEENNE (% , par pays)

Question :

Tout compte fait, comment vous sentez-vous informé sur l'Union européenne, ses politiques, ses institutions ? (LIRE)

| I   | L   | NL  | A   | P   | FIN | S  | UK  | EU 15 | EB 47.1     |
|-----|-----|-----|-----|-----|-----|----|-----|-------|-------------|
| 1   | 4   | 2   | 3   | 1   | 4   | 1  | 2   | 2     | Très bien   |
| 19  | 38  | 31  | 24  | 19  | 32  | 18 | 17  | 20    | Assez bien  |
| 51  | 43  | 48  | 44  | 45  | 51  | 61 | 43  | 50    | Assez mal   |
| 28  | 13  | 18  | 25  | 34  | 10  | 19 | 37  | 26    | Très mal    |
| 1   | 3   | 1   | 4   | 2   | 3   | 0  | 2   | 2     | Ne sait pas |
| 100 | 101 | 100 | 100 | 101 | 100 | 99 | 101 | 100   | Total       |

#### 4.2

### SENTIMENT D'ETRE INFORME SUR L'UNION EUROPEENNE (% , par démographiques)

Question :

Tout compte fait, comment vous sentez-vous informé sur l'Union européenne, ses politiques, ses institutions ? (LIRE)

| RESPONDENT OCCUPATION SCALE |          |                     |                |              |             | MEMBERSHIP EUROPEAN UNION |                      |             | TOTAL |             |
|-----------------------------|----------|---------------------|----------------|--------------|-------------|---------------------------|----------------------|-------------|-------|-------------|
| Self-employed               | Managers | Other white collars | Manual workers | House person | Un-employed | A good thing              | Neither good nor bad | A bad thing | EU 15 | EB 47.1     |
| 1555                        | 1500     | 1821                | 3693           | 1786         | 1211        | 7350                      | 4723                 | 2390        | 15900 | =n          |
| 2                           | 3        | 2                   | 1              | 2            | 2           | 3                         | 1                    | 2           | 2     | Très bien   |
| 23                          | 31       | 23                  | 18             | 14           | 16          | 26                        | 16                   | 17          | 20    | Assez bien  |
| 50                          | 51       | 54                  | 51             | 47           | 49          | 51                        | 51                   | 49          | 50    | Assez mal   |
| 24                          | 15       | 19                  | 28             | 35           | 31          | 19                        | 29                   | 31          | 26    | Très mal    |
| 1                           | 0        | 2                   | 2              | 2            | 2           | 1                         | 2                    | 2           | 2     | Ne sait pas |
| 100                         | 100      | 100                 | 100            | 100          | 100         | 100                       | 99                   | 101         | 100   | Total       |

### 4.3

#### FEELING INFORMED ABOUT NATIONAL GOVERNEMENT (% , by country)

Question :

In general, would you say you know very well, quite well, not very well or not at all well how the (NATIONALITY) government is organised and works ?

| EB 47.1         | EU15 | B   | DK  | D    |     |      | GR  | E   | F   | IRL |
|-----------------|------|-----|-----|------|-----|------|-----|-----|-----|-----|
|                 |      |     |     | WEST |     | EAST |     |     |     |     |
| Very well       | 5    | 3   | 21  | 6    | 5   | 3    | 5   | 3   | 5   | 9   |
| Quite well      | 40   | 34  | 52  | 45   | 44  | 41   | 32  | 27  | 41  | 39  |
| Not very well   | 39   | 43  | 23  | 37   | 38  | 40   | 44  | 47  | 41  | 32  |
| Not at all well | 14   | 19  | 3   | 12   | 13  | 15   | 17  | 21  | 13  | 19  |
| Don't know      | 1    | 1   | 1   | 1    | 1   | 2    | 2   | 3   | 1   | 1   |
| Total           | 99   | 100 | 100 | 101  | 101 | 101  | 100 | 101 | 101 | 100 |

### 4.4

#### FEELING INFORMED ABOUT NATIONAL GOVERNEMENT (% , by demographics)

Question :

In general, would you say you know very well, quite well, not very well or not at all well how the (NATIONALITY) government is organised and works ?

|                 | TOTAL | SEX  |        | AGE     |         |         |      | TERMINAL EDUCATION AGE |         |      |                | INCOME |      |      |      |
|-----------------|-------|------|--------|---------|---------|---------|------|------------------------|---------|------|----------------|--------|------|------|------|
|                 | EU 15 | Male | Female | 15 - 24 | 25 - 39 | 40 - 54 | 55 + | Less than 16 years     | 16 - 19 | 20 + | Still studying | --     | -    | +    | ++   |
| EB 47.1         |       |      |        |         |         |         |      |                        |         |      |                |        |      |      |      |
| n=              | 15900 | 7680 | 8220   | 2747    | 4494    | 3681    | 4978 | 4792                   | 6514    | 3240 | 1354           | 2818   | 2757 | 3065 | 2990 |
| Very well       | 5     | 8    | 3      | 3       | 4       | 7       | 6    | 4                      | 4       | 10   | 4              | 3      | 4    | 6    | 9    |
| Quite well      | 40    | 47   | 34     | 31      | 41      | 47      | 40   | 32                     | 40      | 53   | 41             | 31     | 40   | 43   | 53   |
| Not very well   | 39    | 34   | 44     | 44      | 41      | 36      | 37   | 43                     | 41      | 29   | 40             | 43     | 41   | 40   | 30   |
| Not at all well | 14    | 10   | 18     | 21      | 13      | 10      | 15   | 19                     | 14      | 7    | 15             | 20     | 13   | 11   | 8    |
| Don't know      | 1     | 1    | 2      | 1       | 1       | 1       | 2    | 2                      | 1       | 1    | 1              | 2      | 1    | 1    | 1    |
| Total           | 99    | 100  | 101    | 100     | 100     | 101     | 100  | 100                    | 100     | 100  | 101            | 99     | 99   | 101  | 101  |

## 4.3

**SENTIMENT D'ETRE INFORME SUR LE GOUVERNEMENT NATIONAL (% , par pays)**

Question :

D'une façon générale, diriez-vous que vous connaissez très bien, assez bien, assez mal ou très mal l'organisation et le fonctionnement du gouvernement (NATIONALITE) ?

| I   | L   | NL | A   | P   | FIN | S   | UK  | EU 15 | EB 47.1     |
|-----|-----|----|-----|-----|-----|-----|-----|-------|-------------|
| 4   | 7   | 9  | 8   | 1   | 7   | 5   | 7   | 5     | Très bien   |
| 42  | 48  | 59 | 43  | 28  | 49  | 46  | 39  | 40    | Assez bien  |
| 41  | 31  | 26 | 35  | 50  | 35  | 40  | 34  | 39    | Assez mal   |
| 12  | 11  | 5  | 11  | 20  | 7   | 8   | 19  | 14    | Très mal    |
| 1   | 3   | 0  | 3   | 2   | 2   | 1   | 2   | 1     | Ne sait pas |
| 100 | 100 | 99 | 100 | 101 | 100 | 100 | 101 | 99    | Total       |

## 4.4

**SENTIMENT D'ETRE INFORME SUR LE GOUVERNEMENT NATIONAL (% , par démographiques)**

Question :

D'une façon générale, diriez-vous que vous connaissez très bien, assez bien, assez mal ou très mal l'organisation et le fonctionnement du gouvernement (NATIONALITE) ?

| RESPONDENT OCCUPATION SCALE |          |                     |                |              |             | MEMBERSHIP EUROPEAN UNION |                      |             | TOTAL |             |
|-----------------------------|----------|---------------------|----------------|--------------|-------------|---------------------------|----------------------|-------------|-------|-------------|
| Self-employed               | Managers | Other white collars | Manual workers | House person | Un-employed | A good thing              | Neither good nor bad | A bad thing | EU 15 |             |
| 1555                        | 1500     | 1821                | 3693           | 1786         | 1211        | 7350                      | 4723                 | 2390        | 15900 | =n          |
| 6                           | 12       | 6                   | 3              | 2            | 4           | 7                         | 3                    | 6           | 5     | Très bien   |
| 45                          | 59       | 47                  | 37             | 30           | 29          | 48                        | 35                   | 36          | 40    | Assez bien  |
| 37                          | 25       | 37                  | 42             | 44           | 46          | 35                        | 43                   | 41          | 39    | Assez mal   |
| 10                          | 4        | 10                  | 16             | 21           | 20          | 9                         | 18                   | 15          | 14    | Très mal    |
| 1                           | 0        | 1                   | 1              | 2            | 1           | 1                         | 1                    | 1           | 1     | Ne sait pas |
| 99                          | 100      | 101                 | 99             | 99           | 100         | 100                       | 100                  | 99          | 99    | Total       |

#### 4.5

##### THE NEED FOR INFORMATION CONCERNING THE EUROPEAN UNION (% , by country)

Question :

Which of the following statements comes closest to your opinion ? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

| EB 47.1   | EU15 | B  | DK  | D    |     |      | GR  | E   | F   | IRL |
|---|------|----|-----|------|-----|------|-----|-----|-----|-----|
|   |      |    |     | WEST |     | EAST |     |     |     |     |
| I really need to know a lot more about the European Union           | 23   | 15 | 13  | 21   | 21  | 19   | 22  | 18  | 35  | 17  |
| I would like to have some more information about the European Union | 43   | 26 | 50  | 33   | 33  | 34   | 54  | 45  | 40  | 35  |
| As far as I am concerned, I am happy with what I already know       | 29   | 51 | 35  | 39   | 40  | 41   | 23  | 30  | 22  | 43  |
| Don't know  | 5    | 7  | 3   | 7    | 7   | 6    | 2   | 7   | 3   | 5   |
| Total   | 100  | 99 | 101 | 100  | 101 | 100  | 101 | 100 | 100 | 100 |

