

Privacy Statement for Contacts

The specific CONTACT e-Service:

The Commission service in charge of the named CONTACT e-Service will collect your personal data only to the extent necessary to process your request in order to send you an answer. If the service is unable to answer your question, he will forward it to another service inside the respective Directorate General or to another Directorate General. You will receive a message informing you about the reattribution to another service.

Who has access to your information and to whom is it disclosed?

The Commission officials, responsible for this CONTACT e-Service and the Controller, **Hans-Erwin Barth, Unit Head**, have access to your data.

Furthermore, in order to get a reply, if your request needs to be forwarded to another Commission service, your information can be disclosed to this service.

How do we protect and safeguard your information?

The data collected in the named CONTACT e-Service is not accessible by anyone outside the Commission. Inside the Commission the data can only be accessed by designated Commission personnel using a User ID and a password.

How can you verify, modify or delete your information?

You have no direct access to data stored. If you wish to modify or delete any of your data, please send a message to [AGRI Contact ESPIRIT](#).

How long do we keep your data?

All data received is stored for a maximum of one year.

Contact Information

Should you have any question or request concerning your information submitted, please send an email message to [AGRI Contact ESPIRIT](#).