

Workshop

Study on the application of measures concerning the promotion of the distribution and production of European works in audiovisual media services

Centre de conférence ALBERT BORSCHETTE Brussels, 14 September 2011









10:00 - 10:10 Welcome & Opening of workshop (European Commission) 10:10 - 10:50 Legal analysis (Gide Loyrette Nouel) Implementation of Articles 16, 17 and 13 of AVMS Directive (with 20mn Q&A) 10:50 - 11:30 Economic analysis (Oliver & Ohlbaum) Content industry economics and value chain (with 20mn Q&A) 11:30 - 12:30 Content analysis (Headway) European works and Independent works in media services (with 20mn Q&A) Lunch break 12:30 - 14:00 14:00 - 14:40 Monitoring analysis (Headway) Practicability of monitoring procedures and indicators (with 20mn Q&A) 14:40 - 16:20 **Prospective analysis (Attentional)** Market perspectives and possible regulatory issues (with 80mn Q&A) 16:20 - 16:40 Concluding remarks (Attentional) (with 10mn Q&A)

16:40 - 16:45 Conclusion and farewell (European Commission)







Legal analysis

Implementation of Articles 16, 17 and 13 of AVMS Directive

(Alexandre Entraygues, Gide Loyrette Nouel)









Implementation of Articles 16, 17 and 13 Introduction

Scope of the study:

- Article 16 and 17: linear services
- Article 13: on-demand services
- 27 Member States + Liechtenstein, Norway and Iceland

Objectives of the legal part of the 2011 study:

- Update of the 2008 data, especially regarding Articles 16 and 17 (TV services)
- Extension of the scope of the Study, regarding Article 13 (on-demand services)
- Identification and analysis of the main changes/trends in national legislations between 2008 and 2010 (as of December 31, 2010)
- Discover which legislations are restrictive (many obligations on operators) / flexible (less obligations on operators)

Methods for collecting data :

- Questionnaire sent to the 31 National Regulatory Authorities
- Independent review thanks to on-line sources









- Implementation of Articles 16 and 17 linear services
- Implementation of Article 13 on-demand services
- Conclusion: overview of the implementation in E31









Qualifying hours: a broadcaster's transmission time « *excluding the time appointed to news, sport events, games, advertising, teletext services and teleshopping* »

Where practicable: exemptions and flexible approaches are tolerated by the Directive

Independent producer: no definition in Article 17 but guidelines in Recital 71

- Ownership of the production company
- Amount of programs supplied to the same broadcaster
- Ownership of secondary rights

Percentage of independent productions: alternative in Article 17 between transmission time or programming budget

Adequate proportion of recent works: no further details in the Directive



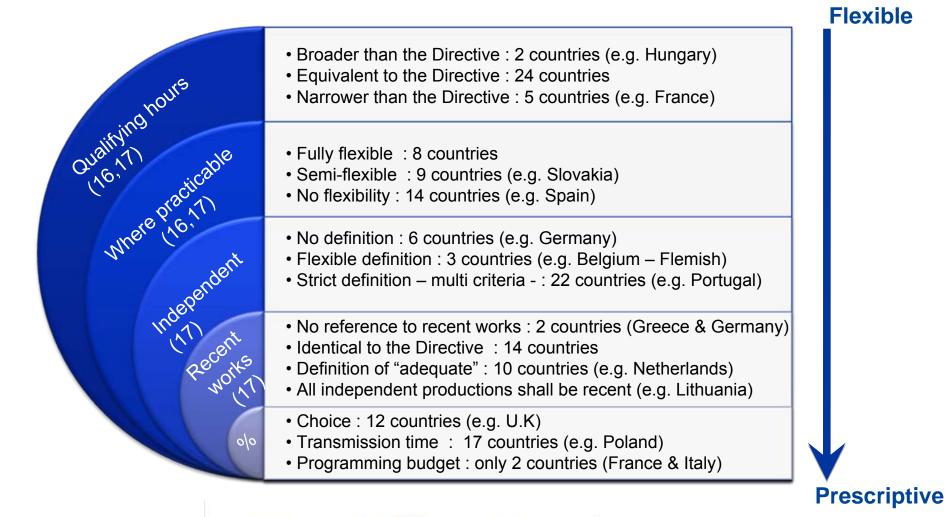






Implementation of Articles 16 and 17 – Linear services

Different implementation of key terms









Implementation of Articles 16 and 17 – Linear services Monitoring







Implementation of Articles 16 and 17 – Linear services Sanctions

- Only 3 Member States without any legal powers to apply sanctions
- Range of sanctions :
 - Warning (21 States)
 - Fine (23 States)
 - Shortening / Withdrawal of the licence (16 States)
- In most countries : no due compliance with the requirements by at least one national broadcaster
- Nevertheless only 6 Member States applied sanctions









Implementation of Articles 16 and 17 – Linear services Stricter requirements than Directive

Quantity of production

- Higher percentage of European works
- Higher percentage of Independent productions

states

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Quality of production

- Type of content
- National language / culture
- Original production language
- · Regional provisions

30 states

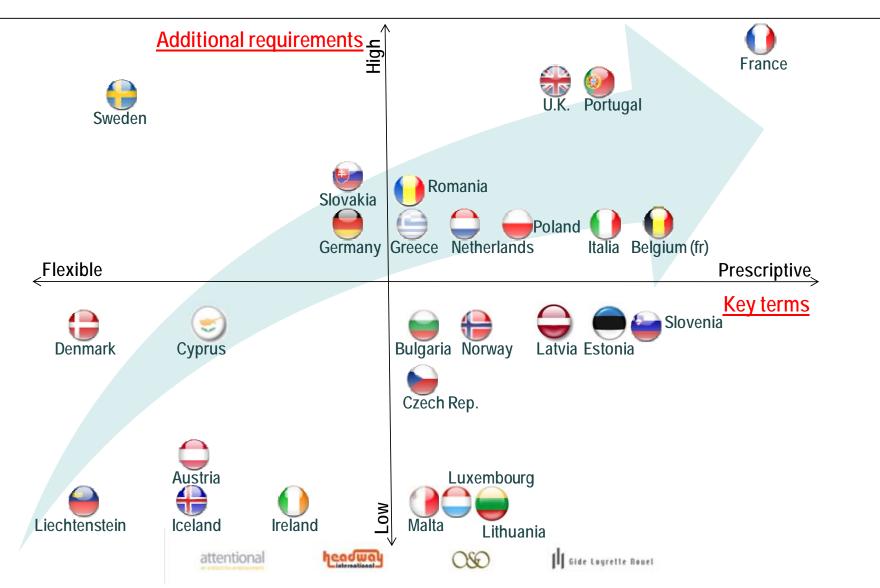
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Film Funding

- Limited to public broadcasters / all broadcasters
- Direct contribution / through a film fund









Implementation of Article 16 and 17– Linear services Evolution since 2008

In 4 States, national legislation has been amended in a less restrictive way (e.g. Italy)

> In 14 States, national legislation has kept the same approach (e.g. Sweden)

In 13 States, national legislation has been amended in a more restrictive way (e.g.Bulgaria)



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Implementation of Articles 16, 17 and 13 Table of contents

- Implementation of Articles 16 and 17 linear services
- Implementation of Article 13 on-demand services
- Conclusion: overview of the implementation in E31



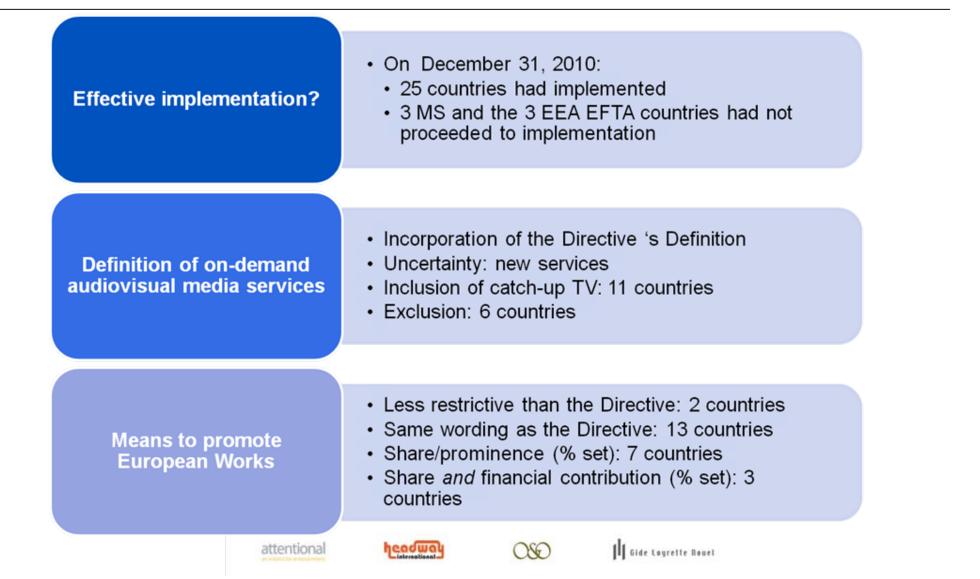






Implementation of Article 13 – On-demand services

Three key issues





Implementation of Article 13 – On-demand services

Few additional requirements

Prominence

- Adequate identification or labels (Austria)
- Advertising on home page, news articles (Fr. Belgium)
- Trailers/visuals on home page (France)

states

attentional

National culture / language

- ½ of the total length of programs (Hungary)
- Financial contribution to works produced in national language (France)
- Original production language
- Regional provisions



X

Film Funding

- Either through a tax
- · (e.g. France)
- Investment requirement in film productions or acquisition of exploitation rights (e.g. Spain)



Gide Logrette Rouel

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Implementation of Article 13 – On-demand services

Only 5 Member States have implemented Article 13 in a prescriptive manner:

- Belgium: French and Flemish Communities
- France
- Germany
- Spain

A « wait and see » policy of most Member States









Act 8/2011, Television and on-demand services Act, adopted on April 11, 2011 in Portugal:

- · Promotion of European works through :
 - financial contribution to the production, or
 - progressive incorporation in catalogues.
- Special visibility of European works in catalogues. On-demand services must adopt applications that allow viewers to search by work's origin.
- Annual review by the national regulation authority.
- → Implementation Mode: <u>flexible</u>

As of today, 2 Member States have not implemented Article 13: Slovenia, Poland

Adoption by Poland of a new Broadcasting Act on May 23, 2011 \rightarrow no implementation of Article 13 (expected in 2011 by the national regulation authority)