#### 4.6

##### THE NEED FOR INFORMATION CONCERNING THE EUROPEAN UNION (% , by demographics)

Question :

Which of the following statements comes closest to your opinion ? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

|   | TOTAL | SEX  |        | AGE     |         |         |      | TERMINAL EDUCATION AGE |         |      |                | INCOME |      |      |      |
|---|-------|------|--------|---------|---------|---------|------|------------------------|---------|------|----------------|--------|------|------|------|
|   | EU 15 | Male | Female | 15 - 24 | 25 - 39 | 40 - 54 | 55 + | Less than 16 years     | 16 - 19 | 20 + | Still studying | - -    | -    | +    | ++   |
| EB 47.1   |       |      |        |         |         |         |      |                        |         |      |                |        |      |      |      |
| n=  | 15900 | 7680 | 8220   | 2747    | 4494    | 3681    | 4978 | 4792                   | 6514    | 3240 | 1354           | 2818   | 2757 | 3065 | 2990 |
| I really need to know a lot more about the European Union           | 23    | 22   | 24     | 24      | 24      | 27      | 19   | 20                     | 24      | 26   | 26             | 19     | 23   | 26   | 27   |
| I would like to have some more information about the European Union | 43    | 45   | 41     | 46      | 46      | 43      | 38   | 38                     | 41      | 49   | 51             | 36     | 44   | 45   | 47   |
| As far as I am concerned, I am happy with what I already know       | 29    | 29   | 29     | 26      | 25      | 26      | 36   | 34                     | 30      | 22   | 21             | 38     | 29   | 25   | 24   |
| Don't know  | 5     | 4    | 6      | 4       | 5       | 4       | 7    | 8                      | 5       | 3    | 3              | 7      | 5    | 4    | 2    |
| Total   | 100   | 100  | 100    | 100     | 100     | 100     | 100  | 100                    | 100     | 100  | 101            | 100    | 101  | 100  | 100  |

## 4.5

## LE BESOIN D'INFORMATION SUR L'UNION EUROPEENNE (% , par pays)

Question :

Parmi les propositions suivantes, quelle est celle qui est la plus proche de votre opinion ?  
(MONTRER CARTE - LIRE - UNE SEULE REPONSE)

| I   | L   | NL  | A   | P   | FIN | S   | UK  | EU 15 | EB 47.1   |
|-----|-----|-----|-----|-----|-----|-----|-----|-------|---|
| 18  | 26  | 11  | 24  | 33  | 16  | 26  | 28  | 23    | J'ai réellement besoin d'en savoir beaucoup plus sur l'Union européenne       |
| 62  | 41  | 54  | 33  | 37  | 49  | 52  | 38  | 43    | J'aimerais avoir quelques informations supplémentaires sur l'Union européenne |
| 14  | 30  | 34  | 36  | 22  | 34  | 21  | 30  | 29    | En ce qui me concerne, je suis satisfait de ce que je connais déjà            |
| 6   | 3   | 1   | 7   | 8   | 2   | 1   | 5   | 5     | Ne sait pas   |
| 100 | 100 | 100 | 100 | 100 | 101 | 100 | 101 | 100   | Total   |

## 4.6

## LE BESOIN D'INFORMATION SUR L'UNION EUROPEENNE (% , par démographiques)

Question:

Parmi les propositions suivantes, quelle est celle qui est la plus proche de votre opinion ?  
(MONTRER CARTE - LIRE - UNE SEULE REPONSE)

| RESPONDENT OCCUPATION SCALE |          |                     |                |              |             | MEMBERSHIP EUROPEAN UNION |                      |             | TOTAL |   |
|-----------------------------|----------|---------------------|----------------|--------------|-------------|---------------------------|----------------------|-------------|-------|---|
| Self-employed               | Managers | Other white collars | Manual workers | House person | Un-employed | A good thing              | Neither good nor bad | A bad thing | EU 15 | EB 47.1   |
| 1555                        | 1500     | 1821                | 3693           | 1786         | 1211        | 7350                      | 4723                 | 2390        | 15900 | =n  |
| 24                          | 26       | 24                  | 25             | 21           | 26          | 24                        | 22                   | 25          | 23    | J'ai réellement besoin d'en savoir beaucoup plus sur l'Union européenne       |
| 46                          | 50       | 48                  | 41             | 38           | 40          | 50                        | 39                   | 33          | 43    | J'aimerais avoir quelques informations supplémentaires sur l'Union européenne |
| 26                          | 22       | 25                  | 29             | 33           | 28          | 23                        | 32                   | 37          | 29    | En ce qui me concerne, je suis satisfait de ce que je connais déjà            |
| 4                           | 2        | 4                   | 5              | 8            | 6           | 3                         | 6                    | 5           | 5     | Ne sait pas   |
| 100                         | 100      | 101                 | 100            | 100          | 100         | 100                       | 99                   | 100         | 100   | Total   |

#### 4.7 a

### SOURCES OF INFORMATION ABOUT EUROPEAN UNION POLICIES AND INSTITUTIONS (by country)

Question :

When you are looking for information about the European Union, its policies, its institutions, how would you get it? (OPEN QUESTION - PROBE FULLY) How else ?

| EB 47.1 | EU15 | B  | DK | D    |    |      | GR | E  | F  | IRL |
|---------|------|----|----|------|----|------|----|----|----|-----|
|         |      |    |    | WEST |    | EAST |    |    |    |     |
| 1)      | 13   | 14 | 14 | 18   | 17 | 11   | 10 | 8  | 8  | 10  |
| 2)      | 43   | 32 | 19 | 43   | 44 | 48   | 28 | 39 | 47 | 25  |
| 3)      | 9    | 9  | 7  | 10   | 11 | 17   | 5  | 11 | 13 | 8   |
| 4)      | 35   | 23 | 20 | 44   | 46 | 55   | 17 | 28 | 35 | 24  |
| 5)      | 5    | 3  | 0  | 8    | 9  | 11   | 5  | 2  | 6  | 1   |
| 6)      | 2    | 2  | 1  | 2    | 1  | 1    | 1  | 1  | 4  | 0   |
| 7)      | 3    | 3  | 3  | 4    | 4  | 4    | 8  | 6  | 4  | 2   |
| 8)      | 4    | 5  | 2  | 6    | 7  | 13   | 6  | 1  | 2  | 3   |
| 9)      | 0    | 1  | 0  | 0    | 0  | 0    | 0  | 0  | 0  | 0   |
| 10)     | 0    | 0  | 0  | 0    | 0  | 0    | 0  | 0  | 0  | 0   |
| 11)     | 5    | 6  | 32 | 2    | 2  | 3    | 0  | 3  | 3  | 6   |
| 12)     | 0    | 2  | 0  | 0    | 0  | 0    | 0  | 0  | 0  | 0   |
| 13)     | 0    | 1  | 0  | 0    | 0  | 0    | 0  | 0  | 0  | 0   |
| 14)     | 2    | 2  | 3  | 3    | 2  | 1    | 1  | 1  | 2  | 2   |
| 15)     | 1    | 1  | 1  | 1    | 1  | 0    | 3  | 1  | 0  | 0   |
| 16)     | 8    | 7  | 5  | 8    | 8  | 8    | 5  | 7  | 10 | 2   |
| 17)     | 3    | 2  | 7  | 4    | 3  | 1    | 9  | 1  | 1  | 10  |

- 1) In the Mass media (in general), in the news (in general)
- 2) On television
- 3) On the radio
- 4) In newspapers
- 5) In magazines
- 6) In the specialised press
- 7) In books / books on the European Union
- 8) In information brochures / leaflets / booklets
- 9) In printed information by mail to home
- 10) In the street, in the bar / pub
- 11) In a library
- 12) In a bank
- 13) At the Post Office
- 14) From schools / colleges / universities
- 15) During meetings, seminars, conferences
- 16) In discussions with friends, colleagues, family, neighbours
- 17) Ask Ministry, national government, politicians

# **SOURCES D'INFORMATION SUR LES POLITIQUES ET LES INSTITUTIONS DE L'UNION EUROPEENNE (par pays)**

Question :

Quand vous désirez des informations sur l'Union européenne, ses politiques, et ses institutions, comment les obtenez-vous ? (QUESTION OUVERTE - INSISTER) Et encore ?

| I  | L  | NL | A  | P  | FIN | S  | UK | EU 15 | EB 47.1 |
|----|----|----|----|----|-----|----|----|-------|---------|
| 8  | 22 | 16 | 18 | 9  | 11  | 28 | 16 | 13    | 1)      |
| 59 | 29 | 28 | 27 | 41 | 44  | 43 | 36 | 43    | 2)      |
| 4  | 12 | 5  | 12 | 8  | 16  | 19 | 8  | 9     | 3)      |
| 39 | 22 | 31 | 32 | 13 | 47  | 10 | 37 | 35    | 4)      |
| 5  | 1  | 3  | 4  | 1  | 1   | 30 | 0  | 5     | 5)      |
| 5  | 0  | 3  | 3  | 1  | 0   | 1  | 1  | 2     | 6)      |
| 2  | 4  | 2  | 4  | 1  | 4   | 3  | 2  | 3     | 7)      |
| 1  | 10 | 13 | 9  | 1  | 5   | 7  | 3  | 4     | 8)      |
| 0  | 0  | 1  | 3  | 0  | 0   | 1  | 1  | 0     | 9)      |
| 0  | 0  | 0  | 0  | 1  | 0   | 0  | 0  | 0     | 10)     |
| 0  | 2  | 10 | 1  | 1  | 15  | 9  | 13 | 5     | 11)     |
| 0  | 0  | 0  | 0  | 0  | 0   | 0  | 0  | 0     | 12)     |
| 0  | 0  | 2  | 0  | 0  | 0   | 0  | 0  | 0     | 13)     |
| 2  | 4  | 1  | 3  | 2  | 4   | 5  | 1  | 2     | 14)     |
| 0  | 1  | 0  | 1  | 0  | 1   | 4  | 0  | 1     | 15)     |
| 12 | 7  | 2  | 10 | 10 | 6   | 10 | 6  | 8     | 16)     |
| 0  | 2  | 7  | 6  | 1  | 4   | 3  | 7  | 3     | 17)     |