Implementation of Articles 16, 17 and 13 Table of contents

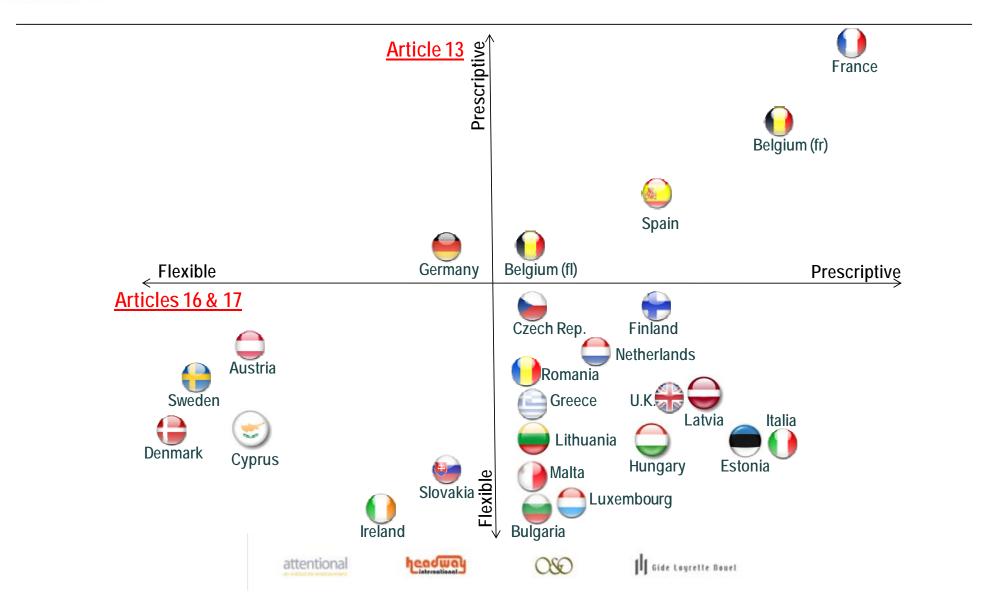
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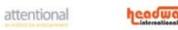


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Gide Logrette Bouet



Economic analysis

Content industry economics and value chain

(Theresa Vimmerslev, Oliver & Ohlbaum)











European market for audiovisual works Objectives of our research

- To develop an informed analysis of the market for audiovisual works in the EU and EEA
- Explore the structure of the broadcasting industry on a country by country basis
- Quantify sources of turnover: advertising, consumer payments (pay TV and pay VoD), public funding and ancillary revenues
- Explore developments in independent production in each member state
- Explore the evolution of business models for content creation

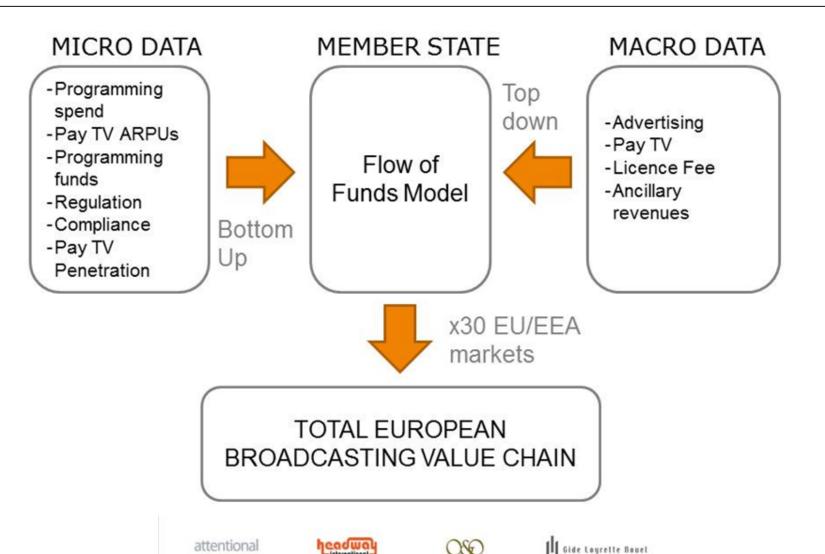






Gide Loyrette Rouel



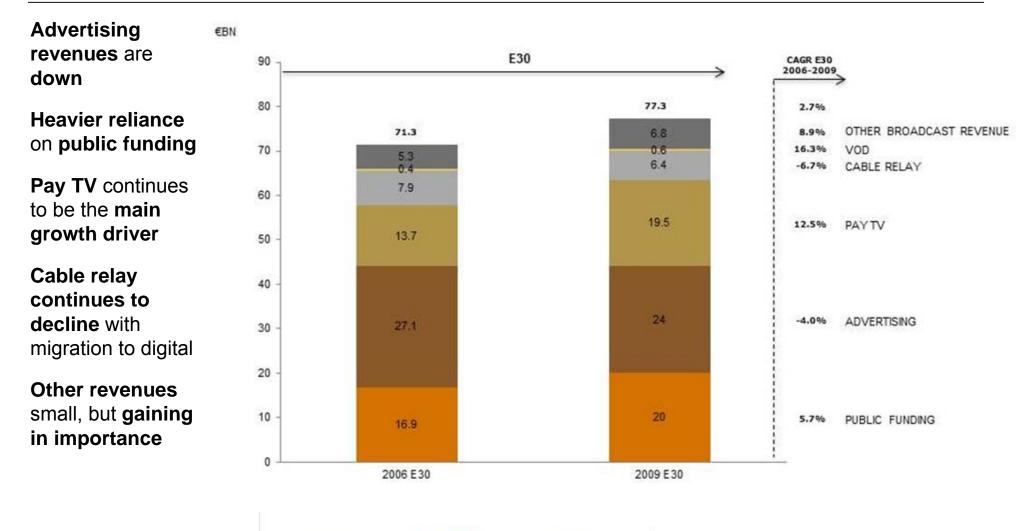


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European market for audiovisual works

Total Industry Income by Segment

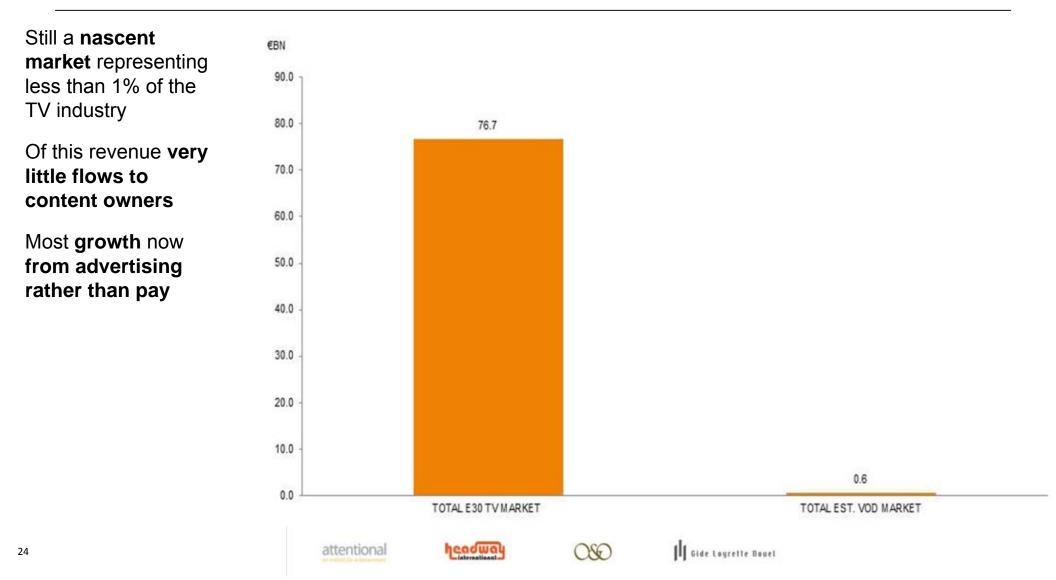


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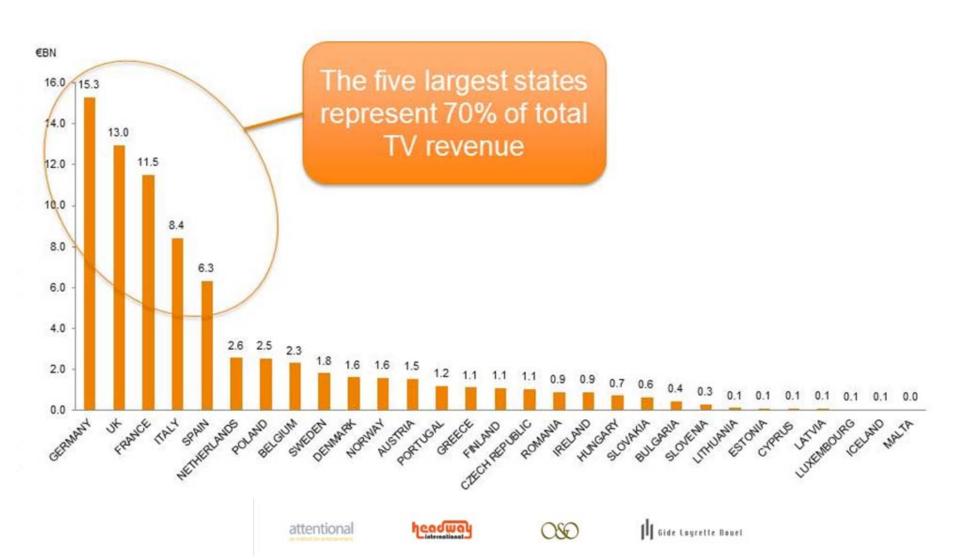
European market for audiovisual works The comparable size of the estimated video-on-demand market





European market for audiovisual works

TV revenue by member state





European market for audiovisual works Differences in TV market structure

Public funding in

Germany accounts for 46%

2/3rd of revenue is derived from advertising in Slovakia

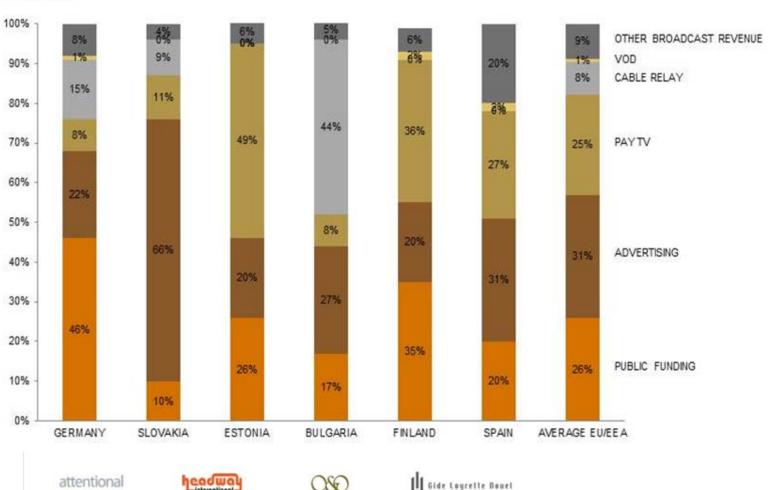
Almost half of revenue is from pay **TV** in Estonia

Cable relay is prevalent in Bulgaria and Germany

VoD is gaining in Finland and Spain

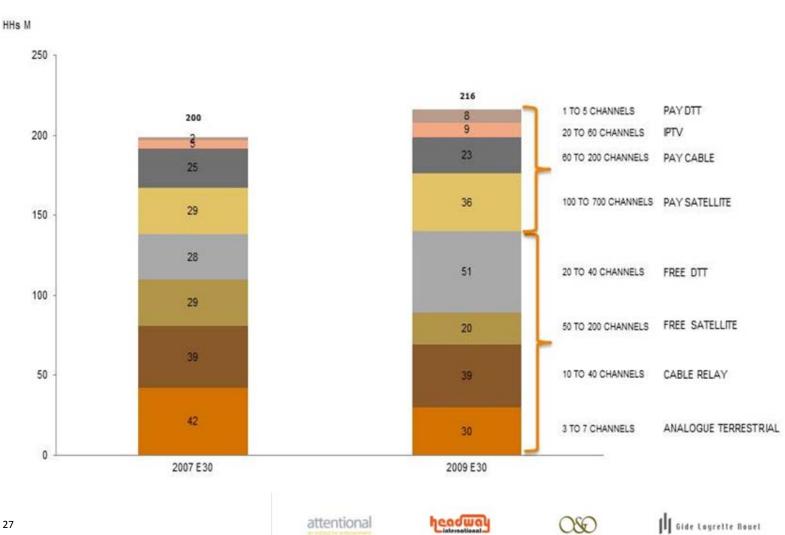
Other revenues are important in Spain







European market for audiovisual works TV households by reception method in EU/EEA



Number of analogue terrestrial homes continues to fall

Cable relay and free satellite have been stagnant following some growth from newer member states

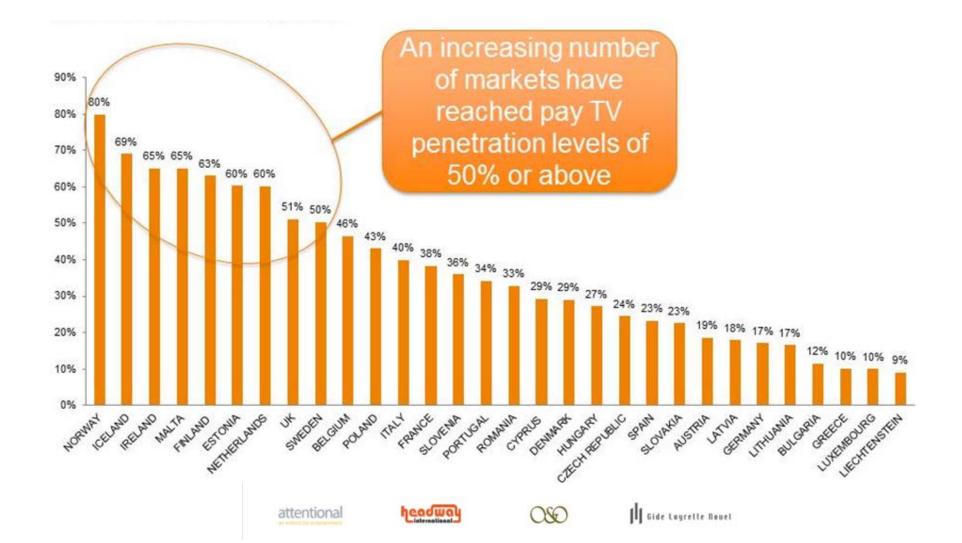
DTT (free and pay) now reaching almost 60m homes

Number of **premium** pay TV homes has increased

IPTV growth continues but more prevalent in certain markets



European market for audiovisual works Pay TV proportion of total households by member state 2009



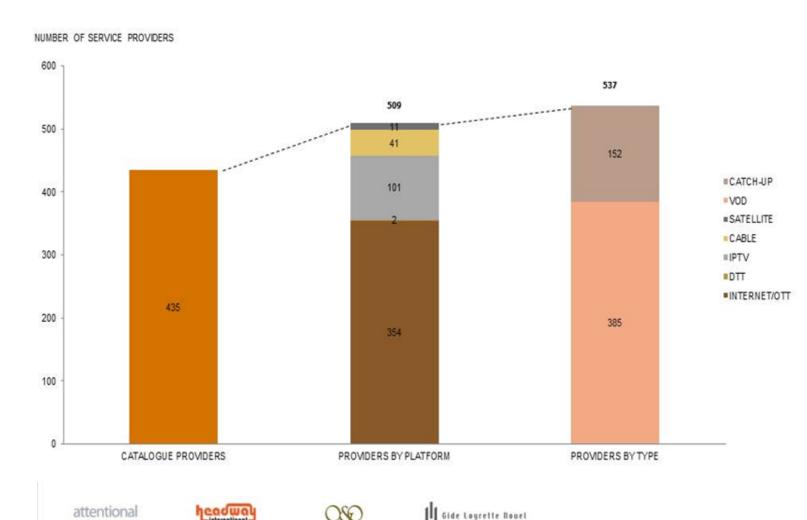


European market for audiovisual works Total number of video-on-demand service providers across the EU/EEA (2009)

The main delivery method for VoD and catch-up services is the internet, followed by IPTV and cable

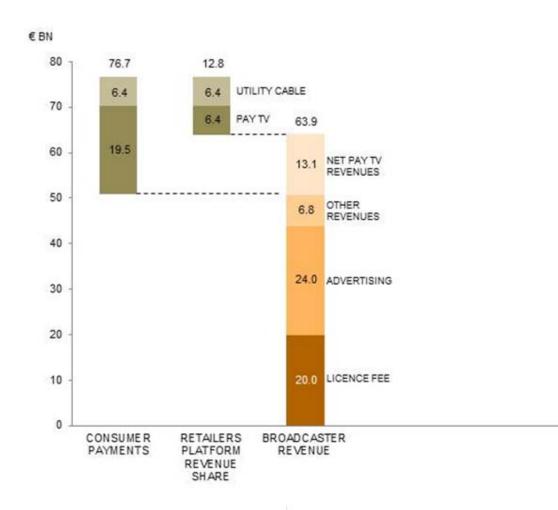
This does not necessarily reflect main **usage**

Majority of offerings are VoD rather than catch-up services, but catchup still accounts for around half of usage





European market for audiovisual works The overall European TV value chain



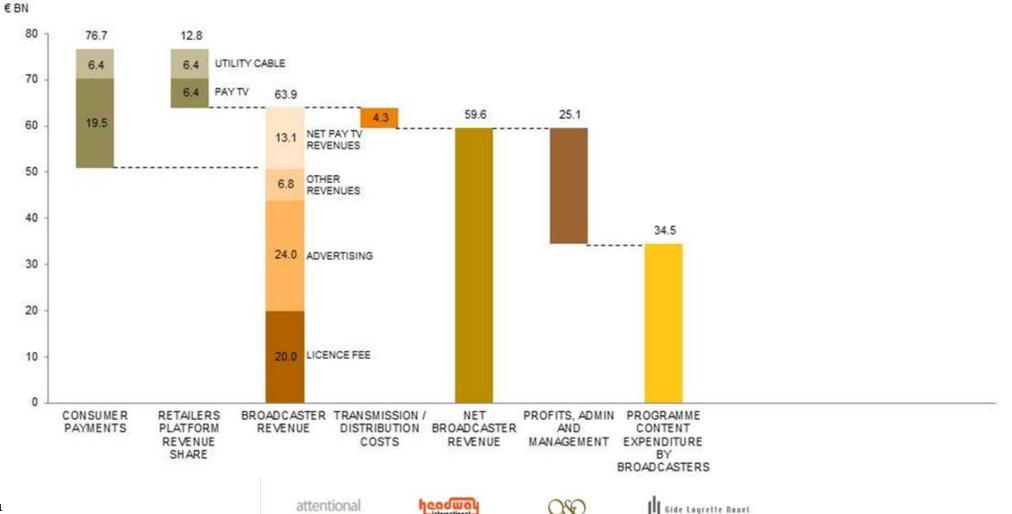






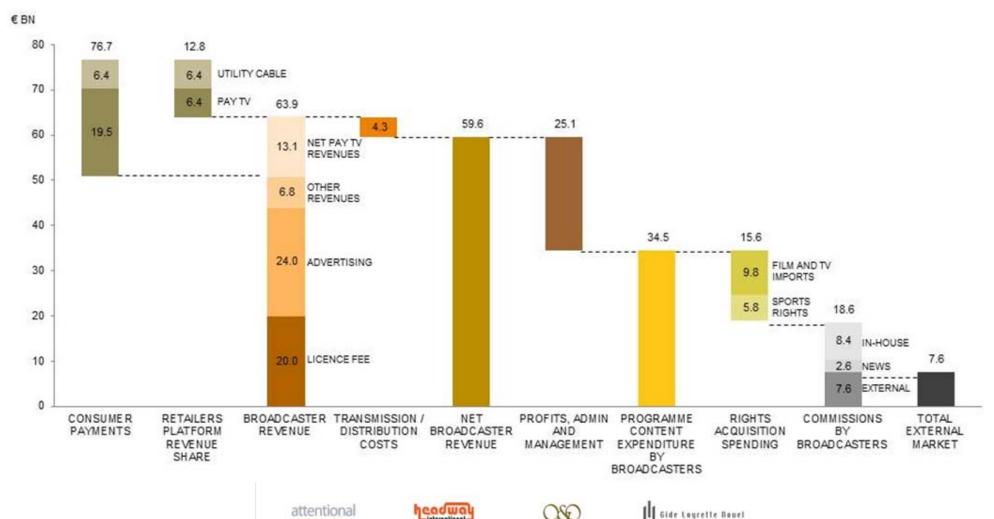


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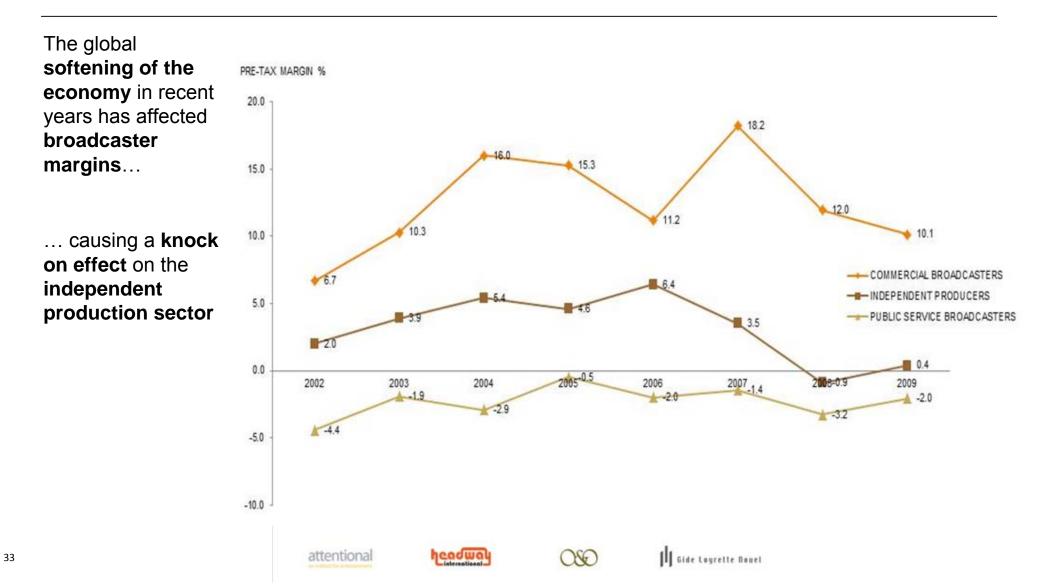


European market for audiovisual works The overall European TV value chain





European market for audiovisual works Broadcaster and independent producer profitability in the EU/EEA 27 markets, 2002-2009