1) Dans les mass-media (en général), dans les nouvelles (en général)

2) A la Télévision

3) A la radio

4) Dans les journaux / quotidiens

5) Dans les magazines / revues

6) Dans la presse spécialisée

7) Dans des livres / livres sur l'Union européenne

8) Dans des revues d'information / dépliant / brochure

9) Dans une information imprimée reçue à la maison par courrier

10) Dans la rue, au café

11) Dans une bibliothèque

12) Dans une banque

13) Au bureau de la Poste

14) Dans les écoles / collèges / universités

15) Au cours des réunions, séminaires, conférences

16) Lors des discussions entre amis, collègues, famille, voisins

17) Après des Ministères, du gouvernement national, des politiciens



#### 4.7 b

### SOURCES OF INFORMATION ABOUT EUROPEAN UNION POLICIES AND INSTITUTIONS (by country)

Question :

When you are looking for information about the European Union, its policies, its institutions, how would you get it? (OPEN QUESTION - PROBE FULLY) How else ?

| EB 47.1 | EU15 | B  | DK | D    |   |      | GR | E  | F | IRL |
|---------|------|----|----|------|---|------|----|----|---|-----|
|         |      |    |    | WEST |   | EAST |    |    |   |     |
| 18)     | 3    | 6  | 4  | 4    | 4 | 5    | 5  | 3  | 3 | 2   |
| 19)     | 0    | 0  | 0  | 0    | 0 | 0    | 0  | 0  | 0 | 1   |
| 20)     | 2    | 2  | 9  | 3    | 3 | 2    | 6  | 3  | 2 | 5   |
| 21)     | 0    | 0  | 0  | 0    | 0 | 1    | 0  | 0  | 0 | 0   |
| 22)     | 0    | 0  | 0  | 0    | 0 | 0    | 0  | 0  | 0 | 0   |
| 23)     | 0    | 1  | 1  | 0    | 0 | 0    | 0  | 0  | 0 | 0   |
| 24)     | 1    | 1  | 7  | 2    | 2 | 1    | 1  | 0  | 1 | 1   |
| 25)     | 0    | 0  | 0  | 1    | 1 | 1    | 0  | 0  | 0 | 0   |
| 26)     | 0    | 0  | 2  | 1    | 1 | 2    | 0  | 0  | 0 | 0   |
| 27)     | 0    | 0  | 0  | 0    | 0 | 0    | 0  | 0  | 0 | 0   |
| 28)     | 0    | 1  | 1  | 0    | 0 | 0    | 0  | 0  | 0 | 0   |
| 29)     | 0    | 0  | 0  | 0    | 0 | 0    | 0  | 0  | 0 | 0   |
| 30)     | 2    | 1  | 4  | 1    | 1 | 1    | 1  | 1  | 1 | 2   |
| 31)     | 0    | 0  | 3  | 0    | 0 | 0    | 0  | 0  | 0 | 0   |
| 32)     | 6    | 8  | 2  | 4    | 4 | 5    | 8  | 15 | 6 | 5   |
| 33)     | 10   | 21 | 9  | 5    | 4 | 3    | 18 | 11 | 8 | 25  |

18) From local town hall, local authorities

19) From an embassy, a council

20) Directly from the European offices / institutions / centres

21) From Consumer organisations

22) From the Chamber of Commerce

23) From Trade Unions

24) The Internet, World Wide Web

25) On CD-ROM, computer diskette

26) Teletext

27) Minitel

28) From a special phone number

29) From a special PO Box

30) Other

31) Through political party / organisation / movement

32) I don't need / want to get information about the European Union because I am not interested

33) Don't know

# **SOURCES D'INFORMATION SUR LES POLITIQUES ET LES INSTITUTIONS DE L'UNION EUROPEENNE (par pays)**

Question :

Quand vous désirez des informations sur l'Union européenne, ses politiques, et ses institutions, comment les obtenez-vous ? (QUESTION OUVERTE - INSISTER) Et encore ?

| I | L | NL | A  | P  | FIN | S | UK | EU 15 | EB 47.1 |
|---|---|----|----|----|-----|---|----|-------|---------|
| 1 | 0 | 5  | 10 | 2  | 2   | 3 | 3  | 3     | 18)     |
| 0 | 0 | 0  | 0  | 0  | 0   | 0 | 0  | 0     | 19)     |
| 1 | 9 | 2  | 4  | 1  | 8   | 2 | 1  | 2     | 20)     |
| 0 | 1 | 0  | 0  | 0  | 0   | 0 | 0  | 0     | 21)     |
| 0 | 0 | 0  | 3  | 0  | 0   | 0 | 0  | 0     | 22)     |
| 0 | 0 | 0  | 5  | 0  | 1   | 1 | 0  | 0     | 23)     |
| 1 | 3 | 2  | 2  | 0  | 5   | 5 | 1  | 1     | 24)     |
| 0 | 0 | 0  | 0  | 0  | 0   | 0 | 0  | 0     | 25)     |
| 0 | 0 | 0  | 2  | 0  | 0   | 0 | 1  | 0     | 26)     |
| 0 | 0 | 0  | 0  | 0  | 0   | 0 | 0  | 0     | 27)     |
| 0 | 0 | 0  | 3  | 0  | 0   | 1 | 0  | 0     | 28)     |
| 0 | 0 | 6  | 0  | 0  | 0   | 1 | 0  | 0     | 29)     |
| 2 | 5 | 9  | 16 | 4  | 3   | 1 | 2  | 2     | 30)     |
| 0 | 0 | 0  | 0  | 0  | 0   | 0 | 0  | 0     | 31)     |
| 4 | 3 | 1  | 7  | 21 | 2   | 1 | 5  | 6     | 32)     |
| 6 | 1 | 9  | 12 | 10 | 6   | 8 | 21 | 10    | 33)     |

18) Auprès de la maison communale, des autorités locales

19) Auprès d'une ambassade

20) Directement auprès des bureaux / institutions / centres européens

21) Auprès des organisations de Consommateurs

22) Auprès de la chambre de Commerce

23) Auprès des syndicats

24) Sur Internet, World Wide Web

25) Sur un CD-ROM, sur une disquette

26) Sur le Teletexte

27) Sur le Minitel

28) En formant un numéro de téléphone spécial

29) Auprès d'une boîte postale

30) Autres

31) Par un(e) parti / organisation / mouvement politique

32) Je n'ai pas besoin / je ne souhaite pas d'information sur l'Union européenne car cela ne m'intéresse pas

33) Ne sait pas

#### 4.8 a - SOURCES OF INFORMATION ABOUT EUROPEAN UNION POLICIES AND INSTITUTIONS (by demographics)

Question : When you are looking for information about the European Union, its policies, its institutions, how would you get it? (OPEN QUESTION - PROBE FULLY) How else ?

|         | TOTAL | SEX  |        | AGE     |         |         |      | TERMINAL EDUCATION AGE |         |      |                | INCOME |      |      |      |
|---------|-------|------|--------|---------|---------|---------|------|------------------------|---------|------|----------------|--------|------|------|------|
|         | EU 15 | Male | Female | 15 - 24 | 25 - 39 | 40 - 54 | 55 + | Less than 16 years     | 16 - 19 | 20 + | Still studying | --     | -    | +    | ++   |
| EB 47.1 |       |      |        |         |         |         |      |                        |         |      |                |        |      |      |      |
| n=      | 15900 | 7680 | 8220   | 2747    | 4494    | 3681    | 4978 | 4792                   | 6514    | 3240 | 1354           | 2818   | 2757 | 3065 | 2990 |
| 1)      | 13    | 14   | 12     | 12      | 13      | 15      | 11   | 10                     | 14      | 15   | 12             | 11     | 11   | 13   | 15   |
| 2)      | 43    | 41   | 44     | 39      | 41      | 43      | 46   | 49                     | 42      | 36   | 38             | 45     | 45   | 45   | 39   |
| 3)      | 9     | 10   | 9      | 7       | 9       | 11      | 10   | 9                      | 9       | 11   | 6              | 10     | 10   | 9    | 10   |
| 4)      | 35    | 38   | 33     | 30      | 36      | 38      | 35   | 30                     | 38      | 42   | 29             | 29     | 37   | 37   | 43   |
| 5)      | 5     | 5    | 5      | 5       | 6       | 5       | 4    | 3                      | 5       | 7    | 6              | 5      | 4    | 5    | 7    |
| 6)      | 2     | 2    | 2      | 2       | 3       | 2       | 2    | 1                      | 2       | 5    | 2              | 1      | 2    | 2    | 4    |
| 7)      | 3     | 4    | 3      | 5       | 4       | 3       | 2    | 1                      | 2       | 6    | 8              | 3      | 2    | 3    | 4    |
| 8)      | 4     | 4    | 4      | 4       | 4       | 5       | 3    | 2                      | 5       | 5    | 4              | 3      | 4    | 5    | 6    |
| 9)      | 0     | 0    | 0      | 0       | 1       | 1       | 0    | 0                      | 1       | 0    | 0              | 0      | 0    | 1    | 1    |
| 10)     | 0     | 0    | 0      | 0       | 0       | 0       | 0    | 0                      | 0       | 0    | 0              | 0      | 0    | 0    | 0    |
| 11)     | 5     | 5    | 5      | 7       | 5       | 5       | 3    | 2                      | 4       | 6    | 11             | 4      | 5    | 5    | 6    |
| 12)     | 0     | 0    | 0      | 0       | 0       | 0       | 0    | 0                      | 0       | 0    | 0              | 0      | 0    | 0    | 0    |
| 13)     | 0     | 0    | 0      | 0       | 0       | 0       | 0    | 0                      | 0       | 0    | 0              | 0      | 0    | 0    | 0    |
| 14)     | 2     | 2    | 2      | 9       | 1       | 0       | 0    | 0                      | 1       | 1    | 17             | 2      | 1    | 1    | 3    |
| 15)     | 1     | 1    | 1      | 1       | 1       | 1       | 1    | 1                      | 1       | 1    | 1              | 1      | 1    | 1    | 1    |
| 16)     | 8     | 7    | 9      | 11      | 9       | 8       | 6    | 7                      | 8       | 8    | 13             | 6      | 8    | 7    | 9    |
| 17)     | 3     | 5    | 2      | 3       | 3       | 3       | 4    | 2                      | 4       | 4    | 4              | 3      | 3    | 4    | 5    |