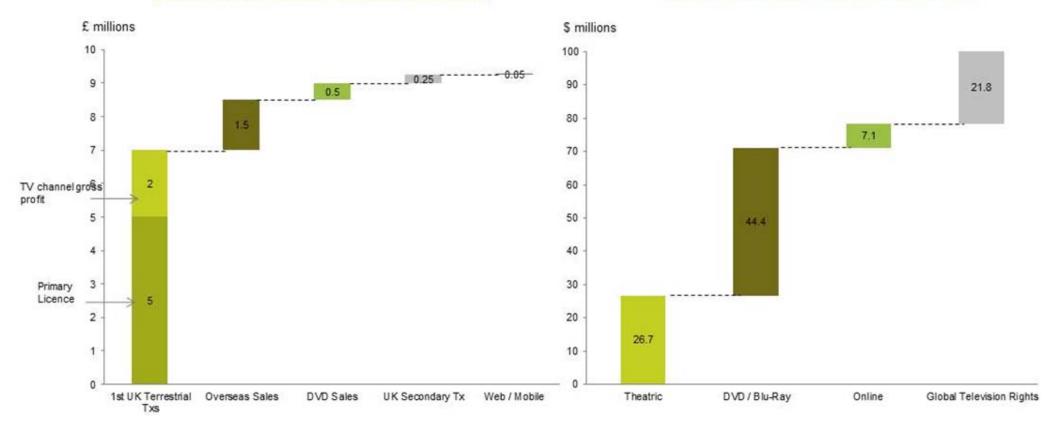




European market for audiovisual works Funding along the TV value chain - Traditional sources

Flow of funds for a successful UK 6-hour drama series

Global flow of funds for a typical Hollywood movie



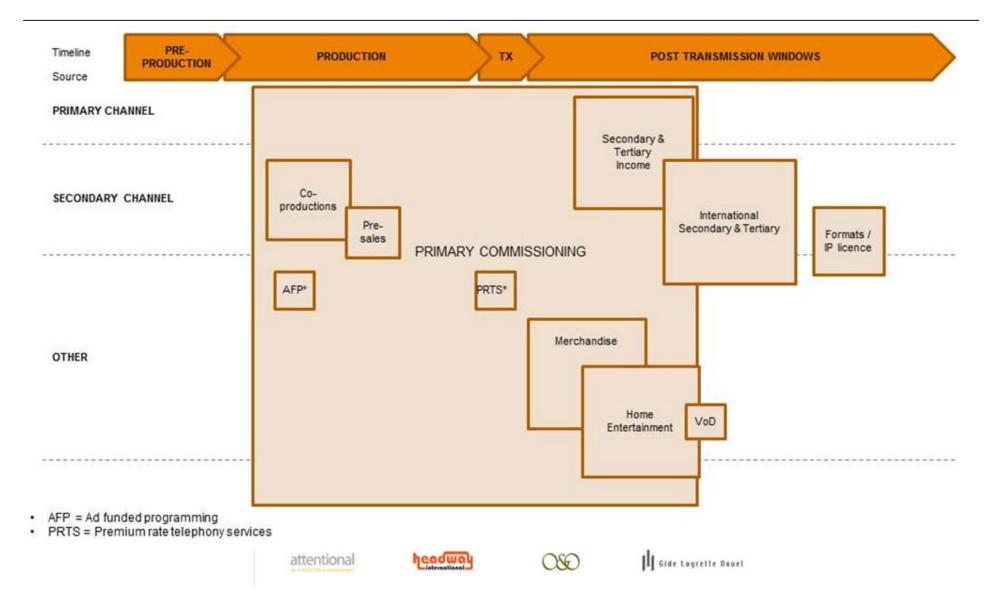






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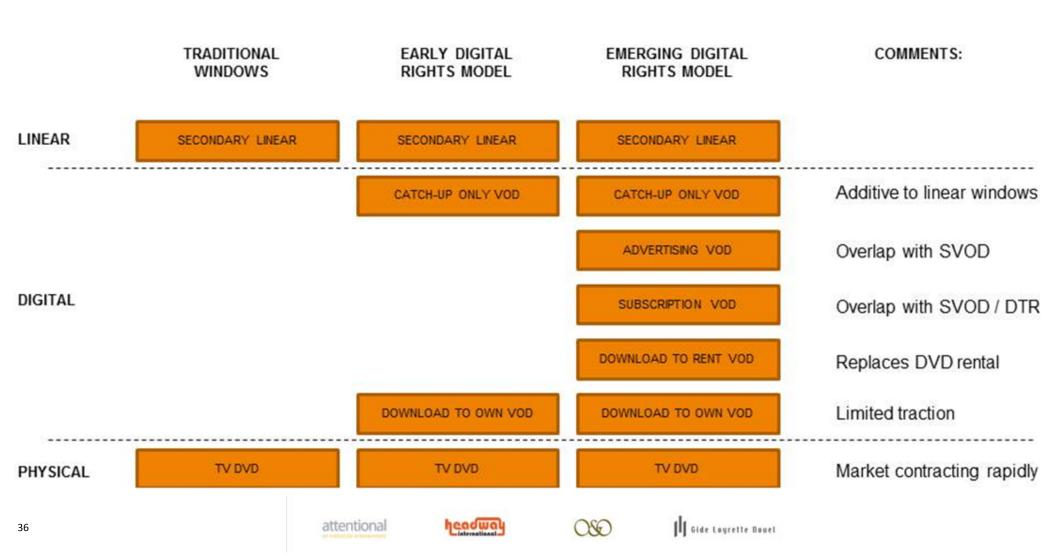
European market for audiovisual works Funding along the TV value chain - New sources





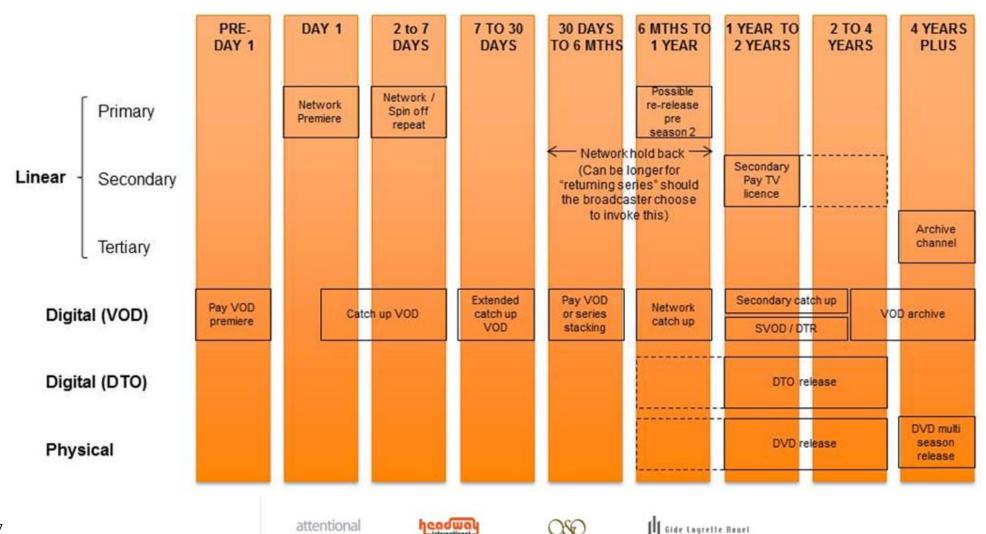
European market for audiovisual works

TV windowing schedule - Evolution of secondary TV content release windows





European market for audiovisual works TV windowing schedule – On demand and linear windows blurring





Content analysis

European works and Independent works in media services

(Arnaud Dupont, Headway International)









Objective to provide data relevant to Articles 16 and 17 of the Directive (consistent methodology across Member States and over time):

•54 broadcasters (*) from 11 Member States (**).

•2 weeks of programmes (***) codified by genre, origin, production and recency (Spring/Fall 2010) representing 33,200 transmissions and 3.8% of yearly output.

•4 main indicators: proportions of <u>qualifying works</u> in total schedules, of <u>European works</u> in total qualifying schedules, of <u>European independent works</u> in total qualifying schedules, of <u>recent European</u> independent qualifying schedules.

•2 measures: transmission hours (proportion of broadcast time) and viewer hours (proportions of time spent by viewers from target groups "all individuals" and "young adults").

(*) Channels have been selected according to ownership (private or public), revenue model (advertising, government or pay) and audience leadership (leader or non-leader in their respective markets). Channels have been selected according to their country of destination (in order to ensure the best representativeness of total TV viewing) thus four channels have been monitored in countries which do not have responsibility over them (RTL-TVI and RTL 4 target Belgium and the Netherlands but their country of origin is Luxemburg; TV3 and Kanal 5 target Sweden but their country of origin is the United Kingdom).

(**) Member States have been selected according to size (large or small), geography (North or South) and EU membership (old or recent).

(***) Raw data have been sourced through Eurodata TV from official sources in each market (e.g. AGF in Germany, Médiametrie in France, Auditel in Italy, Barb in the UK, etc.).









Linear performance indicators Channel sample

Country	Channel	Ownership	Revenue model	Leader	Group	Audience share ALL VIEWERS (equivalent to 4+) 2008 by channel	Country	Channel	Ownership	Revenue model	Leader	Group	Audience share ALL VIEWERS (equivalent to 4+) 2008 by channel
Belgium (Flemish)	EEN	Public	Gvt	Yes	VRT	33.0	Netherlands	NL1	Public	Gvt	Yes	NPO	21.9
Belgium (Flemish)	VTM	Private	Ad	Yes	VMMa	21.7	Netherlands	NL2	Public	Gvt	No	NPO	7.1
Belgium (French)	La Une	Public	Gvt	Yes	RTBF	15.7	Netherlands	RTL4	Private	Ad	Yes	RTL	13.0
Belgium (French)	RTL-TVI	Private	Ad	Yes	RTL	25.3	Netherlands	SBS6	Private	Ad	Yes	P7S1	11.1
Czech Republic	CT1	Public	Gvt	Yes	CT	21.2	Poland	TVP1	Public	Gvt	Yes	TVP	22.9
Czech Republic	CT2	Public	Gvt	No	СТ	7.6	Poland	TVP2	Public	Gvt	No	TVP	17.4
Czech Republic	Nova	Private	Ad	Yes	CME	37.9	Poland	Polsat	Private	Ad	Yes	Polsat	15.2
Czech Republic	Prima	Private	Ad	No	Viasat	17.9	Poland	TVN	Private	Ad	Yes	TVN	17.2
Estonia	ETV	Public	Gvt	Yes	ERR	16.5	Poland	Canal+	Private	Pay	No	Vivendi	<3%
Estonia	Kanal 2	Private	Ad	Yes	Schibsted	19.3	Poland	TV4	Private	Ad	No	Polsat	1.8
Estonia	TV3	Private	Ad	Yes	Viasat	17.0	Spain	TVE1	Public	Gvt	Yes	TVE	17.8
France	TF1	Private	Ad	Yes	Bouygues	27.4	Spain	Antena 3	Private	Ad	Yes	RTL	15.6
France	France 2	Public	Gvt	Yes	FTV	18.5	Spain	Tele 5	Private	Ad	Yes	Mediaset	18.5
France	France 3	Public	Gvt	No	FTV	13.6	Spain	Cuatro	Private	Ad	No	Mediaset	8.4
France	M6	Private	Ad	No	RTL	11.0	Spain	La Sexta	Private	Ad	No	Mediapro	5.6
France	Canal+	Private	Pay	No	Vivendi	4.1	Sw eden	SVT1	Public	Gvt	Yes	SVT	19.9
France	Direct8	Private	Ad	No	Bolloré	<3%	Sw eden	TV4	Private	Ad	Yes	TV4	20.9
Germany	ARD1	Public	Gvt	Yes	ARD	13.8	Sw eden	TV3	Private	Ad	No	Viasat	9.0
Germany	ZDF	Public	Gvt	Yes	ZDF	13.5	Sw eden	Kanal 5	Private	Ad	No	P7S1	8.1
Germany	Sat.1	Private	Ad	Yes	P7S1	10.5	United Kingdom	BBC1	Public	Gvt	Yes	BBC	22.8
Germany	RTL	Private	Ad	Yes	RTL	11.9	United Kingdom	BBC2	Public	Gvt	No	BBC	8.2
Germany	Pro7	Private	Ad	No	P7S1	6.5	United Kingdom	ΠV1	Private	Ad	Yes	ΠV	19.1
Germany	VOX	Private	Ad	No	RTL	5.5	United Kingdom	Channel 4	Public	Ad	No	Channel 4	8.2
Italy	Canale 5	Private	Ad	Yes	Mediaset	20.6	United Kingdom	Five	Private	Ad	No	Richard Desmond	5.1
Italy	Italia 1	Private	Ad	No	Mediaset	9.8	United Kingdom	SKY One	Private	Pay	No	Sky	<3%
Italy	La7	Private	Ad	No	Telecom Italia	3.2		SAME	LE AVERAGE	(simple avo	a)		16.2
Italy	Rai1	Public	Gvt	Yes	Rai	22.6							
Italy	Rai2	Public	Gvt	No	Rai	10.8							
Italy	Sky Cinema 1	Private	Pay	No	Sky	<3%							



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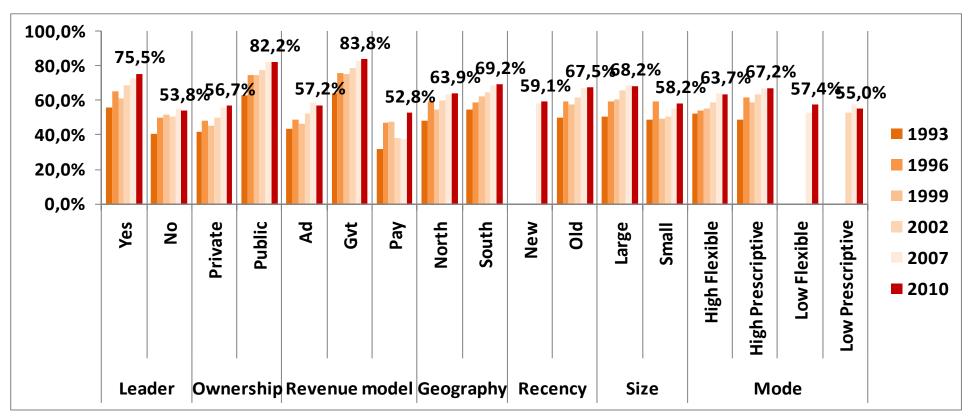
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Linear performance indicators: European works

Proportion of European works to total qualifying hours 1993-2010 (rolling sample of 54 channels)



Growth of EW since 1993 is slowing down between 2007 and 2010. Commercial channels drive this trend, reflecting the appeal of US content (creativity+profitability). Public channels partly compensate.

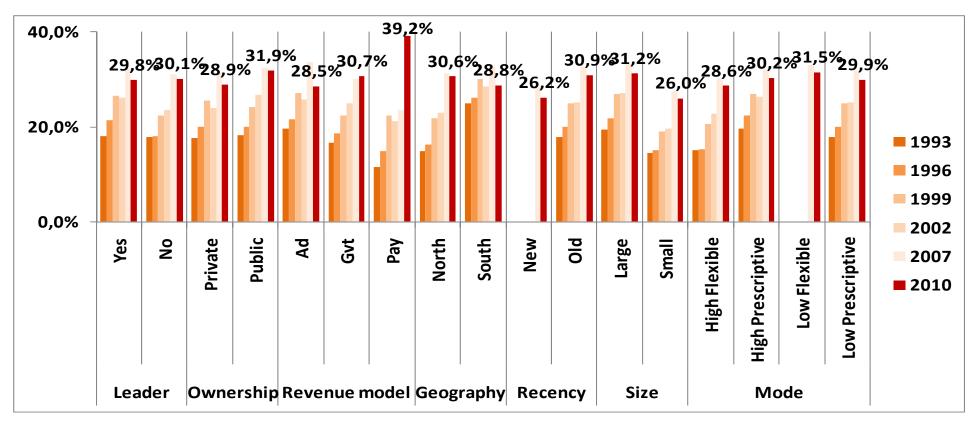






Linear performance indicators: Independent works

Proportion of Independent works to total qualifying hours 1993-2010 (rolling sample of 54 channels)



Growth of IW since 1993 is followed by a decline between 2007 and 2010. Smaller commercial channels drive this trend (lower programme spends in times of crisis). Public channels partly compensate.



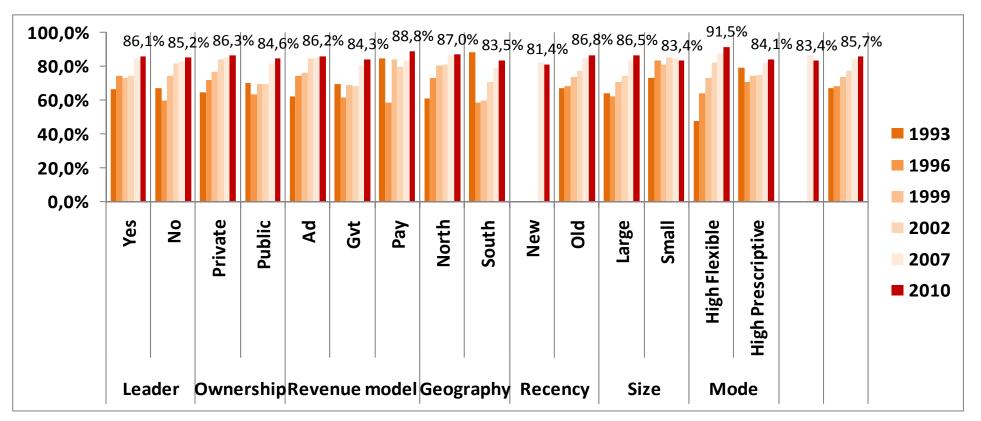






Linear performance indicators: Recent Independent works

Proportion of Recent Independent works to total independent hours 1993-2010 (rolling sample of 54 channels)



Growth of RW since 1993 is confirmed in 2007-2010. Findings are very similar across channel and Member State types.

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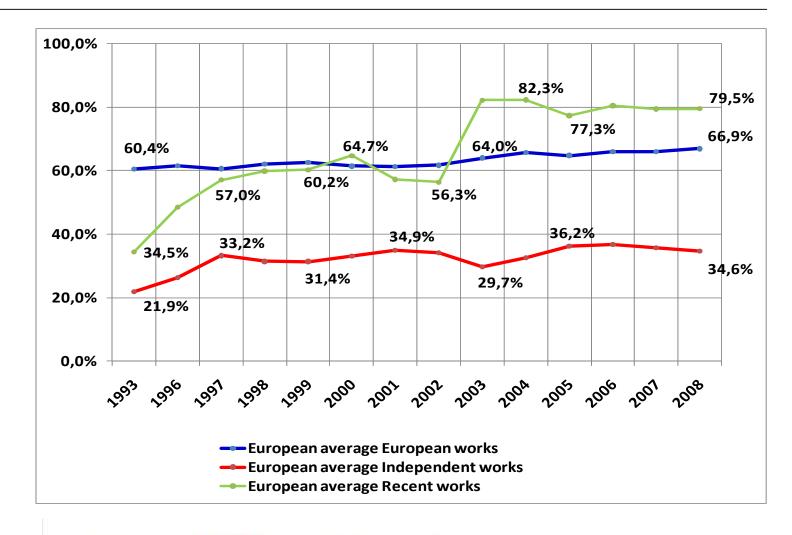


Linear performance indicators: biannual declarations

Proportion EW, IW and RW based on national declarations 1993-2010 (constant sample of 45 channels)

National biannual declarations show similar trends and levels as sample estimates.

Decline of IW started in 2007 (before the economic crisis).





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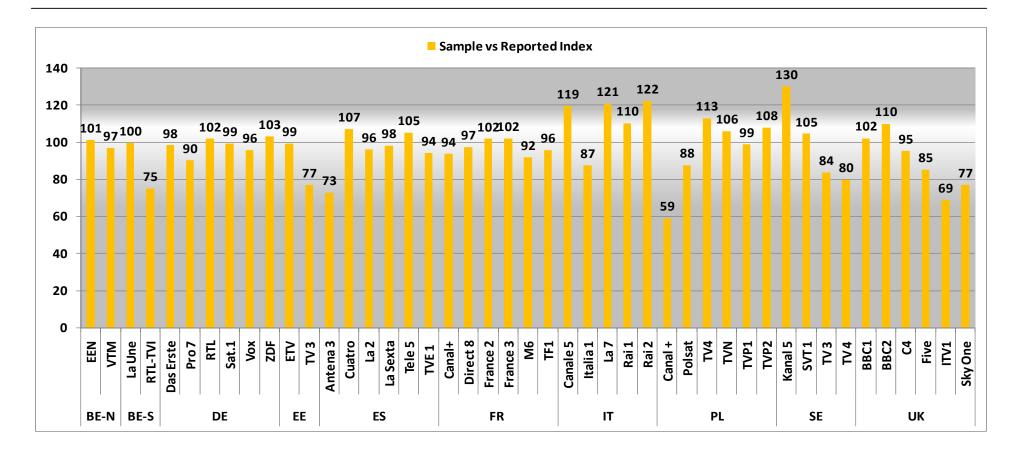


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Linear performance indicators: study sample vs. biannual

Peperturber State Peresen works index (average 1999, 2002 and 2007)



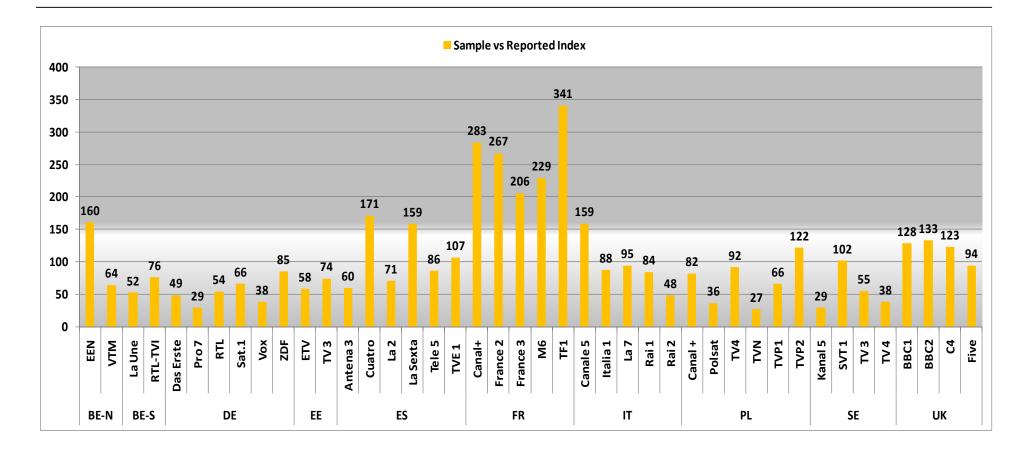
Sample estimates for EW are generally in line with biannual declarations.