- 1) In the Mass media (in general), in the news (in general)
- 2) On television
- 3) On the radio
- 4) In newspapers
- 5) In magazines
- 6) In the specialised press
- 7) In books / books on the European Union
- 8) In information brochures / leaflets / booklets
- 9) In printed information by mail to home
- 10) In the street, in the bar / pub
- 11) In a library
- 12) In a bank
- 13) At the Post Office
- 14) From schools / colleges / universities
- 15) During meetings, seminars, conferences
- 16) In discussions with friends, colleagues, family, neighbours
- 17) Ask Ministry, national government, politicians

#### 4.8 a - SOURCES D'INFORMATION SUR LES POLITIQUES ET LES INSTITUTIONS DE L'UNION EUROPEENNE (par démographiques)

Question : Quand vous désirez des informations sur l'Union européenne, ses politiques, et ses institutions, comment les obtenez-vous ? (QUESTION OUVERTE - INSISTER) Et encore ?

| RESPONDENT OCCUPATION SCALE |          |                     |                |              |             | MEMBERSHIP EUROPEAN UNION |                      |             | TOTAL | EB 47.1 |
|-----------------------------|----------|---------------------|----------------|--------------|-------------|---------------------------|----------------------|-------------|-------|---------|
| Self-employed               | Managers | Other white collars | Manual workers | House person | Un-employed | A good thing              | Neither good nor bad | A bad thing | EU 15 |         |
| 1555                        | 1500     | 1821                | 3693           | 1786         | 1211        | 7350                      | 4723                 | 2390        | 15900 | =n      |
| 12                          | 16       | 18                  | 12             | 11           | 12          | 13                        | 13                   | 16          | 13    | 1)      |
| 44                          | 34       | 36                  | 43             | 48           | 43          | 42                        | 45                   | 43          | 43    | 2)      |
| 9                           | 10       | 7                   | 11             | 7            | 10          | 9                         | 10                   | 11          | 9     | 3)      |
| 40                          | 44       | 38                  | 37             | 27           | 33          | 38                        | 35                   | 32          | 35    | 4)      |
| 6                           | 8        | 5                   | 5              | 4            | 4           | 5                         | 5                    | 5           | 5     | 5)      |
| 3                           | 4        | 4                   | 2              | 1            | 2           | 3                         | 2                    | 1           | 2     | 6)      |
| 4                           | 5        | 4                   | 2              | 2            | 5           | 4                         | 3                    | 2           | 3     | 7)      |
| 5                           | 5        | 4                   | 5              | 3            | 5           | 4                         | 4                    | 4           | 4     | 8)      |
| 1                           | 0        | 1                   | 1              | 0            | 0           | 0                         | 0                    | 0           | 0     | 9)      |
| 1                           | 0        | 0                   | 0              | 0            | 0           | 0                         | 0                    | 0           | 0     | 10)     |
| 3                           | 7        | 6                   | 4              | 3            | 7           | 6                         | 4                    | 5           | 5     | 11)     |
| 0                           | 0        | 0                   | 0              | 0            | 0           | 0                         | 0                    | 0           | 0     | 12)     |
| 0                           | 0        | 0                   | 0              | 0            | 0           | 0                         | 0                    | 0           | 0     | 13)     |
| 1                           | 1        | 1                   | 1              | 0            | 1           | 3                         | 1                    | 1           | 2     | 14)     |
| 1                           | 1        | 1                   | 1              | 1            | 1           | 1                         | 0                    | 1           | 1     | 15)     |
| 8                           | 8        | 9                   | 8              | 8            | 7           | 8                         | 8                    | 9           | 8     | 16)     |
| 2                           | 6        | 4                   | 3              | 2            | 3           | 4                         | 3                    | 3           | 3     | 17)     |

- 1) Dans les mass-media (en général), aux nouvelles (en général)
- 2) A la télévision
- 3) A la radio
- 4) Dans les journaux
- 5) Dans les magazines
- 6) Dans la presse spécialisée
- 7) Dans des livres / livres sur l'Union européenne
- 8) Dans des brochures d'information / dépliants / livrets
- 9) Dans l'information écrite livrée à domicile
- 10) Dans la rue, les bars / café's
- 11) Dans une bibliothèque
- 12) A la banque
- 13) A la poste
- 14) A l'école, école supérieure, université
- 15) A des réunions, séminaires, conférences
- 16) Au cours de discussions avec des amis, des collègues, la famille, des voisins
- 17) Ministères, gouvernement national, politiciens

#### 4.8 b - SOURCES OF INFORMATION ABOUT EUROPEAN UNION POLICIES AND INSTITUTIONS (by demographics)

Question : When you are looking for information about the European Union, its policies, its institutions, how would you get it? (OPEN QUESTION - PROBE FULLY) How else ?

|        | TOTAL | SEX  |        | AGE   |       |       |      | TERMINAL EDUCATION AGE |       |      |                | INCOME |      |      |      |
|--------|-------|------|--------|-------|-------|-------|------|------------------------|-------|------|----------------|--------|------|------|------|
|        | EU 15 | Male | Female | 15-24 | 25-39 | 40-54 | 55+  | Less than 16 years     | 16-19 | 20+  | Still studying | --     | -    | +    | ++   |
| EB47.1 |       |      |        |       |       |       |      |                        |       |      |                |        |      |      |      |
| n=     | 15900 | 7680 | 8220   | 2747  | 4494  | 3681  | 4978 | 4792                   | 6514  | 3240 | 1354           | 2818   | 2757 | 3065 | 2990 |
| 18)    | 3     | 4    | 2      | 4     | 3     | 4     | 2    | 3                      | 3     | 4    | 2              | 4      | 3    | 4    | 3    |
| 19)    | 0     | 0    | 0      | 0     | 0     | 0     | 0    | 0                      | 0     | 0    | 0              | 0      | 0    | 0    | 0    |
| 20)    | 2     | 3    | 2      | 2     | 3     | 3     | 2    | 1                      | 2     | 5    | 3              | 2      | 2    | 3    | 4    |
| 21)    | 0     | 0    | 0      | 0     | 0     | 0     | 0    | 0                      | 0     | 0    | 0              | 0      | 0    | 0    | 0    |
| 22)    | 0     | 0    | 0      | 0     | 0     | 0     | 0    | 0                      | 0     | 0    | 0              | 0      | 0    | 0    | 0    |
| 23)    | 0     | 1    | 0      | 0     | 0     | 1     | 0    | 0                      | 1     | 0    | 0              | 0      | 0    | 0    | 0    |
| 24)    | 1     | 2    | 1      | 2     | 2     | 1     | 0    | 0                      | 1     | 2    | 3              | 1      | 1    | 1    | 2    |
| 25)    | 0     | 0    | 0      | 1     | 0     | 0     | 0    | 0                      | 0     | 0    | 1              | 0      | 0    | 0    | 1    |
| 26)    | 0     | 1    | 0      | 1     | 1     | 0     | 0    | 0                      | 1     | 0    | 0              | 0      | 0    | 0    | 1    |
| 27)    | 0     | 0    | 0      | 0     | 0     | 0     | 0    | 0                      | 0     | 0    | 0              | 0      | 0    | 0    | 0    |
| 28)    | 0     | 0    | 0      | 0     | 0     | 1     | 0    | 0                      | 0     | 0    | 0              | 0      | 0    | 0    | 1    |
| 29)    | 0     | 0    | 0      | 0     | 0     | 0     | 0    | 0                      | 0     | 1    | 0              | 0      | 0    | 0    | 0    |
| 30)    | 2     | 2    | 2      | 2     | 2     | 2     | 2    | 2                      | 2     | 4    | 2              | 2      | 2    | 2    | 3    |
| 31)    | 0     | 0    | 0      | 0     | 0     | 0     | 0    | 0                      | 0     | 0    | 0              | 0      | 0    | 0    | 0    |
| 32)    | 6     | 5    | 7      | 7     | 5     | 4     | 9    | 10                     | 5     | 3    | 5              | 8      | 6    | 5    | 3    |
| 33)    | 10    | 9    | 11     | 11    | 10    | 9     | 11   | 13                     | 11    | 6    | 8              | 11     | 10   | 8    | 7    |

- 18) From local town hall, local authorities
- 19) From an embassy, a council
- 20) Directly from the European offices / institutions / centres
- 21) From Consumer organisations
- 22) From the Chamber of Commerce
- 23) From Trade Unions
- 24) The Internet, World Wide Web
- 25) On CD-ROM, computer diskette
- 26) Teletext
- 27) Minitel
- 28) From a special phone number
- 29) From a special PO Box
- 30) Other
- 31) Through political party / organisation / movement
- 32) I don't need / want to get information about the European Union because I am not interested
- 33) Don't know