Sample estimates for IW are <u>most often below declarations</u> (Belgium, Germany, Poland, Sweden) except for France and to a lesser extent the UK and Spain.



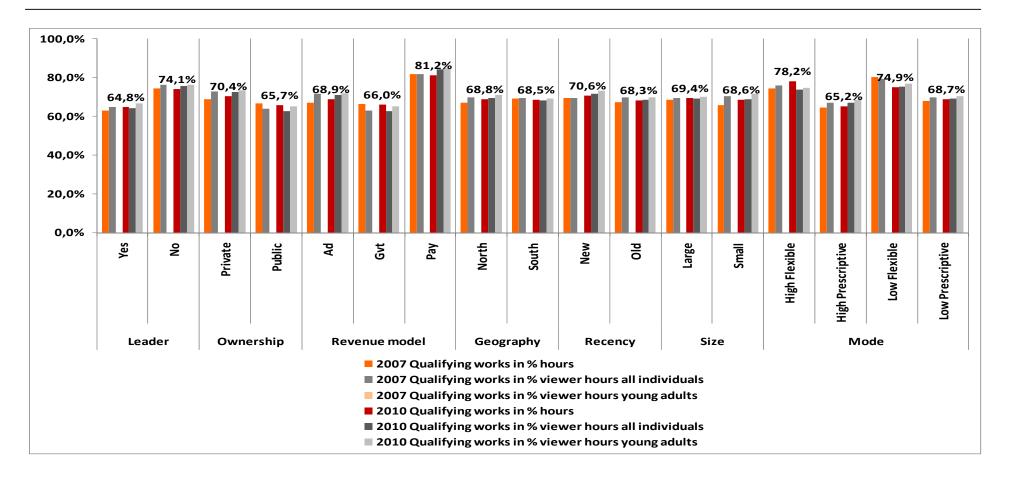






Linear performance indicators: transmission vs. viewer hours

Proportion of Qualifying works to total broadcast/viewer hours 2007-2010 (rolling sample of 54 channels)



Findings in viewer hours are very similar to transmission hours. Qualifying works are slightly more successful, especially with the younger adults (lower appeal of non-qualifying genres such as news).







Main indicators remain in similar ranges to 2007 (NB: Qualifying works make up approximately 2/3 of total linear schedules except Benelux around or below 50%).

- •60-80% of European works among total qualifying transmission hours (avg 66.4%).
- •10-35% of Independent works among total qualifying European hours (avg 29.4%).
- •80-100% of recent Independent works among total qualifying independent European hours (avg 85.2%).

Other key findings:

- •EW are more prominent on leading channels and on public channels.
- •EW are less attractive to younger viewers.
- •Non-domestic EW make up 8.1% of qualifying hours (nearly 15% in small, new Member States).
- •IW are more prominent in old, large Member States.
- •IW sometimes reach up to 40-50% notably on some private channels.
- •IW are more successful with audiences especially on private channels.









Objective to provide data relevant to Articles 16 and 17 of the Directive (consistent methodology across Member States and over time):

•51 services (*) from 11 Member States (**).

•Catalogue snapshots (***) codified by genre and origin (April-July 2011) representing 17,350 titles and an average 77.8% of total catalogues.

•3 main indicators: proportions of <u>qualifying works</u> in total catalogues, of <u>European works</u> in total catalogues, of <u>European works</u> in total qualifying catalogues.

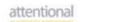
•2 measures: <u>hours</u> (proportion of total catalogue duration) and <u>titles</u> (proportions of total amount of titles in catalogue whatever their duration).

•... and the addition of "prominence": in the absence of clear definitions, qualitative and quantitative analyses have been conducted.

(*) Services have been selected according to ownership (private or public), revenue model (advertising, government or pay), business models (free or pay) and control (broadcaster, telco or independent).

(**) Member States have been selected according to size (large or small), geography (North or South) and EU membership (old or recent).

(***) Raw data have been sourced from the online catalogues as displayed to consumers by non-linear services.









Non-linear performance indicators Service sample

Country	Channel	Туре	Revenue Model	Ownership	Control	Group	Catalogue size	Country	Channel	Туре	Revenue Model	Ownership	Control	Group	Catalogue size
Belgium (French)	Revoir	Catch-up	Gvt	Public	Broadcaster	RTBF	49	Netherlands	SBS6 Programma Gemist	Catch-up	Ad	Private	Broadcaster	P7S1	1784
Belgium (French)	Cinemalink	VOD	Pay	Private	Independent	Cinemalink	97	Netherlands	Uuitzending gemist	Catch-up	Gvt	Public	Broadcaster	NPO	50000
Belgium (French)	Universciné	VOD	Pay	Private	Independent	Universciné	743	Netherlands	Veamer	VOD	Ad	Private	Broadcaster	P7S1	589
Czech Republic	ivysilani	Catch-up	Gvt	Public	Broadcaster	СТ	2714	Netherlands	UPC Live	VOD	Pay	Private	Telco	Liberty Global	502
Czech Republic	Voyo	Catch-up	Ad	Private	Broadcaster	CME	3912	Poland	Onet	Catch-up	Ad		Broadcaster		2601
Czech Republic	O2TV Videotéka	VOD	Pay	Private	Telco	O2TV	481					Private			
Estonia	TV 3	Catch-up	Ad	Private	Broadcaster	Viasat	417	Poland	Cineman	VOD	Pay	Private	Independent	Cineman	918
Estonia	Vaata saadete arhiivi	Catch-up	Gvt	Public	Broadcaster	ERR	1667	Poland	TVPVOD	VOD	Gvt	Public	Broadcaster	TVP	2500
Estonia	DigiTV videolaenutus	VOD	Pay	Private	Telco	Elion	1735	Poland	Waszefilmy Gazetta	VOD	Pay	Private	Independent	Waszefilmy Gazetta	203
France	Pluzz	Catch-up	Gvt	Public	Broadcaster	FTV	1027	Spain	A la carta	Catch-up	Gvt	Public	Broadcaster	TVE	22000
France	TF1 videos	Catch-up	Ad	Private	Broadcaster	Bouygues	4080	Spain	Canal Sur A la carta	Catch-up	Gvt	Public	Broadcaster	RTVA	649
France	Canal Play	VOD	Pay	Private	Broadcaster	Canal +	297	Spain	Modo salon	Catch-up	Ad	Private	Broadcaster	RTL	2214
France	Glow ria	VOD	Pay	Private	Independent	Video Futur	579	Spain	Filmotech	VOD	Pay	Private	Independent	Filmotech	1427
France	M6 VOD	VOD	Pay	Private	Broadcaster	RTL	2763	Spain	Televeo	VOD	Pay	Private	Independent	Televeo	111
France	FHV	VOD	Pay	Private	Telco	Free/Iliad	1043	Sw eden	TV 4 Play	Catch-up	Ad	Private	Broadcaster	TV4	62300
France	iTunes	VOD	Pay	Private	Independent	iTunes	751	Sw eden	Canal Play	VOD	Pay			Canal +	391
Germany	Vox Now	Catch-up	Ad	Private	Broadcaster	RTL	313		,	-	,	Private	Broadcaster		
Germany	ZDF Mediathek	Catch-up	Gvt	Public	Broadcaster	ZDF	3991	Sw eden	Voddler	VOD	Ad	Private	Independent	Voddler	4162
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Germany	RTL Now	VOD	Pay	Private	Broadcaster	RTL	139	United Kingdom	ITV Player	Catch-up	Ad	Private	Broadcaster	ΠV	198
Germany	Sky Internet TV	VOD	Pay	Private	Broadcaster	Sky	59	United Kingdom	Sky Player	VOD	Pay	Private	Broadcaster	Sky	717
Germany	Maxdome	VOD	Pay	Private	Broadcaster	P7S1	8768	United Kingdom	Channel films	VOD	Pay	Private	Independent	Channel Home Ent.	615
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Italy	Video Mediaset	Catch-up	Ad	Private	Broadcaster	Mediaset	256			1	,	1	1	1	
Italy	Cine1	VOD	Pay	Private	Independent	Cine1	482]							
Italy	La TV di Fastw eb	VOD	Pay	Private	Telco	Fastw eb	190]							
Italy	Film is now	VOD	Pay	Private	Independent	Perseus	740]							
Italy	Premium Net TV	VOD	Pay	Private	Broadcaster	Mediaset	2111								

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Non-linear performance indicators Service sample

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Czech Republic	ivysilani	Catch-up	Gvt	Public	Broadcaster	СТ	2714	Netherlands	UPC Live	VOD	Pay	Private	Telco	Liberty Global	502
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Mediaset



Italy

Premium Net TV

VOD

Pay

Private

Broadcaster

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Article 13 does not feature exactly the same requirements as Article 16 and 17.

•Requirements only concern the proportion of EW, but not that of IW (*) or of RW. They do not require that proportions should be calculated after excluding non-qualifying genres.

•There are no numerical requirements regarding what the proportion of EW should be. At the time of reporting, only 7 Member States had provided a specific target (**).

•Requirements concern a new concept named 'prominence', which is not defined further except by the regulations of France and the French Community of Belgium (***). We thus further developed the approach used in the 20087 study (****).

(*) Although it provides the option for making a contribution to production.

(**) Cyprus (20%), Germany (largest proportion), Hungary (over 25% of total length), Lithuania (more than 50%), Spain (30%), Czech Republic (10% excluding news and sports events), France (60% of European works and 40% originally produced in French).

(***) France requires prominence on homepages, including through trailers or other visuals; French Community of Belgium through all possible means, including advertising on homepages, a special category dedicated to European works, news articles on European directors or on European festivals.

(****) "Passive prominence" refers to the "pushing" of European works (what proportion of the titles that are pushed to the consumers when they access the service via its homepage and browse its main sections are European?). "Active prominence" refers to the ability for users to search actively for content (does the service offer the possibility of actively searching titles by origin of production? And does it provide information on the origin of production?).



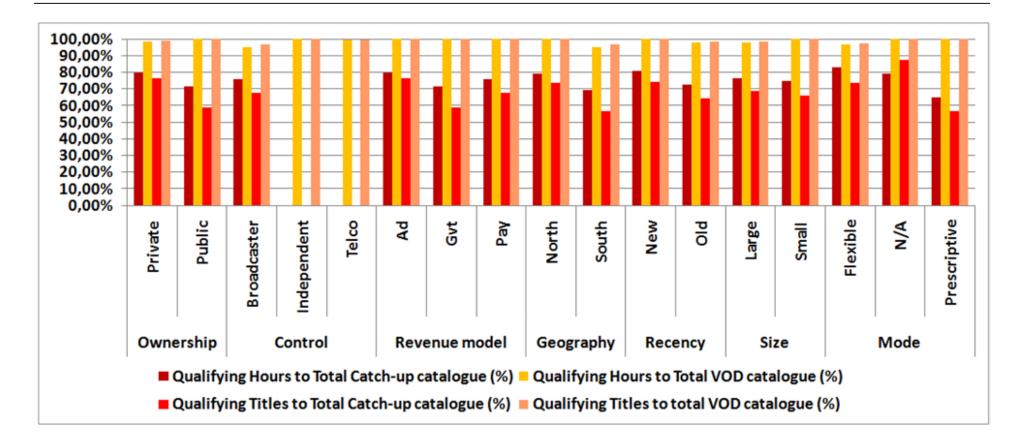




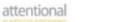


Non-linear performance indicators: Qualifying works

Proportion of Qualifying works in total catalogue hours and titles 2011 (sample of 51 services)



QW make up 98.3% of video-on-demand catalogues vs. 75.6% of catch-up catalogues (in hours). QW are more prominent in the catalogues of public channels.