#### 4.8 b - SOURCES D'INFORMATION SUR LES POLITIQUES ET LES INSTITUTIONS DE L'UNION EUROPEENNE (par démographiques)

Question : Quand vous désirez des informations sur l'Union européenne, ses politiques, et ses institutions, comment les obtenez-vous ? (QUESTION OUVERTE - INSISTER) Et encore ?

| RESPONDENT OCCUPATION SCALE |          |                     |                |              |             | MEMBERSHIP EUROPEAN UNION |                      |             | TOTAL | EB 47.1 |
|-----------------------------|----------|---------------------|----------------|--------------|-------------|---------------------------|----------------------|-------------|-------|---------|
| Self-employed               | Managers | Other white collars | Manual workers | House person | Un-employed | A good thing              | Neither good nor bad | A bad thing | EU 15 |         |
| 1555                        | 1500     | 1821                | 3693           | 1786         | 1211        | 7350                      | 4723                 | 2390        | 15900 | =n      |
| 3                           | 4        | 3                   | 5              | 2            | 3           | 3                         | 3                    | 3           | 3     | 18)     |
| 0                           | 0        | 0                   | 0              | 0            | 0           | 0                         | 0                    | 0           | 0     | 19)     |
| 2                           | 5        | 3                   | 2              | 1            | 2           | 3                         | 2                    | 2           | 2     | 20)     |
| 0                           | 0        | 0                   | 0              | 0            | 0           | 0                         | 0                    | 0           | 0     | 21)     |
| 0                           | 0        | 0                   | 0              | 0            | 0           | 0                         | 0                    | 0           | 0     | 22)     |
| 1                           | 0        | 1                   | 0              | 0            | 0           | 0                         | 0                    | 1           | 0     | 23)     |
| 1                           | 2        | 2                   | 1              | 0            | 1           | 2                         | 1                    | 1           | 1     | 24)     |
| 0                           | 1        | 0                   | 0              | 0            | 0           | 0                         | 0                    | 0           | 0     | 25)     |
| 0                           | 0        | 1                   | 0              | 0            | 1           | 0                         | 1                    | 0           | 0     | 26)     |
| 0                           | 0        | 0                   | 0              | 0            | 0           | 0                         | 0                    | 0           | 0     | 27)     |
| 0                           | 1        | 0                   | 0              | 0            | 0           | 0                         | 0                    | 0           | 0     | 28)     |
| 0                           | 0        | 1                   | 0              | 0            | 0           | 1                         | 0                    | 0           | 0     | 29)     |
| 3                           | 4        | 2                   | 1              | 2            | 2           | 2                         | 2                    | 1           | 2     | 30)     |
| 0                           | 0        | 0                   | 0              | 0            | 0           | 0                         | 0                    | 0           | 0     | 31)     |
| 7                           | 2        | 5                   | 5              | 8            | 7           | 4                         | 7                    | 7           | 6     | 32)     |
| 8                           | 6        | 9                   | 13             | 12           | 11          | 8                         | 11                   | 12          | 10    | 33)     |

18) Maison communale, hôtel de ville, autorités locales

19) D'une ambassade, un conseil

20) Directement auprès des bureaux / institutions / centres européens

21) Auprès d'organisations de consommateurs

22) Auprès de la Chambre de Commerce

23) Auprès de syndicats

24) Internet, World Wide Web

25) Sur CD-ROM, disquette d'ordinateur

26) Teletexte

27) Minitel

28) Auprès d'un numéro de téléphone spécial

29) Auprès d'une boîte postale spécifique

30) Autres

31) Par un(e) parti / organisation / mouvement politique

32) Je n'ai pas besoin / je ne souhaite pas d'information sur l'Union européenne car cela ne m'intéresse pas

33) Ne sait pas

#### 4.9

#### PREFERRED METHOD FOR RECEIVING INFORMATION (by country)

Question :

In general, how would you prefer to get information about the European Union ?  
(SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

| EB 47.1  | EU15 | B  | DK | D    |    |      | GR | E  | F  | IRL |
|--|------|----|----|------|----|------|----|----|----|-----|
|  |      |    |    | WEST |    | EAST |    |    |    |     |
| A short leaflet, that just gives an overview                     | 21   | 17 | 23 | 18   | 19 | 24   | 22 | 11 | 16 | 24  |
| A more detailed brochure   | 28   | 26 | 36 | 32   | 32 | 32   | 25 | 20 | 40 | 20  |
| A book giving a complete description                             | 18   | 13 | 23 | 10   | 10 | 8    | 30 | 21 | 27 | 12  |
| A video tape   | 13   | 10 | 12 | 8    | 8  | 9    | 11 | 11 | 16 | 11  |
| On the Internet  | 5    | 4  | 13 | 4    | 3  | 1    | 3  | 2  | 4  | 3   |
| A CD-rom   | 4    | 3  | 12 | 4    | 4  | 3    | 2  | 3  | 5  | 1   |
| A computer floppy disk   | 3    | 3  | 3  | 2    | 2  | 3    | 4  | 2  | 4  | 1   |
| A computer terminal allowing you to consult databases            | 3    | 2  | 6  | 2    | 1  | 1    | 2  | 3  | 3  | 2   |
| By the media only  | 26   | 31 | 25 | 40   | 40 | 38   | 35 | 27 | 13 | 27  |
| I do not want information about the European Union (SPONTANEOUS) | 6    | 14 | 2  | 5    | 6  | 6    | 7  | 7  | 9  | 12  |
| None of these ways (SPONTANEOUS)                                 | 4    | 4  | 3  | 3    | 3  | 3    | 4  | 6  | 4  | 3   |
| Don't know   | 3    | 3  | 1  | 2    | 2  | 3    | 1  | 5  | 2  | 7   |

**SUPPORTS D'INFORMATION PREFERES (par pays)**

Question :

En général, sous quelle forme préféreriez-vous obtenir des informations concernant l'Union européenne ?  
(MONTRER CARTE - LIRE - PLUSIEURS REPONSES POSSIBLES)

| I  | L  | NL | A  | P  | FIN | S  | UK | EU 15 | EB 47.1  |
|----|----|----|----|----|-----|----|----|-------|--|
| 26 | 24 | 29 | 24 | 20 | 43  | 34 | 25 | 21    | Un petit dépliant donnant juste un aperçu                                    |
| 12 | 40 | 39 | 36 | 11 | 33  | 39 | 29 | 28    | Une brochure plus détaillée  |
| 21 | 24 | 12 | 13 | 27 | 13  | 22 | 17 | 18    | Un livre donnant une description complète                                    |
| 17 | 16 | 15 | 11 | 16 | 10  | 19 | 16 | 13    | Une cassette vidéo   |
| 6  | 10 | 7  | 6  | 2  | 12  | 15 | 5  | 5     | Sur Internet   |
| 5  | 10 | 8  | 6  | 2  | 4   | 8  | 5  | 4     | Un CD-rom  |
| 2  | 4  | 6  | 3  | 3  | 3   | 5  | 3  | 3     | Une disquette d'ordinateur   |
| 5  | 2  | 4  | 2  | 3  | 5   | 7  | 3  | 3     | Un terminal d'ordinateur vous permettant de consulter des banques de données |
| 27 | 26 | 25 | 26 | 13 | 29  | 10 | 20 | 26    | Dans les média seulement   |
| 4  | 3  | 3  | 8  | 11 | 2   | 3  | 7  | 6     | Je ne souhaite pas d'information   |
| 4  | 2  | 1  | 2  | 8  | 2   | 1  | 5  | 4     | Sous aucune de ces formes (SPONTANE)   |
| 3  | 3  | 0  | 5  | 9  | 1   | 2  | 3  | 3     | Ne sait pas  |



#### 4.10

#### PREFERRED METHOD FOR RECEIVING INFORMATION (by demographics)

Question:

In general, how would you prefer to get information about the European Union ? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

|  |  | TOTAL | SEX  |        | AGE     |         |         |      | TERMINAL EDUCATION AGE |         |      |                  | INCOME |      |      |      |
|--|--|-------|------|--------|---------|---------|---------|------|------------------------|---------|------|------------------|--------|------|------|------|
|  |  | EU 15 | Male | Female | 15 - 24 | 25 - 39 | 40 - 54 | 55 + | Less than 16 years     | 16 - 19 | 20 + | Still study- ing | - -    | -    | +    | ++   |
| EB 47.1  |  |       |      |        |         |         |         |      |                        |         |      |                  |        |      |      |      |
| n=   |  | 15900 | 7680 | 8220   | 2747    | 4494    | 3681    | 4978 | 4792                   | 6514    | 3240 | 1354             | 2818   | 2757 | 3065 | 2990 |
| A short leaflet, that just gives an overview                     |  | 21    | 20   | 22     | 24      | 23      | 22      | 17   | 18                     | 23      | 22   | 22               | 18     | 22   | 24   | 21   |
| A more detailed brochure   |  | 28    | 28   | 28     | 28      | 31      | 30      | 23   | 20                     | 28      | 38   | 29               | 24     | 27   | 32   | 34   |
| A book giving a complete description                             |  | 18    | 20   | 17     | 18      | 21      | 20      | 15   | 14                     | 17      | 24   | 23               | 15     | 18   | 18   | 22   |
| A video tape   |  | 13    | 13   | 13     | 18      | 15      | 14      | 9    | 10                     | 13      | 15   | 22               | 9      | 14   | 15   | 16   |
| On the Internet  |  | 5     | 6    | 3      | 10      | 6       | 4       | 1    | 1                      | 3       | 9    | 13               | 3      | 3    | 4    | 7    |
| A CD-rom   |  | 4     | 6    | 3      | 8       | 6       | 4       | 1    | 1                      | 4       | 7    | 12               | 2      | 2    | 5    | 8    |
| A computer floppy disk   |  | 3     | 3    | 2      | 4       | 3       | 3       | 1    | 1                      | 2       | 5    | 6                | 2      | 1    | 3    | 5    |
| A computer terminal allowing to consult databases                |  | 3     | 4    | 2      | 5       | 5       | 3       | 1    | 1                      | 2       | 6    | 6                | 2      | 3    | 2    | 5    |
| By the media only  |  | 26    | 26   | 27     | 22      | 24      | 26      | 31   | 31                     | 27      | 20   | 19               | 30     | 29   | 25   | 23   |
| I do not want information about the European Union (SPONTANEOUS) |  | 6     | 6    | 7      | 6       | 5       | 4       | 10   | 10                     | 7       | 2    | 3                | 11     | 6    | 5    | 4    |
| None of these ways (SPONTANEOUS)                                 |  | 4     | 4    | 4      | 2       | 2       | 3       | 7    | 6                      | 3       | 3    | 1                | 6      | 4    | 3    | 2    |
| Don't know   |  | 3     | 2    | 3      | 2       | 2       | 2       | 4    | 5                      | 2       | 1    | 2                | 4      | 3    | 2    | 1    |

**SUPPORTS D'INFORMATION PREFERES (par démographiques)**

Question:

En général, sous quelle forme préféreriez-vous obtenir des informations concernant l'Union européenne ?  
(MONTRER CARTE - LIRE - PLUSIEURS REPONSES POSSIBLES)

| RESPONDENT OCCUPATION SCALE |          |                     |                |              |             | MEMBERSHIP EUROPEAN UNION |                      |             | TOTAL |   |
|-----------------------------|----------|---------------------|----------------|--------------|-------------|---------------------------|----------------------|-------------|-------|---|
| Self-employed               | Managers | Other white collars | Manual workers | House person | Un-employed | A good thing              | Neither good nor bad | A bad thing | EU 15 |   |
| 1555                        | 1500     | 1821                | 3693           | 1786         | 1211        | 7350                      | 4723                 | 2390        | 15900 | =n  |
| 21                          | 20       | 22                  | 22             | 22           | 24          | 22                        | 21                   | 19          | 21    | Un petit dépliant donnant juste un aperçu                               |
| 27                          | 38       | 34                  | 28             | 22           | 26          | 30                        | 28                   | 27          | 28    | Une brochure plus détaillée   |
| 20                          | 27       | 18                  | 17             | 15           | 21          | 22                        | 15                   | 17          | 18    | Un livre donnant une description complète                               |
| 13                          | 15       | 15                  | 14             | 10           | 16          | 15                        | 12                   | 12          | 13    | Une cassette vidéo  |
| 5                           | 10       | 6                   | 3              | 2            | 4           | 6                         | 4                    | 4           | 5     | Sur Internet  |
| 4                           | 10       | 6                   | 3              | 1            | 4           | 6                         | 3                    | 3           | 4     | Un CD-rom   |
| 3                           | 5        | 4                   | 2              | 2            | 2           | 4                         | 2                    | 2           | 3     | Une disquette d'ordinateur  |
| 3                           | 6        | 5                   | 3              | 1            | 4           | 4                         | 2                    | 2           | 3     | Un terminal d'ordinateur permettant de consulter des banques de données |
| 24                          | 19       | 25                  | 28             | 31           | 25          | 25                        | 29                   | 25          | 26    | Dans les média seulement  |
| 6                           | 3        | 5                   | 6              | 8            | 6           | 3                         | 8                    | 11          | 6     | Je ne souhaite pas d'information sur l'Union européenne (SPONTANE)      |
| 4                           | 2        | 2                   | 3              | 5            | 4           | 3                         | 4                    | 6           | 4     | Sous aucune de ces formes (SPONTANE)                                    |
| 2                           | 1        | 1                   | 3              | 5            | 3           | 2                         | 3                    | 3           | 3     | Ne sait pas   |

EB 47.1

#### 4.11

#### WILLINGNESS TO BE PRO-ACTIVE TO OBTAIN INFORMATION (% , by country)

Question :

In order to get such information, would you be prepared, or not, to ... ?

|    | EU 15            |    | B  |    | DK |    | D    |    |    |    |      |    | GR |    | E  |    | F  |    | IRL |    |
|----|------------------|----|----|----|----|----|------|----|----|----|------|----|----|----|----|----|----|----|-----|----|
|    | 1st column : Yes |    |    |    |    |    | WEST |    |    |    | EAST |    |    |    |    |    |    |    |     |    |
|    | +                | -  | +  | -  | +  | -  | +    | -  | +  | -  | +    | -  | +  | -  | +  | -  | +  | -  | +   | -  |
| a) | 18               | 78 | 19 | 76 | 28 | 70 | 16   | 77 | 14 | 78 | 11   | 81 | 41 | 58 | 23 | 71 | 14 | 84 | 17  | 74 |
| b) | 13               | 83 | 14 | 80 | 20 | 78 | 13   | 81 | 12 | 82 | 6    | 87 | 23 | 74 | 15 | 79 | 9  | 88 | 7   | 85 |
| c) | 68               | 27 | 65 | 30 | 68 | 30 | 68   | 22 | 66 | 24 | 59   | 29 | 79 | 20 | 72 | 25 | 68 | 30 | 66  | 25 |
| d) | 37               | 58 | 37 | 56 | 38 | 60 | 41   | 49 | 37 | 52 | 22   | 66 | 42 | 53 | 38 | 56 | 34 | 62 | 28  | 64 |
| e) | 35               | 59 | 34 | 58 | 37 | 59 | 34   | 55 | 30 | 58 | 17   | 70 | 48 | 50 | 36 | 57 | 38 | 57 | 41  | 51 |
| f) | 38               | 55 | 38 | 54 | 39 | 58 | 31   | 58 | 29 | 59 | 21   | 62 | 76 | 22 | 49 | 44 | 43 | 50 | 54  | 39 |
| g) | 53               | 41 | 55 | 38 | 54 | 43 | 49   | 39 | 49 | 40 | 45   | 44 | 78 | 21 | 54 | 40 | 59 | 36 | 71  | 24 |
| h) | 19               | 74 | 23 | 68 | 16 | 80 | 17   | 73 | 15 | 74 | 9    | 78 | 36 | 59 | 20 | 73 | 28 | 66 | 16  | 73 |
| i) | 30               | 64 | 28 | 64 | 32 | 65 | 26   | 63 | 25 | 65 | 20   | 71 | 30 | 59 | 35 | 59 | 26 | 70 | 23  | 66 |
| j) | 28               | 66 | 27 | 64 | 37 | 60 | 24   | 65 | 23 | 67 | 18   | 73 | 24 | 66 | 33 | 61 | 24 | 71 | 20  | 67 |

The difference between "+" and "-" and 100, is the percentage of "don't know" (not shown).

- a) Call a specially reserved phone number and pay for it
- b) Send a fax to a specially reserved number and pay for it
- c) Call a specially reserved free-phone number
- d) Send a fax to a specially reserved number free of charge
- e) Write, send a letter to a person competent in this area
- f) Go to an information office of the European Commission
- g) Go to a public information office
- h) Go to a journalist, who is informed about European affairs
- i) Consult databases, via a computer terminal located in your town/city/village
- j) Consult databases, via a PC, a computer at home.

**VOLONTE DE MENER ACTIVEMENT UNE RECHERCHE D'INFORMATIONS (% , par pays)**

Question :

Pour obtenir cette information, seriez-vous prêt ou non à ... ?

| I  |    | L  |    | NL |    | A  |    | P  |    | FIN |    | S  |    | UK |    | EU 15 |    | EB 47.1            |
|----|----|----|----|----|----|----|----|----|----|-----|----|----|----|----|----|-------|----|--------------------|
| +  | -  | +  | -  | +  | -  | +  | -  | +  | -  | +   | -  | +  | -  | +  | -  | +     | -  | 1ere colonne : Oui |
|    |    |    |    |    |    |    |    |    |    |     |    |    |    |    |    |       |    | 2eme colonne : Non |
| 14 | 81 | 39 | 56 | 35 | 61 | 17 | 74 | 22 | 74 | 9   | 89 | 20 | 76 | 16 | 81 | 18    | 78 | a)                 |
| 11 | 85 | 25 | 70 | 29 | 69 | 11 | 82 | 13 | 81 | 8   | 90 | 17 | 80 | 10 | 88 | 13    | 83 | b)                 |
| 69 | 28 | 68 | 27 | 66 | 32 | 64 | 30 | 78 | 20 | 63  | 33 | 69 | 26 | 67 | 31 | 68    | 27 | c)                 |
| 39 | 56 | 41 | 53 | 46 | 52 | 35 | 57 | 38 | 57 | 35  | 59 | 41 | 56 | 31 | 67 | 37    | 58 | d)                 |
| 24 | 69 | 33 | 60 | 34 | 64 | 28 | 61 | 38 | 57 | 26  | 70 | 32 | 63 | 45 | 52 | 35    | 59 | e)                 |
| 33 | 61 | 47 | 46 | 29 | 67 | 33 | 55 | 52 | 44 | 32  | 65 | 52 | 43 | 32 | 63 | 38    | 55 | f)                 |
| 42 | 51 | 50 | 44 | 39 | 57 | 53 | 36 | 61 | 35 | 41  | 54 | 57 | 39 | 57 | 39 | 53    | 41 | g)                 |
| 17 | 75 | 22 | 70 | 15 | 83 | 15 | 73 | 27 | 67 | 14  | 81 | 20 | 75 | 15 | 80 | 19    | 74 | h)                 |
| 34 | 60 | 25 | 67 | 26 | 72 | 26 | 66 | 38 | 56 | 40  | 56 | 36 | 61 | 32 | 66 | 30    | 64 | i)                 |
| 33 | 61 | 28 | 66 | 31 | 68 | 26 | 65 | 32 | 63 | 34  | 62 | 42 | 56 | 30 | 69 | 28    | 66 | j)                 |

La différence entre "+" et "-" et 100, est le pourcentage des "ne sait pas" (pas indiqué).