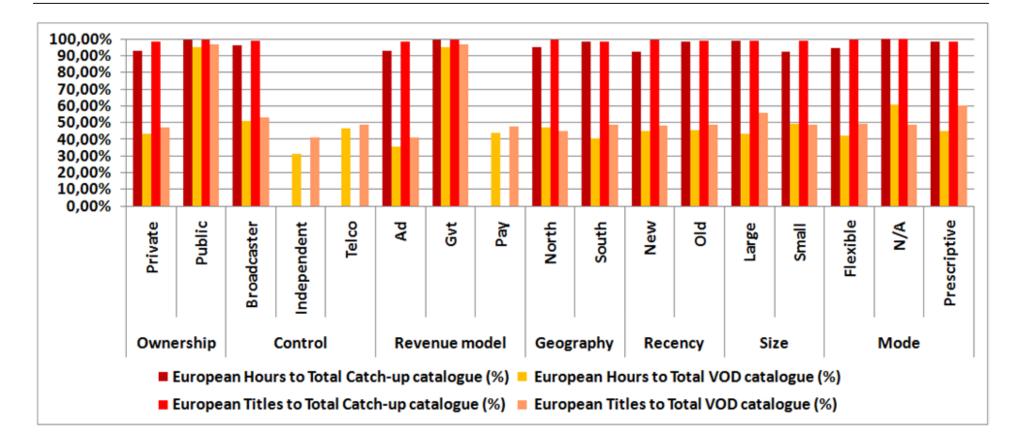






Non-linear performance indicators: European works

Proportion of European works in total catalogue hours and titles 2011 (sample of 51 services)



EW make up 45.1% of video-on-demand catalogues vs. 96.2% of catch-up catalogues (in hours). EW are more prominent in the catalogues of public channels.



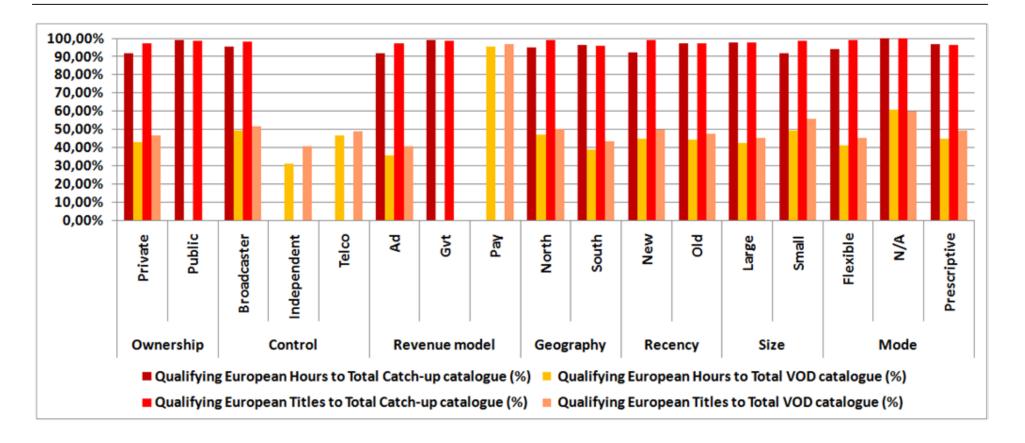






Non-linear performance indicators: Qualifying European works

Proportion of Qualifying European works in total catalogue hours and titles 2011 (sample of 51 services)



QEW make up 44.6% of video-on-demand catalogues vs. 95.4% of catch-up catalogues (in hours). QEW are more prominent in the catalogues of public channels.









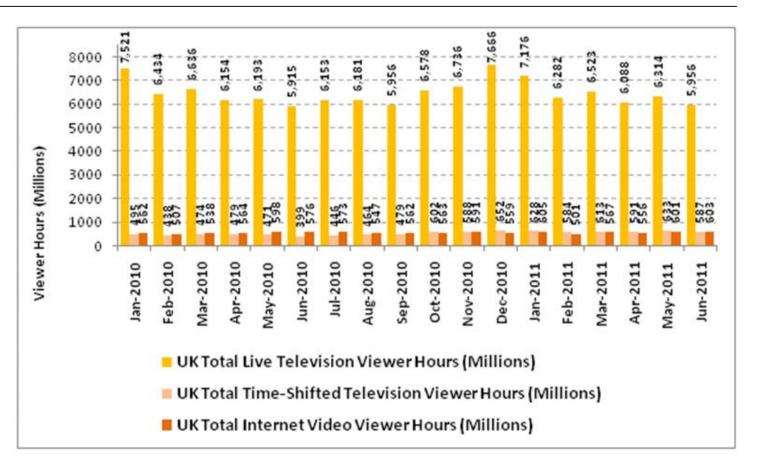
Non-linear performance indicators: video consumption

Comparing live, time-shifted and online video consumption Jan. 2010-June 2011 (UK)

TV-based time-shifted viewing and online video usage is not consistently measured.

UK is best case study in Europe (Barb measures time-shifted since analog VCR + comScore VideoMetrix first launched there).

Time-shifted and online video viewing are 12 times lower than live TV viewing today in the UK.









Prominence case study

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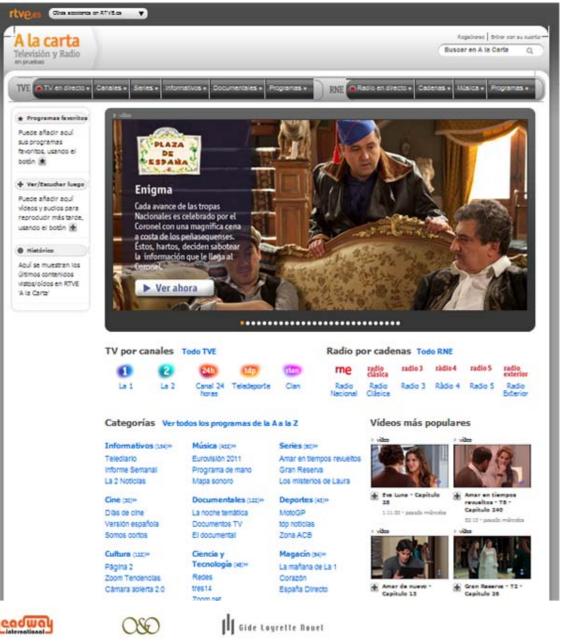
RTVE a la carta in Spain

Most catch-up services propose linear content from the last 7 to 30 days displayed by genre, alphabetical order or date.

Not all provide a search bar.

Some display content by linear channel.

Most of them do not provide the geographic origin in content details, as they are mostly European works.





Most independent on-demand services use a very complete set of prominence techniques.

New and most popular content is generally put forward in top banners and further down the page through pictures.

Right and/or left banners are generally filled with promotions, more content and social media.

Key words allow search into titles or synopsis, but not into content origin.









Prominence case study Universciné in French Community of Belgium

Universciné developed a quite specific homepage with regards to prominence.

Their homepage is structured in two parts: the page centre is focused on content and the left banner is dedicated to specific sections, promotions, reviews and articles.

In addition, as works are classified according to their origin, using country names in the search bar allows users to access the full list of content originated from that country in the service catalogue.







Non-linear performance indicators Key findings (2011 study sample estimates)

Shares of EW in total catalogues are much higher for catch-up services than video-on-demand services (NB: Qualifying works make up 89.4% of total non-linear catalogues, e.g. 98.3% and 75.6% for catch-up and video-on-demand respectively).

- •65.1% of European works on average among total catalogue hours (68.4% of titles).
- •96.2% of European works among catch-up total catalogue hours (99.0% of titles).
- •45.1% of European works among video-on-demand total catalogue hours (48.7% of titles).

Key findings regarding prominence of EW in catalogues are as follows:

- •63.1% of "pushed" works are EW on homepages on average.
- •93.7% of "pushed" works are EW on homepages of catch-up services.
- •43.4% of "pushed" works are EW on homepages of video-on-demand services.

•13.7% of sampled services allow a search by origin (overall, non-linear services consider origin of production as non-relevant for their users).

•29.4% of sampled services provide the origin for each work in the content details (figure is higher for video-on-demand services -45.2%- as catch-up services, having a majority of their catalogues comprised of domestic works, do not provide origin as a search criterion).









Monitoring analysis

Practicability of procedures and performance indicators

(Arnaud Dupont, Headway International)









Performance indicators and operational procedures Indicators for monitoring Article 13 (1)

Article 13 (1): "Member States shall ensure that on-demand audiovisual media services provided by media service providers under their jurisdiction promote, where practicable and by appropriate means, the production of and access to European works. Such promotion could relate, inter alia, to the financial contribution made by such services to the production and rights acquisition of European works or to the share and/or prominence of European works in the catalogue of programmes offered by the on-demand audiovisual media service".

Based on Article 13 (1), three indicators need to be monitored:

- •financial contribution (applying to the production and rights acquisitions of European works),
- •share of European works in catalogues and
- •prominence of European works in catalogues.

How indicators are or could be practically defined? Several Member States are still organizing consultations with stakeholders about such indicators and at this stage only few have gone beyond the mere transposition of Article 13 in their own regulations.









Performance indicators and operational procedures Monitoring "financial contribution"

Investment into European content is rather difficult to monitor, even for non-linear services themselves (no accounting need to monitor the geographic origin of content).

•Video-on-demand services mainly acquire distribution rights for programmes from the back-catalogues of content owners, while catch-up catalogues are a sub-part of broadcasters' linear offers.

•Non-linear services will need to identify their different sources of content rights and estimate how related expenses spread over time and how they split between European and non-European origin.

•Estimating shares of European content in package deals, and thus in catalogues, is technically possible although sometimes requiring significant amounts of work (video-on-demand services purchase package deals made up of content of varied origins).

•Allocating a share of total financial investment to individual programmes inside package deals will be much more tentative. It could be based on their share of revenue (such a direct measure would be possible for pay video-on-demand services). Or it could be based on share of viewing (problem of the current lack of consistency in digital measurement tools).









Performance indicators and operational procedures Monitoring "share of catalogue"

Share of catalogue is the most obvious way to translate Article 16 concerning broadcasters into Article 13 concerning on-demand services. It is the most straightforward indicator among the 3 analysed in this section.

•Indicator for Article 13 could be based on the cumulative duration of titles inside non-linear catalogues, as Article 16 requires broadcasters to reserve a majority proportion "of European hours" to European works. But Article 13 does not specify how "share of European work" should be calculated so indicator could also be defined as a proportion of total titles.

•Hours and titles are equally complicated to monitor. Non-linear services with editorial responsibility permanently manage databases of titles (enriched with metadata to describe and search for content, including genre, duration and geographic origin).

•Many catalogues provide no programme origin on their search interfaces. They may not have that information available within their internal systems. But generally, non-linear services will be able to obtain the list of titles available in their catalogues through their IT departments. They will then need to involve editorial teams in order to code programme according to origin and add up titles or their cumulative durations.



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Performance indicators and operational procedures Key lessons from the "reality check"

How difficult is it for non-linear services to provide the related data? Reality-check based on response rate to Study questionnaire + independent exercise to provide estimates for share of catalogue, prominence and financial contribution.

•Questions on the description of the services (technology, editorial and business) had the best response rate. Not confidential and easily answered. Relevant but not central for Article 13.

•Questions on the share of European works in catalogues were most of the times answered. Better response rate in titles than in hours.

•Questions on the financial contribution to European works were to a large extent unanswered. Commercial sensitivity of data. Significant time needed to gather. But some players already provide such information to their national regulatory bodies and say they would respond when asked as part of a regulatory process (other services are opposed to this indicator rather strongly, saying it is too intrusive or impossible to provide).

•Questions focusing on the prominence of European works were open questions for which players provided of diversity of answers. Concept of prominence is still very nascent. Catch-up services are mostly made of European works anyway. Promotional efforts of private players are driven by media planning and the objective to increase audience for new programmes. For some public catch-up services, promotion of European works is a consequence of their cultural remit.









Performance indicators and operational procedures Key conclusions about "practicability"

Its main conclusions in terms of practicability include:

•Estimating financial contribution will be technically possible but there will be some discrepancy in approaches when allocating costs to European and non-European content (the relative value of individual programmes inside package deals can be assessed in different ways).

•Estimating European shares of catalogues will be technically possible (non-linear services have access to the databases of programmes over which they have editorial responsibility). Estimates based on shares of titles or cumulative durations require similar amount of work to be reported. Many players operate portfolios of services, making their job increasingly complicated.

•Estimating prominence is much more complex because the concept has not yet been defined in most Member States. Views from stakeholders are very diverse: some oppose it and no consensus emerged from our consultation in terms of the way it should be monitored.

Estimating the share of European works is more difficult for video-on-demand services than for catch-up services, because origins of films are often very diverse.

Estimating the financial contribution to European works is more difficult for non-linear services of broadcasters and producers, because their programmes will be financed through multiple exploitation windows, in which the value of non-linear rights will often be uncertain.









Performance indicators and operational procedures Key definitions of indicators

Indicator	Definition
Proportion of European works in catalogues	Total duration of European works as a percentage of total durations of all catalogue content (definition
	based on percentage of titles not recommended due to services offering a mix of short-form and long-form
	content).
Financial contribution to production and acquisition	Total spend on the production, co-production and acquisition of European works as a percentage of the total
of European works	programme spend of the service (definition based on a percentage of service turnover not recommended
	because less precise and subject to business models).
Prominence on homepage	Total visual space allocated to European works as a percentage of total visual space allocated to works from
	any origin on the homepage (definition based on percentage of total number of titles not recommended as
	pages generally display few titles and often give each title a different share of the screens).
Prominence through information on country of origin	Proportion of programmes displaying origin or production as a percentage of total programmes in catalogue.
-	Possibility for users to search titles by country of origin , whether through key words or other selection criteria.
-	Availability of recommendation tools specifically oriented towards European works (editor's choice, algorithms, social media, etc.).
Prominence through trailers	Proportion of video trailers promoting European works as a percentage of all trailers provided by the service
.	Proportion of published promotions for European works as a percentage of all published promotions provided by the service.
Prominence through dedicated sections	Availability of a sub-section in the user interface that is wholly made up of European works.









Prospective analysis

Market perspectives and possible regulatory issues

(David Graham, Attentional)









Prospective analysis

Safeguarding European works: Are current provisions sufficient to ensure the achievement of this objective?

In this session we:

- •Review the policy background and provisions of the Directive,
- •Assess the ability of current provisions to meet the objectives of the legislation now and in the future,
- •And identify areas of potential regulatory development.

But we look first at the impact of the "digital revolution".









- Access to content goes from closed to open.
- Consumption goes from massive and passive to individual and social.
- Content goes from professional to user-generated.

The end of the "captive audience"?







Content loses its exclusivity and thus its economic value:

- •Shrinking audiences threaten the commissioning capacities of media services.
- •Shrinking commissioning resources threaten quality
- Producers gain access to users but suffer themselves from disintermediation.
- •Specialised content develops in pay models with niche audiences.









Will search and selection drive choice?

As distribution opens up, will many new players may become audiovisual media services?

Will this new model favour large producers, with massive funds available for the production of content, which they licence to multiple users and platforms?







Prospective analysis The digital revolution: could there be positive aspects to these changes?

For example:

•The rise of reality entertainment at the expense of drama leaves less "stock" for secondary channels to exploit. New players may therefore need to create more of their own new content, and may need to find partners to do that.

•Primary channels have built additional "windows" – catch-up, digital channel bouquets –and are less inclined to release content to third parties.

•The US global channels, a relatively new phenomenon, may wish to retain more content, making less available for distribution to other channels.

•A shortage of quality new content may create incentives for integrated business models.









It could take viewers away from traditional businesses without creating a new sustainable market place.

But:

It is a potential driver for European audiovisual culture and has a clear cultural and democratic impact and value.

It contributes to the faster adoption of digital technologies by European citizens, and the development of ICT.









Global services outside European jurisdiction?

Massive switch to non-linear on-demand services which are subject to lighter regulation (Article 13 vs. Articles 16 and 17)?

But:

Europeans have strong preferences for domestic (i.e. European) content.

As yet, there is no massive increase in global services or switch to on-demand, i.e. no revolution yet!









The digital revolution invents new forms and new definitions, and the services to which these refer are fluid and changing.

"Catch-up" and "video-on-demand" are both non-linear services, and therefore regulated under Article 13 of Directive.

Yet one is a kind of extension of video recorders that permit time-shifted viewing of linear services. The other contains a catalogue of content unrelated to a broadcast service.

...Entrepreneurs are sure to innovate in future, creating hybrid forms.









The semi-automatic link or correlation between TV content and viewing of that content seems to be weakening.

In section 5.2.3 we report that European works increased their proportion of qualifying hours – 66.3%, up from 62.4% in 2007 – but viewer hours declined.

In other words, while the correlation remains strong, the effective strength of the preference for European works has declined. The decline is strongest among young adults.









Because of the relationship between European content and European audiences in a linear world, focusing the regulation on distribution made sense.

It safeguarded European works both economically and culturally.

The relationship between audiences and investment is very different in on-demand media.









Flexibility: Articles 16 and 17 are specific "safeguards": 50% requirement for European works and 10% for independent works apply to media services "with editorial responsibility".

•But they are not absolute requirements, since Member States may comply by another route – setting a minimum investment in the creating European works.

•They are flexible: the "where practicable" clause provides latitude, on the basis that the specific circumstances of the channel may preclude compliance.

Economic and Cultural: the objective is both *economic* and *cultural*. The legislation has a dual role.







Prospective analysis The AVMS Directive: economic and cultural objectives

The economic objectives stress:

"transition from national markets to a common programme production and distribution market ... conditions of fair competition"... "optimal conditions of competitiveness and legal certainty for Europe's information technologies and its media industries and services"

The *cultural* objectives emphasize:

"freedom of information, diversity of opinion and media pluralism — education and culture", and refer to the diversity of cultures across the Member States.

Recital 2 of the Directive: "Audiovisual media services provided across frontiers by means of various technologies are one of the ways of pursuing the objectives of the Union. Certain measures are necessary to permit and ensure the transition from national markets to a common programme production and distribution market, and to guarantee conditions of fair competition without prejudice to the public interest role to be discharged by the audiovisual media services".









- "encourage" ... an "adequate share of co-produced European works or of European works of nondomestic origin"
- "develop... strategies aimed at developing European audiovisual fiction films...addressed to an international audience".
- support independent production to stimulate "new sources of television production" and the "creation of small and medium-sized enterprises",
- support "new opportunities.... to employees in the cultural field".
- encourage ICT?

Recital 58 of the Directive: "On-demand audiovisual media services are different from television broadcasting with regard to the choice and control the user can exercise, and with regard to the impact they have on society. This justifies imposing lighter regulation on on-demand audiovisual media services, which should comply only with the basic rules provided for in this Directive."







Prospective analysis Safeguarding European works: the issues and questions (1)

- The definition of "European works" is relatively narrow in scope, with no specific economic or cultural dimension. Should the scope be broadened? Under current legislation, qualifying European audiovisual works exclude news, sports events and game shows.
- Services falling under AVMS rules must have editorial responsibility. This excludes players with a leading role in the distribution and the consumption of audiovisual content in digital media. Should they be included?
- Article 1 (1) (c): "Editorial responsibility means the exercise of effective control both over the selection of the programmes and over their organisation either in a chronological schedule, in the case of television broadcasts, or in a catalogue, in the case of on-demand audiovisual media services.."







Prospective analysis Safeguarding European works: issues and questions (2)

- Could economic objectives be measured through turnover, profits, employment and other indicators not covered in the current legislation?
- Culture is difficult to define, and " subsidiarity" allows for local definition, making statutory definition harder. But are there potential indicators that could be used to ensure that European works are culturally valuable?









- European works and Independent works are ahead of the statutory minima.
- Majority of work is recent.
- Independent works are three times higher than the minimum 10% requirement, declining slightly in the economic downturn.
- Continuous upward trend in the proportion of European works between 1993 and 2010 is now restricted to "leading" channels.
- Share of Independent works decreased, with leading private channels largely responsible for the decline.
- Non-catch-up services offer an average 96.2% of European works compared to 45.1% for video-ondemand services.









- Many broadcasters have remained below the 50% threshold for some years. The "where practicable" clause allows flexibility.
- European works are mostly national works, with limited circulation or joint development, making little contribution to transition to a common audiovisual market.
- No increase in the proportion of non-domestic European works (8.1% vs. 8.2% in 2007) but some increase in viewing (7% of qualifying viewer hours). (This increase seems to come from broadcasters in new Member States.)









- If defined exclusively in terms of "cultural and linguistic diversity", the main cultural objectives of the Directive are being achieved. But that leaves culture with a limited European dimension.
- European productions are not taking full advantage of a single European audiovisual market, with its ability to raise investment in quality, produce strong European content for export, foster the European audiovisual economy and its cultural influence.
- Pan-European successes (*Wallender* from Sweden or *Forbrydelsen* (*The Killing*) from Denmark) have been isolated examples, not enough to sustain producers.







- Current regulation covers an increasingly narrow part of the European audiovisual economy and culture.
- The scope of audiovisual works could be broadened to cover new narrative forms and sources.
- The emphasis on distribution loses its relevance as a means to ensure consumption.
- Consumption is more and more about search.
- Do we need to:
 - broaden the scope of the regulation in order to reflect the growing importance of new content and new media services?
 - adapt or develop new measures to achieve more framework policy objectives?









- Is there a need to broaden the definition of a Qualifying European work?
- Is there a need to broaden the scope of regulated services?
- Is there a need to reinforce the definition of independent producer so that practices become more homogeneous between Member States?
- Is there a need to develop provisions focusing on financial contribution?
- Is there a need to develop provisions focusing on promotion?
- Is there a need to develop provisions focusing on accessibility?
- Is there a need to develop provisions focusing on circulation?
- Is there a need for measures to encourage players to aim not only for national audiences but at international markets within and outside Europe?
- Is there a need to develop provisions focusing on licensing?
- Is there a need to develop provisions focusing on quality?





Study on the application of measures concerning the promotion of European works in audiovisual media services (14 Sept. 2011)

Over to You.....







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