- a) Appeler à vos frais un numéro de téléphone spécialement prévu pour
- b) Envoyer un fax à vos frais à un numéro spécialement prévu pour
- c) Appeler un numéro de téléphone gratuit spécialement prévu pour
- d) Envoyer gratuitement un fax à un numéro spécialement prévu pour
- e) Ecrire, envoyer une lettre à une personne que vous considérez compétente
- f) Aller dans un bureau d'information de la Commission européenne
- g) S'adresser à un service d'information au public
- h) S'adresser à un journaliste qui connaît les affaires européennes
- i) Consulter des banques de données au départ d'un terminal d'ordinateur situé dans votre ville/commune/village
- j) Consulter des banques de données depuis chez vous au départ d'un PC, d'un ordinateur.

## 4.12

### WILLINGNESS TO BE PRO-ACTIVE TO OBTAIN INFORMATION (% , by demographics)

Question :

In order to get such information, would you be prepared, or not, to ... ?

|         | TOTAL |    | SEX  |    |        |    | AGE     |    |         |    |         |    |      |    | TERMINAL EDUCATION AGE |    |         |    |      |    |                |    | INCOME |    |    |    |    |    |    |    |
|---------|-------|----|------|----|--------|----|---------|----|---------|----|---------|----|------|----|------------------------|----|---------|----|------|----|----------------|----|--------|----|----|----|----|----|----|----|
|         | EU 15 |    | Male |    | Female |    | 15 - 24 |    | 25 - 39 |    | 40 - 54 |    | 55 + |    | Less than 16 years     |    | 16 - 19 |    | 20 + |    | Still studying |    | - -    |    | -  |    | +  |    | ++ |    |
| EB 47.1 |       |    |      |    |        |    |         |    |         |    |         |    |      |    |                        |    |         |    |      |    |                |    |        |    |    |    |    |    |    |    |
| + : Yes |       |    |      |    |        |    |         |    |         |    |         |    |      |    |                        |    |         |    |      |    |                |    |        |    |    |    |    |    |    |    |
| - : No  | +     | -  | +    | -  | +      | -  | +       | -  | +       | -  | +       | -  | +    | -  | +                      | -  | +       | -  | +    | -  | +              | -  | +      | -  | +  | -  | +  | -  | +  | -  |
| a)      | 18    | 78 | 19   | 76 | 16     | 79 | 18      | 76 | 17      | 78 | 20      | 76 | 16   | 80 | 15                     | 81 | 16      | 79 | 23   | 73 | 20             | 74 | 15     | 82 | 15 | 81 | 20 | 76 | 23 | 72 |
| b)      | 13    | 83 | 15   | 82 | 10     | 85 | 13      | 82 | 15      | 81 | 15      | 82 | 7    | 89 | 9                      | 88 | 10      | 86 | 19   | 77 | 15             | 80 | 10     | 87 | 9  | 88 | 13 | 84 | 19 | 78 |
| c)      | 68    | 27 | 68   | 27 | 68     | 28 | 70      | 25 | 72      | 24 | 70      | 25 | 59   | 37 | 63                     | 33 | 68      | 27 | 71   | 26 | 71             | 22 | 63     | 33 | 69 | 28 | 71 | 25 | 71 | 25 |
| d)      | 37    | 58 | 41   | 54 | 32     | 62 | 43      | 51 | 43      | 52 | 41      | 54 | 20   | 75 | 26                     | 68 | 34      | 61 | 46   | 49 | 46             | 46 | 28     | 66 | 33 | 63 | 37 | 59 | 47 | 49 |
| e)      | 35    | 59 | 36   | 58 | 34     | 60 | 38      | 55 | 36      | 58 | 36      | 57 | 29   | 65 | 29                     | 66 | 33      | 60 | 40   | 54 | 41             | 51 | 32     | 60 | 37 | 58 | 34 | 60 | 40 | 56 |
| f)      | 38    | 55 | 40   | 53 | 36     | 57 | 44      | 48 | 40      | 53 | 39      | 54 | 29   | 64 | 31                     | 63 | 35      | 57 | 45   | 49 | 48             | 44 | 35     | 58 | 36 | 58 | 38 | 55 | 43 | 51 |
| g)      | 53    | 41 | 54   | 40 | 51     | 42 | 57      | 37 | 55      | 39 | 54      | 40 | 46   | 48 | 45                     | 48 | 52      | 42 | 57   | 37 | 60             | 34 | 49     | 44 | 53 | 41 | 55 | 39 | 55 | 40 |
| h)      | 19    | 74 | 22   | 71 | 17     | 77 | 23      | 69 | 20      | 73 | 19      | 74 | 16   | 78 | 15                     | 79 | 18      | 75 | 23   | 70 | 24             | 67 | 18     | 75 | 19 | 76 | 19 | 75 | 23 | 71 |
| i)      | 30    | 64 | 35   | 59 | 25     | 69 | 42      | 51 | 37      | 57 | 30      | 65 | 12   | 83 | 17                     | 78 | 27      | 66 | 39   | 56 | 47             | 46 | 22     | 71 | 23 | 72 | 29 | 65 | 40 | 55 |
| j)      | 28    | 66 | 35   | 59 | 22     | 72 | 41      | 52 | 36      | 58 | 27      | 67 | 11   | 84 | 14                     | 81 | 25      | 69 | 40   | 55 | 48             | 44 | 19     | 74 | 22 | 73 | 27 | 68 | 41 | 54 |

# VOLONTE DE MENER ACTIVEMENT UNE RECHERCHE D'INFORMATIONS (% , par démographiques)

Question :

Pour obtenir cette information, seriez-vous prêt ou non à ... ?

| RESPONDENT OCCUPATION SCALE |    |          |    |                     |    |                |    |              |    |             |    | MEMBERSHIP EUROPEAN UNION |    |                      |    |             |    | TOTAL |    |
|-----------------------------|----|----------|----|---------------------|----|----------------|----|--------------|----|-------------|----|---------------------------|----|----------------------|----|-------------|----|-------|----|
| Self-employed               |    | Managers |    | Other white collars |    | Manual workers |    | House person |    | Un-employed |    | A good thing              |    | Neither good nor bad |    | A bad thing |    | EU 15 |    |
| +                           | -  | +        | -  | +                   | -  | +              | -  | +            | -  | +           | -  | +                         | -  | +                    | -  | +           | -  | +     | -  |
| 23                          | 71 | 26       | 69 | 18                  | 78 | 14             | 80 | 15           | 81 | 13          | 84 | 22                        | 74 | 13                   | 81 | 14          | 83 | 18    | 78 |
| 20                          | 76 | 21       | 76 | 16                  | 80 | 9              | 87 | 9            | 88 | 11          | 85 | 16                        | 80 | 9                    | 87 | 8           | 88 | 13    | 83 |
| 71                          | 26 | 73       | 23 | 76                  | 21 | 68             | 27 | 64           | 31 | 67          | 28 | 71                        | 26 | 67                   | 27 | 62          | 33 | 68    | 27 |
| 44                          | 53 | 48       | 47 | 48                  | 48 | 34             | 60 | 26           | 69 | 37          | 58 | 41                        | 55 | 34                   | 58 | 29          | 66 | 37    | 58 |
| 34                          | 60 | 43       | 51 | 34                  | 58 | 33             | 61 | 30           | 64 | 37          | 57 | 39                        | 56 | 31                   | 61 | 33          | 61 | 35    | 59 |
| 43                          | 52 | 46       | 46 | 42                  | 51 | 36             | 57 | 29           | 64 | 36          | 56 | 44                        | 50 | 32                   | 59 | 30          | 64 | 38    | 55 |
| 51                          | 45 | 61       | 33 | 55                  | 38 | 54             | 41 | 46           | 46 | 52          | 41 | 56                        | 39 | 52                   | 40 | 48          | 47 | 53    | 41 |
| 24                          | 69 | 21       | 70 | 20                  | 74 | 18             | 75 | 14           | 79 | 18          | 75 | 24                        | 69 | 16                   | 77 | 13          | 81 | 19    | 74 |
| 36                          | 58 | 43       | 52 | 39                  | 55 | 25             | 68 | 20           | 75 | 30          | 65 | 35                        | 60 | 26                   | 67 | 24          | 72 | 30    | 64 |
| 36                          | 58 | 44       | 52 | 38                  | 57 | 23             | 71 | 14           | 78 | 26          | 68 | 34                        | 61 | 24                   | 69 | 22          | 74 | 28    | 66 |

EB 47.1

+ : Oui  
- : Non

La différence entre "+" et "-", et 100, est le pourcentage des "ne sait pas" (pas indiqué).

- a) Appeler à vos frais un numéro de téléphone spécialement prévu pour
- b) Envoyer un fax à vos frais à un numéro spécialement prévu pour
- c) Appeler un numéro de téléphone gratuit spécialement prévu pour
- d) Envoyer gratuitement un fax à un numéro spécialement prévu pour
- e) Ecrire, envoyer une lettre à une personne que vous considérez compétente
- f) Aller dans un bureau d'information de la Commission européenne
- g) S'adresser à un service d'information au public
- h) S'adresser à un journaliste qui connaît les affaires européennes
- i) Consulter des banques de données au départ d'un terminal d'ordinateur situé dans votre ville/commune/village
- j) Consulter des banques de données depuis chez vous au départ d'un PC, d'un ordinateur.

#### 4.13

#### ACCESS TO INFORMATION TECHNOLOGY (% , per country)

Question :

Do you have access to, or do yo use ... ? (SHOW CARD - READ OUT - TICK IF YES)

| EB 47.1  | EU15 | B  | DK | D    |      | GR | E  | F  | IRL |
|--|------|----|----|------|------|----|----|----|-----|
|  |      |    |    | WEST | EAST |    |    |    |     |
| A video recorder   | 75   | 76 | 80 | 69   | 68   | 65 | 47 | 77 | 82  |
| A fax  | 21   | 19 | 36 | 22   | 21   | 17 | 9  | 13 | 14  |
| A satellite dish to pick up satellite TV programmes                    | 18   | 4  | 32 | 35   | 37   | 45 | 3  | 10 | 15  |
| A decoder for pay-TV programmes, such as (PAY-TV channel)              | 11   | 10 | 13 | 5    | 4    | 3  | 6  | 11 | 13  |
| A television fitted with teletext                                      | 55   | 61 | 81 | 66   | 67   | 69 | 5  | 45 | 11  |
| A minitel or another videotext system working without a television set | 5    | 1  | 2  | 1    | 1    | 2  | 0  | 1  | 25  |
| A computer   | 32   | 33 | 56 | 29   | 28   | 26 | 13 | 28 | 27  |
| A CD-ROM or CDI-reader   | 17   | 15 | 38 | 18   | 17   | 13 | 3  | 12 | 13  |
| A modem  | 9    | 7  | 26 | 8    | 8    | 5  | 2  | 5  | 7   |
| The Internet or the World Wide Web                                     | 8    | 4  | 23 | 7    | 6    | 3  | 2  | 5  | 5   |
| None of these ways (SPONTANEOUS)                                       | 13   | 11 | 4  | 11   | 11   | 11 | 46 | 15 | 17  |
| Don't know   | 1    | 2  | 0  | 1    | 1    | 1  | 0  | 2  | 1   |

**4.13**

**ACCES AUX TECHNOLOGIES D'INFORMATION (% , par pays)**

Question :

Avez-vous accès à, ou utilisez-vous ... ? (MONTRER CARTE - LIRE - COCHEZ SI OUI)

| I  | L  | NL | A  | P  | FIN | S  | UK | EU 15 | EB 47.1  |
|----|----|----|----|----|-----|----|----|-------|--|
| 74 | 80 | 78 | 69 | 56 | 72  | 78 | 90 | 75    | Un magnétoscope / une vidéo  |
| 23 | 24 | 26 | 18 | 9  | 25  | 37 | 24 | 21    | Un fax   |
| 5  | 13 | 6  | 41 | 10 | 23  | 29 | 26 | 18    | Une antenne parabolique pour capter les programmes TV émis par satellite           |
| 8  | 5  | 4  | 5  | 2  | 11  | 20 | 20 | 11    | Un décodeur pour capter les programmes TV payants tels que (CHAINE TV PAYANTE)     |
| 73 | 53 | 83 | 60 | 10 | 63  | 82 | 70 | 55    | Une télévision équipée du télétexte  |
| 2  | 5  | 2  | 2  | 1  | 5   | 2  | 1  | 5     | Un minitel ou un autre système de vidéotexte fonctionnant sans poste de télévision |
| 33 | 39 | 56 | 26 | 17 | 44  | 53 | 38 | 32    | Un ordinateur  |
| 19 | 27 | 25 | 15 | 10 | 22  | 35 | 20 | 17    | Un lecteur CD-ROM ou CDI   |
| 7  | 12 | 19 | 5  | 4  | 22  | 29 | 13 | 9     | Un modem   |
| 7  | 11 | 14 | 5  | 3  | 25  | 26 | 11 | 8     | Internet ou le World Wide Web  |
| 11 | 11 | 5  | 12 | 36 | 12  | 7  | 5  | 13    | Aucun de ceux-ci (SPONTANE)  |
| 1  | 1  | 0  | 1  | 4  | 1   | 0  | 0  | 1     | Ne sait pas  |



#### 4.14

#### ACCESS TO INFORMATION TECHNOLOGY (% , by demographics)

Question :

Do you have access to, or do you use ... ? (SHOW CARD - READ OUT - TICK IF YES)

|  | TOTAL | SEX  |        | AGE     |         |         |      | TERMINAL EDUCATION AGE |         |      |                | INCOME |      |      |      |
|--|-------|------|--------|---------|---------|---------|------|------------------------|---------|------|----------------|--------|------|------|------|
|  | EU 15 | Male | Female | 15 - 24 | 25 - 39 | 40 - 54 | 55 + | Less than 16 years     | 16 - 19 | 20 + | Still studying | - -    | -    | +    | ++   |
| EB 47.1  |       |      |        |         |         |         |      |                        |         |      |                |        |      |      |      |
| n=   | 15900 | 7680 | 8220   | 2747    | 4494    | 3681    | 4978 | 4792                   | 6514    | 3240 | 1354           | 2818   | 2757 | 3065 | 2990 |
| A video recorder   | 75    | 78   | 72     | 84      | 84      | 82      | 56   | 62                     | 80      | 81   | 85             | 52     | 72   | 82   | 88   |
| A fax  | 21    | 26   | 16     | 20      | 29      | 26      | 10   | 8                      | 22      | 38   | 20             | 9      | 14   | 24   | 38   |
| A satellite dish to pick up satellite TV programmes                    | 18    | 21   | 16     | 21      | 21      | 20      | 14   | 15                     | 21      | 19   | 19             | 13     | 16   | 23   | 25   |
| A decoder for pay-TV programmes, such as (PAY-TV channel)              | 11    | 13   | 10     | 16      | 14      | 12      | 6    | 7                      | 14      | 13   | 14             | 5      | 8    | 15   | 17   |
| A television fitted with teletext                                      | 55    | 58   | 52     | 58      | 59      | 58      | 48   | 48                     | 58      | 58   | 58             | 40     | 52   | 57   | 67   |
| A minitel or another videotext system working without a television set | 5     | 6    | 4      | 4       | 6       | 7       | 3    | 2                      | 5       | 9    | 6              | 3      | 4    | 6    | 8    |
| A computer   | 32    | 37   | 27     | 45      | 42      | 38      | 12   | 13                     | 30      | 52   | 59             | 14     | 20   | 37   | 53   |
| A CD-ROM or CDI-reader   | 17    | 21   | 13     | 25      | 22      | 21      | 5    | 6                      | 16      | 28   | 34             | 7      | 8    | 20   | 30   |
| A modem  | 9     | 12   | 6      | 11      | 13      | 11      | 4    | 3                      | 8       | 18   | 16             | 4      | 5    | 10   | 19   |
| The Internet or the World Wide Web                                     | 8     | 10   | 6      | 12      | 11      | 7       | 2    | 2                      | 6       | 16   | 16             | 5      | 4    | 7    | 15   |
| None of these ways (SPONTANEOUS)                                       | 13    | 10   | 15     | 6       | 6       | 8       | 25   | 24                     | 9       | 6    | 5              | 28     | 14   | 8    | 4    |
| Don't know   | 1     | 1    | 1      | 1       | 0       | 1       | 2    | 2                      | 1       | 1    | 0              | 2      | 1    | 0    | 0    |

## ACCES AUX TECHNOLOGIES D'INFORMATION (% , par démographiques)

Question :

Avez-vous accès à, ou utilisez-vous ... ? (MONTRER CARTE - LIRE - COCHEZ SI OUI)

| RESPONDENT OCCUPATION SCALE |          |                     |                |              |             | MEMBERSHIP EUROPEAN UNION |                      |             | TOTAL |  |
|-----------------------------|----------|---------------------|----------------|--------------|-------------|---------------------------|----------------------|-------------|-------|--|
| Self-employed               | Managers | Other white collars | Manual workers | House person | Un-employed | A good thing              | Neither good nor bad | A bad thing | EU 15 |  |
| 1555                        | 1500     | 1821                | 3693           | 1786         | 1211        | 7650                      | 4723                 | 2390        | 15900 | n=   |
| 80                          | 86       | 84                  | 83             | 69           | 80          | 78                        | 74                   | 74          | 75    | Un magnétoscope / une vidéo  |
| 37                          | 49       | 40                  | 16             | 7            | 11          | 24                        | 17                   | 19          | 21    | Un fax   |
| 20                          | 21       | 19                  | 25             | 14           | 14          | 17                        | 19                   | 22          | 18    | Une antenne parabolique pour capter les programmes TV émis par satellite           |
| 15                          | 16       | 13                  | 14             | 8            | 8           | 12                        | 11                   | 13          | 11    | Un décodeur pour capter les programmes TV payants tels que (CHAINE TV PAYANTE)     |
| 53                          | 65       | 63                  | 58             | 48           | 53          | 58                        | 51                   | 58          | 55    | Une télévision équipée du télétexte  |
| 8                           | 9        | 7                   | 3              | 2            | 4           | 6                         | 5                    | 4           | 5     | Un minitel ou un autre système de vidéotexte fonctionnant sans poste de télévision |
| 42                          | 62       | 50                  | 27             | 18           | 23          | 38                        | 26                   | 30          | 32    | Un ordinateur  |
| 22                          | 37       | 25                  | 14             | 8            | 12          | 21                        | 13                   | 16          | 17    | Un lecteur CD-ROM ou CDI   |
| 14                          | 23       | 16                  | 7              | 3            | 4           | 12                        | 6                    | 9           | 9     | Un modem   |
| 9                           | 20       | 13                  | 5              | 2            | 5           | 10                        | 6                    | 7           | 8     | Internet ou le World Wide Web  |
| 10                          | 5        | 6                   | 8              | 18           | 10          | 10                        | 14                   | 13          | 13    | Aucun de ceux-ci (SPONTANE)  |
| 1                           | 0        | 0                   | 1              | 1            | 0           | 1                         | 1                    | 1           | 1     | Ne sait pas  |

EB 47.1